

EXPRESS

EDITION 104 - NOVEMBER/DECEMBER 2022



THE HOLIDAY ISSUE

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LET YOUR WORK BE OUR NEXT COVER PHOTO.

Your photo/art could possibly be featured on the cover of the Express! Simply submit your photo (max 4 MB) highlighting the beauty of the area to communications@langeberg.gov.za and we will be in contact with you.

HAPPY HOLIDAYS: MESSAGE FROM THE MAYOR



The festive season has arrived and for a lot of people, this means spending some quality time with family. This year will be significantly different from last year when COVID-19 was still rampant, and restricted how we celebrated the holidays.

We have endured an intense year and must take this holiday to recharge, set new goals, and objectives for 2023.

If you will be travelling please do a roadworthy check on your vehicle, be vigilant and obey all road rules. When using your car do not leave valuable items in plain sight, make sure your windows are rolled up and your car is locked. Do not drink and drive, rather get a designated driver or make use of alternative transport options.

Please be on the lookout for criminal elements in your neighbourhood, and report any suspicious activities to your neighbourhood watch or SAPS.

Reach out to neighbors, especially the less fortunate in your area. A small act of caring and kindness can have a huge impact. Ensure everyone experience the holiday spirit of caring and giving.

I wish all our residents a wonderful holiday, and a prosperous and blessed New Year.

Please stay safe and healthy.

Ald. SW van Eeden
Executive Mayor

OFFICES OF LANGEBERG MUNICIPALITY CLOSED DURING FESTIVE SEASON

The offices will be closed from 13:00 on 22 December 2022 and will re-open on Wednesday, 4 January 2023. Outside pay-points in all the towns will be open for payments of accounts. Normal standby, refuse removal and emergency services will still be rendered during this period. For any emergencies, please contact the Call Centre:

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

Refuse removal on the following public holidays will continue as normal with waste facilities open from 08h30 - 16h30:

- Friday, 16 December 2022
- Monday, 26 December 2022
- Tuesday, 27 December 2022
- Monday, 02 January 2023

Public Toilet Facilities will be closed on 25 December 2022 (Christmas day) and 1 January 2023 (New Year's Day).



FIRE SEASON: STAY SAFE, PREVENT AND REPORT FIRES

[KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES](#)

[COTA APHA UFUNDE NGESIXHOSA](#)

The Langeberg Municipality urges residents and visitors to the area to be vigilant and cautious when dealing with fires.

Veld fires are more prevalent during the hot, dry summer season and are difficult to control. Also referred to as wildfires, they are bush fires within, or outside of, urban areas that have the potential to spread out of control. Veld fires are mostly started by people, and only a small number is started by natural occurrences such as lightning.

Wildfire conditions are caused by hot, strong south-westerly winds, parched veld, often inadequately managed private land, and alien vegetation providing high fuel loads. These conditions can turn the smallest spark into a raging fire, which could devastate the unique fauna and flora of the region. If not managed adequately, buildings, homes, crops and so much more can be laid to ruin.

The five main causes of veld fires are:

- **Intentional:** Arson is a malicious and criminal act of deliberately starting fires.
- **Smoking:** Smouldering cigarette butts can also cause veld fires, either discarded by workers working in the fields/bush, pedestrians or passing motorists.
- **Cooking fires:** Open fires for cooking and discarded hot ash can cause wildfires, particularly in nature conservation areas, on farms, or near open fields.
- **Burning of debris:** Permitted and unpermitted burning of debris, if badly managed, or if weather conditions suddenly change, can cause fires.
- **Lightning:** Lightning can cause wildfires and/or structural fires.

Although wildfires can have devastating effects on people's lives, property, and animals, it is also important for local ecosystems. The heat generated by fires, helps certain fynbos plant seeds to germinate.

To prevent fires, please ensure the following:

- Make sure braai fires and warm coals are extinguished when leaving the area, either with sand or water;
- Make sure there are no illegal electrical connections in your immediate area;
- Do not play with matches;
- Do not burn rubbish on windy days;
- Do not throw cigarette butts through your car window;
- Do not leave fires unattended, and
- Keep your property clean and safe – keep your grass cut.

To combat fires in our area, your assistance is of vital importance. In the event of a fire outbreak, report it immediately, even if it seems small. Also, having a better understanding of wildfires, will help to be better prepared.

Early fire warnings remain critical to control fires quickly. When a fire breaks out, getting control over it as quickly as possible, is vital. If a fire is contained within the first hour, the possibility of a major incident is minimised.

To report fires, please use any of the following emergency numbers:

- **Langeberg Fire Brigade: 023 615 8911**
- **Langeberg Call Centre - Emergency Number: 0860 88 1111**



[KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES](#)

[COTA APHA UFUNDE NGESIXHOSA](#)

To expand our capacity to deliver quality disaster management services, the Langeberg Municipality called on local candidates to apply for the positions of Cadet Firefighters. Apart from a Grade 12 qualification, these candidates had to undergo medical and physical evaluations and they also had to complete a required training programme.

Over 90 candidates applied for the position. After a strict elimination process, the 11 most suitable candidates were successfully appointed as Cadet Firefighters on the 1st of August 2022.

These Cadet Firefighters went through a demanding and lengthy process, which included the Candidate Physical Ability Test. It measures an individual's ability to handle the physical demands of being a firefighter, together with medical evaluations and interviews. They had to prove their competence in firefighting, rescue, use of emergency vehicles, communication, and human relations. Excellent health and the ability to proactively carry out tasks were also evaluated.

Chief of Fire and Disaster Management, Mr Nkosinathi Mdluli stated that although the Cadet Firefighters have now been permanently appointed, their training will remain an ongoing process. It includes practical on the job training,

in-house training, and training from the accredited Firefighting Academy. This training will expand their knowledge and skills as Firefighters and will also build valuable, practical experience.

"To the newly appointed Cadet Firefighters, always remember that in this profession it is all about the people, second their properties and the infrastructure. The decisions that Firefighters make, sometimes determine whether people live or die, whether memories survive, or are destroyed. It is therefore imperative that you remain true to the profession and its values, to always uphold the esteemed standards left by our predecessors", said Mdluli.

The Langeberg Municipal Fire Services are proud to also expand its reach in the area. As from the 1st of September 2022 the Fire Services also respond to emergency incidents from their new Robertson station. This aim of the Robertson station is to ensure that areas on the West side of the Langeberg area are reached in less time.

We ask the community to help us, to serve them. Please save the Fire Department Emergency number 023 615 8911 (for emergencies only) and avoid unnecessary delays by calling this number as soon as a fire is detected.



MEET OUR NEW CADET FIREFIGHTERS



JASON TIMMIE



LEE-ANN STANDFLIET



RANDALL SOPHE



DAVID EYSSEN



JEAVAN JANSEN



CURLIN SAUNDERS



NIVEN LANGDOWN



TAYLYNE BARKLEY



RYAN ENGELBRECHT



BRANDON ERASMUS



HEINRICH SNYMAN

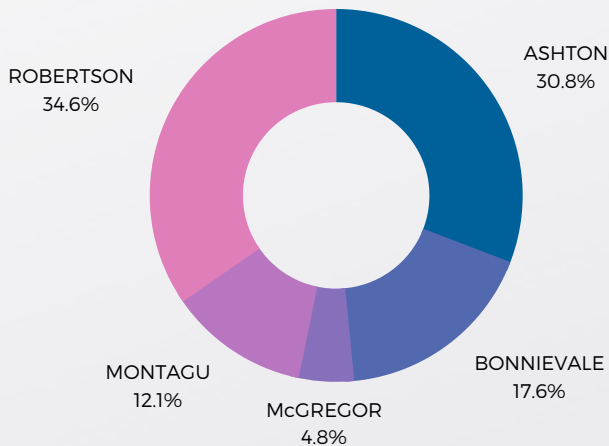
SERVICE REQUEST REPORT NOVEMBER 2022



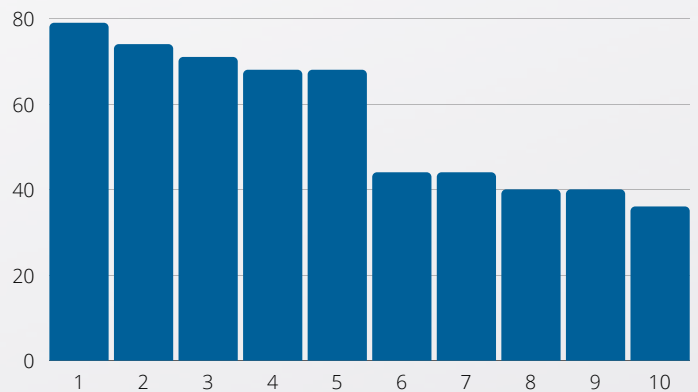
TOTAL NUMBER OF SERVICE
REQUESTS/ COMPLAINTS
RECEIVED BY THE CALL CENTRE
FOR NOVEMBER 2022

1905

SERVICE REQUESTS/ COMPLAINTS PER TOWN



TOP REQUESTS/ COMPLAINTS



1. Power Failures: Ward 2, Robertson - 79 Complaints
2. Eskom Loadshedding: Ward 9, Robertson - 74 Complaints
3. Power Failures: Ward 10, Robertson - 71 Complaints
4. Temper Reset/Nuisance Tripping: Ward 2, Robertson - 68 Complaints
5. Temper Reset/Nuisance Tripping: Ward 10, Ashton - 68 Complaints
6. Temper Reset/Nuisance Tripping: Ward 9, Ashton - 44 Complaints
7. Temper Reset/Nuisance Tripping: Ward 4, Bonnievale - 44 Complaints
8. Power Failures: Ward 9, Ashton - 40 Complaints
9. Sewerage Blockages: Ward 2, Robertson - 40 Complaints
10. Sewerage Blockages: Ward 2, Robertson - 36 Complaints

REPORT YOUR SERVICE COMPLAINTS MELD JOU DIENSKLAGTES/ XELA ISIKHALAZO SAKHO NGENKONZO

What type of complaints can be reported?

To speed up service delivery in your ward, the following type of complaints can be reported directly to the call centre:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

Watter soort klagtes kan aangemeld word?

Om die dienslewering in u afdeling te bespoedig, kan die volgende soort klagtes regstreeks by die inbelsentrum aangemeld word:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

Loluphi uhlobo lwezikhalazo ezinokuxelwa?

Ukukhawulezisa ukuhanjiswa kweenkonzo kwiwadi yakho, olu hlobo lwezikhalazo lulandelayo lunokuxelwa ngqo kwiziko lotsalela iminxeba:

- linkonzo zaManzi kunye nezeLindle
- Izitalato kunye naManzi Emvula
- linkonzo zoMbane
- linkonzo zokusiNgqongileyo

Report your service complaints

The Langeberg Municipality has a 24 hour, seven-day-a-week Emergency and Customer Care Call Centre that has been in operation for more than a decade

Meld jou diensklagtes

Die Langeberg-munisipaliteit het 'n 24-uur-noodsentrum vir noodsituasies en klantediens wat langer as 'n dekade in werking is.

Xela isikhalazo sakho ngenkonzo

waseLangeberg uneZiko lokuTsalela Iminxeba kaXakeka nelokuKhathalelwa koLuntu elisebenza iiyure ezingama-24, iintsuku ezisixhenxe ngeveki esele lineminyaka engaphezu kweshumi lisebenza.

How to report a complaint?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

Hoe moet ek 'n klagte aanmeld?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

Indlela yokuxela isikhalazo?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za

COOL DOWN AT THE SWIMMING POOL THIS SUMMER

[KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES](#)

The Robertson swimming pool is open and will once again welcome hundreds of visitors during this predicted, very hot summer season. The pool offers a large, lawned area to relax, picnic and braai. The seven braai spots available, are used on a first come, first served basis. The pool can reach its full capacity (850 swimmers at any given time) very quickly. So, be an early bird to avoid disappointment.

Operational hours are 10:00 to 18:00 - Monday to Saturday, and 12:00 to 18:00 on Sunday. The daily entrance fee is R35.00 per adult and R23.00 per child. Season tickets cost R 477.00 and monthly tickets R281.00.

Although security guards tend to the safety of visitors over weekends and holidays, use of the swimming pool area is at one's own risk.

"It remains parents' responsibility to ensure their children, especially the younger ones, swim under their supervision. The public should always remain alert, especially when the swimming pool are crowded. Report any activity at the pool, or on the premises that may cause harm to others to staff immediately," said Ms Lenchen April (Manager: Community Facilities).

To have fun and be safe, we advise visitors who are eager to relax at the poolside, to familiarize themselves with the depth levels of the pool and the rules of the facility. Kindly note that only people wearing swimming costumes are allowed in the pool. Nobody is allowed to swim in clothes, jeans, t-shirts, or underwear.

[COTA APHA UFUNDE NGESIXHOSA](#)

THE FOLLOWING IS NOT ALLOWED:

- No alcohol is allowed on the premises
- No unnecessary or excessive noise is permitted
- No pushing people in and around the pool, or engage in any harmful activity around the pool or premises that may cause injury to others
- No running around the pool
- No rough playing on the premises
- No diving into the shallow side of the pool
- No ball playing on the premises of the facility
- No balls, or bottles allowed in the pool
- No food, or drinks allowed in the pool
- Do not swim alone
- Do not use the pool as a toilet
- Do not swim if your stomach is upset, or if you have a skin, or respiratory infection

ALWAYS DO THE FOLLOWING:

- Report any bad behaviour
- Report vandalism
- Clean up after yourself
- Call for help if you notice someone drowning
- Be considerate of others and your surroundings
- Look out for yourself and other swimmers
- Always swim within your ability
- Check the depth where you can comfortably swim
- Shower before you swim
- Wear appropriate sunscreen protection
- Have fun and be safe

Please note that the Robertson Swimming Pool will be closed on:

- 16 December 2022
- 25 December 2022
- 26 December 2022
- 27 December 2022
- 1 January 2023
- 2 January 2023



STAY SAFE ON THE ROADS THIS HOLIDAY

With the festive season upon us we can once again expect high traffic volumes on our roads, as many of us will be heading to holiday spots, or visiting family and friends all over the country. The good news is that each of us can contribute to our own safety and make a difference on our roads through our own behaviour.

To help make your journey as safe as possible, some handy tips follow below:

Drinking and Driving

When driving, the only safe and responsible choice to make is to avoid alcohol completely. Even small amounts of alcohol can affect your ability to drive. When driving after consuming alcohol, you are less able to judge distances, speed and less likely to observe traffic signs or other road users.

You may also have a tendency to be overconfident and put yourself and other road users at risk.

Even If you have had only a little to drink, don't drive yourself home, rather:

- Take a taxi home, or use public transport;
- Let someone, who hasn't been drinking, drive you home, or
- Stay where you are and drive home the next day.

Speeding

Speeding is regarded a factor in nearly one-third of all fatal crashes. The faster you are driving, the harder you will hit an obstacle - most likely a pedestrian or another vehicle. The effectiveness of safety devices such as airbags and safety belts are also severely compromised at high speeds. It is therefore very important that drivers adhere to speed limits at all times.

The general speed limits in South Africa are as follows:

- 60 km/h on a public road within an urban area

- 120 km/h on every freeway.

Road traffic signs, however, can set speed limits lower or higher than general speed limits.

Roadworthiness

Ensure that your vehicle is roadworthy before you start a long journey. Check the following features of your vehicle:

- **Seatbelts:** Make sure it is not damaged and that it can be extended, fastened and unclasp easily.
- **Tyres:** The tread depth must be at least 1 mm deep across the whole tyre. Tyre pressure and alignment should be checked before any long trip.
- **Shock absorbers:** Your vehicle's shock absorbers must be in good condition, to ensure safe handling and braking.
- **Electrical systems:** Check that your vehicle's indicators, wipers, lights, hooter and battery are in good working condition.
- **Brakes:** Check brake fluid levels and make sure that front and rear brakes are in good working order.

More road safety tips:

- Be extra mindful of pedestrians and slow down wherever you notice people walking. Half of the Western Cape's road traffic fatalities are pedestrians.
- Do not use your cellphone while driving.
- Do not drive when you are tired. Have planned stops every two hours to stretch your legs outside your vehicle.
- Ensure that you and your passengers buckle up, including children. Children under the age of three years must be strapped into an age-appropriate safety harness.

To report any traffic related incident, please contact the Langeberg Call Centre at 0860 88 1111.

[**KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES**](#)

[**COTA APHA UFUNDE NGESIXHOSA**](#)



BEAT THE HEAT: STAY COOL AND HYDRATED TO PREVENT HEAT STROKE

Take extra precautions to stay hydrated during this summer's hot weather. Dehydration and heatstroke can result from extreme heat and a lack of fluids. This could be deadly!

When your body loses more fluids than you take in, you become dehydrated. When you are dehydrated, your body is unable to function normally. Dehydration and heatstroke are especially dangerous for children under the age of five, the elderly, and people working outside.

If you stay thirsty, even though you are drinking water, drink the following solution to rehydrate:
Mix in a clean bottle: one litre of water, eight teaspoons of sugar and ½ a teaspoon of salt.

To prevent dehydration in general:

- Stay out of the sun as far as possible.
- Wear a large hat to protect your head from the sun and use an umbrella for shade.
- Use a small, wet towel or cloth under the hat, or on the shoulders, to help keep cool.
- Stay hydrated and drink as much water as needed. In current temperatures, staying hydrated is most important.
- Always carry water with you.
- Should you use any chronic medication, drink ample clean water. Remember, dehydration places extra stress on the kidneys.
- Use a rehydration solution if you stay thirsty, even though you are drinking water.
- The solution is safe for all ages to drink.
- Ensure that the elderly and infirm have access to water, and especially also people who work or exercise outdoors.

Parents, or caregivers, should pay extra attention to young children to make sure they are hydrated.

Babies who are breastfed, should be fed more frequently during hot temperatures. Keep children indoors, or in the shade, dress them in light clothing and wipe them down with a damp cloth to help them stay cool. Remember to keep children indoors between 11:00 and 16:00 and to apply sunscreen when they go outdoors.

If children, younger than five, have more than two watery stools, vomits over 24 hours, or are lethargic, seek medical attention immediately. Also seek immediate medical care if your baby is unable to breastfeed or has sunken eyes and a sunken head (fontanelle).

If the clinic is closed, or you are not by the means to transport your sick child to another health facility, please call an ambulance urgently, by calling 10177 from a landline, or 112 from a cell phone.

Signs of heat exhaustion include:

- Nausea or vomiting.
- Paleness.
- Tiredness and weakness.
- Headache.
- Muscle cramps.
- Dizziness.

If the symptoms are severe, or the victim has a heart condition, or suffers from high blood pressure, seek urgent medical help.

Give the person some of the oral rehydration solution described above. Do not add too much salt - the mixture should taste like tears. Sports drinks are also effective. If the symptoms worsen, or last longer than an hour, seek urgent medical attention.

[KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES](#)

[COTA APHA UFUNDE NGESIXHOSA](#)

12 & OLDER? CLICK HERE TO REGISTER FOR COVID-19 VACCINE

GET CONNECTED FOR OUR LATEST NEWS & UPDATES



on Facebook - Langeberg Municipality



on Twitter @Langeberg_Muni



on Instagram @langebergmunicipality



**ADD US ON
WHATSAPP
065 211 7822**

- REQUEST AND REPORT SERVICE DELIVERY ISSUES VIA OUR WHATSAPP LINE
- ACTIVE 24 HOURS, 7 DAYS A WEEK
- FOLLOW UP ON SERVICE DELIVERY COMPLAINTS

**OR SCAN THE
QR CODE**



QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles?

Please contact Willy-John Gordon at wgordon@langeberg.gov.za

NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels? Kontak Willy-John Gordon by wgordon@langeberg.gov.za

IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iingcebiso malunga nendlela esinokuphucula ngalo unxibelelwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelineye lamangaku ethu? Nceda ke uqhagamshelane no-Willy-John Gordon, ku-wgordon@langeberg.gov.za



WATER RESULTS - NOVEMBER 2022



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
Inflow ML						
pH (at 25°C)	≥5.00 - ≤9.70	6,7	6,97	6,95	6,64	6,5
Conductivity (at 25°C)	≤170	67,2	62,5	12,8	60,3	14
Turbidity (NTU)	≤1.0 Operational ≤5.0 -Aesthetic	0,47	0,48	0,92	0,41	0,31
Colour (mg/L as Pt)	≤15					
Aluminium (µg/L as Al)	≤300	8	<4	<4	<4	<4
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	<40	<40	99	<40	<40
Free Chlorine (mg/L)	>0.0 - ≤5	<20	<20	<20	<20	<20
E.Coli (cnt/100ml)	Not Detected	0,6	<2	2,9	1,5	0,41
Total Coliform Bacteria	≤10	<1	<1	<1	<1	<1

LANGEBERG MUNICIPALITY 24/7 CALL CENTRE

0860 88 111



WHATSAPP: 065 211 7822

LANGEBERG'S DEDICATED FIRE LINE:

023 615 8911

LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

NATIONAL EMERGENCY NUMBERS

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND
MOUNTAIN FIRES
CAPE WINELANDS DISTRICT
MUNICIPALITY CALL CENTRE:
021 887 4446**



**BUREAU OF MISSING PERSONS
021 918 3512 / 3449 / 3452**



**MOUNTAIN RESCUE
021 948 9900**



**POISONS INFORMATION
HELPLINE OF THE W-CAPE
0861 555 777**



**HEALTH FACILITIES IN THE
LANGEBERG MUNICIPAL AREA**

HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 615 3288/3323
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

COMMUNITY DAY CENTRE

MONTAGU - 023 614 8100

DENTAL CLINIC

ROBERTSON - 023 626 1602

**CLINIC AND CDC TIMES: 07:30 - 16:00 (MON - FRI)
(CLOSED ON PUBLIC HOLIDAYS)**



**SNAKE CATCHER
0635566338**



**GENDER-BASED VIOLENCE
COMMAND CENTRE**

0800 428 428 or *120*7867#