

EXPRESS

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Local is Lekker!

**BE A LOCAL TOURIST IN LANGEBERG
THIS FESTIVE SEASON**





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VAN EEDEN RE-ELECTED AS LANGEBERG'S MAYOR

Photo: Executive Mayor of Langeberg Municipality Ald. Schalk van Eeden with his wife Mrs. Sandra van Eeden after his inauguration.

At the inaugural meeting of our newly elected council, held in the Robertson Town Hall on 22 November 2021, Alderman Schalk van Eeden of the Democratic Alliance was re-elected as the Executive Mayor of Langeberg Municipality.

At the same meeting, Councillor JG Steenkamp of the Freedom Front Plus was elected Deputy Mayor and Councillor P Hess of the Democratic Alliance as the Speaker of Council. The Executive Mayor announced the members of his Mayoral Committee to be Deputy Mayor JG Steenkamp, Cllr C Steyn (Democratic Alliance), Cllr RC Henn (Freedom Front Plus), Cllr DAT Felix (Democratic Alliance) and Cllr JCJ Coetzee (Democratic Alliance).

Van Eeden, who has been a member of the Langeberg Municipal Council since 2001 and served as Mayor since August 2020, thanked Council for the trust placed in him. He appealed to all councillors to work together, to better the lives of all Langeberg residents.

In his speech as the newly elected Mayor, Van Eeden said the following: "At this moment, I feel humble and grateful – grateful to the heavenly Father who made it possible for me to be

chosen for this position." He continued with, "In this term, we will start by getting the basics right and provide cost effective, quality services to all residents of Langeberg."

Alderman Van Eeden's 5-year plan for the Langeberg municipal area, will focus on the following:

- Good leadership
- Accountable governance
- Sound financial management
- Safe environments
- Economic development and job creation – to improve the livelihood of residents
- Reduced red tape
- Maintenance of infrastructure for roads, sewage, electrical provision, etc.

Alderman Van Eeden urges residents to discuss pressing issues with their ward councillors and to report service delivery problems via the Call Centre (0860 88 1111). As a last resort, should the need to find solutions warrants such action, residents are free to make an appointment with Executive Mayor Van Eeden.

Blessed Festive Season

It is my pleasure to thank all the residents of Langeberg for your cooperation in fighting the COVID-19 pandemic. Unfortunately there is an indication that a new strain of COVID-19 is starting to spread in our region. Please do not let your guard down this festive season when you relax with family and friends. I hope most of you have been vaccinated by now - if not, please do so soon.

If you are going to travel please be careful. Check that your vehicle are serviced and road worthy. Obey all road rules and do not drink and drive.

Look out for possible criminal elements in your neighborhood and report any suspicious activities to your Neighborhood Watch or SAPS. Rather be careful than sorry. Do not leave valuables in your vehicle where everyone can see them. Reach out to those in distress in your area. Showing your neighbours that you care makes a huge difference in their lives. I wish you a wonderful holiday, a Merry Christmas and a prosperous and blessed New Year. Stay healthy!!

Ald SW Van Eeden, Executive Mayor

VAN EEDEN HERVERKIES AS LANGEBOERG SE BURGEMEESTER

By die inhuuldigingsvergadering van ons nuut-verkose raad, gehou in die Robertson Stadsaal op 22 November 2021, is Raadsheer Schalk Van Eeden van die Demokratiese Alliansie tot Uitvoerende Burgemeester van die Langeboerg Munisipaliteit herverkies.

By dieselfde vergadering, is Raadslid JG Steenkamp van die Vryheidsfront Plus tot Onder-Burgemeester verkies en Raadslid P Hess van die Demokratiese Alliansie, tot Speaker van die Raad. Die Uitvoerende Burgemeester het ook die lede van sy Burgemeesterskomitee bekend gemaak as Onder-Burgemeester JG Steenkamp, Rdl. C Steyn (Demokratiese Alliansie), Rdl. RC Henn (Vryheidsfront Plus), Rdl. DAT Felix (Demokratiese Alliansie) en Rdl. JCJ Coetzee (Demokratiese Alliansie).

Van Eeden, wie sedert 2001 'n lid van die Langeboerg Munisipale Raad is, en sedert Augustus 2020 as burgemeester dien, het die Raad bedank vir die vertroue in hom gestel. Hy het 'n beroep op al die raadslede gedoen om saam te werk aan die verbetering van al die inwoners van Langeboerg se lewens.

Van Eeden het, in sy toespraak as die nuut-verkose Burgemeester, die volgende gesê: "Op hierdie oomblik, voel ek nederig en dankbaar – dankbaar vir die hemelse Vader wie dit vir my moontlik gemaak het om tot hierdie posisie verkies te word." Hy het voort gegaan met, "In hierdie termyn, sal ons begin om die grondbeginsels reg te kry en koste-effektiewe, gehalte dienste aan al die inwoners van Langeboerg te lewer."

Raadsheer Van Eeden se 5-jaar plan vir die Langeboerg munisipale area sal op die volgende fokus:

- Goeie leierskap
- Aanspreeklike bestuur
- Gesonde finansiële bestuur
- Veilige omgewings
- Ekonomiese ontwikkeling en werkskepping – om die lewensgehalte van inwoners te verbeter
- Verminderde rompslomp
- Onderhoud van infrastruktuur vir paaie, riool, elektrisiteitsvoorsiening, ens.

Raadsheer Van Eeden moedig inwoners aan om knellende kwessies met hul wyksraadslede te bespreek en om diensleweringsprobleme via die Inbelsentrum (086 088 1111) te rapporteer.

As 'n laaste uitweg, staan dit inwoners vry om 'n afspraak met Uitvoerende Burgemeester Van Eeden te maak, sou die behoefte om oplossings te vind, sodanige aksie regverdig.

U-VAN EEDEN UPHINDE WANYULWA NJENGOSODOLOPHU WASELANGEBOERG

U-Alderman Schalk van Eeden (weDemocratic Alliance) uphinde wanyulwa njengoSodolophu weSigqeba kuMasipala waseLangeboerg ngethuba leNtlanganiso yokuMisela iBhunga elitsha elisandula konyulwa nebiqhubeka kwiHolo leDolophu laseRobertson ngomhla wama-22 kuNovemba 2021.

Ngelithuba leNtlanganiso yeBhunga, uCeba u-JG Steenkamp (we-Freedom Front Plus) waye wonyulwa njengeSekela likaSodolophu waze uCeba u-P Hess (we-Democratic Alliance) wanyulwa ngengoSomlomo weBhunga. USodolophu weSigqeba waye wabhengeza Amalungu eyakhe Ikomiti kaSodolophu: uSekela kaSodolophu uCeba u-JG Steenkamp, uCeba u-C Steyn (we-Democratic Alliance), uCeba u-RC Henn (we-Freedom Front Plus), uCeba u-DAT Felix (we-Democratic Alliance) kunye noCeba u-JCJ Coetzee (we-Democratic Alliance).

U-Van Eeden, nowaye sakuba lilungu leBhunga kaMasipala waseLangeboerg ukusukela ngo2001 waze wasebenza njengoSodolophu ukusukela ngoAgasti 2020, ubulele ooceba ngentembeko abayibeke kuye. Waphinda wabongoza bonke ooceba ukuba basebenzisane ukwenza ngcono ubomi babo bonke abahlali baseLangeboerg.

"Kungoku nje ndiziva ndithobekile kwaye ndinombulelo. Ndiyambulela uBawo osemaZulwini owenze ndakwazi ukuba ndonyulelwe kwesi sikhundla," utshilo uvan Eeden ngethuba ethetha njengosodolophu osandul' ukunyulwa.

Waqhubeka: "Kweli xesha siza kuqalisa ngokwenza izisekelo ezichanekileyo futhi sinikezele ngeenkonzo ezingabizi kakhulu, ezisemgangathweni kubo bonke abahlali baseLangeboerg."

Isigcwangciso seminyaka emi-5 sika-Alderman van Eeden sommandla kaMasipala waseLangeboerg, siza kujolisa koku kulanelayo ngobunkokheli obufanelekileyo:

- Ulawulo oluthembekileyo noluphendulayo
- Ulawulo lwezeMali olululo
- IiNdawo eziKhuselekileyo
- UPuhliso lwezoQoqosho nokuDalwa kweMisebenzi - oluya kukhokelela kubomi obungcono kubahlali.
- Nciphisa Ulawulo olunezithentelo
- Ukugcinwa kweziseko zophuhliso ezingundoqo zilungile – ezifana neendlela, ilindle, umbane, njl-njl.

U-Van Eeden umemelele uluntu ukuba luxoxisana ngemiba engxamisekileyo kunye nooCeba beeWadi zabo kwaye bazixelele iingxaki ezimalunga nokunikezelwa ngeenkonzo kwiZiko lokuTsalela Iminxeba (0860 88 1111). Kwelokuncamela, kwimeko apho isisombululo singakwazekiyo ukufumaneka, uluntu malukhululeke ukuba lenze idinga lokuzokumbona.

LANGEBERG MUNICIPAL COUNCIL 2021 - 2026



EXECUTIVE MAYOR

Ald. S.W. Van Eeden

DA - Ward 8



WARD 1 & MAYCO:

Cllr. C. Steyn
DA



WARD 2:

Cllr. L. Gxowa
ANC



WARD 3:

Cllr. P. Hess
DA



WARD 4:

Ald. J.J.J.S. January
ANC



WARD 5:

Cllr. M.G. Oostendorff-Kraukamp
DA



WARD 6:

Cllr. D.B. Janse
DA



WARD 7 & MAYCO:

Cllr. D.A.T. Felix
DA



WARD 8:

Ald. S.W. Van Eeden
DA



WARD 9:

Cllr. Y. Siegel
DA



WARD 10:

Cllr. A. Ndongeni
ANC



WARD 11 & MAYCO:

Cllr. J.C.J. Coetzee
DA



WARD 12:

Cllr. C.J. Pokwas
DA



PR 1:

Cllr. O.C. Simpson
ANC



PR 2:

Cllr. J.S. Mafilika
ANC



PR 3:

Cllr. L.L. Kahla
ANC



PR 1:

Cllr. G.D. Joubert
DA



PR 1 & MAYCO

Cllr. J.G. Steenkamp
FF PLUS



PR 2 & MAYCO:

Cllr. R.C. Henn
FF PLUS



PR 3:

Cllr. T.V. Coetzee
FF PLUS



PR 1:

Cllr. N.J. Beginsel
PA



PR 1:

Cllr. C.J. Grootboom
PDM



PR 1:

Cllr. D. September
LIP



PR 1:

Cllr. M. Gertse
GOOD



SPEAKER

Cllr. P. Hess

DA - Ward 3





SWIM SAFE AND BE ALERT

KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES

The festive season is notorious for drownings as many people take to swimming at rivers, dams and swimming pools, to cool down. According to Stats SA, drowning is the fifth leading cause of unintentional death in the country.

Water games and pool activities can be fun, but it can also be dangerous. Langeberg Municipality cautions residents to be safe around water when trying to cool down, and never leave children unattended.

Pink Rescue Buoys

Even though swimming is prohibited in all municipal dams, safety is still a concern as many people transgress and swim in these dams nonetheless.

The irrigation water dam in McGregor specifically is a hot spot for illegal swimming during the summer months. In an effort to prevent drownings at the McGregor dam the National Sea Rescue Institute (NSRI), with the support of Langeberg Municipality, has provided a Pink Rescue Buoy. The purpose of the buoy is to prevent drownings and therefore save people's lives.

The buoys are bright pink so that they can be clearly spotted on the water by responding rescuers. The pink colour is also unique to the NSRI. So, if you see this Pink Rescue Buoy anywhere other than on its pole, at the irrigation water dam in McGregor, then you can be sure that someone has removed it without authorization and the matter should be reported to the McGregor SAPS (023 625 8000) or Langeberg Municipality (0860 881 111)

Responding when someone is in trouble

Remember that someone who is drowning is often too tired to wave or call for help. If you notice someone who seems to struggle to swim or can't keep their head above the water, you should:

- Call for help
- If safe, try to get the person out of the water and turn them

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on their side, to help them cough out water

- Turn the person onto their back and breathe air into their mouth while pinching the nose closed
- Can you see the person's chest rise up and down? Can you hear breathing sounds? Are there any signs of life? If not, repeat the breaths while pinching the person's nose closed and look for signs of breathing until help arrives.

Keep a close eye on your child even after swimming or being around water. If in the 48 hours after your child has been swimming, they have a cough, chest pain, trouble breathing or is unusually tired or sleepy, you must get medical help. It may be that your child is experiencing secondary drowning. In a case of secondary drowning, water fills up the lungs like when someone drowns, but the symptoms may only show up to 48 hours after an incident in the water.

How to prevent drowning

To keep yourself and children safe in and near the water, follow these guidelines:

- Always make sure that your child is being supervised by a responsible adult while swimming or playing with or around water.
- Teach your kids to swim.
- Learn cardiopulmonary resuscitation (CPR) and rescue techniques.
- Medical conditions such as epilepsy increase your risk of drowning. If you or your child has epilepsy or experiences seizures make sure that they're always being supervised.
- Always be prepared and know what to do in case of an emergency. Save all emergency numbers on your cell-phone or nearby for easy access.
- Learn CPR and rescue techniques
- If lifeguards are present, swim in the area where they are on duty.
- Never consume alcohol before swimming.
- Avoid swimming near rocks.
- Never dive into shallow water or bodies of water where you cannot see the bottom.

NOMINATE AND VOTE FOR YOUR NEW WARD COMMITTEE MEMBER

Do you know a good 'go-to' person that can inform you about municipal matters?

On 01 November 2021 South African voted in the National Local Government elections to elect their respective Ward Councillors. After the inauguration of the new council, a process to elect new Ward Committee Members will begin.

There are 12 wards in the Langeberg area. Each ward consists of 10 blocks. Each block is represented by a ward committee member. Each resident is served by a ward committee member and a councillor.

A Ward Committee Member is a non-political person who plays an important role within the community. His/her purpose is to serve as a bridge between you and the municipality. This person works closely with the Ward Councillor to identify issues and concerns in your ward.

A ward committee member strengthens community participation by making sure that you, the community member, is informed about municipal matters. And that you have your say in the planning, project and decision-making which the council or municipality undertakes.

This can be anyone that lives near you, and should be someone you can rely on to represent your views. They often form part of a community organisation, religious group, sport club, educational institution, or interest group.

THE ROLE OF MY WARD COMMITTEE MEMBER?

- Promote community participation: Your ward committee member must inform you and make you part of municipal decision-making processes. For example, the Integrated Development Plan (IDP) process, the budget, policies, by-laws, council projects, etc.
- Identify and initiate projects that improve the living conditions in your block.
- Monitor performance of the municipality.
- Ensure quality service from council
- Assist with awareness processes and programs.
- Encourage good relationships between the community and council.

COMMUNITY PARTICIPATION DRIVES SERVICE DELIVERY



Community members speak to their Ward Committee Member to give inputs, ideas, and identify service delivery needs...

The Ward Committee Member provide an advisory role, informing the Ward Councillor of the community issues and concerns...

The Ward Councillor politically address those issues and concerns in a council meeting for strategic decision making...

Municipal Administrative staff implement council decisions according to the approved IDP and budget...

WARD COMMITTEE MEMBER NOMINATION CRITERIA

- Must be 18 years and older
- Must be a registered voter
- Must live in your block (a ward is divided into geographical blocks)
- No arrears on municipal account for longer than 3 months
- Not be in service of the state or an employee at Langeberg Municipality
- Not be sentenced to imprisonment, without an option of a fine, for twelve months or more
- Not be a person of unsound mind (declared by a court)
- Representation should reflect gender equality

NOMINATE YOUR NON-POLITICAL REPRESENTATIVE

Only one nomination per person can be made. Nomination forms must be completed in full and signed by the nominator and the nominee.

Nomination forms will be available at any Municipal office, library, the municipal website (langeberg.gov.za) and the public information sessions that will be held in each ward. Completed nominations must be submitted at any municipal office in the marked "Ward Committees" submission box **before 10 January 2022**.

THE NOMINATION PROCESS

- 1 INFORMATION SESSIONS (ROAD SHOW) IN EACH WARD 08 DECEMBER - 5 JANUARY 2021**
- 2 NOMINATE SOMEONE LIVING IN YOUR BLOCK BEFORE 10 JANUARY 2022**
- 3 VERIFICATION OF NOMINATIONS BY IEC AND MUNICIPALITY FROM 11 - 12 JANUARY**
- 4 LIST OF NOMINEES WILL BE COMMUNICATED AS FROM 13 JANUARY 2022**
View the public notice board at your nearest municipal office, library or website (langeberg.gov.za)
- 5 OBJECTION/APEAL PERIOD BEFORE 17 JANUARY 2022**
- 6 DISPLAY FINAL NOMINATION LIST ON 19 JANUARY 2022**
View the public notice board at your nearest municipal office, library or website (langeberg.gov.za)
- 7 VOTING DATE AND VENUES WILL BE COMMUNICATED**
The community has the opportunity to vote
- 8 ANNOUNCEMENT OF ELECTED WARD COMMITTEE**
The inauguration, oath taking, ward based planning, training and development will take place during February to March 2022. Ward Committee meetings commence from April 2022. After which the Know your Ward Committee campaign will be rolled out from June 2022.

GET INVOLVED IN COMMUNITY DEVELOPMENT

Residents are requested to attend their block and community meetings, get involved, insist that the ward committee discuss important community issues and submit their input to the councillor.


Ward committee members are encourage to convene a **block meeting** in their respective blocks **each quarter** to give you the opportunity to pass on your needs and problems to the ward committee member and also to receive information/feedback.


A **quarterly community meeting** is also convened in each ward by the ward councillors.

A Ward Committee member must once a month attend a ward committee meeting held in the evenings after working hours and lasts about 1-2 hours.

CONTACT

 www.langeberg.gov.za

 023 626 8200

 info@langeberg.gov.za

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LANGERBERG MUNICIPALITY





PROTECT YOURSELF AGAINST OMICRON

KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES

With the new COVID-19 variant Omicron rapidly spreading, vaccination is more important than ever before, to protect against severe illness and death.

As of 1 December 2021, the total number of individuals, 18 years and older, who have received at least one dose of vaccine was 2 467 423, or 50% of the total adult population.

Of that population, 2 134 080, or 43% have been fully vaccinated. The total number of children, aged between 12 – 17 years, vaccinated to date, stands at 65 645, or 10%. These vaccination targets are still not near the 70%+ target that we have set ourselves for year end. Western Cape Government Health would like to improve the vaccination coverage, particularly of the older and more vulnerable population.

Province is in a resurgence

The Western Cape is now officially in a resurgence. This means that there has been a steep increase in a resurgence because there has been an over 20% week-on-week percentage change in the 7-day moving average of new cases.

In less than seven days the number of active cases of COVID-19 in the Cape Winelands has increased by more than 200. According to the Health Department's Resurgence Response Plan, vaccination coverage remains the key intervention to mitigate the impact of the fourth wave on our health system.

Making vaccination as easy as possible

Getting vaccinated against COVID-19 is now easier than ever before. There is no need to pre-register before getting the COVID-19 vaccine, and you can get vaccinated within 30

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minutes at any of the VOOMA WEEK sites. Please visit the platforms of Western Cape Government Health for details of daily, weekly and weekend vaccination sites in your area.

Incentives for vaccination

The VOOMA WEEK initiative is supported with incentives offered to vaccinating people. These include:

- VOOMA vouchers of R200 for people aged 50 years or older who receives their first vaccination; and
- A lucky draw with hundreds of cash prizes to the value of R1,000, R10,000 and R100,000 for anyone who has received at least one vaccination by the end of the year.

To enter the lucky draw, people aged 50 and older must be vaccinated before, or on 31 December and to be eligible, their details must be captured on the EVDS system. Winners will be contacted on the number provided when they were vaccinated. For more information, visit:

www.sacoronavirus.co.za/vooma-voucher-communication/

The fourth wave is here. Protect yourself and your family by getting vaccinated. Wear your mask over your mouth and nose when socialising. Remember, it is safer to socialise outdoors and with a small number of people, while everyone wears masks. Vaccination protects you from becoming seriously ill and lowers the risk of hospitalisation, or death, when getting COVID-19. People who are vaccinated also pose a reduced risk to spread the virus to other people.

PLEASE, DO NOT DELAY... VACCINATE. VOOMA BEFORE YOU VIBE.

For more information on available venues, please visit <https://www.facebook.com/WCGHealth/>

BE A LOCAL TOURIST, YOUR OUTDOOR ADVENTURE AWAITS



Travel less. Explore more!

Avoid the traffic, crowds and long queues - be a tourist in your own valley this festive season. Five Towns, One Valley and a plethora of activities for the entire family to enjoy.

#lekkerlangeberg



The Langeberg Valley is fully committed to following all covid-19 health safety guidelines and measures to ensure our citizens and visitors can comfortably explore the area, participate in activities, wine & dine safely and enjoy the biodiversity of the area.

LET OUR TOURISM OFFICES HELP YOU PLAN YOUR LOCAL GETAWAY



**BONNIEVALE
TOURISM OFFICE**

reservations@info-bonnievale.co.za
www.info-bonnievale.co.za
023 616 3052 / 083 688 0186



**McGREGOR
TOURISM OFFICE**

info@tourismmcgregor.co.za
www.tourismmcgregor.co.za
023 625 1954



**MONTAGU/ASHTON
TOURISM OFFICE**

info@montagu-ashton.info
www.montagu-ashton.info
023 614 2471 / 023 614 2728



**ROBERTSON
TOURISM OFFICE**

info@robertson.org.za
www.robertsontourism.co.za
023 626 4437



**CLICK HERE TO DOWNLOAD THE
LANGEBERG ACTIVITY MAP**

Events in the Langeberg

DECEMBER 2021

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

3 - 5

Art Bazaar Children's Home
Exhibition, KWV Building, Montagu

16

The MVM Christmas Night
Market, Bath Street, Montagu

17

Christmas Night Market
Voortrekker Street, McGregor

18

Carols by Candlelight for Montagu
Cares (at De Bos, Montagu)

31

New Years Eve Party for Animals
Matter Langeberg
(at De Bos, Montagu)

STAY SAFE WHEN ATTENDING EVENTS



WEAR A MASK



WASH HANDS
OR SANITISE



AVOID CROWDS

MUNICIPAL NOTICES

OFFICE CLOSURES

The offices of the Langeberg Municipality will be closed from 13:00 on 23 December 2021 and will re-open on 3 January 2022.

Outside pay-points in all the towns will be open for payments of accounts. Normal standby, refuse removal and emergency services will still be rendered during this period.

REFUSE REMOVAL

Refuse removal on public holidays during this time will be as follows:

- On Thursday, 16 December 2021 refuse collection will continue as normal with waste facilities open from 08H30-16H30.
- On Monday, 27 December 2021 refuse collection will continue as normal with waste facilities open from 08H30-16H30.
- Waste facilities will be closed on 25 December 2021 (Christmas day) and 1 January 2022 (New Year's Day).

REMOVAL OF SEPTIC TANK WASTE (MCGREGOR)

- Wednesday 22 December 2021
- Thursday 23 December 2021
- Tuesday 28 December 2021
- Wednesday 29 December 2021
- Friday 31 December 2021

No sewage removal services will be rendered on the 25th, 26th and 27th December 2021 and 1st January 2022.

Requests for the removal of sewage between Christmas and New Year must reach our McGregor office on or before 11:00, Thursday 23 December 2021. If sewage removal must take place at short notice, then you will be held liable for the account which will be the after hours costs per load plus cost per kilometer.

Sewage removal will return back to normal from Monday, 3 January 2022.

If you have any enquiries regarding sewage removal during the Festive Season, please contact our 24/7 Call Centre at 0860 88 1111, WhatsApp 065 211 7822 or e-mail complaints@langeberg.gov.za.

IRRIGATION WATER

No irrigation water supply in Robertson and McGregor in the week of 27 to 31 December 2021.

REPORT YOUR SERVICE COMPLAINTS

The Langeberg Municipality has a 24 hour, seven-day-a-week Emergency and Customer Care Call Centre that has been in operation for more than a decade.

What type of complaints can be reported?

To speed up service delivery in your ward, the following type of complaints can be reported directly to the call centre:

- *Water and Sanitation Services*
- *Streets and Storm Water*
- *Electricity Services*
- *Environmental Services*

How to report a complaint?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

MELD JOU DIENSKLAGTES

Die Langeberg-munisipaliteit het 'n 24-uur-noodsentrum vir noodsituasies en klantediens wat al langer as 'n dekade in werking is.

Watter soort klagtes kan aangemeld word?

Om die dienslewering in u afdeling te bespoedig, kan die volgende soort klagtes regstreeks by die inbelsentrum aangemeld word:

- *Water- en riooldienste*
- *Strate en stormwater*
- *Elektrisiteitsdienste*
- *Omgewingsdienste*

Hoe moet ek 'n klagte aanmeld?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

XELA ISIKHALAZO SAKHO NGENKONZO

UMasipala waselangeberg uneZiko elisebenza iiyure ezingama-24, iintsuku ezisi-7 zeveki, lokuTsalela Iminxeba yoNgxamisekileyo neliKhathalela Abathengi, nelisele lisebenze ngaphezu kweminyaka elishumi.

Hlobo luni lwezikhalazo ezinokuxelwa?

Ukukhawulezisa ukuhanjiswa kweenkonzo kwiwadi yakho, ezintlobo zezikhalazo zilandelayo zingaxelwa nqo kwiziko lokutsalela iminxeba:

- *Iinkonzo Zamanzi Nogutyulo*
- *Izitalato naManzi Emvula*
- *Iinkonzo zombane*
- *Iinkonzo zokusiNgqongileyo*

Usixela njani isikhalazo?

- Tsalela: 0860 88 1111 / 023 615 2219
- UWhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za



TOP 10 COMPLAINTS NOVEMBER 2021

1

WARD 2 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 53
CIVIL (SEWERAGE BLOCKAGES)

2

WARD 8 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 49
CIVIL (SEPTIC TANKS)

3

WARD 10 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 46
ELECTRICITY (POWER FAILURES)

4

WARD 9 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 42
CIVIL (SEWERAGE BLOCKAGES)

5

WARD 4 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 41
ELECTRICITY (POWER FAILURES)

6

WARD 3 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 41
CIVIL (SEWERAGE BLOCKAGES)

7

WARD 2 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 38
ELECTRICITY (POWER FAILURES)

8

WARD 4 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 30
CIVIL (SEWERAGE BLOCKAGES)

9

WARD 1 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 30
CIVIL (SEWERAGE BLOCKAGES)

10

WARD 9 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 27
ELECTRICITY (PREPAID REJECT)

COVID-19 DASHBOARD: LANGEBERG AREA

11 NOVEMBER 2021-
13 DECEMBER 2021

SUMMARY*

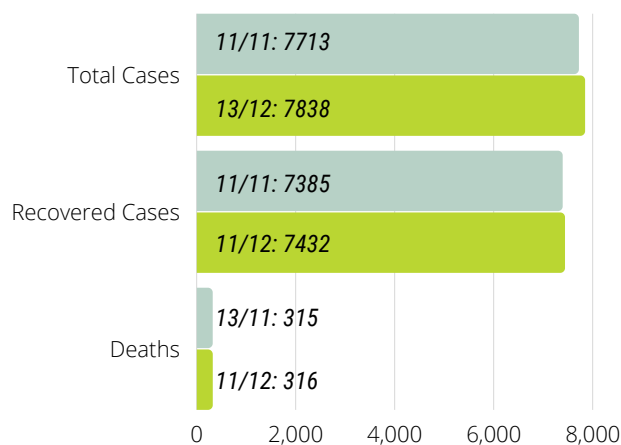
TOTAL CASES: 7838
RECOVERED CASES: 7432
ACTIVE CASES: 90
DEATHS: 316

*AS ON 13 DECEMBER 2021

INCREASE OF TOTALS*

TOTAL CASES: +125
RECOVERED CASES: +47
DEATHS: +1

*BETWEEN STATISTICS OF 11 NOVEMBER AND 13
DECEMBER 2021



VACCINATIONS

TOTAL VACCINATIONS IN THE LANGEBERG AREA
ON 13 DECEMBER 2021

54 983

REGISTER

12 AND OLDER? SEND THE WORD
'REGISTER' TO 0600 123 456 ON WHATSAPP
OR DIAL *134*832#.

FOR SUPPORT TO REGISTER, CALL **0860 142
142** OR VISIT
VACCINE.ENROLL.HEALTH.GOV.ZA

VACCINATION SITES

MONDAY TO FRIDAY. PUBLIC HOLIDAYS
EXCLUDED.

CALLIE DE WET HALL
08:00 – 15:00

MONTAGU CLINIC
MONDAYS: 08:00 – 14:00

COGMANSKLOOF CLINIC
EVERY 2 ND TUESDAY: 08:00 – 14:00
(17 & 21 DEC, 4 & 18 JAN)

ZOLANI CLINIC
EVERY 2 ND TUESDAY: 08:00 – 14:00
(14 & 28 DEC, 11 & 25 JAN)

HAPPY VALLEY CLINIC
THURSDAYS: 08:00 – 14:00

BERGSIG CLINIC
FRIDAYS: 08:00 – 14:00

GOLDEN RULES

STAY SAFE.
WASH YOUR HANDS.
WEAR A MASK.
KEEP A SAFE DISTANCE.

DISCLAIMER: THE ACTIVE COVID-19 CASES PER TOWN IS ISSUED BY THE WESTERN CAPE
DEPARTMENT OF HEALTH. THE INFORMATION ABOVE IS CORRECT AT THE TIME OF PUBLISHING.

12 & OLDER ?

CLICK HERE TO REGISTER FOR COVID-19 VACCINE

FOR EMERGENCIES AND CUSTOMER SERVICE

Contact 0860 88 1111 / 023 615 2219 or e-mail complaints@langeberg.gov.za

DEDICATED FIRE LINE: 023 615 8911

QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles?

Please contact Willy-John Gordon at wgordon@langeberg.gov.za, or visit us at the Municipal Building, 28 Main Road, Ashton, 6750.

NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels?

Kontak Willy-John Gordon by wgordon@langeberg.gov.za of besoek ons gerus by die munisipale gebou, Hoofweg 28, Ashton, 6715.

IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iingcebiso malunga nendlela esinokuphucula ngalo unxibetwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelineye lamanqaku ethu?

Nceda ke uqhagamshelane no-Willy-John Gordon, ku-wgordon@langeberg.gov.za okanye umtyelele kwisakhiwo sakwaMasipala esise-28 Main Road, Ashton, 6715.

JOIN OUR SMS DATABASE

Email your municipal account number, ward number and cell number to Debiteur@langeberg.gov.za, or visit our nearest Municipal Office.



Have you joined us yet?

Het jy al by ons aangesluit?

Ngaba usijoyine?



Langeberg Municipality



Langeberg_Muni



WATER RESULTS - NOVEMBER 2021



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
pH (at 25°C)	≥5.00 - ≤9.70	7,57	8,17	6,88	7,07	6,28
Conductivity (at 25°C)	≤170	37,1	39,5	12,5	41,6	5,31
Turbidity (NTU)	≤1.0 Operational	1,57	1,08	0,6	1,29	1,9
Colour (mg/L as Pt)	≤5.0 - Aesthetic	<10	<10	<10	<10	<10
	≤15					
Aluminium (µg/L as Al)	≤300	<10	17,9	<10	<10	38,7
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	<20	20	<20	20	38,5
Free Chlorine (mg/L)	>0.0 - ≤5	0,13	0,13	0,38	1,26	0,18
E.Coli (cnt/100ml)	Not Detected	0	0	0	0	0
Total Coliform Bacteria	≤10	0	4	1	3	8