

Langeberg Municipality Pre-paid Electricity Vending Notice

Customers will have the convenience of purchasing via Retailers, Garage Forecourts, Convenience stores, Online Websites (via Banks) and MobiApp Channels.

Retail Point of Sales

PnP (including PnP Clothing, PnP Express at BP & Boxer Stores).
Shoprite, Checkers, Usave & Spar

Web, Mobile and Online Channels

www.prepaid24.co.za
www.paycity.co.za
www.sup.payportal.co.za
www.myprepaid.co.za

Banks

- Absa – Internet banking, MobiApp
- Standard Bank – Internet banking, Mobi App
- FNB – Internet banking, MobiApp
- Capitec – Internet Banking, MobiApp
- Nedbank – Internet Banking, MobiApp

- 1) VENDORS ARE NOT ALLOWED TO CHARGE EXTRA FOR PRE-PAID ELECTRICITY. SHOULD YOU ENCOUNTER THIS SITUATION, PLEASE DO NOT PAY THE EXTRA AMOUNT.
- 2) VENDORS ARE NOT ALLOWED TO FORCE CUSTOMERS TO PURCHASE GOODS FIRST, BEFORE ELECTRICITY IS PURCHASED.
- 3) REPORT ALL VENDOR COMPLAINTS TO THE MUNICIPALITY AS SOON AS POSSIBLE AND HAVE THE FOLLOWING INFORMATION READY: DATE, TIME, STORE NAME AND ADDRESS.

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LANGEBERG MUNICIPALITY CALL CENTRE
TELL: 0860 88 1111

OR

SYNTELL CALL CENTRE
servicedesk@syntell.co.za



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Ashton MM	Ashton	BONNIEVALE SPAR	Bonnievale	Busy Corner Shop	Ashbury	Roodezant Supermarket	Robertson
Dagbreek Kafee	Ashton	China Supermarket	Bonnievale	Timmy's Shop	Ashbury	SaamStaan Spaza	Robertson
Kiki Spaza Shop	Ashton	Bella Vista Kafee	Bonnievale	JJ's mobile	Ashbury	Salam Mini Market	Robertson
Uitspan Kafee	Ashton	Mountain View	Bonnievale	Bietjie van als	Ashbury	Samuel Spaza	Robertson
The Poormans Friend	Ashton	Gum Grove Superette	Bonnievale	Alex Spaza Shop	Robertson	Shell Robertson	Robertson
Kiki Spaza Shop	Ashton	Ntebele Spaza Shop	Bonnievale	Asalaminew Shop	Robertson	SHOPRITE ROBERTSON	Robertson
Uitspan Kafee	Ashton	OU HOTEL WINKEL	Mcgregor	Balcha Spaza	Robertson	Shshmanne Pink Cafe	Robertson
The Poormans Friend	Ashton	Welcome Cafe	Mcgregor	Bismillah Superette	Robertson	Solo Shop	Robertson
JS Cafe	Ashton	USAVE MONTAGU	Montagu	Budget Corner Shop	Robertson	Sonskyn Kafee	Robertson
Ashton Mini Market	Ashton	Happy Shop	Montagu	Corner shop	Robertson	Arcadia Kafee	Robertson
Ashton Sweets MM	Ashton	Montagu Mini Market	Montagu	Free Gos Shop	Robertson	Dorpsig Fruits	Robertson
AVO SERVICE STATION	Ashton	Afreens Take Aways	Montagu	Hillside Café	Robertson	M4 Winkel	Robertson
Multisave Ashton	Ashton	Caltex Montagu Drive	Montagu	Islam Corner Cafe	Robertson	Gatiso Tiramo	Nkqubela
TipTop Superette	Ashton	Kaap Agri Bedryf	Montagu	J.B Tuckshop	Robertson	Long's Spaza	Nkqubela
Big Brother Shop	Ashton	Montagu General Sup	Montagu	J.S Cafe	Robertson	Themba lethu Store	Nkqubela
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Kiki Spaza	Ashton	Montgu Spar	Montagu	JMaxx Wholesalers	Robertson	Balcha Spaa	Nkqubela
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Nasser Shop	Ashton	Yvonne's Mobile	Montagu	Nkqubela Spaza Shop	Robertson	Rehoboph Spaza Shop	Nkqubela
Mohamed Shop	Ashton	Zaki Shop	Montagu	Panorama Fruits	Robertson	Liya Spaza	Nkqubela
Bhekela Cash Store	Zolani	Discount Shop	Montagu	Peoples Choice Superette	Robertson	Tashuma Spaza	Nkqubela
Zolani Fisheries	Zolani	Roadway Superette	Montagu	PICK 'N PAY ROBERTSON	Robertson	Joseph Spaza 2	Nkqubela
New Zolani Shop	Zolani	Ye Abe Cash & Carry	Montagu	Protea Superette	Robertson	Scotti Spaza	Nkqubela
Freddie Shop	Zolani	Montagu Superette	Ashbury	Protea Supermarket	Robertson	Sharif Superette	Nkqubela
USAVE BONIEVALE	Bonnievale	Busy Corner Montagu	Ashbury	Rahman Supermarket	Robertson		
Bonnivale Multisave	Bonnievale	Ashbury Superette	Ashbury	ROBERTSON SPAR			

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Bonnivale Multisave	Bonnievale	Ashbury Superette	Ashbury	ROBERTSON SPAR			

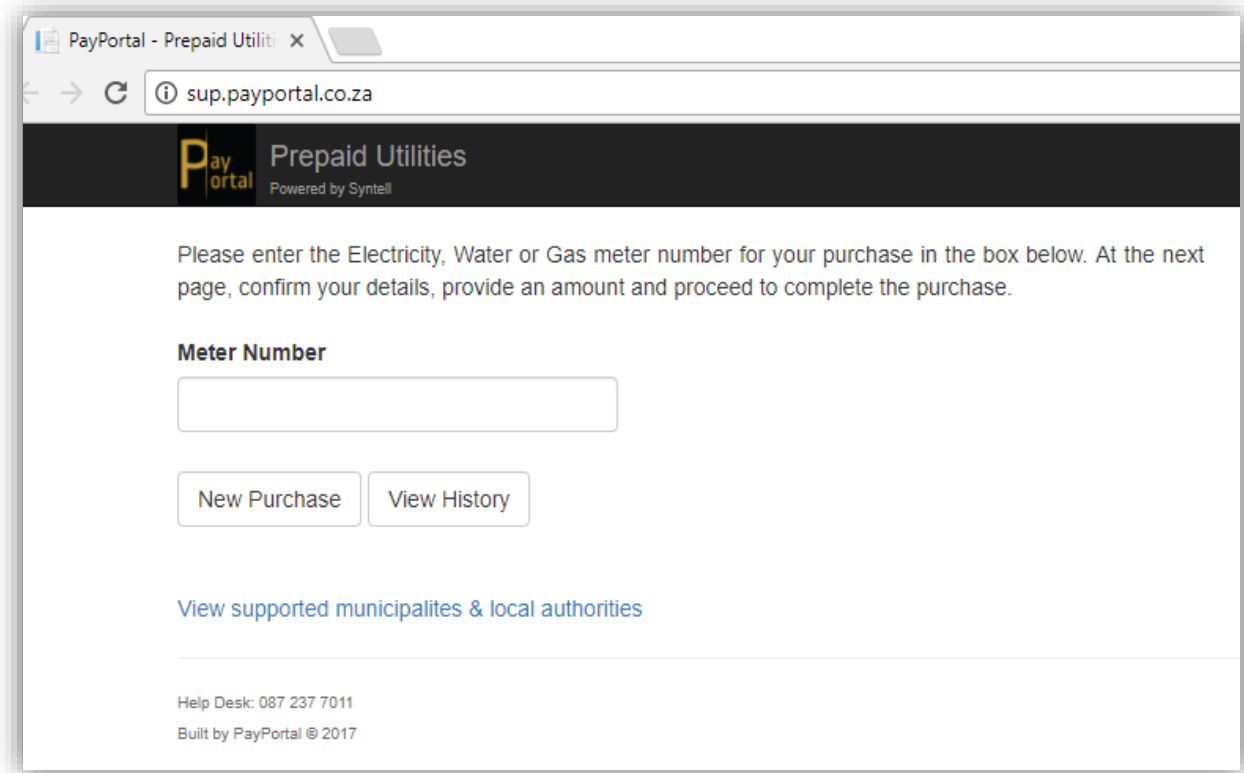
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How to use the Syntell PayPortal:

With PayPortal, you can buy Prepaid Tokens, easily and securely. All you need is to be registered for internet banking with your bank. Simply use your internet banking details to logon, no new registration to PayPortal is needed.

PayPortal can be accessed from any internet enabled device, enter sup.payportal.co.za into your internet browser.



The screenshot shows a web browser window with the address bar displaying 'sup.payportal.co.za'. The page header features the 'PayPortal' logo and the text 'Prepaid Utilities Powered by Syntell'. The main content area contains a message: 'Please enter the Electricity, Water or Gas meter number for your purchase in the box below. At the next page, confirm your details, provide an amount and proceed to complete the purchase.' Below this message is a text input field labeled 'Meter Number'. Underneath the input field are two buttons: 'New Purchase' and 'View History'. At the bottom of the page, there is a link that says 'View supported municipalities & local authorities' and a footer with the text 'Help Desk: 087 237 7011' and 'Built by PayPortal © 2017'.

Follow the easy steps below:

1. Go to sup.payportal.co.za, enter your meter number and click on New Purchase
2. Enter your email address and the amount – click on Purchase
3. Select your bank from the list presented
4. Login to the PayPortal using your internet banking credentials
5. Select an account to pay from (If you only have one account, it will be automatically selected for you and this step will be skipped)
6. The automated process will navigate and populate the relevant fields on your behalf in the background
7. Your bank will send you a form of payment authentication either by means of SMS, USSD Push message or In-App
8. Once you have successfully authorized your payment, the transaction is marked as complete
9. Your token is displayed on your device and emailed to you – should you need your token in future, to sup.payportal.co.za, enter your meter number and click on View History, and your previous tokens will be displayed.