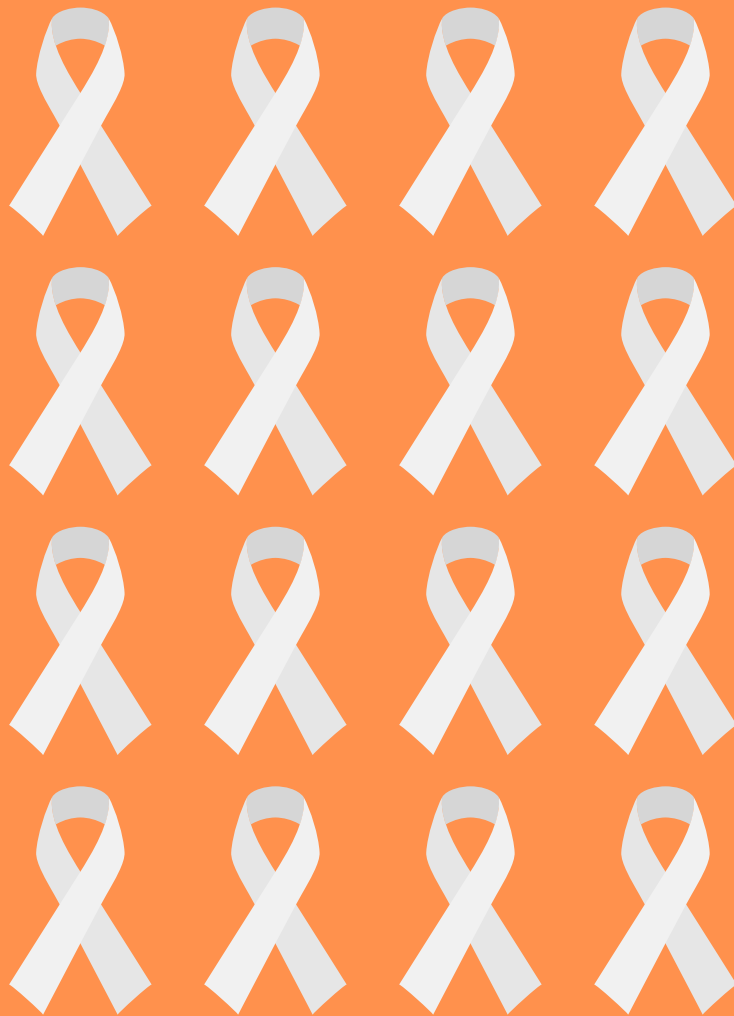


# EXPRESS

EDITION 112 - OCTOBER/NOVEMBER 2023



#16DAYSOFACTIVISM



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## **LET YOUR PHOTO BE OUR NEXT COVER STAR**

YOUR PHOTO/ART COULD POSSIBLY BE FEATURED ON THE COVER OF THE EXPRESS! SIMPLY SUBMIT YOUR PHOTO (MAX 4 MB) HIGHLIGHTING THE BEAUTY OF THE AREA TO [COMMUNICATIONS@LANGEBERG.GOV.ZA](mailto:COMMUNICATIONS@LANGEBERG.GOV.ZA) AND WE WILL BE IN CONTACT WITH YOU.

## **QUERIES OR SUGGESTIONS?**

DO YOU HAVE ANY SUGGESTIONS ON HOW WE CAN IMPROVE OUR COMMUNICATION WITH YOU? OR, DO YOU PERHAPS HAVE QUERIES ABOUT ANY OF OUR ARTICLES? PLEASE CONTACT WILLY-JOHN GORDON AT [WGORDON@LANGEBERG.GOV.ZA](mailto:WGORDON@LANGEBERG.GOV.ZA)





# MESSAGE FROM THE MUNICIPAL MANAGER

*MUNICIPAL MANAGER OF LANGEBERG MUNICIPALITY: MR DP LUBBE*

The past month was extremely busy, and time flew past so quickly. It feels just like the other day that I wrote my first insert for the newsletter.

Everywhere throughout our municipal servicing area, the post flooding clean-up operations as well as repairs to municipal infrastructure carried on and the same municipal officials had to balance these operations with the day to day service delivery, as well as establishment of new infrastructure development projects, in respect of our capital budget.

I am also grateful to report that our road refurbishment capital programme has picked up speed and the evidence is to be seen in the number of street surfaces that have already been refurbished. On the other hand, the pothole repair maintenance programme is also showing progress and in Bonnievale, scholars from the Jakes Gerwel School are part of the municipal repair teams, being taught the trade of repairing potholes. It is such a privilege to have such a partnership.

A number of big capital infrastructure development projects have also been or are also

being completed during this period i.e., the New Fire Station, the Material Recovery Facility in Ashton and the Wastewater Treatment Works in Robertson. Other large capital projects such as the Robertson 3ML Reservoir, Pipeline and Related Pipework and the construction of the second entrance into Nkqubela, are progressing well.

The role and responsibility of a municipality for the development and maintenance of its infrastructure, has a direct correlation towards the economic development that takes place within its servicing area. I quote from the National Infrastructure Maintenance Strategy as follows:

"Investing in infrastructure operation and maintenance offers outstanding opportunities for economic stimulation: jobs are created, capital expenditure goes further, and sustainable delivery can be achieved, while political imperatives and community aspirations can be met."

The Community Safety and Security survey has successfully been completed covering the servicing area of the municipality. The survey was



conducted online, as well as physically on Fridays in our towns at the business centers.

The survey results on how safe residents feel within the Langeberg Municipal Area will now be presented at the Langeberg Safety Forum Imbizo which will take place on 29 November 2023. At this event, the safety plan will also be finalized with input from attendees, and the Langeberg Safety Forum and Steering Committee will be elected.

In respect of Cable Theft, we had very positive meetings with SAPS, Private Security as well as Farmers as 90% of copper cable theft is taking place on rural land on private farms. SAPS has put together a special anti-cable theft task team to assist the municipality in this crime fight and SAPS Intelligence is also constantly monitoring the situation. The project to change copper cable

to visible aluminium cable is well underway by our Electrical Engineering department. In respect of public unrest and protest the Executive Mayor and the Municipal Manager mediated and negotiated successfully with disgruntled labour brokers and farmers in respect of conflict that developed in respect of the use of some labour brokers, as well as the non utilization of local labour in the agricultural sector.

Meetings were also held with SAPS, and with the buy in of all role-players, a commitment was made not to turn to protest, but to rather negotiate peacefully. Meetings are now regularly held, and the Langeberg Municipality acts as a host for this interaction.

My best wishes for the last stretch before the Festive Season of 2023 starts.

## IDP PUBLIC PARTICIPATION PROCESS COMPLETED

Langeberg Municipality is currently reviewing its Integrated Development Plan (IDP), which focuses on a strategic plan for the period of 5 years (2022–2027). Langeberg Municipal Council has successfully completed all of the scheduled IDP public engagement sessions.

The meetings created a platform where residents had the opportunity to come and provide their valuable input on how the government can serve and improve their area. The meetings also cover the annual progress made towards the top IDP priorities that were identified in the past 2022–2023 financial year.

A special IDP session was also conducted in collaboration with the Robertson Business Chambers for input. Furthermore, Langeberg participated in the Cape Winelands District Municipality's Mayoral Monday session, where residents engaged in one-on-one meetings to express their challenges, proposals, and innovative ideas.





# 16 DAYS OF ACTIVISM FOR NO VIOLENCE AGAINST WOMEN AND CHILDREN



Violence and abuse are the reality of many South Africans, and it is often a symptom of deeper social problems within our society. By standing up, and speaking out, we can bring about change, especially for the many women and children who are enduring and suffering violence. The 16 Days of Activism for No Violence against Women and Children Campaign is a United Nations campaign which takes place annually from 25 November (International Day of No Violence against Women) to 10 December (International Human Rights Day).

## Why is this campaign important?

The rights of women and children are fundamental human rights protected by our Constitution. Gender-based and child violence, in all its different forms, devalues human dignity and the self-worth of the abused person. It must be stopped in our society. The campaign can only succeed if we stand together to safeguard our society.

## What is the purpose of the campaign?

The campaign aims to:

- Generate an increased level of awareness among all South Africans about the negative impact of violence and abuse on women and children.
- Stand up to perpetrators of these offences to change their behaviour.
- Enhance and increase partnerships between government, the private sector, civil society, faith-based organisations, and the media to spread the message.
- Raise funds for NGOs that provide invaluable support to the victims and survivors of violence.

- Provide survivors with information on these services and organisations that can help reduce the impact of violence on their lives.
- Engage actively with men and boys in the discourse about combating violence in our homes, our communities and in the workplace.
- Highlight the stories of survivors of gender-based violence and child abuse, and the impact that the campaign has had on their lives.

## What is abuse?

Abuse is any form of harm, including when someone is:

- hurting your body physically or sexually,
- insulting you, or threatens you with violence,
- harassing you sexually,
- humiliating and degrading you at home or in public,
- controlling how you use your money,
- preventing you from getting or keeping a job, or to see friends or relatives,
- stalking you, by following you or visits you without your permission,
- harming your health or wellbeing, or
- monitoring your phone calls and telling you where you can and cannot go.

Most of these crimes happen where women are assumingly safest – in their homes. Most of these violations occur at the hands of people who claim to love them. Violence against women and children is no longer a matter for only the families from which the women and children come from, but a public health and safety issue.



It's a community safety issue. It is a human rights issue. That is why the Langeberg Municipality, in its attempts to build and create safer communities for all, call on all citizens – men and women – to play their part in making our region safer for women and children and report violence and abuse.

### Play your part

- Do not protect abusers, report them!
- Sign the Pledge Against Gender-Based Violence. Do not engage in abusive activities and become an abuser- Stop abuse.
- Challenge and denounce cultural practices that perpetuate gender inequalities.
- Be sensitive and supportive to GBV victims - share helpful information and support causes near you.
- Seek personal help to change harmful behaviours such as alcohol and substance abuse.
- Teach children values of gender equality.
- Protect children from exposure to violence and harmful content on internet and social media, including pornography, sexual solicitation.
- Develop policies that prevent and deal with gender-based violence in your sector, workplace, and communities.
- Organise targeted community outreach and dialogues on solution towards a gender equal society.

- WHERE TO GO FOR HELP?
- Gender-Based Violence Command Centre: Call 0800 428 428 or dial \*120\*7867#
- National Shelter Movement (24-hour line): 0800 001 005
- Police: 10111
- Childline: 116
- The Human Trafficking Resource Line: 0800 222 777
- Department of Social Development Toll Free line: 0800 220 250
- SASSA: 0800 60 10 11

Be an activist against GBV in your homes, communities, work, and positions. Challenge cultures and practices that perpetuate gender inequalities and consequent abuse of women and children at personal and societal level.

### 3 Key Facts About the 16 Days of Activism Campaign Against Gender-Based Violence

- The campaign kicks off on Nov. 25, which marks the International Day for the Elimination of Violence against Women, and ends on Dec. 10, the International Day of Human Rights.
- It is the longest-running women's rights campaign in the world.
- One in three women experience gender-based violence in their lifetime, making this campaign essential now more than ever.

In a collaborative effort to educate the community various issues, including gender-based violence the Langeberg Municipality together with different spheres of government and private organisations will host several events in the area during the 16 Days of Activism Against Gender-Based Violence.

**CLICK HERE TO VIEW THE 16 DAYS  
OF ACTIVISM PROGRAMMES IN THE  
LANGEBERG AREA**





# PROJECT UPDATE



## CONSTRUCTION OF NEW MATERIAL RECOVERY FACILITY

**Project Status:** MRF top structure and ablution- and lunchroom block complete, and mechanical equipment installed.

**Contractor:** Hiload Inyanga Construction Company (Pty)Ltd

**Value:** R19 022 223.06 VAT incl.

**Location:** Ashton

**Commencement Date:** 13 January 2023

**Estimated Completion Date:** 30 September 2023



## UPGRADE WASTE WATER TREATMENT WORKS

**Project Status:** Construction work on inlet works, bio-reactor and clarifier are on programme. It is the intention of this department that 70% of MIG funding will be spent by December 2023.

**Contractor:** Hiload Inyanga Construction Company (Pty) Ltd.

**Value:** R100 124 052.65 VAT incl.

**Location:** Robertson

**Commencement Date:** 18 January 2023

**Estimated Completion Date:** 20 October 2025



## CONSTRUCTION OF A NEW FIRE STATION

**Project Status:** Superstructure 85% completed. Machine bay structural steel delivered to site and will be erected in first week of October. Entrance and exit roads 60% complete. Stabilising of machine bay 100% complete. Contractor behind schedule with plans to mitigate delay.

**Contractor:** The Construction Company PTY LTD

**Tender Value:** R17 087 748.31 VAT incl.

**Location:** Church Str, Robertson

**Commencement Date:** 05 April 2023

**Estimated Completion Date:** December 2023

**VIEW PROGRESS ON ALL  
IDENTIFIED AND BUDGETED  
PROJECTS HERE**

**CLICK HERE**







# CABLE THEFT PLAGUES LANGEBERG MUNICIPALITY

Cable theft has become a growing concern within the Langeberg Municipal area. This criminal activity has escalated recently, with a staggering 36 reported incidents of cable theft occurring within the past few months. The consequences of these thefts have not only impacted the community but also strained service delivery by the municipality.

While cable theft might seem like a lesser crime, its consequences are far-reaching. Out of the 36 reported incidents this year, only one arrest has been made thus far, highlighting the challenges law enforcement faces in apprehending the culprits.

The impact of cable theft trickles into the municipality's infrastructure and services. The financial toll is huge, with the municipality forced to allocate significant funds to replace stolen materials and pay for overtime labour to repair the damage. As a result, essential services that the municipality provides to the residents' face delays and interruptions.

The restoration timeline for cable theft incidents is not uniform due to the varying extent of damage caused and the availability of municipal resources. The municipality's electrical team tirelessly works to assess the damage, secure replacements, and undertake repairs. The estimated turnaround time for resolving these incidents hinges on the cooperation of several factors, including the scale of the theft, the extent of damage to infrastructure, and the accessibility of necessary resources.

Our electrical team works tirelessly to attend to these incidents and ensure that our community's daily lives are affected as minimally as possible.

Their commitment to service is truly commendable.

With vandalism of municipal infrastructure and copper theft rife in the municipal area, the municipality is using aluminium instead of copper to replace stolen cables. The electricity department has already embarked on a project to replace overhead copper cables with aluminium.

The reason the municipality is choosing aluminium cables is that there is little to no market for aluminium, as opposed to copper that has a market value 10 times higher. This is an effort to prevent infrastructure vandalism, stop theft and to continue providing cost-effective services to residents.

The Langeberg Municipality urges both its workers and the public to remain vigilant and proactive in curbing cable theft. For municipal workers, the protocol involves reporting incidents at the local police station and completing an incident logging form sent to the appropriate managerial and insurance channels.

The cooperation of the public is equally vital. Residents are encouraged to report any suspicious activity to their neighbourhood watch groups and promptly inform the police.

We urge our residents to please report any suspicious activity as we rely on tip offs from the public to help curb cable theft. We All have the responsibility to report any acts of cable theft or vandalism.

## **Report Cable Theft**

- Police: 10111
- Langeberg Call Centre: 0860 88 1111





# RUGBY WORLD CUP UNITES A NATION

There has been a powerful spirit of unity and encouragement demonstrated throughout the nation these past few weeks. Langeberg Municipal employees stood firmly alongside millions of South Africans to show their proud support for the Rugby World Cup.

The Springboks once again uplifted a nation with immense national pride when they claimed the World Cup Trophy for the fourth time. The Springboks are the only team to have won every World Cup final they've been in, winning four titles in eight appearances. More than any other country.

President Cyril Ramaphosa offered his congratulations to the team who performed at the Stade de France this evening, Saturday, 28 October 2023, as well as coaching team, the broader squad and the team management and technical and support staff.

The President said: "Stronger Together is a belief that came to life for Springbok supporters all around our country and continent, and the world.

"Sport has the power to transform the lives and lift the spirits of entire nations.

"Tonight, Siya Kolisi and the 2023 World Cup champions have gifted us an extraordinary, inspired and inspiring national achievement that lifts our hearts and hoists our Flag even higher."

President Cyril Ramaphosa declared a public holiday to celebrate the Springboks' victory. "In celebration of the Springboks' momentous achievement and the achievements of all our other sportsmen and women, and as a tribute to the resolve of our united nation, I am declaring Friday, December 15, as a public holiday," Ramaphosa said in a televised speech. "We declare this to be a day of hope, a day of celebration, and unity."

Charles Molapisi, CEO at MTN SA, the principal sponsor of the Springboks, offered his heartfelt congratulations to the Boks, saying, "Each one of you has consistently shown us what nation-building, unity and unwavering dedication can achieve. And announced a R30 million contribution towards SA Rugby to ensure that the next generation of players of this calibre can be discovered, from every corner of the country, from all walks of life, to ensure the next Siya is nurtured and developed through the rugby ranks. As a country, we needed this win!



# SERVICE REQUEST REPORT

## OCTOBER 2023

NUMBER OF SERVICE REQUESTS  
RECEIVED BY THE CALL CENTRE

**2142**



**1019 (PHONE CALL)**



**959 (WHATSAPP)**



**101 (IN PERSON)**



**46 (E-MAIL)**



**5 (2-WAY RADIO)**



**10 (LETTER)**

### SERVICE REQUESTS/COMPLAINTS PER TOWN

ASHTON

494

BONNIEVALE

278

McGREGOR

115

ROBERTSON

835

MONTAGU

334



**AT YOUR CALL  
24 HOURS  
7 DAYS A WEEK**

### TOP REQUESTS/ COMPLAINTS

**105**

Electrical (Power Failures)  
Ward 2, Robertson

**70**

Electrical (Power Failures)  
Ward 10, Ashton

**64**

Electrical (Nuisance Trip/Temper Reset)  
Ward 2, Robertson

**44**

Civil (Septic Tanks)  
Ward 8, Bonnievale

**43**

Civil (Sewerage Blockages)  
Ward 2, Robertson

**38**

Electrical (Power Failures)  
Ward 9, Ashton

**36**

Civil (Sewerage Blockages)  
Ward 9, Ashton

**30**

Civil (Septic Tanks)  
Ward 5, McGregor

**28**

Civil (Sewerage Blockages)  
Ward 1, Robertson

**26**

Electrical (Power Failures) - Ward 7, Montagu  
Civil (Sewerage Blockages) - Ward 3, Robertson

### HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

### HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

### INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)





# UNAUTHORISED SPAZA SHOPS FACE CLOSURE UNLESS THEY MEET STANDARDS

Langeberg Municipality has identified a surge in spaza shops trading in our area without the necessary approvals from council. This is an unlawful land use activity and impacts negatively on our communities and economy.

The Spaza Shop policy, approved by council in September 2011 (and amended June 2013), details the requirements a spaza shop owner needs to adhere to in order to operate a legal spaza shop.

Investigations will be launched in due course to ensure the strict implementation of this policy within our communities.

Spaza shops are an important component of the informal trading sector that contributes positively to reduce unemployment and grow the economy.

## **What is a spaza shop?**

A spaza shop is a small-scale convenience store, which is operated from an authorised structure, by the property owner. Where authorised by the property owner, the store may be operated by a family member or legal tenant who resides on the property.

The primary purpose of a spaza shop is to provide daily necessities such as bread, milk, pre-packaged foodstuffs, soft drinks, chips, cell phone supplies etc. from Mondays to Sundays between 07:00 and 21:00.

Such structures may be comprised of a portion of the main dwelling house, or an outbuilding to the satisfaction of the Council.

## **How does the application process work?**

Application to conduct a spaza shop must be made in terms of the Langeberg Integrated Zoning Scheme By-Law, 2018.

Applications are assessed in terms of all relevant legislation and policies and, on the basis thereof, Council may decide to approve or refuse an application.

## **The following is a short summary of the application process:**

1. Application forms are available from the Town Planning Department and a non-refundable application fee, as stipulated in the tariff list, is payable upon submission of the application.
2. The owner must submit the application form and necessary documentation to operate the spaza shop to the Town Planning Department. No application may be made for a spaza shop on a site which is still in the ownership of the municipality or the state.
3. The application will be advertised and written notices will be sent to surrounding property owners identified by the Town Planning Department for any comments. Alternatively, applicants may get the written consent from surrounding property owners themselves, according to a list of affected properties and on a pro-forma Neighbour's Consent Form as will be provided by the municipality on request.
4. The Town Planning Department must send information regarding the application to the Cape Winelands District Municipality (CWDM), the Building Inspectorate, the applicable Ward Committee and SAPS, or alternatively arrange a site inspection with such parties present.
5. Responses should be sent to the Town Planning Department with a report regarding the investigation, compliance with the relevant legislation and the recommendation of the CWDM (Health), the Building Inspectorate, the Ward Committee and the SAPS.
6. The Town Planning Department must also investigate and prepare a report and recommendation.
7. The application must be considered by the Planning Tribunal or via delegated authority, as applicable.
8. The applicant must be informed of the decision in writing. The approval by Council for a spaza shop will only apply to the property owner, whilst the person who operates the spaza shop should be the owner him/herself or a family member / legal tenant residing on the property in possession of a valid South African I.D. document or a valid work permit for non-South African citizens.
9. A complete record of all applications and decisions regarding spaza shops must be kept by the Town Planning Department.



### Is my spaza shop legal?

Only applicants who applied for, met all the requirements, and received the necessary approval from council is currently operating a legal spaza shop business.

In terms of the Black Communities Development Act, 1984 (Act 4 of 1984), residents of Nkqubela and Zolani had additional rights (e.g. social, religious, profession, business) with regards to the residential use of the property.

The right to run a spaza shop (of which the Municipality has records thereof) vested with the implementation of the new Integrated Zoning Scheme By-law, 2018.

### What is the criteria for a legal spaza shop?

- No approval for a spaza shop will be granted within a house which has a floor area of 25m<sup>2</sup> or less.
- The spaza shop must not have a negative impact on the surrounding properties.
- The owner of the business must live on the site.
- No entertainment license ("game shop") applies to the approval of spaza shops.
- The location of the site must be desirable e.g. location on main through route / on corner
- The site must be suitable: accessibility for delivery, accessibility for refuse truck, access for clients and not down a cul-de-sac.
- Other criteria measurements include health, advertising and safety regulations.

### Will support/assistance be provided?

Existing or proposed spaza shops who comply with the Spaza Shop policy will be fully supported by Council. Such spaza shops will be assisted to ensure compliance with the necessary legislation including planning approval, building plan approval, business licencing and Certificate of Acceptability (health) etc.

It is important to note that a person may not be permitted to commence with or continue with unlawful land use whilst an application is being processed and decided upon. The requirement to cease operating until the appropriate rights are in place applies whether an application has been made or not.

Any violation of the above requirements, non-compliance with conditions of approval, sale of illegal goods, abuse of state-funded housing, or any written complaints received by officials of Council should be reported to the Town Planning Department and may result in the closure of the spaza shop and the withdrawal of an approval.

Consequently, people operating without the necessary approval remain liable to be prosecuted while any application is being processed. A final decision on an application will not be made whilst illegal buildings and / or land uses remain in existence / operation.



**LEGAL SPAZA:** Husband and wife duo Cedric and Clarina Kuhn operate their spaza shop from their home and have followed the necessary steps in order to operate a legal business. Pictured here is Clarina helping one of her loyal customers.

### PLEASE NOTE THE FOLLOWING WILL BE IMPLEMENTED:

- Investigations will be launched in due course to ensure that spaza shops comply with the spaza shop policy.
- Homeowners/shop owners will be requested to present the following documentation on inspection:
  1. Land Use Planning approval
  2. Approved building plan (if applicable e.g. wendy house)
  3. Layout plan of property indicating shop
  4. South African ID/valid work permit
  5. Business license (Langeberg Municipality)
  6. Certificate of Acceptability (CWDM)
  7. Title Deed (proof of ownership of property)
- The grant of any person who receives an indigent subsidy, will be withdrawn, if the beneficiary of the grant runs a spaza shop from their premises.
- Illegal spaza shops will be closed. Spaza shop owners are encouraged to legalize their spaza shop as soon as possible.

The complete Spaza Shop Policy is available to view on the [municipal website](#) and at all municipal libraries.

For any enquiries regarding the Spaza Shop Policy please contact :

- Ms Tracy Brunnings (Manager: Town Planning)
- Call: 023 614 8001
- E-mail: [tbrunnings@langeberg.gov.za](mailto:tbrunnings@langeberg.gov.za)

### Report illegal Spaza shops to our 24/7 Call Centre:

- **Call: 0860 88 1111**
- **WhatsApp: 0652117822**
- **E-mail: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)**





## HOW TO CORRECTLY DISPOSE OF GARDEN WASTE

Maintaining a garden often involve cutting down trees or trimming branches and beddings. This type of waste is perfect to cut into pieces and produce compost at home, but residents do not always have the space on their property to store such bulky waste.

The Langeberg Municipality therefore offer free of charge drop-off facilities where clean green waste can be disposed of. **The drop-off facilities operate six days a week:**

- Mondays – Thursdays from 08:00 – 16:00,
- Fridays from 08:00 – 15:00,
- Saturdays from 08:00 – 14:00,
- Public Holidays from 08:00 – 16:00.
- Closed on Sundays, Christmas Day, and New Year's Day.

### **Garden Refuse Drop-Off Facilities:**

- McGregor Drop-off Facility take up to 2m<sup>3</sup> per day.
- Montagu Transfer station is located outside Montagu on the road between Montagu and Barrydale, taking up to 2m<sup>3</sup> per day.
- Robertson Compost Facility on the road between Robertson and McGregor, before the bridge has no capacity limit.
- Ashton Transfer station is on the road past the Ashton Traffic Department taking up to 2m<sup>3</sup> per day.
- Bonnievale Waste Disposal Facility located past the Bonnievale graveyard, toward the informal housing area has no capacity limit.

Should you not have the means to transport bulky waste, clients can call the Solid Waste Management office in Bonnievale at 023 616 8000 or send an email to Judith Davids at [jdavids@langeberg.gov.za](mailto:jdavids@langeberg.gov.za) for an application form.

### **Removal of garden refuse rates for 2023-2024:**

- R196.00 (incl Vat) per m<sup>3</sup>
- R524.00 (incl Vat) per ton

**No green waste may be put out together with the usual household waste.** Due to the separate logistical arrangement to dispose of green waste, the municipality will unfortunately not remove green waste with other household waste.

The green waste follow a Microbial Composting (CMC) process in Robertson that provide both carbon and nitrogen and include leaves, straw, plant pruning, lawn cuttings, saw dust and vegetable garden waste.

The quality end product is USDA certified organic fertilizer and suitable for the use by the organic farmer. The compost and green chippings are available for sale to the public per/m<sup>3</sup>.

For any enquiries related to waste treatment, composting, illegal dumping, street cleaning and awareness programmes, contact Glen Slingers at:

- Call: 023 616 8000
- Email: [GSlingers@langeberg.gov.za](mailto:GSlingers@langeberg.gov.za)





# LANGEBERG MUNICIPAL DAM LEVELS: 3 NOVEMBER 2023

## APPRECIATE EVERY DROP

Loadshedding severely affect water storage and sewerage works.  
Let us always be pro-active in saving water.

### ROBERTSON

100%

DASSIESHOEKDAM

100%

KOOSKOKDAM

### MONTAGU

71%

BO-DAM

78%

ONDER-DAM

### MCGREGOR

90%

VAALDAM

82%

ROOIDAM

100%

DRINKWATERDAM

### ASHTON

80%

STOORDAM

### ALL TOWNS

81.8%

64.5% Last year

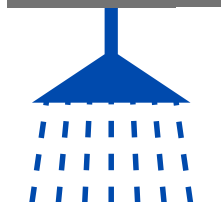
BRANDVLEI DAM

**PLEASE REPORT  
WATER MISUSE  
AND LEAKS AT  
0860 88 11 11**

## HOW TO SAVE WATER AT HOME

### TURN OFF TAPS

While washing, brushing, shaving...



### TAKE SHORTER SHOWERS

instead of a bath. Close the tap, soap up, then turn water back on to rinse.



### FIX

Leaking taps, pipes and toilets.

### SAVE A FLUSH

and install a water-saving toilet flush system.



**WASH ONLY FULL LOADS OF CLOTHES AND DISHES.**

### USE GREY WATER

Re-use water from baths, showers and washing to: flush toilet, wash car, wash floor, water the garden.





# UPGRADING OF INFORMAL SETTLEMENTS IN LANGEBERG

The current housing backlog in the Langeberg Municipal Area is 9469. This includes all five towns, namely Robertson, Ashton, Montagu, Bonnievale, and McGregor. Recent data shows that in the past few years, informal areas have almost doubled in the Langeberg area, which is of great concern to the municipality and community. Informal settlements tend to be characterised by inadequate infrastructure, unacceptable environments, population densities that are uncontrolled and unhealthy, poor access to health and education facilities, and employment opportunities. Land invasion delays the delivery of houses, schools, clinics, and the economic growth of the community.

In our approach to addressing these issues, we follow the policy approaches and mechanisms relevant to reducing informal settlements and addressing the service delivery issues listed above. Include in situ upgrading, demolition, super-blocking, and or relocations. Currently, the department has two UISP (Upgrading of Informal Settlements Projects) projects running, one in the implementing phase and the other in the planning phase. This is in line with Langeberg Municipality's strategic objective, to provide infrastructure for sustainable and affordable basic services.

## BOEKENHOUTSKLOOF

The Boekenhoutskloof upgrading of informal settlement has been on the Municipality's business plan for several years. The project was faced with various challenges including having to go through the necessary environmental approvals to proceed. The informal settlement has grown significantly over the years and to accommodate the current families on the site, a town layout consisting of 568 residential erven and 6 community/business/church erven were submitted for LUPA approval.

The method that will be used for Boekenhoutskloof will be in-situ upgrading and re-blocking. Re-blocking is

a technique for re-ordering the settlement by moving and rebuilding shacks to free up space for infrastructure and facilities.

The Boekenhoutskloof settlement density is low enough to permit shacks to be rebuilt on formal erven and where infrastructure is not required.

To date the contractor is on site with relocation and re-blocking underway. The department of infrastructure approved 200 sites to be serviced in the current 2023/2024 financial year with the remaining to be completed in the 2024/2025 financial year.

## MANDELA SQUARE

The Mandela Square housing project is currently in its planning phase. To upgrade and provide services to the Mandela Square Informal Settlement, the Municipality had to upgrade its bulk services (water and sewer). Bulk upgrade project was concluded on 29 March 2022.

The Mandela Square project was registered with the Department of Infrastructure for 170 opportunities, however, the final layout after taking all the specialists' comments into consideration can only yield 148 opportunities. The recent enumeration process revealed that the settlement has increased to 248 households resulting in an overflow of 100 structures.

As the Mandela Square upgrade will not be able to accommodate all the current households, the agreed upon super blocking concept was approved. This concept is to service the settlement as is. Providing B grade services on the main routes/roads and providing communal ablution facilities (water and sewerage as per the National Norm) within each block.

This methodology is aimed at creating ownership of the facilities within each block to reduce vandalism and theft. People residing within the flood line will need to be relocated outside of the flood line and into the footprint of the settlement.





# SCHOLARS FIX POTHOLES IN BONNIEVALE TO LEARN PRACTICAL SKILLS

Jakes Gerwel Technical (JGT) High School in Bonnievale has enrolled their Technical Occupational scholars to assist Langeberg Municipality as part of a road maintenance learnership.

The project allows JGT scholars to spend three days a week alongside the Langeberg Municipal civils team to gain practical knowledge and experience while repairing potholes in Bonnievale. As from 17 October 2023 the Langeberg Municipality began with an induction training to explain the necessary safety aspects and provided 15 Civil Construction: Maintenance scholars with the required personal protective equipment before they started work on site.

"We are proud to be a part of this innovative community project because it benefits both the scholars and the community. We appreciate the scholars' assistance, which will undoubtedly speed up service delivery to address the Bonnievale Pothole Repair Programme," says Carel Posthumus, Senior Manager: Civil Engineering Services of Langeberg Municipality

The JGT curriculum is entrepreneurial with practical subjects aligned to scarce skills for ready-to-work employability. This excursion into industry provide job exposure, broaden the vision of career possibilities and provide an opportunity to evaluate the scholars knowledge, teach them new skills with hands-on work experience, and provide mentorship, which will lead them to a bright future.





# ***HOW TO APPLY FOR EVENTS***

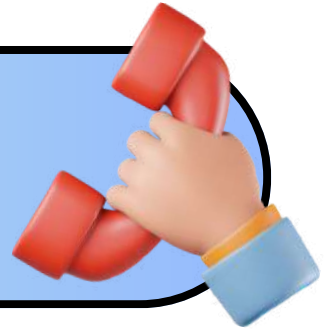
All events in the Langeberg Municipal area has to go through an application and approval process to ensure the event is safe for the public and comply to the municipality's Events By-law. Event applications need to be submitted at least two month before the actual event date. The following steps will guide you through how the process works.

**1**

## **Contact us**

Contact the municipality regarding a proposed event in the Langeberg Municipal area.

- **Call: 023 626 8276**
- **E-mail: [awantza@langeberg.gov.za](mailto:awantza@langeberg.gov.za)**



**2**

## **Determine if your event needs an application**

After contacting the municipality, the matter is discussed to determine if the proposed activity is regarded as an event in terms of our Event By-law (**[Click here to read](#)**).



**3**

## **Apply for your event**

If it determined that your event needs to follow the application process, an application form will be made available to complete. Once complete application, relevant document and proof of payment is received, and checked for completeness in terms of the Event Requirements document (**[Click here for the application form](#)**).



**4**

## **Evaluation of application**

The complete application is sent to all Event Evaluation Team members to provide inputs. Clarity on comments / concerns are taken up with the event organizer. The comments are then included in a letter detailing the application outcome which is submitted to the Municipal Manager for review and signature.



**5**

## **Letter with application status**

Once the Municipal Manager reviewed and signed the letter, it is forwarded to the applicant to inform them of the application outcome.







# MEN'S HEALTH MONTH: UNMASKING THE SILENT THREAT

It's Men's Health Month and the Cancer Society of South Africa (CANSA) shines the spotlight on an inconspicuous but important issue that affects a substantial portion of the South African male population. Prostate cancer, a subtle but formidable enemy, has quietly become one of the most common cancers among the nation's men.

If you are facing a cancer diagnosis, contact your nearest CANSA Care Centre. Our dedicated team is here to provide you and your loved ones with care and support, going that extra mile to make your experience easier. They can help with medical equipment, offer free telecounseling and support groups in person or online, and there are also a variety of tools to use. For those receiving treatment far from home, there is the hospitality of CANSA Nursing Homes for your comfort.

For CANSA, it's not just about places and things; we understand the public healthcare system and stand ready to be your guide. Because in the world of cancer, you are not

alone. CANSA will walk the path with you.

## GET TESTED

- Are you older than 40?
- Do you have a family history of prostate and/or breast cancer?
- Get screened this November.
- Get a PSA blood test if there is a history of lower urinary tract symptoms and/or clinical suspicion of prostate cancer.

## TAKE PROACTIVE STEPS

- Schedule an annual physical and talk with your doctor about what screening are right for you.
- Regular checkups and screenings can detect cancer early, when treatment is most successful.
- Nearly 95% of cancers are linked to lifestyle or environmental factors.

## YOUR BEST DEFENSE

- Don't smoke or abuse alcohol.
- Exercise regularly.
- Eat a healthy diet.
- Limit sun exposure.



0800 22 6622



WhatsApp: 072 197 9305  
*English and Afrikaans*



WhatsApp: 071 867 3530  
*isiXhosa, isiZulu, siSwati, Sesotho and Setswana*



[info@canza.org.za](mailto:info@canza.org.za)



# BEAT THE HEAT AT OUR SWIMMING POOL THIS SUMMER



The Robertson swimming pool is open and will once again welcome hundreds of visitors during this predicted, very hot summer season. The pool offers a large, lawned area to relax, picnic and braai. The seven braai spots available, are used on a first come, first served basis. The pool can reach its full capacity (850 swimmers at any given time) very quickly. So, be an early bird to avoid disappointment.

Operational hours are 10:00 to 18:00 - Monday to Saturday, and 12:00 to 18:00 on Sunday. The daily entrance fee is R37.00 per adult and R25.00 per child. Season tickets cost R 505.00 and monthly tickets R299.00.

Although security guards tend to the safety of visitors over weekends and holidays, use of the swimming pool area is at one's own risk.

"It remains parents' responsibility to ensure their children, especially the younger ones, swim under their supervision. The public should always remain alert, especially when the swimming pool are crowded. Report any activity at the pool, or transpiring at the premises that may cause harm to others to Swimming pool staff on duty immediately,". The public should note that the Swimming pool has no life guards on duty, however staff are trained as first responders to ensure any emergency or life threatening situation is reported effectively to guarantee assistance (medical or general), said Mrs Lenchen April (Manager: Community Facilities).

To have fun and be safe, we advise visitors who are eager to relax at the poolside, to familiarize themselves with the depth levels of the pool and

the rules of the facility. Kindly note that only people wearing swimming costumes are allowed in the pool. Nobody is allowed to swim in clothes, jeans, t-shirts, or underwear.

## THE FOLLOWING IS NOT ALLOWED:

- No alcohol is allowed on the premises
- No unnecessary or excessive noise is permitted
- No pushing people in and around the pool, or engage in any harmful activity around the pool or premises that may cause injury to others
- No running around the pool
- No rough playing on the premises
- No diving into the shallow side of the pool
- No ball playing on the premises of the facility
- No balls, or bottles allowed in the pool
- No food, or drinks allowed in the pool
- Do not swim alone
- Do not use the pool as a toilet
- Do not swim if your stomach is upset, or if you have a skin, or respiratory infection

## ALWAYS DO THE FOLLOWING:

- Report any bad behaviour
- Report vandalism
- Clean up after yourself
- Call for help if you notice someone drowning
- Be considerate of others and your surroundings
- Look out for yourself and other swimmers
- Always swim within your ability
- Check the depth where you can comfortably swim
- Shower before you swim
- Wear appropriate sunscreen protection
- Have fun and be safe

**Please note that the Robertson Swimming Pool will be closed on:**

- 15 & 16 December 2023
- 25 & 26 December 2023
- 1 & 2 January 2024
- 21 & 29 March 2024
- 1 & 27 April 2024



A photograph of Mr. Ricardo Galant, a man with a mustache wearing a dark jacket, standing in front of a trading hub structure. The image has a blue tint. An orange banner with white text is overlaid on the top left.

## FOCUS ON SMME

# FRUITFUL SUCCESS : RICARDO GALANT'S STORY OF GROWTH AND OPPORTUNITY

*Mr. Ricardo Galant*

In 2021, the Department of Economic Development and Tourism awarded the Langeberg Municipality R3 078 000.00 for the construction and upgrade of existing trading spaces in Bonnievale and Montagu. The aim of the upgrade was to provide the informal traders with a safer space that was more accessible. The construction of the Montagu trading hub was completed in March 2023, and the traders moved in and immediately started trading.

In 2010, Mr. Ricardo Galant, 49, found himself unemployed. After reading a story about a man from Ceres who was a millionaire as a result of his selling fruits and vegetables, he decided to give it a try. Using an old car his father gave him and an old trailer lying around in the yard, he started trading, selling fruits and vegetables. He would transport his merchandise on a trailer attached to the car and drive through Montagu on Friday nights and Saturdays, selling fruit and vegetables. He would drive to Cape Town to source his fruits and vegetables.

Using the money he made from his sales of fruit and vegetables, he was able to buy a secondhand Isuzu van and start delivering fruit and vegetables. This also resulted in him building relationships with farmers, and he started delivering fruits and vegetables to farmers in the surrounding areas, travelling between Ceres and Cape Town to make deliveries. As his business grew, he was able to buy himself a house, and he started selling from the Montagu trading site.

Because of his good demeanour, he had many return clients. Most of his clients were from the surrounding areas: farmworkers from the surrounding farms, police officers, and municipal officials. By now, he had started buying directly from the farmers and the market in Worcester, sourcing the freshest vegetables and fruits, cutting out the middleman and the long drive to Cape Town.

In 2019, 7 years after starting his journey, Mr. Ricardo Galant was able to buy himself a brand new Isuzu van. He began supplying the surrounding hotels, namely Avalon Springs, Country Inn, Mimosa Lodge, and restaurants (when needed).

His business grew, and he was able to employ two assistants, many of them matriculants who had just finished high school. He shares the story of one of the matriculants who worked for him and is now working as a fruit inspector at the Lucerne Farm in Ashton.

In the past few years, he has seen the growth of his business through social media, such as WhatsApp and Facebook. He mentions that he would post photographs of the fruit and vegetables available, and this was then shared by his family and friends with other groups. His helped widen his customer base, with new customers ordering online. One of the services he offers is free delivery to the elderly and his online (WhatsApp and Facebook) orders.





He now sends out broadcasts to various people and shares his list of products on various WhatsApp groups. Another service he offers is making deliveries from town to town when required. During lockdown, he provided a drive-by service so that his clients could order via WhatsApp and pick up their parcels.

Mr. Ricardo Galant also believes in giving back to the community and, when possible, assists local NPO feeding schemes. In the past 12 years, he has employed over 12 youth and currently employs 3 people. The floods in the area have affected his business, with Avalon Springs closing and reopening on November 1, 2023.

He mentions that with the increase in the price of vegetables and fruit, a lot more people living in town (Bo Dorp), especially foreigners from Europe, have started supporting him, saying that his produce is fresh and affordable and that he provides good customer service and is always smiling.

Trading from the informal traders' site in Montagu provides Mr. Ricardo Galant with an opportunity to access his fruit and vegetables for the community in a safe space. The upgraded space provides much-needed protection from vandalism and storage space and allows Mr. Ricardo Galant to trade safely. The limited parking space has affected access to the site, but Mr. Galant and other traders are engaging the municipality around this. Mr. Ricardo Galant believes his success is because of his quality products and word of mouth. He says that his journey wasn't easy, and that his patience and perseverance helped him through trying times. He is grateful for the support of his wife, who has been with him through his journey.

## ISSUING OF INFORMAL TRADING PERMITS

First-time traders must bring the following documentation to the Commando Office, Church Street, Robertson:

- Before considering an application, the municipality would be informed of the type of trading goods that the applicant intends to sell or the services that the applicant intends to render, bearing in mind the existing businesses in that trading area.
- South African citizens must have proof of ID or an ID Smart Card.
- Foreigners must have a passport and a valid work permit.
- We check to see which stalls are available.
- Payments and trading permits are done at the cashiers.
- We advise the traders to always keep their permits with them when they are trading, as law enforcement does regular check-ups.
- Traders selling meals or perishable food must have a health certificate, which is obtainable from Cape Winelands District Municipality.

## TRADING AREAS

- Hope Street, Robertson
- Kantoor Street, Robertson
- Corner of Hani and Burwana Street, Nkqubela
- Mark Street, Montagu
- Main Road, Bonnievale

## TARIFFS

- Plot: R70 per day
- Plot: R250 per month
- Monthly traders book permits at the end of each month for the new month.
- Daily traders book permits 1-2 days before business.



# HOME COMPOSTING

## WHAT IS COMPOSTING?

Composting is the combining and managing of specific waste materials so that they decompose. Once the materials are mixed together, microbes in the soil will start to breakdown the waste and turn it into the nutrient-rich material that helps plants grow.

## BENEFITS OF COMPOSTING

By composting, you are not only creating something that helps keep plants healthy, but you are also keeping compostable waste products like food scraps and yard waste out of landfills.

## WHAT NOT TO ADD TO YOUR COMPOST PILE:

- Meat or fish
- Coal ash
- Animal waste
- Nappies and used tissues.
- Dairy products
- Cooked foods
- Coloured or treated paper.
- Chemically treated wood
- Diseased (treated) plants.
- Persistent weeds

## WHAT TO ADD TO YOUR COMPOST PILE:

- Hair and fur
- Shredded paper
- Straw, hay and leaves
- Animal bedding and sawdust
- Crushed egg shells
- Grass and plant cuttings
- Raw fruit and vegetable trimmings
- Teabags and coffee granules
- Horse manure

## REDUCE YOUR CARBON FOOTPRINT

Composting is the single easiest way to drastically reduce your carbon footprint.

## RECYCLE FOOD WASTE INTO A SOURCE OF VALUABLE NUTRIENTS FOR YOUR GARDEN

1



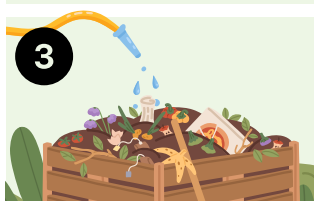
**Select a dry, shady spot near a water source.** Ideal size for your compost heap or bin is one cubic meter (1m wide x 1m deep).

2



**Add material in a ratio of roughly 1 part green to 3 parts brown in alternate layers.** Make sure large pieces of material are chopped or shredded.

3



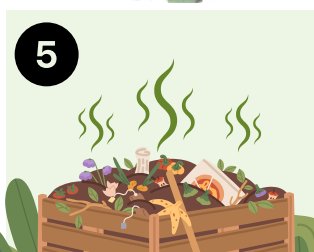
**Keep the compost moist (but not too wet).** Moisture helps with the breakdown of organic matter.

4



**Occasionally turn your compost mixture to provide aeration.** This helps to speed up the composting process and keeps things airy, which cuts the risk of things getting smelly.

5



**As materials breakdown, the pile will get warm.** There might even be steam. Don't be alarmed. That means it's working. Now you just have to wait.

6



**All done!** When material is dark with no remnants of food or waste, your compost is ready. Add it to lawns and work it into garden beddings around plants and trees to benefit from good soil.





## PROVISION FOR GUEST ACCOMMODATION IN TERMS OF THE LANGEBERG INTEGRATED ZONING SCHEME

The Langeberg Integrated Zoning Scheme (LIZS) applies to the Langeberg Municipal Area, which includes the towns of Ashton, Bonnievale, McGregor, Montagu, Robertson and surrounding rural areas.

### Types of guest accommodation provided for

The LIZS makes provision for a variety of guest accommodation, including the following (refer to Annexure A for the definitions):

- B&B,
- Guest House,
- Guest Lodge,
- Self-catering Accommodation,
- Hotel and
- Tourist Accommodation.

### Why do you need to apply for consent for certain uses and what is the procedure?

The uses identified as consent uses, require that you first apply to the Langeberg Municipality for the proposed use – this application may be approved or refused.

The purpose of the consent procedure is to enable an assessment as to whether the specific site is desirable for the proposed use. Relevant considerations to guide such assessments and decisions, are set out in the applicable legislation (SPLUMA1, LUPA2, the LLUPB3 and in a provincial guideline document on “relevant considerations”).

These relevant considerations include the following: the scale of the proposed development relative to the erf size; availability of services; traffic and parking implications; impact on existing land use rights in the surrounding area; impact on the natural environment, heritage etc.

Summarised consent procedure (can vary from 5 -12 months from date of submission to date of decision based on the legal time limits, scale of development and the nature of comments received):

1. Contact the Town Planning Department to confirm your zoning and to discuss the proposed application.
2. Lodge the Application: There is a prescribed form and fee (currently R3611.00 application fee + R4507 Advertising cost). The application must include a motivation report, a locality and site development plans. Note: Appoint a registered Town Planner to lodge the application, dependent on the scale and complexity of the development proposal.
3. Incomplete applications are referred back for specified information ( $\pm 14$  days).
4. Complete applications are advertised for public comment and circulated to neighbours and relevant Departments e.g. engineering, traffic, health (30-60 days).
5. After the closing date for comments and objections, the applicant is afforded the opportunity to respond to the comments and objections. (varies,  $\pm 30$  days)
6. The Municipal Town Planner is required to write an assessment report with a recommended decision on the application. Certain applications e.g. rezonings, may only be assessed by registered professional Town Planners – T Brunings and J. van Zyl are registered professional Town Planners with SACPLAN i.t.o. the Planning Professions Act 36/2002.
7. If there are objections to an application, the assessment report must go to the Langeberg



Municipal Planning Tribunal for a decision within 120 days of all comments having been received. Where there are no objections, the assessment report must be submitted to the Municipal Manager for a decision, via the Director: Engineering Services, within 60 days of all comments having been received.

8. Once the decision is issued, there is a 21-day period within which anyone may appeal the decision. Appeals are decided by the Executive Mayor.
9. Appeal decisions are final. Where an appeal decision is disputed, the matter may be taken on review to the High Court.

The uses identified as primary uses do not require prior land use approval. Primary uses must however comply with the development parameters set out in the LIZS (parking, maximum size etc.). Building plans must also be approved in terms of the National Building Regulations.

#### Contact details for Enquiries

- Town Planning Department: 023 614 8000
- Administrative staff: Myrna Staal, Janelle Vermeulen
- Town Planners: Tracy Brunings, Jack van Zyl, Andrew Marthinus

Zone	Primary Use Permitted	Use permitted with prior Consent
Agri I	B&B in dwelling house	Guest House, Guest Lodge, Wellness Centre
Agri II	B&B in dwelling house	Guest House
Single Residential I	B&B in dwelling house	Guest House, Self-catering
Single Residential I	B&B in dwelling house	Self-catering
General Res IV	Guest Lodge	
General Res V	Hotel (includes wellness centre)	
Business Zone	Hotel (includes wellness centre)	Hotel
Resort Zone	Tourist Accommodation	Hotel
Transport zone I	Tourist Accommodation	
Open Space III (Nature Conservation Area)		Tourist Accommodation (includes wellness centre)
Open Space IV (Nature Reserve)		Tourist Accommodation (includes wellness centre)

**CLICK HERE TO VIEW THE LANGEBERG INTEGRATED ZONING SCHEME BY-LAW**



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## NEW ON OUR WEBSITE

**VACANCIES - NOVEMBER 2023**

[CLICK TO VIEW](#)

**STUDENT BURSARY APPLICATIONS OPEN**

[CLICK TO VIEW](#)

**NOTICE OF A NEW WATER USE LICENCE APPLICATION TO INCREASE WATER ALLOCATION FROM THE BRANDVLEI DAM**

[CLICK TO VIEW](#)





## RESIDENTS ARE ENCOURAGED TO KEEP SIDEWALKS NEAT AND FREE FROM OBSTRUCTIONS

There is an increased tendency for residents to extend their properties onto municipal sidewalk. The matter has escalated to fencing and structures being built, digging into or covering the underlying municipal services. In some instances it prevents the municipality from accessing an area to fix infrastructure.

As a result, the affected neighbourhood will experience unnecessary prolonged service downtime and repairs could come at a higher costs. The municipality urges property owners to work with the municipality to keep their sidewalks neat and in a manner which does not adversely impact on municipal services or public safety. Such cooperation will not only contribute to the overall beauty of our towns but increase the property market value of your neighbourhood.

With reference to Section 3 of the Langeberg Bylaw related to Roads and Streets, 2023 (PN 8818), you are therefore requested to please take note of the following:

- All structures and gardens must be within property boundaries.

- No built structures whatsoever are permitted on sidewalks or within the road reserve.
- Safe pedestrian movement must be available to all road users on the sidewalk and no obstacles such as rocks, plants or any other obstacle will be allowed that obstructs pedestrian movement.
- Gardening on sidewalks is strongly discouraged where it risks causing damage to underground municipal utilities such as water and sewer pipelines. Where this occurs, the private individual will be responsible for related costs of repairs.
- The municipality is entitled to dig up any sidewalk to attend to servicing problems, such as a burst water pipe, and cannot be held liable for any losses of garden areas which have been established on sidewalks.
- Where a property owner has paved the entrance to the property or sidewalk and the municipality has to disturb the surface to maintain services, the reinstatement of paving will be for the owner's account. The municipality will only backfill the area and make it safe.



# ELECTRICAL METER AUDIT IN CONJUNCTION WITH THE TID ROLLOVER PROCESS WELL UNDERWAY

As from October 2023, the appointed prepaid meter service provider, Syntell Pty Ltd, successfully visited 1,389 (5.4%) of Langeberg Municipal residences, to kick-off the Token ID Rollover project and conduct an electrical meter audit.

With Zolani and Ashton residences already visited, the fieldworkers will now be in Nkqubela until 06 February 2024.

The aim of the project is to visit all households in the Langeberg Municipal area before the Token ID (TID) Rollover of STS prepaid meters on 24 November 2024. If this is not done, the prepaid meter will stop functioning on 24 November 2024 and the user will be left without access to electricity.

Langeberg Municipality has opted against the Eskom do-it-yourself approach, but will rather assist all residents to manually update their pre-paid meters and use this opportunity to audit all electricity meters.

Residents must please allow authorized Syntell fieldworkers with an official identity card to enter your premise and access your electricity meter.

The Syntell visit to your property will involve:

- An inspection of the electrical meter
- User data information collection
- Configure electricity prepaid meters to accept the new STS Edition 2 tokens so that the meter continues to work after 24 November 2024.

Prepaid meter users will need to recharge any vouchers you have already purchased. Once you have rolled over your software your prepaid meter will not accept any old tokens, so you must input any pre-purchased vouchers.

## Make an appointment

As the door-to-door visit occur during working hours, many residents are at work. The Syntell field staff will then leave a letter requesting the resident to make an appointment for a suitable time to return to the property.

Thus far, 466 households could not be accessed due to nobody being at home, of which only 13 residents called to schedule an appointment. All appointments have been attended to by the fieldworkers.

We require our residents to respond to the "No Access letter" by contacting the Syntell Service Desk, to schedule an appointment. Your cooperation will be highly appreciated.

- Phone: 0218121877
- WhatsApp: 0727289229
- Email: [servicedeskagents@syntell.co.za](mailto:servicedeskagents@syntell.co.za)

## TID ROLLOVER TIMELINE

Ashton - Zolani	13 days	Fri 23-10-13	Tue 23-10-31
Ashton	12 days	Wed 23-11-01	Thu 23-11-16
Robertson - Nkqubela	70 days	Wed 23-11-01	Tue 24-02-06
Robertson	70 days	Wed 24-02-07	Tue 24-05-14
Bonnievale	20 days	Wed 24-05-15	Tue 24-06-11
McGregor	15 days	Wed 24-06-12	Tue 24-07-02
Montagu	25 days	Wed 24-07-03	Tue 24-08-06
Farms	15 days	Wed 24-08-07	Tue 24-08-27

CLICK HERE TO VIEW THE MOST UPDATED LIST AND PICTURES OF THE FIELD AUDITORS THAT WILL VISIT YOUR PROPERTY



**Busani Sambo**  
Field Supervisor



**Gerrit Olivier**  
Field Supervisor



**Thandokazi Nonqithi**  
Field Auditor



**Thimna Williams**  
Field Auditor



**Xolelwa Tshoto**  
Field Auditor



**Lannwill Louw**  
Field Auditor



**Chedele Beginsel**  
Field Auditor



**Jo-wheel Plaatjies**  
Field Auditor



**Buyelwa Maxego**  
Field Auditor



**Nosipho Kolo**  
Field Auditor



**Rigiano Snyman**  
Field Auditor



**Geraldo Beukman**  
Field Auditor





# POTHOLE REPAIR PROGRAMME NOVEMBER 2023

Langeberg Municipality urges the community to log complaints of potholes, uneven road surfaces, damaged pavements and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail [info@langeberg.gov.za](mailto:info@langeberg.gov.za)

Reported potholes will be added to the programme.

Roads with high volume of traffic are prioritised. All potholes reported will receive attention according to the programme.

The civil works team do their best to stay on schedule, but it is subject to the weather and other urgent matters that require the team's attention such as pipe bursts, stormwater issues and breakdowns among other things.

## POTHOLE REPAIR PLAN - OCTOBER 2023

ASHTON	BONNIEVALE	McGREGOR	MONTAGU	ROBERTSON
13 - 17 NOVEMBER 2023				
<ul style="list-style-type: none"><li>• Eike Street</li><li>• Karee</li><li>• Uitspan</li><li>• Gardenia</li><li>• Acacia</li></ul>	<ul style="list-style-type: none"><li>• Kanaal Street</li><li>• Akasia Avenue</li><li>• Buite Crescent</li></ul>	<ul style="list-style-type: none"><li>• Lang Straat</li><li>• Willie Meyer Singel</li></ul>	<ul style="list-style-type: none"><li>• Wilhelm Thys laan</li><li>• Kohler straat</li><li>• Anderson straat</li></ul>	<ul style="list-style-type: none"><li>• Biko</li><li>• Hani</li><li>• Mabombo</li></ul>
20 - 24 NOVEMBER 2023				
<ul style="list-style-type: none"><li>• Amirilla</li><li>• Burkea</li><li>• Protea</li><li>• Khuselo</li><li>• Maqolo</li></ul>	<ul style="list-style-type: none"><li>• Waterkant Street</li><li>• Landbou Street</li><li>• Reitz Street</li></ul>	<ul style="list-style-type: none"><li>• Hoop Straat</li><li>• Eerste Laan</li></ul>	<ul style="list-style-type: none"><li>• Sipres laan</li><li>• Protea laan</li><li>• Akasia laan</li><li>• Dahlia Straat</li></ul>	<ul style="list-style-type: none"><li>• Sonneblom</li><li>• Malva</li><li>• Rosita</li></ul>
27 - 30 NOVEMBER 2023				
<ul style="list-style-type: none"><li>• Spofana</li><li>• Dudumashe</li><li>• Mantlana</li><li>• Zwedala</li></ul>	<ul style="list-style-type: none"><li>• Kelkiewyn Street</li><li>• Forrest Street</li><li>• Kruin Crescent</li></ul>	<ul style="list-style-type: none"><li>• Tweede Laan</li><li>• Grey Straat</li></ul>	<ul style="list-style-type: none"><li>• Bloem straat</li><li>• Piet Retief straat</li><li>• Uitvlugt straat</li><li>• Palm laan</li><li>• Eike laan</li></ul>	<ul style="list-style-type: none"><li>• Pollack</li><li>• Loop</li><li>• Van Zyl</li></ul>

**VIEW PROGRESS ON ALL IDENTIFIED  
AND BUDGETED PROJECTS HERE**

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REFUSE BAGS AND WHEELIE BINS MUST BE  
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OUR STATUS



## WATER RESULTS - OCTOBER 2023



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
Inflow ML			57			
pH (at 25°C)	≥5.00 - ≤9.70	6.88	7.28	6.74	6.89	6.49
Conductivity (at 25°C)	≤170	54.9	66.3	11.8	<4	<4
Turbidity (NTU)	≤1.0 Operational ≤5.0 -Aeshetic	12	2.8	0.64	0.61	2.4
Colour (mg/L as Pt)	≤15	<4	7	5	<4	<4
Aluminium (µg/L as Al)	≤300	402	287	116	<40	222
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	124	137	<0.20	<20	<20
Free Chlorine (mg/L)	>0.0 - ≤5	1.4	2.5	3.3	1.8	0.25
E.Coli (cnt/100ml)	Not Detected	<1	<1	<1	<1	<1
Total Coliform Bacteria	≤10	<1	<1	<1	<1	<1

CLICK HERE FOR MORE  
WATER RESULTS



**LANGEBERG MUNICIPALITY 24/7 CALL CENTRE**  
**0860 88 111**



**WHATSAPP: 065 211 7822**

**LANGEBERG'S DEDICATED FIRE LINE:**  
**023 615 8911**

## LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

## NATIONAL EMERGENCY NUMBERS

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND  
MOUNTAIN FIRES**  
**CAPE WINELANDS DISTRICT  
MUNICIPALITY CALL CENTRE:**  
**021 887 4446**



**BUREAU OF MISSING PERSONS**  
**021 918 3512 / 3449 / 3452**



**MOUNTAIN RESCUE**  
**021 948 9900**



**POISONS INFORMATION  
HELPLINE OF THE W-CAPE**  
**0861 555 777**



**HEALTH FACILITIES IN THE  
LANGEBERG MUNICIPAL AREA**

## HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

## CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 615 3288/3323
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

## DENTAL CLINIC

**ROBERTSON - 023 626 1602**

## CLINIC TIMES:

**07:30 - 16:00**  
**(MON - FRI)**  
**(CLOSED ON PUBLIC HOLIDAYS)**



**SNAKE CATCHER**  
**063 556 6338**



**GENDER-BASED VIOLENCE  
COMMAND CENTRE**  
**0800 428 428 or \*120\*7867#**