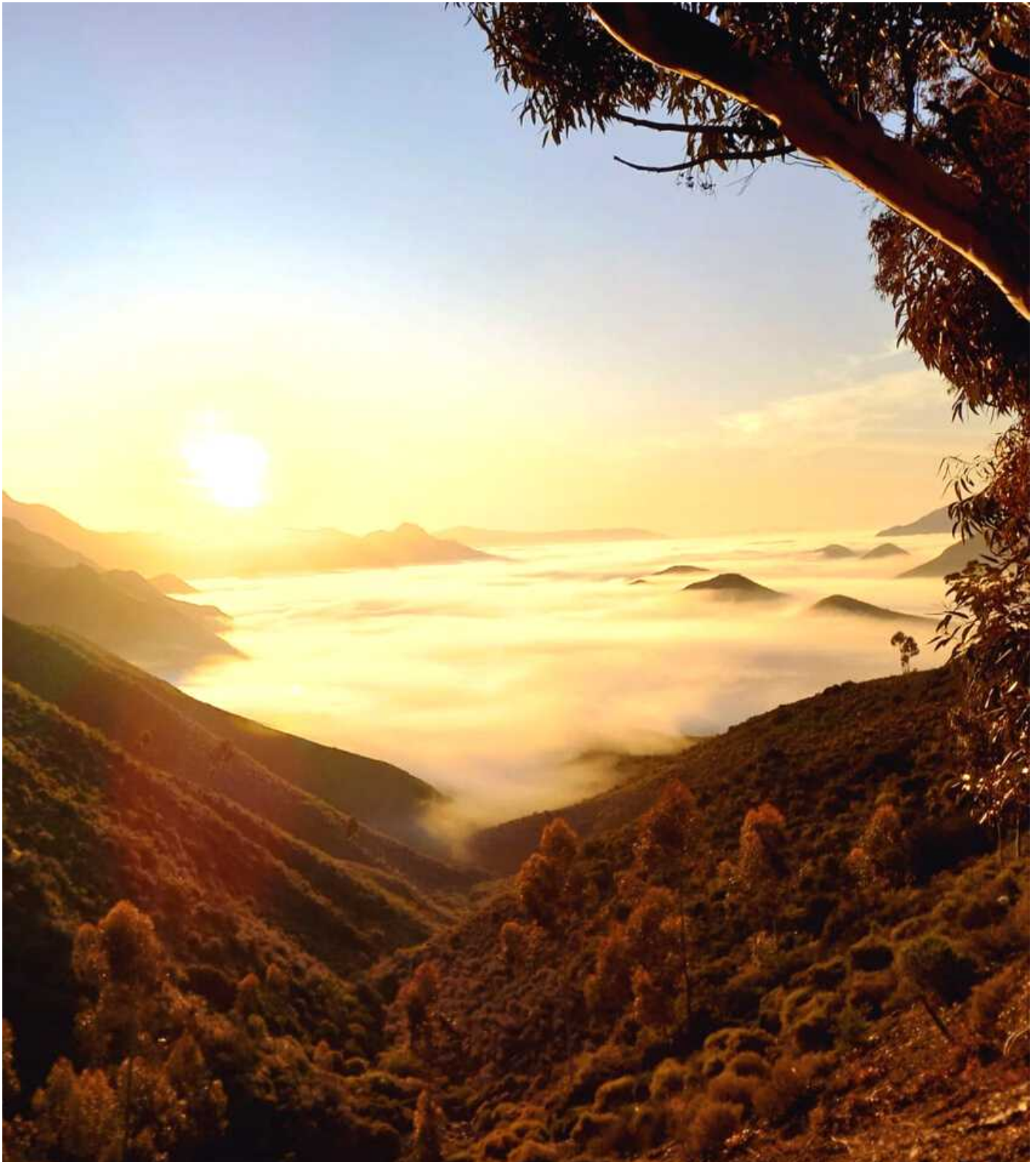


# EXPRESS

EDITION 101 - AUGUST/SEPTEMBER 2022



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## COVER PHOTO BY:

This month's cover photo was taken by Sunel-Amor Franse, a teacher at Concordia NGK Primary School in the Koo Valley, Montagu on her way to school. Franse stopped at the Keisie Valley viewpoint, just after the Burger's Pass, to capture the beautiful sunrise and the fog-covered valley.

"The Keisie Valley Viewpoint is one of my favourite stops. I'm always captivated by the beauty of our valley," said Franse. Franse, who lives in Ashton, loves to explore our valley and its plethora of offerings. She continued: "We are truly blessed to live in such a beautiful place, with so much to offer. Even though I live here, I still get enamoured with the landscapes of the Langeberg Valley."

*Your photo/art could possibly be featured on the cover of the Express! Simply submit your photo (max 4 MB) highlighting the beauty of the area to [communications@langeberg.gov.za](mailto:communications@langeberg.gov.za) and we will be in contact with you.*





# NEW RESERVOIR FOR ROBERSTON

Langeberg Municipality is almost done with the construction of a new reservoir in Bo-Dorp, Robertson. The R23-million project, which started in March 2022, included site clearing, earthworks, layer works, pipe trenching, pipe bedding and the construction of the 3.0 megalitre concrete reservoir.

According to Maynard Johnson, Director: Engineering Service, the goal of the project is to ensure the necessary minimum water storage capacity (48 hours) is accessible for future new development in the area.

The reservoir is located next to an existing reservoir to allow for the necessary pressure needed and can also be fed from the existing water network.

The completion of this project allows for the further development of the Bo-Dorp, Robertson and the

construction of more houses in the area as the municipal water infrastructure will have the required capacity.

The overall progress of the project is at 56% and include the completion of the following:

- The floor panels, walls, columns, roof slab soffit and reinforcing for the reservoir is complete
- The pipework around the new reservoir bypass line and the gravity main line
- The construction of the two water meter chamber's base & walls
- The scour chamber's base & walls
- The new pump line excavation and installation
- The pump station building's base, walls and top slab

The construction of the reservoir is estimated to be completed by December 2022.





**THE COMPLETION OF THIS PROJECT ALLOWS FOR THE FURTHER DEVELOPMENT OF THE BO-DORP, ROBERTSON**



# PARTICIPATE IN THE FUTURE PLANS OF LANGEBERG MUNICIPALITY!

Notice is given that the Council of Langeberg Municipality has, at the council meeting of 25 August 2022, adopted the Integrated Development Plan (IDP) Process Plan and Time-Schedule for drafting the 2023 - 2027 IDP. *The IDP Process Plan has been approved in terms of Section 28 of the Municipal Systems Act 32 of 2000.*

The community can now view the:

- Approved IDP process plan and time-schedule
- Draft Strategic document with the municipality's new vision, mission and strategic objectives on the municipal website [www.langeberg.gov.za](http://www.langeberg.gov.za) and at the following libraries:

- McGregor Library, McGregor
- Robertson Library, Robertson
- Mountain View Library, Robertson
- Montagu Library, Montagu
- Ashbury Library, Montagu
- Sunny Side Library, Montagu
- Bonnievale Library, Bonnievale
- Happy Valley Library, Bonnievale
- Ashton Library, Ashton
- Zolani Library, Ashton
- IDP Office, Robertson

## COMMUNITY CONSULTATION SESSIONS

**You are invited to attend the community meetings and give inputs on these important documents that will determine the future plans and influence the Municipal Budget.**

- The Strategic Document with the municipality's new vision, mission and strategic objectives for community inputs.
- Feedback on the previous and current municipal projects.
- Inputs from the community for drafting of the 5th Generation Integrated Development Plan

WARD	DATE	TIME	VENUE
WARD 1	15 September 2022	19:00	Robertson Town Hall , Robertson
WARD 2	13 September 2022	19:00	Nkqubela Community Hall, Robertson
WARD 3	26 September 2022	18:00	Robertson Civic Hall, Robertson
WARD 4	29 September 2022	19:00	Happy Valley Community Hall, Bonnievale
WARD 5	14 September 2022	19:00	McGregor Community Hall, McGregor
WARD 6	14 September 2022	19:00	Rooiberg Hall, Robertson
WARD 7	05 October 2022	19:00	Willem Thys (Civic) Hall, Montagu
WARD 8	20 September 2022	19:00	Chris Van Zyl Hall, Bonnievale
WARD 9	29 September 2022	19:00	Barnard Hall, Ashton
WARD 10	13 September 2022	18:00	Rholihlahla Community Hall, Zolani
WARD 11	06 October 2022	18:00	Robertson Town Hall, Robertson
WARD 12	20 September 2022	19:00	Kabouterland Community Hall, Montagu

## SUBMIT YOUR INPUTS BY 30 NOVEMBER 2022

- Submit a contact form [www.langeberg.gov.za](http://www.langeberg.gov.za)
- Email us on [info@langeberg.gov.za](mailto:info@langeberg.gov.za) or [idp@langeberg.gov.za](mailto:idp@langeberg.gov.za)
- Reply to a Municipal SMS (R1.50 per SMS) or Whatsapp: 065 211 7822
- Hand in written letters at any Langeberg Municipal Office or post to Private Bag X2, Ashton, 6715
- Message us on Facebook, Twitter, Instagram





## CELEBRATE TOURISM MONTH!

Tourism Month is celebrated annually in September to highlight South Africa's diverse tourism offerings as well as the sector's significant contribution to the local economy. Inspired by the United Nations World Tourism Organisation (UNWTO), World Tourism Day celebrations on 27 September 2022,

Tourism Month provides a platform for the South African sector to celebrate, reflect and commemorate its milestones in relation to the 2030 Sustainable Development Goals.

Tourism Month encourage South Africans to travel domestically to sustain jobs and support the recovery of tourism in line with the Tourism Sector Recovery Plan.

South Africans are also encouraged to be part of the international celebration of World Tourism Day by submitting high-resolution photos and videos which best portray the entire tourism value chain, from souvenir makers to hostel managers to tour guide, and the power of tourism to generate growth and the positive transformation it has driven for people. To find out more visit, [www.unwto.org/world-tourism-day-2022/join](http://www.unwto.org/world-tourism-day-2022/join)

The Langeberg Valley offers an excess of affordable activities for young and old. Get in touch with one of our tourism offices to plan your getaway this Tourism Month.

*Source: Department of Tourism*

### LET OUR TOURISM OFFICES HELP YOU PLAN A LOCAL BUDGET FRIENDLY EXPERIENCE



#### **BONNIEVALE TOURISM OFFICE**

reservations@info-bonnievale.co.za  
[www.info-bonnievale.co.za](http://www.info-bonnievale.co.za)  
023 616 3052 / 083 688 0186



#### **McGREGOR TOURISM OFFICE**

info@tourismmcgregor.co.za  
[www.tourismmcgregor.co.za](http://www.tourismmcgregor.co.za)  
023 625 1954



#### **MONTAGU/ASHTON TOURISM OFFICE**

info@montagu-ashton.info  
[www.montagu-ashton.info](http://www.montagu-ashton.info)  
023 614 2471 / 023 614 2728



#### **ROBERTSON TOURISM OFFICE**

info@robertson.org.za  
[www.robertsontourism.co.za](http://www.robertsontourism.co.za)  
023 626 4437



# EVENTS IN THE LANGEBERG



**MONTAGU MUSEUM**  
**KRUIFEES**  
**HERB FEST**

23-25 September 2022  
 Old Mission Church  
 Long Street,  
 Montagu

Medicinal herbs and uses, talks,  
 walks, workshops, culinary arts  
 and much more! A heritage  
 weekend not to be missed.

082 411 0562 Mherbfest@gmail.com



Montagu Art Association  
 presents an  
**Art Exhibition**  
**"Inspired by Botanicals"**



**Montagu Nature Garden**  
 40 Van Riebeeck Street  
 Montagu South

Saturday 24 September 2022  
 10h00 to 16h00  
 Sunday 25 September 2022  
 10h00 to 14h00

Tea garden open for refreshments



*Support local!*

**HERITAGE DAY**

**COFFEE & BROWNIE TASTING**  
 WITH KOBUS WIESE & ANDRIETTE  
 DE LA HARPE | R80 | 10:00

LIVE MUSIC | CHILDREN COLOUR IN COMPETITION | STALLS  
 FACEPAINTING | BOEREWORSROLLS | NEW COCKTAIL MENU

**BILTONG & SAGGY STONE**  
 BEER PAIRING | R120 | 12:00

JOIN US AS WE CELEBRATE OUR  
 BEAUTIFUL VALLEY

**BOOK YOUR TASTING** 023 626 1243  
 079 500 9445

24/09/22 MARKET

4 OCTOBER  
 MONTAGU COUNTRY  
 HOTEL

**ART**  
 EXHIBITION  
 OPENING  
 5.00 PM - 7.00 PM  
 "WINE & CONVERSATION"

ROBERTSON  
 WINERY

LARESA PERLMAN  
 VERNA DU TOIT  
 GEOMETRY & SYMBOLISM




**HERFSVREUGDE**  
**Somermark**  
 29 SEPTEMBER - 01 OKTOBER 2022

Donderdag - 29 Sept  
 en Vrydag - 30 Sept  
 10h00 tot 18h00

Saterdag  
 01 Oktober  
 10h00 tot 14h00

\* Speelgoed \* Mooigoed \* Huisgoed

**Teetuin & Ligte etes**  
 @ BONNIEVALE WINES

October 2nd  
 @Platform62

**Ashton Spring Fling**  
**Market Day!**

Join us for loads of fun:  
 Deli Products  
 Hand Made Items  
 Fresh Goods  
 Homemade Treats  
 And so much more!



# PROTECT YOUR UNBORN CHILD, PREVENT A LIFETIME'S DAMAGE

## FETAL ALCOHOL SPECTRUM DISORDER (FASD) AWARENESS



Do not drink alcohol when you are pregnant, suspect you are pregnant or planning to get pregnant. No amount of alcohol is safe for the unborn baby.

Fetal Alcohol Spectrum Disorder (FASD) is a group of conditions associated with the effects of alcohol consumption by pregnant mothers. Although there is no cure for this irreversible, lifelong condition, research shows that early intervention treatment services can improve a child's development.

FASD is a diagnostic term describing a range of conditions affecting persons exposed to alcohol during pregnancy.

"The World Health Organization estimates the global FASD prevalence rate to be approximately 15 per 1000 live births (1,5%). In South Africa, research done by the Foundation for Alcohol Related Research (FARR) in 5 of the 9 provinces, revealed rates as high as 282/1000 live births in some communities in the Northern Cape Province. The Western Cape Province has areas with rates as high as 250/1000 live births (25%) (FASER-SA report)," says Dr Leana Olivier, CEO FARR.

FASD is a life-long condition and prenatal exposure to alcohol can cause permanent brain damage which often result in learning and behavioural difficulties. FASD impact all areas of a child's life, especially their education. I therefore appeal to expectant mothers, their family members, partners, and friends to support pregnant mothers by abstaining from any alcohol use. Always remember there is no amount of alcohol that is safe during pregnancy.

### EFFECTS OF ALCOHOL ON YOUR CHILD:

- Increases the risk of miscarriage, premature birth and the baby having a low birthweight
- Children with FASD are slow in reaching milestones, such as sitting, walking, and talking.

- A child with FASD often has a lower IQ than children who don't have FASD and struggle to learn.
- Children with FASD often find it difficult to concentrate and have to be taught the same skills many times.
- Organ damaged, especially the brain, eyes, ears and heart.
- The baby's facial features could be affected.
- Brain damage which results in lifelong problems such as learning disabilities.
- Difficulty with interpersonal relationship problems.
- Developmental disabilities such as fine motor development, coordination, arithmetic and cause and effect reasoning.

### FIRST THOUSAND DAYS

The First 1000 days is a key initiative driven by the Western Cape Government Health. A child's health is most vulnerable during the First 1000 days of life. This period, from conception until a child's second birthday, offers a unique opportunity to shape healthier and prosperous futures.

Speak to your healthcare worker at your nearest clinic if you are concerned that your child may have FASD.

Are you struggling to stop drinking alcohol, using drugs or smoking? Speak to your healthcare worker, social worker, or religious leader.

You can also contact any of the following organisations:

- Alcoholics Anonymous, 021 418 0908
- Al-Anon, 021 595 4517
- SANCA, 021 945 4080
- FASFacts, 023 342 7000
- FARR (Foundation for Alcohol Related Research), 083 275 0202
- Pebbles Project, 072 472 2797



# PROTECTING OUR ENDANGERED WILDLIFE

## **POWERLINE MARKERS PREVENT COLLISIONS OF BLUE CRANES**

Langeberg Municipality was informed of an area outside Robertson where Blue Crane birds, specifically juveniles, was seen colliding with overhead power lines. After inspection, the electrical team installed reflective bird diverter devices. This improves the power line visibility for these South African national birds and reduces the risk of collision and electrocution for the birds.

Every year, hundreds of Blue Cranes, as well as other birds, are killed by the impact of flying into unmarked power lines. The Blue Crane move around this particular area near a farm dam, and as they are large terrestrial birds, they find it difficult to quickly change direction to avoid these lines during flight, especially during dusk and dawn.

These birds are under threat; as it is currently on the International Union for Conservation of Nature's Red List of Threatened Species. With a continues increase in the number of power lines, the most feasible solution is to mark the lines to be more visible to birds.

The reflective bird diverters, are installed at 5 meters intervals and proved to be a highly effective solution to prevent possible collisions. Segments of line are marked if they are considered to be a threat to the safety of the birds.

The community can inform the Municipality should they be aware of power lines that pose a threat to Blue Cranes.

### **DID YOU KNOW?**

The Blue Crane is a special bird to the Xhosa tribe, who calls it indwe. When a man distinguished himself by deeds of valour, or any form of meritorious conduct, he was often decorated by a chief by being presented with the feathers of this bird. After a battle, the chief would organise a ceremony called ukundzabela – a ceremony for the heroes, at which feathers would be presented.

*Sources: The South African National Biodiversity Institute, Rooiberg Breederiver Conservancy*





## CALL CENTRE AT YOUR SERVICE 24/7

Langeberg Municipality's 24/7 Emergency and Customer Care Call Centre (0860 88 11 11) has been in operation for more than a decade. The call centre aims to contribute to community liaison and improve on customer loyalty and customer satisfaction within our municipality.

The call centre mainly deals with general enquiries, municipal service requests and complaints from the entire Langeberg municipal area including the surrounding farms.

### WHAT TYPE OF SERVICE REQUESTS CAN I REPORT?

Municipal service requests and all other operational faults such as

- burst waterpipes
- sewerage blockages
- water meter leaks
- power outages
- dirty streets and pavements
- illegal dumping, etc.

should be directly reported to the call centre.

### DO NOT CONTACT THE CALL CENTRE FOR:

- Loadshedding Schedules (make use of loadshedding apps, and the call centre's WhatsApp status updates or [click here](#))
- Arrear Accounts (Contact the Credit Control Office - 023 615 8000)

### HELPDESK PROCEDURES

The following quick guide attempts to clarify the helpdesk procedure:

#### *Logging a call*

When logging a call with our call centre it is very important to provide as much information as possible to the call centre operator. This person will request some basic information such as:

- your name and surname
- address
- municipal account or any meter number,
- contact number
- as well as information about the nature of the problem.

The operator will then issue you with a call log reference number via an automated SMS message once the complaint has been captured onto our system. Complainants who do not have access, did not provide a cell phone number to cell phone or any other contact numbers can still request call log reference numbers.

#### *Call Categorization*

The base information collected by the operator will give us more insight into the nature of your call. We categorise all calls logged via the customer care management system based per department, ward and town. Once the operator



has categorized the call, we will be able to direct your request to the department concerned.

#### *Call Response Times*

Depending on the nature of a call such as fire alerts, vehicle accidents and all other emergency calls, immediate call responses are applicable.

The response and resolution times for normal operational faults range from 8 to 24 hours depending on the severity and impact of the maintenance requests.

#### *How is feedback provided to the complainant?*

Feedback and follow up on queries is usually offered via telephonic communication. To ensure service delivery and customer satisfaction to public, call centre operators will do a call back to the complainant or perform a departmental follow up until requests has been successfully resolved.

Client liaison is part of the day-to-day customer care activities and complainants are contacted only where contact numbers are available. However, all other requests reported without any contact numbers will undergo internal follow-ups to ensure service delivery has been delivered.

#### **WHATSAPP**

Residents are encouraged to send a request to 065 211 7822, which will be added onto our municipal WhatsApp database. This will enable residents to view regular municipal notices such as Eskom load shedding schedules, urgent notifications especially during service interruptions in a particular ward/town (e.g. power outages, road closures, refuse removals).

#### **CONTACT NUMBERS FOR SUBMITTING A COMPLAINT, REQUEST OR ALERT:**

- Emergency Number - 0860 88 11 11
- Dedicated Fire Line - 023 615 8911
- Additional Cellphone Number - 061 005 6381
- Landline Numbers  
023 615 2219/ 1085/ 3740/1736
- Email - [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za) (non-emergency requests)
- WhatsApp - 065 211 7822
- Social Media (non-emergency requests)

#### **MEET THE CALL CENTRE STAFF**



**LUCRECIA MARTHINUS**  
Administrator  
(Customer Care)



**VUYOKAZI KAMBI**  
Call Centre Operator



**NARISCHKA LEOSCHUT**  
Call Centre Operator



**CHARLENE EYSEN**  
Call Centre Operator

**THE CALL CENTRE STAFF IS SUPPORTED  
BY TEMPORAY STAFF MEMBERS.**

**SASSA OFFICE**

Contact 023 626 3247

## SOCIAL SERVICES

Contact 023 626 6219

DEPARTMENT OF HOME AFFAIRS

Contact 021 468 4508

## CAPE ACCESS

Contact 023 626 2120

## HOUSING - LANGEBERG MUNICIPALITY

Contact 023 626 3247

IEC OFFICE

Contact 023 626 6873

**CHILD WELFARE SA**

Contact 023 626.3247

DEPARTMENT OF AGRICULTURE

07:30 - 16:30

Contact 023 626 2274

Agricultural support service, information with regards to farming development, training and development in the agricultural sector.

Source: South African Government



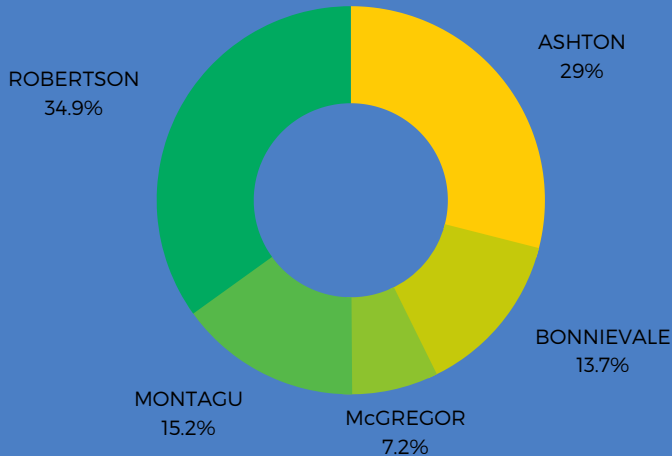
# SERVICE REQUEST REPORT AUGUST 2022



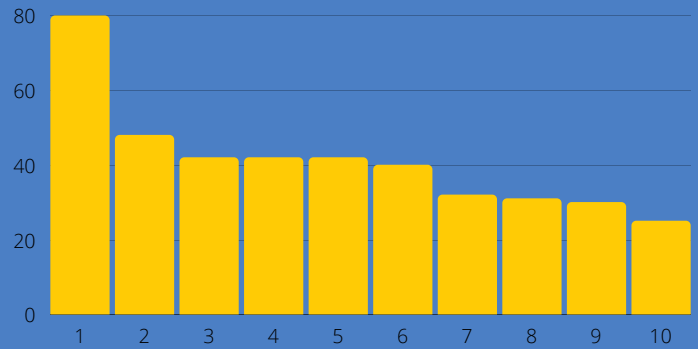
TOTAL NUMBER OF SERVICE  
REQUESTS/ COMPLAINTS RECEIVED BY  
THE CALL CENTRE FOR AUGUST 2022

## 1778

### SERVICE REQUESTS/ COMPLAINTS PER TOWN



### TOP REQUESTS/ COMPLAINTS



1. Sewerage Blockages: Ward 2, Robertson - 80 Complaints
2. Power Failures: Ward 10, Ashton - 48 Complaints
3. Sewerage Blockages: Ward 9, Ashton - 42 Complaints
4. Power Failures: Ward 2, Robertson - 42 Complaints
5. Sewerage Blockages: Ward 3, Robertson - 42 Complaints
6. Sewerage Blockages: Ward 1, Robertson - 40 Complaints
7. Septic Tanks: Ward 5, McGregor - 32 Complaints
8. Sewerage Blockages: Ward 4, Bonnievale - 31 Complaint
9. Power Failures: Ward 4, Bonnievale - 30 Complaints
10. Septic Tanks: Ward 8, Bonnievale - 25 Complaints

## REPORT YOUR SERVICE COMPLAINTS MELD JOU DIENSKLAGTES/ XELA ISIKHALAZO SAKHO NGENKONZO

### What type of complaints can be reported?

To speed up service delivery in your ward, the following type of complaints can be reported directly to the call centre:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

### Watter soort klagtes kan aangemeld word?

Om die dienslewering in u afdeling te bespoedig, kan die volgende soort klagtes regstreeks by die inbelsentrum aangemeld word:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

### Loluphi uhlobo lwezikhalazo ezinokuxelwa?

Ukukhawulezisa ukuhanjiswa kweenkonzo kwiwadi yakho, olu hlobo lwezikhalazo lulandelayo lunokuxelwa ngqo kwiziko lotsalela iminxeba:

- linkonzo zaManzi kunye nezeLindle
- Izitalato kunye naManzi Emvula
- linkonzo zoMbane
- linkonzo zokusiNgqongileyo

### Report your service complaints

The Langeberg Municipality has a 24 hour, seven-day-a-week Emergency and Customer Care Call Centre that has been in operation for more than a decade

### Meld jou diensklagtes

Die Langeberg-munisipaliteit het 'n 24-uur-noodsentrum vir noodsituasies en klantediens wat langer as 'n dekade in werking is.

### Xela isikhalazo sakho ngenkonzo

waseLangeberg uneZiko lokuTsalela Iminxeba kaXakeka nelokuKhathalelwa koLuntu elisebenza iiyure ezingama-24, iintsuku ezisixhenxe ngeveki esele lineminyaka engaphezu kweshumi lisebenza.

### How to report a complaint?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

### Hoe moet ek 'n klagte aanmeld?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

### Indlela yokuxela isikhalazo?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za

# MAYOR REJECTS ESKOM'S PROPOSED ELECTRICITY PRICE INCREASE

Langeberg Municipal Executive Mayor, Ald. Schalk van Eeden calls on the National Energy Regulator of South Africa (NERSA) to reject Eskom's proposal to increase the electricity tariff by 32% from next year.

Mayor van Eeden said that the proposed increase on Eskom's electricity tariff is substantially above the inflation rate and will be unreasonable to expect from our residents who are already crippling under the rising costs of living. Such a substantial increase will be unaffordable and have a detrimental effect on our local economy and our communities.

The Langeberg Municipality are fully reliant on buying electricity from Eskom and then distribute it to households and businesses.

The price of electricity has risen more than 500% over the past 16 years, far exceeding inflation over the time. Yet, this drastic price increases come at a time where Eskom has become less able to supply our country with electricity. A rise in the ongoing load-shedding recorded over the past year, makes it evident that Eskom has not shown any meaningful progress in addressing their problems, as the security of our electricity supply has grown less reliable.

Economic growth is related to electricity prices and supply. We are already experiencing major losses to our economy each day that we experience load-shedding. This proposed price increase will further add to the negative strain on our economic growth and devastate households living hand-to-mouth.

- Cost of business and factory operations rise
- Cost of products and services rise

- Job losses
- Any rise in Eskom's electricity tariffs will have an impact on municipal tariffs and finances
- Food and everyday living costs will increase

"We have been looking into acceptable solutions to address the challenge of electricity supply in the Langeberg Municipal area. We are in the process to draft guidelines on the installation of alternative energy sources and will fast track this process even further to present our residents with an alternative means of electricity supply," says van Eeden

"We urge the presidency to issue a blanket section 34 determination for municipalities, to allow us to buy, generate, distribute, sell and store energy. We would also like to encourage an incentivised investment system that makes rooftop solar installations easier and cheaper for homeowners and businesses. This will go along way to ease the demand placed on both Eskom generation and municipal distribution. We have seen this to be successful in other countries. It is also crucial that Eskom's tender processes allow more players into the electricity supply industry to help boost supply instead of resorting to increasing the electricity prices."

We encourage the community to also take part in NERSA's public participation process on the Consultation Paper on the Eskom's proposed Retail Tariff Restructuring Plan by submitting written comments, in line with the issues raised in the consultation paper, to [ERTSA@nersa.org.za](mailto:ERTSA@nersa.org.za) before Friday, 08 October 2022. The above document is available on NERSA's website at [www.nersa.org.za](http://www.nersa.org.za)



**DID YOU DOWNLOAD OUR  
EMERGENCY NUMBER  
CONTACT LIST?**

**EMERGENCY NUMBERS**

**LANGEBERG MUNICIPALITY 24/7 CALL CENTRE**  
0860 88 1111 / 023 615 2219

**WHATSAPP: 065 211 7822**

**LANGEBERG'S DEDICATED FIRE LINE:**  
023 615 8911

**LANGEBERG POLICE STATIONS**

- ASHTON - 023 615 8120
- BONNIEVALE - 023 616 8060
- MCGREGOR - 023 625 8000
- MONTAGU - 023 614 8300
- ROBERTSON - 023 626 8340

**HEALTH FACILITIES IN THE  
LANGEBERG MUNICIPAL AREA**

**HOSPITAL**  
ROBERTSON HOSPITAL - 023 626 8500  
MONTAGU HOSPITAL - 023 614 8100

**CLINICS**  
BERGSG CLINIC, ROBERTSON  
023 626 1035  
NKQUEBELA CLINIC, ROBERTSON - 023 626 6612  
MCGREGOR CLINIC - 023 625 1932  
COGHANSKLOOF CLINIC, ASHTON - 023 615 2252  
ZOLANI CLINIC, ASHTON - 023 614 2705  
HAPPY VALLEY CLINIC, BONNIEVALE - 023 616 2614

**COMMUNITY DAY CENTRE**  
MONTAGU COMMUNITY DAY CENTRE (CDC)  
023 614 8200

**DENTAL CLINIC**  
ROBERTSON DENTAL CLINIC  
023 348 8100

**CLINIC AND CDC TIMES:**  
07:30 - 16:00  
(MONDAY - FRIDAY)

**GENDER-BASED VIOLENCE  
COMMAND CENTRE**  
0800 428 428 or \*120\*7867#

**NATIONAL EMERGENCY NUMBERS**

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112

**FIELD, CHEMICAL AND  
MOUNTAIN FIRES  
(CAPE WINELANDS DISTRICT  
MUNICIPALITY) CALL CENTRE:**  
021 887 4446

**BUREAU OF MISSING PERSONS**  
021 918 3512 / 3449 / 3452

**POISONS INFORMATION  
HELPLINE OF THE WESTERN CAPE**  
0861 555 777

**MOUNTAIN RESCUE**  
021 948 9900

**CLICK HERE TO DOWNLOAD**

**12 & OLDER? CLICK HERE TO  
REGISTER FOR COVID-19 VACCINE**

**GET CONNECTED FOR OUR  
LATEST NEWS & UPDATES**



on Facebook - Langeberg Municipality



on Twitter @Langeberg\_Muni



on Instagram @langebergmunicipality



**ADD US ON  
WHATSAPP**  
065 211 7822

**OR SCAN THE  
QR CODE**



- REQUEST AND REPORT SERVICE DELIVERY ISSUES VIA OUR WHATSAPP LINE
- ACTIVE 24 HOURS, 7 DAYS A WEEK
- FOLLOW UP ON SERVICE DELIVERY COMPLAINTS

**SEPTEMBER IS NATIONAL ARBOR MONTH**  
Forests and Sustainable Production and Consumption

**Every Tree Counts.**

**Trees help address socio-economic and  
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THE LATEST WATER RESULTS**

#### QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles?

Please contact Willy-John Gordon at [wgordon@langeberg.gov.za](mailto:wgordon@langeberg.gov.za)

#### NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels?

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#### IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iingcebiso malunga nendlela esinokuphucula ngalo unxibelelwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelineye lamangaku ethu? Nceda ke uqhagamshelane no-Willy-John Gordon, ku-[wgordon@langeberg.gov.za](mailto:wgordon@langeberg.gov.za)