

# EXPRESS

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COVER PHOTO: AMERICAN DREAM CARS @ MONTAGU COUNTRY HOTEL



## NON MON WESTERN CAPE'S BEST DORPIE

Montagu was recently awarded the title of Best Dorpie in The KFM Best of the Cape Awards 2021. Other finalists in the category included Hermanus, Robertson, Paternoster and Oudtshoorn.

The beautiful town of Montagu - famous for more than its hot springs - is perfect for eco getaways, wellness, adventure sports, wine and food.

Montagu, located in the beautiful Langeberg Valley, is approximately a 2-hour drive from Cape Town. Montagu is the starting point of the famous Route 62, which leads into the Little Karoo. Accommodation in Montagu for all tastes is as diverse as Montagu itself.

Accommodation varies from 5-star hotels to friendly B&B's for every taste, as well as exciting guest farms, mountain retreats and good old camping. The traditional family holiday is back in style and camping, tents and caravans are all the rage, it is time to rediscover the joy of simple holidays close to home.

Montagu is ideal for these types of holidays where you can indulge and give your children the privilege to experience the simple life enjoyed by many of us as children.

Swimming in dams, braai-ing at campsites, walking through the countryside, smelling fresh unpolluted air and eating fruit straight from the trees are only a few of the various activities offered in our town and the neighbouring area.

So when you need to escape the rush and you're yearning for some basic sensory pleasures, head for Montagu. Here you'll find a wholesome eco- and wellness destination that appeals to all your senses and will make you want to linger longer.

#### **10 THINGS TO DO IN MONTAGU**

1. Enjoy the various hikes in the amazing mountains around Montagu.

2. Visit the Ibis tree and spend some time watching and photographing the birds.

3. Visit the Animal Farm and Bunny Farm at Guano Caves.

4. Enjoy the latest art exhibition at the KWV Gallery in Long Street.

5. Visit the beautiful Montagu Nature Garden.

6. Select from a plethora of local cuisine at family-friendly restaurants.

7. Take a cellar tour and do a wine tasting at one of the many wine cellars in the area.

8. Use the special Historical Walk flyer at the Montagu-Ashton tourism office to guide you on your walkabout to see the town's well-preserved heritage.

9. The Protea tractor trip to the top of the Langeberg is one of Montagu's oldest attractions, and remains immensely popular for the spectacular views from the top of the mountain.

10. Montagu is one of SA's rock climbing meccas. Hire a guide or do a self-guided climb along the many routes available.

#### CLICK HERE TO BOOK YOUR MONTAGU GETAWAY TODAY!

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## VOTING SAFELY DURING THE COVID-19 PANDEMIC

Not sure what to expect when visiting your voting station during the Covid-19 pandemic? Welcome to the IEC's guide to the voting process.

1. Wear a mask when you register and vote, as per lockdown regulations for all persons in public places. If you don't have a mask or face cover, the election officials will refuse you entry to the voting station.

2. Keep a distance of 1.5 m from fellow voters, election officials, party agents and observers at all times while at your voting station.

3. Wait your turn before entering the voting station as only a limited number of people may be gathered inside the venue at the same time.

4. Liquid sanitiser will be sprayed on your hands by an election official before you enter and leave the voting station.

5. Election officials will be provided with masks and face shields to wear in line with government regulations.

6. Bring your own pen for filling in forms and marking ballots at the voting station. In any event, election officials will be sanitising all pens at the voting station after each use.

7. When inking your thumbnail, election officials will check that it is dry before applying the ink, and will ask you to wait a moment before you move on to ensure that the ink has dried before your hands are sanitised on departing the voting station.

8. All voting station surfaces will be wiped with 70% alcohol disinfectant before and after use.

9. Say if it's not okay. Politely speak up if people are too close to you, or if anyone's behavior makes you feel uncomfortable.

#### **KEEP YOURSELF AND OTHERS SAFE.**

## **THE VOTING PROCESS**

**1. In the queue:** An election official will check your ID to make sure you are registered

**2. At the door:** An election official will scan your ID with the zip zap machine

**3. At the voters' roll table:** You will give your slip of paper to the voters' roll officer

**4. At the inking table:** An election official will make a small mark on the mail of your left thumb with ink.

5. At the ballot paper table: You will be given up to two ballots.

6. At the voting compartments: Mark your ballot in secret.

**7. Fold your ballot** so that your choice isn't visible and place the ballot paper in the ballot box.

## **VOTING STATIONS**

#### ROBERTSON

- Robertson City Hall, Church Str
- De Villiers Primary School, Loop Street
- Nkqubela Community Hall, August Str
- Schoongezig Hall, Coetzee Str
- Robertson Community Hall, Hospitaal Ave
- Uitnood Primary School, Off Mcgregor Road
- VGK East Church Hall, Paddy Street
- Madeba Hall. Madeba Farm
- Uitsig Kleuterskool, De Hoop
- La Colline Warehouse. La Colline Farm
- Le Chasseur DRC Primary School
- Goudmyn Hall, Goudmyn
- Wansbeck Hall, Le Chasseur, Agter Kliphoogte

#### ASHTON

- Ashton Town Hall, Swart Street, Conradiedorp
- Barnard Hall, Uitspan Street, Cogmanskloof
- Klaas Voogds Primary School
- Rholihlahla Community Hall, Zolani

#### BONNIEVALE

- Happy Valley Community Hall, New Cross Street
- Wakkerstroom-Wes Primêre Skool
- Boesmansrivier Primary School
- Drew Community Hall Drew Road, Drew
- Wellville Primary School, Drew
- Chris Van Zyl Hall, Voortrekker Street

#### MONTAGU

- King Edward Sportsground Hall, Bath Street
- Wa Rossouw Primary School, Du Preez Street
- Montagu Community Hall, Wilhelm Thys Ave
- Wardia Primary School, Barrydale Road
- AF Kriel Primary, Derde Heuwel
- Ashbury Primary School, Mimosa Ave
- Koo Gemeenskapsaal, Koo
- Montagu Primary School, Kohler Street
- Keisie Primary School, Keisie

#### McGREGOR

• Community Hall Voortrekker Road



#### CLICK HERE TO READ MORE INFORMATION ABOUT THE 2021 MUNICIPAL ELECTIONS



## GET YOUR LEARNER AND DRIVER LICENCE

All South African drivers are required to have a driver licence. Before a driver licence can be obtained, however, a learner driver licence must be obtained first. A learner driver licence allows you to drive a vehicle of the code applied for, if accompanied by a licenced driver for such vehicle code present in the vehicle, except for a learner licence issued for a motorcycle, which does not allow the carrying of passengers.

#### APPLYING FOR A LEARNER DRIVER LICENCE

To pass the test for learner drivers, one needs to understand the rules of the road, traffic signs, road markings and the controls of the vehicle code being applied for. Visit the local driving licence test centre and submit your application, including the following:

- The application form for a learner licence (Form LL1), available at the Traffic Department
- An eye test done at the Traffic Department, or an eye test certificate, issued by a qualified optometrist
- A valid identity document
- Two recent, identical ID-sized photos
- The relevant application fee
- Proof of address (any account e.g., municipal utility bill, or bank statement, not older than 3 months)
- If the account is not in your name, the account holder or your parent must make an affidavit (POA form, available at the Traffic Department) declaring that the applicant lives at such address. The account must be attached to the affidavit.
- If you are applying at a Traffic Department outside of your municipal area, ensure that your local municipality verify your address before applying.
- Persons who are 65 years, or older must complete a medical certificate, available at the Traffic Department.

APPLICATION FEES: LEARNER DRIVER LICENCE				
CODE DESCRIPTION		AGE	PRICE	
1	Motorcycle engine capacity not exceeding 125cc	16	R 68	
1	Motorcycle engine capacity exceeding 125cc	18	R 68	
2	Light motor vehicle	17	R 68	
3	Heavy motor vehicle	18	R 68	
All	Issuing the Learner Driver Licence (valid for 2 years),		R 33	
	upon passing the test			

After paying the application fee, a receipt will be issued with the date and time of your test. On the day of the test this receipt must be brought along, as well as your valid identity document. Once you complete and pass your test, the Learner Driver Licence will be issued, at a fee of R33.

#### APPLYING FOR AN ORAL TEST

Applicants who are challenged to read or write, can apply to do an oral examination for the learner licence test. The following is needed:

- An affidavit, made at SAPS stating that you cannot read, or write, or that you suffer from a learning disability, or Dyslexia
- Proof of such disability, issued by a health care practitioner, or a learning institution
- A valid Identity document
- Two recent, identical ID-sized photos

The application will be sent to the Provincial Administration for approval. Once permission is granted, the traffic department will contact you with information of the next step.

#### APPLYING FOR A DRIVER LICENCE, RENEWAL, OR REPLACEMENT THEREOF

#### Driver Licence

When applying for your driving licence ensure that you have a valid learner driver licence. The driving test is a practical test that uses the K53 method to test your knowledge of the road traffic signs, rules of the road and driving capabilities required to drive on a public road.

Visit your local driving licence testing centre and submit your application, including the following:

- An application form for a driving licence (Form DL1), available at the Traffic Department
- An eye test done at the Traffic Department, or an eye test certificate, issued by a qualified optometrist.
- A valid identity document
- Two recent, identical ID-sized photos
- The relevant application fee

APPLICATION FEES: DRIVER LICENCE					
CODE	DESCRIPTION	AGE	PRICE		
A1	Motorcycle engine capacity not exceeding 125cc	16	R 135		
A	Motorcycle engine capacity exceeding 125cc	18	R 135		
B, EB	Light motor vehicle	18	R 135		
C1,C, EC1,EC	Heavy motor vehicle	18	R 200		
ALL CODES	Application for driving licence when the test is passed		R 140		
ALL CODES	Issue of the temporary driving licence when the test is passed		R45		

After paying the application fee, a receipt will be issued with the date and time of your test. On the day of the test this receipt must be brought along, as well as your valid identity document and learner driver licence. Once you complete and pass your test, a temporary driver licence will be issued, at a fee of R140, to order your new driver licence card. The new driving licence card should be ready for collection after six to eight weeks. When collecting your driver licence card, your ID document must be produced.

When someone else collects your licence, the following is needed:

- An affidavit made at SAPS, stating the reason why you cannot collect the card yourself, including the name and ID number of the person collecting it on your behalf.
- A certified copy of your ID
- Original ID document of the person who is collecting
- Proof of address (any account e.g., municipal utility bill, or bank statement not older than 3 months)
- If the account is not in your name, the account holder or your parent must make an affidavit (POA form, available at the Traffic Department) declaring that you live at the address. The account must be attached to the affidavit.
- If you are applying at a Traffic Department outside of your municipal area, ensure that your local municipality verify your address before applying.

## Application for renewal, or replacement of a lost or stolen driving licence

Visit your local driving licence testing centre and submit your application, including the following:

- An application form for a driving licence (Form DL1), available at the Traffic Department
- An eye test done at the Traffic Department, or an eye test certificate issued by a qualified optometrist.
- A valid identity document or valid driving licence
- Two recent, identical ID-sized photos
- The relevant application fee

A driving licence card expires five years from the date on which it was applied for. The expiry date appears on the card. Application for the new card must be made on or before the expiry date.

#### APPLICATION FEES

DESCRIPTION	PRICE
Renewing your valid driving licence	R 140
Renewing your expired driving licence	R 185
Replacing a lost or stolen driving licence	R 185

#### Application for renewal of PrDP

Visit your local driving licence testing centre and submit your application, including the following:

- Application form for Professional driving permit (Form PD1) and medical certificate (Form MC), available at the Traffic Department
- An eye test done at the Traffic Department, or an eye test certificate, issued by a qualified optometrist.
- A valid identity document, or valid driving licence
- Two recent, identical ID-sized photos
- The relevant application fee

A professional driving permit expires every two years from the date of application. The expiry date appears on the card. Application for the new professional driving permit must be made on or before the expiry date.

APPLICATION FEES				
DESCRIPTION	PRICE			
Application for the professional driving permit	R 220			

#### **DEFERRAL OR CANCELATION OF A TEST**

A learner's licence test can be deferred to a later date, if you are unable to honour your appointment, provided that the Traffic Department, where the application was made, is informed before the test date and time, and with valid proof of any of the following reasons:

- Sickness (provide a medical certificate)
- Attending a funeral (provide a death certificate)
- Writing

The above also apply to an appointment for a driver licence test being deferred or cancelled. The booking fee will, however, not be refunded. Please ensure contacting the Traffic Department in advance, to prevent causing backlogs.

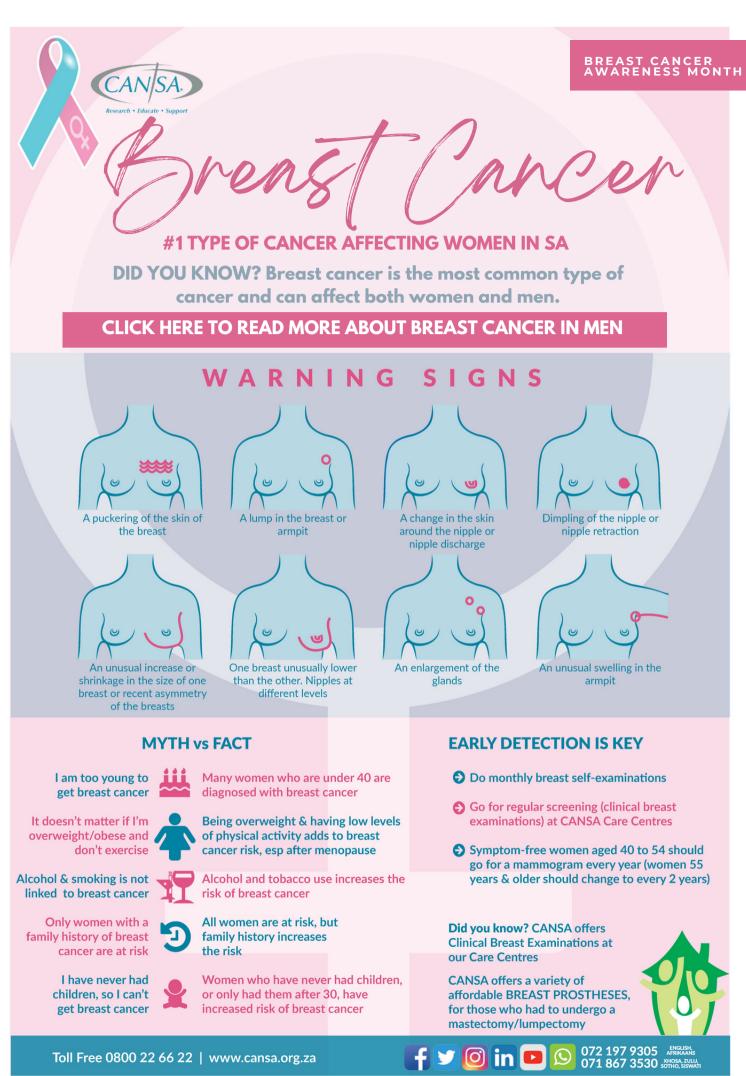
#### ASHTON TRAFFIC OFFICE: Abattoir Road

OPERATING HOURS: Monday to Thursday from 08:00 - 15:30 and Friday from 08:00 - 14:00.

**BONNIEVALE TRAFFIC OFFICE:** Municipal Office, Hoofweg OPERATING HOURS: Tuesday and Thursday from 08:00 - 15:30.

MONTAGU TRAFFIC OFFICE: Piet Retief Street OPERATING HOURS: Monday, Wednesday and Friday from 08:00 – 15:30.

**ROBERTSON TRAFFIC OFFICE**: Church Street OPERATING HOURS: Monday to Thursday from 08:00 – 15:30 and Friday from 08:00 - 14:00.



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#### MENTAL HEALTH AWARENESS MONTH

the Art of living with mental illnes

Langeberg resident, Niearl Esterhuizen shares her story of living with a bipolar mood disorder and coping with mental illness during the pandemic.

According to the World Health Organization close to 1 billion people are living with a mental disorder, 3 million people die every year from the harmful use of alcohol and one person dies every 40 seconds by suicide. And now, billions of people around the world have been affected by the COVID-19 pandemic, which is having a further negative impact on people's mental health.

The month of October has been declared Mental Health Awareness Month. The objective is to educate the public about mental health and to reduce the stigma and discrimination that people with mental illness are often subjected to.

Mental health problems, such as depression, anxiety, substance abuse and job stress are common. It affects individuals, their families, and the broader community. Very few South Africans seek treatment for their mental health disorders, partly due to the stigma surrounding the illness. Mental illness can be treated by seeking help and treatment at your nearest clinic, hospital, or healthcare provider.

Langeberg resident, Niearl Esterhuizen (29), knows about the importance of getting treated for mental health issues. Esterhuizen was diagnosed with bipolar mood disorder at the age of 19 and has, despite her illness, thrived and is now a qualified Occupational Therapist - a career path heavily influenced by her experience of mental illness.

"Living with bipolar mood disorder has not been an easy journey. A lot of adaptions needed to be made for me to flourish and become the person I am today. I want to show through example that one is able to live an 'ordinary life' with a mental health condition," explains Esterhuizen.



She continues to explain that the perceptions surrounding mental illness are mainly due to ignorance. Just because we cannot visually see the pain and trauma, does not make it unreal.

When asked how COVID-19 affected her, Esterhuizen admits that the pandemic caused paranoia above and beyond dealing with her mental health disorder. "I developed anxiety as a result of many contributing factors such as COVID-19 protocols, the possibility of testing positive and living in another province at the beginning of the pandemic all contributed to my depressive state at the time."

One of the main reasons Esterhuizen decided to share her story, is because she knows how lonely it can be to have a disease that is unseen and misunderstood. "Some people do not understand the damage mental disorders cause, and on the flip side, they don't believe we can live and cope in the world just as Atypicals (persons without mental health disorders) do. I mostly want to give people hope and encouragement and to know they are not alone, they are important, and they are valid," she says.

When it comes to the treatment of mental illness there are many obstacles, Esterhuizen explains: "Many people are unable to receive treatment due to the lack of resources, overcrowded mental health facilities and the criteria to be admitted to mental health institutions." If you have a mental health problem, taking steps to look after your mental health can help you improve your wellbeing.

For information and resources regarding mental illness contact The South African Federation for Mental Health on 011 781 1852, e-mail info@safmh.org or visit <u>www.safmh.org</u>

#### REPORT YOUR SERVICE COMPLAINTS

The Langeberg Municipality has a 24 hour, seven-day-a-week Emergency and Customer Care Call Centre that has been in operation for more than a decade.

#### What type of complaints can be reported?

To speed up service delivery in your ward, the following type of complaints can be reported directly to the call centre:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

#### How to report a complaint?

- Call: 0860 88 1111
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

#### MELD JOU DIENSKLAGTES

Die Langeberg-munisipaliteit het 'n 24-uur-noodsentrum vir noodsituasies en klantediens wat al langer as 'n dekade in werking is.

#### Watter soort klagtes kan aangemeld word?

Om die dienslewering in u afdeling te bespoedig, kan die volgende soort klagtes regstreeks by die inbelsentrum aangemeld word:

- Water- en riooldienste
- Strate en stormwater
- Elektrisiteitsdienste
- Omgewingsdienste

#### Hoe moet ek 'n klagte aanmeld?

- Skakel: 0860 88 1111
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

#### XELA ISIKHALAZO SAKHO NGENKONZO

UMasipala waseLangeberg uneZiko elisebenza iiyure ezingama-24, iintsuku ezisi-7 zeveki, lokuTsalela Iminxeba yoNgxamisekileyo neliKhathalela Abathengi, nelisele lisebenze ngaphezu kweminyaka elishumi.

#### Hlobo luni lwezikhalazo ezinokuxelwa?

Ukukhawulezisa ukuhanjiswa kweenkonzo kwiwadi yakho, ezintlobo zezikhalazo zilandelayo zingaxelwa nqo kwiziko lokutsalela iminxeba:

- linkonzo Zamanzi Nogutyulo
- Izitalato naManzi Emvula
- linkonzo zombane
- linkonzo zokusiNgqongileyo

#### Usixela njani isikhalazo?

- Tsalela: 0860 88 1111
- UWhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za



### TOP 10 COMPLAINTS SEPTEMBER 2021



WARD 2 - ROBERTSON NUMBER OF COMPLAINTS RECEIVED: 58 CIVIL (SEWERAGE BLOCKAGES)

4	

WARD 9 - ASHTON NUMBER OF COMPLAINTS RECEIVED: 43 CIVIL (SEWERAGE BLOCKAGES)



WARD 3 - ROBERTSON NUMBER OF COMPLAINTS RECEIVED: 39 CIVIL (SEWERAGE BLOCKAGES)



WARD 1 - ROBERTSON NUMBER OF COMPLAINTS RECEIVED: 39 CIVIL (SEWERAGE BLOCKAGES)



WARD 10 - ASHTON NUMBER OF COMPLAINTS RECEIVED: 37 ELECTRICITY (POWER FAILURES)



WARD 4 - BONNIEVALE NUMBER OF COMPLAINTS RECEIVED: 34 CIVIL (SEWERAGE BLOCKAGES)



WARD 8 - BONNIEVALE NUMBER OF COMPLAINTS RECEIVED: 27 CIVIL (SEPTIC TANKS)

WARD 2 - ROBERTSON NUMBER OF COMPLAINTS RECEIVED: 27 ELECTRICITY (POWER FAILURES)



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WARD 4 - BONNIEVALE NUMBER OF COMPLAINTS RECEIVED: 21 ELECTRICITY (POWER FAILURES)



WARD 12 - MONTAGU NUMBER OF COMPLAINTS RECEIVED: 20 CIVIL (SEWERAGE BLOCKAGES)

## E-BOOKS NOW AVAILABLE AT LANGEBERG LIBRARIES

The demand for online reading has steadily increased over the course of the last few years and is now part of the offering at Western Cape public libraries. The new e-book service brings e-books and audio books to library users across the province.

Library patrons can now use the new Libby App to borrow books on Overdrive, from the comfort of their homes, or from virtually anywhere.

Overdrive is a global reading platform and a distributor of digital content for libraries and schools. It has a large catalogue of e-books and audio books that can be accessed to

#### IINCWADI ZE-INTANETHI NGOKU ZIYAFUMANEKA KUBASEBENZISI BETHALA-LEENCWADI LASELANGEBERG

Imfuno yokufunda kwi-intanethi inyuke ngokuthe chu kule minyaka imbalwa idlulileyo kwaye ngoku iyinxalenye yenkonzo enikezelwa kumathala-eencwadi oluntu eNtshona Koloni. Le nkonzo intsha yeencwadi ze-intanethi, nezakuthi izise iincwadi ze-intanethi kunye neencwadi eziphulaphulwayo kubasebenzisi bamathala-eencwadi kwiiphondo liphela.Abaxhasi bethalaleencwadi bangasebenzisa inkqubo eyi-Overdrive ukuboleka iincwadi behleli kumakhaya abo okanye phantse naphi na kwindawo abakuyo nge-Libby App entsha.

I-Overdrive liqonga lokufunda jikelele likwakumhabisi womxholo wezinto zamathala-eencwadi nge-intanethi kunye nezezikolo kwaye inekhathalogu enkulu yeencwadi ezikwiintanethi kunye neencwadi eziphulaphulwayo nezinokufumaneka nanini na naphi ukuze uzifundwe futhi uziphulaphule.

Ngokucofa nje kwisihloko sencwadi ozikhethele yona isishwankathelo sencwadi sizakuvela khonukuze umxhasi wethala-leencwadi abenokuyifunda. Iqhosha lokukhangela limvumela umsebenzisi ukuba akhangele esona sihloko sencwadi okanye naziphi na ezinye izinto zethala-leencwadi.

Nabani na ofuna ukusebenzisa lezinkonzo kufuneka abhalise njengelungu lethala-lencwadi elikwindawo yakhe.

I-Libby iyafumaneka kwi-android, kwi-iOS, kunye nakwikhompyutha ku-libbyapp.com. lincwadi ze-Intanethi ziyakufumaneka nge-isiNgesi, nge-isiBhulu nange-isiXhosa.

#### read and listen to, at any time and from anywhere. When clicking on a book title, a synopsis of the book appears which can be read.

A search function allows searching for a specific book title, or any other library material. Anyone wanting to access this service needs to sign up for membership at their local library.

Libby is available for android and iOS and it can be downloaded at libbyapp.com.

#### E-books are available in English, Afrikaans and isiXhosa.

#### E-BOEKE NOU BESKIKBAAR BY LANGEBERG BIBLIOTEKE

Die aanvraag vir aanlyn-leesstof het met die verloop van die laaste paar jaar, geleidelik toegeneem en is nou deel van die aanbiedinge by Wes-Kaapse biblioteke. Die nuwe e-boekdiens, lewer e-boeke en oudio-boeke aan biblioteek-verbruikers regoor die Provinsie.

Biblioteekgangers kan nou uit die gemaak van hul huise, of enige plek denkbaar, die nuwe 'Libby App' gebruik om op 'Overdrive' boeke te leen. "Overdrive' is 'n wereldwyeleesplatform en 'n verspreider van digitale inhoud vir biblioteke en skole.

Dit het 'n groot katalogus van e-boeke en oudio-boeke wat toeganklik is om, te enige tyd en vanaf enige plek, te lees of na te luister. Wanneer daar op 'n boektitel gekliek word, maak 'n boekopsomming oop, wat gelees kan word. 'n Soek-funksie maak dit moontlik om na 'n spesifieke boektitel, of enige ander biblioteek-materiaal, te soek.

Enigeen wat toegang tot hierdie diens verlang, moet by hul plaaslike biblioteek om lidmaatskap aansoek doen. Libby is beskikbaar vir android en IOS en dit kan by libbyapp.com afgelaai word. E-boeke is in Engels,Afrikaans en isiXhosa beskikbaar.



### INDIGENT APPLICATION PROCESS

#### Step 1: Application for Indigent Subsidy

- The application forms can be obtained at any office of Langeberg Municipality.
- The application process for the 2021/23 cycle is open from 01 July 2021 to 31 March 2023.
- Applicants' electricity will NOT be blocked and Auxiliary services will not be applied.
- Applicants are encouraged to pay for any consumption in excess of what the indigent subsidy grants free, while the application is still pending.

## PROSES VIR DEERNIS-AANSOEKE

#### Stap1: Aansoek om deernis-subsidie

- Bekom die aansoekvorms by enige kantoor van Langeberg Munisipaliteit.
- Die aansoek-proses vir die 2021/23 siklus is vanaf 01 Julie 2021 tot 31 Maart 2023 oop.
- Die elektrisiteit van aansoekers sal nie blokkeer word nie en maatreëls vir steundienste sal nie toegepas word nie.
- Aansoekers word aangemoedig om enige verbruik wat die deernis-subsidie se gratis toekenning oorskry, te betaal, terwyl hul aansoeke steeds hangend is.

#### Step 2: Verification Process

- Applications for indigent subsidy must be evaluated by a credit bureau, whereafter it will be approved, or disapproved.
- A site verification visit may be performed to confirm the declarations in the application.

#### Step 3: Application Notice

- Applicants will be notified when their applications have been approved or denied.
- If approved, the difference between the consumed balance (on the date of application) and the accrued balance (on the date of approval) will be written off, within the limit of the indigent subsidy.
- Denied applications will be granted the opportunity to appeal once a year.

#### Step 4: Implementation

- Approved applications are activated and the consumer can now benefit from the indigent subsidy.
- The benefits are 6 Kl of water per month free, 50kWh of electricity per month free, and the basic charges for water, sewerage and refuse removal per month free.

#### Stap 2: Klaringsproses

- Aansoeke vir deernis-subsidie moet deur 'n kredietburo geëvalueer word, waarna dit goedgekeur / afgekeur sal word.
- 'n Perseelbesoek mag uitgevoer word om die verklarings in die aansoek te bevestig.

#### Stap 3: Aansoek-kennisgewing

- Aansoekers sal in kennisgestel word wanneer hul aansoeke goedgekeur / afgekeur is.
- Indien goedgekeur, sal die verskil tussen die balans wat verbruik is (op die datum van die aansoek) en die die balans wat aangewas het (op die datum van goedkeuring), afgeskryf word.
- Afgekeurde aansoeke sal die geleentheid vergun word om eenkeer per jaar appèl aan te teken.

#### Stap 4: Implementering

- Goedgekeurde aansoeke word geaktiveer en die verbruiker kan nou uit die deernis-subsidie voordeel trek.
- Die voordele is 6 Kl water gratis per maand, 50kWh of elektrisiteit gratis per maand en die basiese heffings vir water, riool en vullisverwydering gratis per maand.

### INKQUBO YESICELO SABANGATHI-NTWENI

#### Inyathelo loku-1: Isicelo Senkxaso-mali yabangathathi-ntweni

- Amaxhwebhu esicelo angafunyanwa kuyo nayiphi na i-ofisi kaMasipala waseLangeberg
- Inkqubo yokwenza isicelo yomjikelo ka2021/23 ivulwa ukusuka ngomhla woku-1 Julayi 2021 ukuya kowama-31 Matshi 2023.
- Umbane womfaki-sicelo AWUZUKUVALWA kwaye neenkonzo Ezincedisayo azizukufakwa.
- Abafaki-zicelo bayakhuthazwa ukuba bazihlawulele iinkonzo abazisebenzisileyo ngoxa besalindele impendulo yesicelo.

#### Inyathelo lesi-2: Inkqubo yokungqinisisa

- Izicelo zenkxaso-mali yabangathi-ntweni ezifunyenweyo kufuneka zivavanywe liziko lamatyala apho kamva siyakuthi samkelwe/singamkelwa.
- Ukutyelelwa kwesiza kungenziwa ukuqinisekisa oko kubhalwe kwisicelo.

#### Inyathelo lesi-3: Ukwaziswa ngesicelo

- Abafaki-zicelo bayakwaziswa malunga nokuphumelela okanye ukwaliwa kwesicelo.
- Ukuba siphumelele ityala belikho ngomhla wokwenziwa kwesicelo kunye netyala elongezelelweyo azakucinywa
- Abafaki-zicelo eziye zaliwa bazakunikwa ithuba lokuba benze isibheno kube kanye ngonyaka.

#### Inyathelo lesi-4: Ukuqalisa

- Izicelo eziphumeleleyo ziza kufakwa kwinkqubo kwaye baza kubanakho ngoku ukuxhamla kwinkxaso-mali yabangathathi-ntweni
- Izibonelelo: zi-Kl ezi-6 zamanzi kunye nama-50kWh ombane, Isixa esisisekelo samanzi, sogutyulo kunye nokuthuthwa kwenkunkuma.

Click here to read more about the qualifying criteria for indigent support in the Langeberg municipal area.

## COVID-19 DASHBOARD: LANGEBERG AREA

### SUMMARY\*

TOTAL CASES: 7642 **RECOVERED CASES: 7325** ACTIVE CASES: 14 **DEATHS: 303** 

\*AS ON 30 SEPTEMBER 2021

## VACCINATIONS

TOTAL VACCINATIONS IN THE LANGEBERG AREA ON 30 SEPTEMBER 2021

## 36287

## REGISTER

18 AND OLDER? SEND THE WORD 'REGISTER' TO 0600 123 456 ON WHATSAPP OR DIAL \*134\*832#.

FOR SUPPORT TO REGISTER, CALL 0860 142 142 OR VISIT VACCINE.ENROLL.HEALTH.GOV.ZA

### **GOLDEN RULES**

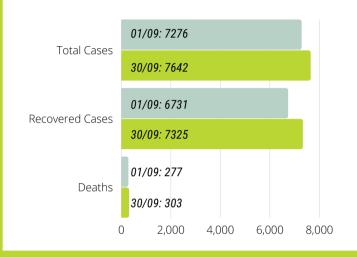
STAY SAFE. WASH YOUR HANDS. WEAR A MASK. KEEP A SAFE DISTANCE.

## **SEPTEMBER 2021**

### **INCREASE OF TOTALS\***

TOTAL CASES: 1554 **RECOVERED CASES: 1573** DEATHS: 55

\*BETWEEN STATISTICS OF 1 AND 30 SEPTEMBER 2021



### VACCINATION SITES

VACCINATIONS IS DONE ON WEEKDAYS (EXCLUDING PUBLIC HOLIDAYS) AT THESE FACILITIES:

> CALLIE DE WET SPORTSGROUNDS (09:00 - 14:00)

> > MONTAGU CLINIC (13:00 - 14:00)

**ZOLANI CLINIC** (12:00 - 14:00)

BONNIEVALE COMMUNITY HALL (09:00 - 14:00)

> KOGMANSKLOOF CLINIC (12:00 - 14:00)

MCGREGOR CLINIC (WEDNESDAYS FROM 14:00 - 16:00)

> HAPPY VALLEY CLINIC (12:00 - 14:00)

DISCLAIMER: THE ACTIVE COVID-19 CASES PER TOWN IS ISSUED BY THE WESTERN CAPE DEPARTMENT OF HEALTH. THE INFORMATION ABOVE IS CORRECT AT THE TIME OF PUBLISHING.



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LANGEBERG MUNICIPALITY WISHES ALL MATRICULANTS

Good luck with your final exams!



## GATHERINGS

- Will be limited to 50% of venue capacity up to a maximum of 750 people indoors and 2,000 people outdoors
- Health protocols must be observed at gatherings, including maintaining a distance of at least 1.5 metres between people

## ALCOHOL



- Alcohol sales permitted as normal
- No alcohol may be sold during curfew hours
- Alcohol consumption is not permitted in public spaces



ALER1

## **CURFEW**



- Curfew is from midnight to 4am
- Apart from permitted workers, no person may outside their place of residence during curfew
- Establishments: Public places like restaurants and bars need to close by 11pm

## **FUNERALS**



- Are restricted to a maximum of 100 people
- There is a two hour limit on funeral services
- No night vigils or post-funeral gatherings are permitted

# ACCESS YOUR ACCESS YOUR ACCESS YOUR ACCENTION CERTIFICATE ANYWHERE ANYTIME



Log on to https://vaccine.certificate.health.gov.za from any device 24/7

You'll need your vaccination code and your ID, Passport, or Asylum or Refugee number.



Call our COVID-19 Call Centre on 0800 029 999 to get support.

#### *" I did not receive my* COVID-19 vaccination code via SMS, why did this happen? "

#### There are THREE possible reasons

- **1** The SMS did not reach you due to **mobile network issues** at the time.
- 2 Your mobile number is not correct on EVDS. Your vaccination record was not captured on the EVDS at the time of vaccination. You can verify this by calling the COVID-19 Public Hotline at 0800 029 999
- 3 If the agent cannot confirm your vaccination record on the EVDS, you should contact the site where you were vaccinated to capture your record on the system.

## 18 & ? CLICK HERE TO REGISTER FOR COVID-19 VACCINE

## FOR EMERGENCIES AND CUSTOMER SERVICE

Contact 023 615 2219/0860 88 1111 or e-mail complaints@langeberg.gov.za Dedicated Fire Line: 023 615 8911

#### QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles? Please contact Willy-John Gordon at wgordon@langeberg.gov.za, or visit us at the Municipal Building, 28 Main Road, Ashton, 6750.

#### NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels? Kontak Willy-John Gordon by wgordon@langeberg.gov.za of besoek ons gerus by die munisipale gebou, Hoofweg 28, Ashton, 6715.

#### IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iinngcebiso malunga nendlela esinokuphucula ngalo unxibelwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelinye lamanqaku ethu? Nceda ke uqhagamshelane no-Willy-John Gordon,

ku-wgordon@langeberg.gov.za okanye umtyelele kwisakhiwo sakwaMasipala esise-28 Main Road, Ashton, 6715.

#### JOIN OUR SMS DATABASE

Email your municipal account number, ward number and cell number to Debiteure@langeberg.gov.za, or visit our nearest Municipal Office.



Langeberg\_Muni

## WATER RESULTS - SEPTEMBER 2021

Analysis	Requirement Measurement Blue Drop Standards	Ashton	Bonnievale	McGregor	Montagu	Robertson
pH (at 25°C)	≥5.00 - ≤9.70	7,16	7,56	7,05	7,3	6,66
Conductivity (at 25°C)	≤170	23,9	27,8	12,6	52	502
Turbitity (NTU)	≤1.0 Operational ≤5.0 -Aeshetic	0,96	0,53	0,67	0,67	1,22
Colour (mg/L as Pt)	≤15	<10	<10	<10	<10	<10
Aluminium (µg/L as Al)	≤300	40,4	38,8	26,6	10	21,4
lron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	<20	20	<20	20	<20
Free Chlorine (mg/L)	>0.0 - ≤5	<0,02	0,25	<0,02	1,84	<0,02
E.Coli (cnt/100ml)	Not Detected	0	0	0	0	0
Total Coliform Bacteria	≤10	0	0	0	0	1







## INTEGRATED DEVELOPMENT PLAN FOR 2022-2027





## DEVELOPMENT OF A 5 YEAR IDP

Langeberg Municipality is in the process of developing our 5th Generation Intergardted Development Plan (IDP). This strategic document will provide guidance on how the municipality will be of service, and improve the lives of the community of Langeberg Municipality.



## WE WANT TO HEAR FROM YOU

Submit your inputs on the infrastructure and basic service needs in your area.

The closing date for all inputs are Tuesday, 30 November 2021



Langeberg Municipality encourages you to actively participate in the affairs of the municipality, by providing us with valuable inputs concerning the needs in your community.

## HOW TO SUBMIT YOUR IDP INPUTS



WEBSITE www.langeberg.gov.za /publicparticipation



E-MAIL idp@langeberg.gov.za



SMS Reply to any Municipal Message (R1.50 per SMS)



SOCIAL MEDIA Message us on Facebook, Twitter or Instagram.