

EXPRESS

EDITION 103 - OCTOBER/NOVEMBER 2022



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LET YOUR WORK BE OUR NEXT COVER PHOTO.

Your photo/art could possibly be featured on the cover of the Express! Simply submit your photo (max 4 MB) highlighting the beauty of the area to communications@langeberg.gov.za and we will be in contact with you.

16 DAYS ACTIVISM



The 16 Days of Activism for No Violence against Women and Children Campaign is a United Nations campaign which takes place annually from 25 November (International Day of No Violence against Women) to 10 December (International Human Rights Day).

Given the scourge of Gender-Based violence in the country, which is declared a national address, government is implementing the Emergency Response Action Plan on Gender-Based Violence and Femicide, which was announced by President Cyril in September 2019.

The 16 Days Campaign forms the centre point of government's comprehensive 365 Days of Activism for No Violence Against Women and Children.

During the 16 Days period, Government together with civil society and the private sector will host a series of community and sector dialogues and activities to foster a collaborative effort in dealing with GBVF.

FOR COMMUNITIES

- Be an activist against GBV in your homes, communities, work and positions.
- Challenge cultures and practices that perpetuate gender inequalities and consequent abuse of women and children at personal and societal level.

PLAY YOUR PART

- Reject and report abusers- Act and don't look away!
- Do not protect abusers, report them!
- Sign the Pledge Against Gender-Based
 Violence. Do not engage in abusive activities
 and become an abuser- Stop abuse.
- Challenge and denounce cultural practices that perpetuate gender inequalities
- Be sensitive and supportive to GBV victims share helpful information and support causes near you.
- Seek personal help to change harmful behaviors such as alcohol and substance abuse
- Teach children values of gender equality
- Protect children from exposure to violence and harmful content on internet and social media, including pornography, sexual solicitation
- Develop policies that prevent and deal with gender based violence in your sector, workplace and communities.
- Organise targeted community outreach and dialogues on solution towards a gender equal society.

TOGETHER, LET US TAKE ACTIONS TO SUPPORT THE 16 DAYS OF ACTIVISM FOR NO VIOLENCE AGAINST WOMEN AND CHILDREN CAMPAIGN.

Source: South African Government

WHERE TO GO FOR HELP?

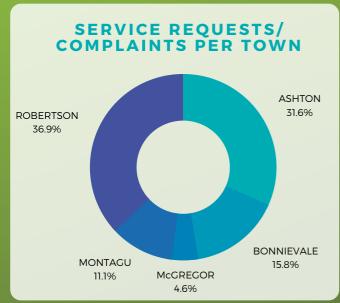
- Gender-Based Violence Command Centre: Call 0800 428 428 or dial *120*7867#
- National Shelter Movement (24 hour line): 0800 001 005
- Police: 10111Childline: 116
- The Human Trafficking Resource Line: 0800 222 777
- Department of Social Development Toll Free line: 0800 220 250
- SASSA 0800 60 10 11

SERVICE REQUEST REPORT OCTOBER 2022

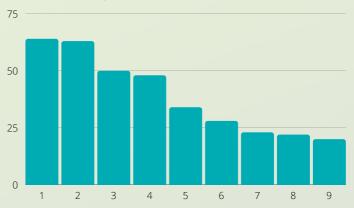


TOTAL NUMBER OF SERVICE REQUESTS/ COMPLAINTS RECEIVED BY THE CALL CENTRE FOR AUGUST 2022

1878



TOP REQUESTS/ COMPLAINTS



- 1. Eskom Loadshedding: Ward 9, Ashton 64 Complaints
- 2. Power Failures: Ward 2, Robertson 63 Complaints
- 3. Temper Reset/Nuisance Tripping: Ward 4, Bonnievale 50 Complaints
- 4. Eskom Loadshedding: Ward 8, Bonnievale 48 Complaints
- 5. Temper Reset/Nuisance Tripping: Ward 2, Robertson 34 Complaints
- 6. Temper Reset/Nuisance Tripping: Ward 9, Ashton -28 Complaints
- 7. Temper Reset/Nuisance Tripping: Ward 10, Ashton 23 Complaints
- 8. Power Failures: Ward 10, Ashton 22 Complaints
- 9. Sewerage Blockages: Ward 2, Robertson 20 Complaints

REPORT YOUR SERVICE COMPLAINTS MELD JOU DIENSKLAGTES/ XELA ISIKHALAZO SAKHO NGENKONZO

What type of complaints can be reported?

To speed up service delivery in your ward, the following type of complaints can be reported directly to the call centre:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

Watter soort klagtes kan aangemeld word?

Om die dienslewering in u afdeling te bespoedig, kan die volgende soort klagtes regstreeks by die inbelsentrum aangemeld word:

- Water and Sanitation Services
- Streets and Storm Water
- Electricity Services
- Environmental Services

Loluphi uhlobo lwezikhalazo ezinokuxelwa?

Ukukhawulezisa ukuhanjiswa kweenkonzo kwiwadi yakho, olu hlobo lwezikhalazo lulandelayo lunokuxelwa ngqo kwiziko lotsalela iminyoha.

- linkonzo zaManzi kunye nezeLindle
- Izitalato kunye naManzi Emvula
- linkonzo zoMbane
- Iinkonzo zokusiNgqongileyo

Report your service complaints

The Langeberg Municipality has a 24 hour, seven-day-a-week Emergency and Customer Care Call Centre that has been in operation for more than a decade

Meld jou diensklagtes

Die Langeberg-munisipaliteit het 'n 24-uur-noodsentrum vir noodsituasies en klantediens wat langer as 'n dekade in werking is.

Xela isikhalazo sakho ngenkonzo

waseLangeberg uneZiko lokuTsalela Iminxeba kaXakeka nelokuKhathalelwa koLuntu elisebenza iiyure ezingama-24, iintsuku ezisixhenxe ngeveki esele lineminyaka engaphezu kweshumi lisebenza

How to report a complaint?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

Hoe moet ek 'n klagte aanmeld?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

Indlela yokuxela isikhalazo?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za

LANGEBERG MUNICIPALITY'S PLAN FOR LONG-TERM ENERGY SUSTAINABILITY

KLIEK HIER VIR ARTIKEL IN AFRIKAANS

COTHA APHA UFUNDE

NGESIXHOSA

Langeberg Municipality will aim to procure alternative energy from Independent Power Producers by 2026.

Following a council decision, Langeberg municipality has now commenced with a public participation process to allow the public to comment on the ENERGY OUTLOOK AND ALTERNATIVE GENERATION IN LANGEBERG.

Our current and future supply from ESKOM

With Eskom unable to meet its demand, municipalities need to secure self-generation and alternative energy sources to supplement the energy deficit.

The Municipality is in the process of procuring the last available capacity on Eskom network that supplies Langeberg (3MVA) at a cost of approx. R17 million. The Eskom corridor that supplies electricity to Langeberg is constrained and any future capacity will require the Bacchus-Klipdrif 132kV line to be upgraded. Eskom plans this project in the 5 to 10-year horizon and it could cost in excess of R200 million.

We still rely on Eskom to supply the approx. 75MVA of electricity required to power Langeberg Municipality in peak demand season (around February and March.)

Electrical Master Plan to address the supply and demand shortage

Langeberg Municipality have updated its Electrical Master Plan per town in June 2022. Our electrical

load profile indicates a continuous growth in all towns of Langeberg Municipality with potential new developments requiring approximately 21.5MVA.

The demand for electrical capacity will exceed the supply from 2024/2025 which will slow development and growth; all the more reason to procure energy from alternative sources. The Robertson network demand is already exceeding the supply.

The Master Plan proposes major capital projects required to keep the electrical network operational and to increase network capacity (as per the available budget).

Our Alternative Generation Options

The likely scenario for procuring alternative energy will be Municipal IPP procurement program where Independent Power Producers's will bid for projects that are located on a non-municipal site and the municipality does not take any site or development risks (as per Scenario 2 outlined in the Council Resolution A4410 available on www.langeberg.gov.za)

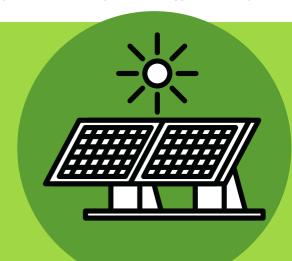
Some of the technologies to consider are: Solar PV generation, Concentrated Solar, Wind, Battery Energy Storage System (BESS), Hydro, Gas / Diesel generation, Hydrogen generation and Biomass / Biogas generation

The technical considerations that adds to the complexity of alternative energy are the feed-in points, base generation demand & capacity, possible peak shaving, load shedding and energy efficiency.

Click below to view the applicable documents, submission for comments closes on 11 December 2022.

- A4410: LEGAL FRAMEWORK FOR PROCUREMENT OF NEW GENERATION ENERGY CAPACITY BY MUNICIPALITIES (National Treasury Circular 118 in terms of MFMA in June 2022)
- A4411: ELECTRICAL MASTER PLAN
- A4412: ACTION PLAN TO PRODUCE ENERGY
- A4415: ALTERNATIVE ELECTRICAL GENERATION

Please refer written enquiries or comments to Mr. Lotter to glotter@langeberg.gov.za



WHEELING ELECTRICITY BY 2024

Wheeling electricity is a good alternative

The method of 'wheeling electricity' on municipality grid is where private operators at one location can supply electricity to a buyer or off-taker in another location via the municipal network. By wheeling electricity through the municipal grid to businesses and individuals, it:

- encourages and attracts renewable energy investment.
- creates competition in the energy market that could drive down prices and give customers more choice
- and establishes a business-friendly environment for local businesses and residents.
- creates another revenue stream for the municipality.

Wheeling and electricity trading will be a key part of South Africa's energy mix in the future.

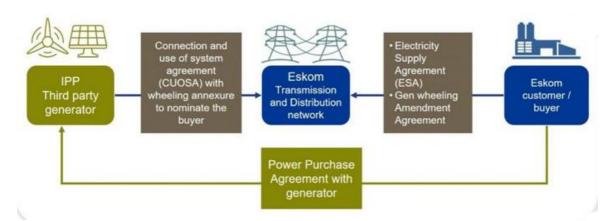
Electricity wheeling in Langeberg Municipal area could be introduced as soon as 2024.

How will this impact electrical supply tariffs?

With the new energy mix, the tariffs structures will have to be revised. This means that any cost benefit from the procurement of alternative energy could be passed on to the consumer.

The National Energy Regulator of South Africa (NERSA) requires a cost of supply study to be done before Municipal tariffs can be adjusted. It is recommended that budget be made available to appoint an expert consultant to conduct the cost of supply study and calculate revised tariffs.

Enabling wheeling will allow us to bring other electricity sources from private suppliers around the country into your home.



KLIEK HIER VIR ARTIKEL IN AFRIKAANS

COTHA APHA UFUNDE NGESIXHOSA

GENERATOR AT YOU HOME?

In terms of generating alternative electricity at your private, commercial, industrial or agricultural property, council approved **Guidelines for Small Scale Embedded Generation** in Feb 2018.

As the Alternative Energy (AE) industry & technology evolved Langeberg Municipality has made great strides for all municipal customers wishing to install alternative electrical generation. Council approved

- · Updated requirements,
- · New, simplified application form and
- An updated contract agreement

These documents are available on the Langeberg Municipal website at "Application Forms".



World AIDS Day is commemorated each year on the 1st of December and is an opportunity for every community to unite in the fight against HIV, show support for people living with HIV and remember those who have died.

HIV and AIDS in South Africa

South Africa has been relentless in its mission to turn the HIV, AIDS, and TB epidemics around and there are notable achievements to celebrate. A review of our efforts in addressing the HIV and AIDS epidemic over the past 20 years, paints a mixed picture.

There have been many scientific advances in HIV treatment and we now have a much better understanding of the virus More people are receiving antiretroviral treatment, which means HIV infection rates are decreasing. There is also a scientific optimism around the benefits of treatment as prevention, and progress towards a cure and vaccine.

However, despite these advances, stigma and discrimination still persist for many people living with, or affected by HIV. World AIDS Day 2022 is an opportunity for all South Africans to remind themselves that HIV is still a reality and that it is incumbent on all of us to continue fighting prejudice, stigma and discrimination.

South Africa has come a long way in the fight against HIV and AIDS.

Despite our many advances we still struggle to eliminate the stigma associated with HIV infection and the resultant discrimination. There are still people with limited knowledge of the facts about how to protect themselves and others.

The devastating effects include abandonment by spouse or family, social ostracism, job and property loss, school expulsion, denial of medical services, lack of care and support, and violence.

It also results in a lower uptake of HIV preventive services and postponing or rejecting care. Women tend to experience greater stigma and discrimination than men and are more likely to experience its harshest and most damaging effects.

World AIDS Day is important as it reminds the public that HIV has not gone away and that collectively, there is the need to increase awareness, fight prejudice and improve education to maintain and achieve the aims and objectives of the country as set out in the National Strategic Plan on HIV, STIs and TB 2012-2016.

Why stigma and discrimination matter

Stigma and discrimination can be as devastating as the illness itself and may mean abandonment by a partner or family, social exclusion, job and property loss, school expulsion, denial of medical services, lack of care and support, and violence for those affected by them. These consequences, or fear of them, mean that people are less likely to come in for HIV testing, disclose their HIV status to others, adopt HIV preventive behaviour or access treatment, care and support.

Every sexually active South African is at risk of contracting HIV. We call on all South Africans to recognise that HIV and AIDS are chronic diseases, and that people living with HIV can have full and happy lives. We each have a responsibility to treat those who are struggling with an HIV-positive diagnosis with compassion, those struggling with AIDS with care, and ourselves and our sexual partners with respect. Addressing stigma and discrimination is important in mitigating the impact of HIV.

Get Tested

The only way to know your HIV status is to get tested. Knowing your status gives you powerful information to keep you and your partner healthy. It's relatively easy to get tested for HIV in South Africa. You can do so at your doctor, local clinic or any public health facility.

Find a complete list of clinics in the Langeberg Municipal area on page 13.

How to Water in your save Water home



Take a shower of 5 minutes or less.



Install a water-saving toilet flush system.

saves up to

each year

700 litres



Turn off the tap.

While **brushing** your teeth and **washing** your hands, **don't** leave the **water** running.







Use a bucket of water to wash your car without a hosepipe.

saves more than

300 litres
 with each wash



saves up to

per shower

70 litres

Close taps properly.

Don't rinse dishes under a **running** tap.



Re-use your bath and shower water in the garden.



Fix leaking taps, pipes and toilets.



Use a pool cover.

Pump used pool water to the garden.



Hosepipes must be **fitted** with **turn-off** nozzles.

Hosepipes are not to be used on paved areas.



Showerheads must be replaced with water efficient ones.

click here for more info and tips.



EVENTS IN THE LANGEBERG VALLEY



'Carols & Lights' 'Liedjies en Liggies'

FRIDAY/VRYDAG, 09 DEC/ DES 2022 19H00 - 21H00 KING EDWARD SPORT FIELDS

AN EVENING OF LOCAL PERFORMERS & CHRISTMAS CAROL SINGING

'N AAND VAN PLAASLIKE OPVOERINGS & KERSFEES GESANGE



Bring your blanket, camp chair & picnic basket Bring jou kombers, kampstoel en piekniekmandjie

NO FIREWORKS, MOTOR CARS OR ALCOHOL WILL BE ALLOWED ON THE PREMISES GEEN VUURWERKE, MOTORS OF ALKOHOL SAL TOEGELAAT WORD OP DIE PERSEEL



ROBERTSON WINERY

Robertson Winery presents the









DATE: SATURDAY, 10 DECEMBER 2022 VENUE: ROBERTSON WINERY TASTING ROOM PRICE: ADULTS- R250, CHILDREN - R100, CHILDREN UNDER 6 - FREE, DOORS OPEN 9AM Tickets include a coupon with 5 wine tastings and 10% discount voucher

ONLY 42 TICKETS AVAILABLE

FUN FOR THE WHOLE FAMILY

- · ENTERTAINMENT ACTIVITIES FOR CHILDREN



It's beginning to look a lot like...

Christmas!

KOM RAAK BIETTIE "FESTIVE" SAAM ONS OM DIE JAAR AF TE SLUIT EN DIE KERSFEES SEISOEN AF TE S

- · Sokkie/dans
- lekker vullende maaltyd
- kompetisies en pryse
- "Full out, festive outfits"
- Spesiale optrede

Kostes beloop as volg:

R250 p/p OF R400 per paartjie. Sluit in maaltyd, verwelkomings drankie (nie alkoholies)

en een lootjie vir die kans om een van ons verrassings te wei

Kleredrag: Kersfees, Kersfees

Vir enige verdere inligting of om kaartjies te bespreek kontak gerus: Michaela - 0825234192 Elmarie - 0609661165



EVENTS IN THE LANGEBERG VALLEY





12-15 DEC | 3 NIGHTS OF FUN | 1 NIGHT OF COMEDY



LIMITED CHALETS AVAILABLE. A DEPOSIT SECURES YOUR STAY. BOOKINGS: EVENTS@ASPIREPROMOTIONS.CO.ZA | 079 757 2459





at the courtyard

MontaguSprings Aspire Promotions

at the courtyard

SAT 17 DEC 6:30PM DOORS OPEN FOR DINING SHOW BEGINS 7:30PM R150 NON EATING R260 INCL DINNER www.qkt.io/robin

*



NOSH FOR JOSH FOUNDATION AND PATTONS COMMUNITY FEEDING PROJECT

PRESENTS

CHRISTMAS COOKIES

BAKE-OF



HANDJIES, MONTAGU

Contact join us and bring the Christmas Cheer !!!



EVENTS

Planning an event? Find our event application form here

Tag us in your events on social media or send an e-mail to

communications@langeberg.gov.za

12 & OLDER? CLICK HERE TO REGISTER FOR COVID-19 VACCINE

GET CONNECTED FOR OUR LATEST NEWS & UPDATES



on Facebook - Langeberg Municipality



on Twitter @Langeberg_Muni



on Instagram @langebergmuncipality



- REQUEST AND REPORT SERVICE DELIVERY ISSUES VIA OUR WHATSAPP LINE
- ACTIVE 24 HOURS, 7 DAYS A WEEK
- FOLLOW UP ON SERVICE DELIVERY COMPLAINTS

OR SCAN THE OR CODE



QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles? Please contact Willy-John Gordon at wgordon@langeberg.gov.za

NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels? Kontak Willy-John Gordon by wgordon@langeberg.gov.za

IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iinngcebiso malunga nendlela esinokuphucula ngalo unxibelwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelinye lamangaku ethu? Nceda ke uqhagamshelane no-Willy-John Gordon, kuwgordon@langeberg.gov.za



WATER RESULTS - OCTOBER 2022



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON		
Inflow ML								
pH (at 25°C)	≥5.00 - ≤9.70	7,53	7,64	7,59	7,12	7,24		
Conductivity (at 25°C)	≤170	91,5	98,9	11,3	42,8	11,5		
Turbitity (NTU)	≤1.0 Operational ≤5.0 -Aeshetic	0,42	0,49	0,2	0,28	1,2		
Colour (mg/L as Pt)	≤15	<4	<4	<4	<4	<4		
Aluminium (μg/L as Al)	≤300	132	180	44	<40	147		
Iron (μg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	29	<20	<20	<20	23		
Free Chlorine (mg/L)	>0.0 - ≤5	<0,05	0,17	1,4	1,5	0,23		
E.Coli (cnt/100ml)	Not Detected	<1	<1	<1	<1	<1		
Total Coliform Bacteria	≤10	<1	<1	<1	<1	<1		



EMERGENCY NUMBERS

LANGEBERG MUNICIPALITY 24/7 CALL CENTRE 0860 88 1111



WHATSAPP: 065 211 7822

LANGEBERG'S DEDICATED FIRE LINE: 023 615 8911

LANGEBERG POLICE STATIONS

- ASHTON 023 615 8120/8121
- BONNIEVALE 023 616 8060/8062
- MCGREGOR 023 625 8000/8002
- MONTAGU 023 614 8300/8304
- ROBERTSON 023 626 8340/8346

NATIONAL EMERGENCY NUMBERS

- POLICE 10111
- AMBULANCE 10177
- EMERGENCY NUMBER (CELLULAR) 112



VELD, CHEMICAL AND MOUNTAIN FIRES CAPE WINELANDS DISTRICT MUNICIPALITY CALL CENTRE: 021 887 4446



BUREAU OF MISSING PERSONS 021 918 3512 / 3449 / 3452



HEALTH FACILITIES IN THE LANGEBERG MUNICIPAL AREA

HOSPITALS

- ROBERTSON HOSPITAL 023 626 8500
- MONTAGU HOSPITAL 023 614 8100

CLINICS

- BERGSIG, ROBERTSON 023 626 1035
- NKQUBELA, ROBERTSON 023 626 6613
- MCGREGOR 023 625 1932
- COGMANSKLOOF, ASHTON 023 615 2252
- **ZOLANI. ASHTON 023 615 3288/3323**
- HAPPY VALLEY, BONNIEVALE 023 616 3239

COMMUNITY DAY CENTRE

MONTAGU - 023 614 8100

DENTAL CLINIC

ROBERTSON - 023 626 1602

CLINIC AND CDC TIMES: 07:30 - 16:00 (MON - FRI) (CLOSED ON PUBLIC HOLIDAYS)



MOUNTAIN RESCUE 021 948 9900



SNAKE CATCHER 0635566338



POISONS INFORMATION HELPLINE OF THE W-CAPE

0861 555 777



GENDER-BASED VIOLENCE COMMAND CENTRE

0800 428 428 or *120*7867#