

EXPRESS

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ROADS REMAIN A PRIORITY

Langeberg Municipality is aware of the condition of the roads within our municipal area and has been working on solutions to attend to the matter.

A Pavement Management System was developed in 2012 categorising the condition of the roads from very good to very poor. The total capital budget required at that stage for resurfacing and rehabilitation was as follows:

Resurfacing: R 62.5 million (base date 2012)

Rehabilitation: R57.1 million (base date 2012)

Due to the huge backlog in the funding for the resurfacing and rehabilitation of our roads, it results in the increase of potholes,

especially during the rainy season.

One of the solutions to address the problem is the pothole repair programme that currently has mapped out priority roads in all towns. Any new complaints received over the next couple of weeks will be added to the programme but not repaired immediately.

"Town central roads are our priority for the next month. We are trying to keep up with the many road-related complaints received. What makes this exercise rather challenging is the re-emerge of potholes due to the poor weather we are currently experiencing," said Maynard Johnson (Director Engineering Services).

Solutions

The short-term solution is to repair the potholes in the towns.

Long-term solutions the municipality we have discussed include:

- Contracting a service provider to assist with pothole repairs
- Ensure sufficient quality material is purchased (Cold mix asphalt and rubber bitumen patches)
- Reseal or rebuild a few identified main streets in the various towns that require additional work (Capital budget allowing)

Upgrading of roads

One of the big road projects identified for the 2021/2022 financial year is the upgrading of roads and stormwater in Nkqubela, Robertson. The project cost is valued at R 27 937 44 and will take place over a contract period of 18 months. The gravel roads that will be upgraded include Ekuphumleni-, Ntonzina-, Nthuthise-, Dibandlela-, Moyani-, Mpolweni-, Kuyasa-, Basahe- and Entlango Street.

Report

Langeberg Municipality urges the community to log complaints of potholes, uneven road surfaces, damaged pavements and road signage

- Contact the call centre at 0860 88 1111
- Send a WhatsApp message to 065 211 7822 or;
- Send an e-mail to info@langeberg.gov.za



COVID-19 SAFETY: 18 TO 34 YEARS BAND TO OPEN 1 SEPTEMBER

President Cyril Ramaphosa has announced that people between 18 to 34 will be able to get vaccinated from 1 September 2021. This is in addition to the other age groups eligible, but older age groups will still be made a priority.

We encourage 18 to 34-year olds to get vaccinated from 1 September in order to ensure a safer environment for all.

More information regarding the vaccination process/registration for this age band will follow in the upcoming weeks.

Kindly note: With more people eligible for vaccination, a greater demand exists. We will, vaccine supply-dependent, vaccinate many more people over the coming weeks and ask for your patience as we move forward in this vaccination programme.



COVID-19-VEILIGHEID: MENSE VAN 18 TOT 34 JAAR KAN VANAF 1 SEPTEMBER DIE ENTSTOF ONTVANG

President Cyril Ramaphosa het aangekondig dat mense van 18 tot 34 jaar oud vanaf 1 September 2021 ingeënt kan word. Dit is bykomend tot die ander ouderdomsgroepe wat reeds in aanmerking gekom het, maar ouer ouderdomsgroepe sal steeds prioriteit geniet. Ons moedig mense van 18 tot 34 jaar oud aan om vanaf 1 September vir hul inentings te gaan om 'n veiliger omgewing vir almal te verseker. Meer inligting rakende die inentingsproses/registrasie vir hierdie ouderdomsgroep sal in die komende weke volg.

UKHUSELEKO LWECOVER-19: KUZA KUVULELEKA UKUBHALISA KWABO BANEMINYAKA ELI-18 UKUYA KWENGAMA-34 NGOMHLA WOKU-1 KWEYOMSINTSI

UMongameli uCyril Ramaphosa ubhengeze ukuba abantu abanyeminyaka ephakathi kwe-18 ukuya kuma-34 baza kukwazi ukufumana ugonyo ukusukela ngomhla woku-1 kweyomsintsir 2021. Oku kongeza kwamanye amaqela abantu abafanelekileyo ukufumana ugonyo, kodwa abo badala kakhulu basezakuhlala ingabona kuqalwa ngabo. Siyabakhuthaza abantu abaneminyaka eli-18 ukuya kwengama-34 ukuba bafumane ugonyo ukusukela ngomhla woku-1 kweyeMsintsi ukuze siqinisekise okusingqongileyo okukhuselekileyo kumntu wonke. Ziza kulandela kwezi veki zizayo iinkcukacha ezithe vetshe malunga nenkqubo/nobhaliso lwabantu abaneli minyaka ichaziweyo.

REPORT YOUR SERVICE COMPLAINTS

The Langeberg Municipality has a 24 hour, seven-day-a-week Emergency and Customer Care Call Centre that has been in operation for more than a decade. The Call Centre Operators work on a 24- hour shift system.

What type of complaints can be reported?

To speed up service delivery in your ward, the following type of complaints can be reported directly to the call centre:

Water and Sanitation Services

Pipe bursts, sewerage/septic tanks blockages, irrigation problems, water meter leakages

Streets and Storm Water

Potholes, blocked stormwater canals/pipes, damaged streets.

Electricity Services

Electricity interruptions, electricity blockages (after hours and weekends), street lighting problems.

Environmental Services

Dirty streets and pavements, illegal dumping of refuse, refuse removal, municipal skips, pruning of trees, building rubble.

How to report a complaint?

- Call: 0860 88 1111
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

TOP 10 COMPLAINTS JUNE 2021

1

WARD 10 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 65
ELECTRICITY (POWER FAILURES)

2

WARD 2 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 59
ELECTRICITY (POWER FAILURES)

3

WARD 2 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 49
CIVIL (SEWERAGE BLOCKAGES)

4

WARD 9 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 46
ELECTRICITY (POWER FAILURES)

5

WARD 8 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 41
CIVIL (SEPTIC TANKS)

6

WARD 4 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 39
ELECTRICITY (POWER FAILURES)

7

WARD 9 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 37
CIVIL (SEWERAGE BLOCKAGES)

8

WARD 3 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 32
CIVIL (SEWERAGE BLOCKAGES)

9

WARD 4 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 29
CIVIL (SEWERAGE BLOCKAGES)

10

WARD 1 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 26
CIVIL (SEWERAGE BLOCKAGES)

MELD JOU DIENSKLAGTES

Die Langeberg-munisipaliteit het 'n 24-uur-noodsentrum vir noodsituasies en klantediens wat al langer as 'n dekad in werking is. Die permanente oproepsentrum-operateurs werk in 'n 24-uurskopsstelsel.

Watter soort klagtes kan aangemeld word?

Om die dienslewering in u afdeling te bespoedig, kan die volgende soort klagtes regstreeks by die inbelsentrum aangemeld word:

Water- en riooldienste

Gebaste pype, verstopte riool/ sepiiese tenks, waterprobleme en waterlekkasies

Strate en stormwater

Slaggate, verstopte stormwater- kanale/pype, beskadigde strate

Elektrisiteitsdienste

Kragonderbrekings, elektrisiteitsblokkasies (ná ure en naweke), straatligprobleme

Omgewingsdienste

Vuil strate en sypaadjijs, onwettige storting van vullis, vullisverwydering, munisipale vullishouers, snoei van bome, bourommel.

Hoe moet ek 'n klagte aanmeld?

- Skakel: 0860 88 1111
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

XELA ISIKHALAZO SAKHO NGENKONZO

UMasipala waseLangeberg uneZiko elisebenza iiyure ezingama-24, iintsuku ezisi-7 zeveki, lokuTsalela Iminxeba yoNgxamisekileyo neliKhathalela Abathengi, nelisele lisebenze ngaphezu kweminyaka elishumi. Abaqhubi beziko lokufowuna ngokusisigxina basebenza kwinkqubo yokutshintsha iiyure ezingama-24.

Hlobo luni lwezikhalazo ezinokuxelwa?

Ukukhawulezisa ukuhanjiswa kweenkonzo kwiwadi yakho, ezintlobo zezikhalazo zilandelayo zingaxelwa nqo kwiziko lokutsalela iminxeba:

Iinkonzo Zamanzi Nogutyulo

Ukuqhabhuka kwemibhobho, ukuvaleka kwemibhobho yelindle, iingxaki zemibhobho yamanzi okunkcenkceshela ehamba phantsi komhlaba, ukuvuza kwibhokisi yemitha yamanzi

Izitalato naManzi Emvula

Imingxunya Ezitalatweni, ukuvaleka

kwemijelo/kwemibhobho ehamba amanzi emvula, ukonakala kwezitalato

Iinkonzo zombane

Ukuphazamiseka kombane, ukuvalwa kombane (emva kweeyure nangempela-veki), iingxaki yezibane zasezitalatweni

Iinkonzo zokusiNgqongileyo

Izitalato kunye nepevumente ezimdaka, ukulahlwa ngokungekho semthethweni kwenkunkuma, ukuthuthwa kwenkunkuma, imigqomo emikhulu yaselubala kamasipala, ukuthenwa kwemithi, inkunkuma yokwakha.

Usixela njani isikhalazo?

- Tsalela: 0860 88 1111
- UWhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za

WHEN AND HOW TO ISOLATE

COVID POSITIVE/ AWAITING TEST RESULTS/ CLOSE CONTACT OF A POSITIVE PERSON

Coronavirus is highly infectious and spreads through small air droplets when in close contact with an infected person. It's important to isolate if you develop symptoms or are awaiting a test result.

WHAT IS A CLOSE CONTACT?

Someone you have been in contact with for more than 15 minutes, closer than 1.5 m, without wearing a mask. Download the CovidAlertSA app to receive notifications if you were a close contact.

HOW LONG MUST YOU ISOLATE?

Mild symptoms/COVID-19 positive:
10 days after your symptoms started.

COVID-19 POSITIVE BUT NO SYMPTOMS:

10 days after you were tested.

CLOSE CONTACT WITH SOMEONE WITH SYMPTOMS OR CONFIRMED COVID-19:

If you have no symptoms, 10 days after you

had close contact. If you have symptoms, 10 days after symptoms started

WHAT YOU SHOULD DO

- Stay home or go to an isolation facility.
- Those with COVID-19 symptoms or who tested positive, must stay in a separate room from everyone else at home OR ask to use an isolation and quarantine facility.
- Do not leave your house or isolation facility until you completed your isolation period.
- Do not go out or have visitors.
- Ask friends to drop groceries, meals and medicines at the door or order online.

FOR MORE INFORMATION

- **Western Cape Government Contact Centre (toll-free) 0860 142 142**
- **National Hotline 0800 029 999**
- **WhatsApp "Hi" to 0600 123 456**



WANNEER EN HOE OM TE ISOLEER

COVID-19 POSITIEF/ WAG VIR TOETSUITSLAE/ NABYE KONTAK MET 'N POSITIEWE PERSOON

Coronavirus is hoogs aansteeklik en word versprei deur klein druppeltjies wat in die lug hang wanneer jy in nabye kontak is met 'n positiewe persoon. Dit is belangrik om te isoleer as jy simptome ontwikkel of vir toetsuitslae wag.

WAT IS 'N NABYE KONTAK?

Iemand waarmee jy in kontak was vir langer as 15 minute en as jy nader as 1.5 m aan die persoon was sonder om 'n masker te dra. Laai die CovidAlertSA app om kennisgewings te ontvang indien jy 'n nabye kontak was.

HOE LANK MOET EK ISOLEER?

Matige simptome COVID-19 positief: 10 dae nadat simptome begin het.

COVID-19-POSITIEF MAAR GEEN SIMPTOME NIE:

10 dae nadat jy getoets het

CLOSE CONTACT WITH SOMEONE WITH SYMPTOMS OR CONFIRMED COVID-19:

If you have no symptoms, 10 days after you

NABYE KONTAK VAN IEMAND MET SIMPTOME OF BEVESTIGDE COVID-19:

Indien jy geen simptome het nie, 10 dae nadat jy nabye kontak gehad het. Indien jy simptome het, 10 dae nadat simptome begin het.

WAT MOET JY DOEN?

- Bly tuis of gaan na 'n isolasiefasiliteit.
- Persone met COVID-19-simptome of wat positief getoets het, moet in 'n aparte kamer, weg van ander mense, in die huis bly OF vra om 'n kwarantyn- of isolasie-fasiliteit te gebruik.
- Moenie die huis of isolasiefasiliteit verlaat voordat jy jou isolasieperiode voltooi het nie.
- Moet nie uitgaan of besoekers ontvang nie.
- Vra ander mense om kruidentersware, maaltye en medikasie af te lewer by die deur of bestel aanlyn.

MANDIZIKHWEBULE NINI, KANJANI EBANTWINI

XA UFUNYANISWE UNAYO ICOVID / NGEXESHA USALINDE IZIPHUMO/ XA UKHE WASONDELELANA NOMNTU ONAYO

Intsholongwane iCorona isulela kakhulu yaye inwenwa ngamathontsana athwalwa ngumoya aphuma kumntu osulelekileyo xa usondele kakhulu kuye. Kubalulekile ukuzikhwebula ebantwini xa uqalisa ukuba nezi mpawu okanye ngexesha usalindele iziphumo zohlolo.

KUKUTHINI UKUSONDELELANA NOMNTU OSULELEKILEYO?

Kuxa ubukhe wasondelelana nomntu imizuzu engaphezu kweli-15 yaye nisondelelene kakhulu ngomgama ongaphantsi kwe-1,5m ninganxibanga zimaski. Danlowuda i- CovidAlertSA app ufumane imiyalezo enika ulwazi ngokwenzekayo (inotifikheyshini) xa uthe wasondelelana nomnye umntu.

Ingaba lixesha elingakanani ekufuneka uzikhwebule ebantwini? Xa uneempawu nokuba azixhalisi/xa uneCOVID-19: Ziintsuku ezili-10 emva kokuba ziqalisile iimpawu

XA UNECOVID-19 KODWA UNGENAZO IIMPAWU: Ziintsuku ezili-10 emva kokuba uye wahlolwa

XA UKHE WASONDELELANA NOMNTU ONEEMPAWU EZIQINISEKISWEYO

zeCOVID-19:Kusemva kweentsuku ezili-10 ukhe wasondelelana nabantu abasulelekileyo nokuba akukho zimpawu zibonakalayo. Kuxa unazo iimpawu emva kweentsuku ezili-10.

INTO ONOKUYENZA

- Hlala ekhaya okanye ukuzikhwebula ebantwini yiya kwiziko lelilungiselelwe oko
- Abo baneempawu zeCOVID-19 okanye ukuba ufunyaniswe unayo, kufuneka uhlale wedwa egumbini ungadibani nabanye abantu ekhaya OKANYE ukuzikhwebula nokuzikhwarantina yiya kwiziko elilungiselelwe oko.
- Ungaphumi endlwini yakho okanye kwiziko lokuzikhetha de ube uligqibile ixesha lokuba uzihlalele wedwa.
- Musa ukuphuma uhambe okanye sukuba neendwendwe
- Cela umhlobo wakho akuzisele igrosari, izidlo namayeza awabeke emnyango okanye ufake i-odolo nge-online

ALERT
LEVEL

3

SOUTH AFRICA MOVES TO ALERT LEVEL 3

The following restrictions will be in place from **Monday, 26 July 2021:**

GATHERINGS



- Gatherings may not exceed 50% of venue capacity up to a maximum of **50 people indoors and 100 people outdoors**
- Health protocols must be observed at gatherings, including maintaining a distance of at least 1.5 metres between people

CURFEW:



- Curfew is from 10pm to 4am
- Apart from permitted workers, no person may be outside their place of residence during curfew
- Establishments like restaurants need to close by 9pm

FUNERALS



- As with all gatherings, funerals and cremation are restricted to a **maximum of 50 people**
- There is a two hour limit on funeral services
- No night vigils or post-funeral gatherings are permitted

TRAVEL



- Restrictions on leisure travel to and from Gauteng are lifted
- Inter-provincial travel is permitted

ALCOHOL



- Alcohol sales from retail outlets restricted to **Monday-Thursday, 10am to 6pm**
- No on-site consumption of alcohol at licensed establishments after 8pm
- No consumption of alcohol in public spaces, including parks and beaches

WHATSAPP SUPPORT
0600 123 456

EMERGENCY NUMBER
0800 029 999

@PresidencyZA | www.stateofthenation.gov.za  

**STAY
SAFE**

PROTECT SOUTH AFRICA

sacoronavirus.co.za



REPUBLIC OF SOUTH AFRICA





National hotline: 0800 029 999

Provincial hotline: 021 928 4102

WhatsApp "Hi" to 0600 123 456

Email: doh.dismed@westerncape.gov.za

All lines are operational 24/7. The above contact details are for health related matters only.

For all emergencies and customer service

All emergencies contact 0860 88 1111 or for complaints complaints@langeberg.gov.za

QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles?

Please contact Willy-John Gordon at wgordon@langeberg.gov.za, or visit us at the Municipal Building, 28 Main Road, Ashton, 6750.

NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels?

Kontak Willy-John Gordon by wgordon@langeberg.gov.za of besoek ons gerus by die munisipale gebou, Hoofweg 28, Ashton, 6715.

IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iingcebiso malunga nendlela esinokuphucula ngalo unxibelelwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelineye lamanqaku ethu?

Nceda ke uqhagamshelane no-Willy-John Gordon, ku-wgordon@langeberg.gov.za okanye umtyelele kwisakhiwo sakwaMasipala esise-28 Main Road, Ashton, 6715.



JOIN OUR SMS DATABASE

Email your municipal account number, ward number and cell number to Debiteur@langeberg.gov.za, or visit our nearest Municipal Office.



www.langeberg.gov.za

Have you joined us yet?

Het iv al bv ons aangesluit?

Ngaba usijoyine?



Langeberg Municipality



Langeberg_Muni



WATER RESULTS - JUNE 2021



Analyses	Requirement Measurement Blue Drop Standards	Ashton	Bonnievale	McGregor	Montagu	Robertson
pH (at 25°C)	≥5.00 - ≤9.70	7,2	7,69	7,11	7,25	6,92
Conductivity (at 25°C)	≤170	60,3	124	12,9	49,3	19,3
Turbidity (NTU)	≤1.0 Operational	0,45	1,36	1,73	<0,30	1,48
	≤5.0 - Aesthetic					
Colour (mg/L as Pt)	≤15	<10		<10	<10	<10
Aluminium (µg/L as Al)	≤300	50	60	66,3	<50	<50
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	20	<20	<20	<20	<20
Free Chlorine (mg/L)	>0.0 - ≤5	0,08	<0,02	0,06	2,3	0,08
E.Coli (cnt/100ml)	Not Detected	0	0	0	0	0
Total Coliform Bacteria	≤10	0	3	0	0	0