#### A4461

### EXPENDITURE ON 2022/2023 BUDGET MEASURED BY THE TOP LEVEL SDBIP FOR THE SECOND QUARTER (5/1/3) (DIRECTOR: STRATEGY AND SOCIAL DEVELOPMENT)

### Purpose of report

To submit a report to Council regarding the expenditure on 2022/2023 Service delivery and budget implementation plan (SDBIP) approved by the Mayor in terms of section 53 (1) (c) (l) & (ii) of the Local Government Municipal Financial Management Act., 56 of 2003 (MFMA).

### Background

In terms of the section 72 (1) (a) and 52 (d) of the Local Government Municipal Finance Management Act (MFMA), 56 of 2003 the accounting officer must by 25 January of each year assess the performance of the municipality during the first half of the financial year. A report on such assessment must in terms of section 72 (1) (b) of the MFMA be submitted to the Mayor, Provincial treasury, and National treasury

### Comments:

The relevant documentation will be provided separately.

#### **Recommendation**

That Council notes the content of the report

This item served before a Special Meeting of Council on 24 January 2023 Hierdie item het gedien voor 'n Spesiale Vergadering van die Raad op 24 Januarie 2023 Eenparig Besluit / Unanimously Resolved

That Council notes the content of the report.



# 2022/2023 MID-YEAR TOP LEVEL SDBIP REPORTING

SERVICE DELIVERY AND BUDGET

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### 2. Introduction

Performance management is a process which measures the implementation of the organisation's strategy. It is also a management tool to plan, monitor, measure and review performance indicators to ensure efficiency, effectiveness and the impact of services delivery by the municipality.

At local government level performance management is institutionalized through the legislative requirements on the performance management process for Local Government. Performance management provides the mechanism to measure whether targets to meet its strategic goals, set by the organisation and its employees, are met.

In terms of the section 72 (1) (a) and 52 (d) of the Local Government Municipal Finance Management Act (MFMA), 56 of 2003 the accounting officer must by 25 January of each year assess the performance of the municipality during the first half of the financial year. A report on such assessment must in terms of section 72 (1) (b) of the MFMA be submitted to the Mayor, Provincial treasury and National treasury.

### 3. Performance management Analysis

The performance management cycle can be summarised in the following diagram and each cycle is addressed in the remainder of the recently approved Langeberg municipality performance management framework:



Each of the above cycles can be explained as follows:

- Performance Planning ensures that the strategic direction of the Municipality more explicitly informs and aligns the IDP with all planning activities and resource decisions. This is the stage where Key Performance Areas and Key Performance Indicators are designed to address the IDP objectives, national policy and targets are set.
- Performance Measuring and Monitoring is an ongoing process to determine whether performance targets have been met, exceeded or not met. Projections can also be made during the year as to whether the final target and future targets will be met. It occurs during key points in a process for example, on a quarterly and annual basis.
- Performance evaluation analyses why there is under-performance or what the factors were, that allowed satisfactory performance in a particular area. Where targets have not been met, the reasons for this must be examined and corrective action recommended. Evidence to support the status is also reviewed at this stage. An additional component is the review of the indicators to determine if they are feasible and are measuring the key areas appropriately.
- Performance Reporting entails regular reporting to management, the performance audit committee, council and the public.
- Performance review/auditing is a key element of the monitoring and evaluation process. This involves verifying that the measurement mechanisms are accurate and that proper procedures are followed to

evaluate and improve performance. According to section 45, of the Systems Act, results of the performance measurement must be audited as part of the municipality's internal auditing process and annually by the Auditor-General. The Municipality have therefore established frameworks and structures to evaluate the

effectiveness of the municipality's internal performance measurement control systems. Areas of weak performance identified at year-end must be addressed during the following years planning phase.

### 4. Implementation of performance management – Top layer SDBIP

### 4.1. Preparing the Top layer SDBIP's

KPI's should be developed for Council, the office of the Municipal Manager and for each Directorate. The KPI's should:

- KPI's should be developed for the programmes / activities identified to address the Strategic Objectives as documented in the IDP. The KPI's must be aligned with the national and municipal KPA's.
- KPI's identified during the IDP and KPI's that need to be reported to key municipal stakeholders should be included in the TL SDBIP to confirm alignment.
- KPI's should be developed to address the required National Agenda Outcomes, priorities and minimum reporting requirements. The KPI's must be aligned with the Strategic Objectives, and the national and municipal KPA's.
- The municipal turnaround strategy (MTAS) should be reviewed to determine any actions to be translated into KPI's and to be included in the TL SDBIP. These KPI's must be aligned with the Strategic Objectives, and the national and municipal KPA's.
- The risk register should be reviewed to identify the risks that need to be addressed by strategic KPI's. These KPI's should be developed and be aligned with the Strategic Objectives, and the national and municipal KPA's.
- It is also proposed that each directorate consider 2 KPI's that is output focused and that will make the municipality more developmental or enhance the effectiveness of the municipality.
- Clear quarterly targets should be set and the KPI's must be assigned to a senior manager. In the instance where a target will not be achieved during the current financial year, the target should be included in the outer years.
- These targets should be set after available resources and past year performance has been considered.

### 4.2. Approval of Top layer SDBIP

The municipal scorecard must be submitted to the Executive Mayor within 14 days after the budget has been approved. The Executive Mayor needs to consider and approve the SDBIP within 28 days after the budget has been approved. The scorecard must be updated after the adjustment estimate has been approved and any changes to the scorecard must be submitted to Council with the respective motivation for the changes suggested, for approvals

### 4.3. Performance monitoring

An evaluation of the validity and sustainability of the KPI's should be done and the actual performance results of each target should be updated and evaluated on a monthly basis. In order to measure the input/output of the KPI's, the performance results and performance evidence (POE's) should be evaluated and documented.

The KPI owners should report on the results of the KPI by documenting the following information on the performance system:

- The actual result in terms of the target set.
- The output/outcome of achieving the KPI.
- The calculation of the actual performance reported. (If %)

- The reasons if the target was not achieved.
- Actions to improve the performance against the target set, if the target was not achieved.

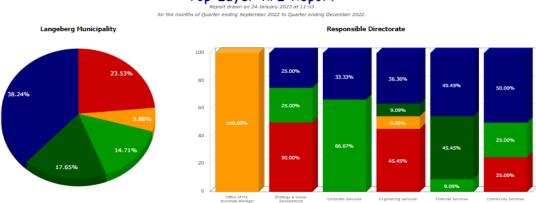
The municipal manager and his/her senior management team needs to implement the necessary systems and processes to provide the POE's for reporting and auditing.

Performance results are monitored and reviewed in terms of:

- Quarterly KPI monitoring sessions held by the Municipal Manager with all managers,
- Quarterly reports tabled before the Portfolio Committees of the Mayor,
- Quarterly reports tabled before the Executive Mayoral Committee and Council,

#### 5. Summary of Performance against Top layer key performance indicators (KPI's)

The table below illustrates the overall actual performance for the period starting from July- December 2022.



#### Top Layer KPI Report

				Respo	nsible Direct	torate		
	Langeberg Municipality	Office of the Municipal Manager	Strategy & Social Development	Corporate Services	Engineering Services	Financial Services	Community Services	[Unspecified]
Not Met	8 (23.53%)	-	2 (50.00%)	-	5 (45.45%)	-	1 (25.00%)	-
Almost Met	2 (5.88%)	1 (100.00%)	-	-	1 (9.09%)	-	-	-
Met	5 (14.71%)	-	1 (25.00%)	2 (66.67%)	-	1 (9.09%)	1 (25.00%)	-
Well Met	6 (17.65%)	-	-	-	1 (9.09%)	5 (45.45%)	-	-
Extremely Well Met	13 (38.24%)	-	1 (25.00%)	1 (33.33%)	4 (36.36%)	5 (45.45%)	2 (50.00%)	-
Total:	34*	1	4	3	11	11	4	-
	100%	2.94%	11.76%	8.82%	32.35%	32.35%	11.76%	-

\* Excludes 19 KPIs which had no targets/actuals for the period selected.

overall actual performance for the period (July- December 2022)

Colour	Category	Explanation
R	KPI Not Met	0% >= Actual/Target < 75%
0	KPI Almost Met	75% >= Actual/Target < 100%
G	KPI Met	Actual/Target = 100%
G2	KPI Well Met	100% > Actual/Target < 150%
В	KPI Extremely Well Met	Actual/Target >= 150%

SDBIP measurement criteria

### 5.1. Summary of preliminary and unaudited performance per strategic objective

Detailed above illustrate preliminary and unaudited Top layer SDBIP report for the mid- year (July- December 2022) which measures the overall performance per strategic objective and directorate. The performance presented is subject to change based on the audit of the actual performance outcomes achieved. The final results will be included as part of 2022-2023 Annual Performance Report (as per section 46 (1)(b) of the Municipal systems) and it will be further incorporated as part of 2022-2023 Annual report. (as per section 46 (2) of the Municipal systems)

### <u>Annexure A: Mid-year SDBIP Report (July – December</u> 2022)

### Langeberg Municipality

### 2022-2023: Top Layer KPI Report

## SO1: Housing: Effective approach to integrated human settlements and improved living conditions of all households

Inter nal Ref / Indic	Responsibl	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculation	Qua	arter ending	g Septei	mber 2022	2	Qua	arter endi	ng Dec	cember 20	122	Overall P for Quar Septemb Quarte Decem	ter en Der 202 er endi	ding 22 to ng
ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Perfor mance Comm ent	Corrective Measures	Target	Actual	R	Perfor mance Comm ent	Correc tive Measu res	Target	Act ual	R
TL1	Community Services	SO1: Housing: Effective approach to integrated human settlements and improved living conditions of all households	Complete the construction of 112 IRDP units (top structures) for Phase 2 Nkqubela (erf 136) by 30 June 2023	Number of IRDP units constructed	60	Practical completion certificate	Accumulati ve	0	172	В			0	0	N/ A			0	172	В

### Summary of Results: SO1: Housing: Effective approach to integrated human settlements and improved living conditions of all households

	Total KPIs:		1
	Extremely Well Met	Actual/Target	
В	KPI Evetrore oliv	150.000% <=	1
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	0
G	KPI Met	Actual meets Target (Actual/Target = 100%)	0
0	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	0
R	KPI Not Met	0% <= Actual/Target <= 74.999%	0
N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	0
			0

### SO2: Basic Service Delivery: Maintain infrastructure

### to provide basic services to all citizens

Inter nal Ref / Indic	Responsibl e	Strategic Objective	KPI Name	Measurement Evidence Type Perfor					2	Qua	arter endi	ng Dec	ember 20	22	Overall P for Quar Septemb Quarte Decem	ter en Der 202 er endi	ding 22 to ing			
ator Code	Directorate			Measurement		Evidence	туре	Target	Actual	R	Perfor mance Comm ent	Corrective Measures	Target	Actual	R	Perfor mance Comm ent	Correc tive Measu res	Target	Act ual	R
TL3	Community Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Complete the construction of the boundary wall for the Van Zyl Street Sport Facility by 30 June 2023	Project completed by 30 June 2023	0	Completion certificate	Last Value	0	0	N/A			0	0	N/ A			0		A
TL4	Community Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Spend 95% of the capital budget allocated to construct a Fire Station in Robertson by 30 June 2023 (Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the approved capital budget spent	95%	Monthly capital expenditure report	Last Value	0%	0%	N/A			0%	0%	N/ A			0%	0%	N/ A
TL5	Community Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Spend 95% of the capital budget allocated for the expansion of the silo cemetery in Ashton by 30 June 2023 (Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the approved capital budget spent	95%	Monthly capital expenditure report	Last Value	0%	14.59%	В			30%	91.10 %	В			30%	91. 10 %	

Inter nal Ref / Indic	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat		Quarter e	nding	September 20	22	C	luarter	ending	; December 2	022	for Qu Septe Qua	l Performa Jarter end mber 2022 Irter endin ember 202	ing 2 to g
ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL14	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Limit unaccounted electricity to less than 7.5% as at 30 June 2023 {(Number of Electricity Units Purchased and/or Generated - Number of Electricity Units Sold (incl Free basic electricity)) / Number of Electricity Units Purchased and/or Generated) x 100}	Percentage (%) unaccounted electricity captured in the report	7.50%	Electricity losses report generated from an Excel database maintained for the calculation of the electricity losses	Reverse Last Value	7.50%	5.63%	В			7.50%	3.86 %	В			7.50 %	3.86%	В
TL15	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	95% of Water samples comply with SANS241 micro biological indicators on a monthly basis {(Number of water samples that comply with SANS241 indicators/Number of water samples tested) x 100}	Percentage (%) compliance of samples tested	95%	Monthly Lab results	Last Value	95%	90%	0	There is a National shortage of chlorine gas. The delivery is not reliable and has a huge impact on tertiary treatment process. Load shedding also has a negative impact due to dosing pumps that cannot operate	Alternative chlorination (HTP tablets) is used which less effective. Resampling is done to ensure that the drinking water quality is within the specification s. Currently there is no corrective measure for the effect of load shedding as there are no funding available for generators to all plants.	95%	90%	0	tertiary	e.	95%	90%	0

Inter nal Ref / Indic	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat		Quarter e	nding	September 20	22	Quarter	rendinį	g Decer	nber 2022		for C Sept Qເ	all Perfor Quarter e ember 20 Jarter enc cember 2	nding 22 to ling
ator Code	Directorate			Measurement		Ludence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL16	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Limit unaccounted water to less than 15% as at 30 June 2023 {(Number of Kiloliters Water Purchased or Purified - Number of Kiloliters Water Sold (incl free basic water) / Number of Kiloliters Water Purchased or Purified) x 100}	Percentage (%) of unaccounted water captured in the report	15%	Water Losses Excel database maintained by the Manager: Civil Engineering Services	Reverse Last Value	15%	10.57%	В			15%	13.3 8%	В			15%	13.38 %	В
TL18	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	80% of Effluent samples comply with permit values on a monthly basis {(Number of effluent samples that comply with permit values/Number of effluent samples tested) x 100}	Percentage (%) compliance of samples	75%	Monthly Lab results	Last Value	80%	56.25%	R	There is a National shortage of chlorine gas. Due to this it was decided to prioritise the chlorinatio n for drinking water quality.	Alternative chlorination (HTP tablets) is used which less effective and difficult to dose the correct amount.	80%	47.9 2%	R	There is a National shortage of chlorine gas. Due to this it was decided to prioritise the chlorinati on for drinking water quality.	Alternat ive chlorina tion (HTP tablets) is used which less effectiv e and difficult to dose the correct amount.	80%	47.92 %	R

Inter nal Ref /	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of	Calculat	Quarter en	ding Septer	mber 2	2022		Quarter	r endin	ig Decei	nber 2022		for Qu Septer Quarte	l Perforn arter end nber 202 er ending iber 2022	ding 2 to
Indic ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL19	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Spend 95% of the capital budget allocated for the upgrade of the Waste Water Treatment Works in Robertson by 30 June 2023 (Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the budget spent	95%	Monthly capital expenditure report	Last Value	10%	9.39%	0		Tender process currently in progress and once a tender is awarded expenditure will increase	30%	10.7	R	Tender was awarded on 25 October 2022 subject to 21 day appeal period.	Constru ction will comme nce early in 2023.	30%	10.74 %	R
TL20	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Spend 95% of the capital budget allocated to rehabilitate roads in the municipal area by 30 June 2023 (Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the budget spent	95%	Monthly capital expenditure report	Last Value	0%	0%	N/ A			30%	1.20 %	R	Delay in compilati on of technical specificati ons	The relevant departm ent will compile technica I specifica tions	30%	1.20%	R
TL21		SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Spend 95% of the grant allocated for the construction of a second entrance in Nkqubela by 30 June 2023 (Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the grant spent	95%	Monthly capital expenditure report	Last Value	0%	78.59%	В			30%	30.3 4%	G2			30%	30.34 %	G2
TL22	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Complete the reconstruction of the MRF in Ashton by 30 June 2023	Project completed	0	Completion certificate	Last Value	0	0	N/ A			0	0	N/A			0	0	N/A

Inter nal Ref / Indic		Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat ion	Quarter en	ding Septer	nber 2	022		Quarte	r endinş	g Decer	nber 2022		for Q Septe Qu	all Perforr Quarter er ember 20 arter end cember 20	nding )22 to ling
ator Code	Directorate			Measurement		LVIGENCE	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL25	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Spend 95% of the capital budget allocated to the electrical engineering department by 30 June 2023 (Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the approved capital budget spent	95%	capital expenditure report	Last Value	0%	2.70%	В			30%	19.9 0%	R	Capital project of R3.3m to move 15MVA Transfor mer to Noree Substatio n cannot materializ e because the Transfor mer is not being available anymore.	Funds request ed to be moved in the Adjustm ent budget to another project for which the tender has already gone out (T84/20 22)	30%	19.90 %	
TL27	Financial Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Provide water to the formal residential properties that are connected to the municipal water infrastructure network as at 30 June 2023	Number of formal residential properties connected to the water infrastructure network and provided with water	15 000	MUN837 report from the Promun financial system	Last Value	14 500	15 156	G2			14 500	15 254	G2			14 500	15 254	G2

Inter nal Ref /	Responsibl	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of	Calculat	Quarter end	ling Septer	nber 2	2022		Quarter	endin;	g Decen	nber 2022		for C Septo Qu	all Perforn Quarter en ember 202 arter end cember 20	nding 22 to ling
Indic ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL28	Financial Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Provide electricity to the formal residential properties connected to the municipal electrical infrastructure network as at 30 June 2023	Number of formal residential properties connected to the electrical infrastructure network and provided with electricity	19 000	MUN837 report from the Promun financial system	Last Value	16 800	18 551	G2			16 800	18 117	G2			16 800	18 117	G2
TL29	Financial Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Provide waste water services (sanitation/sewerage ) to the formal residential properties connected to the municipal waste water network service as at 30 June 2023, irrespective of the number of water closets (toilets) and which are billed for sanitation/sewerage	Number of formal residential properties connected to the municipal waste water (sanitation/sew erage) services and are provided with sanitation/sew erage services	15 000	MUN837 report from the Promun financial system	Last Value	14 500	15 511	G2			14 500	15 594	G2			14 500	15 594	G2
TL30	Financial Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Provide refuse removal once per week to formal residential properties which are billed for refuse removal as at 30 June 2023	Number of residential properties which are billed for refuse removal	15 000	MUN837 report from the Promun financial system	Last Value	14 500	15 486	G2			14 500	15 623	G2			14 500	15 623	G2
TL31	Financial Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Provide free basic water to indigent households as at 30 June 2023	Number of indigent households provided with free basic water	7 000	MUN837 report from the Promun financial system	Reverse Last Value	7 000	5 815	В			7 000	5 801	В			7 000	5 801	В

Inter nal Ref /	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat ion	Quarter en	ding Septe	mber	2022		Quarter	endin;	g Decer	nber 2022		for Q Septe Qua	ll Perforn uarter en ember 202 arter end ember 20	nding 22 to ling
Indic ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL32	Financial Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Provide free basic electricity to indigent households as at 30 June 2023	Number of indigent households provided with free basic electricity	7 000	MUN837 report from the Promun financial system	Reverse Last Value	7 000	5 924	В			7 000	5 797	В			7 000	5 797	В
TL33	Financial Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Provide free basic sanitation to indigent households as at 30 June 2023	Number of indigent households provided with free basic sanitation services	7 000	MUN837 report from the Promun financial system	Reverse Last Value	7 000	5 823	В			7 000	5 809	В			7 000	5 809	В
TL34	Financial Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Provide free basic refuse removal to indigent households as at 30 June 2023	Number of indigent households provided with free basic refuse removal services	7 000	MUN837 report from the Promun financial system	Reverse Last Value	7 000	5 826	В			7 000	5 814	В			7 000	5 814	В
TL40	Office of the Municipal Manager	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	The percentage of the municipal capital budget spent on projects as at 30 June 2023 {(Actual amount spent on capital projects excluding orders/Total amount budgeted for capital projects) x 100}	Percentage (%) of capital budget spent	90%	Monthly section 71 reports submitted and annual financial statements	Last Value	0%	7.16%	В			20%	15.8 3%	0		The progress on correcti ve measur es provide d will be present ed by relevant director s in the weekly SMT meeting	20%	15.83 %	0

Inter nal Ref /	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of	Calculat ion	Quarter en	ding Septer	nber 2	2022		Quarte	r endin	g Decen	nber 2022		for Q Septe Qua	ll Perforn uarter en mber 202 urter endi ember 20	ding 22 to ing
Indic ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL52	Engineering Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Spend 95% of the capital budgeted amount for construction of reservoir at Robertson Heights by 30 June 2023 (Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the budget spent	95%	Monthly capital expenditure report	Last Value	0%	0%	N/ A			30%	79.4 0%	В			30%	79.40 %	В
TL53	Community Services	SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens	Spend 95% of the total amount budgeted for the resurface of the netball courts by 30 June 2023 {(Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the approved capital budget spent	95%	Monthly capital expenditure report	Last Value	0%	0%	N/ A			30%	0%	R	The project has been finilised however, the service provider still finishing the rectificati ons identified during the site visit	The expendi ture will increase once all rectifica tions are done	30%	0%	R

### Summary of Results: SO2: Basic Service Delivery: Maintain infrastructure to provide basic services to all citizens

		Ovide Dasic sei vices to	
N/A	KPI Not Yet	KPIs with no targets or	3
	Applicable	actuals in the selected	
		period.	
R	KPI Not	0% <= Actual/Target	5
	Met	<= 74.999%	
0	KPI Almost	75.000% <=	2
	Met	Actual/Target <=	
		99.999%	
G	KPI Met	Actual meets Target	0
		(Actual/Target = 100%)	
G2	KPI Well	100.001% <=	5
	Met	Actual/Target <=	
		149.999%	
В	KPI	150.000% <=	8
	Extremely	Actual/Target	
	Well Met		
	Total KPIs:		23

## SO3: Local Economic Development: Create an enabling environment for economic growth and decent employment

Inter nal Ref / Indic	Responsibl e Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculat ion Type		Quarter e	nding	September 202	22	C	uarter	ending	December 20	022	for Q Septe Qua	II Perforn Juarter en ember 202 arter endi cember 20	nding 22 to ling
ator Code							.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL42	Strategy & Social Developme nt	SO3: Local Economic Development: Create an enabling environment for economic growth and decent employment	Create job opportunities through the Expanded Public Works Programme (EPWP) by 30 June 2023	Number of job opportunities created through EPWP	400	Signed appointment contracts	Accumul ative	150	329	В			50	110	В			200	439	В
TL46	Strategy & Social Developme nt	SO3: Local Economic Development: Create an enabling environment for economic growth and decent employment	Develop a Local Economic Development Strategy and submit to Council for approval by 31 March 2023	Developed Strategy submitted for approval	1	Strategy and minutes of the Council meeting during which the document was discussed	Last Value	0	0	N/ A			0	0	N/A			0	0	N/A

Inter nal Ref /	Responsibl			Description of		Source of	Calculat			Qua	arter ending Se	eptember 2022	Quarter	endin	g Decer	nber 2022		for Q Septe Qua	ll Perforn uarter en mber 202 urter endi ember 20	ding 22 to ing
Indic ator Code	e Directorate	Strategic Objective	KPI Name	Unit of Measurement	Baseline	Evidence	ion Type	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL47	Strategy & Social Developme nt	SO3: Local Economic Development: Create an enabling environment for economic growth and decent employment	Sign service level agreements (SLA's) with 3 Local Tourism Associations (LTA's) for their annual tourism operational expenditure by 30 September 2022	Number of signed service level agreements (SLA's)	3	Signed service level agreements (SLA's)	Accumul ative	3	1	R	Audited Annual financial statemen ts were not provided within the required period	The municipality will a sign services level of agreement with the remaining Local Tourism Association once audited financial statements are submitted	0	2	В			3	3	G
TL50	Strategy & Social Developme nt	SO3: Local Economic Development: Create an enabling environment for economic growth and decent employment	Complete the upgrade of the informal trading areas in Bonnievale and Montagu by 30 June 2023	Number of upgrades completed	0	Completion certificate	Accumul ative	0	0	N/ A			0	0	N/A			0	0	N/A

### Summary of Results: SO3: Local Economic Development: Create an enabling environment for economic growth and decent employment

		conomic growth and de	······································
N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected	2
		period.	
R	KPI Not	0% <= Actual/Target	0
	Met	<= 74.999%	
0	KPI Almost	75.000% <=	0
	Met	Actual/Target <=	
		99.999%	
G	KPI Met	Actual meets Target	1
		(Actual/Target = 100%)	
G2	KPI Well	100.001% <=	0
	Met	Actual/Target <=	
		149.999%	
В	KPI	150.000% <=	1
	Extremely	Actual/Target	
	Well Met		
	Total KPIs:		4

## SO4: An efficient, effective, responsive and accountable administration

Inter nal Ref / Indic	Responsibl e Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculat ion Type		Quarter er	nding	September 202	22	Q	uarter	ending	December 2	022	for Q Septe Qua	ll Perform uarter en ember 202 arter endi ember 20	ding 22 to ing
ator Code							N	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL2	Community Services	SO4: An efficient, effective, responsive and accountable administration	Develop a preventative maintenance plan for community facilities and submit to Council for approval by 30 November 2022	Maintenance plan developed and submitted for approval	0	Maintenance Plan and the minutes of the Council meeting during which the document was discussed	Last Value	0	0	N/ A			1	1	G			1	1	G

Inter nal Ref / Indic	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat			Qua	arter ending Se	eptember 2022	Quarter	endin	g Decer	nber 2022		for Qu Septe Qua	l Perform uarter en mber 202 urter endi ember 20	iding 22 to ing
ator Code	Directorate			Measurement		Ludence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL6	Corporate Services	SO4: An efficient, effective, responsive and accountable administration	Percentage of municipality's training budget actually spent on implementing its workplace skills plan measured as at 30 June 2023 ((Total Actual Training Expenditure/Total training Budget)x100	Percentage (%) of municipality's training budget actually spent	1%	PROMUN financial system Annual Budget Variance report (Refer to Promun skills levy vote number)	Last Value	0%	0%	N/ A			0%	0%	N/A			0%	0%	N/A
TL7	Corporate Services	SO4: An efficient, effective, responsive and accountable administration	Limit vacancy rate to 15% of budgeted posts by 30 June 2023 [(Number of funded posts vacant/ budgeted posts)x100)	Percentage (%) of vacancy rate	0%	Advertiseme nt Process Excel Sheet	Reverse Last Value	15%	12.93%	В			15%	6.31 %	В			15%	6.31%	В
TL8	Corporate Services	SO4: An efficient, effective, responsive and accountable administration	Number of people from the EE target groups employed by 30 June 2023 in the 3 highest levels of management in compliance with the approved EE plan	Number of people from the EE target groups employed in the highest 3 levels of management by 30 June 2023	1	Appointment letter and approval dates for the filling of the vacancy	Last Value	0	0	N/ A			0	0	N/A			0	0	N/A
TL9	Corporate Services	SO4: An efficient, effective, responsive and accountable administration	Develop a preventative maintenance plan for all administrative offices and submit to Council for approval by 30 November 2022	Plan developed and submitted for approval	0	Maintenance Plan and the minutes of the Council meeting during which the document was discussed	Last Value	0	0	N/ A			1	1	G			1	1	G

Inter nal Ref /	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of	Calculat			Qua	arter ending Se	eptember 2022	Quarter	endin	g Decen	nber 2022		for Q Septe Qua	ll Perforn uarter er mber 20 urter end ember 20	iding 22 to ing
Indic ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL12	Corporate Services	SO4: An efficient, effective, responsive and accountable administration	Review staff establishment and submit to Council for approval by 31 January 2023	Reviewed staff establishment submitted for approval	0	Reviewed staff establishmen t and Minutes of the Council meeting during which the document was discussed	Last Value	0	0	N/ A			0	0	N/A			0	0	N/A
TL13	Corporate Services	SO4: An efficient, effective, responsive and accountable administration	Develop an HR Strategy and submit to Council for approval by 31 March 2023	Strategy developed and submitted for approval	0	HR Strategy and Minutes of the Council meeting during which the document was discussed	Last Value	0	0	N/ A			0	0	N/A			0	0	N/A
TL17	Engineering Services	SO4: An efficient, effective, responsive and accountable administration	Develop a Municipal Spatial Development Framework (SDF) and submit to Council for approval by 31 March 2023		0		Last Value	0	0	N/ A			0	0	N/A			0	0	N/A

Inter nal Ref /	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat			Qua	arter ending S	eptember 2022	Quarter	endin;	g Decer	mber 2022		for Q Septe Qu	II Perforr Quarter er ember 20 arter end cember 20	nding 122 to ling
Indic ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL23	Engineering Services	SO4: An efficient, effective, responsive and accountable administration	Develop preventative maintenance plans for water, electricity, sanitation and solid waste and submit to Council for approval by 30 November 2022	Number of plans developed and submitted for approval	0	Maintenance plans and minutes of the Council meeting during which the plans were discussed	Accumul ative	0	0	N/ A			4	0	R	The current vacant posisions in the departme nt makes it impossibl e to compile proper working maintena nce plans.	As soon as critical position s are filled (two Snr Technici ans at the Civil Enginee ring Depart ment) the process will be started to compile up to date mainten ance plans.	4	0	R
TL24	Engineering Services	SO4: An efficient, effective, responsive and accountable administration	Review Streets By- law and Solid Waste Management By-law and submit to Council for approval by 30 June 2023	Number of By- laws reviewed and submitted for approval	0	Reviewed Streets By- law and Solid Waste Management By-law, minutes of the Council meeting during which the By-laws were discussed	Accumul ative	0	0	N/ A			0	0	N/A			0	0	N/A

Inter nal Ref / Indic	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat			Qua	arter ending So	eptember 2022	Quarter	endin	g Decen	nber 2022		for Q Septe Qua	ll Perforn uarter en mber 20 arter end ember 20	nding 22 to ling
ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Targe t	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL26	Engineering Services	SO4: An efficient, effective, responsive and accountable administration	Purchase fleet for the municipality in terms of the approved budget by 30 June 2023	Number of vehicles purchased	0	Order and delivery note	Accumul ative	0	5	В			0	0	N/A			0	5	В
TL41	Office of the Municipal Manager	SO4: An efficient, effective, responsive and accountable administration	Develop a Risk Based Audit Plan and submit to the Audit Committee by 30 June 2023	Developed and submitted Plan	1	Submission of the Risk Based Audit Plan to MM and Minutes of Audit Committee meeting during which risk based audit plan was discussed	Last Value	0	0	N/ A			0	0	N/A			0	0	N/A
TL44	Strategy & Social Developme nt	SO4: An efficient, effective, responsive and accountable administration	Submit the draft Annual Report to Council by 31 January 2023	Draft annual report submitted to Council by 31 January 2023	1	Draft Annual Report and Minutes of Council meeting during which report was discussed	Last Value	0	0	N/ A			0	0	N/A			0	0	N/A
TL45	Strategy & Social Developme nt	SO4: An efficient, effective, responsive and accountable administration	Review the Communication Strategy and submit to Council for approval by 31 March 2023	Reviewed Strategy submitted for approval	1	Reviewed communicati on strategy and minutes of the Council meeting during which the document was discussed	Last Value	0	0	N/ A			0	0	N/A			0	0	N/A

Inter nal Ref / Indic	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat ion			Quar	ter ending Sep	otember 2022	Quarter e	ending	Deceml	oer 2022		for Q Septe Qua	ll Perforn uarter en mber 202 arter endi ember 20	ding 22 to ing
ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Target	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL48	Strategy & Social Developme nt	SO4: An efficient, effective, responsive and accountable administration	Purchase three generators by 30 June 2023	Number of generators purchased	0	Order and delivery note	Accumul ative	0	0	N/ A			0	0	N/A			0	0	N/A
TL49	Strategy & Social Developme nt	SO4: An efficient, effective, responsive and accountable administration	Spend 95% of the budget allocated to purchase security cameras by 30 June 2023 (Total actual expenditure for the project/Total amount budgeted for the project) x 100	Percentage (%) of the approved budget spent	95%	Monthly capital expenditure report	Last Value	0%	0%	N/ A			30%	0%	R		The funds will be moved with the adjustm ent budget to operatio nal budget	30%	0%	R
TL51	Strategy & Social Developme nt	SO4: An efficient, effective, responsive and accountable administration	Spend 95% of the total amount budgeted to upgrade ICT infrastructure and General ICT needs by 30 June 2023 {(Actual expenditure/ Approved budget allocation) x 100}	Percentage (%) of the approved budget spent	95%	Monthly capital expenditure report	Last Value	0%	12.91%	В			30%	16.9 5%	R		The tender has been awarde d and the shortfall is budgete d in the adjustm ent budget	30%	16.95 %	R

### Summary of Results: SO4: An efficient, effective, responsive and accountable administration

N/A	KPI Not Yet	KPIs with no targets or	10
	Applicable	actuals in the selected	
		period.	
R	KPI Not	0% <= Actual/Target	3
	Met	<= 74.999%	
0	KPI Almost	75.000% <=	0
	Met	Actual/Target <=	
		99.999%	
G	KPI Met	Actual meets Target	2
		(Actual/Target = 100%)	
G2	KPI Well	100.001% <=	0
	Met	Actual/Target <=	
		149.999%	
В	KPI	150.000% <=	2
	Extremely	Actual/Target	
	Well Met		
	Total KPIs:		17

## SO5: Sound Financial Management: Adherence to all laws and regulations applicable to LG

Inter nal Ref / Indic	Responsibl e Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline	Source of Evidence	Calculat ion Type	ion		22	Quarter ending December 2022						Overall Performance for Quarter ending September 2022 to Quarter ending December 2022			
ator Code								Target	Actual	R	Performan ce Comment	Corrective Measures	Target	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL35	Financial Services	SO5: Sound Financial Management: Adherence to all laws and regulations applicable to LG	Financial viability measured in terms of the municipality's ability to meet its service debt obligations as at 30 June 2023 (Short Term Borrowing + Bank Overdraft + Short Term Lease + Long Term Borrowing + Long Term Lease) / (Total Operating Revenue - Operating Conditional Grant)	Percentage (%) of debt coverage	45%	Annual financial statements	Last Value	0%	0%	N/ A			0%	0%	N/A			0%	0%	N/A

Inter nal Ref /	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of Evidence	Calculat		Quarter ending September 2022			Quarter ending December 2022					Overall Performance for Quarter ending September 2022 to Quarter ending December 2022			
Indic ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Target	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL36	Financial Services	SO5: Sound Financial Management: Adherence to all laws and regulations applicable to LG	Financial viability measured in terms of the outstanding service debtors as at 30 June 2023 (Total outstanding service debtors, including property rates/revenue received for services, including property rates and rental from fixed assets) x 100)	Percentage (%) of outstanding service debtors	12%	Annual financial statements	Last Value	0%	0%	N/ A			0%	0%	N/A			0%	0%	N/A
TL37	Financial Services	SO5: Sound Financial Management: Adherence to all laws and regulations applicable to LG	Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2023 ((Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of Assets))	Number of months operational expenditure covered by available cash	2	Annual financial statements	Last Value	2.20	6.08	В			2.20	5.77	В			2.20	5.77	В
TL38	Financial Services	SO5: Sound Financial Management: Adherence to all laws and regulations applicable to LG	Submit the Annual Financial Statements to the Auditor- General by 31 August 2022	Annual Financial Statements submitted to Auditor- General	1	Acknowledge ment of receipt by Auditor General	Last Value	1	1	G			0	0	N/A			1	1	G

Inter nal Ref /	Responsibl e	Strategic Objective	KPI Name	Description of Unit of	Baseline	Source of	Calculat			Quar	ter ending Sep	Quarter ending December 2022						Overall Performance for Quarter ending September 2022 to Quarter ending December 2022		
Indic ator Code	Directorate			Measurement		Evidence	Туре	Target	Actual	R	Performan ce Comment	Corrective Measures	Target	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL39	Financial Services	SO5: Sound Financial Management: Adherence to all laws and regulations applicable to LG	Achieve a debtor payment percentage of 95% as at 30 June 2023 {(Gross Debtors Opening Balance + Billed Revenue - Gross Debtors Closing Balance - Bad Debts Written Off)/Billed Revenue) x 100}	Payment % achieved	95%	Annual financial statements	Last Value	35%	77.80%	В			80%	82.7 3%	G2			80%	82.73 %	G2

### Summary of Results: SO5: Sound Financial Management: Adherence to all laws and regulations applicable to LG

N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	2
R	KPI Not Met	0% <= Actual/Target <= 74.999%	0
0	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	0
G	KPI Met	Actual meets Target (Actual/Target = 100%)	1
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	1
В	KPI Extremely Well Met	150.000% <= Actual/Target	1
	Total KPIs:		5

### SO6: Effective stakeholder engagements to promote

civic education

Inter nal Ref / Indic	Responsibl e Directorate	Strategic Objective	KPI Name	Description of Unit of Measurement	Baseline Source of Evidence								22	Overall Perfo for Quarter September 2 Quarter en December		nding 22 to ing				
ator Code								Target	Actual	R	Performan ce Comment	Corrective Measures	Target	Act ual	R	Performa nce Comment	Correcti ve Measur es	Targ et	Actual	R
TL10	Corporate Services	SO6: Effective stakeholder engagements to promote civic education	Develop a Safety and Security Plan and submit to Council for approval by 30 September 2022	Plan developed and submitted for approval	0	Safety and Security Plan and the minutes of the Council meeting during which the document was discussed	Last Value	1		1 G			0	0	N/A			1	1	G
TL11	Corporate Services	SO6: Effective stakeholder engagements to promote civic education	Develop a Service Charter and submit to Council for approval by 31 March 2023	Service Charter developed and submitted for approval	0	Service Charter and Minutes of the Council meeting during which the document was discussed	Last Value	0		D N/ A			0	0	N/A			0	0	N/A
TL43	Strategy & Social Developme nt	SO6: Effective stakeholder engagements to promote civic education	Compile the 5th Generation IDP and submit to Council for consideration by 31 March 2023	IDP compiled and submitted for consideration	1	Draft IDP and Minutes of Council meeting during which IDP was discussed	Last Value	0		D N/ A			0	0	N/A			0	0	N/A

### Summary of Results: SO6: Effective stakeholder engagements to promote civic education

<u></u>	mote civic et	acation	
N/A	KPI Not Yet	KPIs with no targets or	2
	Applicable	actuals in the selected	
		period.	
R	KPI Not	0% <= Actual/Target	0
	Met	<= 74.999%	
0	KPI Almost	75.000% <=	0
	Met	Actual/Target <=	
		99.999%	
G	KPI Met	Actual meets Target	1
		(Actual/Target = 100%)	
G2	KPI Well	100.001% <=	0
	Met	Actual/Target <=	
		149.999%	
В	KPI	150.000% <=	0
	Extremely	Actual/Target	
	Well Met		
	Total KPIs:		3

### Overall

### Summary of

### Results

N/A	KPI Not Yet Applicable	KPIs with no targets or actuals in the selected period.	19
R	KPI Not Met	0% <= Actual/Target <= 74.999%	8
0	KPI Almost Met	75.000% <= Actual/Target <= 99.999%	2
G	KPI Met	Actual meets Target (Actual/Target = 100%)	5
G2	KPI Well Met	100.001% <= Actual/Target <= 149.999%	6
В	KPI Extremely Well Met	150.000% <= Actual/Target	13
	Total KPIs:		53