

Fire season has officially begun



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Langeberg's fire fighters ready for fire season. Pictured from left to right: Anton Eyssen, Ulfred Terblanche, Fernando Hoofd (Station Commander), Dyllan van As and Moeneeb Jamie.



Season's greetings from the Mayor

Dear residents of Langeberg Municipality, I would like to convey my sincerest thanks for your continued support during this past year. May you and your family be blessed with all the joys and happiness of the holiday season. Thank you for your continued support! Warmest greetings and best wishes,

ALD HM Jansen, Executive Mayor

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IN AND AROUND
LANGEBERG



Fire season has officially begun

In a cool, unexpectedly wet October and November it is difficult to imagine we will soon be in the throes of summer, with high winds and a scorching sun. Summer is all about fun, relaxing days and balmy nights. But for a select few summer means hard work and smoke-filled days.

For the firefighters of Langeberg and the Cape Winelands District the fire season, from November to April, gives them a great deal to do. Fifty full-time and 50 reserve firefighters are trained to manage veld fires, their main purpose being to prevent loss of life, limb and hearth.

Langeberg Municipality's Fire Services focus mainly on structural fires, while Cape Winelands District Municipality Fire Services focus mainly on vegetation fires. Close collaboration

between the two allows for definitive assistance whenever the need arises.

"A fire is never extinguished by one person," Cape Winelands Acting Fire Chief Wayne Josias pointed out. "It is the culmination of careful planning among a number of partners before and during the fire season. It is the result of lessons learnt, errors made, lives lost, battles won and teamwork."

Veld fire conditions are caused by hot, strong south-westerly winds, the parched veld, often inadequately managed private land and a lot of alien vegetation that provide high fuel loads. So even the smallest spark has the potential of turning into a raging fire, devastating the unique fauna and flora of the region. If not managed adequately, buildings, homes, crops and so much more can be laid to ruin.

The Langeberg Municipality urges residents and visitors to the area to be vigilant and cautious when dealing with fire.

"Fire is everyone's fight", stated Langeberg Municipality's Station Commander Fernando Hoofd. "Fire fighters save more than homes. They save hearts, memories and dreams."

To prevent fires, please ensure the following:

- Make sure braai fires and warm coals area extinguished when leaving the area, either with sand or water;
- Make sure there are no illegal electrical connections in your immediate area;
- Do not play with matches;
- Do not burn rubbish on windy days;
- Do not throw cigarette butts out of your car window;

- Do not leave fires unattended, and
- "Keep your property clean and safe – and this includes cutting your grass and performing regular maintenance checks.

To combat fires in our area, your assistance is of vital importance. In the event of a fire outbreak, report the fire immediately, even if it seems small.

To report fires, please use any of the following emergency numbers:

Langeberg Call Centre Emergency Number: 0860 88 1111

Langeberg Fire Brigade: 023 615 8911
Robertson (CWD) Fire Brigade: 023 626 5340/082 770 7964

Cape Winelands Emergency Call Centre, 021 887 4446, to report all veld and mountain fires.

Brandseisoen nou hiér

Met die onverwagse nat en koue weer wat ons in Oktober en November beleef het, is dit moeilik om te glo dat dit al somer is. Somer word gekenmerk deur warm dae en heerlike aande waar jy buite kan ontspan, maar vir baie mense beteken somer harde werk waar hulle vure in bedwang moet bring.

Vir die brandbestryders van die Langeberg en Kaapse Wynland-distrik is November tot April hul besigste tyd. Altesaam 50 brandbestryders en 50 reservis-brandbestryders is opgelei om veldbrande te bestuur om sodoende lewensverliese te voorkom.

Die brandbestryders van Langeberg-munisipaliteit fokus hoofsaaklik op strukture wat brand terwyl die Kaapse Wynland-distriksmunisipaliteit se brand-en reddingsdienste op veld- en bosbrande fokus. Die goeie samewerking tussen dié brandbe-

stryders maak dit moontlik dat hulle mekaar te hulp kan snel waar nodig.

"'n Brand kan nooit deur een mens geblus of voorkom word nie," het die waarnemende brandweerhoof van die Kaapse Wynland, Wayne Josias, gesê. Dit is die goeie beplanning en samewerking tussen verskillende rolspelers, vóór en gedurende die brandseisoen, wat brande kan blus en voorkom. Deur die lesse wat ons geleer het, foute wat ons begaan het, lewens wat ons verloor het, stryd wat ons gewen het en goeie spanwerk kan ons doeltreffend wees."

Veldbrande word veroorsaak deur die warm suidwestelike winde, droë velde, die dikwels onvoldoende voorbrande op privaat grond en die hoeveelheid uitheemse plante wat maklik kan brand. Die kleinste vuurtjie het die potensiaal om in 'n veldbrand te

ontaard waar die fauna en flora, uniek aan die omgewing, in die slag gaan bly. As dit nie bestuur word nie, kan geboue, huise, lande en baie meer vernietig word.

Die Langeberg-munisipaliteit doen 'n beroep op inwoners om versigtig te wees wanneer hulle vuur maak.

"Die voorkoming van brande is almal se verantwoordelikheid," het Fernando Hoofd, stasiebevelvoerder van die Langeberg-munisipaliteit gesê. Die brandbestryders red nie net huise nie, maar ook harte, herinneringe en drome."

Om vure te voorkom doen die volgende:

- Maak seker braaivure en warm kole is geblus vóór jy die gebied verlaat – jy kan water of sand gebruik om dit te blus.
- Maak seker daar is geen onwettige

aansluitings in en om jou huis nie.

- Moenie met vuurhoutjies speel nie.
- Moenie vuilgoed brand tydens winderige dae nie.
- Moenie sigaretstompies by die ruite uitgooi nie.
- Moenie braaivure sonder toesig laat nie.
- Hou jou eiendom skoon en veilig – maak seker dat jou erf skoon is en jou gras gereeld gesny is.

Die voorkoming en bestryding van brande is almal se verantwoordelikheid. Meld enige brande so gou as moontlik aan.

Die noodnommer van Langeberg se inbelsentrum is: 0860 88 1111
Langeberg-brandweerdienste: 023 615 8911
Robertson-brandweerdienste: 023 626 5340/082 779 7964
Kaapse Wynland se inbelsentrum: 021 887 4446



Die Langeberg-brandbestrydersspan is, van links: Michael Januarie, Brandon Basson, Donovan Claasen, Petrie Lawerdien, Fernando Hoofd (stasiebevelvoerder), Nathan Carolus, Jerome Adams en Heinrich Johann. Afwesig: Lyzette Pekeur, Mbikazi Sibulwana en Lorenzo Jeneke.

Ixesha lomlilo liqalisile

Kwimoyezulu epholileyo neneemvula ezingalindelekanga kaOkthoba noNovemba kunzima kakhulu ubenomfanekiso-ngqondweni wokuba kungekudala kuzakuba sekuqalisa ihlobo, nemimoya emikhulu kunye nelanga eligqatsileyo. Ihlobo lelokwanwaba, ngeentsuku zokuphumla kunye nobusuku obuphole kamnandi. Kodwa kwabathile abambalwa, ihlobo lithetha ukusebenza nzima kunye neentsuku ezizele imisi.

Kubacimi-mlilo bakaMasipala waseLangeberg (abacimi-mlilo bezakhiwo) kunye neNkonzo yeMililo yeSithili saseCape Winelands (yemililo yamadlalo), elixesha lomlilo ukusuka kuNovemba ukuya kuApreli libanika owona msebenzi owakhe wamkhulu. Ngamashumi amahlanu abacimi-mlilo abasebenza isigxina kunye nabangamashumi amahlanu abangamatsha-ntliziyo abaqeqeshelwe ukulawula imililo yamadlalo, ngenjongo enkulu yokusindisa imiphefumlo kunye nezinto abaziphilisa ngazo abantu.

“Umlilo awuzange ucinywe ngumntu omnye,” lichaze njalo Ibambele Eliyintloko lezeMililo kwiCape Winelands, uWayne Josias. “Kusube isisiqhamo sokucwangciswa ngononophelo phakathi kwenani lamaqabane nesenziwa ngaphambi kunye nangelixesha lemililo.

Isisiphumo sezinto ezisifundileyo, iimpazamo ezenziweyo, ubomi obaye balahleka, amadabi aphunyelelweyo kunye nokusebenza ngobambiswano.”

Iimeko zemililo yamadlalo ibangelwa bubushushu, yimimoya evuthuza ngamandla evela kumazantsi-ntshona, ukoma kwamadlalo, ubukhulu becala kwamadlalo, ubukhulu becala



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yimihlaba yabucala engakhathelwanga kakuhle kunye nezityalo ezininzi ezingaqhelekanga nezongezelela kakhulu ukubasela imililo. Ke, nentlantsi encinci yomlilo ingabangela owona mlilokazi umkhulu nongenakulawuleka, nonokutshabalalisa izilwanyana kunye neentyantyambo ezahlukileyo ezikulo mmandla wethu. Ukuba awulawulwa

ngendlela efanelekileyo; izakhiwo, izindlu, izityalo, kunye nokunye nje okuninzi kungonakaliseka.

UMasipala waseLangeberg ubongoza abahlali kunye nabatyaleli kulo mmandla ukuba baqaphe futhi balumke xa bejongene nomlilo.

“Umlilo ngumlo womntu wonke”, ichaze njalo iNtloko yeSikhululo kuMasipala waseLangeberg

uFernando Hoofd.” Abacimi bomlilo basindisa ngaphezu kwezindlu. Basindisa iintliziyi, iinkumbulo kunye namaphupha.”

Ukuthintela imililo, nceda uqinisekise ngoku kulandelayo:

- Qinisekisa ukuba umlilo bekusosiwa ngawo inyama kunye namalahle ashushu ayacinywa xa nihamba kulo ndawo, mhlawumbi nisebenzise isanti okanye amanzi;
- Qinisekisa ukuba akukhontambo zombane ezidityaniswe ngoku ngekhosethethweni kwindawo okufutshane kuyo;
- Musa ukudlala ngomatshisi;
- Musa ukutshisa inkunkuma ngemini evuthuza umoya;
- Musa ukulahla izitimpi zecuba ngefestile yemoto;
- Musa ukushiya imililo ingajongwanga bani, futhi
- Gcina isakhiwo sakho sicocekile kanjalo sikhuselekile – oku kuquka ukuchetywa kwengca nokuthi rhoqo ulungisa izinto ezonakeleyo.

Uncedo lwakho lubaluleke kakhulu ukulwa imililo kulo mmandla wethu. Kwimeko yokuhambuka komlilo, xelela abezemililo kwakamsinyane, nokuba ngaba ubonakala umncinci.

Ukuxela imililo, nceda usebenzise ezinombolo zongxamiseko:

Inombolo yoNgxamiseko yeZiko lokuTsalela Iminxeba laseLangeberg: ngu-0860 88 1111

Abacimi-mlilo baseLangeberg : ku-023 615 8911

Abacimi-mlilo baseRobertson (base-CWDM): ku-023 626 5340/082 770 7964

Iziko lokuTsalela Iminxeba Yongxamiseko laseCape Winelands, ngu-021 887 4446, ukuxela yonke imililo yamadlalo nayasezintabeni.

The offices of Langeberg Municipality will be closed

The offices will be closed from 13:00 on 20 December 2019 and will re-open on 6 January 2020. Outside pay-points in all the towns will be open for payments of accounts. Normal standby, refuse removal and emergency services will still be rendered during this period.

Die kantore van die Langeberg Munisipaliteit sal gesluit wees

Die kantore sluit op Vrydag, 20 Desember 2019 om 13:00 en heropen Maandag, 6 Januarie 2020. Buite betaal-punte in al die dorpe sal oop wees vir die betaling van rekeninge. Normale bystand, vullisverwydering en nooddienste sal nog gedurende hierdie tydperk gelewer word.

Ii-Ofisi kaMasipala waseLangeberg ziza kuvalwa

Ii-Ofisi ziza kuvalwa ukusukela ngentsimbi yoku-13:00 ngomhla wama-20 Disemba 2019 ziyo kuvulwa ngomhla wesi-6 Januwari 2020. Iindawo zokuhlalwula nezimiselwe kwezinye iindawo ezikwiidolophu zontlanu zona ziza kuvulwa ukuze kuhlalwulwe ii-akhawunti. Abasebenzi abasebenza ngeenkonzo ezilindeleke ukubizwa nani na, abathutha inkunkuma, kunye nabo basabela kwiimo zongxamiseko bazakunikezela ngeenkonzo bona ngelithuba.



Dankie vir 'n skoon Bonnievale

Ek wil Bonnievale Munisiapliteit bedank en gelukwens met die netheid van die dorp en veral die hoofstraat. Dit was vir my opvallende hoe skoon Bonnievale was toe ek Sondg kerk toe ry. Ek het 'n Sondag van die Vrystaat teruggekeer, maar sjoe daai strate!!! Hou so aan Bonnievale. Ons is trots op julle (wat die werk gedoen het). Selfs die toeriste sien dit raak en praat daaroor. –Kobus

**Boodskap oorspronklik in Die Soekertjie van 6 November 2019 verskyn.*



Stay safe on the road this festive season

With the festive season upon us we can once again expect high traffic volumes on our roads, as many of us will be heading to holiday spots, or visiting family and friends all over the country. The good news is that each of us can contribute to our own safety and make a difference on our roads through our own behaviour.

To avoid unexpected delays and frustration, take road construction projects into account when planning your trips. There are several road construction projects currently underway in the Langeberg municipal area and motorists are urged to be extra careful on the roads during this period.

To help make your journey as safe as possible, here are some handy tips:

Drinking and driving

When driving, the only safe and responsible choice to make is to avoid alcohol completely. Even small amounts of alcohol can affect your ability to drive. When driving after consuming alcohol you are less able to judge distances, speed and less likely to observe traffic signs or other road users. You may also have a tendency to be overconfident and put yourself and other road users at risk.

Even If you have had only a little to drink, don't drive yourself home, rather:

- Take a taxi home, or use public transport;



It is very important that drivers adhere to speed limits at all times.

- Let someone who hasn't been drinking drive you home, or
- Stay where you are and drive home the next day.

Speeding

Speeding is regarded a factor in nearly one-third of all fatal crashes. The faster you are driving, the harder you will hit an obstacle – most likely a pedestrian or another vehicle. The effectiveness of safety devices such as airbags and safety belts are also severely compromised at high speeds.

It is therefore very important that drivers adhere to speed limits at all times.

The general speed limits in South Africa are as follows:

- 60 km/h on a public road within an urban area
- 100 km/h on a public road outside an urban area that is not a freeway; and
- 120 km/h on every freeway.

Road traffic signs, however, can set speed limits lower or higher than general speed limits.

Check your licence

Ensure your motor vehicle licence is valid for the time you expect to be away from home, by renewing it in good time. Remember your driver's licence is valid for five years and may also need to be renewed. Vehicle owners and drivers face hefty penalties if traffic officials find that any of their licences have expired.

Roadworthiness

Ensure that your vehicle is roadworthy before you start a long journey. Check the following features of your

vehicle:

Seatbelts: Make sure they are not damaged and that they can be extended, fastened and unclashed easily.

Tyres: The tread depth must be at least 1 mm deep across the whole tyre. Tyre pressure and alignment should be checked before any long trip.

Shock absorbers: Your vehicle's shock absorbers must be in good condition, to ensure safe handling and braking.

Electrical systems: Check that your vehicle's indicators, wipers, lights, hooter and battery are in good working condition.

Brakes: Check brake fluid levels and make sure front and rear brakes are in good working order.

More road safety tips:

- Be extra mindful of pedestrians and slow down wherever you notice people walking. Half of the Western Cape's road traffic fatalities are pedestrians.
- Do not use your cellphone while driving.
- Do not drive when you are tired. Have planned stops every two hours to stretch your legs outside your vehicle.
- Ensure you and your passengers buckle up, including children. Children under the age of 3 years must be strapped into an age-appropriate safety harness.
- To report any traffic-related incident, please contact the Langeberg Call Centre on 0860 88 1111.

Wees veilig op paaie die feestyd

Met die feestyd wat hier is, gaan verkeersvloei toeneem aangesien baie mense op pad is na hul vakansiebestemmings of om vir vriende en familie oor die land te gaan besoek. Die goeie nuus is dat elkeen 'n verskil op die paaie kan maak.

Wanneer jy jou roete beplan, neem padwerke in ag sodat jy nie gefrustreerd raak as jy by die stoppepunte moet stop nie. Daar is verskeie padwerke in die Langeberg munisipale gebied en motoriste moet ekstra versigtig wees gedurende dié tyd.

Hier is wenke wat kan help dat jou reis spoedig verloop:

Moenie drink en bestuur

Selfs klein hoeveelhede alkohol kan jou bestuursvermoeë beïnvloed. Die enigste oplossing vir dié probleem is om nie te drink en bestuur nie.

As jy ry nadat jy alkohol gebruik het, kan jy nie afstand skat of spoed bepaal nie en ook word jou sig beïnvloed en is jou reaksie ook nie so goed nie. Jy is ook geneig om meer selfversekerd te wees en plaas jou en ander padgebruikers se lewe in

gevaar.

As jy onder die invloed van alkohol is en nie self huis toe kan ry nie, doen die volgende:

- Gebruik 'n taxi of openbare vervoer;
- Laat iemand wat geen alkohol ingeneem het nie jou huis toe neem;
- Bly by jou bestemming tot die volgende dag

Spoed

'n Derde van alle noodlottige ongelukke word deur spoed veroorsaak. Daarom is dit belangrik dat jy by jou spoedbeperkings moet bly. Hoe vinniger jy ry, hoe harder gaan jy teen ander voertuie, hindernisse of voetgangers bots.

Die doeltreffendheid van veiligheidstoestelle in motor soos veiligheidsgordels en lugsakke is ook nie bestand teen botsings wat teen 'n hoë snelheid plaasvind nie.

Die spoedbeperkings in Suid-Afrika is soos volg:

- 60 km/h op 'n openbare pad binne dorpe en stede;
- 100 km/h op 'n openbare pad (nie

'n snelweg) buite dorpe en stede

- 120 km/h op deurpaaie.

Padtekens kan ook spoedbeperkings identifiseer wat laer of hoër as die algemene spoedbeperking is.

Kyk na jou lisensieskyf

Maak seker jou motorlisensie is geldig en hernu dit indien nodig. Onthou ook dat jou rybewys vir vyf jaar geldig is en ook hernu moet word. Motoriste word beboet as rybewyse en motorlisensies verval het.

Padwaardigheid

Maak seker dat jou motor padwaardig is voor jy die lang rit gaan aandurf. Kyk na die volgende in jou kar:

- Veiligheidsgordels: Maak seker dat veiligheidsgordels nie beskadig is nie en dat dit in 'n werkende toestand is.
- Bande: Die loopvlak van die hele band moet minstens 1 mm diep wees en die banddruk en wielbalansering moet nagegaan word voor jy die lang pad aandurf.
- Skokbrekers: Die skokbrekers moet

in 'n goeie toestand wees in geval jy vinnig moet rem trap.

- Elektriese stelsels: Maak seker dat jou rigtingaanwysers, ruitveërs, bedrading, ligte, toeter en batterye in goeie toestand is.
- Remme: maak seker daar is genoeg remvloeistof en dat jou remme in goeie werkende toestand is.

Nog veiligheidswenke

- Wees ekstra versigtig vir voetgangers en verminder spoed as jy voetgangers sien. (Die helfte van noodlottige ongelukke in die Wes-Kaap is waar voetgangers betrokke is).
- Moenie jou selfoon gebruik terwyl jy bestuur nie.
- Moenie bestuur wanneer jy moeg is nie. Stop elke twee ure om bene te rek.
- Maak seker dat jy en jou passasiers vasge gordel is. Kinders onder drie jaar moet in 'n karstoeltjie vasge gordel word.

Om enige ongelukke of ander voorvalle aan te meld, skakel die Langeberg-inbelsentrum by 0860 88 1111.



Xa ucwangciswa uhambo lwakho, thathela ingqalelo umsebenzi wokulungiswa kweendlela khonukuze ungalibaziseki kwaye ungazibangeli ukudideka kungekho siding soko.

Hlala ukhuselekile endleleni ngelixesha leholide

Ngexesha lokuphela konyaka selifikile, singalindela umthamo omkhulu weemoto ezindleleni, njengoko isininzi sethu siza kuba sezindleleni sinjongise imibombo kwiindawo zeholide, okanye sityelela izizalwane kunye nezihlobo kwilizwe liphela. Iindaba ezimnandi zezokuba, ngamnye wethu anganakho ukwenza umehluko ngokwendlela esinokuthi siziphathe ngayo.

Xa ucwangciswa uhambo lwakho, thathela ingqalelo umsebenzi wokulungiswa kweendlela khonukuze ungalibaziseki kwaye ungazibangeli ukudideka kungekho siding soko. Ziliqela iiprojekti zemisebenzi yokulungiswa kweendlela ezenziwayo kulo mmandla kaMasipala waseLangeberg ngoko ke bonke abaqhubi beemoto bayabongozwa ukuba balumke ngakumbi ezindleleni ngelixesha.

Nazi iingcebiso ezilulutho ukunceda wena wenze uhambo lwakho lube lolukhuselekileyo:

Ukusela kunye nokuqhuba

Nditsho nento encinci nje yotywala ingayiphazamisa indlela oqhuba ngayo. Inye kuphela into onokuzikhethela yona, kukungabuseli tu utywala ukuba uyaqhuba. Xa uqhuba imoto emva kokuba usele utywala awukwazi ukubona kakuhle ukuba ikude kangakanani enye imoto kuwe, isantya ehamba ngaso awukwazi nokubona neempawu ezindleleni okanye abanye abantu abakwasebenzisa indlela. Ungade ube nokuzithemba ngokugqithisileyo

kube kanti uzifaka wena kunye nabanye abantu abakwasebenzisa lo ndlela engozini.

Xa kuthe kwenzeka usele kakhulu, musa ukuziqhuba ukugoduka:

- Thatha iteksi ikugoduse okanye usebenzise izithuthi zika wonke-wonke.
- Vumela omnye umntu ongaselanga akuqhubele akugoduse.
- Hlala kulo ndawo ukuyo uze uziqhube ugoduke kusuku olulandelayo.

Isantya

Isantya siqwalaselwa njengesinye esithathwini esibangela iingozi zokufa, ngako oko ke, kubalulekile kakhulu ukuba abaqhubi bathobele isantya esimiselweyo. Ngokuya uqhuba ngokukhawuleza, ngokuya uyakugilisa ngammandla (kwenye imoto, umntu, njalo-njalo) kwaye nezinto ezakhelwe kwimoto yakho ezilungiselelwe ukukukhusela (ezifana nesingxobo somoya kunye nebhanti lokhuseleko) singangasebenzi ngohlobo ebekufaneleke zisebenze ngayo xa isantya siphezulu.

Izantya ezimiselweyo jikelele eMzantsi Afrika zezi silandelayo:

- Ngu-60km/h kwiindlela zikawonke-wonke phakathi edolophini
- Ngu-100 km/h kwiindlela zikawonke-wonke ngaphandle kweendawo zasedolophini ezingezondlela zivulekileyo; kunye Ngu-120 km/h kwiindlela ezivulelekileyo.

Iimpawu ezisendleleni nazo

singasibeka isantya esimiselweyo nesikwenzeka sibesezantsi okanye sibephezulu kunesosantya saziwayo.

Jonga ilayisenisi yakho

Qinisekisa ukuba ilayisenisi yemoto yakho iselungelweni ngexesha uceba uhambo ngokuthi uyihlaziye kwangethuba. Khumbula ukuba ilayisenisi yokuqhuba ihlala iminyaka emihlanu kwaye

kusenokwenzekaukuba nayo iyadinga ukuhlaziywa kwakho. Abanini beemoto bangajongana nesohlwayo esikhulu xa amagosa asezindleleni enokufumanisa ukuba ilayisenisi zabo ziphelelwe lixesha.

Ukulungela ukuba sendleleni

Qinisekisa ukuba imoto yakho ikulungele ukuba sendleleni phambi kokuba uqalise ngohambo lwakho. Jonga ezizinto zilandelayo kwimoto yakho:

Ibhanti lokuzibophelela: Qinisekisa ukuba awonakalanga amabhanti nokuba asakwazi ukutsaleka, ukuqhobosheka nokukhululeka lula.

Amatayala: Ubunzulu kufuneka bubungange-1mm kwitayala lilonke kwaye nomoya kwitayala kunye nokulungiselelaniswa kwayo kufuneka zonke zijongwe phambi kokuba uthathe uhambo lwakho olude.

Izixhobo ezinceda ukuxhuzula kwemoto(ishok abzobha): Izixhobo ezinceda ukuxhuzula kwemoto yakho nokuba ingabetheki phantsi endleleni kufuneka zibe zilungile ukuqinisekisa ukuba uyakukwazi ukuyiqhuba uyimise ngokukhuseleka.

Into ezisebenzisa umbane: Khangela ukuba izalathisi, iwayipha, amacingo, izibane, ihotara kunye nebhateri zikwisimo sokusebenza esilungileyo.

Iibrayksi: Qinisekisa ukuba unamanzi awaneleyo kwibrayksi zakho nokuthi iibrayksi zangaphambili nangasemva sisebenza ngokwendlela.

Ezinye iingcebiso ngokhuseleko ezindleleni:

- Bakhumbule ngakumbi abo bahamba ngeenyawo uthobe isantya naphi na apho ubona abantu behamba ngeenyawo. (Isiqingatha seengozi zokufa ezindleleni eNtshona Koloni sibangelwa ngabantu abahamba ngeenyawo.)

- Musa ukusebenzisa iselufowni ngoxa uqhuba.

- Musa ukuqhuba xa udiniwe. Ceba ukumisa uphumle qho emva kweeyure ezimbini wolule imilenze ngaphandle kwemoto yakho.

- Qinisekisa ukuba wena kunye nabakhweli bakho niwaqhoboshile amabhanti okhuseleko, kuquka nabantwana. Abantwana abangaphantsi kweminyaka emithathu kufuneka bafakwe kwisitulo sokukhuseleko esilungiselelwe abantwana abafanele lominyaka.

Ukuxela nantoni na emalunga neengozi zemoto ezindleleni nceda uqhagamshelane neZiko lokuTsalela Iminxeba laseLangeberg ku-0860 88 1111.



Langeberg launches 24/7 WhatsApp reporting line

As part of Langeberg Municipality's aim to continuously strive towards service delivery excellence, a WhatsApp Consectetur bibendum faucibus pulvinar scelerisque bibendum ultricies a vestibulum lobortis aptent nec eget libero posuere a parturient nunc nec vestibulum cum gravida curae habitasse ante sem eu non accumsan convallis. A dis leo parturient nibh interdum ullamcorper tincidunt porttitor pharetra parturient dis vel faucibus pulvinar ac leo eu id per.has been introduced to make reporting your service delivery complaints more convenient. The WhatsApp line serves as an addition to the existing methods of reporting and will be in operation 24 hours a day, 7 days a week.

WhatsApp is currently the biggest messaging application in South Africa, with more than 38 million unique mobile users. The free communication application can be downloaded onto devices to send text messages. Residents can use our WhatsApp line to report service delivery issues such as power outages, broken streetlights, electricity blockages, burst pipes, water leaks, potholes, road maintenance, sewerage blockages, solid waste management, dirty streets and pavements, traffic safety, illegal structures and all other illegal activities.

Residents will now also be able to send a photograph and location pin (if necessary) when reporting service faults.

The WhatsApp line is attended to by the trained Call Centre staff and all



Residents can use Langeberg's WhatsApp line to report service delivery issues.

complaints will be dealt with in the same manner as a telephonic complaint. For accurate registration on our municipal complaints management system residents must include particulars such as their contact name and surname, address, meter or account number(s). Residents must also ensure that they receive a reference number, once the fault has

been logged.

"Sending a WhatsApp message to us, will now serve as an addition to the existing methods of reporting, making the Municipality more accessible to our communities", said Lucrecia Marthinus, Customer Care Officer. She continued, "Not everyone has access to e-mails or has airtime to contact the call centre. The Whatsapp line aims to

make access to the Call Centre simpler and help us to fast-track service delivery."

The WhatsApp Reporting number is 065 211 7822.

Alternatively, call us on the 24/7 Call Centre number at 0860 88 1111, or email: info@langeberg.gov.za or complaints@langeberg.gov.za

Langeberg stel 'n nuwe 24/7-WhatsApp-aanmeldingslyn bekend

As deel van Langeberg-munisipaliteit se voortgesette strewe na uitnemende dienslewering het hy onlangs 'n WhatsApp-lyn bekendgestel waar klagtes oor dienslewering aangemeld kan word.

Dié lyn is een van die metodes waar swak dienslewering aangemeld kan word en sal 24 uur, sewe dae per week in werking wees.

WhatsApp is 'n gratis kommunikasiemetode wat jy op jou selfoon kan aflaai om boodskappe te stuur en is tans die gewildste program in Suid-Afrika om boodskappe te stuur. Meer as 38 miljoen selfoongebruikers gebruik WhatsApp om boodskappe te stuur.

Inwoners kan probleme met betrekking tot dienslewering via WhatsApp aanmeld. Probleme soos kragonderbrekings, stukkende straatligte, gebarste waterpype, slaggate, probleme met riolering die bestuur van vaste afval, swak toestande van paaie en sypaadjies, die bou van onwettige strukture



Die WhatsApp-lyne word beman deur opgeleide personeel.

en ander onwettige aktiwiteite kan aangemeld word.

Inwoners sal ook nou in

staat wees om foto's van die foute en bestemming te plaas as probleme aangemeld word.

Die WhatsApp-lyne word

beman deur opgeleide personeel van die inbelsentrum en alle klagtes sal op dieselfde manier hanteer

word as 'n telefoniese klagte. Inwoners moet die volgende besonderhede vir die stelsel verskaf: Naam en van, adres en die meter- of rekening nommer. Inwoners moet ook seker maak dat hulle 'n verwysingsnommer kry as hulle foute aanmeld.

"Om 'n WhatsApp-boodskap na ons te stuur, is nou 'n bykomende metode om probleme en foute aan te meld en dit maak die munisipaliteit meer toeganklik vir die inwoners," sê Lucrecia Marthinus (kliëntediensbeampte).

"Nie almal het toegang tot e-posse en lugtyd om die inbelsentrum te kontak nie. Die WhatsApp-lyn se doel is om die inbelsentrum se werking meer eenvoudig en vinniger te maak."

● **Die WhatsApp-nommer om foute aan te meld, is 065 211 7822.**

Of jy kan die inbelsentrum by 0860 88 1111 skakel of 'n e-pos stuur na: info@langeberg.gov.za / complaints@langeberg.gov.za.

ILangeberg isungula umnxeba we-24/7 wokuxela nge-WhatsApp

Njengenxalenye kaMasipala waseLangeberg yokuqhubeka uzama ngakokonke ukuzisa iinkonzo eziqwesileyo, umnxeba wee-WhatsApp uye wasungulwa ukulungisela ukuxelwa kwezikhalazo zakho zokuhanjiswa kweenkonzo kubelula kakhulu. Lo mnxeba we-WhatsApp usisongezelelo kuleyo esele ikho yokuxela izikhalazo kwaye wona uzakuvuleleka iiyure ezingama-24, iintsuku ezi-7 ngeveki.

Le-WhatsApp lunxibelelwano olusebenza simahla nonokuyikhuphela kwiselufoni yakho ukuze ukwazi ukuthumela imiyalezo futhi yeyona ndlela exhaphake kakhulu mvanje yonxibelelwano apha eMzantsi Afrika, nesetyenziswa ngabantu abaneselufowni abangaphezu kwezigidi ezingama-38.

Abahlali bangayisebenzisa ukuxela imiba emayelana nokuhanjiswa kweenkonzo ezifana nokucima kombane, izibane zasetalatweni, ukugqabhuka kwemibhobho yamanzi, ukuvuza kweempompo zamanzi, imingxunya ezitalatweni, ukulungiswa kweendlela, ukunokala kwemibhobho yelindle, kulawulo lwenkunkuma, izitalato kunye nepavumente ezimdaka, ukhuseleko ezindleleni, ukwakhiwa kwamatyotyombe



Abahlali bazokutsho bakwazi ngoku ukuthumela ifoto kunye nendawo yesiganeko (ukuba kukho imfuneko yoko) xa bexela ngomonakalo kwiinkonzo.

ngokungekho semthethweni, kunye nezinye izenzo ezingekho semthethweni ngokusebenzisa nje lomnxeba we-WhatsApp. Abahlali bazokutsho bakwazi ngoku ukuthumela ifoto kunye nendawo

yesiganeko (ukuba kukho imfuneko yoko) xa bexela ngomonakalo kwiinkonzo. Lo mnxeba we-WhatsApp uphendulwa ngabasebenzi beZiko lokuTsalela Iminxeba abaqeqeshiweyo kwaye zonke izikhalazo ezingena

ngawo ziza kuqwalaselwa ngokufaneyo nezo zenziwe ngokutsalela umnxeba. Abahlali kufunaka bathumele iinkcukacha zabo ezinje ngegama kunye nefani yakho, idilesi, inombolo yemitha okanye

ye-akhawunti ukuze isikhalazo sakho sibe nokubhalwa ngendlela eyiyo kwikhompyutha kamasipala yokulawula izikhalazo. Abahlali kufuneka futhi baqinisekise ukuba bafumana inombolo yerefurensi xa siye safakwa kwikhompyutha isikhalazo sabo.

“Ukuthumela umyalezo kuthi nge-WhatsApp, ngoku kuzakusebenza njengesongezelelo kwiindlela esele zikhona zokuchaza isikhalazo, neyenza uMasipala afikeleleke nangakumbi kuluntu lwethu”, utshilo uLucrecia Marthinus (Igosa Lokukhathelela Abathengi). Waqhubeka esithi: “Asinguye wonke ubani onendlela yokusebenzisa i-emeyile okanye onemizuzu eyaneleyo yokutsalela iziko leminxeba. Lo mnxeba we-WhatsApp ujolise ukwenza indlela yokufikelela kwiZiko lokuTsalela Iminxeba kubelula kwaye kunceda nathi ukuba sikwazi ukulandela emva kokuhanjiswa kweenkonzo.”

Inombolo Yokuxela nge-WhatsApp ngu-065 211 7822.

Kungenjalo, sitsalele kangama-24/7 kwiZiko lokuTsalela Iminxeba kwinombolo engu-0860 88 1111 okanye usi-imeyilele kwa: info@langeberg.gov.za / complaints@langeberg.gov.za

Water Analysis: October 2019



ANALYSES	ASHTON	BONNIEVALE	McGREGOR	MONTAGU	ROBERTSON	SANS 241-1 2015
pH (at 25°C)	7.2	7.9	7.36	7.49	6.66	≥ 5-≤ 9.7 Operational
Colour (mg/l as Pt)	<10	<10	<10	<10	<10	≤ 15 Aesthetic
Conductivity (mS/m) (at 25°C)	82.7	223	17	76	23.1	≤ 170 Aesthetic
Turbidity (NTU)	<0.32	0.6	0.64	0.45	0.7	≤ 5 Aesthetic ≤ 1 Operational
Free Chlorine (mg/l)	0.63	0.37	1.3	0.14	0.36	≤ 5.0 Chronic Health
Aluminium (ug/l asAl)	<50	<50	<50	<50	<50	≤ 300 Operational
Iron (ug/l asFe)	<10	<10	<50	<50	<50	≤ 300 Aesthetic ≤ 2 000 Chronic <0.05Health
E.coli (count per 100 ml)	0	0	0	0	0	Not Detected Acute Health -1
Total Coliform Bacteria (count per 100 ml)	<1	5.0	9	<1	<1	≤10 Operational



For all emergencies and customer service

All emergencies contact 0860 88 1111 or for complaints complaints@langeberg.gov.za

QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles?

Please contact Willy-John Gordon at wgordon@langeberg.gov.za, or visit us at the Municipal Building, 28 Main Road, Ashton, 6750.

NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels?

Kontak Willy-John Gordon by wgordon@langeberg.gov.za of besoek ons gerus by die munisipale gebou, Hoofweg 28, Ashton, 6715.

IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iingcebiso malunga nendlela esinokuphucula ngalo unxiblwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelineye lamanqaku ethu?

Nceda ke uqhagamshelane no-Willy-John Gordon, ku-wgordon@langeberg.gov.za okanye umtyelele kwisakhiwo sakwaMasipala esise-28 Main Road, Ashton, 6715.



JOIN OUR SMS DATABASE

Email your municipal account number, ward number and cell number to Debiteure@langeberg.gov.za, or visit our nearest Municipal Office.



www.langeberg.gov.za

Have you joined us yet?

Het jy al by ons aangesluit?

Ngaba uye wazibandakanya nathi?



Langeberg Municipality



Langeberg_Muni

EVENTS IN THE LANGEBERG VALLEY December

4 DECEMBER NIGHT FOOD MARKET @WOLFKLOOF 072 850 3357

Bring friends and family and enjoy the great food, snacks and deserts. The market caters to young and old, so come along, sit by the warm fires and relax at Robertson's only night market.



7, 14 & 21 DEC. ROBERTSON VALLEY MARKET 084 568 2780

Every first and last Saturday of each month the Robertson Valley Market offers a variety of delicious food and unique crafts made by locals for your enjoyment.



13 DECEMBER MCGREGOR NIGHT CHRISTMAS MARKET 023 625 1954

Come and enjoy the Christmas night market where you can buy your last minute Christmas gifts, from food to present and so much more.



14 DECEMBER CBR LOUNGE FAMILY DAY 082 377 8278

Music festival and entertainment for all the residents of Montagu and beyond. Bring your camp chair and picnic basket and enjoy the fun festivities at the CBR Lounge.

EVERY SATURDAY MCGREGOR SATURDAY MORNING MARKET 023 625 1954

Bring your family and friends for a morning filled with mouth-watering food from local vendors. This pet friendly market also offers a variety of fresh produce and crafts.



EVERY SATURDAY MONTAGU VILLAGE MARKET 023 614 2471

Montagu Village Market is the showcase for Montagu's organic meat and vegetables, scrumptious home-baked goods and exciting hand-made clothing & craft.



CHRISTMAS Carols & Lights

Local performers & Christmas Carol singing

Bring your camp chair and come enjoy the celebration of the festive season.

Friday, 06 December 2019
18:00 - 21:00

C/O Church Str. & Voortrekker Way, McGregor