



EXPRESS 100

In May 2011, the first issue of the Langeberg Express saw the light, and today we celebrate the 100th issue of our beloved community newsletter.

Over the past 100 issues, the Langeberg Express has had several changes, and most recently, our format changed from print to digital.

The format of the newsletter may have changed, but the quality and goal of the Express remain the same: to inform the community on municipal matters and *more than news*.

The front cover of the 100th issue of the Langeberg Express features the 99 previous covers as an ode and thank you to all contributors, past and present.

Here's to the next 100!

Sincerely,
Langeberg Communications

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Your photo/design could possibly be on the cover the Express!
Simply submit your photo (max 4 MB) to communications@langeberg.gov.za and we
will be in contact with you.

Women of Worth



During August each year, women are celebrated for their strength, and their contribution to society.

In commemoration of Women's Month, the Western Cape Government Health and Wellness (WCGHW) aims to increase awareness of women's health issues to empower women where Women's Health and Wellness is at the centre. The Women's Month Theme for 2022 is Generational Equality: Realising Women's Right for an Equal Future.

The WCGHW calls on the whole of society to highlight and continue efforts to support Women's Health and their need for protection, safety, and well-being, embedding Health as everyone's business.

The Western Cape Government Health has its annual Women's health season from July to September. This drive is focused on strengthening women's health and calls on all women to responsibly take stock of their health.

Women's health services are available at our public health facilities and include:

- contraceptive choices,
- pregnancy screening and care,
- ante-natal care,
- labour and deliver care
- postnatal care
- general health checks,
- pap smears,
- breast checks,
- chronic disease management, and
- referral for care and support when required.

The Department plays a pivotal role in advocating and educating women and the broader community to ensure that women are proactive in seeking health care and taking care of themselves.

The Department aims to intensify its efforts to remind women of various free health services available to them and encourage them to use those services as many women tend to neglect themselves in favour of taking care of their loved ones.

Women are worth it! Take care of yourself and thus take care of your community.

PUBLIC HEALTH FACILITIES IN THE LANGEBERG MUNICIPAL AREA:

HOSPITALS

- Robertson Hospital - 023 626 8500
- Montagu Hospital - 023 614 8103

CLINICS

- Bergsig Clinic, Robertson - 023 626 1035
- Nkqubela Clinic, Robertson - 023 626 6612
- McGregor Clinic - 023 625 1932
- Cogmanskloof Clinic, Ashton -023 615 2252
- Zolani Clinic, Ashton - 023 814 2705
- Happy Valley Clinic, Bonnievale - 023 616 3239

Clinic Times:

- 07:30 - 16:00 (Monday - Friday)

Source: Western Cape Government Health and Wellness.

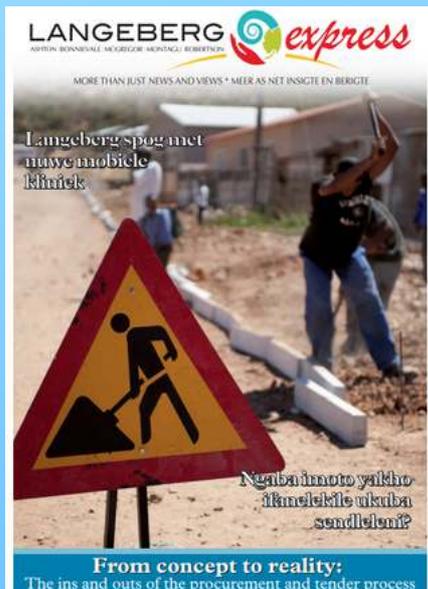
EXPRESS 100

THE EVOLUTION OF THE LANGEBERG EXPRESS

The first issue of the Langeberg express saw the light in May 2011. Since then the design of the Express has undergone significant design changes. Below is a look at some of the major changes to the Express of the years.



MAY 2011:
The first issue of the Langeberg Express is published.



FEBRUARY 2013:
The cover of the Express undergoes a revamp.



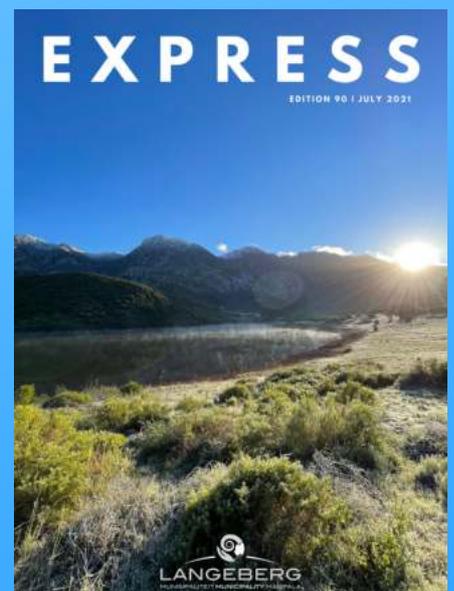
JULY 2014:
Story teasers gets added to the cover page.



DECEMBER 2011:
The logo of the Langeberg Express changes.



JUNE 2021:
The last print copy of the Langeberg Express is published.



JULY 2021:
The Langeberg Express goes digital and a design change.



BUSINESS LICENSES: EVERYTHING YOU NEED TO KNOW

If you are operating any of the following businesses in the Langeberg Municipal area, you must be in possession of a Business License, in terms of the Business Act, 1991 (Act 71 of 1991)

Formal Businesses

- Any business providing meals (consumption on or off the premises, for example: hot dogs, hamburgers, sandwiches, wraps, breakfast and sit-down meals)
- Any business trading in perishable foodstuffs (for example: milk, meat, fish and fish products)
- Facility providing Turkish baths, saunas and health baths
- Facility providing massages or infra-red treatment
- Provision of making the services of an escort, both male and female, available
- Keeping 3 or more mechanical, electronic or electrical devices for recreation or amusement (Slot Machines, Pin Ball Machines)
- Keeping of 3 or more snooker or billiard tables
- Operating a night club or discotheque
- Operating a cinema or theatre
- Conducting an adult premises in terms of section 24 of the Films and Publications Act, 1996.

Informal Businesses

The business of selling food items in the form of meals or perishable foodstuffs which is conveyed from place to place by vehicle or from a movable structure (food truck or trailer, temporary structure at an event of market or approved informal trading area)

The following businesses are exempted from obtaining a business license:

- Business operated by the state or municipality (e.g.: municipal canteen).
- Business operated by a charitable, religious, educational, cultural, agricultural organization, only if all the profits are solely devoted to the purposes of that organization (e.g. school tuck shop, church bazaar)

- The informal traders selling clothing, flowers, haberdashery, fruit and vegetables from an approved informal trading area.
- All other formal and informal businesses not mentioned above.

All businesses must be conducted from an approved structure/building, complying with the Langeberg Municipal Zoning Scheme, complying with fire and health requirements and in some cases SAPS approval, before a formal business license can be considered.

Food premises will also need to obtain a Certificate of Acceptability from the Cape Winelands District Municipality.

This is to ensure that the premises comply with health standards. Enquiries can be made to Ms S Grootboom on 023 626 8305 or surene@capewinelands.gov.za

NB Both formal and informal businesses trading with food and perishable foodstuffs MUST be in possession of both a Business License and a Certificate of Acceptability.

Process to apply:

Obtain a Business license application form from Ms Thandeka Danti on tdanti@langeberg.gov.za or 023 626 8263 or collect from the Commando Building, 04 Church Street, Robertson.

Complete the application form and pay the applicable tariff and submit, with the proof of payment, to Ms T Danti.

The application will be circulated for comments and if the premises are compliant your Business License will be issued within 21 working days. If there are outstanding matters the Business License will only be issued once they have been addressed.



REPORT VANDALISM, IT AFFECTS US ALL

KLIEK HIER OM ARTIKEL IN AFRIKAANS TE LEES

Each year, Langeberg Municipality spends thousands of rands on repairs to vandalised facilities.

Sadly, it is mostly the facilities that have a purpose to provide communities with recreational space, and which contribute to their well-being, that are frequently targeted – even more so, those situated in isolated areas. Our sports grounds, parks, hiking trails and cemeteries are more and more the pick of vandals.

The municipality must, in general, plan and provide for depreciation, maintenance and repairs in its annual budgets. Vandalism generates recurring expenses that are difficult to justify. It burdens municipal budgets, ratepayers' pockets and service delivery to our communities in general.

The detrimental effect of vandalism on society is broad. It ripples through almost every aspect of people's daily lives, their needs, well-being and constitutional rights to dignity and safety.

It's hard to quantify the amount spent on repairs due to vandalism, because repeated repairs of the same equipment/facility can be interpreted as wasteful expenditure. For this reason items like the fences, vandalised toilets and benches are rather removed and not replaced.

Funds for recurring repairs owing to vandalism could be better spent on other much needed community projects and service delivery improvements, yet the costs of communities meeting their need to engage in recreational activities, to live in a safe environment

COTA APHA UFUNDE NGESIXHOSA

and be treated with dignity, and so on, are not being met by the municipality, as per its obligations enshrined in the Constitution of South Africa.

This the municipality has been unable to justify. We need safe and protected cemeteries where graves are not desecrated, we need clean, working public toilets and water points as well as safe, well kept sports grounds, parks, halls and other public amenities.

We need all those things that vandals keep on destroying time after time. It is clear vandalism is a huge problem in the Langeberg municipal area, one the municipality cannot fight alone. It affects us all and must be tackled by all.

Communities can no longer rely on the municipality alone to safeguard community resources. As custodians of these public resources, communities must take pride and assist in every way possible to protect what is theirs. Communities must be the eyes and ears that always see and hear, and be the immediate source of reports of acts or incidents of unsavoury behaviour, destruction and vandalism.

It is important to report vandalism sooner, rather than later – before unattended problems become irreparable or maintenance costs escalate sky high.

The destruction of public and private property is a crime punishable by law. We urgently appeal to the community to report all acts of vandalism by calling the Langeberg Municipality's Call Centre on 0860 88 1111 or the South African Police Services on 10111.

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For more information, please visit:
westerncape.overdrive.com

PUT A 'FREEZE' ON WINTER FIRES: SAVE LIVES, PROPERTY AND THE LIVELIHOOD OF OUR COMMUNITY

COTA APHA UFUNDE NGESIXHOSA

As the cold winter months start to unroll, the number of structural fires also increases as the previous statistics over the years have indicated that this is a case. During the winter season, temperatures are very low and in some instances, they reach sub-zero level, and as a result, everyone is trying to keep warm, either at home or at work. During this time, fire related emergency could strike at any time. Langeberg Fire Services want to appeal to you as a valuable member of our community, to assist in the fight to 'freeze' the winter fires in order to save lives, property and livelihood.

The accessibility of social media platforms and access to internet have made the data concerning the structural fires incidents readily available. We have seen that businesses, hospitals, shacks, formal houses, vehicles etc. can all burst into flames resulting in the loss of lives, property, infrastructure and affect our livelihood and environment. It has been said repeatedly, 'prevention is better than cure', how true these words are, when it comes to putting an effort in order to avoid or mitigate devastating results of an uncontrolled fire!

In the period of 2020/2021 (June 2020 to July 2021), in Langeberg we received, one hundred and two (102) fire emergency calls and eighty one (81) of those calls were shack fires, and sadly there were three deaths as a result of these fires. In 2021/2022 (June 2021 to April 2022), we have received one hundred and nineteen emergency fire calls already, with only two (2) months left before the end of the current financial year for the municipality, and out of these fires in a current financial year, sixty nine (69) were shack fires.

With these figures in mind, it is clear that as the residents of Langeberg Local Municipality including our visitors, we have to put a 'freeze' to uncontrolled winter fires.

SOME OF THE COMMON CAUSES OF STRUCTURAL FIRES ARE:

HEATING

One of the leading causes of home fires and leading cause of home fire deaths is heating. Space heaters are the type of equipment most often involved in home heating equipment fires. Because space heaters are portable, many times people put them too close to combustible surfaces such as curtains, beds, clothing, chairs, couches and rugs. Coil heaters are especially dangerous in this regard, because the coils become so hot they will almost instantaneously ignite any nearby flammable surface.

GENERATORS

Portable generators are useful during power outages; however, many homeowners are unaware that improper use of portable generators can be risky. The most common dangers associated with the use of portable generators are carbon monoxide (CO) poisoning, electrical shock, and fire hazards. Most portable generators related deaths happened in the coldest months according to the study that was conducted in the US by Consumer Product Safety Commission in 2013, and there were also deaths reported as a result of carbon monoxide poisoning, involving portable generators during the operation of engine driven tools powered by portable generators.

COMMON CAUSES OF ELECTRICAL FIRES

Electrical fire cause number 1: Faulty outlets and appliances. Most electrical fires are caused by faulty electrical outlets and old, outdated appliances. Other fires are started by faults in appliance cords, receptacles and switches. Never use an appliance with a worn-out or frayed cord, which can transfer heat to combustible surfaces like floors, curtains and rugs that can start a fire. Running cords under rugs is another cause of electrical fires

Electrical fire cause 2: Light fixtures. Light fixtures, lamps and light bulbs are another common reason for electrical fires. Installing a wattage that is too high for the lamps and light fixtures is a leading cause of electrical fires. Always check the maximum recommended bulb wattage on any lighting fixture or lamp and never go over the recommended amount.

Electrical fire cause number 3: Extension cords. Misuse of extension cords is another electrical fire cause. Appliances should be plugged directly into outlet and not plugged into an extension cord for any length of time. Only use extension cords as a temporary measure. If you do not have the appropriate type of outlets for your appliances, hire an electrician to install new ones.

Electrical fire cause number 4: Wiring. Outdated wiring often cause electrical fires. If a home is over 20 years old, it may not have the wiring capacity to handle the increased amounts of electrical appliances in today's average home, such as computers, wide screen televisions, video and gaming players, microwaves and air-conditioners.

COOKING FIRES

Cooking fires are a primary cause of home fires, home fire injuries and deaths. When using paraffin stoves, gas stoves and electrical stoves as cooking sources, keep the following in mind: Cooking is a relaxing and a fun activity that brings family and friends together and during this time, we can easily let our guard down resulting in a devastating fire related incident. The stove should never be left unattended whilst cooking and we should be alert at all times when using the stove to cook.

CANDLES AND PARAFFIN LAMPS

When using candles and paraffin lamps as lighting sources, keep the following in mind:

- Fires caused by candles and paraffin lamps are common during load shedding or electrical power failures
- Fires are common in informal settlements where candles are used as light sources, they should therefore never be left unattended, always extinguish them before leaving the room or before sleeping.
- Candles and paraffin lamps should be kept away from children. Candles and paraffin lamps should be kept in the middle of the table, away from curtains, papers or any other combustible items.
- Candles and paraffin lamps should be kept away

from windows and doors (wind draft can influence the flames).

- Use appropriate candleholders and keep candles to an appropriate size to prevent it from bending and falling over. Paraffin lamps should not be overfilled to avoid spillage of paraffin.

Additional measures to be taken to prevent structural fires:

1. Keeping the premises free from potential fuels by creating firebreaks and regular maintenance.
2. Have a designated area to smoke and make sure the cigarette butt is not smouldering once done, by making sure it is completely extinguished.
3. Test your smoke alarms, carbon monoxide alarms etc. regularly.
4. Keep your stove, oven, and chimney clean.
5. Maintain all electrical cords.
6. Properly store flammable substances and have the LP Gas installed by the certified people and in accordance with the regulations and bylaws.
7. Keep serviced and maintained fire extinguishers around.
8. Keep matches and lighters out of children's reach.
9. Make sure your home has no illegal electrical connections.
10. Soak with water the coals of a dead fire before getting rid of them
11. Keep paraffin lanterns in a spot where they will not be accidentally knocked over.

To assist our community, Langeberg Fire Services have embarked and continue to embark in the smoke alarm installation project in order to put measures into place, as the saving of lives is their primary priority.

Thus far, Langeberg Fire Services have installed one thousand eight hundred and thirty three (1833) smoke alarms. These smoke alarms both detect and notify occupants of the presence of the threatening fire, affording them the opportunity to escape. 70% of home fire deaths occur in homes with no working smoke alarm. The presence of a working smoke alarm reduces the risk of dying in a fire by 50%.

IN CASE OF FIRE RELATED EMERGENCY CONTACT

- FIRE EMERGENCY TELEPHONE LINE: 023 615 8911
- Langeberg Municipality Call Centre: 0860 88 1111/023 615 2219
- If you need assistance with fire and life safety education e-mail: fhoofd@langeberg.gov.za or nmdluli@langeberg.gov.za

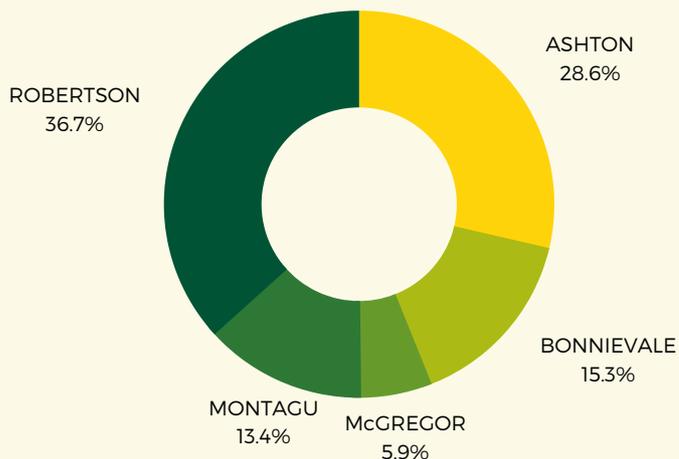
SERVICE REQUEST REPORT JULY 2022



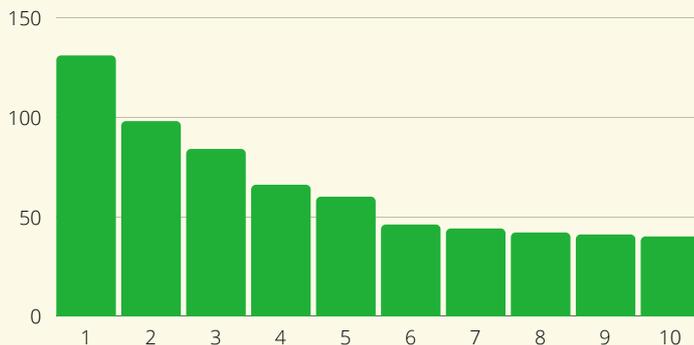
TOTAL NUMBER OF SERVICE REQUESTS/ COMPLAINTS RECEIVED BY THE CALL CENTRE FOR JULY 2022

2137

SERVICE REQUESTS/ COMPLAINTS PER TOWN



TOP REQUESTS/ COMPLAINTS



1. Power Failures: Ward 2, Robertson - 131 Complaints
2. Power Failures: Ward 10, Ashton - 98 Complaints
3. Sewerage Blockages: Ward 2, Robertson - 84 Complaints
4. Power Failures: Ward 4, Bonnievale - 66 Complaints
5. Power Failures: Ward 9, Ashton - 60 Complaints
6. Prepaid Temper Reset: Ward 2, Robertson - 46 Complaints
7. Eskom Loadshedding: Ward 9, Ashton - 44 Complaints
8. Sewerage Blockages: Ward 1, Robertson - 42 Complaints
9. Sewerage Blockages: Ward 3, Robertson - 41 Complaints
10. Sewerage Blockages: Ward 9, Ashton - 40 Complaints

REPORT YOUR SERVICE COMPLAINTS/ MELD JOU DIENSKLAGTES/ XELA ISIKHALAZO SAKHO NGENKONZO

What type of complaints can be reported?

To speed up service delivery in your ward, the following type of complaints can be reported directly to the call centre:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

Watter soort klagtes kan aangemeld word?

Om die dienslewering in u afdeling te bespoedig, kan die volgende soort klagtes regstreeks by die inbelsentrum aangemeld word:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

Loluphi uhlobo lwezikhalazo ezinokuxelwa?

Ukukhawulezisa ukuhanjiswa kweenkonzo kwiwadi yakho, olu hlobo lwezikhalazo lulandelayo lunokuxelwa ngqo kwiziko lotsalela iminxeba:

- linkonzo zaManzi kunye nezeLindle
- Izitalato kunye naManzi Emvula
- linkonzo zoMbane
- linkonzo zokusiNgqongileyo

Report your service complaints

The Langeberg Municipality has a 24 hour, seven-day-a-week Emergency and Customer Care Call Centre that has been in operation for more than a decade

Meld jou diensklagtes

Die Langeberg-munisipaliteit het 'n 24-uur-noodsentrum vir noodsituasies en klantediens wat langer as 'n dekade in werking is.

Xela isikhalazo sakho ngenkonzo

waseLangeberg uneZiko lokuTsalela Iminxeba kaXakeka nelokuKhathalelwa koLuntu elisebenza iiyure ezingama-24, iintsuku ezisixhenxe ngeveki esele lineminyaka engaphezu kweshumi lisebenza.

How to report a complaint?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

Hoe moet ek 'n klagte aanmeld?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

Indlela yokuxela isikhalazo?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za

ONLY USE THE ELECTRICITY THAT YOU NEED IN YOUR HOME

When being part of a microcosm community, we continuously strive to be responsible and diligent homeowners. With a limited supply of electricity, a situation that still affects us all, it is important for us to work together, to manage our consumption and to use only what we really need.

So when and how is the best time to use your electricity?

We have provided some tips and guidelines on how to be energy smart. By practicing these tips and adopting this behaviour regularly it will help to use only what you need as well as reduce your electricity bill in the long term.



SWITCH OFF DURING EVENING PEAK

Did you know that your geyser contributes up to 30% of your monthly energy usage? Switch it off during peak times, between 5pm to 9pm to help reduce demand on the grid during this period. You can insulate your geyser and hot water pipes to reduce heat loss and in so doing make your water system more efficient.



SHOWER INSTEAD OF BATHING

When you shower you use considerably less water than bathing and, if you use a water-efficient showerhead in your shower, you are doubling your efforts to save on hot water, which means less work for your geyser.



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FOR MORE INFORMATION VISIT: WWW.ESKOM.COM/RESIDENTIAL

WOMEN'S SOCIO-ECONOMIC RIGHTS AND EMPOWERMENT:

BUILDING BACK BETTER FOR WOMEN'S RESILIENCE!



#WomensMonth2022 #WomensEmpowermentAgenda

12 & OLDER ?

CLICK HERE TO REGISTER FOR COVID-19 VACCINE

QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles?

Please contact Willy-John Gordon at wgordon@langeberg.gov.za

NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels?

Kontak Willy-John Gordon by wgordon@langeberg.gov.za

IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iingcebiso malunga nendlela esinokuphucula ngalo unxibhelwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelinye lamangaku ethu? Nceda ke uqhagamshelane no-Willy-John Gordon, ku-wgordon@langeberg.gov.za

LANGEBERG MUNICIPALITY 24/7 CALL CENTRE

0860 88 111 / 023 615 2219



WHATSAPP: 065 211 7822

LANGEBERG'S DEDICATED FIRE LINE:

023 615 8911



WATER RESULTS - JULY 2022



| TREATED WATER | REQUIREMENT MEASUREMENT BLUE DROP STANDARDS | ASHTON | BONNIEVALE | MCGREGOR | MONTAGU | ROBERTSON |
|-------------------------|---|--------|------------|----------|---------|-----------|
| Inflow ML | | | | | | |
| pH (at 25°C) | ≥5.00 - ≤9.70 | 7 | 7.1 | 7.11 | 7.35 | 7.08 |
| Conductivity (at 25°C) | ≤170 | 50.3 | 51.8 | 11.1 | 55.6 | 13 |
| Turbidity (NTU) | ≤1.0 Operational ≤5.0 - Aesthetic | 0.55 | 12.9 | 0.56 | <0,30 | 0.9 |
| Colour (mg/L as Pt) | ≤15 | <10 | <10 | <10 | <10 | <10 |
| Aluminium (µg/L as Al) | ≤300 | 22.6 | <10 | 10 | 10 | 21.2 |
| Iron (µg/L as Fe) | ≤300 Aesthetic ≤2000 Chronic Health | <20 | <20 | <20 | <20 | <20 |
| Free Chlorine (mg/L) | >0.0 - ≤5 | 1.35 | 1.14 | 0.14 | 0.92 | 0.64 |
| E.Coli (cnt/100ml) | Not Detected | 0 | 1 | 0 | 1 | 0 |
| Total Coliform Bacteria | ≤10 | 2 | 60 | 1 | 4 | 0 |

CONNECT WITH THE LANGEBERG MUNICIPALITY

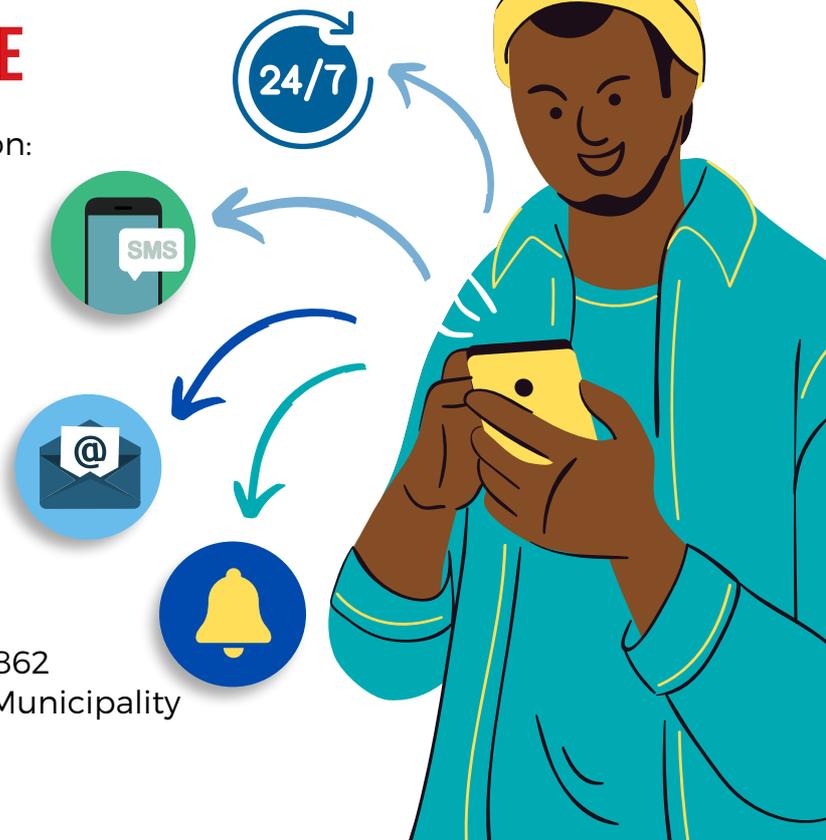
REGISTER ON OUR SMS DATABASE

Please provide us with the following information:

- Name & Surname
- Cell Number and or E-mail address
- Street Address
- Municipal Account Number
- Language Preference (Afrikaans or English)
- Ward Number

on any the following platforms:

- Email: debiteure@langeberg.gov.za
- SMS & WhatsApp: 066 101 1632 or 066 163 9862
- Facebook, Twitter & Instagram: Langeberg Municipality



**ADD US ON
WHATSAPP
065 211 7822**

- ✓✓ GET THE LATEST MUNICIPAL NOTICES IN THE PALM OF YOUR HANDS
- ✓✓ REPORT SERVICE DELIVERY ISSUES VIA OUR WHATSAPP LINE
- ✓✓ ACTIVE 24 HOURS, 7 DAYS A WEEK
- ✓✓ FOLLOW UP ON SERVICE DELIVERY COMPLAINTS

GET CONNECTED FOR OUR LATEST NEWS & UPDATES



on Facebook - Langeberg Municipality



on Twitter @Langeberg_Muni



on Instagram @langebergmunicipality



on TikTok @langebergmunicipality

**SCAN THE
QR CODE**



EVENTS IN THE LANGEBERG

Click on the event
image for more
information



3 DAY MOUNTAIN BIKE EVENT: 9-11
SEPTEMBER 2022 IN MCGREGOR



RIDE 2 NOWHERE
FOR THE LOVE OF THE RIDE



3 DAY TRAIL RUN EVENT:
9-11 SEPTEMBER 2022
IN MCGREGOR

MONTAGU
Book Festival
Boekefees

26 - 28 Aug 2022
KWV Langstraat

Book at: MATA
Badstraat 27
+27 1023 614 2471



RUN 2 NOWHERE
FOR THE LOVE OF THE TRAIL

Friday 23th and Saturday 24th September 2022



Slainte Mhath



Celebrate
THE ARTS
of
MCGREGOR

Local artists | Musicians | Dancers | Market
Chess and Dominos | Potjiekos competition
Theatre | Plant walks | Garden show offs

Get your weekend programme
and tickets from the Tourism
Office, or call 023 625 1954
Follow us on social media!

 tourismmcgregor.co.za

**Mc
g
gor**
find yourself >



**WHISKY
WEEKEND**

**MCGREGOR WHISKY
WEEKEND**

16th - 18th of September 2022

Enjoy everything Whisky
Whisky Tasting & Masterclasses

Up to ten whisky exhibitors will offer over forty Scottish
malt whiskies to taste, covering all the whisky regions
of Scotland, from the Highlands to the Lowlands and
Speyside to Islay.

For more information and to buy tickets
www.mcgregorwhiskyweekend.co.za

