# Chapter Tuo

### **SERVICE DELIVERY HIGHLIGHTS**

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### SERVICE DELIVERY HIGHLIGHTS

The division and content of this chapter is derived from Key Performance Areas presented in the Guidelines for the Development of Municipal Section 46 Report 2006/07 Financial Years (2007) presented by the Department of Provincial and Local Government (DPLG). It also has taken into consideration the Performance Monitoring, Reporting and Evaluation: Outlook 2007-2011.

### KPA 1: Municipal Transformation and Organisational Development Filling of Section 57 posts

Breede River Winelands has a full staff complement at Section 57 level.

The Executive Management team behind the achievement of the municipality's strategic goals during 2008/09 is;

- + Mr S A Mokweni Municipal Manager
- Mr MJ Mhlom Director Community Services
- Mr J de K Jooste Director Infrastructure Development
- Mr CF Hoffmann Chief Financial Officer
- Mr AWJ Everson Director Corporate Services

### **Employment equity**

Compared to 2007/08, there has been considerable improvement in employment equity landscape. Figures for Africans, Coloured, and Females have increased.

Table 1: Total Employment Equity statistics per directorate as of June 2009

| DIRECTORATE                | AFRICAN | COLOURED | INDIAN | WHITE | TOTAL | FEMALE | MALE |
|----------------------------|---------|----------|--------|-------|-------|--------|------|
| Infrastructure Development | 62      | 159      | 0      | 38    | 259   | 20     | 239  |
| Community Services         | 80      | 169      | 0      | 22    | 271   | 86     | 185  |
| Finance Directorate        | 11      | 30       | 0      | 17    | 58    | 29     | 29   |
| Corporate Services         | 7       | 13       | 0      | 8     | 28    | 19     | 9    |
| Municipal Manager's Office | 11      | 15       | 0      | 8     | 34    | 18     | 16   |
| Total:                     | 171     | 386      | 0      | 93    | 650   | 172    | 478  |



### Breede River Winelands Municipality



### SERVICE DELIVERY HIGHLIGHTS

Table2: Employment Equity statistics per directorate as of June 2008

| DIRECTORATE                | AFRICAN | COLOURED | INDIAN | WHITE | TOTAL | FEMALE | MALE |
|----------------------------|---------|----------|--------|-------|-------|--------|------|
| Infrastructure Development | 57      | 164      | 0      | 34    | 255   | 16     | 239  |
| Community Services         | 65      | 161      | 0      | 22    | 253   | 66     | 187  |
| Finance Directrate         | 9       | 16       | 0      | 20    | 45    | 24     | 21   |
| Corporate Services         | 4       | 13       | 0      | 7     | 24    | 18     | 6    |
| Municipal Manager's Office | 9       | 17       | 0      | 7     | 33    | 19     | 14   |
| Total:                     | 144     | 371      | 0      | 90    | 610   | 143    | 467  |

### Learneships

- Five employees started with the Road Works Learnership.
- Twenty two employees started with the Water Works Learnership.

### Municipal budget spent on implementing workplace skills plan.

Below is Information indicating the quantum of municipal budged allocated to skills development and percentage spent.

Table3: Municipal budget spent on implementing workplace skills plan.

| FINANCIAL YEAR | BUDGET    | EXPENDITURE | PERCENTAGE SPENT |
|----------------|-----------|-------------|------------------|
| 2008/2009      | 580000.00 | 507926.00   | 88               |
| 2007/2008      | 580000.00 | 232147.00   | 45               |
| 2006/2007      | 490000.00 | 327906.00   | 67               |

### Performance management system

Huge strides were made in implementing Performance Management at both organisational level and employee level.

- For the purpose of monitoring and evaluating the municipality's performance against the Service Delivery Budget and Implementation Plan, a corporate scorecard with high level objectives, indicators and targets was developed.
- Progress and performance against the scorecard was assessed every quarter and reported to Mayoral Committee and Council.
- Section 57 Performance agreements and Performance Plans were concluded in terms of the Municipal Regulations and were assessed on quarterly basis.
- For objectivity and fairness, a Performance Evaluation Panel/Committee was established to evaluate Section 57 Annual

  Performance
- A draft Performance Management Policy for non-Section 57 employees was developed.



### SERVICE DELIVERY HIGHLIGHTS

### KPA 2: Basic Service Delivery Access to free basic services Water and Sewage

- 100% Percentage of households with access to all basic household services;
- 100% Percentage of households with imputed expenditure of less than R1 100 per month have access to all free basic services
- To ensure sustainable supply of water, the 1050 metres and 1600 metres existing water networks in Robertson and McGregor were upgraded.
- The new reservoirs in Montagu and McGregor were built and now in operation.
- The existing sand filters at the purification plant were upgrading.
- 10 new standpipes in Bonnievale and McGregor were installed.
- The existing sewer networks in Robertson, including the connection of 180m new mains were upgraded.
- + 10 new toilets in McGregor were built.

### Electricity

- Robertson Main substation Phase 1 was upgraded at the cost of R7 200 000.00. The project will benefit all inhabitants of Robertson as well as the surrounding rural areas. This ensures that sufficient electrical capacity is available for economical development and housing developments
- The upgrading of the feeder protection Ashton Main substation was completed at a cost of R 265,000.00, to the benefit of the communities of Ashton, Zolani and surrounding rural areas

- To ensure compliance with national safety standards and sufficient supply capacity, the 11 kilo-volt and 400 volt feeders were upgraded, to the benefit of the inhabitants of rural area in Langverwacht, Bonnievale, Bonnievale town, Montagu town and Talana, Montagu.
- To improve energy savings, 126 streetlights and 500 lamps were replaced with more efficient lamps in Ashton, Bonnievale, Montagu, McGregor and Robertson.

### Housing

- During the 2008/09 financial year, 84 of the subsidized low cost RDP houses were build against the target of 233. This was much lower than 280 houses build during 2007/08. Non payment of sub-contractors and the non compliance with the National Home Builders Registration Council (NHBRC) by a contractor resulted in the low delivery of houses. To mitigate the problem, the department will work closely with the NHBRC and cancel the contract with the said contractor and complete the project utilising emerging suppliers.
- + the building of houses in Robertson infill sites

### **Swimming Pools**

The municipality has two swimming pools in Robertson. Although there is no official record of the visitors making use of these pools, during the 2008/09 financial year, the municipality generated more than R127 093.27 in revenue. This is an increase from the R118 412.50 generated during the 2007/08 financial year. The department expended 99% of the R192 640.14 budget to complete the necessary maintenance work on the Dirkie Uys Street and Robertson North swimming pools.



### SERVICE DELIVERY HIGHLIGHTS

### **Community Halls**

The department allocated and spent R 277 000.92 to maintain the community halls and the maintenance work was 97% complete.

The target to build the new hall could not be met, due to the cancellation of the project because of an appeal against the building site.

### Community Hall projects:

- 1. Upgrading of Happy Valley Library
- 2. Uprading of Barnard Hall
- 3. Upgrading of Robertson Town Hall (Kitchen)
- 4. Painting of the municipal offices in Ashton.
- 5. Painting of the municipal offices in Robertson.

### **Town Planning**

The determination of the 1/100 year floodlines of the Kingna and Keisie rivers (Montagu) and Hoeks and Houtbaais rivers (Mcgregor) were successfully completed to give adequate information to the public and Council regarding the possibility of floods in certain areas and other risks

Building plans: It is encouraging to note that the performance of our systems and processes improved significantly during the year. While this meant that we processed building plans more quickly, the number of building plans we received dropped as the level of building activity in the municipality decreased slightly. We processed all the building plans for developments under 500 sq m and gave feedback to customers within 30 days. We processed all building plans for developments over 500 sq m and gave feedback to customers within 60 days.

Table 4: Town Planning

| , i i i i i i i i i i i i i i i i i i i |           |           |           |
|---|-----------|-----------|-----------|
| CATEGORY                                | 2006/2007 | 2007/2008 | 2008/2009 |
| Building plans approved                 | 637       | 678       | 542       |
| Encroachments approved                  | 88        | 64        | 64        |
| Encroachments not approved              | 9         | 53        | 0         |
| Building plans not approved             | 15        | 5         | 64        |

The target of tarring 1600 meters of road was exceeded by the department and 2078 meters were tarred:

Table 5: Roads

| STREETS TARRED IN 2007/8 |      | STREETS TARRED IN 2008/09 |      |  |
|--------------------------|------|---------------------------|------|--|
| Sweatpea Street          | 57m, | Nel Street                | 184  |  |
| Roosmaryn Street         | 121m | Hibiscus Street           | 178  |  |
| Nonyawaza Street         | 205m | Slag Street               | 90   |  |
| Nyamana Street           | 232m | Viooltjie Street          | 270  |  |
| Rorwana Street           | 237m | Peperbos Street           | 223  |  |
| Mabombo Street           | 274m | Mimosa Street             | 117  |  |
| Mpini Street             | 144m | Mafika Street             | 315  |  |
| Ngonyama Street          | 28m  | Populier Street           | 334  |  |
|                          |      | Majola Street             | 282  |  |
|                          |      | Buitekant Street          | 85   |  |
| Total:                   | 1298 | Total:                    | 2078 |  |

#### SERVICE DELIVERY HIGHLIGHTS

### Disaster Management and Fire Services

- The Disaster Management Plan was revised within the legislated time-frame and included in the Integrated Development Plan.
- + 100% of the Disaster Management Programme was implemented, the same achievement as in 2007/08.
- The department attained the average response time of 12.81 minutes to all fires incidents against the target of 40 minutes. This is a 2 minute improvement from the 2007/08, 14 minute response time.
- During the 2008/09 financial year, the department responded and extinguished all 172 reported fires compared to 179 fires in 2007/8 and the 168 fires during the 2006/07 financial year.

### **Bucket System Eradication**

There are currently no bucket toilets in Breede River Winelands Municipality.

### Indigent Policy implementation

Approximately 4 656 indigents were identified during the 2008/09 financial year, compared to approximately 4 668 indigents households identified during 2007/08.

Table 6: Indigents per town

| 2007/08    |      | 2008/09    |      |  |
|------------|------|------------|------|--|
| Robertson  | 1676 | Robertson  | 1532 |  |
| McGregor   | 40   | McGregor   | 67   |  |
| Ashton     | 1202 | Ashton     | 1184 |  |
| Bonnievale | 607  | Bonnievale | 543  |  |
| Montagu    | 1143 | Montagu    | 1330 |  |
| Total      | 4668 | Total      | 4656 |  |

Outstanding amounts to the value of R 3 431 147.71 owed by indigents was written off during the 2008/09 financial year, compared to approximately R 374 996.95 owed in 2007/08.

### KPA 3: Local Economic Development

### Development and implementation of LED strategies and plans.

 $Funding \ to \ the \ amount \ of \ R \ 896 \ 100.00 \ against \ the \ target \ of \ R \ 1.3 \\ million \ for \ sustainable \ livelihoods \ or \ poverty \ alleviation \\ project \ was \ received \ from \ provincial \ department \ of \ Social \ Development$ 

LED department has successfully applied and received the Neighbhorhood grant of 12million rand for the development of neighborhoods in our area to attract investment and development to the townships to stimulate development

- SMME development was facilitated through the approval of seed funding application for the following businesses;
  - + Babalwa's B&B Nkqubela
  - + Scheepers' Car Wash Ashton
  - + Yvonne's Catering Ashton
  - + Omega International Events Robertson
  - + Naomi Services McGregor
  - Nigel Keith Printing Ashton

### SERVICE DELIVERY HIGHLIGHTS

- + Roseline's B&B Bonnievale
- + Umhlobo & Fun Adventure Tours Robertson
- + Lingelethu cash store Nkqubela
- + Van Ensland Catering Robertson
- + Zolani B&B Zolani
- Seven training programmes were implemented; in snail harvesting, bakery and confectionary training, jam and pickled vegetable manufacturing, as well as in tendering and business skills.
- Number of jobs created through infrastructure capital projects:
- The township cleaning program interventions created temporary employment for a total of 376 unemployed persons of which 166 are female and 210 male.

### Expanded public works programme (EPWP)

The EPWP is one of Breede River Winelands Municipality's initiatives to bridge the gap between the growing Winelands economy and the large number of unskilled and unemployed people who have yet to fully enjoy the benefits of economic development in the area.

In the municipality, the programme set a target of providing employment opportunities and training through the labour-intensive Municipal Infrastructure Grant and Breede River funded infrastructure projects.

- Breede River Winelands Municipality had four medium to large scale infrastructure and labour-intensive projects.
- There was an increase in the number of jobs created through the EPWP during the 2008/09 financial year with a total of 376 jobs created compared to the 369 jobs created in the 2007/08 financial year.



### SERVICE DELIVERY HIGHLIGHTS

### KPA 4: Municipal Financial Viability and Management

### Financial viability

Breede River Winelands Municipality measures and monitors its financial viability using general key performance indicators prescribed by Section 43 of the Municipal Systems Act No. 32.

Table 7: Financial Viability

| NKPI                                       | BASELINE(07/08) | TARGET (08/09) | ACTUAL (08/09) |
|--|-----------------|----------------|----------------|
| Recover of debtors                         | 94.8%           | 97%            | 97.5%          |
| Debt coverage                              | 31.10           | >= 20          | 26.74          |
| Cost coverage                              | 4.05            | >= 4           | 4.59           |
| Outstanding debtors in relation to revenue | 14.18%          | <=10%          | 10.70%         |

Figure 3 Cost coverage



Figure 4 Debt coverage

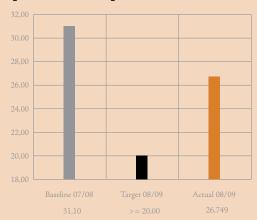


Figure 5 Recovery of debtors

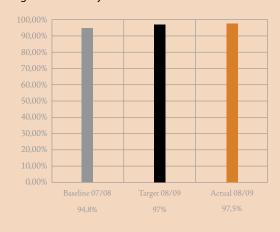
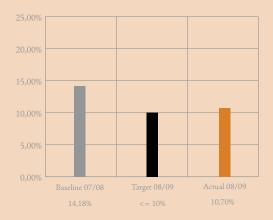


Figure 6 Outstanding debtors in relation to revenue





### SERVICE DELIVERY HIGHLIGHTS

Table 8: Municipal budgets, expenditure and revenue sources

|                          | % VARIANCE BETWEEN ACTUAL & BUDGETED EXPENDITURE | VARIANCE   | BUDGET      | ACTUAL      |
|--------------------------|--|------------|-------------|-------------|
| Revenue                  | 7.48%  | 18 614 488 | 249 004 264 | 267 618 752 |
| Operating<br>Expenditure | 5.03%  | 13 305 604 | 264 576 952 | 251 271 348 |
| Capital Expenditure      | 23.82%   | 14 493 978 | 60 845 900  | 46 351 922  |

Figure 7

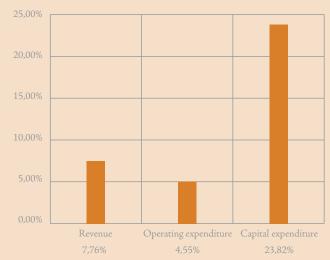
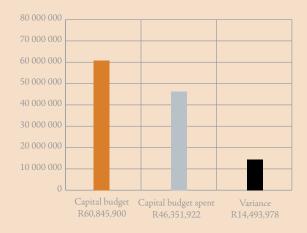


Figure 8 Capital expenditure by the Municipality





### SERVICE DELIVERY HIGHLIGHTS

Table 9: Compliance with MFMA

| KEY PERFORMANCE AREAS  | BASELINE<br>2007/08                                    | TARGET 2008/09                            | ACTUAL<br>2008/09   |
|--|--|---|---|
| Compiling financial statements complying with MFMA and GRAP  | 31st August 2007                                       | 31st August 2008                          | 31st August 2008  |
| Compiling a medium term budget for 2009/10   | 18th March 2008  | 31st March 2009                           | 24th March 2009   |
| Determination of tariffs for approval by Council   | 1st approval 27th May 2008 2nd approval 30th June 2008 | 31st May 2009                             | 1st approval 22nd May 2009<br>2nd approval 30th June 2009   |
| Submission of financial reports in terms of MFMA   | Within 10 working days of month end                    | Within 10<br>working days of<br>month end | Within 10 working days of month end   |
| Implement measures to ensure an unqualified audit report   | Unqualified audit<br>report                            | Unqualified audit<br>report               | Unqualified audit report through budget control, correct journal entries, capturing all new assets and bar coding of all movable assets and reconcile financial information in the annual financial statements. |
| Verification of the Asset Register with<br>the General Ledger  | Asset Register =<br>General Ledger                     | Asset Register =<br>General Ledger        | Asset Register = General Ledger   |
| Perform a physical asset count whereby<br>all movable assets are scanned and<br>compared with the asset register | 1st March 2008 –<br>16th May 2008                      | 1st January 2009<br>- 30th April 2009     | 21st January 2009 – 3rd April 2009  |



### SERVICE DELIVERY HIGHLIGHTS

## KPA 5: Good Governance and Public Participation Ward committees

The council has ten (10) fully function and effective wards and they are appointed for a period of two (2) years. Each ward committee has approximately ten members.

Table 10: Ward committees

| WARD COMMITTEE                    | CHAIRPERSON                   |
|-----------------------------------|-------------------------------|
| Ward 1, Robertson                 | Cllr J D Burger               |
| Ward 2, Robertson (Nkqubela)      | Cllr S W Nyamana              |
| Ward 3, Robertson                 | Cllr M Carelse-Snyman         |
| Ward 4, Bonnievale (Happy Valley) | Cllr E Vollenhoven            |
| Ward 5, McGregor                  | Cllr G Fielies                |
| Ward 6, Montagu (Ashbury)         | Cllr M W H du Preez (Speaker) |
| Ward 7, Montagu                   | Cllr J Thomson                |
| Ward 8, Bonnievale                | Cllr S W van Eeden            |
| Ward 9, Ashton                    | Cllr J Adams                  |
| Ward 10, Ashton (Zolani)          | Cllr N E Mpokotye             |

### Ward Based Planning:

Breede River Winelands municipality has an effective ward based planning, that ensure participation and involvement of communities and the municipal budget process. These are ward based budget and projects:

Table 11: Ward committees

| WARD | PROJECT  | BUDGET      |
|------|--|-------------|
| 1    | Erection of a new play park in Alberta Street, Môreson                                   | R 59 000.00 |
| 2    | Office for Ward Councillor/Ward Committee  | R 59 000.00 |
| 3    | Upgrading of an existing play park in Dorpsig  | R 59 000.00 |
| 4    | Upgrading and fencing of an existing play park in Leeubekkie Street, Happy Valley        | R 59 222.00 |
| 5    | Erection of braai stands and toilet facilities at the town entrance                      | R 60 900.00 |
| 6    | Erection of a new play park in Ashbury, Cedar Avenue                                     | R 70 000.00 |
| 7    | Upgrading and fencing of an existing play park in Du Preez Street                        | R 65 000.00 |
| 8    | Erection of neat benches and refuse bins in Bonnievale Main Road                         | R 63 850.00 |
| 0    | Grant in Aid to Silver Threads Association in Ashton for building a (service centre) for | R 59 000.00 |
| 9    | elderly people over weekends   | K 59 000.00 |
| 10   | Erection of an arts and crafts centre along the R60 Road                                 | R 59 000.00 |



### SERVICE DELIVERY HIGHLIGHTS

### **Deployment of Community Development Workers:**

The Breede River/Winelands Municipality has embraced the use of effective CDW's to strengthen participative democracy in the municipality.

Table 12: Deployment of Community Development Workers:

| NAME OF CDW                  | WARD        | AREA                     |
|------------------------------|-------------|--------------------------|
| Lucreatia Jansen             | Wards 9, 10 | Zolani + Ashton          |
| Charmain Swanepoel (2 wards) | Wards 6, 7  | Ashbury + Montagu        |
| Lindiwe Kahla                | Ward 8      | Bonnievale               |
| Pieter Kortje                | Ward 4      | Happy Valley, Bonnievale |
| Octavia Liemens (3 wards)    | Wards 1,2,3 | Nkqubela + Robertson     |
| Johannes Jansen              | Ward 5      | McGregor                 |

### Intergovernmental relations

The municipality participated in the following International, National, District Intergovernmental Relations forums;

- + District coordination meetings.
- Provincial advisory form (PAF) and PAFTECH
- ID campaign with Independent Electoral Commission
- + Integrated Development Planning forum with Cape Winelands District Municipality in November 2008 and February 2009
- + District Disaster management forum
- Twinning agreement with Rheden Municipality in the Netherlands. This exchange focused on Activity Based Costing within Waste Management and technical exchange on GAP Housing.
- University of Utrecht visited Breede River Winelands Municipality to provide support in the Waste Management.

### Anti-corruption

An anti-fraud policy has been approved by Council while the anti-corruption strategy will be addressed during 2009/10



### SERVICE DELIVERY HIGHLIGHTS

### IDP Imbizo

In order to give all roleplayers, especially the 10 Ward Committees and the residents of all the wards, all sectors in the municipal area the opportunity to make contributions with regard to developmental needs, a series of meetings were planned on the following scheduled dates.

Table 13: IDP Imbizo

| WARD  | AREA                  |           | DATE                 | TIME  | VENUE                       |
|-------|-----------------------|-----------|----------------------|-------|-----------------------------|
| 1 & 3 | ROBERTSON             | Monday    | 6th October<br>2008  | 19h00 | Robertson Community Hall    |
| 2     | NkQUBELA              | Tuesday   | 7th October<br>2008  | 18h00 | Nkqubela Community Hall     |
| 4     | BONNIEVALE            | Wednesday | 8th October<br>2008  | 19h00 | Happy Valley Community Hall |
| 5     | McGREGOR/<br>ROOIBERG | Thursday  | 9th October<br>2008  | 19h00 | VGK Church Hall             |
| 6 & 7 | MONTAGU               | Monday    | 13th October<br>2008 | 19h00 | Montagu Community Hall      |
| 8     | BONNIEVALE            | Tuesday   | 14th October<br>2008 | 19h00 | Chris van Zyl Hall          |
| 9     | ASHTON                | Wednesday | 15th October<br>2008 | 19h00 | Barnard Hall                |
| 10    | ZOLANI                | Thursday  | 16th October<br>2008 | 18h00 | Zolani Community Hall       |



### SERVICE DELIVERY HIGHLIGHTS

### Budget Imbizo: 2009/2010

During March/April 2009 information meetings in all 10 wards were held. CDW's assisted in the distribution of flyers and loud hailing with the Traffic Department in all 10 wards. All interested organisations and individuals of all sectors were invited to attend the abovementioned scheduled meetings per ward.

Table 14: Budget Imbizo: 2009/2010

| DATE OF MEETING | WARD  | VENUE                                      | TIEM  | DIRECTOR RESPONSIBLE   |
|-----------------|-------|--|-------|--|
| 25 March 2009   | 9     | Barnardsaal, Ashton                        | 19h00 | Director Corporate Services  |
| 26 March 2009   | 6 & 7 | Wilhelm Thyslaansaal, Montagu              | 19h00 | Director Community Services  |
| 30 March 2009   | 5     | Ou Gym, McGregor                           | 19h00 | Director Corporate Services and the<br>Chief Financial Officer (CFO) |
| 1 April 2009    | 8     | Chris van Zylsaal, Bonnievale              | 19h00 | Director Infrastructure Development                                  |
| 2 April 2009    | 4     | Happy Valley Gemeenskapsaal,<br>Bonnievale | 19h00 | Director Infrastructure Development                                  |
| 6 April 2009    | 1 & 3 | Gemeenskapsdaal, Droë Heuwel,<br>Robertson | 19h00 | Chief Financial Officer (CFO)  |
| 7 April 2009    | 2     | Nkqubela Gemeenskapsaal,<br>Robertson      | 19h00 | Municipal Manager  |
| 8 April 2009    | 10    | Zolani Gemeenskapsaal, Ashton              | 19h00 | Municipal Manager  |



### BREEDE RIVER CORPORATE SCORECARD 2008/09 (ACTUAL PERFORMANCE AS AT 30 JUNE 2009)

### Table 15: Corporate Scorecard

| •  |      |  |                              |  |
|--|------|--|------------------------------|--|
| KEY PERFORMANCE AREAS  | No   | KEY PERFORMANCE INDICATOR  | ANNUAL<br>TARGET             |  |
| Provide Sound Financial Management, Viability and     Sustainability     | 1,1  | % Percentage Capital Budget spend  | 95%                          |  |
|  | 1,2  | % Percentage Operating Budget spend  | 95%                          |  |
|  | 1,3  | % Revenue collection of the amount billed  | 97%                          |  |
|  | 1,4  | % Percentage completion of the Annual Asset Verification Process   | 31-May-09                    |  |
|  | 1,5  | Compliance with all financial legislation and policies   | Number of unresolved Comafs  |  |
|  | 1,6  | Compilation of Financial Statement   | GRAP Financial<br>Statements |  |
|  | 1,7  | Compile and table a credible and responsive Annual Budget  | May-09                       |  |
|  | 1,8  | Turn around-time of procurement processes from due-date from tenders as per advertisement                  | 6 weeks                      |  |
|  | 1,9  | Rand Value spent on SMME's and HDI   | to be determined             |  |
|  | 1,10 | Number of SMME and HDI utilised  | to be determined             |  |
|  | 1,11 | Number of Local Suppliers utilised   | to be determined             |  |
|  | 1,12 | % Percentage of inventory stores centralised by June 2009  | 100%                         |  |
| Create an enabling environment for economic growth and competitiveness.  | 2,1  | Completion of the land audit   | 100%                         |  |
|  | 2,2  | Fascilitate and stimulate Economic Development   | 5%                           |  |
|  | 2,3  | (R) Rand value of direct investment  | R100 000 000                 |  |
|  | 2,4  | Number of direct and indirect job opportunities created (incl EPWP)  | 500                          |  |
|  | 2,5  | % Percentage implementation of the LED strategy  | 100%                         |  |
| 3. Provide Basic Services to Communities                                 | 3,1  | Number of households with access to: water, sanitation, solid waste, electricity                           | 100%                         |  |
|  | 3,2  | % Percentage completion of the comprehensive Energy Plan with objectives, programmes, projects and targets | 100%                         |  |
|  | 3,3  | % Percentage implementation of the Energy Savings Plan   | 100%                         |  |
|  | 3,4  | % Percentage Reduction in Energy Consumption   | <10%                         |  |
| Provision and maintenance of public infrastructure     and bulk services | 4,1  | # Number of Km of new road tarred/developed  | 1.6km                        |  |
|  | 4,2  | % Percentage of the road repairs and maintenance budget spent  | 100%                         |  |
|  | 4,3  | % Percentage of Robertson 66/11kV Main Substation upgraded (Phase1)  | Project phase completed      |  |
|  | 4,4  | Completion of the sanitation networks upgraded   | 100% DWAF standards          |  |
|  |      |  |                              |  |
| E Drovido housing appoint with a small and the                           | 4,5  | Completion of Mcgregor and Montagu (Ashbury) reservoirs  | 100%                         |  |
| 5. Provide housing opportunities and Land Use  Management                | 5,1  | % Percentage completion of the Housing Strategy/Policy review  | 100%                         |  |
|  | 5,2  | # Number of housing opportunities (Low cost and infill Project)  | 350                          |  |
|  |      |  |                              |  |

### BREEDE RIVER CORPORATE SCORECARD 2008/09 (ACTUAL PERFORMANCE AS AT 30 JUNE 2009)

|     | RESP<br>FFICIAL | ACTUAL PERFORMANCE AS AT 30 JUNE 2009  | RATING   | REASON FOR VARIANCE   | CORRECTIVE ACTION  |
|-----|-----------------|--|----------|---|--|
|     | CFH             | 76,26%   | •        | Only 51% of the housing budget has been spent   |  |
|     |                 | 93,40%<br>97,65%   | •        |   |  |
|     | CFH             | The annual asset process has been completed and the report has been provided In July 2009 to Council   | •        |   |  |
|     | CFH             | There is currently no unresolved audit queries (Comafs)  | •        |   |  |
|     | CFH I           | Financial statements adjusted during audit-process to comply with GRAP standards   | •        |   |  |
|     | CEH             | Annual budget as approved by Council on 22 May 2009 is regarded as credible and responsive by Provincial Treasury  | •        |   |  |
|     | CFH             | 2 to 8 weeks (one exception of 27 weeks)   | •        | Long period until report is provided to evaluation committee  |  |
|     |                 | R 6 571 188  | <b>*</b> |   |  |
|     |                 | 260<br>349   | <b>*</b> |   |  |
|     | CFH             | No suitable candidates applied for the post. Internal candidate will be appointed and trained as Sr Storeman after the organizational structure has been approved.   | •        |   |  |
|     | AE              | Completed  | •        |   |  |
|     |                 | Led projects 1 Establishment of 2 community bakeries 2 Aquiring<br>12million from the NDPG 3 Bussines training programmes for smmes 4<br>tourism development training for local Entrepreneurs<br>R242813492  | •        |   |  |
|     | DVS<br>Salman   | 1210 jobs were created in total:<br>1. Civil Eng east 821<br>2. Civil Eng west 211<br>3. Nkqubela Bakery renovations 13<br>4. Township cleaning project 165  | ٠        |   |  |
| P.º | Salman          | 1 liased with various departments at Distrct and provincial level to collaborate in rolling out 1 skills development 2 smme development 3 interventions to mitigate the seasonality of employment in our region 4 interacted with a number of bussineses locally to in an attempt to create a dedicated mechanism to engage bussines to prevent the flight of bussineses from our area | *        | A presentation had to prepared in which all departments will be se sensitised as to their respective roles in implementing the led strategy   |  |
|     |                 | 95%  | •        |   |  |
|     | JR              | 30%  | •        | Awaiting final detail on Power Conservation Programme from National Government  | Will be finalized when National Power Conservation Programme is implemented  |
|     | JR              | 100%   | *        | Street lighting are being changed to energy efficient lights. Load control are done on hot water cylinders  | Funds needed to extend energy efficient projects to consumers  |
|     | JR              | 6,26%  | •        | Extreme hot weather conditions caused an increase in irrigation and cooling   | Make consumers more aware of energy conservation by means of communication campaign  |
|     | MJ              | 2.078km  | •        |   |  |
|     |                 | 100%<br>Phase 1: 100% completed  | •        | Manufacturer of switchgear and transformer indicated a delay in delivery.   | All materials was ordered and 66 kV switch-<br>gear was delivered. The 11 kV switchgear<br>will be delivered in August 09 and the 66 k <sup>o</sup><br>Transformer in November 09. |
|     | MJ              | 100%   | •        |   |  |
|     | MJ              | 100%   | •        |   |  |
|     | וו              | 100% completed only need to workshop with middle and top management and councillors  | •        | Discussed with Mr Van Rooyen and Mr Nel   |  |
|     | JJ              | Nkqubela: foundations(95) wallplates(88) roofs(76) complete(66) Igloo<br>:foundations(28) wallplates(18) roofs(18) complete(18)  | •        | Igloo houses 11 foundations, 8 houses to roof height, 6 houses with roofs, 4 houses with roofs fitted, 2 brick work under construction In Nkqubela 28 foundations, 17 houses to roof height, 1 house with roof and 7 brick work under construction. | Contractor been given an ultimatum, failing which might lead to the termination of the contract. Thereafter Mr Jooste and Mr Mokweni will work on Plan B                           |

Red= Not achieved, Orange =Pending, Green=Achieved

### BREEDE RIVER CORPORATE SCORECARD 2008/09 (ACTUAL PERFORMANCE AS AT 30 JUNE 2009)

| KEY PERFORMANCE AREAS  | No    | KEY PERFORMANCE INDICATOR   | ANNUAL<br>TARGET  |  |
|--|-------|---|---|--|
|  | 5,3   | % Completion of Rezoning of Land and identify partners for GAP/Developer<br>Housing initiative                                      | 100%  |  |
|  | 5,4   | # Number of existing housing stock transferred to legal beneficiaries   | 500   |  |
|  | 5,5   | Identify land for housing opportunities and complete classification of land into, residential, business, and land reform            | 100%  |  |
|  | 5,6   | % Percentage of building plan applications finalised within statutory timeframes (30 days)  | 95%   |  |
|  | 5,7   | % Percentage of rezoning application for business licences finalised within 2 months (where no objection or appeal has been lodged) | 95%   |  |
| 6. Provide Safety and Law enforcement  | 6,1   | % Percentage completion of the Turning Circle at Ashton testing station   | 100%  |  |
|  | 6,2   | # Number of road safety programmes in schools   | 4   |  |
| 7. Provide Disaster Management services  | 7,1   | Revise Disaster Management Plan   | 30-Jun-09   |  |
|  | 7,2   | % Percentage completion of Fire Protection Plan   | 100%  |  |
|  | 7,3   | Response time to all fires incidents  | <14minutes  |  |
| Provide Community Recreational and Sports     facilities                         | 8,1   | % Percentage completion of the New Mcgregor community Hall  | 100%  |  |
| racinites  | 8,2   | % Percentage of Halls maintained to defined and acceptable standards  | 100%  |  |
|  | 8,3   | % Percentage increase in the utilisation rate of facilities, Community Halls and<br>Sports Grounds                                  | 5%  |  |
|  | 8,4   | Number of sporting activities for youth   | 10%   |  |
| 9. Provide Environmental Services  | 9,1   | % Percentage completion of Recycling Station  | 100%  |  |
|  | 9,2   | Household receiving once a week waste removal   | 100%  |  |
|  | 9,3   | Projects implemented to maintain cleanliness of the municipality  | 80%   |  |
| 10. Ensure Organisational Transformation, capacity and good corporate governance | 10,1  | Development and implementation of the Individual Performance  Management system   | 30-Jun-09   |  |
|  | 10,2  | Implementation of the fraud prevention plan   | 100%  |  |
|  | 10,3  | Deliver effective corporate communications  | Annual Report, 4 Newsletters, Events Coordination (2), Corporate Branding |  |
|  | 10,4  | Compliance to Employment Equity Plan in terms of new appointments   | Compliance to EE  |  |
|  | 10,5  | Compliance with WSP and % spent on training and development budget  | Compliance to WSP   |  |
|  | 10,6  | Compile database of accredited training service providers.  | 2nd Quarter   |  |
|  | 10,7  | Number of Human Resource Policies reviewed/ revised   | 8   |  |
|  | 10,8  | Finalisation of functional delegation for management below Municipal Manager  | 30-Jun-09   |  |
|  | 10,9  | Conduct labour relations training (prosecutor training) for line managers   | 30-Jun-09   |  |
|  | 10,10 | Number of budgeted vacancies filled within two months turn-around time.   | all   |  |
|  | 10,11 | Conduct employee climate/culture survey   | 30-Jun-09   |  |
|  | 10,12 | % Percentage community satisfaction with municipality services  | 93%   |  |
|  | 10,13 | % Percentage improvement in positive employee climate (moral) as measured by<br>Employee Satisfaction Survey                        | 41%   |  |

### BREEDE RIVER CORPORATE SCORECARD 2008/09 (ACTUAL PERFORMANCE AS AT 30 JUNE 2009)

| RESP<br>OFFICIAL | ACTUAL PERFORMANCE AS AT 30 JUNE 2009  | RATING<br>◆ ◆ ◆ | REASON FOR VARIANCE  | CORRECTIVE ACTION   |
|------------------|--|-----------------|--|---|
| J V Brand        | Tender advertised for erf 2 - Closing date 11 September 2009   | •               | Erf 2 Robertson 136 Nkqubela must first complete EIA regulations   |   |
| Wilson           | 315  | •               |  |   |
| J V Brand        | Additional land in Ashton has been identified - Must be advertized. ROD to be issued in Mcgregor $\pm$ November 2009   | •               |  |   |
| J V Brand        | Finalized Building Plans in total 139  | •               | This do not include private developments   |   |
|                  | Only 1 plan finalized 1 day after 30 day timeframe   |                 | and only apply to building plans <500 m <sup>2</sup> .<br>Finalised (not approval) on our side within  |   |
| J V Brand        | 95%  | *               | two months but also keeping in mind<br>that other organisations may take up to<br>3 months to give any feedback before<br>approval can be granted. |   |
| JM               | Funds re-allocated to upgrading of Robertson Traffic Centre - Project and Funds 85% completed.   | •               |  |   |
| JM               | A Projects running for schools in the total Breede River Winelands Municipal area (reflective bands, patrol, traffic education and licensing (Province).                     | •               |  |   |
| JJD              | 100%   | •               | 100%. Plan submitted to IDP.   |   |
| JJD              | 100%   | •               | 100%.  |   |
| JJD              | 100% (See monthly report) Average 12.64 for the period. Shortest response time: 2 minutes (Main Road, Ashton), longest: 47 minutes (Mountain Fire Lavender Creek).           | •               |  |   |
| S Kotzé          | 0%   | •               | Project could not continue due to appeals against identified site  |   |
| S Kotzé          | 100%   | •               | -3   |   |
| S Kotzé          | 5% (community halls)   | •               |  |   |
| DB               | 10%  | •               | 10%: Sporting activities reflected on monthly reports.   |   |
| DS               | 92%  | •               | Awaiting funding from CWDM: already approved.  |   |
| DS               | 100%   | •               |  |   |
| DS               | 82%  | •               | Contractors completed contracts on the 26th June 2009.   |   |
| AE               | Tenders were invited. After consideration it was decided not to appoint a consultant but to proceed inhouse.   | •               |  |   |
| CFH              | Fraud prevention plan has been approved by Council. An anti-<br>corruption strategy, which include the roll out of the fraud prevention<br>plan, will be provided to Council | •               |  |   |
| СМ               | 3 Newsletters have gone out.   | •               | The 4th one is problematic since tax clearance could not be received from the relevant companies.  |   |
| AE               | 61.70%   | •               |  | 58% of the appointment of general workers<br>were not done in terms of the EE Plan  |
| AE               | 100%   | •               |  | A W of Late Concerns  |
| AE<br>AE         | Actual must be the date of completion not '80% 8   | •               |  | Awaiting the database from LGSETA   |
| AE               | Completed  | •               |  |   |
| AE               | 12   | <b>*</b>        |  |   |
| AE               | All (except 6)   | •               |  | e.g SNR Planning Technician, Ass Manager<br>Training, Legal Advisor etc. were advertised<br>more than once, no appointments made<br>and headhunting is being done |
| AE               | the survey not complete by June 2009   | •               |  |   |
| AE               | 64% (Internal Survey)  | •               |  |   |
| AE               | Result Pending   | •               |  |   |

Red= Not achieved, Orange = Pending, Green=Achieved