

# EXPRESS

EDITION 115 - MARCH 2024



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## QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles? Please contact Willy-John Gordon at [wgordon@langeberg.gov.za](mailto:wgordon@langeberg.gov.za)



## MESSAGE FROM THE MUNICIPAL MANAGER

*MUNICIPAL MANAGER OF LANGEBERG MUNICIPALITY: MR DP LUBBE*

This period in our financial year is one of those periods where we are busy with the financial management and planning processes of two financial years simultaneously.

We have just before the end of February 2024, successfully passed the 2023/24 financial year Adjustment Budget and in terms of legislation, are we legally compelled to revise and update our Service Delivery and Budget Implementation Plan (SDBIP) and Organisational and Individual Performance Scorecards for the 2023/24 financial year. With 1 April 2024 drawing nearer, we will enter the last (4th) quarter of our 2023/24 financial year, ending 30 June 2024.

Also, we are now in this month of March 2024, most busy in finalizing our draft of our second amendment 2024/25 of our Integrated Development Plan for the 5-year period 2022 to 2027, as well as our draft 3-year aligned MTREF budget. Both the draft IDP and draft Budget for 2024/25 must be passed, in terms of legislation, before the end of March 2024, by our Council. Our Council meeting is scheduled for 27 March 2024.

We are most proud that we were able to successfully establish our Langeberg Community Safety Forum on 15 February 2024, and quite fitting with this achievement, was the absolute wonderful accomplishment of our Montagu Community Policing Forum (CPF), which won the award for best CPF in the Western Cape. If that was not enough of an achievement, they went on and won the award for the best CPF in South Africa! Well done, they really made Langeberg proud.

On a more somber note, I want to acknowledge the tragic incident involving a missing young schoolgirl in the Saldanha Bay municipality at the time of writing this message. Our thoughts and prayers are with her, and we hope for her safe return. In light of this tragedy, I urge all parents in Langeberg to prioritize the safety of their children. Unfortunately, we live in times marked by danger and cruelty, where innocent young lives can be threatened by individuals with dark and sinister motives. Let us prioritize the well-being of our children in Langeberg.

May you be abundantly blessed.





# STREAMLINING TEMPORARY ROAD CLOSURE AND EVENT APPROVALS IN LANGEBERG MUNICIPALITY

Langeberg Municipality has implemented an efficient approval process for temporary road closures, showcasing a commitment to responsive governance. This streamlined approach ensures transparency, efficiency, and citizen satisfaction. Let's delve into the key steps of this process and explore how it adapts for events requiring road closures.

## *1. Comprehensive Application Submission*

Citizens initiate the process by submitting completed application forms, including necessary documentation for the following road closures: Funerals, Matric Farewells, Cultural Events, Weddings, Birthdays and Family Reunions. This step sets the foundation for understanding each request, ensuring subsequent stages focus on efficient processing.

## *2. Consultation with Ward Councillors*

Applications then progress to the respective Ward Councillor for community engagement and comments. This phase establishes a crucial connection between the municipality and the local community.

## *3. Director's Approval Process*

Memorandums and letters, including the application and Councillor's comments, are compiled and submitted to the Director of Engineering Services for final approval. This step emphasizes a thorough review of each application.

## *4. Keeping Applicant Informed*

Upon approval, prompt notifications are sent to applicants, guiding them through the payment process. Transparent communication ensures citizens are well-informed about the progress of their requests, fostering trust in municipal procedures.

*5. Coordinated Notifications to Relevant Departments*  
After payment confirmation, necessary approvals are disseminated to key departments, such as local SAPS and traffic departments. This ensures record-keeping and facilitates the prompt delivery of materials for road closure.

## **Adaptation for Event Road Closure Applications:**

## *6. Involvement of Manager Local Economic Development*

For events requiring road closures, the basic application is submitted. Upon receiving the road closure application, it is forwarded to Manager LED, Mrs. Cook, who requests the event organizer to complete an event application document.

## *7. Comments and Approval*

The completed application is sent to Ms. S Jansen, Chief Clerk: Committees, for comments. If the event is approved, the approval letter specifies that the approval is subject to road closure approval. The process then seamlessly continues from point 2 above.

## *8. Liquor License Application*

If a liquor license is required, the event application process is followed. The approval letter states that the road closure is conditionally approved, subject to the approval of the liquor license. The liquor license is provided as part of the application.

This adapted process ensures that events requiring road closures are seamlessly integrated into the established temporary road closure approval framework, further enhancing municipal services and responsiveness. We urge the public to note that all event applications must be submitted at least 60 days prior to the event.

[\*\*KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES\*\*](#)

# HOW TO APPLY FOR EVENTS

All events in the Langeberg Municipal area has to go through an application and approval process to ensure the event is safe for the public and comply to the municipality's Events By-law. Event applications need to be submitted at least two month before the actual event date. The following steps will guide you through how the process works.

1

## Contact us

Contact the municipality regarding a proposed event in the Langeberg Municipal area.

- **Call: 023 626 8214**
- **E-mail: [icook@langeberg.gov.za](mailto:icook@langeberg.gov.za)**



2

## Determine if your event needs an application

After contacting the municipality, the matter is discussed to determine if the proposed activity is regarded as an event in terms of our Event By-law (**[Click here to read](#)**).



3

## Apply for your event

If it determined that your event needs to follow the application process, an application form will be made available to complete. Once complete application, relevant document and proof of payment is received, and checked for completeness in terms of the Event Requirements document (**[Click here for the application form](#)**).



4

## Evaluation of application

The complete application is sent to all Event Evaluation Team members to provide inputs. Clarity on comments / concerns are taken up with the event organizer. The comments are then included in a letter detailing the application outcome which is submitted to the Municipal Manager for review and signature.



5

## Letter with application status

Once the Municipal Manager reviewed and signed the letter, it is forwarded to the applicant to inform them of the application outcome.





# PROJECT **UPDATE**



## **SUPPLY, DELIVERY AND INSTALLATION OF CRICKET NETS, KING EDWARDS SPORT FIELD, MONTAGU**

**Project Status:** Complete

**Contractor:** Q15/2023 awarded to Perfect Bounce

**Value:** R 120 000.00

**Location:** Montagu

**Commencement date:** 04 December 2023

**Completion date:** 07 February 2024



## **UPGRADE WASTE WATER TREATMENT WORKS**

**Project Status:** Construction Work on inlet works, bio-reactor and clarifier are on programme and expenditure on track with 73% MIG expenditure achieved. Progress on site good with chlorine contact channels progressing.

**Contractor:** T41/2023 awarded to Hiload Inyanga Construction Company (Pty) Ltd.

**Value:** R100 124 052.65 (vat inclusive)

**Location:** Robertson

**Commencement date:** 18 January 2023

**Estimated completion date:** 20 October 2025



## **SUPPLY AND INSTALL PRECAST CONCRETE WALLING AND ANTI-SCALE TYPE FENCING**

**Project Status:** Excavations has started. An updated programme has been received from the contractor with adjustments made to the Van Zyl Street sports ground programme. Completion date remains the same.

**Contractor:** Tender 36/2023 awarded to Batsini (Pty) Ltd

**Tender Value:** R2 800 000.00

**Location:** Robertson

**Commencement date:** 11 January 2024

**Tender estimated completion date:** 28 June 2024



## **THE CONSTRUCTION OF NKQUBELA SECOND ENTRANCE**

**Project Status:** Preparing soil for vegetation and irrigation in the centre of the circle. Installation of lamp post is in process with 80% of the trench excavation done and electrical cable connections complete.

**Contractor:** T15/2022 awarded to Batsine (Pty) Ltd

**Tender Value:** R 9 016 589.91

**Location:** Nkqubela

**Commencement Date:** 12 May 2023

**Estimated Completion Date:** 29 February 2024

# SERVICE REQUEST REPORT

## FEBRUARY 2024

NUMBER OF SERVICE REQUESTS  
RECEIVED BY THE CALL CENTRE

# 2022



**983 (PHONE CALL)**



**896 (WHATSAPP)**



**76 (IN PERSON)**



**23 (E-MAIL)**



**18 (2-WAY RADIO)**



**1 (LETTER)**

### SERVICE REQUESTS/COMPLAINTS PER TOWN

ASHTON

424

BONNIEVALE

296

McGREGOR

94

MONTAGU

296

ROBERTSON

839



**AT YOUR CALL  
24 HOURS  
7 DAYS A WEEK**

### TOP REQUESTS/ COMPLAINTS

75

Electrical (Power Failures)  
Ward 2, Robertson

58

Electrical (Power Failures)  
Ward 10, Ashton

52

Civil (Sewerage Blockages)  
Ward 2, Robertson

49

Electrical (Nuisance Tripping/T-Reset)  
Ward 2, Robertson

41

Civil (Sewerage Blockages)  
Ward 3, Robertson

38

Civil (Septic Tanks)  
Ward 8, Bonnievale

30

Electrical (Power Failures)  
Ward 9, Ashton

29

Electrical (Power Failures)  
Ward 8, Bonnievale

29

Electrical (Power Failures)  
Ward 4, Bonnievale

27

Civil (Septic Tanks)  
Ward 5, McGregor

### HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

### HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

### INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)



# BUSINESSES AND SPAZA SHOPS IN THE LANGEBERG MUNICIPAL AREA THAT NEED A LICENCE

**KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES**

If you are operating any of the following businesses in the Langeberg municipal area, you must be in possession of a Business License, in terms of the Business Act, 1991 (Act 71 of 1991). The following formal and informal business needs to apply:

## 1. Formal Businesses

- Any business providing meals for on, or off the premises consumption (for example: hot dogs, hamburgers, sandwiches, wraps, breakfast, and sit-down meals).
- Any business trading in perishable foodstuffs (for example: milk, meat, fish, and fish products).
- Any facility providing Turkish baths, saunas, and health baths and any facility providing massages, or infra-red treatment.
- Any business making the provision of escort services of males and/or females available.
- Any business keeping 3, or more mechanical, electronic, or electrical devices for recreation or amusement (for example: slot machines, Pin Ball machines)
- Any business keeping 3, or more snooker or billiard tables.
- Any business operating a night club, or discotheque.
- Any business operating a cinema, or theatre.
- Any business conducting an adult premises in terms of Section 24 of the Films and Publications Act, 1996.

## 2. Informal Businesses

Any business selling foodstuffs in the form of meals, or perishable foodstuffs which is conveyed from place to place by vehicle, or from a movable structure (for example: a food truck or trailer, a temporary structure at an event, or a market, or from an approved informal trading area).

3. *The following businesses are exempt from obtaining a business license:*

- Business operated by the state or municipality (e.g.: municipal canteen).
- Business operated by a charitable, religious, educational, or cultural institution, agricultural organization, only if all the profits are solely devoted to the purposes of that organization (e.g., school tuck shop, church bazaar).
- The informal traders selling clothing, flowers, haberdashery, fruit, and vegetables from an approved informal trading area.
- All other formal and informal businesses not mentioned above.

## 4. Application process: Business Licences

- The application form must be completed, and the applicable levy paid.
- The completed application form and proof of payment must be submitted to the Municipality.
- The application form will be circulated for comments and if the premises are compliant, your Business License will be issued within 21 working days.
- If there are any outstanding matters, the business license will only be issued once all issues have been addressed.

## 5. Application process: Spaza Shops

- An application to operate a spaza shop must be made in terms of the Langeberg Land Use Planning Bylaw, 2015 and the Langeberg Integrated Zoning Scheme By-law, 2018. Applications are assessed in terms of all relevant legislation and policies and, on the basis thereof, the Langeberg Municipal Planning Tribunal or the authorised employee may decide to approve or refuse an application.



- Application forms are available from the Town Planning Department and an application fee, as stipulated in the tariff list, is payable upon submission of the application. The application fee is not refundable if the application is refused.
- The owner must submit the application to operate the spaza shop to the Town Planning Department. To enable an application to be processed, the application form must be FULLY completed with all supporting documents, site plan, proof of ownership / authorisation by owner, copies of ID documents and the prescribed application fee. Incomplete applications will be returned to the applicant by post. No application may be made for a spaza shop on a site which is still in the ownership of the municipality or the state.
- The application must be advertised, and written notices must be sent to surrounding property owners identified by the Town Planning Department, for their comments. Proof of such notification will be recorded by the Town Planning Department. Alternatively, applicants may get the written consent from surrounding property owners, listed as affected properties, themselves. This list and the pro-forma Neighbour's Consent Form shall be provided by the municipality upon request. In addition, a standard notice must be displayed on the premises for the duration of the advertising period. The notice must provide complete information relating to the applicant's proposed spaza shop and must state that any objections may be made to the Municipality within the specified period.
- The Town Planning Department must send information regarding the application to the Health Department, the Building Inspectorate, the applicable Ward Committee and SAPS, or alternatively arrange a site inspection with such parties present.
- The Health Department, Building Inspectorate, Ward Committee, and SAPS must, in response, send a report to the Town Planning Department regarding the investigation, compliance with the relevant legislation, and their recommendations.
- The Town Planning Department must also conduct an on-site inspection and prepare a report and recommendation.
- The application must be considered by the Langeberg Municipal Planning Tribunal, or the authorised employee as applicable. Each application must be evaluated on merit, with specific regard to the requirements outlined in the Langeberg Spaza Shop Policy.
- The applicant must be informed of the decision in writing. The approval by the Langeberg Municipality for a spaza shop will only apply to the property owner, whilst the person who operates the spaza shop should be the owner him/herself or a family member / legal tenant residing on the property in possession of a valid South African I.D. document. In the case where the property owner and / or employees are not South African citizens, a valid work permit must be presented and recorded on file.
- A complete record of all applications and decisions regarding spaza shops must be kept by the Town Planning Department.

## HOW TO REGISTER ON THE EPWP DATABASE

EPWP offers short-term and medium-term work opportunities for those who are unemployed or unskilled.

- Are you unemployed and over the age of 18.
- People with disabilities are encouraged to register.
- Simply submit the application form with a copy of your South African ID document at your nearest municipal office.
- Application forms are available at all municipal offices.

For any EPWP enquiries contact Ms T Danti or Mr L Ngqakase:

- Email: [tdanti@langeberg.gov.za](mailto:tdanti@langeberg.gov.za) / [LNgqakase@langeberg.gov.za](mailto:LNgqakase@langeberg.gov.za)
- Phone: 023 626 8263
- Office: Commando Building, 04 Church Street, Robertson

# Follow Us on Social Media



**CONNECT WITH US FOR THE LATEST  
LANGEBERG MUNICIPAL NEWS & UPDATES**



on Facebook - Langeberg Municipality



on X (previously Twitter) @Langeberg\_Muni



on Instagram @langebergmunicipality

## DID YOU KNOW?



YOU CAN ALSO INBOX US YOUR SUGGESTIONS, QUESTIONS AND NON-EMERGENCY SERVICE REQUESTS DURING OFFICE HOURS ON ANY OF THE ABOVE PLATFORMS.



# Human Rights Month 2024

Human Rights Month is commemorated in March to remind South Africans about the sacrifices that accompanied the struggle for the attainment of democracy in South Africa. Human Rights Day on 21 March falls within this period.

The month of March is a heightened period in South Africa to mark Human Rights Month, commemorated under the theme, “Three Decades of Respect for and Promotion of Human Rights”.

The 1960s were characterised by systematic defiance and protest against apartheid and racism across the country. On 21 March 1960, the community of Sharpeville and Langa townships, like their fellow compatriots across the country, embarked on a protest march to protest against pass laws. The apartheid police shot and killed 69 of the protesters at Sharpeville, many of them shot while fleeing. Many other people were killed in other parts of the country. The tragedy came to be known as the Sharpeville Massacre and it exposed the apartheid government’s deliberate violation of human rights to the world.

The democratic government declared 21 March Human Rights Day to commemorate and honour those who fought for our liberation and the rights we enjoy today.

Our Constitution is hailed as one of the most progressive in the world. The Constitution is the ultimate protector of our Human Rights, which were previously denied to the majority of our

people under Apartheid. We commemorate Human Rights Day to reinforce our commitment to the Bill of Rights as enshrined in our Constitution.

These rights include:

- Equality – everyone is equal before the law and has the right to equal protection and benefit of the law.
- Human dignity – everyone has inherent dignity and have their dignity respected and protected.
- Freedom of movement and residence – everyone has a right to freedom of movement and to reside anywhere in the country.
- Language and culture – everyone has the right to use the language and to participate in the cultural life of their choice.
- Life - everyone has the right to life.

Whether we are at the workplace, within communities, at schools, or with our partners and children, we all need to demonstrate the kind of responsibility that we would like to see in our country’s future.

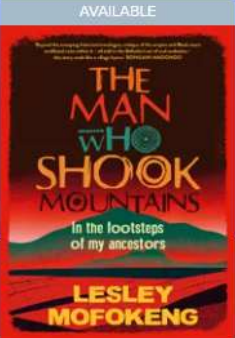

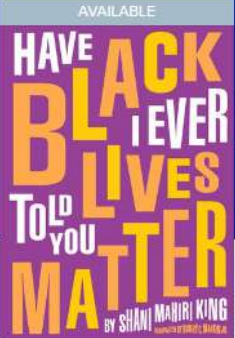
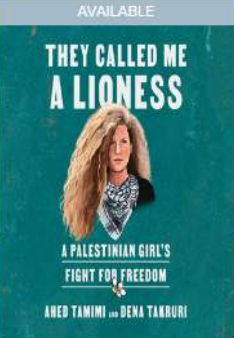
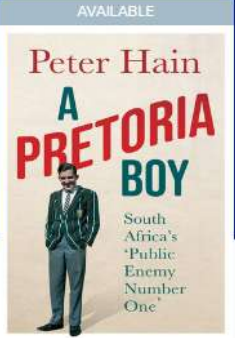
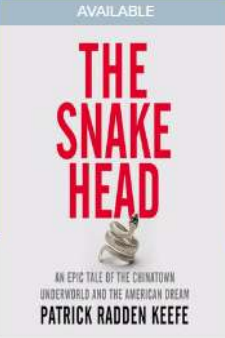
We call on all South Africans to use Human Rights Month to foster greater social cohesion, nation-building and a shared national identity. It is our duty as a nation to strive for inclusive socio-economic development while ensuring that we combat scourges such as racism, racial discrimination, xenophobia and all related intolerances as well as gender-based violence and femicide, which are undermining our human rights culture.



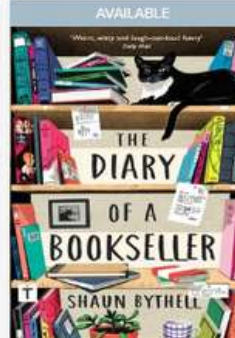

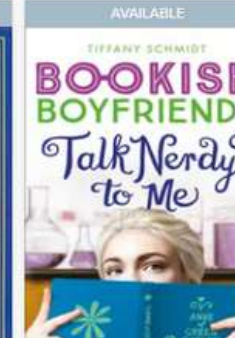


# good reads

## Human Rights Month - Menseregtemaand - Inyanga Yamalungelo Oluntu

Human Rights Month is commemorated in March to remind South Africans about the sacrifices that accompanied the struggle for the attainment of democracy in South Africa. Human Rights Day on 21 March falls within this period. [Click here to see the enite Human Right's Month book selection](#)

 <p>AVAILABLE</p> <p><b>THE MAN WHO SHOOK MOUNTAINS</b> In the footsteps of my ancestors <b>LESLEY MOFOKENG</b></p> <p>The Man Who Shoo... by Lesley Mofokeng EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>BECOMING</b> CHAPTER FOR YOUNGER READERS WITH A NEW INTRODUCTION BY THE AUTHOR <b>MICHELLE OBAMA</b></p> <p>Becoming by Michelle Obama EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>HAVE I EVER TOLD YOU MATTER</b> by SHANI MAHIRI KING</p> <p>Have I Ever Told Yo... by Shani Mahiri King EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>THEY CALLED ME A LIONESSE</b> A PALESTINIAN GIRL'S FIGHT FOR FREEDOM AHED TAMIMI and DENA TAKRURI</p> <p>They Called Me a Li... by Ahed Tamimi AUDIOBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>Peter Hain A PRETORIA BOY</b> South Africa's 'Public Enemy Number One'</p> <p>A Pretoria Boy by Peter Hain EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>THE SNAKE HEAD</b> AN EPIC TALE OF THE CHINATOWN UNDERWORLD AND THE AMERICAN DREAM PATRICK RADDEN KEEFE</p> <p>The Snakehead by Patrick Radden Keefe AUDIOBOOK</p> <p>BORROW</p>
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## SOUTH AFRICAN LIBRARY WEEK 18-24 MARCH 2024 [CLICK HERE](#)

 <p>AVAILABLE</p> <p><b>LIBRARIAN OF BOONE'S HOLLOW</b> Kim Vogel Sawyer AUTHOR OF A SILKEN THREAD</p> <p>The Librarian of Boon... by Kim Vogel Sawyer EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>THE DIARY OF A BOOKSELLER</b> SHAUN BYTHELL</p> <p>The Diary of a Booksel... by Shaun Bythell EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>THE LIBRARY BOOK</b> SUSAN ORLEAN author of THE ORCHID THIEF</p> <p>The Library Book by Susan Orlean EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>BOOKISH BOYFRIENDS</b> Talk Nerdy to Me TIFFANY SCHMIDT</p> <p>Talk Nerdy to Me by Tiffany Schmidt EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>OVERDUE</b> OLIVER, AMANDA Reckoning with the Public Library</p> <p>Overdue by Amanda Oliver EBOOK</p> <p>BORROW</p>	 <p>AVAILABLE</p> <p><b>THE INVISIBLE LIBRARY</b> GENEVIEVE COGMAN</p> <p>The Invisible Library by Genevieve Cogman EBOOK</p> <p>BORROW</p>
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## UPGRADE TO LIBBY

You'll find the same great titles from your library in a modern, easy-to-use app. Plus, you can enjoy offline reading, Apple Carplay and Android Auto support, push notifications, and more.

Your loans, holds, and wish list will be waiting for you in Libby. Learn more at [meet.libbyapp.com](https://meet.libbyapp.com).







# NATIONAL DEPARTMENT OF SPORTS, ARTS, AND CULTURE GIFTS LANGEBERG A NEW OUTDOOR GYM

The National Department of Sports, Arts, and Culture (DSAC) officially handed over a new outdoor gymnasium and children's playground structures in the Langeberg Municipal Park in Ashton, located at the corner of Coronation Avenue and Iris Street.

The National Development Plan (NDP) recognises the importance of sport in promoting wellness and social cohesion. The NDP proposes that every ward should have adequate facilities for basic exercise and sporting activities by upgrading public spaces and integrating housing projects with sports and recreation facilities.

The outdoor gym was constructed with maximum safety in mind, and it is suitable for adults of all ages and fitness levels. Situated in an open park, the community has access to conduct regular exercises for free. Mr. Mgajo, Director of Community Services, along with Portfolio Head Councillor Henn, Ward Councillor Siegel, and Manager Community Facilities Ms. April, accepted the gym on behalf of the municipality and thanked DSAC representatives for their kind donation.

Our children and elderly can now enjoy this option that aids in boosting physical activity for a healthy and unified society.



PHOTO FROM LEFT: Manager Community Facilities: Ms April, Ward Councillor: Cllr Siegel, DSAC Candidate Quantity Surveyor: Ms Selloane Mosia, Director Community Services: Mr Mgajo, Portfolio Head: Cllr Henn



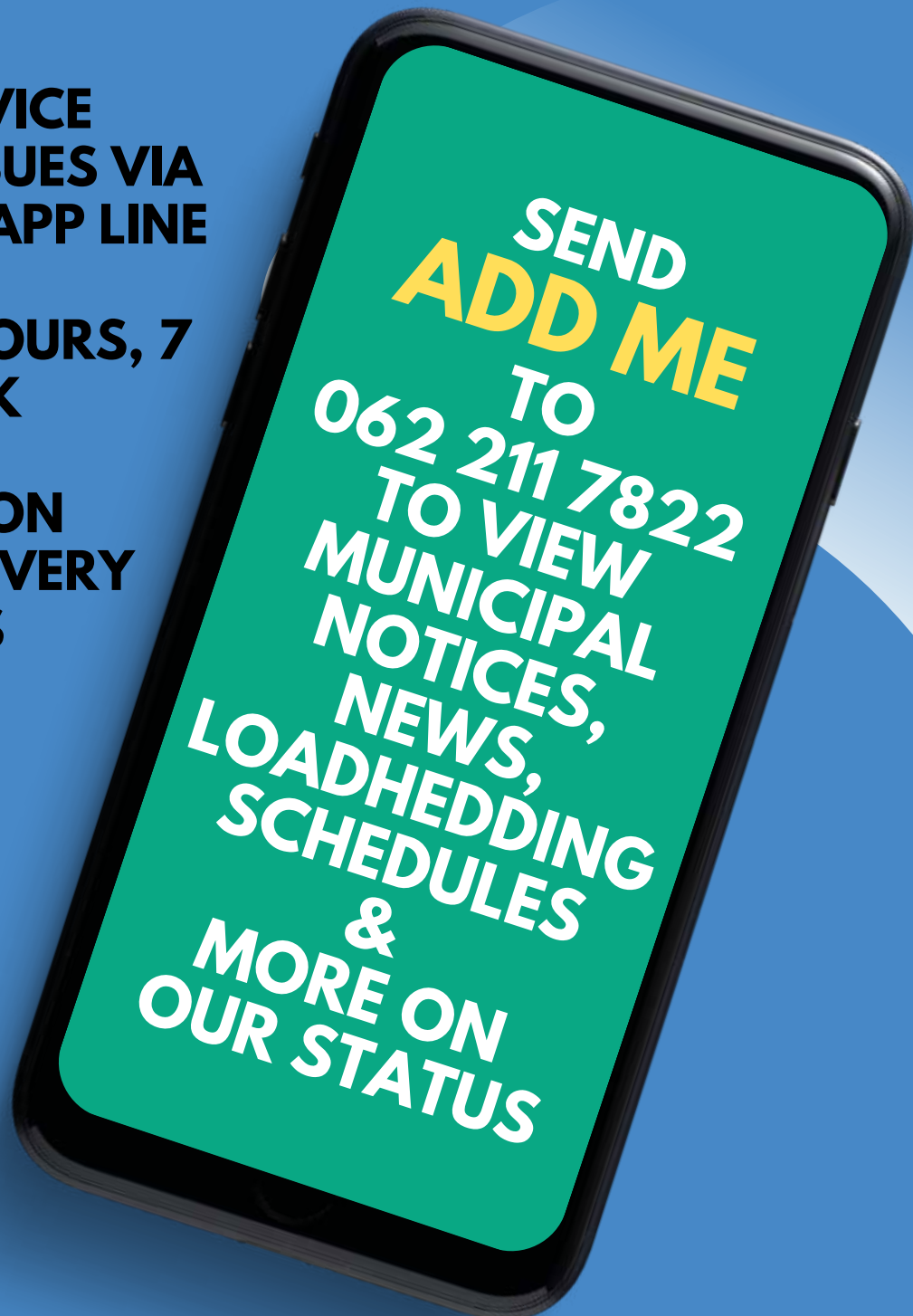
# ADD US ON WHATSAPP 065 211 7822



✓✓ **REPORT SERVICE  
DELIVERY ISSUES VIA  
OUR WHATSAPP LINE**

✓✓ **ACTIVE 24 HOURS, 7  
DAYS A WEEK**

✓✓ **FOLLOW UP ON  
SERVICE DELIVERY  
COMPLAINTS**







# LANGEBERG MUNICIPAL DAM LEVELS: 7 MARCH 2024

## APPRECIATE EVERY DROP

Loadshedding severely affect water storage and sewerage works.  
Let us always be pro-active in saving water.

### ROBERTSON

100%

DASSIESHOEKDAM

100%

KOOSKOKDAM

### MONTAGU

47%

BO-DAM

48%

ONDER-DAM

### MCGREGOR

76%

VAALDAM

77%

ROOIDAM

71%

DRINKWATERDAM

### ASHTON

75%

STOORDAM

### ALL TOWNS

53%

35.8% Last year

BRANDVLEI DAM

**PLEASE REPORT  
WATER MISUSE  
AND LEAKS AT  
0860 88 11 11**

## HOW TO SAVE WATER AT HOME

### TURN OFF TAPS

While washing, brushing, shaving...

### TAKE SHORTER SHOWERS

instead of a bath. Close the tap, soap up, then turn water back on to rinse.

### FIX

Leaking taps, pipes and toilets.

### SAVE A FLUSH

and install a water-saving toilet flush system.



**WASH ONLY FULL LOADS OF CLOTHES AND DISHES.**

### USE GREY WATER

Re-use water from baths, showers and washing to: flush toilet, wash car, wash floor, water the garden.

# YOUR PREPAID METER WILL STOP WORKING IF NOT UPDATED BEFORE 24 NOVEMBER 2024

All prepaid electricity meters in South Africa must be configured to accept the new tokens that will be generated after the Token ID (TID) Rollover on 24 November 2024.

If your prepaid meter is not updated by 24 November 2024, you will be left without access to electricity.

Langeberg Municipality has appointed Syntell, who are currently going from door-to-door to assist all households and businesses with this software configuration.

We urge all households to please cooperate in this initiative by allowing authorized Syntell officials access to your electrical meter, so that the meter continues to work after 24 November 2024 until 2045.

As Syntell field workers could change throughout the project timeline, [view the most recent updated pictures of the Syntell field workers on the Langeberg Municipal Website. \(Click Here\).](#)

## THESE FIELD AUDITORS COULD SOON VISIT YOUR PROPERTY TO UPDATE YOUR PREPAID METER:



**Busani Sambo**  
Field Supervisor



**Gerrit Olivier**  
Field Supervisor



**Michael Fox**  
Field Supervisor



**Thandokazi Nonqithi**  
Field Auditor



**Thimna Williams**  
Field Auditor



**Xolelwa Tshoto**  
Field Auditor



**Lannwill Louw**  
Field Auditor



**Chedele Beginsel**  
Field Auditor



**Jo-wheel Plaatjies**  
Field Auditor



**Ruwayne Lizwane**  
Field Auditor



**Hyron Prins**  
Field Auditor



**Aphelele Bunu**  
Field Auditor



**Buyelwa Maxego**  
Field Auditor



**Siyasisanda Sokutapa**  
Field Auditor

**By the end of February 2024 the project is 29% complete, with visits already carried out in the following areas:**

- Zolani - completed (resident to make an appointment)
- Ashton - completed (resident to make an appointment)
- Nkqubela - completed (resident to make an appointment)
- Robertson - completed (resident to make an appointment)
- Bonnievale - completed (resident to make an appointment)
- Montagu - in progress

## DID YOU MISS SYNTELL'S VISIT TO YOUR PROPERTY?

We require our residents to respond to the "No Access letter" by contacting the Syntell Service Desk, to schedule an appointment.

**It should be noted that an appointment cannot take place during loadshedding.**

- Phone: 0218121877
- WhatsApp: 0727289229
- Email: [servicedeskagents@syntell.co.za](mailto:servicedeskagents@syntell.co.za)
- Langeberg Municipality: 0860881111

## THE SYNTELL VISIT TO YOUR PROPERTY WILL INVOLVE:

- An inspection of the electrical meter
- Gathering information about user
- Re-programme and enter special pair of key change tokens to existing electricity prepaid meters to comply with STS Edition 2

**Prepaid meter users will need to recharge any vouchers you have already purchased. Once you have rolled over your software your prepaid meter will not accept any old tokens.**



# POTHOLE REPAIR PROGRAMME

## MARCH 2024

Langeberg Municipality urges the community to log complaints of potholes, uneven road surfaces, damaged pavements and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail [info@langeberg.gov.za](mailto:info@langeberg.gov.za)

Reported potholes will be added to the programme.

Roads with high volume of traffic are prioritised. All potholes reported will receive attention according to the programme.

The civil works team do their best to stay on schedule, but it is subject to the weather and other urgent matters that require the team's attention such as pipe bursts, stormwater issues and breakdowns among other things.

### POTHOLE REPAIR PLAN

ASHTON	BONNIEVALE	McGREGOR	MONTAGU	ROBERTSON
1 MARCH 2024				
• Faure	• Buitensingel	• Kantoor		• Van Zyl
4-8 MARCH 2024				
• Spofana • Dudumashe • Mantlana • Zwedala	• Almarialaan • Kloof • Bester • Reitz	• Kerk	• Sipres • Eike • Jakaranda • Palm	• Fleur • George • Sainsbury • Rivier
11-15 MARCH 2024				
• Notwalana • Mketsu • Ndinisa • Matoti	• Madeliefie • Keurboom • Viooltjiesingel	• Lang	• Buitekant • Park • Cross • Goeddam • Pekeur •	• Albert • Victoria • Truter • Bloekom • Ficus
18-22 MARCH 2024				
• Sichebu • Manthlana • Madlolo • Tyhalisisy	• Silwerboom • Leeubekkie • Geelhout	• Tindall • Kerk	• Berg • Lintvelt • Krom • Keerom • Tanner • Bree	• Long • Short • Lusernbos • Bloekompos
25-28 MARCH 2024				
• Middel • Lelie • Robertson • Fouche	• Olienlaan • Karoblaan • Akasialaan	• Buitenkant	• Hofmeyer • Kerk • Swanepoel • De Kock	• Barry • Japonika • Sonneblom



# LAW ENFORCEMENT IN LANGEBERG

Law Enforcement Officers play a crucial role in maintaining order and safety in our communities. In the Langeberg municipal area, there are six Law Enforcement Officers who are responsible for enforcing the Langeberg Municipality's by-laws. These officers work tirelessly to ensure that citizens are abiding to by-laws and regulations put in place to ensure effective service delivery and cooperative communities.

Law Enforcement Officers also work closely with different government organisations, such as the South African Police Service. By collaborating with other organizations, they can effectively address issues related to crime and public safety.

Our by-laws provide procedures, methods and practices to regulate issues around selling liquor, informal trading, municipal land use planning, integrated zoning scheme like operating a business in a residential area, supply of electricity, supply of irrigation water, use of sewerage and sanitation services, utilization of streets, noise complaints, keeping of animals, pound use, control of cemeteries, hosting of events, use of public amenities, and the preservation of the environment like air quality and integrated waste management to mention a few.

The top complaints reported to Law Enforcement Officers is about Illegal Hawkers. These are people who sell goods on the street without a permit, which is against the law.

Law enforcement officers have the power to confiscate goods, issue compliance notices and fines, and shut down illegal operations where by-laws are infringed upon. Their functions and responsibilities are varied, and they must have certain requirements and skills to effectively serve their communities.

Their functions and responsibilities are varied and include maintaining safety and security through the application of laid-down policing, protection, and rescue procedures, attending to processes aimed at ensuring compliance with laws, by-laws, and regulations. Law Enforcement Officers also attend to documentation and notification procedures, serving of summons, compliance orders, executing warrants of arrest, and preparing statements.

They undertake specific activities during disasters and emergency situations, complete specific reports, statutory documentation, and registers, and attend to the application of specific maintenance sequences with respect to equipment and vehicles. It is important for law enforcement officers to keep abreast of the latest legislative changes, developments, and emerging trends in the profession to effectively serve their communities.

**We urge the community to report unlawful matters to the 24/7 Call Centre.**

- **Call: 0860 88 1111 / 023 615 2219**
- **E-mail: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)**
- **[View Langeberg Municipality's By-Laws](#)**



# MUNICIPAL NOTICES

## REFUSE REMOVAL ON UPCOMING MARCH PUBLIC HOLIDAYS

Refuse removal on the upcoming public holidays during this time will be as follows:

- On Thursday, 21 March 2024 refuse collection will continue as normal with waste facilities open from 08H00-16H00
- On Friday, 29 March 2024 refuse collection will continue as normal with waste facilities open from 08H00-15H00
- On Monday, 01 April 2024 refuse collection will continue as normal with waste facilities open from 08H00-16H00

## ROBERTSON INFORMAL TRADING AREA TO TEMPORARILY RELOCATE DURING CONSTRUCTION WORK

The Robertson Informal trading facility (Hope street), will be temporarily closed from 02 March 2024 until 12 July 2024 due to construction work that aim to improve the existing location.

**CLICK HERE**



## INVITATION TO REGISTER AND TO UPDATE DETAILS ON THE CENTRAL SUPPLIER DATABASE (CSD)

Langeberg Municipality cordially invites all prospective suppliers of goods and services to self-register on the Central Supplier Database (CSD) website, [www.csd.gov.za](http://www.csd.gov.za)

**CLICK HERE**



## AMENDED DRAFT SPATIAL DEVELOPMENT FRAMEWORK: OPEN FOR COMMENTS UNTIL 25 MARCH 2024

Langeberg Municipality is currently in the process of rewriting the 2015 Municipal Spatial Development Framework (SDF), in terms of the Spatial Planning and Land Use Management Act, 2013 (SPLUMA), the Western Cape Land Use Planning Act, 2014 (LUPA), the Langeberg Municipal Land Use Planning By-Law PN 7461, 30 Julie 2015, and the Municipal Systems Act 2000: Regulations. The SDF will be a core component of the IDP amendment.

**CLICK HERE**



**CLICK HERE TO MORE NOTICES AND MUNICIPAL INFORMATION**

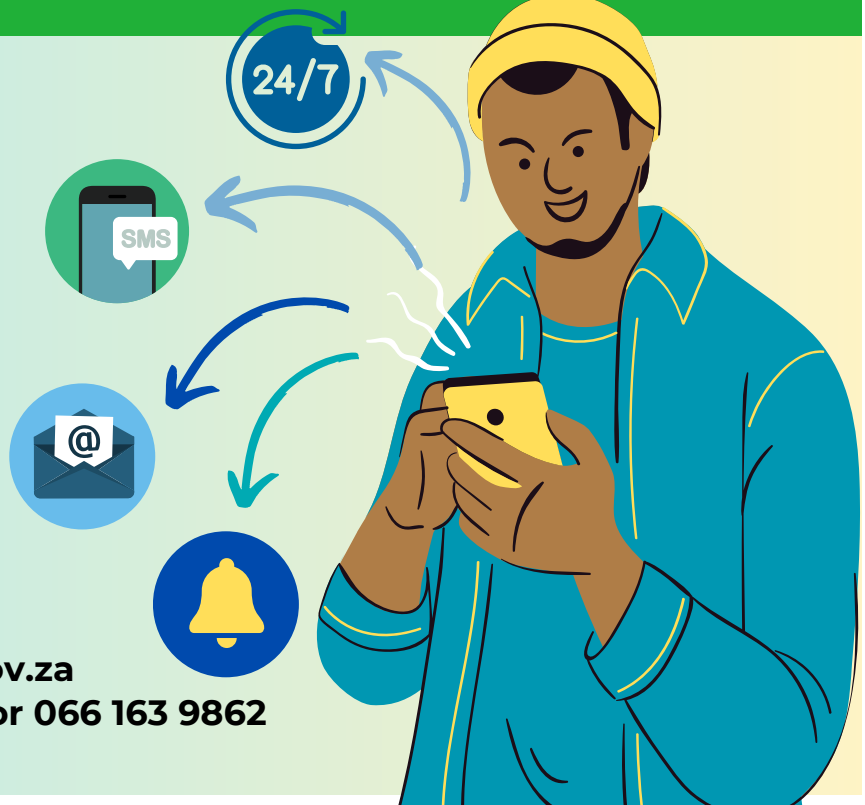
# REGISTER ON OUR SMS DATABASE

Please provide us with the following information:

- Name & Surname
- Cell Number
- Street Address
- Municipal Account Number
- Language Preference (Afrikaans or English)
- Ward Number

on any the following platforms:

- Email: [debiteure@langeberg.gov.za](mailto:debiteure@langeberg.gov.za)
- SMS & WhatsApp: 066 101 1632 or 066 163 9862
- Facebook, Twitter & Instagram



## WATER QUALITY REPORT: ROBERTSON

In the past three weeks complaints have been received in respect of the water quality in Robertson. This is due to a high iron content in the water that results in the discolouration of the water and staining of laundry, especially white items. Also, during this time of the year due to the warm climate, the water usage is extremely high that intensifies the problem. The Municipality is currently investigating options to address this problem. Although the iron content is high, the water is still safe for human consumption.



## WATER RESULTS - FEBRUARY 2024



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
Inflow ML						
pH (at 25°C)	≥5.00 - ≤9.70	7.43	7.51	6.76	7.38	6.49
Conductivity (at 25°C)	≤170	85.1	88	13.4	81.4	10
Turbidity (NTU)	≤1.0 Operational ≤5.0 -Aeshetic	2	1.1	0.76	0.32	5.8
Colour (mg/L as Pt)	≤15	<4	<4	<4	<4	<4
Aluminium (µg/L as Al)	≤300	304	72	147	<40	464
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	32	26	<20	24	203
Free Chlorine (mg/L)	>0.0 - ≤5	0.61	0.72	2.3	>5	1.8
E.Coli (cnt/100ml)	Not Detected	<1	<1	<1	<1	<1
Total Coliform Bacteria	≤10	<1	<1	<1	<1	<1

CLICK HERE FOR MORE  
WATER RESULTS



**LANGEBERG MUNICIPALITY 24/7 CALL CENTRE**  
**0860 88 111**



**WHATSAPP: 065 211 7822**

**LANGEBERG'S DEDICATED FIRE LINE:**  
**023 615 8911**

## LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

## NATIONAL EMERGENCY NUMBERS

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND  
MOUNTAIN FIRES  
CAPE WINELANDS DISTRICT  
MUNICIPALITY CALL CENTRE:**  
**021 887 4446**



**BUREAU OF MISSING PERSONS**  
**021 918 3512 / 3449 / 3452**



**MOUNTAIN RESCUE**  
**021 948 9900**



**POISONS INFORMATION  
HELPLINE OF THE W-CAPE**  
**0861 555 777**



**HEALTH FACILITIES IN THE  
LANGEBERG MUNICIPAL AREA**

## HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

## CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 615 3288/3323
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

## DENTAL CLINIC

**ROBERTSON - 023 626 1602**

## CLINIC TIMES:

**07:30 - 16:00  
(MON - FRI)  
(CLOSED ON PUBLIC HOLIDAYS)**



**SNAKE CATCHER**  
**063 556 6338**



**GENDER-BASED VIOLENCE  
COMMAND CENTRE**  
**0800 428 428 or \*120\*7867#**