

**SUBMISSION OF THE 2025 / 2026 TO 2027 / 2028 OPERATING / CAPITAL BUDGET, IDP & POLICY DOCUMENTS
(CHIEF FINANCIAL OFFICER)**

Purpose of the report

To inform Council that the 2025 / 2026 TO 2027 / 2028 Operating/Capital Budget and IDP Documents will be considered at the Statutory Council meeting of 28th May 2025 for approval.

Background

The Executive Mayor tabled the draft budget and draft IDP at the Council Meeting on **26 March 2025**.

All relevant documents were made available for public comment and forwarded to all relevant National and Provincial departments.

The Budget and IDP were referred to all wards for discussion and input. The closing date for all input was **9 May 2025**. Workshops were held as follows to discuss all input received:

1. With Executive Mayor - 13 May 2025
2. With Senior Management Team – 15 May 2025
3. Budget Steering Committee - 21 May 2025
4. All Councillors - 26 May 2025

Legal Framework

Sections 16 - 18 of the Local Government: Municipal Finance Management Act, 2003 (Act No. 56 of 2003) stipulate as follows:

Annual budgets

16. (1) The council of a municipality must for each financial year approve an annual budget for the municipality before the start of that financial year.
- (2) In order for a municipality to comply with subsection (1), the mayor of the municipality must table the annual budget at a council meeting at least 90 days before the start of the budget year.
- (3) Subsection (1) does not preclude the appropriation of money for capital expenditure for a period not exceeding three financial years, provided a separate appropriation is made for each of those financial years.

Contents of annual budgets and supporting documents

17. (1) An annual budget of a municipality must be a schedule in the prescribed format –
 - (a) setting out realistically anticipated revenue for the budget year from each revenue source;
 - (b) appropriating expenditure for the budget year under the different votes of the municipality;
 - (c) setting out indicative revenue per revenue source and projected expenditure by vote for the two financial years following the budget year.
 - (d) setting out –
 - (i) estimated revenue and expenditure by vote for the current year; and
 - (ii) actual revenue and expenditure by vote for the financial year preceding the current year; and

- (e) a statement containing any other information required by section 215 (3) of the Constitution or as may be prescribed.
- (2) An annual budget must generally be divided into a capital and an operating budget in accordance with international best practice, as may be prescribed.
- (3) When an annual budget is tabled in terms of section 16 (2), it must be accompanied by the following documents:
- (a) draft resolutions –
 - (i) approving the budget of the municipality;
 - (ii) imposing any municipal tax and setting any municipal tariffs as may be required for the budget year;
 - (iii) approving the budgets for the relevant financial year of each municipal entity under the sole or shared control of the municipality; and
 - (iv) approving any other matter that may be prescribed.
 - (b) measurable performance objectives for each vote in the budget, taking into account the municipality's integrated development plan;
 - (c) a projection of cash flow for the budget year by revenue source, broken down per month;
 - (d) any proposed amendments to the municipality's integrated development plan following the annual review of the integrated development plan in terms of section 34 of the Municipal Systems Act;
 - (e) any proposed amendments to the budget-related policies of the municipality;
 - (f) particulars of the municipality's investments;
 - (g) any prescribed budget information on municipal entities under the sole or shared control of the municipality;
 - (h) particulars of all proposed new municipal entities which the municipality intends to establish or in which the municipality intends to participate;
 - (i) particulars of any proposed service delivery agreements, including material amendments to existing service delivery agreements;
 - (j) particulars of any proposed allocations or grants by the municipality to –
 - (i) other municipalities;
 - (ii) any municipal entities and other external mechanisms assisting the municipality in the exercise of its functions or powers;
 - (iii) any other organs of state;
 - (iv) any organisations or bodies referred to in section 67 (1);
 - (k) the proposed cost to the municipality for the budget year of the salary, allowances and benefits of–
 - (i) each political office-bearer of the municipality;
 - (ii) councillors of the municipality; and
 - (iii) the municipal manager, the chief financial officer, each senior manager of the

municipality and any other official of the municipality at a remuneration package at least equal to that of a senior manager;

- (l) the proposed cost for the budget year to a municipal entity under the sole or shared control of the municipality of the salary, allowances and benefits of –
 - (i) each member of the entity's board of directors; and
 - (ii) the chief executive officer and each senior manager of the entity; and
- (m) any other supporting documentation as may be prescribed.

Funding of expenditures

18. (1) An annual budget may only be funded from –
- (a) realistically anticipated revenues to be collected.
 - (b) cash-backed accumulated funds from previous years' surpluses not committed for other purposes; and
 - (c) borrowed funds, but only for the capital budget referred to in section 17 (2).
- (2) Revenue projections in the budget must be realistic, taking into account –
- (a) projected revenue for the current year based on collection levels to date; and
 - (b) actual revenue collected in previous financial years.

INTEGRATED DEVELOPMENT PLANNING

Section 34 of the Municipal System Act refers:

Annual review and amendment of the Integrated Development Plan

A municipal council

- a) must review its integrated development plan
 - (i) annually in accordance with an assessment of its performance measurements in terms of section 41 and
 - (ii) to the extent that changing circumstances so demand; and
- b) **may amend its integrated development plan in accordance with a prescribed process.**

In terms of section 34 of the MSA a municipal council must review its integrated development plan (IDP) annually in accordance with an assessment of its performance measurements and to the extent that changing circumstances so demand, and may amend its IDP in accordance with a prescribed process. The Local Government Municipal Systems Regulations, 2001, stipulates the process to be followed during the IDP amendment in chapter 2, section 3. The process is prescribed as follows: -

(1) Only a member or committee of a municipal council may introduce a proposal for amending the municipality's integrated development plan in the council.

(2) Any proposal for amending a municipality's integrated development plan must be-

(a) accompanied by a memorandum setting out the reasons for the proposal; and

(b) aligned with the framework adopted in terms of section 27 of the Act.

(3) An amendment to a municipality's integrated development plan is adopted by a decision taken by a municipal council in accordance with the rules and orders of the council.

(4) No amendment to a municipality's integrated development plan may be adopted by the municipal council unless-

(a) all the members of the council have been given reasonable notice

(b) the proposed amendment has been published for public comment for a period of at least 21 days in a manner that allows the public an opportunity to make representations with regard to the proposed amendment;

(c) the municipality, if it is a district municipality, has complied with subregulation (5); and

(d) the municipality, if it is a local municipality, has complied with subregulation (6)

(5) A district municipality that considers an amendment to its integrated development plan must:

(a) consult all the local municipalities in the area of the district municipality on the proposed amendment; and

(b) take all comments submitted to it by the local municipalities in that area into account before it takes a final decision on the proposed amendment

(6) A local municipality that considers an amendment to its integrated development plan must:

(a) consult the district municipality in whose area it falls on the proposed amendment; and

(b) take all comments submitted to it by the district municipality into account before it takes a final decision on the proposed amendment.

Comments

The 2025-2028 MTREF Budget documents and IDP have been compiled in accordance with the Municipal Budget and Reporting Regulations and will be presented at the Statutory Council Meeting on 28th May 2025.

Budget-related policies will be posted on the municipal website and will also be available at the municipal offices. IDP related policies, including ICT policies and the organogram, will similarly be posted on the municipal website and will be accessible at the municipal offices.

Recommendation / Aanbeveling

1. That the Executive Mayor presents the 2025-2028 MTREF Budget & IDP at the Statutory Council Meeting on 28th May 2025 for council approval.
2. That the council approves the following for the period 2025/2026 to 2027/2028:
 - Operating / Capital Budget,
 - IDP,
 - SDF,
 - All budget-related policies,
 - IDP-related policy documents,
 - ICT policies.
3. All relevant documents shall be made public and forwarded to all pertinent National and Provincial departments.

This item served before an Ordinary Meeting of Council on 28 May 2025

Hierdie item het gedien voor 'n Gewone Vergadering van die Raad op 28 Mei 2025

Besluit / Resolved

1. That the 2025-2028 MTREF Budget & IDP tabled by the Executive Mayor at the Council Meeting on 28 May 2025 is approved.
2. That Council approved the following for the period 2025/2026 to 2027/2028:
 - Operating / Capital Budget,
 - IDP,
 - SDF,
 - All budget-related policies,
 - IDP-related policy documents,
 - ICT policies.
3. That all relevant documents will be made public and forwarded to all pertinent National and Provincial departments.

MARCH/APRIL 2025					
Electronic Input	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Montagu Heritage Association					
1.SDF identifies the need for Heritage Inventory – why not budgeted for?	09-Apr-25	Engineering Services	Town Planning	Scarcity of funding. WC Heritage requires an inventory i.t.o their legislation but they offer no funding. Effectively an unfunded mandate for Municipalities. Note: There is already a heritage inventory for buildings in the SDF – this needs to be done more thoroughly and heritage areas / cultural heritage etc. included. This is a provincial function. Funding for projects should be provided by Provincial government	
Why is the budget for Montagu so low compared to the other towns	09-Apr-25	Office of the Municipal Manager	SMT	Input / comment is noted. Langeberg Mun Budget is compiled based on affordability and priorities identified.	
2.Aesthetics Committee has been pending for over two years:	09-Apr-25	Engineering Services	Town Planning	Matter will be followed up with The Aesthetics Committee	
3.Upgrade Montagu Municipal Offices	09-Apr-25	Engineering Services	Town Planning	Matter is being attended to by Corporate Services and funds has been made available over the next two financial years	
Vacant and Derelict Old Tourism Office (Feedback Required)	09-Apr-25	Office of the Municipal Manager	SMT	Will be advertised in the new financial year to be leased	

Traffic Calming Measures - Traffic calming measures are critical at the junction of Long and Church Street, Long and Kohler and Long and Market Street to allow safe crossings for school children. We proposed a raised crossing (such as Ashton) to create awareness.	09-Apr-25	Corporate Services	Traffic & Law Enforcement	This is a provincial road. The province is aware of the request for traffic calming measures in Long street. We have introduced speed cameras in the areas and roads mentioned is considered.	
King Edward Stadium - Basic Maintenance not happening	09-Apr-25	Community Services	Community Facilities	The facility is being maintained, but however recurring vandalism and theft is draining our financial resources	
Bylaws and Law Enforcement - The town needs more visible policing attending to public drinking, begging & littering on a Saturday as this negatively affects the heritage character and tourism of the town (we have asked for feedback and action for the previous rDP);	09-Apr-25	Corporate Services	Traffic & Law Enforcement	Municipality can not afford to employ more law enforcement officers. We serve 5 towns. Public drinking and littering is a SAPS matter that will be referred.	
4. Signage and signage by-law	09-Apr-25	Engineering Services	Town Planning	The municipality will consider and review the signage by-law, to see if the matter is addressed.	
5. Long Street - protection of agricultural character and businesses in Bath Str:	09-Apr-25	Engineering Services	Town Planning	This is already entrenched in the LIZS, 2018 and SDF 2015 and 2024.	

6.Parking along Long Str	09-Apr-25	Engineering Services	Town Planning	Provincial road - all proposals were considered during the Long Street upgrade some 5 yrs ago. Provincial Roads did not support the parking proposals by local residents and TP Dept.	
7.Making Mark St one-way:	09-Apr-25	Engineering Services	Town Planning	funding for a Traffic Impact Assessment and public participation – This will be considered during the 2027/28 financial year for a traffic impact assessment for all 5 towns	
8.Public Seating in town:	09-Apr-25	Engineering Services	Town Planning	Private property matter. Owners of Shoprite should be approached for this request	
Lover's Walk Rock Art site - the fencing was destroyed during the 2023 floods and never replaced after 1.5 years (we have asked for feedback and action for the previous IDP);	09-Apr-25	Community Services	Parks & Amenities	Quotation has been awarded for the re-installation of the fence.	
Kanonkop/Kruihuis - the area needs to be secured and the Kruihuis protected:	09-Apr-25	Community Services	Parks & Amenities	Based on the availability of funds, security will be appointed / deployed	
Voortrekker monument - proper fencing or maintenance of the park that encourages responsible use;	09-Apr-25	Community Services	Parks & Amenities	The request is noted and will be considered during the next generation IDP cycle.	
Maintenance and proper management of the historic Mill and Eyssenhuis (Provincial Heritage Site);	09-Apr-25	Community Services	Parks & Amenities	All Heritage sites identified will be referred to the relevant provincial department for financial assistance	
Cleaning and maintenance of historic cemeteries and proper fencing are critical;	09-Apr-25	Community Services	Parks & Amenities	The request is noted and will be considered during the next generation IDP cycle.	
Why is the Hofmeyr Hall not used for community meetings?;	09-Apr-25	Economic Social and Integrated Services	IDP	The Hall is available based on bookings	
Entrances to town (R62/Cogmanskloof) should be suitable to announce our heritage town to promote tourism. A proper planting plan should be developed, especially after the destruction of the recent floods and earthworks;	09-Apr-25	Community Services	Parks & Amenities	All Heritage sites identified will be referred to the relevant provincial department for financial assistance	
Planting of street trees and trees in parks should be as stipulated in the SDF Greater consideration should be given when trees are to be removed, and trees - older than 60 years are considered part of the heritage landscape and should be protected (we have asked for feedback and action for the previous IDP);	09-Apr-25	Engineering Services	Town Planning	Removal of trees are removed based on council approved tree management policy	
Richard Smith					

Richard Smith - SDF inclusion of Declaration of Boland War Heroes' Grave Sites as Heritage Sites and those of Sportsman	27-Mar-25	Engineering Services	Town Planning	Four proposals are made: 1.Designation of graves of persons connected with the liberation struggle: This requires a submission to SAHRA to have the grave sites designated in terms of the National Heritage Resources Act No.25/1997 (NHRA) – see attached and refer specifically to Sections 3(2)(g), 36(2), and 36(7)(a). A formal nomination of a new Monument or Memorial will need to be prepared by the applicant for submission to HWC. All the procedures are stipulated in the following guideline document: https://www.hwc.org.za/node/163 Mr. Smith may contact the Town Planning Dept to assist with mapping of any information which he has available. 2.Designation of graves of sports personalities who have died in rugby – This is not specifically referenced in the Act but could fall under cultural heritage. The location and related information would have to be compiled in a report similarly to the above. 3.Central memorial stones in Ashton and Robertson: If proposed on municipal land, this would require Council approval, a public participation process and the approval of funding in accordance with agreed upon IDP priorities. Mr. Smith could make a proposal as to the location and scale / type of memorial envisaged. 4.Memorial Statues at Vergesig Primary and Langeberg Secondary Schools: Mr. Smith must approach the Headmasters and SGBs of the relevant schools in this regard. In principle, the proposed recognition of the above cultural heritage resources is supported and consistent with the directives in the LSDF 2024 - refer to extracts from the LSDF, 2024 below. The SDF also recognizes the need to update the current Heritage Inventory. This inventory currently only includes built heritage and can be extended to include heritage sites and areas. The updating of the heritage inventory is dependent on the availability of funding for Heritage Resource Management.		
Richard Smith - designate the grave sites of individuals who lost their lives during the 1990 Boland War as heritage sites and of those who lost their lives on the rugby field.	27-Mar-25	Engineering Services	Town Planning			
Richard Smith – Designating their young people as heritage sites would serve multiple purposes: 1. Preserving Historical Memory: These sites would educate future generations about the sacrifices made during the fight against apartheid and the contributions that the Sportsman made. 2. Honoring Sacrifices: Formal recognition would affirm the municipality's commitment to reconciliation and justice and the contributions of the sportsman 3. Promoting Social Cohesion: Highlighting this history fosters unity by acknowledging past injustices and celebrating collective resilience contributions made through sports. The Boland War represents a critical chapter in our local history, aligning with national efforts to commemorate the transition to democracy. By safeguarding these sites, the Langeberg Municipality would contribute meaningfully to South Africa's heritage landscape. I kindly urge the council to initiate the necessary processes to evaluate and declare these grave sites as protected heritage landmarks. I also propose that a central memorial stones for Robertson and Ashton respectively and memorial statues should be erected and Mr. Bailey's school Vergesig Primary School and Mr.de Bruin's school Langeberg Secondary School. I am prepared to provide testimonies. Find some historical records from the Truth and Reconciliation Commission (e.g., case numbers CT07701, CT07800, CT00427), to support this request attached.	27-Mar-25	Engineering Services	Town Planning			
good health and high spirits. I am writing on behalf of community members who strongly support the establishment of a Municipal Court in Langeberg Municipality, as it represents a significant step toward improved local governance, justice, and by-law enforcement. We are acutely aware of the financial implications of such a project, not only in terms of establishing the facility but also the ongoing costs associated with its operation. However, we believe decisions on this matter should be based not solely on current income but on the potential revenue that could be generated through comprehensive and consistent enforcement of by-laws across the entire Langeberg region. The importance of a Municipal Court and reasons for its establishment: 1.Enforcement of By-Laws: A Municipal Court would ensure that all existing by-laws are consistently enforced, creating a safer and better-regulated community. Many infractions that currently go unaddressed could be managed efficiently. 2.Revenue Potential: While the immediate costs are evident, the long-term benefits in potential income from fines and penalties are significant. A properly enforced system of regulations could create a steady revenue stream that not only offsets operating costs but also contributes to municipal growth and development. 3.Accessible Justice for Residents: Having a local court allows for the swift resolution of disputes, fostering community confidence in the municipality's commitment to fairness and order. 4.Relief for Higher Courts: By handling minor and localized matters, the Municipal Court would reduce the burden on district and regional courts, contributing to a more efficient overall judicial system. 5.Community Support and Engagement: The establishment of a Municipal Court demonstrates accountability and responsiveness to community needs. It reflects the shared vision of progress and enhances the municipality's reputation for good	19-Apr-25	Office of the Municipal Manager	SMT	The Cost of the establishment of a Municipal Court is too high. Consideration will be given for a proposal to the district for a potential shared services Municipal court		

Japhtha Pietersen - WARD 9 Comments on IDP public participation process					
To disseminate information in a more understandable and acceptable manner the information being shared to communities must include the core information as stipulated below in no particular order: 1.Projects Approved for the Financial Year: Clearly outlining the specific projects that have been allocated funding in the upcoming budget is essential. This should include a brief description of each project, its intended outcomes, and the allocated budget. Visual aids like maps or infographics could be very helpful here. 2.Start Time of Such Projects: Providing realistic timelines for the commencement of each approved project is crucial for managing community expectations. This should include the anticipated start date and any key milestones leading up to the start. 3.Projects Completed: Highlighting successfully completed projects demonstrates progress and the tangible benefits of previous budget allocations. This reinforces trust and shows the community that their contributions are leading to real improvements. 4.Projects in Progress: For ongoing projects, providing updates on the current status, key achievements to date, and any challenges being faced ensures transparency and keeps the community informed about the momentum of development initiatives. 5.Projects Removed and Why: If any previously planned projects have been removed from the budget, a clear and honest explanation of the reasons for their removal is necessary. This could be due to unforeseen circumstances, changes in priorities, funding constraints, or other valid reasons. Transparency in this regard is vital for maintaining trust. 6.Projects Declined and Why: Similarly, if community-requested projects were considered but ultimately declined, the reasons for the decision should be communicated respectfully and clearly. This demonstrates that community input is taken seriously, even when it cannot always be accommodated.					
	29-Apr-25	Economic Social and Integrated Services	IDP	Comment is noted and will be considered during the following Budget / IDP process	
Elize Du Toit					
Proposed water block residential tariff price Water block indigent tariff: Monthly levy R123.60 Block 1 (0 - 6kl) R0.00 p/kl Block 2 (7kl - 15kl) R9.32 p/kl TARIFF LISTING Indigent tariff (income =< R4700 per month) (100% subsidized) R123.60 0 - 6 kl Free >6kl R9.32 Proposed electricity tariff price Electricity purchase blocks indigent tariff 0- 50 kWh 51- 350 kWh R2.3857 c/kWh 351- 600 kWh R3.3573 c/kWh >600 kWh R3.9487 c/kWh Tariff listing Conventional meters Single phase Indigent (<=60A) 0 - 50 kWh 0.00 51 - 350 kWh 237.59c should be 238.57c 351 - 600 kWh 335.73c >600 kWh 394.87c					
	06-May-25	Financial Services	CFO	The proposed tariffs are in line with the Tariff Policy of the Langeberg Municipality.	
Richard Johannes Smith					

concerning to forming summary concerns regarding the prevalence of illegal foreign nationals working in critical sectors within our municipality, including agriculture, tourism, construction, and informal transport. While the current Integrated Development Plan (IDP) and Spatial Development Framework (SDF) outline strategies for local economic growth, there appears to be little direct intervention to address the systemic employment of undocumented individuals, which undermines legal job opportunities, fair labor practices, and municipal revenue.

- Key Issues Requiring Policy Attention:
1. Regulatory Gaps – Many businesses (farms, B&Bs, construction firms) employ undocumented foreigners without consequences, despite municipal licensing requirements. The IDP should mandate verification of work permits during business licensing or inspections.
 2. Informal Sector Enforcement – Illegal taxis and unregistered traders operate unchecked, bypassing bylaws meant to protect local entrepreneurs. The LED and law enforcement units need a clear mandate to collaborate with Home Affairs on enforcement.
 3. Exclusion from EPWP– While the EPWP rightly prioritizes South African workers, the IDP should also address how illegal labor undercuts wages and job access in sectors like farming, where locals are displaced.

- Recommendations for the Draft IDP/SDF:
- Include immigration compliances a criterion for business licensing (e.g., farms, tourism operators).
 - Strengthen intergovernmental collaboration with SAPS and Home Affairs for workplace raids and deportation protocols.
 - Public awareness campaigns to encourage reporting of illegal employment, with

06-May-25	Office of the Municipal Manager	SMT		Management of immigrants is a function of the department of home affairs (Immigration). The Mun is experiencing similar issues and are referring these matters to the municipal community safety cluster. Where all government departments are represented	

Langeberg Besigheids forum

Daar is verskeie netwerk probleme wat sekere lyne meer affekteer as ander. So byvoorbeeld ondervind die Goedemoed lyn gereelde probleme met afteye wat soms tot 'n halwe dag duur. Dit is onaanvaarbaar dat talle besighede en boerderye wat groot werksverskaffers in die area is, nie van behoorlike verspreidingsinfrastruktuur voorsien word nie en dit moet reggestel en aangespreek word. Hierdie is 'n nood opgradering wat dringende aandag verg.	09-May-25	Engineering Services	Electrical	Antwoorde was voorsien gedurende 2024/25 begrotings proses	Will resubmit the responses
Uit die Elektrisiteits Meesterplan is geïdentifiseer dat verskeie transformators nie weerligafleiers het nie.					
Hierdie is 'n kritiese veiligheidsaspek en beskermings meganisme en moet in die 2024/2025 begroting ten volle aangespreek word.	09-May-25	Engineering Services	Electrical		
Daar moet ernstig besin word oor die wins beleid van die Munisipaliteit tov elektrisiteits verkope. Die huidige wins marges is buitensporig vir 'n noodsaaklike kommoditeit soos elektrisiteit. Ons verwys hier spesifiek na die petisie wat in 2023 aan die Burgemeester oorhandig is wat die behoeftes van inwoners en besighede duidelik bekend maak.	09-May-25	Engineering Services	Electrical		
Die regulatiese vereistes en voorskrifte vir installering van eie krag opwekking moet uiters gebruikers vriendelik wees, sonder opheffing van enige veiligheids standaarde.	09-May-25	Engineering Services	Electrical		
'n Meer markverwante tarief vir elektrisiteit terug geplaas in die Munisipale stelsel sal as aansporing dien vir verdere privaat ontwikkelings en behoort indringend aan gesprek word.	09-May-25	Engineering Services	Electrical		
Dit is onaanvaarbaar dat die munisipaliteit toegelaat het dat die elektrisiteits verlies persentasie sedert 2019 tot 2022 van 2.90% na 6.69% toeneem het.	09-May-25	Engineering Services	Electrical		
Daar moet opgetree word om onwettige en onveilige konneksies te beperk en sover moontlik te ontkoppel, aangesien die toename 'n addisionele geleentheidsverlies van meer as R23.7 miljoen per jaar (volgens die 2022 munisipale state) inhou vir die belastingbetaler. Fondse moet eerder spandeer word om families onder die inkomstedrempel by te staan om wettige konneksies te bekom.	09-May-25	Engineering Services	Electrical		
Vervang alle munisipale ligte insluitend straatligte met LED's waar dit minder elektrisiteit gebruik.	09-May-25	Engineering Services	Electrical		
Surplus kapitaal in die munisipale bestel moet aangewend word om eie kragopwekking te finansier met gepaardgaande voordele vir beide die munisipaliteit en die inwoners.	09-May-25	Engineering Services	Electrical		

Daar moet gekonsulteer word met die gemeenskap ten opsigte van die toekenning van addisionele elektrisiteit, wanneer dit beskikbaar mag word.	09-May-25	Engineering Services	Electrical		
Die vrylating of onbeheersde vloei van onbehandelde riool in die waterbronne in die munisipale area moet as 'n onmiddellike prioriteit aangespreek word.	09-May-25	Engineering Services	Solid Waste		
Om alternatiewe aksies te neem om vrylating van onbehandelde riool in die waterbronne in die area te voorkom voor 30 Junie 2024.	09-May-25	Engineering Services	Solid Waste		
Rioolpype en stormwater uitlopte moet gereeld onderhou en skoongehou te word om vloedskade en besoedeling te voorkom.	09-May-25	Engineering Services	Solid Waste		
Alle waterbehandelings aanlegte behoort so spoedig moontlik weer gelisensieer te word.	09-May-25	Engineering Services	Solid Waste		
Verskaf beter vuilnisverwydering en optelpunte in Môreson om besoedeling van die waterbronne te voorkom.	09-May-25	Engineering Services	Solid Waste		
Voorsien alle belastingbetalers van 'n "wheely bin"	09-May-25	Engineering Services	Solid Waste		
Meer gereelde water kwaliteits toetse moet gedoen en gepubliseer word.	09-May-25	Engineering Services	Water & Sanitation		
Die nodige maatreëls en toerusting moet aangeskaf word om water te kan behandel en te kan verskaf tydens beurttrag.	09-May-25	Engineering Services	Water & Sanitation		
Indien daar 'n tekort aan kundige personeel is, moet dit onmiddellik aangespreek word en 'n aanstellings gemaak word.	09-May-25	Engineering Services	Water & Sanitation		
Die chloor (Cl2) verskaffing moet meer bestendig wees en die munisipaliteit moet 'n voldoende chloor reserve aanhou vir ingeval daar 'n tekort nasionaal mag ontstaan.	09-May-25	Engineering Services	Water & Sanitation		
Water tariewe van besproeiingswater vir skole en gemeenskapsorganisasies behoort beperk te word tot 'n winsmarge van nie meer as 100% van die werklike koste nie. Hier word in besonder verwys na die Syphon-lyn in Robertson, maar dit sal waarskynlik ook ander areas beïnvloed.	09-May-25	Engineering Services	Water & Sanitation		
Verhoog leiwater tariewe ooreenkomstig elektrisiteitsverhogings, aangesien dit nie gesuiver word nie en minder kostes anders as elektrisiteit bevat as behandelde water.	09-May-25	Engineering Services	Water & Sanitation		
Stel paaie en stormwater aflope reg waar gereelde probleme ondervind word.	09-May-25	Engineering Services	Civil - Roads and Stormwater		
Lei die spanne wat pad herstel uitvoer op en monitor hulle werk op 'n meer gereelde en deurlopende wyse, deur monitering van hoe lank die herstel duur en hoe lank die herstelde oppervlak bruikbaar bly.	09-May-25	Engineering Services	Civil - Roads and Stormwater		
Verskaf terugvoer oor die tydljn van herstel wanneer 'n klag aangemeld word.	09-May-25	Engineering Services	Civil - Roads and Stormwater		
Hou maandelikse 'n terplaate vergadering met inwoners van 'n spesifieke gebied	09-May-25	Engineering Services	Civil - Roads and Stormwater		
Maak 'n finansiële bydra tot Robertson Risk Management en Boland Risk Solutions se koste vir beveiliging van landelike gebiede van minstens 5% van die eiendomsbelasting wat hul onderskeie lede bydra tot die munisipaliteit.	09-May-25	Corporate Services	Traffic and Law Enforcement		
Parke en publieke geboue moet beter gemonitor en beskerm word. Verskeie reëls word hier blaat oortree met redelike min optrede van wetstoepassing.	09-May-25	Corporate Services	Traffic and Law Enforcement		
Vermeerder die aantal personeel in hierdie afdeling sodat dit 'n effektiewe mag raak.	09-May-25	Corporate Services	Traffic and Law Enforcement		
Veiligheid moet gehandhaaf word by die nuwe sirkel op die Robertson-Bonnievale pad, onder andere met die oprigting van beligting wat tydens beurttrag funksioneer en wetstoepassing om behoorlike pad gebruik deur voetgangers te verseker.	09-May-25	Corporate Services	Traffic and Law Enforcement		
Deurlopende monitering van aktiwiteite by skroothandelaars moet as 'n prioriteit deur die munisipale wetstoepassers gehanteer word.	09-May-25	Corporate Services	Traffic and Law Enforcement		
Poog om nie natuurlike skeidings oor te steek met dorpsontwikkeling nie, want dit lei tot verlaagde veiligheid vir landelike areas. As voorbeeld moet ontwikkeling nie plaasvind aan die oorkant van die Willem Nelsrivier naby die begraafplaas in Robertson nie.	09-May-25	Engineering Services	Town Planning		
Die Bulida gronde wat binne die Ruimtelike ontwikkelingsplan van die Langeberg Munisipaliteit val, benodig 'n indringende vergadering met die Besigheidsforum en die aard van enige ontwikkeling met spesifieke verwysing na die gebruik en ontwikkeling van die gronde.	09-May-25	Engineering Services	Town Planning		

Pas die waardasies van erwe waarop onwettige addisionele behuising gebou is dienoreenkomstig aan en ontnem die elenaar van sy status as behoeftige huishouding. Belas die elenaar daarvan op sodanige aanpassings en addisionele wonings op sy erf. Hef ook die nodige boetes op ongemagtigde en addisionele strukture. Dit sal die onwettige strukture wat nie afgebreek mag word nie, minstens laat bydra tot die munisipale belastingbasis.	09-May-25	Engineering Services	Town Planning		
Loods 'n moniterings aksieplan soos in Bonnievale toegepas word deur die hele Langeberg munisipale area sodat geen verdere onwettige strukture opgerig kan word sonder om binne 24 ure afgebreek te word nie. Beskerm dus die grondelenaars, waarvan die munisipaliteit die vernaamste geaffekteerde is, teen verdere onwettige besettings.	09-May-25	Engineering Services	Town Planning		
Verseker dat die Robertson skougronde as 'n bate vir ons nageslag behoue bly en vermy enige temptasie om dit enigsins te ontwikkel – verwyder dit dus as ontwikkelingsarea in die beplanningsdokumente.	09-May-25	Engineering Services	Town Planning		
Skep meer kommersiële areas in behoeftiger woonbuurte sodat winkels nader en goedkoper dienste kan voorsien aan die inwoners.	09-May-25	Engineering Services	Town Planning		
Voorsien 'n soortgelyke bydrae uit die munisipale finansies aan landbou verenigings en sakekamers wat 'n groter deel van die sake-gemeenskap verteenwoordig om sodoende beter waarde aan hul lede te voorsien en ekonomiese ontwikkeling aan te moedig.	09-May-25	Economic Social and Integrated Services	LED Social Development & Tourism		
Vervang alternatiewelik die toedeling uit munisipale fondse aan toerisme verenigings met 'n 1% toerisme heffing wat die vereniging self kan insamel en onafhanklik bestuur.	09-May-25	Economic Social and Integrated Services	LED Social Development & Tourism		
Loods 'n projek om alle besighede te help om te registreer as verskaffers op die nasionale staats-databasis.	09-May-25	Economic Social and Integrated Services	LED Social Development & Tourism		
Gebruik sover moontlik plaaslike firma's wat nie belangebotsings met munisipale amptenary of raadslede het nie.	09-May-25	Economic Social and Integrated Services	LED Social Development & Tourism		
Publiseer die uitkoms van elke tender wat toegestaan word tesame met die belangrikste bepalings daarvan op die munisipale webblad in die vorm van 'n tender register.	09-May-25	Economic Social and Integrated Services	LED Social Development & Tourism		
Voltooi 'n volledige infrastruktuur oudit om sodoende enige kritiese tekortkominge te identifiseer vir insluiting in die finale begroting vir 2024/2025 – dus voor 28 Februarie 2024.	09-May-25	Engineering Services	Director Engineering		
Begroet en spandeer minimum 8% van die waarde van die infrastruktuur op onderhoud soos vervat in die koalisie ooreenkoms.	09-May-25	Financial Services	CFO	The comment is noted but the municipality is limited to available funding.	
Monitor instandhouding en sorg dat inspeksies na onderhoud plaasvind.	09-May-25	Engineering Services	Director Engineering		
Voorsien terugvoer aan inwoners wat 'n klagte ingedien het wat aanleiding gegee het tot die onderhoud, indien van toepassing.	09-May-25	Corporate Services	Governance Support		
Verskaf meer waarde vir geld aan landelike inwoners van die munisipaliteit. Dit sluit in om druk op die distriksmunisipaliteit te plaas om paale en skouers van paale in stand en gesny te hou.	09-May-25	Office of the Municipal Manager	SMT		
Implimenteer en bestuur 'n streng debiteure beleid wat almal dieselfde behandel.	09-May-25	Office of the Municipal Manager	SMT		
Die munisipaliteit moet dringende stappe neem om personeelkoste te verlaag, effektiwiteit van personeel te verhoog en dissipline deur die organisasie af te dwing.	09-May-25	Office of the Municipal Manager	SMT		
Raadslede se goedkeur van verskeie verslae wat foute bevat, veral begrotings en finansiële verslae, beteken dat inwoners nie die oorsig ontvang waartoe hulle geregtig is nie. Ons bied aan om kundige mense uit die publiek gratis beskikbaar te stel om die Munisipaliteit hierin behulpzaam te wees.	09-May-25	Office of the Municipal Manager	SMT		
In die lig van die behoefte om koste besparings te implimenteer, moet 'n alomvattende Nul-gebaseerde ("Zero Based") begrotingsproses geimplimenteer word.	09-May-25	Office of the Municipal Manager	SMT		
Die oprig van nethuise vir landboudoeleindes moet nie beperk word nie, behalwe waar dit moontlike veiligheidsaspekte behels byvoorbeeld by spoor kruisings.	09-May-25	Office of the Municipal Manager	SMT		
Ten einde effektiewe vlootgebruik te bevorder, word daar voorgestel dat alle voertuie met 'n voertuigopspringstelsel toegerus word en dat daar deurlopende monitering plaasvind.	09-May-25	Office of the Municipal Manager	SMT		

Die kapitaalbegroting van die munisipaliteit moet ondersteun en beheer word deur doeltreffende projekbestuur-sagteware.	09-May-25	Financial Services	Budget / CFO	The comment is noted but the investment in project management software is subject to a need analysis and available funding.	
WJA Bester					
Generating an improved and zero-based budget and validating/measuring all expenses against the aims and objectives of the municipality and the actions required to attain these goals; and	09-May-25	Financial Services	CFO	Impractical to implement for some of the operational budget items. This approach is followed for CAPEX and new operational projects and spending trends.	
The over-reliance on electricity as a source of income, especially given the cost-benefits from installation of renewables and the exposure to the agricultural sector, which has more than enough space to implement such alternatives; and	09-May-25	Office of the Municipal Manager	SMT	Alternative energy is currently being promoted - subject to following the correct procedure	
The electricity loss percentage, which, according to information I received, is currently believed to be almost 9%, is directly due to the failure of the municipal management to implement the policy of disconnecting illegal connections. Every 1% of the loss percentage represents a loss of income of roughly R8.3 million and also decreases the surplus or increases the deficit with the same amount. This means that our municipality is currently most likely unnecessarily losing an amount of revenue in excess of R40 million per year.	09-May-25	Office of the Municipal Manager	SMT	Council took a decision to firstly give attention to unsafe connections and thereafter illegal connections which outsourced to a private contractor to safeguard own staff. The Mun intends to conduct an audit to identify all illegal connections for the whole municipal area. There are other areas which contribute to the losses. Illegal connections is one aspect.	
The general failure to implement a plan to address the problems posed by "undocumented illegal immigrants" according to the budgetary comments, for instance on page 45 of the budget.	09-May-25	Office of the Municipal Manager	SMT	This is not the function of the municipality as we are not the immigration office. We require assistance from DOH	
The general failure to perform a proper and complete infrastructure audit in order to prioritise within the municipality's means. The SDF refers to an infrastructure audit and the implementation of an Asset Management Plan on page 113 as part of General Settlement Proposals G02 and G03. This is however not linked to the development needs related to infrastructure in later proposals under the same section, with population growth seeming to be the main criteria. Further reference to Asset Management is included in the IDP's risk register under risk reference SE1 on page 210. Unfortunately however, no mention is made of an audit in the IDP risk register action plan column. No mention of an infrastructure audit could be found in the budget document. I am of the view that until such time as a proper and complete infrastructure is not done, the municipality is unable to properly prioritise the limited capital expenditure funding it has available. The infrastructure audit could also not be found as a funded priority item in the budget or IDP.	09-May-25	Office of the Municipal Manager	SMT	We have existing master plans for all basic services. The Water and Sewer Master Plans are currently being updated. The updated documents will determine future capital allocations	
A consistent failure of Langeberg Municipality to spend at least 95% of its capital budget. This is also in stark contrast with and a clear failure of management with regards to the statements contained on page 234 of the SDF, namely: "Capital spending includes spending on infrastructure projects. Underspending on a capital budget can lead to an under-delivery of basic services. The underspending of the capital budget implementation of 52% underscores the urgent upgrade of civil and electrical services required. Persistent underspending may be due to under resourced municipalities which cannot manage large projects on time. Municipalities should aim to spend at least 95 percent of their capital budgets. Failure to spend even 85 percent is a clear warning sign."	09-May-25	Office of the Municipal Manager	SMT	The underspent budget includes grants received late. This includes delays attributable to the rainy season, cancellations of contracts by services providers and the need to re-advertise certain tenders. Despite these setbacks, the municipality has provided contingency measures which demonstrate an adaptive and responsive approach to planning	
The capital budget does not add up, specifically on pages 68 and 70 of the budget.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
At the current underspending of 44% on the capital budget (according to the March 2025 s71 report), an adjustment should be made for those projects which cannot reasonably be expected to be completed in the current year. This is to comply with the provisions of section 28 of the Municipal Finance Management Act ("MFMA"), specifically section 28(2)(e) and its requirements which state "...where the underspending could not reasonably have been foreseen at the time..."	09-May-25	Financial Services	Budget / CFO	Adjustment budget was done, based on the legislative timelines, spending on CAPEX will be closely monitored.	
The full year forecast cash balance at year end does not agree with the opening balance for the column budget 2025/2026. This relates to possible major discrepancies in the financial modelling.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	

To further highlight the lack of proper review and understanding of the budgetary documentation, according to the table labelled "Detail on the provision of municipal services for A10" starting on page 269 of the budget pdf document, Langeberg apparently has somewhere between 9 million and 69 million households. In the 2027/28 column, it seems the area will be completely depopulated according to the same table. Please properly correct these tables with realistic information.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Build new stores in Bonnievale in 2025/26 - Capital is only budgeted in 2028/29 according to capital budget on pages 66 to 71 of the budget.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the IDP	
Replace oil insulated switchgear - 4 items are to be replaced. No mention is made of the vast number of old transformers which should be replaced according to the electricity masterplan.	09-May-25	Engineering Services	Director	Was reviewed and corrected in the IDP. The outstanding switchgears will be considered in the outer years	
Rehabilitation of 20km of roads annually - The amounts provided in the capital budget on pages 66 to 71 of the budget document, are vastly insufficient to support such goals.	09-May-25	Engineering Services	Director	The rehabilitation of roads are captured in both the OPEX and CAPEX.	
Cash and cash equivalents for the current year (2024/25) contains discrepancies throughout the budget document and creates uncertainty regarding the starting position of the municipal finances for the 2025/26 budget. In Table A7 shows the full year forecast (cash and cash equivalents on hand at 30 June 2025) is estimated at R66 million. This differs substantially from the opening balance of cash on 1 July 2025 of R262 million. The table also shows no changes in non-current investments or repayments of loans/finance agreements.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Control totals were removed from the circulated budget, effectively hiding any potential errors.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Based on the assumptions contained in table SA9 of the budget, electricity consumption growth is forecast at 0%. Based on the supporting indicators contained in table SA10 of the budget, electricity service charge tariffs will increase by 11.3%. However, even despite a projected increase in bulk purchases of electricity of a similar 11.3%, service charges for electricity as provided in table A4 of the budget increase by 13.3%.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
The Municipality has over the term of the current council refused to fund certain capital items due to the self-imposed requirement that at least 3 months of cash reserves be held. The guidance from treasury is for a cash balance which will cover at least 1 month of expenditure. Contrary to this requirement, the budget results in this ratio dipping below 1 month. The budget is therefor inconsistent with the prior rationale of decisions.	09-May-25	Financial Services	Budget / CFO	The municipality budgeted to rebuild cash reserves over the MTREF period due to overreliance on cash reserves to fund the CAPEX in the prior years.	
Debtor's collection rates contained in table A8 of 112.9%, 115.3% and 115.2% are in stark contrast to the March 2025 s71 budget statement's 90% collection rate. Even if the full year forecast billable revenue is substituted in the March calculation, the collection rate will not rise above 92%. Moreover, if the collection rate in the budget document is applied and extrapolated from the full year forecast debtor balances, it will result in a negative debtor balance from the first budget year. This is clearly irrational. The balances of outstanding debtors in Table A6 supports the irrationality hereof showing balances far less than 1 month of billable revenue.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Unchecked growth in the salaries and benefits of senior management remains a concern in the current climate. Figure 2 illustrates the irrational increases given the current economic climate and efforts and directives by national government to restrict further growth in public sector salaries. Also of interest is that the schedule providing these amounts on page 61 of the budget, does not add up correctly in the 2027/2028 column, which proposes reductions in the officials' salaries, yet increases the total amount. This information is misleading and confusing to say the least and the proposed decreases seem unrealistic.	09-May-25	Financial Services	Budget / CFO	Salaries are determined by Bargaining council for staff the remuneration packages (upper limits) for senior management are determined by national government (COGTA) which regulates salaries of all Management.	
Contracted services remain high and should be decreased further, or lead to a decrease in the municipal staff complement.	09-May-25	Financial Services	Budget / CFO	Contracted services are inline with operational requirements	
Tables SA25 and SA30 do not comply with the requirements and aims of section 17(3)(c) of the MFMA insofar as it does not accurately reflect the monthly spending and revenue patterns of the municipality.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	

The goals of the Top layer SDBIP, as included in pages 264 to 268 of the IDP are incomplete, do not relate to all the strategic goals and generally seem to be lacking in any form of challenge to the management of the municipality to improve their performance. As examples, the vacancy rate is set at 15%, instead of the baseline of 4.3% and electricity loss percentage is at 7.5%, which is the maximum allowable loss percentage, instead of at least the 5.76% which was recorded in the 2024 annual report. This directly impacts and contributes to the lack of accountability of municipal employees.	09-May-25	Economic Social and Integrated Services	Performance Management	Targets for these KPI's are not municipal targets, but governed by national legislation (Nationally prescribed targets).	
The capital grants presented do not agree between pages 17 (R57 372 000) and 51 (R58 234 000).	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
No proceeds on a loan is provided in Table A7, which is inconsistent with the loan of R20 960 000 in Table A1.	09-May-25	Financial Services	Budget / CFO	Adding proceeds under A7 will not technically be correct, as the municipality does not expect to receive proceeds upfront from the finance lease	
An increase in interest expense of 4%, based on the prior year budget, contradicts the additional loan included in Table A1.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Despite a major decrease in cash funds, the interest income is budgeted to increase by 6% annually for the next 3 years. This figure should be based on actual cash on hand as per Table SA30, which will lead to a decrease in income and consequently an increase in the budgetary deficit.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
The budgeted deterioration of the collection rate from 96% in the 2023/2024 and 2024/2025 budgets to 95% as referred to on pages 45 and 47 without any clear actionable plan to improve the ratio is tantamount to an acknowledgement of mismanagement. Further highlighting the lack of any proper review of the budget, is the fact that these percentages do not even agree to the assumptions contained in Table SA9. And interestingly enough, collection rates in the "Budget Year +2 2027/28" column show revenue collection rates exceeding 100%. While it is impressive that management has set such lofty goals, it constitutes indisputable proof that this budget document was improperly manipulated to address shortcomings in financial metrics and is a completely unreliable work of fiction.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
The current financial system has led to numerous problems, which inter alia include reporting and billing problems. Numerous billing queries remain unanswered and residents have reached the point where some only report errors pertaining to the accounts if the error is not in the customer's favour. Many differences between actual electricity meter readings and those captured on the municipal accounting system have also been identified. The current electricity loss ratio is extremely high. During March, numerous bulk electricity clients received municipal accounts showing zero usage for the month. These instances support the reasonable belief that not all electricity is correctly billed and points to a lack of proper controls implemented by the municipality. The Accounting Officer is responsible for ensuring that sufficient controls are implemented to monitor and ensure that the municipality does not suffer any financial losses. I ask that the council invite councillor Coetzee, myself and the other presenters to the next council meeting to in an effort to provide the council with more balanced insight to the system and implementation failures.	09-May-25	Financial Services	Budget / CFO	An assessment report on the progress made in addressing critical issues raised on implementation of the financial system already served in Council. Council already resolved that the administration must be allowed to follow their processes to manage and monitor the implementation of the service level agreement and contract with the service provider in terms of section 116 of the MFMA. Progress reports will be submitted at the Council meetings as resolved until the critical issues are addressed.	
The law enforcement positions on page 173 of the budget should be fully funded and filled as soon as possible.	09-May-25	Corporate Services	Human Resources	All vacancies identified on the staff structure are frozen, based on budgetary constraints. If there is a position that is crucial, that directorate may use that salary budget of an existing vacant position to fill the vacancy	
Risks identified without any clear and measurable actions related thereto throughout the budget summary and risk register.	09-May-25	Office of the Municipal Manager	SMT	Risk Register still to be updated	
The capital budget on pages 66-71 contains numerous capital items/projects that are included, yet unfunded with dashes representing zero funding in all four years represented in the table. Either assign funding or remove the items. The current inclusion of unfunded projects creates confusion and unrealistic expectations regarding which items will be implemented and which will not.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	

The most recent mainstream inflation print for CPI is 2.7%. At the time the budget was published for public comment, official CPI was 3.2%. The above inflationary increase of 6% to 8% in tariffs, other than electricity, is unjustifiable in the current economic climate. It also differs from the policy in the national treasury where cost-cutting measures are being implemented and argued for. The assumptions contained in Table SA9 specifically ignore the guidance provided in the National Treasury's MFMA Circular 130 and Provincial Treasury's Circular MUN 02/2025 as it pertains to inflation forecasts. Of special further concern is that the budget contains no detailed explanation or attempt to justify these extremely high assumptions used in table SA9. A statement that expenditure is rising at above CPI targets is insufficient since many of these expenses are under control of the municipality, excepting electricity cost increases. It seems the municipality is not in touch with the economic realities of its citizens and these outlandish assumptions constitutes a probable attempt to disguise a lack of cost containment measures as mere "inflationary adjustments".	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget, more detail added to the assumptions applied in compiling the budget.	
The budgeted increase of 9.34% in salaries and benefits is unsustainable.	09-May-25	Financial Services	Budget / CFO	Increase is due to positions that are currently in the current structure, that were vacant during 2024/25 (plus 6% increase) and these are expected to be filled during 2025/26. Staff Cost is 28% of the operating expenditure which is within the norm set by national treasury of 40%	
The basic, availability and maximum demand tariffs were invoiced at 100 times the approved amounts from 1 July 2023 up to at least 26 February 2025, but possibly for the whole financial year. The changes in tariffs which took place under council agenda item A4876 fails to address the requirements of s28(6) of the MFMA pertaining to changes in tariffs. It seems from the budget documentation that no provision has been made for repayment of the incorrect tariffs which were charged during the 2023/2024 and 2024/2025 financial years. The budget should be adjusted to fully provide for the repayments of tariffs which were not levied according to the council approved and published tariffs of the Langeberg Municipality.	09-May-25	Financial Services	Budget / CFO	Public Notice was issued on 29 October 2024 to inform the public of the error identified in the tariffs book published on the municipal website. Specifically, the basic charge incorrectly included a denomination in cents, which should not have been there. This mistake originated from the previous financial year's tariffs book. The error was corrected and updated the information accordingly. Langeberg Municipality uses tariffs that are approved by NERSA for its electricity tariffs. These are approved by NERSA after the municipality submits its cost of supply. NERSA approved all the electricity tariffs for basic charge at values above R1 (no cents were approved for basic charge). The municipality charged the correct tariffs to its consumers. Therefore, the correction done did not have any financial implications and was done in terms of section 28(2)(f) of the MFMA.	
At this stage, sufficient evidence exists to support the complete revision and re-drafting of the budget. Such reviewed budget should be re-published for public commentary since it is clear that the current budget does not pass muster and may even constitute a deliberate attempt to provide false and misleading information to the public. Large portions of the requisite information is missing or incorrect and as such the public has not been provided with a proper budget to comment on. I therefore also provide the following list of tables which contain major errors and discrepancies:	09-May-25	Office of the Municipal Manager	SMT		
A1, A6, A7, A8 and SA10 - Cash backing/surplus reconciliation – cash applications are added instead of subtracted according to reference 2 in Table SA10. The item "Other working capital requirements" in Table A8 is not supported by the current reality of collections from customers and payments to creditors and is mathematically unattainable given the total amount of outstanding debtors and creditors.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
A1 - No provision of free services in future budget years.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
A1 and A7 - Cash receipts from property rates in A7 exceeds revenue on A1 for all 3 budget years by 5.5%.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA23 - Remuneration of Senior Managers is not completed and the table totals are subsequently incorrect.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA24 - Column of permanent employees for 2025/26 is incomplete and contractors are not provided. The data seems to be in the incorrect column and the number of positions data may be completely missing. The total municipal employees headcount data is also not completed.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA25, SA30, A1 and A7 - The line item "bulk purchases – electricity" in SA25 does not in any way correlate with the table SA30 cash flow payments. The amounts differ by 39.3%, which is more than the expected 15% VAT. This is also an error or possible misrepresentation and manipulation of the amounts. The future budget years seem to be correctly calculated as the amounts in SA25 +15%.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	

A7 - No provision is made for interest payments or the repayment of borrowings. Please indicate which bank is providing such favourable terms regarding financing.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Chapter 8 of the IDP, pages 66-71 of the budget and - The capital budgets 2026-27 and onwards do not agree by a wide margin.	09-May-25	Economic Social and Integrated Services	IDP	Was reviewed and corrected in the final budget	
Section 7.1.4 of the SDF - The recommendations of reducing operating expenditure by R20 million annually from 2022 onwards is not implemented. The current pace to increase repairs and maintenance to 8% of expenditure is also too slow.	09-May-25	Engineering Services	Town Planning	Operating expenditure is budgeted for inline with operating requirements	
Section 7.1.5.1 of the SDF - Contains outdated (and therefore misleading) information compared to the IDP and budget.	09-May-25	Engineering Services	Town Planning	The CEF is a live document which will be reviewed annually	
Capital budget – page 68 of the budget - The raising of the Dassieshoek-dam wall and related changes to the Robertson water system stems from a request for a formal independent investigation into the water crisis in Robertson during February 2025. An independent report has proven that these shortages were a direct result of mismanagement of the currently available water. The inclusion of further currently unnecessary capital expenditure without the results of a proper investigation, seems premature and should only be expended if proven to be absolutely necessary.	09-May-25	Office of the Municipal Manager	SMT	The raising of the dam wall remains a priority on our budget	
Response to the blue and green drop reports on page 41 - No capex spending or upgrades are included for Montagu. Recent issues were experienced with wastewater discharges into the natural water sources and a failure to address this comprehensively carries huge compliance and health risks for the municipality.	09-May-25	Engineering Services	Director	funding has been allocated to water and sewer maintenance and upgrades all related towards Blue Drop and Green Drop compliance based on affordability	
SA3, A6 - Trade payables do not agree across the schedules.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA3, A6 and A4 - Impairment of debtors do not correspond to the impairment amounts across the schedules.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA8 - The credit rating is not supplied, electricity distribution losses, recovery of older customers and water distribution losses are not completed in the schedule.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA8 - Cost coverage is below 1 in the first budgeted year.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA9 - The projected respective 14% and 10% population growth per year seems too high.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA10 - The table is not complete with missing grants.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Budget page 16 - The page is missing any information.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Budget page 214 - The SDBIP is not attached to the budget and no link is provided to access the document.	09-May-25	Economic Social and Integrated Services	IDP	SDBIP included in the IDP	
Unnumbered table following table A6 which is on "page 25 of 103" - In various instances, stock and WIP values at period end are negative.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA3 - The opening balances of community wealth do not agree with closing balances of the prior year columns.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
"Detail on the provision of municipal services for A10" on "page 43 of 103" - The table is incomplete and some of the details regarding number of served consumers differ from the SDF and IDP.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA11 - The table is not correctly completed and incomplete. No budget information is provided in this schedule.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA12a and SA12b - The tables are not completed and the amounts do not agree with table A1.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA14 - The monthly increases in total household bills are incomplete for 2027/28 and constitute increases of much more than the service tariff increases. How can the stated 36.5% increase in "indigent" household bills be justified by the municipality?	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA15 and comments on Investments on page 48 - Shares in listed companies do not constitute bonds. Distell was purchased by Heineken. Please explain how the municipality can still purport to own these shares?	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA16 - The information and table does not contain any information.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA21 - The table is incomplete for the 2027/28 year and insufficient descriptions are supplied for the grants provided to organisations and individuals.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA22 and A1 - The table is inconsistent with the information provided on page 61 of the budget regarding salaries of other municipal staff.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA23 - The detail regarding the compilation of remuneration of senior managers was not provided and the totals of the report are incorrect.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA33 - The table is incomplete.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
SA35 - The table is incomplete.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	

Further contradictory statements in the budget include the following regarding the influx of illegal immigrants and also highlights the lack of proper planning and housing controls. On the one hand, the number of households remains stable, in the same section, there is however an influx of people. Table SA9 respectively shows 14% and 10% annual population growth.	09-May-25	Financial Services	Budget / CFO	Was reviewed and corrected in the final budget	
Provision should also specifically be made in the budget for a multi-purpose impoundment lot for stray animals and unroadworthy vehicles.	09-May-25	Financial Services	Budget / CFO	The Request for assistance with the municipal pound was submitted to the province as part of the JDMA process	
The content of this letter raises serious concerns regarding the viability of our municipality, the validity of the quality certificate and the quality of the expected review of these documents prior to publishing it in the public domain and providing copies to the National and Provincial Treasury departments. These errors, discrepancies and other matters above will necessitate material changes and adjustments to these budget and related documents. This is the second year the Accounting Officer has circulated a draft budget containing numerous and material discrepancies. I am thereof of the view, and request that, a revised budget containing the necessary revisions should, due to the materiality thereof, be re-submitted for public participation before discussion and approval in the council. I also ask that every matter raised herein be properly and completely addressed and commented on in writing, including what actions will be taken to address such matters. Please contact me should you require any further information regarding the matters raised.	09-May-25	Office of the Municipal Manager	SMT	Comment is noted. Not possible in terms of legislation, the budget must be approved 30 days before the start of the new financial year	
Kenaan Decolonization Program					
These 'priorities' is presented as nothing more than a datum. It speaks of no community ownership of their own development. It speaks of no development integration, no strategic planning, no forward thinking.	09-May-25	Office of the Municipal Manager	SMT / Ward Cllr	The Municipal area does not include any demarcated traditional authority areas	
according to this Draft IDP, the Khoikhoi/brown people of Kogmanskloofdorp (Ward 9) does not consider themselves as in need of local economic development. On the face of it, none of the so-called total of 16 'priorities' can be considered to be part of a conscious LED policy program.	09-May-25	Office of the Municipal Manager	SMT / Ward Cllr	The Municipal area does not include any demarcated traditional authority areas	
Langeberg Sports Council as said by Finance Director in the discussion held during 2024. That establishment was supposed to take place in October 2024, but eventually only came to light as happened in March 2025, all of 5-6 months later.	09-May-25	Office of the Municipal Manager	SMT	Comment noted. Sport Council established	

the reporting by the local municipality on the municipality website once again showed the consistent and deliberate numbing and dumbing down of the community. The news article on 28 March 2025 stated that 19 clubs participated in the meeting to elect four positions. No further information was provided as to who these clubs were. Neither was any context provided for this number, as of out of how many clubs existing were these 19 clubs a part. The article further mentioned that these 19 clubs came out of 10 different sporting codes. The codes were listed, but again out of context as no information was given about the total number of different sporting codes that existed in the local municipality. On the election for the four positions, it was reported only three positions could be filled. No delegate present were apparently willing to serve as treasurer. The three positions furthermore were all men. This trampling underfoot of gender equity took place in the presence of officials of the provincial sports department. They seem not to care that the national department (DSAC) in July last year published a Women in Sport Policy Framework, or that even the provincial department is aware of the institutional aspects, as WC-DCAS under the heading of "Development of Women in Sport" claims a policy of: "Sport and Recreation Services aims to ensure that women and girls continue participating in sport and recreation mass participation programmes. They aim to establish and support organisational structures for women and girls in sport and recreation and to create an environment for the identifying and nurturing of sport talent of women and girls. Activities include: tournaments targeting women and girls, life skills training focused on mentorship, and research into the levels of participation." (emphasis added) This news article reflects the same deliberate underdevelopment that it is characteristic	09-May-25	Office of the Municipal Manager	SMT	Sports Council a civil society structure, the municipality only assists in facilitation	
The current ethos of Khoikhoi/brown peoples underdevelopment continues. Let's look what the pictures say about the kind of athletics 'development' that this local municipality seeks to promote. On Monday 01 July 2024 a private company started what appeared to be a Corporate Social Responsibility program at the Kogmanskloofdorp sports facility, the upgrading at the athletics track. By around the Thursday of that week work was suspended due to inclement weather. However, only one instance of further work was noticed thereafter, before all work by this private company was abandoned completely. The heaps of gravel remained lying on the track just like that. It was only till the start of this year's schools athletic program that the municipality apparently cleared away the gravel heaps themselves and made an 'attempt' at levelling the athletics track. The attached pictures will show the track lanes that was used because of the deliberate and wilful shoddy work of the municipality. The normal full width of the track could not be used. It was the first time in my life that I had seen arrows on a track and field surface. No 400m events were presented. But this is the kind of education that you black-and-white apartheid-racism wishes to enforce on the Khoikhoi/brown child. What kind of human rights culture are you presenting to the learners of Ashton Secondary School with that kind of service delivery? What kind of normality, what kind of social ideal are you holding up to those youth?	09-May-25	Office of the Municipal Manager	SMT	The Municipal area does not include any demarcated traditional authority areas	

It is no accident that the kind of statistics you drape this Draft IDP in is so blatantly fake. According to your own statistics, the white community accounts for just under 10% of the total population for the local municipal area. How is it then possible that you can come up with a Matric Pass Rate, a Learner Retention Rate, and a Learner Teacher Ratio that are propped up solely by the statistics for that 10% proportion? If you have 300 learners in Grade 10, and that cohort end up with 100 only in Matric, what fraud are you committing with this fake and wholly inappropriate statistic of 70,8%? In what fictional universe are you going to get a learner-teacher ratio of 1:27 in a Khoikhoi/brown school? But this falsification of the real situation in the Khoikhoi/brown communities and the glossing over of the extent of social degradation is the same scam that you have practiced even since 1994. Because how do those glowing educational statistics correspond with the growing social dysfunctions that you admit yourselves among the youth? Yet at the same time your analysis misuses the notion of "rural areas" as the national government applies it, by applying it to the urban areas in the local municipal area as well.	09-May-25	Economic Social and Integrated Services	Director / IDP	Statistics obtained from Provincial Treasury	
The falsification of the real situation in the Khoikhoi/brown communities and the glossing over of the extent of social degradation is apparent in your own Table 38 about "Amenities and associated land requirements on page 123. There is no correlation between that table 38 and any legitimate standard for the provision of any community facilities. The table talks about something called a "Grassed Surface (2 football fields equivalent) with or without sets". There is nowhere any two grassed surfaces next to each other in Kogmanskloofdorp (Ward 9). This is a completely different criteria than merely adding up grassed surfaces that are not in the same sports facility. Which is the case in Ward 9, with the current main facility having a single grassed field, the cricket field on the other side to the west of the community, and a field that was established for soccer to the northern boundary. Your municipality has known of this issue since 1994, which is why you persist with infrastructure costs that make no sense from a developmental standpoint. Meaning, you are totally happy with this fruitless and wasteful expenditure, because it undermines sporting facilities provision in Ward 9. But not only that, it suppresses the growth of the existing clubs themselves.	09-May-25	Office of the Municipal Manager	SMT	The Municipal area does not include any demarcated traditional authority areas	
In the 1990-1994 area, pressure on the then Coloured Affairs Department succeeded in the then Housing Minister Peter Saayman approving R5,000,000 for the purchase of the farm Goede Hoop from Mr Hugo Bruwer for a new community extension. That land was intended to provide a proper sports facility plus recreational facilities on the area where the current cricket field was set up in deliberate and wilful opposition to that proper community development. Then the white apartheid-racism NP town council sought the help of the black community in Zolani to oppose that land purchase, with the black representatives of the ANC and SANCO branches telling us that our development of our community discriminates against them. After 1994 the DA and ANC black-and-white apartheid-racism continued with that agenda of depriving the Kogmanskloofdorp community of land for development, as well as facilities for institutional development inside the community. That is why Table 38 is so arbitrary and selective. It speaks for example zero about office space for community-based organisations. That deliberate and wilful neglect continues in Table 41, "Developments per settlement" on pages 126-128. It is claimed that "The following proposals guide specific development per settlement", yet nowhere does the name Kogmanskloofdorp appear. In fact, it is clear that the Khoikhoi/brown people are excluded from projects, part of the overall intention of the black-and-white apartheid-racism for the community to remain underdeveloped and deteriorating.	09-May-25	Office of the Municipal Manager	SMT	This was a provincial initiative, which the municipality played no active role in. The municipality lodged the application to province for funding. Till date the project has not materialized. This is due to the province and the owner not being able to agree to the price	

the so-called "opportunities" shows this clearly. You don't even bother to properly identify the "Housing Opportunities/Project". And because of that, you can perpetuate the fiction that the equally vague and nebulous "Development of Recreational & Sport Facilities" are in no intrinsic relationship with the community extension project on the Goede Hoop farm lands. The issue of the lack of decolonization comes out in the fake presentation of land restitution and land reform as well. The false and racially discriminatory dichotomy between white commercial farmers and non-white small-scale farmers persist. The non-white small-scale farmers are again portrayed in a negative and problem-ridden framework, as on page 85. In stark contrast, the white commercial farmers are all rosy and filled with solutions, as on pages 126-128 (Table 41: Developments per settlement) and again on page 129 (Rural and Regional development proposals guiding development). Our proposal for the Goede Hoop lands had included 15 small-scale farmers opportunities of 2ha each, as at that time research from Fort Hare University had indicated a 2ha plot was the bare minimum land size requirement for a single family to subsist on. Yet all of the so-called problems that are used to whitewash the lack of land decolonization, in this heading of "small-scale farmers", are all the works of underdevelopment through lack of service delivery by the municipality itself. Because the same municipality, the very same staff that can somehow and for some reason year after year not solve the issues of non-white farmers, can so splendidly solve the developmental issues of white farmers year after year. Just like with the statistics, all of these purported reasons are fake and fraudulent. How can there be lack of suitable municipal land? Was the Silwerstrand land that was sold to the white developers not part of the Crown lands that was supposed to be for the Khoikhoi/brown people? How many farms in the Ashton area are also not loan-farms that are still kept illegally and with the full knowledge and connivance of the municipality in white hands?	09-May-25	Office of the Municipal Manager	SMT	Agriculture and land reform is not a municipal function and therefor the comments raised will be escalated to the responsible national department	
The brochure talks about tourism and heritage tourism development again as if it is whites-only apartheid-racism whitewashed after 1994. It talks about Langeberg cultivation routes with the meaning of excluding the Khoikhoi/brown people, of excluding the local economic development of Khoikhoi natural products. It talks about supporting and improving tourism infrastructure with the meaning of excluding the Khoikhoi/brown people, of excluding the local economic development of Khoikhoi heritage sites and biodiversity. In the very first year of the RDP Forum, of which I was also the founding chairperson, the matter of a Khoikhoi cultural village on the site of Hotnotsnes-kraal (at the foot of the Langeberge and just above Martiensvlei) was put up as a development project. This is not the only Khoikhoi heritage site in the local municipal-wide area, but also include the Guano Cave, the Montagu Hot Springs, the Baden Copper Baths and the many rock arts sites in the area. The matter of the rectification of the description of the five towns on the municipal website, to show the proper history and heritage starting with the Khoikhoi people, has still not been addressed. This is the complete opposite to the official government policy and also legislation concerning the "The transformation of South Africa's naming landscape" which seeks to stop these kinds of history and heritage falsification and negation. In fact, the white colonialism agenda of historical falsification against the Khoikhoi persist with such blatantly false claims as in your booklet titled "The History of Cogmans Kloof". It is a blatant lie that "Today, only scattered archaeological artifacts and the name of this route through the Langeberg Mountains remain as reminders of the Cochoqua people." This area is first of all not Cochoqua tribal jurisdiction, and it is a complete misrepresentation that the Cochoqua people in the sense of all of them migrated to this area. The only Cochoqua people that came here were the descendants of Kaptein Kees, who was murdered by the Dutch land invaders in 1689 in the area of present day Wellington. But that happened in 1713 after the biological warfare by the	09-May-25	Office of the Municipal Manager	SMT	The proposed project should be escalated to the responsible national department	

However, this Langeberg local name place is part of the traditional territory of the Hessequa tribe, into which the Kees-family Cochoqua merely inter-married. Under Khoikhoi customary law the area remains Hessequa tribal jurisdiction, and the members of the Kees-family became of Hessequa tribal association henceforth. This then will be the basis of the aboriginal title claims that will be lodged for those Hessequa and Kees-family ancestral lands if your municipal council persist in your now 31 years and counting of refusal of decolonization of the Khoikhoi ancestral lands in particular, and racial discrimination and oppression and underdevelopment in general. The lands in question are comprised of the whole area from Keeskraal north of Barrydale, on which the Sanbona Private Nature Reserve is now located, to the Retreat area west of Robertson. Secondly, this Draft IDP, the process that produced it, and the lack of full compliance with public participation standards of good practice, will be subject to human rights litigation should you persist with adopting it on 28 May 2025. Your attention as councillors and senior officials are drawn to the Constitutional Court judgment titled “Mogale and Others v Speaker of the National Assembly and Others [2023] ZACC 14”, being Case CCT 73/22. In Article 3 of the judgment the ConCourt elaborated on the importance of public participation, which is completely absent in the governance processes of this local municipality, except where it concerns the interests of white people and black people. I had spoken on this matter at the IDP ward meeting for the previous year (2024-2025), and clearly stated such things as the persistent preoccupation with infrastructure development and expenditure on municipal goods as opposed to social development, the arbitrary and senseless chop and change of priorities from one year to the next, the non-implementation of even those few issues of social development that were included, and the exclusion of community involvement in the implementation of the IDP. [3] The Importance of public participation in South Africa	09-May-25	Office of the Municipal Manager	SMT	The proposed project should be escalated to the responsible national department	
Langeberg Sport Council – Tennis Code Representative					
In the past, the Ashton community benefited from several sports facilities, particularly tennis and netball courts, which served as active hubs for family and youth participation. Two key facilities were: ② The sports complex behind Platform 62, which included four tennis courts, a sports field, and a clubhouse. ② Two tennis courts behind the Ashton Town Hall, which served as accessible, central spaces for sport. Due to factors such as inadequate maintenance, lack of effective management, declining participation, and security challenges, these facilities have unfortunately deteriorated to a non-functional state. Why this matters: Sport brings people together—players, families, volunteers—and fosters social cohesion and pride. Physical activity is essential not only for physical health but also for academic performance, confidence, and emotional well-being. Communities with active recreation facilities tend to be stronger, safer, and more socially connected.	09-May-25	Community Services	Community Facilities	Sports complex behind Platform 62 was sold on open tender. The Tennis courts were not functional due to vandalism. Current facility in Ashton Cogmanskloof does cater for court-ball sports	
Opportunity: Restore and revitalise a key facility to empower Ashton’s residents through tennis and netball. ② Mission: Inclusive sport participation and youth development for all members of the Ashton community. ② Solution: Rebuild the two courts behind the Ashton Town Hall to serve as a dual-use (tennis and netball) facility. ② Community Impact: Residents of all ages, particularly from disadvantaged backgrounds, will be supported with coaching and access. ② Facility Oversight: Management by dedicated local volunteers. ② Expected Return: Enhanced community pride, youth engagement, and a healthier, more connected Ashton through active participation.	09-May-25	Community Services	Community Facilities	Current facility in Ashton Cogmanskloof does cater for court-ball sports	
It is proposed that the two courts behind the Ashton Town Hall be rebuilt in three phases, under municipal oversight.	09-May-25	Community Services	Community Facilities	Input / comment is noted. Langeberg Mun Budget is compiled based on affordability and priorities identified.	
PHASE 1: ② Resurface courts with dual markings ② Install secure fencing and access control	09-May-25	Community Services	Community Facilities	Current facility in Ashton Cogmanskloof does cater for court-ball sports	

PHASE 2: ⌚ Install floodlights (8 per court)	09-May-25	Community Services	Community Facilities	Current facility in Ashton Cogmanskloof does cater for court-ball sports	
PHASE 3: ⌚ Build small clubhouse and toilet facilities	09-May-25	Community Services	Community Facilities	Current facility in Ashton Cogmanskloof does cater for court-ball sports	

MARCH/APRIL 2025			
Questionnaire	Response/Feedback/Action to Implement	Timeframes	
SEPTEMBER/OCTOBER 2025			
Questionnaire	Response/Feedback/Action to Implement	Timeframes	
Minutes input	Response/Feedback/Action to Implement	Timeframes	
Electronic Input	Response/Feedback/Action to Implement	Timeframes	
David Van Schalkwyk			
David Van Schalkwyk - It is tabled that no further vacancies be advertised or filled as it is clear by the number of staff doing nothing that there are far too many personnel employed by Langeberg Municipality	Comment is noted. Will be considered based on operational needs		
David Van Schalkwyk - It is tabled that no further vacancies be advertised or filled as it is clear by the number of staff doing nothing that there are far too many personnel employed by Langeberg Municipality	Comment is noted. Will be considered based on operational needs		
David Van Schalkwyk - the 13 cheque should only be based on performance and not as an automatic payment at the end of November of each year	Condition of service agreed by SALGBC		
Richard Smith			
Richard Smith - SDF inclusion of Declaration of Boland War Heroes' Grave Sites as Heritage Sites and those of Sportsman	Four proposals are made: 1.Designation of graves of persons connected with the liberation struggle: This requires a submission to SAHRA to have the grave sites designated in terms of the National Heritage Resources Act No.25/1997 (NHRA) – see attached and refer specifically to Sections 3(2)(e), 36(2).		
Richard Smith - designate the grave sites of individuals who lost their lives during the 1990 Boland War as heritage sites and of those who lost their lives on the rugby field.			

Monument or Memorial – Declaring their resting places as heritage sites would serve multiple purposes: 1. Preserving Historical Memory: These sites would educate future generations about the sacrifices made during the fight against apartheid and the contributions that the Sportsman made. 2. Honouring Sacrifices: Formal recognition would affirm the municipality’s commitment to reconciliation and justice and the contributions of the sportsman 3. Promoting Social Cohesion: Highlighting this history fosters unity by acknowledging past injustices and celebrating collective resilience contributions made through sports. The Boland War represents a critical chapter in our local history, aligning with national efforts to commemorate the transition to democracy. By safeguarding these sites, the Langeberg Municipality would contribute meaningfully to South Africa’s heritage landscape. I kindly urge the council to initiate the necessary processes to evaluate and declare these grave sites as protected heritage landmarks. I also propose that a central memorial stones for Robertson and Ashton respectively and memorial statues should be erected and Mr. Bailey's school Vergesig Primary School and Mr.de Bruin's school Langeberg Secondary School. I am prepared to provide testimonies. Find some historical records from the Truth and Reconciliation Commission (e.g., case numbers CT07701, CT07800, CT00427), to support this request attached.	1.1.1.1. See attached and refer specifically to sections 3(1)(b), 3(1-), and 36(7)(a). A formal nomination of a new Monument or Memorial will need to be prepared by the applicant for submission to HWC. All the procedures are stipulated in the following guideline document: https://www.hwc.org.za/node/163 Mr. Smith may contact the Town Planning Dept to assist with mapping of any information which he has available. 2.Designation of graves of sports personalities who have died in rugby – This is not specifically referenced in the Act but could fall under cultural heritage. The location and related information would have to be compiled in a report similarly to the above. 3.Central memorial stones in Ashton and Robertson: If proposed on municipal land, this would require Council approval, a public participation process and the approval of funding in accordance with agreed upon IDP priorities. Mr. Smith could make a proposal as to the location and scale / type of memorial envisaged. 4.Memorial Statues at Vergesig Primary and Langeberg Secondary Schools: Mr. Smith must approach the Headmasters and SGBs of the relevant schools in this regard. In principle, the proposed recognition of the above cultural heritage resources is supported and consistent with the directives in the LSDF 2024 - refer to extracts from the LSDF, 2024 below. The SDF also recognizes the need to update the current Heritage Inventory. This inventory currently only includes built heritage and can be extended to include heritage sites and areas. The updating of the heritage inventory is dependent on the availability of funding for Heritage Resource Management.	
---	---	--

...hope and smart make you in good health and high spirits. I am writing on behalf of community members who strongly support the establishment of a Municipal Court in Langeberg Municipality, as it represents a significant step toward improved local governance, justice, and by-law enforcement. We are acutely aware of the financial implications of such a project, not only in terms of establishing the facility but also the ongoing costs associated with its operation. However, we believe decisions on this matter should be based not solely on current income but on the potential revenue that could be generated through comprehensive and consistent enforcement of by-laws across the entire Langeberg region. The importance of a Municipal Court and reasons for its establishment: 1.Enforcement of By-Laws: A Municipal Court would ensure that all existing by-laws are consistently enforced, creating a safer and better-regulated community. Many infractions that currently go unaddressed could be managed efficiently. 2.Revenue Potential: While the immediate costs are evident, the long-term benefits in potential income from fines and penalties are significant. A properly enforced system of regulations could create a steady revenue stream that not only offsets operating costs but also contributes to municipal growth and development. 3.Accessible Justice for Residents: Having a local court allows for the swift resolution of disputes, fostering community confidence in the municipality's commitment to fairness and order. 4.Relief for Higher Courts: By handling minor and localized matters, the Municipal Court would reduce the burden on district and regional courts, contributing to a more efficient overall judicial system. 5.Community Support and Engagement: The establishment of a Municipal Court demonstrates accountability and responsiveness to community needs. It reflects the shared vision of progress and enhances the municipality's reputation for good governance.		
information being shared to communities must include the core information as stipulated below in no particular order: 1.Projects Approved for the Financial Year: Clearly outlining the specific projects that have been allocated funding in the upcoming budget is essential. This should include a brief description of each project, its intended outcomes, and the allocated budget. Visual aids like maps or infographics could be very helpful here. 2.Start Time of Such Projects: Providing realistic timelines for the commencement of each approved project is crucial for managing community expectations. This should include the anticipated start date and any key milestones leading up to the start.		
Elize Du toit		

Proposed water block residential tariff price Water block indigent tariff: Monthly levy R123.60 Block 1 (0 - 6kl) R0.00 p/kl Block 2 (7kl - 15kl) R9.32 p/kl TARIFF LISTING Indigent tariff (income =< R4700 per month) (100% subsidized) R123.60 0 - 6 kl Free >6kl R9.32 Proposed electricity tariff price Electricity purchase blocks indigent tariff 0- 50 kWh 51- 350 kWh R2.3857 c/kWh 351- 600 kWh R3.3573 c/kWh >600 kWh R3.9487 c/kWh Tariff listing Conventional meters Single phase Indigent (<=60A) 0 - 50 kWh 0.00 51 - 350 kWh 237.59c should be 238.57c 351 - 600 kWh 335.73c >600 kWh 394.87c		
Richard Johannes Smith		

and willing to remedy existing concerns regarding the prevalence of illegal foreign nationals working in critical sectors within our municipality, including agriculture, tourism, construction, and informal transport. While the current Integrated Development Plan (IDP) and Spatial Development Framework (SDF) outline strategies for local economic growth, there appears to be little direct intervention to address the systemic employment of undocumented individuals, which undermines legal job opportunities, fair labour practices, and municipal revenue. Key Issues Requiring Policy Attention: 1. Regulatory Gaps – Many businesses (farms, B&Bs, construction firms) employ undocumented foreigners without consequences, despite municipal licensing requirements. The IDP should mandate verification of work permits during business licensing or inspections. 2. Informal Sector Enforcement – Illegal taxis and unregistered traders operate unchecked, bypassing bylaws meant to protect local entrepreneurs. The LED and law enforcement units need a clear mandate to collaborate with Home Affairs on enforcement. 3. Exclusion from EPWP – While the EPWP rightly prioritizes South African workers, the IDP should also address how illegal labour undercuts wages and job access in sectors like farming, where locals are displaced. Recommendations for the Draft IDP/SDF: - Include immigration compliance as a criterion for business licensing (e.g., farms, tourism operators). - Strengthen intergovernmental collaboration with SAPS and Home Affairs for workplace raids and deportation protocols. - Public awareness campaigns to encourage reporting of illegal employment, with municipal follow-up.		
Leon Rosser <rosserleon@gmail.com> UITBREIDING & ONTWIKKELING VAN DIE DORP is noodsaaklik om beleggers te lok na ons dorp		
a. Elektriesiteit : Munisipale eie sonkrag plaas Straatligte verander na LED NB Optrede tov onwettige konneksies	Kommentaar word met groot dankbaarheid ontvang as waardevolle insette op ons daaglikse dienslewering iniatiewe	
b. Morsjorse / Vullis dumping Skips NB : Gemeenskaps BEWUSMAKING PROJEK (Zip dit in 'n ZIBBIEBLIK)	Kommentaar word met groot dankbaarheid ontvang as waardevolle insette op ons daaglikse dienslewering iniatiewe	
c. Water Gereelde toetse van gehalte Aksie- of Beheerplan tov water beskikbaarheid of – tekorte Hou publiek eerlik op hoogte Herstel van lekke / breuke moet dringend afgehandel word	Kommentaar word met groot dankbaarheid ontvang as waardevolle insette op ons daaglikse dienslewering iniatiewe	

d.Paaie & Stormwater Oplei en toesighouding van pad herstel spanne / potholes is noodsaaklik *** Merk van BUS – en swaarvoertuig paaie of roetes. (Busse jaag ons paaie stukkend)	Kommentaar word met groot dankbaarheid ontvang as waardevolle insette op ons daaglikse dienslewering iniatiewe	
e.LAW Enforcement NB Apparte Direktoraat is noodsaaklik Langeberg VEILIGHEIDS PLAN moet gefinaliseer word . Moet insluit rampbestuur , verkeer , brandweer en law inforcement Fokus op KNELPUNTE nl -Onwettige plakkers en strukture -Onwettige Taxi's -Onwettige karwagte -Public indecency en drink op straat -Beveiliging en beheer oor parke	sesde direktoraat was oorweeg as deel van die konsep makro organisatoriese stuktuur. Nadat koste berekening gedoen was, en hoe salaris begroting negatief beïnvloed sou word, is daar besluit om voort te gaan met die huidige 5 direktoraat struktuur en publieke veiligheid as 'n funksie uit te voer deur die 2 direktorate Korporatiewe dienste en Gemeenskaps dienste. Die Daarstel van 'n sesde direktoraat sal jaarliks oorweeg word na gelang van die munisipaliteit se inkomste	
Langeberg Municipality is in a coalition between the Da and Vf+ which is governed by specific guidelines. What is the coalition agreement which started in 2021?	this request will be forwarded to the political leadership	
Chandré Stevens		
Chandré Stevens- The McGregor community relies heavily on the services provided by the local municipal office and increasing staff capacity could improve service delivery and efficiency. Additionally, more vacancies at the McGregor office would contribute to job creation and economic development within our town, benefiting the local workforce.	No New vacancies have been budget for, for the new financial year. If there is a need for a critical positions, the respective directorate in which is identified, will consider the filling the vacancy from the salary budget	
Chandré Stevens- I would like to kindly inquire whether there are any plans to allocate additional vacancies for the McGregor office in future municipal budgets. If not, I respectfully request that the municipality consider budgeting for more positions to enhance service delivery and create employment opportunities for the community.	No New vacancies have been budget for, for the new financial year. If there is a need for a critical positions, the respective directorate in which is identified, will consider the filling the vacancy from the salary budget	
Petrus Jansen		
Petrus Jansen- I wish to formally submit the following comments and proposals for consideration in the finalisation of the budget and IDP, specifically regarding urgent hydrological and stormwater management challenges in Montagu West. These issues are critical for the safety, sustainability, and well-being of the community and require dedicated budget allocations and strategic planning		

1. Keisie River Works - Urgent Intervention Required: The lower section of the Keisie River in Montagu, particularly the final stretch, requires immediate intervention and restoration. The accumulation of sediment, excess sand and rubble before, at and after the confluence, past river intervention works, as well as the narrowing of the river due to a previously constructed berm, have significantly increased flood risks, drastically shifting flood lines, damming of water due to a bottleneck effect, and caused extensive property damage. I propose that the following be included in the budget and IDP: Removal of the excess material and restoration of the river's maximum natural width, depth and flow, also the natural path. The removal of the constructed confluence berm. Appointment of a professional hydrologist to conduct a comprehensive study and guide the project and restoration. Development and implementation of a River Management Plan, including regular maintenance, sediment control, and flood mitigation measures.	River management plan is for consideration 2025/26. The maintenance of river is a shared responsibility between the municipality and property owners.	
2. Montagu West Stormwater Management Montagu West faces ongoing stormwater management challenges, with existing infrastructure unable to cope with high rainfall events. The neighbourhood has also developed substantially over the past few years, with no major stormwater upgrades. The temporary stormwater pipes and the open ground channel dividing our farm require a permanent, hydrologically sound solution. Massive amounts of stormwater in Montagu West can not simply flood our properties and must be dealt with by professional hydrological solutions. With recent rains, it has also become clear that sewage in Kloof Street now overflows into our property and also into the river; this must be addressed as the impact is devastating not only for the ecosystem but also for humans. I propose: Allocation of funds for the major upgrade and maintenance of stormwater infrastructure in Montagu West. Regular maintenance of the temporary open channel through our farm to prevent sediment build-up and weed growth. A permanent hydrological sound solution for the massive amounts of stormwater to drain into the river without affecting properties.	The new Stormwater Masterplan will specifically address these concerns in Montagu West.	

3. Budget Allocations and Clarity According to the WC026_A4885 Draft Budget Document 2026 (Page 186), R16,941,924.81 is allocated for the repair of flood-damaged road and stormwater infrastructure in Montagu. I request clarification on whether this allocation includes the specific works proposed above for the Keisie River and Montagu West stormwater systems. If not, I urge that dedicated funding be allocated for these critical interventions.	Please note that due to budget constraints no funding for stormwater alterations/refurbishment/extension have been included in the 2025/26 capital budget. As indicated this section of river is a high risk for flooding due to the deposited silt from previous floods. The Civil Engineering Department as part of the Flood damage repair project only made a temporary solution to ensure drainage for stormwater. This will only be sufficient for normal low intensity rain fall. A Hydrological study will be done in the 2025/26 financial year, and the stormwater master plan process will be started.	
4. Security Concerns: The new open channel has inadvertently created a security risk for Montagu West, providing a thoroughfare for unauthorised access and resulting in increased incidents of crime. I propose that the municipality consider appropriate security interventions as part of the broader stormwater and river management strategy. Numerous incidents have happened since and are a problem and threat to us and the community.	The ToR of the new Stormwater Masterplan will give consideration of alternative solutions so that the current interim open channel might no longer be necessary, thereby also removing the security problem.	
5. Request for Ongoing Communication: As a directly affected property owner, I request that the municipality provide regular updates on the status of these projects, including timelines and opportunities for further participation. I have proposed issues with the Keisie River in previous years, but unfortunately, nothing was done. I trust and hope that, with your leadership, Mr. Lubbe, these critical issues directly affecting the safety of residents, property values, and disaster risk can be successfully	Comment is noted and will be adhered / attended to	

Elize Du Toit		
Basic per unit 90% of basic fee	Inputs was considered during the finalisation of the budget	
CLEANSING		
Complexes/developments liable for internal services		
Per unit 90% of basic for centralised point and 100% of basic for individual collection	Inputs was considered during the finalisation of the budget	
WATER		
Water bulk contribution levy for HOA per unit - 10% discount	Inputs was considered during the finalisation of the budget	
WATER BAS HEV R125.73 - this tariff should also have a 10% discount, it might be that this tariff is duplicated	Inputs was considered during the finalisation of the budget	

Langeberg Sport Council - Deon Büre		
Inadequate and Unequal Access: Several communities have limited or no access to usable sport facilities. ❑ Facility Degradation: Many existing facilities are in poor condition due to insufficient maintenance. ❑ Unclear Lease and Use Agreements: Some clubs operate under outdated or informal arrangements, creating governance and accountability risks. ❑ Lack of Strategic Investment: Sport is not consistently funded or prioritised in infrastructure and development budgets. ❑ Limited Development Pathways: There is a lack of structured support for local talent and youth development through sport.	The request is noted and will be considered during the next generation IDP cycle.	
Conduct a municipality-wide facility audit to assess condition, usage, and upgrade potential. ❑ Develop a 10-year strategic sport infrastructure plan aligned with population growth, land-use planning, and socio-economic needs. ❑ Prioritise multi-use, inclusive, and accessible facilities.	The request is noted and will be considered during the next generation IDP cycle.	
Allocate specific capital and operational budgets for: - o Field resurfacing and lighting - o Ablution facilities - o Security, fencing, and signage - o Accessibility improvements for people with disabilities	The request is noted and will be considered during the next generation IDP cycle.	
Establish a joint municipal-sport maintenance partnership framework for costsharing and accountability.	The request is noted and will be considered during the next generation IDP cycle.	
Review and standardise all facility lease agreements with clear: - o Terms of use - o Maintenance responsibilities - o Development conditions (e.g. youth programmes, inclusivity)	The request is noted and will be considered during the next generation IDP cycle.	
Prioritise fair access for emerging and under-resourced clubs.	The request is noted and will be considered during the next generation IDP cycle.	
Partner with the Langeberg Sport Council to:	The request is noted and will be considered during the next generation IDP cycle.	
- o Roll out school-club-community sport pipelines - o Host annual municipal youth games and talent identification programmes - o Support training of local coaches, referees, and administrators	The request is noted and will be considered during the next generation IDP cycle.	

- Establish a Sport Development Forum under the IDP's Social Development Portfolio to
- o Monitor sport-related commitments
 - o Engage with all role-players, including NGOs and schools
 - o Report on implementation progress annually

The request is noted and will be considered during the next generation IDP cycle.
The request is noted and will be considered during the next generation IDP cycle.

MARCH/APRIL 2025		
Questionnaire	Response/Feedback/Action to Implement	Timeframes
Piet Veldsman - Water is pooling in Cestrum Avenue when there's rain.	Follow Standard process and report to the call center to be logged and the user department to investigate and provide feedback	
Cestrum Avenue - Paving was done incorrectly, Investigate and fix.	Follow Standard process and report to the call center to be logged and the user department to investigate and provide feedback	
Pieter Louw - Van Zyl Street Sport Field In front of the entrance Put up clear traffic signs such as a stop sign, or yellow lines to introduce traffic calming measures. The lack thereof causes confusion amongst drivers at the entrance of Môreson. Paint the lines on the road clearly to indicate lanes and traffic laws.	Will be referred to Corporate Services for Consideration / feedback	
Investigate the possibility of proper parking in Van Zyl street, close to the sport field.	Will be referred to Corporate Services for Consideration / feedback	
There is a drain, located at the entrance of Môreson which should be moved as it currently obstructs flowing traffic because of its position. The drain should be moved and the road straightened.	Matter will be referred to Civil Engineering for feedback to the ward committee	
Due to certain reasoning, skips have been removed from Môreson. This however causes garden waste to be dumped at all sites throughout the community. Consider having a tractor with a skip parked at a specific location in the area on a determined day of the week specifically for the community to dump their garden waste.	Matter will be referred to Solid Waste for feedback to the ward committee	
The Môreson community youth is in dire need of recreational space in the area. (Playpark. Open space with grass, fenced area to run and play)	Matter will be referred to Parks and Amenities feedback to the ward committee	

Name: Margaret Maki ID: 6311050960082 Cell: 072 327 6880 Current Address: 13 Pappaverlaan Môreson Robertson 6705 Ms Maki owned erf 3922, with address 30 Muller Street in Robertson. The municipality mistakenly built a house on this erf and subsequently offered erf 3921, with address 32 Muller street to Ms Maki, however no paperwork has been signed. According to the affidavit provided by Ms Maki this happened in 2018. Also, according to Ms Maki, the municipality made funds available as an attempt to correct the error which was earmarked to build a house on her “new” erf for Ms Maki. These funds were to managed by the Municipality and a lawyer. However, if this is no longer the case, as some years have gone by, Ms Maki would be interested in selling erf 3921 to the municipality. Any information regarding the possible correspondence and/or records of this would be highly appreciated.		
	Matter will be referred to Housing department	
Johannes Olyn - Cestrum avenue - road gradient is in the opposite direction. Water flows back and pools, instead of flowing down hill. Please investigate and fix	Matter will be referred to Civil Engineering for feedback to the ward committee	
Emil Vlotman - Papawer Avenue - Pave the sidewalks	Matter will be referred to Civil Engineering for feedback to the ward committee	
Willem Maki - Papawer Avenue - Increase frequency of street cleaning	Matter will be referred to Civil Engineering for feedback to the ward committee	
Willem Maki - Papawer Avenue - open drainage system in the street as it is constantly blocked This also includes Aster and Acasia Avenue	Matter will be referred to Civil Engineering for feedback to the ward committee	
Berthe Leemans - Freesia Avenue - Pave the sidewalks	Matter will be referred to Civil Engineering for feedback to the ward committee	

Pave the sidewalks as water pools making it impossible to walk on the sidewalk	Matter will be referred to Civil Engineering for feedback to the ward committee	
Replace drain covers to avoid accidents and keep the community safe	Matter will be referred to Civil Engineering for feedback to the ward committee	
Clean the area on a regular basis	Matter will be referred to Solid Waste for feedback to the ward committee	
Build proper bridges to ensure safe cross overs during rainy season	Matter will be referred to Civil Engineering for feedback to the ward committee	
Cristina Adendorf - Akasia Avenue 20 - Drain in the yard is constantly blocked and causes waste to spill all over. Can this drain not be removed?	Matter will be referred to Civil Engineering for feedback to the ward committee	
Maria - Replace drain covers to avoid accidents and keep the community safe	Matter will be referred to Civil Engineering for feedback to the ward committee	
Maria - Water pools in the street after rainfall	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Katie Jafta - Papawer Avenue - Attend to the drainage issue of the street	Matter will be referred to Civil Engineering for feedback to the ward committee	
Katie Jafta - Papawer Avenue - fix the potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Bring back the skips that were removed from the area	Matter will be referred to Solid Waste for feedback to the ward committee	
Naomi Geduld - Cestrum Avenue - Houses in the area should be made bigger	Not a Municipal function	

Marie Swarts - Cestrum Avenue - Upgrade the sidewalks in the area	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marie Swarts - Construct a community hall to be used as creche or playful activities for the children	No funding available for a new community hall	
Pedro Matthys - Viola Avenue - Upgrade the sidewalks in the area	Matter will be referred to Civil Engineering for feedback to the ward committee	
Pedro Matthys - Viola Avenue - Upgrade stormwater system	Matter will be referred to Civil Engineering for feedback to the ward committee	
Dorothee van Vuuren - Viola Avenue - Fence the current playpark as this is not suitable for children anymore	Park has been illegally occupied by shacks	
Dorothee van Vuuren - Viola Avenue - Build a crèche	Not a Municipal function	
Dorothea Faroa - Viola Avenue - Pave the sidewalks	Matter will be referred to Civil Engineering for feedback to the ward committee	
Dorothea Faroa - Viola Avenue - Properly clean the drains in the area and conduct regular cleaning programmes	Matter will be referred to Civil Engineering for feedback to the ward committee	
Dorothea Faroa - Viola Avenue - Build a crèche	Not a Municipal function	
Dina Jafel - Cestrum Avenue - Construct a play park for the children		
Dina Jafel - Cestrum Avenue - Water pools up in the road and this is hazardous to the children in the area	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	

Dina Jafel - Cestrum Avenue - The angle of paving on the corner and the street is not correct. Please fix.	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Elize Titus - Papawer Avenue - Pave the sidewalks	Matter will be referred to Civil Engineering for feedback to the ward committee	
Elisabeth de Bruyn - Papawer Avenue - Pave the sidewalks	Matter will be referred to Civil Engineering for feedback to the ward committee	
Elisabeth de Bruyn - Papawer Avenue - Fix potholes and upgrade street	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Japhta Nel - Papawer Avenue - There is a drain in line with my gate. Please remove	centre to be logged and the user department to investigate and provide feedback (combine 2 responses)	
Hester Veldsman - Papawer Avenue - Upgrade sidewalks	Matter will be referred to Civil Engineering for feedback to the ward committee	
Hester Veldsman - Papawer Avenue - Clean the and clear the drains on a regular basis	Matter will be referred to Civil Engineering for feedback to the ward committee	
Johan - Leeubekkie Avenue - Fix / resurface the roads in the area.	Matter will be referred to Civil Engineering for feedback to the ward committee	
Johan - Leeubekkie Avenue - Water pools every time it rains	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Liesbet April - Leeubekkie Avenue - Fix potholes on the corner of Leeubekkie Avenue	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Francina - Akasia Avenue - Fix potholes in Akasia Avenue	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	

Francina - Akasia Avenue - Request for a speedhump in Akasia Avenue has been made previously, but no response has been received	Matter will be referred to Civil Engineering for feedback to the ward committee	
Francina - Akasia Avenue -Clean up at the back of shop at the entrance at Môreson	Matter will be referred to parks for feedback to the ward committee	
Francina - Akasia Avenue - Clean and clear stormwater channels as blockages divert water into the yards during rainfall	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Francina - Akasia Avenue - Investigate ways to curb the dumping of rubbish at the Môreson entrance	Matter will be referred to Solid Waste for feedback to the ward committee	
Drien Joseph - Establish a taxi rank to make public transport easier	Will be investigated by Corporate services	
Drien Joseph - Clean and clear stormwater channels as blockages divert water into the yards during rainfall	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Jeanette Simons - Improve law enforcement visibility to ensure a safer community	Matter will be referred to Corporate services for feedback to the ward committee	
Jeanette Simons - Upgrade the roads in the area	Matter will be referred to Civil Engineering for feedback to the ward committee	
Bettie - Sweetpea Avenue - Remove the Stop sign in the road as drivers ignore the sign. This could be used elsewhere	Will not be considered. Due to the fact that a previous assessment deemed it necessary	
Bettie - Sweetpea Avenue - Clean up at the back of shop at the entrance at Môreson, and investigate how to stop illegal dumping (this is a safety risk as dead animals and human waste is dumped)	Matter will be referred to Engineering for feedback to the ward committee	
Brenda Kalandien - Tindall Street 22A - Request for speed humps in Tindall Street	Matter will be referred to Civil Engineering for feedback to the ward committee	

Brenda Kalandien - Tindall Street 22A - Clearing and cleaning of water channels	Matter will be referred to Civil Engineering for feedback to the ward committee	
Brenda Kalandien - Tindall Street 22A - Consider a bin at the dam as dumping into the dam is a major concern	Can not be considered, but the municipality will do an awareness campaign with regards to illegal dumping	
Brenda Kalandien - Tindall Street 22A - Clearing and cleaning of the dam	Privately owned	
Sarah Siljeur - Wesley street 13A - Tarring of "Die Gang"	Matter will be referred to Engineering for feedback to the ward committee	
Sarah Siljeur - Wesley street 13A - Install proper lighting in "Die Gang"	Matter will be referred to Engineering for feedback to the ward committee	
Sarah Siljeur - Wesley street 13A - Clearing and cleaning of the drains	Matter will be referred to Civil Engineering for feedback to the ward committee	
Sarah Siljeur - Wesley street 13A - Request for speedhump in Wesley Street	Matter will be referred to Civil Engineering for feedback to the ward committee	
Susan Johnson - Wesley Street 29 - Request for speedhump in Wesley Street (This request has been made previously)	Matter will be referred to Civil Engineering for feedback to the ward committee	
Susan Johnson - Wesley Street 29 - Cleaning of the open section next to Wesley Street 29	Matter will be referred to Solid Waste for feedback to the ward committee	
Susan Johnson - Wesley Street 29 - Fix potholes	Matter will be referred to Civil Engineering for feedback to the ward committee	
Susan Johnson - Wesley Street 29 - Street lights are not working on some nights, please investigate	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	

Susan Johnson - Wesley Street 29 - Clearing and cleaning of the road	Matter will be referred to Civil Engineering for feedback to the ward committee	
Michael Matthys - Tienvoet Street 20 - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Michael Matthys - Tienvoet Street 20 - Request for more street lights	Matter will be referred to Engineering for feedback to the ward committee	
Michael Matthys - Tienvoet Street 20 - Provide bins to the community	Matter will be referred to Solid Waste for feedback to the ward committee	
Michael Matthys - Tienvoet Street 20 - Clearing and cleaning of the road	Matter will be referred to Civil Engineering for feedback to the ward committee	
Libby Neyh - Pollack Street 61 - Consider a bin at the dam as dumping into the dam is a major concern	Matter will be referred to Solid Waste for feedback to the ward committee	
Libby Neyh - Pollack Street 61 - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Libby Neyh - Pollack Street 61 - Clearing and cleaning of the dam	Matter will be referred to Solid Waste for feedback to the ward committee	
Mauneen Jansen - Pollack Street 67 - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Mauneen Jansen - Pollack Street 67 - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	
Mauneen Jansen - Pollack Street 67 - Provide bins to the community	Matter will be referred to Solid Waste for feedback to the ward committee	

Celia Afrika - 13D Wesley Street - Tarring of "Die Gang"	Matter will be referred to Civil Engineering for feedback to the ward committee	
Celia Afrika - 13D Wesley Street - Install proper lighting in "Die Gang"	Matter will be referred to Engineering for feedback to the ward committee	
Celia Afrika - 13D Wesley Street - Clearing and cleaning of the road	Matter will be referred to Civil Engineering for feedback to the ward committee	
Celia Afrika - 13D Wesley Street - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Maggie September - 4b Tienvoet street - Request for more street lights in Tienvoet street	Matter will be referred to Engineering for feedback to the ward committee	
Maggie September - 4b Tienvoet street - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	
Aploon Hop - Wesley Street 15C - Tarring of "Die Gang" as water currently pools after rainfall (This has been requested with every community engagement)	Matter will be referred to Civil Engineering for feedback to the ward committee	
Aploon Hop - Wesley Street 15C - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Aploon Hop - Wesley Street 15C - Clearing and cleaning of all areas in the ward	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Aploon Hop - Wesley Street 15C - Install proper lighting in "Die Gang"	Matter will be referred to Engineering for feedback to the ward committee	
Johannes Keyster - Tienvoet Street 49 - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	

Johannes Keyster - Tienvoet Street 49 - Request for more street lights in Tienvoet street	Matter will be referred to Engineering for feedback to the ward committee	
Johannes Keyster - Tienvoet Street 49 - Put up stop signs at the ends of the road	Matter will be referred to Corporate Services for feedback to the ward committee	
Johannes Keyster - Tienvoet Street 49 - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	
Denovin Alexander - Tindall Street 28B - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Denovin Alexander - Tindall Street 28B - Cleaning and repair of water channels	Matter will be referred to Civil Engineering for feedback to the ward committee	
Denovin Alexander - Tindall Street 28B - Cleaning and repair of sidewalks	Matter will be referred to Civil Engineering for feedback to the ward committee	
Denovin Alexander - Tindall Street 28B - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	
Megan Muller - Tindall Street 28A - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Megan Muller - Tindall Street 28A - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	
Megan Muller - Tindall Street 28A - Request for more street lights in Tienvoet street	Matter will be referred to Engineering for feedback to the ward committee	
Megan Muller - Tindall Street 28A - Provide bins to the community	Matter will be referred to Solid Waste for feedback to the ward committee	

C Rossouw - Wesley Street 23 - Cleaning and repair of sidewalks	Matter will be referred to Civil Engineering for feedback to the ward committee	
C Rossouw - Wesley Street 23 - Clearing and cleaning of the drains	Matter will be referred to Civil Engineering for feedback to the ward committee	
C Rossouw - Wesley Street 23 - Clearing and cleaning of all areas in the ward	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Malerie Hartze - Tindall Street 25 - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Malerie Hartze - Tindall Street 25 - Clearing and cleaning of the dam	Matter will be referred to Solid Waste for feedback to the ward committee	
Malerie Hartze - Tindall Street 25 - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	
Rene Siljeur - Tindall Street 46 - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	
Rene Siljeur - Tindall Street 46 - Provide bins to the community	Matter will be referred to Solid Waste for feedback to the ward committee	
Rene Siljeur - Tindall Street 46 - Clearing and cleaning of all roads in the area	Matter will be referred to Civil Engineering for feedback to the ward committee	
Elezabeth Louw - 21A Wesley Street - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Elezabeth Louw - 21A Wesley Street - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	

Elezabeth Louw - 21A Wesley Street - Clearing and cleaning of the drains	Matter will be referred to Civil Engineering for feedback to the ward committee	
Elezabeth Louw - 21A Wesley Street - Clearing and cleaning of the dam	Matter will be referred to Solid Waste for feedback to the ward committee	
Elezabeth Louw - 21A Wesley Street - Request for more street lights	Matter will be referred to Engineering for feedback to the ward committee	
Belinda - 15D Wesley Street - Tarring of "Die Gang"	Matter will be referred to Civil Engineering for feedback to the ward committee	
Belinda - 15D Wesley Street - Clean bins on a regular basis	Matter will be referred to Solid Waste for feedback to the ward committee	
Belinda - 15D Wesley Street - Install proper lighting in "Die Gang"	Matter will be referred to Engineering for feedback to the ward committee	
Daniel Michaels - Tindall Street 32 - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Daniel Michaels - Tindall Street 32 - Clearing and cleaning of the dam	Matter will be referred to Solid Waste for feedback to the ward committee	
Daniel Michaels - Tindall Street 32 - Install proper lighting	Matter will be referred to Engineering for feedback to the ward committee	
Johannes Conradie - Pollack Street 72 - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Johannes Conradie - Pollack Street 72 - Request for speed humps	Matter will be referred to Civil Engineering for feedback to the ward committee	

Johannes Conradie - Pollack Street 72 - Install proper lighting	Matter will be referred to Engineering for feedback to the ward committee	
Zandrè Andries - Pollack Street 63 - Fix potholes	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Zandrè Andries - Pollack Street 63 - Clearing and cleaning of ward and the dam	Matter will be referred to Solid Waste for feedback to the ward committee	
SEPTEMBER/OCTOBER 2025		
Questionnaire	Response/Feedback/Action to Implement	Timeframes
Electronic Input	Response/Feedback/Action to Implement	Timeframes
Robertson Primary School - During school sports events and after daily training sessions, the current parking infrastructure proves to be insufficient. This results in heavy traffic build-up and poses safety risks to learners, parents, and pedestrians. We believe that a practical and cost-effective solution would be to convert the sidewalks along Akker Avenue and Eben Donges Avenue into additional parking areas. (ward11)	Matter will be referred to Civil Engineering for feedback to the ward committee	
The park located in Piet Retief Street , consideration should be given to the building of public toilets and the placement of more bins to ensure park is kept clean	Matter will be referred to Parks & Amenities for feedback to the ward committee	

Urgent Request for a Clearview fence to stop the access of pedestrians from Callie De Wet parking through to Elm and Denne Avenue. The access poses a security risk and a resident has been assaulted and robbed. Please assist.(Ward11)

Input Received after closing date of 9 May 2025

[illegible]



MARCH/APRIL 2025					
Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
EFF - Ms Aploon Manuel - This issue was raised by the EFF on behalf of Ms Manuel. Ms Manuel is a elderly resident of Droëheuvel and has no access to services. She has been using the backyard as a toilet facility. She is in dire need of services to be rendered to her home.	16-Apr-25	Office of the Municipal Manager	SMT	Housing to contact the person	
Christine - Roads seem to be in a fairly good condition. The area seems to be fairly safe	24-Apr-25			General Comment	
Jolene Pietersen - 083 977 3699 - Lusernbos 128 - There is an urgent issue with noise. Loud music is played from 05:00 to 15:00. This is an extreme nuisance to the individuals who work night shift as this makes it impossible to rest/sleep. Please assist.	24-Apr-25	Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Johnny - Grinaatbos 56 - Fix potholes in the street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Johnny - Grinaatbos 56 - The members of the growing informal settlement dumps their refuse in my backyard. Please assist.	24-Apr-25	Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Miriaam Gceba - Lusernbos 122 - There is an urgent issue with noise. Loud music is played from 05:00 to 15:00. This is an extreme nuisance to the individuals who work night shift as this makes it impossible to rest/sleep. Please assist.	24-Apr-25	Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Zenda Mouries - Lusernbos 123 - In the yard is a drain that blocks regularly and causes it to overflow. What can be done about this?	24-Apr-25	Engineering Services	Sewerage	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Jenine Fuks - Grinaatbos 1 - I live on the corner of the road. There is a drain which gets blocked often, I report it to the municipality each time. Investigate why.	24-Apr-25	Engineering Services	Sewerage	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Lanie Eysen - Rolbos 18 - Create a playpark with the open space at entrance of Droëheuvel	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Chantelle - Rolbos 118 - Construct speed humps to calm speeding vehicles	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Nolene Britz - Rolbos 130 - Construct speed humps to calm speeding vehicles	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Nolene Britz - Rolbos 130 - Alcohol and drug abuse amongst the youth is a major concern. What can the municipality do to curb the abuse?	24-Apr-25	Corporate Services	Traffic and Law Enforcement / SAPS / Social Development		
Fahim - Rolbos 55 - Can the law enforcement please assist in removing young men constantly occupying doors and steps of the local shops in the area	24-Apr-25	Corporate Services	Traffic and Law Enforcement / SAPS		
Anthony Witbooi - Grinaatbos 5 - The road needs speed humps. A signed petition regarding the issue has been submitted to the Municipality	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Berenise - Oppie Kop - Request for toilets and access to water. There is also a constant increase in shacks being assembled	24-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
Anna Oerson - Grinaatbos 4 - During winter months the drain in the yard overflows	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Janine Fluks - Grinaatbos 1 - Tarring of Taaibos street. This has been requested before	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	

Janine Fluks - Grinaatbos 1 - Install more streetlights to address the safety of community members	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Janine Fluks - Grinaatbos 1 - More visible law enforcement	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
M van Wyk - Blombos 10 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M van Wyk - Blombos 10 - Regular cleaning of river and dumping sites	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M van Wyk - Blombos 10 - Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M van Wyk - Blombos 10 - Reduce the number of shacks and curb the growth of the informal settlement	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
M van Wyk - Blombos 10 - Establish community vegetables gardens	24-Apr-25	Economic Social and Integrated Se	LED & Social Development	LED department to investigate	
M van Wyk - Blombos 10 - Establish better security at cemeteries to protect graves	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M van Wyk - Blombos 10 - Attend to the roaming cattle	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
M Okkers - Peperbos 3 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Okkers - Peperbos 3 - Construct speed humps to calm speeding vehicles	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Okkers - Peperbos 3 - Convert the dumping area into a rock garden	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M Okkers - Peperbos 3 - Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Okkers - Peperbos 3 - Establish community vegetables gardens	24-Apr-25	Economic Social and Integrated Se	LED & Social Development	LED department to investigate	
M Okkers - Peperbos 3 - Attend to the roaming cattle	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
A Visagie - Oppie Kop - Install lights in the informal settlement	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
A Visagie - Oppie Kop - Request for sanitation services in the informal settlement	24-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
A Visagie - Oppie Kop - Request for refuse services in the informal settlement	24-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
A Visagie - Oppie Kop - Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Visagie - Oppie Kop - Regular cleaning of river	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
L Geduld - Boegoebos - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
L Geduld - Boegoebos - The unhygienic living ways of the members of the informal area holds a health risk	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
L Geduld - Boegoebos - Attend to the roaming cattle	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
L Geduld - Boegoebos - Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
L Geduld - Boegoebos - Convert the dumping area into a rock garden	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M Skebotha - Oppie Kop - Request for basic services for the informal settlement	24-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
M Skebotha - Oppie Kop - Cleaning of dumping sites	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M Skebotha - Oppie Kop - Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Skebotha - Oppie Kop - Establish community vegetables gardens	24-Apr-25	Economic Social and Integrated Se	LED & Social Development	LED department to investigate	

M Skebotha - Oppie Kop - Provision of wheelie bins or something similar	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
M Skebotha - Oppie Kop - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Blau - Blombos 20 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Blau - Blombos 20 - Convert the dumping area into a rock garden	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Blau - Blombos 20 - Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Blau - Blombos 20 - Attend to the roaming cattle	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
A Blau - Blombos 20 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Blau - Blombos 20 - Tarring of the road passing the cemetery	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Smith - Peperbos 5 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Smith - Peperbos 5 - The house next door at Peperbos 7 needs to be looked, it is a health hazard	24-Apr-25	Engineering Services	Town Planning	Matter will be referred to Town Planning for feedback to the ward committee	
M Smith - Peperbos 5 - Convert the dumping area into a rock garden	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M Smith - Peperbos 5 - Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Smith - Peperbos 5 - Fence the graveyard & better security against vandalism of graves	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
N Jansen - Doringbos 3 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
N Jansen - Doringbos 3 - Suggestion to pave the streets	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
N Jansen - Doringbos 3 - Stabilization of riverbanks and Rehabilitation of the river	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
N Jansen - Doringbos 3 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
N Jansen - Doringbos 3 - Convert the dumping area into a rock garden	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
N Jansen - Doringbos 3 - Repair the railings at the bridge at the entrance of Droëheuvel	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Arendse - Peperbos 1 - Repair the sewerage system	24-Apr-25	Engineering Services	Sewerage	Matter will be referred to Engineering for feedback to the ward committee	
Me Arendse - Peperbos 1 - Regular cleaning of roads and sidewalks	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Me Arendse - Peperbos 1 - Repair and maintain roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Arendse - Peperbos 1 - Suggestion to pave the streets	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Arendse - Peperbos 1 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Me Arendse - Peperbos 1 - Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
J van Heerden - Klapperbos - Suggestion to pave the streets	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
J van Heerden - Klapperbos - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	

J van Heerden - Klapperbos - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
J van Heerden - Klapperbos - Assist with the alarming growth of the informal settlement	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
J van Heerden - Klapperbos - Stabilization of riverbanks and Rehabilitation of the river	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
J van Heerden - Klapperbos - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
J van Heerden - Klapperbos - Tarring of the road passing the cemetery	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
J van Heerden - Klapperbos - Establish parking on the open space at the entrance of the cemetery	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Me Marthinus - Aalwynbos 9 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Marthinus - Aalwynbos 9 - Attend to the roaming cattle	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Me Marthinus - Aalwynbos 9 - Assist with the alarming growth of the informal settlement	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Me Marthinus - Aalwynbos 9 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Me Seconds - Klapperbos - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Seconds - Klapperbos - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Seconds - Klapperbos - There is a house that burnt down. Can anything be done about what remains?	24-Apr-25	Community Services	Fire and Disaster Management	Matter will be referred to Fire and Disaster Management for feedback to the ward committee	
Me Seconds - Klapperbos - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Me Seconds - Klapperbos - Cleaning and Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Felicity Samuels - Peperbos 18 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Felicity Samuels - Peperbos 18 - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Felicity Samuels - Peperbos 18 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Felicity Samuels - Peperbos 18 - Cleaning and Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me van Rooi - Boegoebos - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me van Rooi - Boegoebos - Cleaning and Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me van Rooi - Boegoebos - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me van Rooi - Boegoebos - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Me van Rooi - Boegoebos - Establishment of rock gardens along the riverbank to curb dumping	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Mr Filander - Peperbos 14 - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Mr Filander - Peperbos 14 - Repair all roads and consider using paving instead of tar	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Mr Filander - Peperbos 14 - Establishment of rock gardens along the riverbank to curb dumping	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	

Mr Filander - Peperbos 14 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Me Tiemie - Blombos 5 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Tiemie - Blombos 5 - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Tiemie - Blombos 5 - Cleaning and Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Me Tiemie - Blombos 5 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Y Swanepoel - Peperbos 9 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Y Swanepoel - Peperbos 9 - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Y Swanepoel - Peperbos 9 - Cleaning and Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Y Swanepoel - Peperbos 9 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
P Stevens - Oppie Kop - Request for basic services to informal settlement	24-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
P Stevens - Oppie Kop - Regular cleaning of area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
P Stevens - Oppie Kop - Establishment of rock gardens along the riverbank to curb dumping	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
P Stevens - Oppie Kop - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
P Stevens - Oppie Kop - Cleaning and Stabilization of riverbanks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Andre Stevens - Peperbos 13 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Andre Stevens - Peperbos 13 - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Andre Stevens - Peperbos 13 - Stabilization of riverbanks and Rehabilitation of the river	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Andre Stevens - Peperbos 13 - Fix the railing at the bridge (Doringbos Street) and pave the sidewalks at the bridge	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Andre Stevens - Peperbos 13 - Fence the graveyard	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Andre Stevens - Peperbos 13 - Establishment of rock gardens along the riverbank to curb dumping	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Sophia September - Paddy Street 31 - Busses and trucks always stop in front of my house, The gasses are a health risk to myself as I have asthma. They also litter all over when they are stopped here. What can I do?	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Sophia September - Paddy Street 31 - When pipe bursts occur in Jasmyrn street above my home, the water runs into my yard and into my house. Please assist urgently	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Rasta Joel - Rasta Road - Request for street lights	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Rasta Joel - Rasta Road - Upgrade the existing street lights that weak	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Rasta Joel - Rasta Road - Upgrade the road infrastructure	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	

Mxolisi Venfolo - 14 Erica Street - fix potholes in Erica Street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Mxolisi Venfolo - 14 Erica Street - repair sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Mxolisi Venfolo - 14 Erica Street - Create more job opportunities for the youth	24-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Margereth Paulsen - 40 Huewel street - Regular cleaning of stormwater channels	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Margereth Paulsen - 40 Huewel street - Fence the large electrical power supply (Kragboks)	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Pekula Vuyiswa - 25 Dagbreek street - Regular check on drain covers	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Pekula Vuyiswa - 25 Dagbreek street - Regular cleaning of roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Pekula Vuyiswa - 25 Dagbreek street - Provide more skips in "Dorpsig"	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
Johannes Mosiane - 14 Coligny street - Reseal roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Johannes Mosiane - 14 Coligny street - Create more job opportunities for the youth	24-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Johannes Mosiane - 14 Coligny street - Investigate the possibility of increasing the daily rate / pay of EPWP workers	24-Apr-25	Economic Social and Integrated Se	LED & Social Development	Rates for EPWP workers are legislated	
Johannes Nobel - 13 Coligny Street - Assistance required with illegal dumping	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Johannes Nobel - 13 Coligny Street - Upgrade the playparks in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Johannes Nobel - 13 Coligny Street - Clean up of the old swimming pool area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Catharene Paulse - 16 Dagbreek Street - Replace missing stop signs in the area	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Catharene Paulse - 16 Dagbreek Street - Improve the delivery of basic services	24-Apr-25	Office of the Municipal Manager	SMT		
Catharene Paulse - 16 Dagbreek Street - Implement more youth programmes	24-Apr-25	Economic Social and Integrated Se	LED & Social Development	LED to follow up	
Annie Pieterse - 15 Fleur Street - Request for street lights	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Annie Pieterse - 15 Fleur Street - Fencing of playparks in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Annie Pieterse - 15 Fleur Street - Upgrade community Hall	24-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Ferrol Pietersen - 16 Bergsig - Reseal roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Ferrol Pietersen - 16 Bergsig - Establish housing projects	24-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Ferrol Pietersen - 16 Bergsig - Regular clearing and cleaning of drains	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
John Plaaitjies - 14 Fleur Street - Replace missing stop signs in the area	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
John Plaaitjies - 14 Fleur Street - Upgrade street lights in the area	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
John Plaaitjies - 14 Fleur Street - Provide more skips in "Dorpsig"	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	

Lecruscia Plaatjies - 17 Heuwel street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Lecruscia Plaatjies - 17 Heuwel street - Regular cleaning of play parks in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Lecruscia Plaatjies - 17 Heuwel street - Request for speed humps across ward 3	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Abigal Van der Bank - 17 Dagbreek Street - Clearing and cleaning of stormwater channels	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Abigal Van der Bank - 17 Dagbreek Street - Regular clearing and cleaning of dumping sites in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Abigal Van der Bank - 17 Dagbreek Street - Create more job opportunities for the youth	24-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Lawrence Fielies - 14 Bergsig - Provide more skips in "Dorpsig"	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
Lawrence Fielies - 14 Bergsig - Reseal roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Lawrence Fielies - 14 Bergsig - Request for more street lights	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Norenza Beat - 25 Dagbreek street - Reseal roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Norenza Beat - 25 Dagbreek street - Fencing of playparks	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Norenza Beat - 25 Dagbreek street - Implement more youth programmes	24-Apr-25	Economic Social and Integrated Se	LED & Social Development	LED to follow up	
Nomathanqa Gcebe - 26 Dagbreek street - Replace missing stop signs in the area	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Nomathanqa Gcebe - 26 Dagbreek street - Regular check on drain covers	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Nomathanqa Gcebe - 26 Dagbreek street - Create more job opportunities for all	24-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Willzaine van Rooy - 27 Dagbreek Street - Bring back the skips in "Dorpsig"	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
Willzaine van Rooy - 27 Dagbreek Street - Fencing of playparks	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Willzaine van Rooy - 27 Dagbreek Street - Regular cleaning of all roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Fiolina Fielies - 48 Dagbreek Street - Upgrade Stormwater channels	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Fiolina Fielies - 48 Dagbreek Street - Fix the playparks in the area which are not being maintained	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Fiolina Fielies - 48 Dagbreek Street - Create housing opportunities	24-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Maria Koemoetoe - 25 Erica street - Reseal Erica street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Maria Koemoetoe - 25 Erica street - Regular cleaning of all roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Maria Koemoetoe - 25 Erica street - Create more job opportunities for all	24-Apr-25	Corporate Services	Human Resources		
Fazil October - 25 Heuwel Street - Reseal roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Fazil October - 25 Heuwel Street - Fencing of playparks	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Fazil October - 25 Heuwel Street - Consider choosing the ward committee members more carefully.	24-Apr-25	CIlr			
Georgina Minnaar - 26 Dagbreek Street - Improve the delivery of basic services	24-Apr-25	Office of the Municipal Manager	SMT		

Georgina Minnaar - 26 Dagbreek Street - Create housing opportunities	24-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Georgina Minnaar - 26 Dagbreek Street - Create more job opportunities for all	24-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Dawico Stallenger - 48 Bergsig - Fix the drains in Bergsig street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Dawico Stallenger - 48 Bergsig - Improve street lights	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Dawico Stallenger - 48 Bergsig - Assistance required with illegal dumping	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
J Beukman - Pieter Singel 9 - Reseal Roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
J Beukman - Pieter Singel 9 - Clean all areas and roads more regularly	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Susan Adams - Meyer Singel 5 - Clean all areas and roads more regularly	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Susan Adams - Meyer Singel 5 - Create more job opportunities for all	24-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Susan Adams - Meyer Singel 5 - Use open spaces in the area to build houses	24-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Mienie Sacs - Paddy Street 27 - Establish traffic calming measures in Paddy street (Speed humps or more Stops)	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Delia Susanne - 14 Africa Street - Reseal Roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Betsolina Stanfliet - Meyer Singel 5 - Upgrade sidewalks in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Betsolina Stanfliet - Meyer Singel 5 - Request for more street lights	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Betsolina Stanfliet - Meyer Singel 5 - Clean the area more regularly	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Betsolina Stanfliet - Meyer Singel 5 - Address sites where basic services are required	24-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
Marion - 16 Africa Street - Plant more trees on side walks where possible, this will offer shade during the summer months	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Marion - 16 Africa Street - Update road and traffic signs in the area	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Marion - 16 Africa Street - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marion - 16 Africa Street - Vacant municipal land should be fenced and cleaned to avoid any dumping	24-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
Marion - 16 Africa Street - The Robertson community living in the northern parts of the town would benefit from a small shopping centre in the area. This would especially assist the elderly who have to travel all the way to the CBD to do their shopping	24-Apr-25	Office of the Municipal Manager	SMT	Business development - LED strategy to investigate	
Marion - 16 Africa Street - Better public transport would also benefit those in need. Services such as Uber with designated pick up points all over town	24-Apr-25	Office of the Municipal Manager	SMT	Improved public transport - Ubers	
Marion - 16 Africa Street - Establish a youth centre which caters to the needs of the youth and offer various programmes to keep them busy.	24-Apr-25	Economic Social and Integrated Se	LED & Social Development	Youth Centre	
Marion - 16 Africa Street - Establish a sport facility in the area where the youth engages in various sporting activities	24-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Marion - 16 Africa Street - Install more ATM's in the area	24-Apr-25	Office of the Municipal Manager	SMT	ATM in northern area to help	
Marion - 16 Africa Street - To combat the littering in our community, Consider placing bins in various designated spots in the area	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	

Abigail Filander - Africa street 37 - Regular cleaning of dumping spots in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Abigail Filander - Africa street 37 - Regular cleaning of roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Abigail Filander - Africa street 37 - Fence the power supply sources (Krag bokse)	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Abigail Filander - Africa street 37 - Regular cleaning of vacant properties	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Joseph - Paddy Street 25 - Request for speed humps in Paddy Street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Joseph - Paddy Street 25 - Fence the power supply sources (Krag bokse)	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
A Joseph - Paddy Street 25 - Vacant municipal land should be divided into erven (Verdeel Grond in erwe)	24-Apr-25	Engineering Services	Town Planning	Matter will be referred to Town Planning for feedback to the ward committee	
Adriane - Africa Street 13 - Create a culture where owners clean their property and land. This is a community issue which could be assisted by communication from the Municipality	24-Apr-25	Economic Social and Integrated Se	Communications	Improve communication to public to clear ervens	
Adriane - Africa Street 13 - Create a proper playpark in our area (Extension 15)	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
WJ Adendorf - Africa Street 25 - Tar or pave sidewalks. Alternatively, plant trees	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
WJ Adendorf - Africa Street 25 - Vacant land (Plots) in the area should be kept clean by the owner or sold	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
WJ Adendorf - Africa Street 25 - Address the issue of illegal dumping	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
WJ Adendorf - Africa Street 25 - Vacant municipal land should be divided into erven (Verdeel Grond in erwe)	24-Apr-25	Engineering Services	Town Planning	Matter will be referred to Town Planning for feedback to the ward committee	
WJ Adendorf - Africa Street 25 - Upgrade street lights in the area	24-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
WJ Adendorf - Africa Street 25 - Upgrade Playparks in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Jenny Johnson - Investigate the option of utilising the vacant land for building houses. This will also prevent people from using the open space as a dumping ground while providing revenue to the municipality	24-Apr-25	Engineering Services	Town Planning	Matter will be referred to Town Planning for feedback to the ward committee	
Marchel Matthys - 9 Africa street - Request to fix the potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Marchel Matthys - 9 Africa street - Regular cleaning of streets	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marchel Matthys - 9 Africa street - Clean up of open spaces which is used as dumping grounds	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Marchel Matthys - 9 Africa street - Create more cleaning projects where the unemployed youth are involved	24-Apr-25	Economic Social and Integrated Se	LED & Social Development	Cleaning projects - currently to the value of R8 / hour	
Elizabeth Nzkane - 7 Meyer Singel - Regular cleaning of roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Elizabeth Nzkane - 7 Meyer Singel - Regular cleaning of vacant properties	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Elizabeth Nzkane - 7 Meyer Singel - Address the issue of illegal dumping	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
W Gordon - 8 Japonika Street - Request to fix the potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
W Gordon - 8 Japonika Street - Regular cleaning of sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	

W Gordon - 8 Japonika Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
W Gordon - 8 Japonika Street - Paint and freshen up roads to clearly show driving lanes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
W Gordon - 8 Japonika Street - More visible traffic and law enforcement in the area	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
W Gordon - 8 Japonika Street - Replace and fix drain covers where required	24-Apr-25	Engineering Services	Sewerage		
W Gordon - 8 Japonika Street - Address the constant blocking of drains and then pooling of water	24-Apr-25	Engineering Services	Sewerage		
W Gordon - 8 Japonika Street - Install a better street light on the corner of Watsonia street & Japonika street	24-Apr-25	Engineering Services	Electrical		
K Claasen - 4 Sonneblom street - Regular cleaning of sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
K Claasen - 4 Sonneblom street - Install a better street light on the corner of Watsonia street & Sonneblom street	24-Apr-25	Engineering Services	Electrical		
K Claasen - 4 Sonneblom street - Replace ageing water pipes	24-Apr-25	Engineering Services	Water and Sanitation		
K Claasen - 4 Sonneblom street - Current street lights are ineffective. Replace with higher quality lights	24-Apr-25	Engineering Services	Electrical		
D Arendse - 8 Richter Street - Request to fix the potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
D Arendse - 8 Richter Street - Grass on municipal land should be cut regularly or controlled with spraying	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
D Arendse - 8 Richter Street - Investigate the possibility of establishing an additional road from Jasmyn street (along the side of Vergesig school to Richter street to avoid the crime currently occurring	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Rosenkrantz - 79 Jasmyn street - Request for speedhumps in Jasmyn street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Rosenkrantz - 79 Jasmyn street - Increase policing in the area	24-Apr-25	Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
A Rosenkrantz - 79 Jasmyn street - Replace ageing water pipes	24-Apr-25	Engineering Services	Water and Sanitation		
A Rosenkrantz - 79 Jasmyn street - Current street lights are ineffective. Replace with higher quality lights	24-Apr-25	Engineering Services	Electrical		
H Bekker - 73 Jasmyn street - Conduct a proper inspection on water meters as leaks are not reported and thus not being fixed	24-Apr-25	Engineering Services	Water and Sanitation		
H Bekker - 73 Jasmyn street - Install a high mast light in Jasmyn street at the school. This area is very dark and crime thrives	24-Apr-25	Engineering Services	Electrical		
H Bekker - 73 Jasmyn street - In collaboration with the SAPS, create awareness throughout the community with regards to known criminals in the area and create a culture where elderly residents can be better assisted in emergency situations	24-Apr-25	Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
J Muller - 15 Watsonia Street - Replace ageing water pipes	24-Apr-25	Engineering Services	Water and Sanitation		
J Muller - 15 Watsonia Street - Erect notices boards in public areas to ensure the community knows what is permitted and what actions will be fined (especially illegal dumping)	24-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
J Muller - 15 Watsonia Street - Create a Whatsapp group in various areas of the ward which is used for sharing of information	24-Apr-25	Cllr			
B Jacobs - 11 Affodil street - Regular cleaning of the road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
B Jacobs - 11 Affodil street - Fix and replace drain covers	24-Apr-25	Engineering Services	Sewerage		
B Jacobs - 11 Affodil street - Reseal the road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
B Jacobs - 11 Affodil street - Fix and replace faulty street lights	24-Apr-25	Engineering Services	Electrical		
B Jacobs - 11 Affodil street - Upgrade playpark	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	

B Jacobs - 11 Affodil street - Establishment of a neighbourhood watch	24-Apr-25	Cllr			
B Jacobs - 11 Affodil street - Timeous notifications should be distributed to community members on planned projects and maintenance in the area	24-Apr-25	Economic Social and Integrated Se	Communications	Communicate when projects will start	
B Jacobs - 11 Affodil street - Municipal cleaners should ensure the area is properly cleaned and no spillage takes place	24-Apr-25	Community Services	Parks & Amenities		
S Mouries - 34 Watsonia street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
S Mouries - 34 Watsonia street - Fence the playpark or consider placing large rocks to prevent vehicles from parking on the grass	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
S Mouries - 34 Watsonia street - Provide various rubbish bags for various waste. This should include recycling	24-Apr-25	Engineering Services	Solid Waste		
W Adendorf - 12 Sonneblom street - Regular cleaning of the roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
W Adendorf - 12 Sonneblom street - Tar gravel roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
W Adendorf - 12 Sonneblom street - Replace drain covers	24-Apr-25	Engineering Services	Sewerage		
W Adendorf - 12 Sonneblom street - Upgrade sidewalks to address the issue of pooling water	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
W Adendorf - 12 Sonneblom street - Establishment of a neighbourhood watch	24-Apr-25	Cllr			
W Adendorf - 12 Sonneblom street - Create a Whatsapp group in various areas of the ward which is used for sharing of information	24-Apr-25	Cllr			
W Adendorf - 12 Sonneblom street - The municipal staff should do regular maintenance and this will also allow the staff to notice other instances where assistance is required	24-Apr-25	Engineering Services	Director Engineering		
J Britz - 12 Africa Street - Replace broken and damaged drain covers	24-Apr-25	Engineering Services	Sewerage		
J Britz - 12 Africa Street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
J Britz - 12 Africa Street - How do we stop spaza shops from charging an additional fee on electricity	24-Apr-25	Office of the Municipal Manager	SMT		
J Britz - 12 Africa Street - Urgent Assistance required to try and stop the public use of drugs	24-Apr-25	Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
H Hill - 49 Jasmyn street - Tar the street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
H Hill - 49 Jasmyn street - request for speed humps in the street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
H Hill - 49 Jasmyn street - Investigate the possibility to construct railings on either side of the roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
B Wehr - 7 Jasmyn street - Pave the side walks close to the primary school	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
B Wehr - 7 Jasmyn street - Regular maintenance on street lights as some lights are off	24-Apr-25	Engineering Services	Electrical		
B Wehr - 7 Jasmyn street - Upgrade playpark	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
B Wehr - 7 Jasmyn street - Provide the community with bins	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
B Wehr - 7 Jasmyn street - Put up a notice board with the rules and regulations for the use of public space	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Titus - 4 Nerina Street / Watsonia street - Regular cleaning of the roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Titus - 4 Nerina Street / Watsonia street - Improve on response time to reported issues	24-Apr-25	Engineering Services	Director Engineering		
A Titus - 4 Nerina Street / Watsonia street - Put up a notice board with the rules and regulations for the use of public space	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	

A Wehr 7 Affodil Street - Regular cleaning of the roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Wehr 7 Affodil Street - Establishment of a neighbourhood watch	24-Apr-25	Cllr			
A Wehr 7 Affodil Street - Issue fines for all the illegal dumping on the playpark	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
C Arendse - 10 Japonika Street - Regular cleaning of the roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
C Arendse - 10 Japonika Street - Clean up Play Park and upgrade on security	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
C Arendse - 10 Japonika Street - Put up a notice board with the rules and regulations for the use of public space	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M Booysen - 24 Dahlia street - Donate food parcels to the elderly	24-Apr-25	Cllr			
M Booysen - 24 Dahlia street - Assist in some way or form by employing young people to assist the elderly people who are alone throughout the day	24-Apr-25	Cllr			
M Booysen - 24 Dahlia street - Create a program where transport is arranged for elderly people to the municipal offices and back	24-Apr-25	Office of the Municipal Manager	SMT	Elderly people to Municipality?	
M Booysen - 24 Dahlia street - Establishment of a neighbourhood watch	24-Apr-25	Cllr			
C Marcus - 20 Jasmyn street - Regular maintenance of street lights	24-Apr-25	Engineering Services	Electrical		
C Marcus - 20 Jasmyn street - Establishment of Drug Rehabilitation centre	24-Apr-25	Office of the Municipal Manager	SMT	Youth Centre	
C Marcus - 20 Jasmyn street - Establishment of youth recreation centre	24-Apr-25	Office of the Municipal Manager	SMT	Youth Centre	
C Marcus - 20 Jasmyn street - Create more jobs for the youth	24-Apr-25	Corporate Services	Human Resources		
R Swartz - 19 Watsonia Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
R Swartz - 19 Watsonia Street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
R Swartz - 19 Watsonia Street - Regular maintenance of street lights	24-Apr-25	Engineering Services	Electrical		
R Swartz - 19 Watsonia Street - Replace ageing water pipes	24-Apr-25	Engineering Services	Water and Sanitation		
R Swartz - 19 Watsonia Street - Establishment of a neighborhood watch	24-Apr-25	Cllr			
M Booysen - 28 Japonika Street - Regular maintenance of street lights	24-Apr-25	Engineering Services	Electrical		
M Booysen - 28 Japonika Street - Replace broken / Damaged drain covers	24-Apr-25	Engineering Services	Sewerage		
M Booysen - 28 Japonika Street - Timeous notifications should be distributed to community members on planned projects and maintenance in the area	24-Apr-25	Economic Social and Integrated Se	Communications	Communicate when projects will start	
M Booysen - 28 Japonika Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
K Beukman - 42 Jasmyn Street - Regular cleaning of sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
K Beukman - 42 Jasmyn Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
K Beukman - 42 Jasmyn Street - Conduct proper inspection of water meters to identify leakages	24-Apr-25	Engineering Services	Water and Sanitation		
K Beukman - 42 Jasmyn Street - Establish an organisation which feeds the homeless	24-Apr-25	Cllr			
K Beukman - 42 Jasmyn Street - Fence the playpark and provide bins	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Jamie - op die kop - Provide Access to water	24-Apr-25	Engineering Services	Water and Sanitation		
Jamie - op die kop - Provide the informal settlement with tarred roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Colin - op die koppie - Provide the informal settlement with tarred roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Colin - op die koppie - Clean up project in the informal area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Diena Mouries - 28 Lucernbos - Reseal Lucernbos	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	

Diena Mouries - 28 Lucernbos - Provide a playpark in the available open space	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Diena Mouries - 28 Lucernbos - Establishment of a neighborhood watch	24-Apr-25	Cllr			
Wayne - 51 Lucernbos - Regular cleaning of road and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Wayne - 51 Lucernbos - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Wayne - 51 Lucernbos - Maintenance on street lights	24-Apr-25	Engineering Services	Electrical		
Marie - 90 Lucernbos - Regular cleaning of road and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marie - 90 Lucernbos - Reseal all roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marie - 90 Lucernbos - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Marie - 90 Lucernbos - Maintenance on street lights	24-Apr-25	Engineering Services	Electrical		
Christa - 58 Lucernbos - Create a curb throughout the road to keep out water which flows from the street into the yards and homes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Christa - 58 Lucernbos - Establishment of a neighborhood watch	24-Apr-25	Cllr			
Christa - 58 Lucernbos - Maintain parks in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Shareen - 71 Rolbos - Replace broken / damaged drain covers	24-Apr-25	Engineering Services	Sewerage		
Shareen - 71 Rolbos - Establishment of a neighborhood watch	24-Apr-25	Cllr			
Shareen - 71 Rolbos - Maintenance on street lights	24-Apr-25	Engineering Services	Electrical		
Shareen - 71 Rolbos - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
William - 65 Lucernbos - Create a curb throughout the road to keep out water which flows from the street into the yards and homes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
William - 65 Lucernbos - Attend to the illegal spaza shops in the area	24-Apr-25	Corporate Services	Traffic and law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
William - 65 Lucernbos - Attend to the illegal selling of drugs and alcohol	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Andrew - 58 Lucernbos - Flatten the tar that has been washed away by the rain and now sits right at the front door	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Andrew - 58 Lucernbos - Create a curb throughout the road to keep out water which flows from the street into the yards and homes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Andrew - 58 Lucernbos - Regular cleaning in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Densol - 57 Lucernbos - Create a curb throughout the road to keep out water which flows from the street into the yards and homes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Densol - 57 Lucernbos - Maintenance on street lights	24-Apr-25	Engineering Services	Electrical		
Densol - 57 Lucernbos - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Densol - 57 Lucernbos - Attend to the illegal selling of drugs and alcohol	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Alvin - 59 Lucernbos - Bring back the skips	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
Alvin - 59 Lucernbos - Attend to illegal dumping	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Alvin - 59 Lucernbos - Request for street lights	24-Apr-25	Engineering Services	Electrical		
Pieter - Lucernbos 80 - Regular cleaning in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	

Pieter - Lucernbos 80 - Attend to illegal dumping	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Claudia - Rolbos 28 - Remove hallow trees	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Claudia - Rolbos 28 - Upgrade street lights	24-Apr-25	Engineering Services	Electrical		
Collyn - Lucernbos 60 - Address the spaza shops selling products past the sell by date	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Analine - Lucernbos 101 - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Analine - Lucernbos 101 - Request for street lights	24-Apr-25	Engineering Services	Electrical		
Anna - Rolbos 95 - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Anna - Rolbos 95 - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Chantel - Lucernbos 108 - Install road safety poles on the turns of the road	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Chantel - Lucernbos 108 - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Jannine - Rolbos 40 - Fence the power supply (Kragboks)	24-Apr-25	Engineering Services	Electrical		
Jannine - Rolbos 40 - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Jannine - Rolbos 40 - Regular cleaning of the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Charlene - oppie koppie - Install high mast light for the informal settlement	24-Apr-25	Engineering Services	Electrical		
Charlene - oppie koppie - Assist with illegal dumping	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Charlene - oppie koppie - Request for toilets	24-Apr-25	Engineering Services	Water and Sanitation		
Moses Tiemie - Paddy street 69 - Tarring of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Roslin Jansen - 8 Vygie Avenue - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Donnie Oerson - 51 Wesley street - Upgrade of sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Donnie Oerson - 51 Wesley street - Regular clean up of dumping site	24-Apr-25	Community Services	Parks & Amenities		
Godfrey Januarie - 48 Wesley street - Upgrade sidewalks to avoid pooling during rainfall	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Stella Pekeur - Wesley Street 64 - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Magereth Gordon - Wesley street 68 - Regular maintenance on street lights	24-Apr-25	Engineering Services	Electrical		
Patricia Pietersen - 13 Vygie Avenue - Regular cleaning of the entire area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Cara Hull - 7 Hospitaal Avenue - Paving of sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Christell Philander - 46 Wesley street - Regular clearing and cleaning of entire area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Tiljaria Markus - 5 Vygie Avenue - Paving of sidewalks in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Annie Solomon - 23 Hospitaal Avenue - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Enid Davids - Paving of sidewalks in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	

Niesa Solomon - 75 Paddy street - Regular clearing and cleaning of entire area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Niesa Solomon - 75 Paddy street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Michael Ruiters - 48 Paddy street - Regular clearing and cleaning of entire area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Michael Ruiters - 48 Paddy street - Clean and maintain the stormwater channels	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marilyn Ross - 8 Protea Avenue - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marilyn Ross - 8 Protea Avenue - Maintenance on street lights	24-Apr-25	Engineering Services	Electrical		
Sharon Kleynhans - 20 Protea Avenue - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Ann Abrahams - 2 Heide Avenue - Clean and maintain the stormwater channels	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Veronica Joubert - 9 Vygie Avenue - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Veronica Joubert - 9 Vygie Avenue - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Christelene Pieterse - 1 Vygie Avenue - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
J Booysen - 36 Scaifie Street - Tarring or paving of the road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
J Booysen - 36 Scaifie Street - Clean and clear the stormwater channels to avoid blockages during rainy season	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
J Booysen - 36 Scaifie Street - The informal settlement is causing property values to drop. This is unacceptable for us as rate payers. The municipality is not doing anything. This is an urgent matter and needs to be addressed immediately.	24-Apr-25	Office of the Municipal Manager	SMT	Informal Settlement on Heyl Land	
David Adendorf - 6 Rivier street - Tarring of the road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
David Adendorf - 6 Rivier street - Regular cleaning of roads and sidewalks	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
David Adendorf - 6 Rivier street - Clean and clear the stormwater channels to avoid blockages during rainy season	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
David Adendorf - 6 Rivier street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
David Adendorf - 6 Rivier street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
David Adendorf - 6 Rivier street - Establish a safe playground	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
David Adendorf - 6 Rivier street - Rebuild the swimming pool area as recreational area for the youth	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
David Adendorf - 6 Rivier street - Request for upgrade of street lights	24-Apr-25	Engineering Services	Electrical		
David Adendorf - 6 Rivier street - Establish a culture where regular free health care is provided to the community	24-Apr-25	Department of Health	Department of Health		
JJ Booysen - 14 De Villiers Street - Fix all roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	

JJ Booyesen - 14 De Villiers Street - Close off the section to Moreson due to the safety risk it poses	24-Apr-25	Engineering Services	Town Planning		
JJ Booyesen - 14 De Villiers Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
JJ Booyesen - 14 De Villiers Street - Regular maintenance on stormwater channels	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
C Arendse - Scaifie street - Stabilize River to avoid disaster	24-Apr-25	Engineering Services	Director Engineering		
C Arendse - Scaifie street - Cut down the big trees to make the area safer	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
C Arendse - Scaifie street - Tarring of Scaifie street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
C Arendse - Scaifie street - Address illegal dumping in the old swimming pool area	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		
C Arendse - Scaifie street - Convert the old swimming pool area into a productive endeavour or this too will be turned into a small informal area in need of services	24-Apr-25	Office of the Municipal Manager	SMT	Change to what? Not specific	
Simon - Rivier Street - Tarring of the street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Simon - Rivier Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Simon - Rivier Street - Close off the section to Moreson	24-Apr-25	Engineering Services	Town Planning		
Simon - Rivier Street - Regular maintenance on stormwater channels	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Dinah Ross - 32 Rivier Street - Establish a fenced play park	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Dinah Ross - 32 Rivier Street - Close off the section to Moreson	24-Apr-25	Engineering Services	Town Planning		
Dinah Ross - 32 Rivier Street - Create more job opportunities for our youth	24-Apr-25	Corporate Services	Human Resources		
Dinah Ross - 32 Rivier Street - Address illegal dumping	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		
Dinah Ross - 32 Rivier Street - Trim / Remove big trees	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Charlene Jagers - 32 Rivier Street - Establish a fenced play park	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Charlene Jagers - 32 Rivier Street - Create more job opportunities for our youth	24-Apr-25	Corporate Services	Human Resources		
Charlene Jagers - 32 Rivier Street - Address illegal dumping at the old swimming pool	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		
Margaret Adelaar - 32 Rivier street - Establish a fenced play park	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Margaret Adelaar - 32 Rivier street - Create more job opportunities for our youth	24-Apr-25	Corporate Services	Human Resources		
Margaret Adelaar - 32 Rivier street - Address illegal dumping at the old swimming pool	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		
Sofie - 21 De Villiers Street - Reseal roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Sofie - 21 De Villiers Street - Upgrade and maintain the existing play park	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Sofie - 21 De Villiers Street - Assistance is required in terms of drug and alcohol abuse	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		
Hermanus - 22 De Villiers Street - Reseal roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Hermanus - 22 De Villiers Street - Upgrade and maintain the existing play park	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Hermanus - 22 De Villiers Street - Assistance is required in terms of drug and alcohol abuse	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		

Mc Croy - Hokiem Street - Reseal roads in the area	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Mc Croy - Hokiem Street - Close off the section to Moreson	24-Apr-25	Engineering Services	Town Planning		
Mc Croy - Hokiem Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Mc Croy - Hokiem Street - Regular maintenance of drains	24-Apr-25	Engineering Services	Sewerage		
Mc Croy - Hokiem Street - Tarring of roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Mc Croy - Hokiem Street - Clean and Convert the old swimming pool area	24-Apr-25	Community Services	Community Facilities		
Jefferey Siljeur - 8 Hokiem Street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater		
Jefferey Siljeur - 8 Hokiem Street - Address illegal dumping	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		
M Arendse - Rivierstreet - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Arendse - Rivierstreet - Tarring of roads	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Arendse - Rivierstreet - close off old swimming pool area	24-Apr-25	Community Services	Community Facilities		
M Arendse - Rivierstreet - Close off the section to Moreson	24-Apr-25	Engineering Services	Town Planning		
M Arendse - Rivierstreet - Trim / Remove big trees in Scafie street	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M Arendse - Rivierstreet - Request for more effective street lights	24-Apr-25	Engineering Services	Electrical		
M Arendse - Rivierstreet - Bring back the skips	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
Daniel Wewers - 21 Hospitaal Avenue - Assistance is required to address vehicle noise over weekends at night.	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		
Daniel Wewers - 21 Hospitaal Avenue - Improve the security at the civic centre. Individuals access the yard for drug use and leave taps open	24-Apr-25	Community Services	Community Facilities		
Daniel Wewers - 21 Hospitaal Avenue - Request for a speed hump in First Avenue	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Audrey Plaaityies - 37 First Avenue - Request for a speed hump in First Avenue	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Audrey Plaaityies - 37 First Avenue - Properly Fence the playpark	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Audrey Plaaityies - 37 First Avenue - Return the skips in the area	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
CJ Arendse - 8 Rivierstreet - Request for a speed hump in our street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
CJ Arendse - 8 Rivierstreet - Close off the section to Moreson	24-Apr-25	Engineering Services	Town Planning		
CJ Arendse - 8 Rivierstreet - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Sabina Lottering - De Villiers Street - Tarring of the road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Sabina Lottering - De Villiers Street - Regular cleaning of the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Sabina Lottering - De Villiers Street - Fix and restore old swimming pool	24-Apr-25	Community Services	Community Facilities		
Sabina Lottering - De Villiers Street - Establish a safe play area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
S Moos - 28 Rivier street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
S Moos - 28 Rivier street - Request for a speed hump in our street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
S Moos - 28 Rivier street - close off old swimming pool area	24-Apr-25	Community Services	Community Facilities		
S Moos - 28 Rivier street - Request for street lights	24-Apr-25	Engineering Services	Electrical		

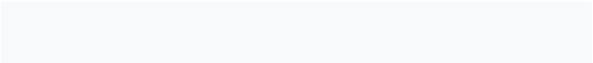
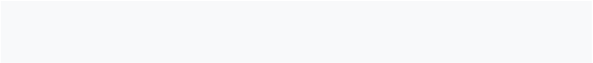
S Moos - 28 Rivier street - Regular cleaning of the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M Wewers - Scaifie Street - Tarring of the road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Wewers - Scaifie Street - Trim / Remove big trees in Scaifie street	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
M Wewers - Scaifie Street - Stabilize the riverbanks	24-Apr-25	Engineering Services	Director Engineering		
M Wewers - Scaifie Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
M Wewers - Scaifie Street - Request for street lights	24-Apr-25	Engineering Services	Electrical		
M Wewers - Scaifie Street - Bring back the skips	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
M Wewers - Scaifie Street - close off old swimming pool area	24-Apr-25	Community Services	Community Facilities		
M Wewers - Scaifie Street - Attend to drain blockages	24-Apr-25	Engineering Services	Sewerage		
Marais - Close off the section to Moreson	24-Apr-25	Engineering Services	Town Planning		
Marais - Tarring of the gravel section of Rivier street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marais - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Marais - Attend to drain blockages	24-Apr-25	Engineering Services	Sewerage		
Marais - Bring back the skips	24-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
Marais - Request for street lights	24-Apr-25	Engineering Services	Electrical		
Anna Fortuin - 39 Kloof street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Anna Fortuin - 39 Kloof street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Jessica - Jubel Street - At the turn in Jubel Street please place yellow traffic poles	24-Apr-25	Corporate Services	Traffic and law Enforcement		
Jessica - Jubel Street - Attend to illegal dumping as the dumps are being set on fire	24-Apr-25	Corporate Services	Traffic and law Enforcement / SAPS		
Jannie Meyer - 34 Jubel Street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater		
Jannie Meyer - 34 Jubel Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater		
Jannie Meyer - 34 Jubel Street - Tariffs and basic services charges are too high	24-Apr-25	Financial Services	CFO		
Jannie Meyer - 34 Jubel Street - Regular cleaning of open spaces in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Witbooi - 15 Jubel Street - Duplication of electricity meters on one property	24-Apr-25	Financial Services	Revenue		
A Matross - 19 Jubel Street - Reseal of road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Matross - 19 Jubel Street - Request for more affective street lights	24-Apr-25	Engineering Services	Electrical		
A Matross - 19 Jubel Street - Regular cleaning of open spaces in the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Matross - 19 Jubel Street - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Matross - 19 Jubel Street - Regular cleaning of Stormwater channels	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Karel Herling - 56 Heuvel Street - Reseal of road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Karel Herling - 56 Heuvel Street - Request for speedhumps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Karel Herling - 56 Heuvel Street - Water that is being provided to the informal settlement is being wasted. Taps are being left open	24-Apr-25	Office of the Municipal Manager	SMT		

Eva Abrahams - 52 Heuwel Street - Regular cleaning of the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
C Plaatjies - 38 Heuwel street - Fix potholes	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
C Plaatjies - 38 Heuwel street - Request for speed humps	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
C Plaatjies - 38 Heuwel street - Regular maintenance of drains	24-Apr-25	Engineering Services	Sewerage		
C Plaatjies - 38 Heuwel street - Regular cleaning of the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
J Filander - 17 Iris Street - Steps along side the road needs to be repaired	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
J Filander - 17 Iris Street - Regular cleaning of the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
J Filander - 17 Iris Street - During rainfall, water flows into the yard and home	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
J Filander - 17 Iris Street - Fence the power supply (Kragboks)	24-Apr-25	Engineering Services	Electrical		
F Fisher - 2 Iris Street - Regular cleaning of the area	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
F Fisher - 2 Iris Street - Create a safe play area for children	24-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	

SEPTEMBER/OCTOBER 2025					
Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Minutes	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Electronic Input	Date	Directorate responsible		Response/Feedback/Action to Implement	Timeframes
do a proper and a feasibility study with role players and the Communities in Ward 3 regarding economic development for job creation, land for housing	09-Apr-25	Office of the Municipal Manager	SMT	Job Creation / Land for housing	
To advertise and appoint a developer for a Small Shopping Mall at the vacant land opposite the Bergsig Clinic - to include the possibility to open a Boxer/USAVE/Shoprite/Pick n Pay Local with small local shops and a Shell Garage	09-Apr-25	Office of the Municipal Manager	SMT / Town Planning	The LSDF 2024 identifies erf 3942 Robertson for a Neighbourhood Business node. The sale of this erf to a private developer is therefore supported from a land use planning point of view. The applicant would have to apply to rezone from Public Open Space to Business zone, in accordance with the SDF proposals.	

Address the issue of over population and influx of foreigners	09-Apr-25	Office of the Municipal Manager	SMT / Town Planning	This is a wide-spread concern. The LSDF 2024 and the HSP 2024 recommend liaison with the WC Govt to urgently develop a SOP to deal with unlawful occupation of land / land invasion. In the interim, the two key responses are: the use of a service provider (in the absence of an anti-land invasion Department) to take decisive action when land is unlawfully occupied - the lines of communication for reporting to the currently appointed Red Ants are unclear / unclear whether any action has been taken; and the establishment of interdicts and enforcement of approved interdicts on municipal-owned land.		
Investigate and address illegal land use and growing of unrecognized informal settlements. negotiate with National, Provincial Government about available land for Housing. The illegal squatting on the open space between Moreson and Droehewel becomes unbearable for our people to make a living their , without proper water, sanitation and electricity. This should also include settlements such as grysgat and oppiekoppie.	09-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee		
Provide opportunities to local business and improve local economic development	09-Apr-25	Economic Social and Integrated Se	Local Economic Development	Must be registered on CSD		
maintenance of existing infrastructure - include our tarred roads and potholes, proper clearing of stormwater drainage	09-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee		
collaborate with the WCED (Western Cape Education Department, DCAS (Provincial/National) Department of Sports and the Langeberg High School - to develop the vacant land at the back of the school for a proper sports facility to be utilized by the surrounding primary schools, creches and communities for their sports events.	09-Apr-25	Office of the Municipal Manager	SMT	Privately owned land - Need Investment		
provide space for clients/visitors at the Robertson Thusong Centre where they can be safe and covered during winter and extremely hot days. Currently [people and visitors stand outside the Facility for their services.	09-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee		
To create spaces for recreation and braai facilities for the youth and families on the same type of development that Breede Valley Municipality creates. The Play Park, Grass embankment, Braai and toilet facilities around the dam at the Mountain Mill Mall is a best practice to look at. Currently after the demolish of trees at the Breede river, no single plan exists around an alternative place for communities to come together for enjoyment and recreation.	09-Apr-25	Office of the Municipal Manager	SMT / Town Planning / Community Facilities	The LSDF 2024 identifies the area at the Breede river for recreation – replanting of waterwise trees and related facilities would be consistent with the SDF.		

In the open bush, opposite and alongside Droehuewel residential area in Robertson, new squatter shacks are being erected regularly – especially over weekends. What is being done about this? This land (opposite and alongside Droehuewel residential area) has no ‘services’ at all and the squatters dump their pee, human waste and general refuse in the surrounding bush. It is disgusting and generally downgrades the whole area. Further, they are stripping the bush for firewood. Tourists and residents living higher up the area have to see this mess which gives the town a terrible reputation. Visitors to Dassies Hoek nature reserve must be shocked at the squalor and residents are seeing their homes being devalued because of it. In a short time there will be another 100 units erected illegally and it will soon become a nightmare not to mention the possible increase in crime that accompanies such squatting. What is the municipality doing about this to prevent further escalation and to remove/relocate the existing illegal squatters. Many of them are illegal aliens who should be checked and deported if not legitimate.	02-Apr-25	Office of the Municipal Manager	SMT	Managing the informal Settlement at Droehuewel	
---	-----------	---------------------------------	-----	--	--



MARCH/APRIL 2025					
Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
John Human - Erf 3541 - Mr Human lives in the informal settlement area which is yet to be formalised (no street names). However, there is a need for speedhumps as vehicles tend to speed in this area.	23-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Christoffel - 61 New Cross Street - Insufficient street lighting	23-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Christoffel - 61 New Cross Street - There is a constant sewerage blockage occurring. Please investigate.	23-Apr-25	Engineering Services	Sewerage	Matter will be referred to Civil Engineering for feedback to the ward committee	
Christoffel - 61 New Cross Street - Repair potholes	23-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Lizell Adendorf - There is a growing need for middle class housing opportunities. There are numerous community members who would purchase an erf or house.	23-Apr-25	Engineering Services	Town Planning / Housing	Matter will be referred to Town Planning / Housing for feedback to the ward committee	
Moses Platjies - 084 670 5689 - Requires assistance with business registration and business development	23-Apr-25	Economic Social and Integrated Services	LED & Social Development	To contacted for assistance	
M De Villiers - 16 Wade Street, Happy Valley 071 360 7771 - I have been living in my house for over 35 years. I have requested my title deed many times over the years and it still has not been provided.	23-Apr-25	Corporate Services	Property Management	Matter will be referred to Property Management for feedback to the ward committee	
M De Villiers - 16 Wade Street, Happy Valley 071 360 7771 - Increases in electricity cost is making living with electricity impossible. I am unemployed, and the current job opportunities in the area are being given to those in the informal settlements	23-Apr-25	Financial Services	Revenue Department	Matter will be referred to Financial services for feedback to the ward committee	
Ntobeko - Currently living in the informal settlement 063 646 9556 - Representing Black birds football club. Requires a training field in the informal settlement for public use closer to the people	23-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
SEPTEMBER/OCTOBER 2025					
Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Minutes	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes

Electronic	Date	Directorate	Department	Response/Feedback/Action to Implement	Timeframes
------------	------	-------------	------------	---------------------------------------	------------

MARCH/APRIL 2025					
Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Magda le Roux - Request for support of the beautification of Mc Gregor (There is already a group established, consisting of community members)	07-Apr-25	Economic Social and Integrated Services	LED & Social Development	Should be a tourist project (Apply)	
Charlotte Davids - 66 Wilde aps street - Assistance required with housing applications. What housing projects are planned for Mc Gregor?	07-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
HC Blok - 78 Voortrekker - Request to include Mc Gregor with the supply and installation of security cameras at the CBD trading area and other crime hotspots	07-Apr-25	Economic Social and Integrated Services	LED & Social Development	A connected Langeberg (will eventually be considered)	
HC Blok - 78 Voortrekker - Request to include Mc Gregor in the Connected Lanageberg Project	07-Apr-25	Economic Social and Integrated Services	ICT	Investigation underway - Cost analysis	
HC Blok - 78 Voortrekker - Establishment of a community swimming pool	07-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
HC Blok - 78 Voortrekker - Establishment of a Rehabilitation center to assist the community with drug abuse	07-Apr-25	Economic Social and Integrated Services	LED & Social Development	Responsibility of DSD not the municipality	
Questionnaire	Date	Directorate Responsible	Department	Response/Feedback/Action to Implement	Timeframes
SEPTEMBER/OCTOBER 2025					
Minutes Input	Date	Directorate Responsible	Department	Response/Feedback/Action to Implement	Timeframes
Electronic	Date	Directorate	Department	Response/Feedback/Action to Implement	Timeframes
Make provision for more funds to be allocated for posts at the Mc Gregor municipal offices to improve service delivery	02-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Repair and improve the road to the graveyard	02-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Upgrade toilets at the graveyard and open on days when funerals are being held	02-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Replace taps available to the public at the graveyard	02-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Upgrade the level op services and investigate ways to lower rates and taxes	09-Apr-25	Financial Services	Revenue Department	Matter will be referred to Financial services for feedback to the ward committee	
Felicity Heymans - 8 Van Reenen Street - Tarring of Van Reenen Street, Darling Street, Mill Street, Plein street, Bree Street,	06-May-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	

Felicity Heymans - 8 Van Reenen Street - Improve street lights in van Reenen Street, Mill Street, Bree street,	06-May-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee
Felicity Heymans - 8 Van Reenen Street - Improve the conditions of all roads in the village	06-May-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee
Felicity Heymans - 8 Van Reenen Street - Improve the conditions of street lights in the village	06-May-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee
P Heymans - 8 Van Reenen Street - Tarring of Van Reenen Street, Darling Street, Mill Street, Plein street, Bree Street,	06-May-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee
P Heymans - 8 Van Reenen Street - Improve street lights in van Reenen Street, Mill Street, Bree street,	06-May-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee
P Heymans - 8 Van Reenen Street - Improve the conditions of all roads in the village	06-May-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee
P Heymans - 8 Van Reenen Street - Improve the conditions of street lights in the village	06-May-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee
This comment is issued on behalf of the McGregor Heritage Society (MHS), who is the local registered heritage authority for McGregor - Ward 5, of the Langeberg Municipality. During the revision of the Spatial Development Framework (SDF) for Ward 5 - McGregor, it was requested that the McGregor Heritage Survey be included in this planning, as it is the pre-work for the declaration of the McGregor Heritage Overlay Zone. This survey forms a vital part of the heritage management process for the village of McGregor. Heritage forms the main aspect to economic stability in the village, as it is known Nationally and Internationally as a rich heritage area in terms of its built environment and cultural heritage. Without funding to support this, the heritage of McGregor is at risk. Regarding the Document of the Langeberg Integrated Development Plan 2022-2027 - 3rd Amendment:2025-2026, this comment refers to the following: Page 230 - In the top 10 priorities list, there is no mention of the McGregor Heritage Survey or McGregor Heritage Overlay Zone Page 260 to 263 - there is no mention of the McGregor Heritage Survey or the McGregor Heritage Overlay Zone for McGregor in the capital budget. Regarding the Langeberg Municipal Spatial Development framework - Draft 3 2024-2029, the following is noted: Page 135 - Mc49 - Tourism - Heritage Overlay Zone - this is mentioned that is must be done (the McGregor Heritage Survey is included in this) - goal 4	30-Apr-25	Office of the Municipal Manager	SMT	Yes, the McGregor Heritage Society is recognised by Heritage WC as the heritage authority - similarly to the Montagu Heritage Association. Both are excellent organisations and contribute generously of their time and expertise. In both instances, the members of the Heritage Associations (i.t.o the NHRA) are almost the same as the members on the municipal Aesthetics Committees. The towns are small, and the heritage expertise relatively limited and therefore this arrangement does make sense, and in our opinion is working well. Regular meetings are held in both Montagu and McGregor with the individuals making these enquiries. See attached email as an example. Regarding the specific questions and comments below, I think the Heritage Associations have an unrealistic expectation that because the SDF identifies the need for an updated heritage inventory that immediately the SDF and IDP would allocate funds and appoint consultants. However, the more detailed projects will follow the approval of the SDF, funding permitting. Perhaps Mr Nolan could be reassured that the IDP 3rd Amendment does incorporate the

Magda Le Roux - As the Block 2 representative, Ward 5 (McGregor), I would like to submit the following comments/concerns on the 2025-2026 budget/IDP on behalf of myself and as received from block members: 1. There is a general feeling that McGregor is not considered on par with the other towns in the Langeberg Municipality when budget and other allocations/arrangements are made e.g. McGregor is excluded from the "A Connected Langeberg" IT project. Why? Similarly, the McGregor municipal offices were not indicated on the W&E invoices that was initially sent out as part of the new (SAGE7) system. It has since been corrected, but left a bitter taste in the mouth of Mcgregorites. 2. New financial system: At what cost and why was this system purchased as it replaced a functional system with accurate W&E invoices with an inaccurate/faulty invoicing system. And no response from Langeberg officials to correct reported errors on invoices. Thus, repetitive wrong invoicing that contributes to frustration and higher non-payment rates. Maybe if the system can be discarded / improved, the unaffordable 11% increase in electricity can also be lowered. 3. The McGregor pavilion has been approved already in the 2023-2024 budget, but it has never been constructed, despite several queries on past public IDP /budget meetings and many promises and excuses. The allocated budget for this project in the 2025-2026 budget is R 3 000 000, but it remains to be seen if it will be realized in the 2025-2026 FY. This, despite the great need for a pavilion at the sports facilities in McGregor. Please, do not postpone this project again? 4. The total capital expenditure for McG specifically, is R3 000 000 for the upgrade of the pavilion and R2 700 000 for the upgrade of the water treatment works, ie a total of R 5,7m. The total capital budget is approximately R133m. Is it in line with the income that is generated by McGregor? The population of McGregor has increased significantly over the past few years and the total WWTW will have to be upgraded to increase its capacity. Doubtful that R2,7 m will be adequate.	05-May-25	Office of the Municipal Manager	SMT	Permission to put up High site - CCG Complaints Feedback on construction of pavilion
Establish a safe space for social workers to work from	07-May-25	Office of the Municipal Manager	SMT	DSD responsibility or private individual / entity
Mc Gregor Heritage Society - Funding Required				Entity is recognised by provincial government. Funding should thus be provided by the provincial government
The re-printing of the McGregor Walks Booklet (used by tourists – very popular) - R2 500.00	09-May-25	Office of the Municipal Manager	SMT	
The re-printing of the McGregor Building Guidelines (this is critical information for people who want to alter or build a house, as McGregor is a rich architectural area) - R4 500.00	09-May-25	Office of the Municipal Manager	SMT	
The re-printing of the McGregor Concise Building Guidelines (estate agents give these to new residents so that they understand the legal processes of the building plan application process) - R 2 500.00	09-May-25	Office of the Municipal Manager	SMT	
The Payment of a person to manage the Museum twice a month (Saturday's) (this is a longstanding arrangement the McGregor Museum has with the McGregor Tourism Bureau, as we co-share the same space) - R 8 400.00	09-May-25	Office of the Municipal Manager	SMT	
Assistance with the general running costs of the Society, rent, annual subs etc. - R10 000.00	09-May-25	Office of the Municipal Manager	SMT	
Assistance with materials / funding to maintain the hiking trail markers within the Krans Nature Reserve – this is a public safety issue. - R5 000.00	09-May-25	Office of the Municipal Manager	SMT	
ONCE OFF FUNDING REQUIRED FOR 2025 / 2026 Funds to support and continue the McGregor Heritage Survey which is collating data & information which the Langeberg Municipality requires in order to properly govern its Heritage Inventory List (required by Law by Heritage Western Cape), and to declare the village of McGregor as a Heritage Overlay Zone (HPOZ). - R350 000.00	09-May-25	Office of the Municipal Manager	SMT	
1. Playing and Sports facilities on the available ground bordering White City.	30-Apr-25	Community Services	Community Facilities	
Furthermore a park could be created in same area for people to relax. Trees and shrubs should have been planted many years ago.	30-Apr-25	Community Services	Parks & Amenities	
2. There are no refuse bins in White City and the Onderdorp.	30-Apr-25	Engineering Services	Solid Waste	
3. Many street signs are missing in White City.	30-Apr-25	Corporate Services	Traffic & Law Enforcement	

4.Speed bumps along Voortrekker Street are essential special on the corners of Van Reenen, Bree and Kerk Street. Many bakkies and trucks don't stop on these street corners and it is essential that the municipality contact the provincial government to take action.	30-Apr-25	Engineering Services	Civil - Roads and Stormwater	
5.A large section of the grass verges along the road to Robertson require cutting as people are forced to walk on the road. This is also a matter that requires urgent attention by the province.	30-Apr-25	Engineering Services	Parks & Amenities	

MARCH/APRIL 2025					
Questionnaire	Date	Directorate Responsible	Department	Response/Feedback/Action to Implement	Timeframes
Electronic		Directorate Responsible	Department	Response/Feedback/Action to Implement	Timeframes
Questionnaire	Date	Directorate Responsible	Department	Response/Feedback/Action to Implement	Timeframes
Minutes	Date	Directorate Responsible	Department	Response/Feedback/Action to Implement	Timeframes
SEPTEMBER/OCTOBER 2024					
Fix Potholes in Muller street	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Flattening of gravel roads Keurkloof road and Eilandia road	24-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Cut the grass on the side of the Goree road	24-Apr-25		CWDM	Matter to be followed up with the District	
Illegal structures are being erected at the northern entrance to Droehuwei at the Igloo houses (has been reported, but community threatened with violence if law enforcement and SAPS interfered)	07-May-25	Corporate Services	Traffic and Law Enforcement	Will be referred to Corporate Services for Consideration / feedback	
Re-paint street names on curbs	07-May-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Request for a skip in Muller street	07-May-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
Fix potholes in Malva & Langeberg street	07-May-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Electronic inputs	Date	Directorate Responsible	Department	Response/Feedback/Action to Implement	Timeframes
SEPTEMBER/OCTOBER 2024					

MRCH/APRIL 2025

Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Corrie Hahndiek - Sancor Family trust - Ref: 691001820057 Corrieh53@gmail.com 0787092180 Whatsapp & Call Accounts is registered as industrial residence. Primary use is just a residential premise.	09-Apr	Financial Services	Revenue Department	Matter will be referred to Revenue Department for feedback to the ward committee	
Mbohisi Mgada - Requires assistance with NPO registration	09-Apr	Economic Social and Integrated Services	Social Development	Will be contacted for assistance	
Sybil Matslitsh - The same people are being chosen for EPWP work. No opportunities for the rest of the community	09-Apr	Clir	Clir & SMT	Must be registered as there is a process	
D.R Steyn - Outside no 4A, 6 and 2 in Barry street there is a subsidence in the ward.	09-Apr	Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
D.R Steyn - Outside no 4A, 6 and 2 in Barry street There is also a pipe which will burst. The municipality should investigate and repair.	09-Apr	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
D.R Steyn - Outside no 4A, 6 and 2 in Barry street Maintenance of sidewalks required	09-Apr	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A. Wellese - The sidewalks in Grosse Street has been washed away by rain. Water is pooling. Assistance is required to repair/replace/upgrade	09-Apr	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Potholes and additional holes caused by rain in Bad Street	09-Apr	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Construct speedhumps in the area		Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes

SEPTEMBER/OCTOBER 2025

Minutes	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Electronic Inputs	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
1.SDF identifies the need for Heritage Inventory – why not budgeted for?	09-Apr-25	Engineering Services	Town Planning	Scarcity of funding. WC Heritage requires an inventory ito their legislation but they offer no funding. Effectively an unfunded mandate for Municipalities. Note: There is already a heritage inventory for buildings in the SDF – this needs to be done more thoroughly and heritage areas / cultural heritage etc. included. This is a provincial function. Funding for projects should be provided by Provincial government	

Why is the budget for Montagu so low compared to the other towns	09-Apr-25			Input / comment is noted. Langeberg Mun Budget is compiled based on affordability and priorities identified.	
2.Aesthetics Committee has been pending for over two years:	09-Apr-25	Engineering Services	Town Planning	Matter will be followed up with The Aesthetics Committee	
3.Upgrade Montagu Municipal Offices	09-Apr-25	Engineering Services	Town Planning	Matter is being attended to by Corporate Services and funds has been made available over the next two financial years	
Vacant and Derelict Old Tourism Office (Feedback Required)	09-Apr-25	Office of the Municipal Manager	SMT	Will be advertised in the new financial year to be leased	
Traffic Calming Measures - Traffic calming measures are critical at the junction of Long and Church Street, Long and Kohler and Long and Market Street to allow safe crossings for school children. We proposed a raised crossing (such as Ashton) to create awareness.	09-Apr-25	Corporate Services	Traffic & Law Enforcement	This is a provincial road. The province is aware of the request for traffic calming measures in Long street. We have introduced speed cameras in the areas and roads mentioned is considered.	
King Edward Stadium - Basic Maintenance not happening	09-Apr-25	Community Services	Community Facilities	The facility is being maintained, but however recurring vandalism and theft is draining our financial resources	
Bylaws and Law Enforcement - The town needs more visible policing attending to public drinking, begging & littering on a Saturday as this negatively affects the heritage character and tourism of the town (we have asked for feedback and action for the previous rDP);	09-Apr-25	Corporate Services	Traffic & Law Enforcement	Municipality can not afford to employ more law enforcement officers. We serve 5 towns. Public drinking and littering is a SAPS matter that will be referred.	
4.Signage and signage by-law	09-Apr-25	Engineering Services	Town Planning	The Municipality will consider and review the signage by-law, to see if the matter is addressed.	

5.Long Street - protection of agricultural character and businesses in Bath Str:	09-Apr-25		Town Planning	This is already entrenched in the LIZS, 2018 and SDF 2015 and 2024.	
		Engineering Services			
6.Parking along Long Str	09-Apr-25		Town Planning	Provincial road - all proposals were considered during the Long Street upgrade some 5 yrs ago. Provincial Rds did not support the parking proposals by local residents and TP Dept.	
		Engineering Services			
7.Making Mark St one-way:	09-Apr-25		Town Planning	funding for a Traffic Impact Assessment and public participation – This will be considered during the 2027/28 financial year for a traffic impact assessment for all 5 towns	
		Engineering Services			
8.Public Seating in town:	09-Apr-25		Town Planning	Private property matter. Owners of Shoprite should be approached for this request	
		Engineering Services			
Lover's Walk Rock Art site - the fencing was destroyed during the 2023 floods and never replaced after 1.5 years (we have asked for feedback and action for the previous IDP);	09-Apr-25			Quotation has been awarded for the re-installation of the fence.	
		Community Services	Parks & Amenities		
Kanonkop/Kruthuis - the area needs to be secured and the Kruthuis protected:	09-Apr-25			Based on the availability of funds, security will be appointed / deployed	
		Community Services	Parks & Amenities		
Voortrekker monument - proper fencing or maintenance of the park that encourages responsible use;	09-Apr-25			The request is noted and will be considered during the next generation IDP cycle.	
		Community Services	Parks & Amenities		
Maintenance and proper management of the historic Mill and Eyssenhuis (Provincial Heritage Site);	09-Apr-25			All Heritage sites identified will be referred to the relevant provincial department for financial assistance	
		Community Services	Parks & Amenities		
Cleaning and maintenance of historic cemeteries and proper fencing are critical;	09-Apr-25			The request is noted and will be considered during the next generation IDP cycle.	
		Community Services	Parks & Amenities		
Why is the Hofmeyr Hall not used for community meetings?;	09-Apr-25		IDP	The Hall is available based on bookings	
		Economic Social and Integrated Services			

Entrances to town (R62/Cogmanskloof) should be suitable to announce our heritage town to promote tourism. A proper planting plan should be developed, especially after the destruction of the recent floods and earthworks;	09-Apr-25			All Heritage sites identified will be referred to the relevant provincial department for financial assistance	
		Community Services	Parks & Amenities		
Planting of street trees and trees in parks should be as stipulated in the SDF Greater consideration should be given when trees are to be removed, and trees - older than 60 years are considered part of the heritage landscape and should be protected (we have asked for feedback and action for the previous IDP);	09-Apr-25		Town Planning	Removal of trees are removed based on council approved tree management policy	
		Engineering Services			
I refer to your email below dated 4 December 2024. I have read through the recently published Draft Integrated Development Plan for 2025-2026 and I see no reference to any infrastructure upgrades in the Kloof Street area. If correct, this is most disappointing as I understood this would be afforded a measure of priority in the next cycle. I contacted Cllr Felix on the matter, but he has not responded since our recent contact. I note the intention to increase municipal rates this year which includes a comment in the guidelines that a lack of services is not a valid reason for property owners to object to a further increase. Constantly encouraging ratepayers to respond and then rejecting their valid concerns regarding the absence of key infrastructure hardly seems appropriate, especially where ongoing residential development is being authorised by the municipality.	14-Apr-25		SMT	Kloof Street Development - Requires Infrastructure	
		Office of the Municipal Manager			
The Kloof Action Group (KAG) representatives met with Tracy Brunings and Jack van Zyl on 23 October to hear about the proposed development of Erf 669, Montagu (unfortunately Mr Posthumus was unable to attend the meeting due to illness). The group were informed about the procedure as documented in the Municipal Land Use Planning By-law (2015) and shall await the Municipal Planning Tribunal's decision on the matter. As indicated in previous correspondence, the reason you were copied with the group's objection was for information only in order to highlight the challenges experienced by the Kloof Street community, however, the group appreciates your input on the matter. With reference to my long-standing personal focus on infrastructure and services, I had a brief, but informative meeting with Mr Posthumus on 30 October and have responded to him in a separate email, with a copy to you. It is clear that a formidable obstacle to solving many of the infrastructure challenges in Montagu is the limited municipal budget and the constantly changing priorities brought about by weather events and urgent requests. It would appear that the requirements in the Kloof Street area don't enjoy a high priority, however, this remains to be seen when the Engineering Masterplan is updated, a copy of which I would appreciate having sight of as soon as is practically possible. Please understand that my focus has never been on the financial implications for ratepayers due to the lack of infrastructure and services even though some property owners have been forced to finance low level improvements to Municipal infrastructure. Since 2019, my overriding desire has been for full services to be urgently installed, in the best interests of the broader community. It seems appropriate then that some concrete action is required by the Langeberg Municipality (LM). Due to the historical and continued absence of key infrastructure and basic services and as a gesture of goodwill, the LM should undertake a revaluation exercise of the ten affected properties in the Kloof Street area. Their value for rates should be reduced by	14-Apr-25		SMT	Kloof Street properties in need of infrastructure and structure upgrades	
		Office of the Municipal Manager			

1. Keisie River Works - Urgent Intervention Required The lower section of the Keisie River in Montagu, particularly the final stretch, requires immediate intervention and restoration. The accumulation of sediment, excess sand and rubble before, at and after the confluence, past river intervention works, as well as the narrowing of the river due to a previously constructed berm, have significantly increased flood risks, drastically shifting flood lines, damming of water due to a bottleneck effect, and caused extensive property damage. I propose that the following be included in the budget and IDP: Removal of the excess material and restoration of the river's maximum natural width, depth and flow, also the natural path. The removal of the constructed confluence berm. Appointment of a professional hydrologist to conduct a comprehensive study and guide the project and restoration. Development and implementation of a River Management Plan, including regular maintenance, sediment control, and flood mitigation measures.	01-May-25		SMT		
		Office of the Municipal Manager		River management plan is for consideration 2025/26. The maintenance of river is a shared responsibility between the municipality and property owners.	
2. Montagu West Stormwater Management Montagu West faces ongoing stormwater management challenges, with existing infrastructure unable to cope with high rainfall events. The neighbourhood has also developed substantially over the past few years, with no major stormwater upgrades. The temporary stormwater pipes and the open ground channel dividing our farm require a permanent, hydrologically sound solution. Massive amounts of stormwater in Montagu West can not simply flood our properties and must be dealt with by professional hydrological solutions. With recent rains, it has also become clear that sewage in Kloof Street now overflows into our property and also into the river; this must be addressed as the impact is devastating not only for the ecosystem but also for humans. I propose: Allocation of funds for the major upgrade and maintenance of stormwater infrastructure in Montagu West. Regular maintenance of the temporary open channel through our farm to prevent sediment build-up and weed growth.	01-May-25		SMT		
		Office of the Municipal Manager		The new Stormwater Masterplan will specifically address these concerns in Montagu West.	
3. Budget Allocations and Clarity According to the WC026_A4885 Draft Budget Document 2026 (Page 186), R16,941,924.81 is allocated for the repair of flood-damaged road and stormwater infrastructure in Montagu. I request clarification on whether this allocation includes the specific works proposed above for the Keisie River and Montagu West stormwater systems. If not, I urge that dedicated funding be allocated for these critical interventions.	01-May-25		SMT		
		Office of the Municipal Manager		Please note that due to budget constraints no funding for stormwater alterations/refurbishment/extension have been included in the 2025/26 capital budget. As indicated this section of river is a high risk for flooding due to the deposited silt from previous floods. The Civil Engineering Department as part of the Flood damage repair project only made a temporary solution	
4. Security Concerns The new open channel has inadvertently created a security risk for Montagu West, providing a thoroughfare for unauthorised access and resulting in increased incidents of crime. I propose that the municipality consider appropriate security interventions as part of the broader stormwater and river management strategy. Numerous incidents have happened since and are a problem and threat to us and the community.	01-May-25		SMT		
		Office of the Municipal Manager		The ToR of the new Stormwater Masterplan will give consideration of alternative solutions so that the current interim open channel might no longer be necessary, thereby also removing the security problem.	

5. Request for Ongoing Communication As a directly affected property owner, I request that the municipality provide regular updates on the status of these projects, including timelines and opportunities for further participation. I have proposed issues with the Keisie River in previous years, but unfortunately, nothing was done. I trust and hope that, with your leadership, Mr. Lubbe, these critical issues directly affecting the safety of residents, property values, and disaster risk can be successfully addressed.	01-May-25		SMT		
		Office of the Municipal Manager		Comment is noted and will be adhered / attended to	
As a MONTAGU NATURE GARDEN supporter and recognising the need for Langeberg Municipality support, I, as an individual request consideration be given to ensure monies are made available for the Montagu Nature Garden during 20205 to 20206. These monies required are:- 1. 2 x full time garden labourers (estimated amount = R 383 400) 2. Only the minimal building refurbishment for now such as painting, fixing doors etc (estimated amount = R55 000) - Major refurbishment is actually required then in 2027 if not now. 3. Dam rehabilitation and water control down the water stream (estimated amount = R 50 000) 4. Constant water supply via CBR water to the dams and stream at a per hectare volume = 7000m3 water per year (estimated amount = R 20 000) This is a kind request to make budget provision for the above items as a minimum if not yet budgeted for. The CAPE EPIC MOUNTAIN BIKE RACE is planned to take place in Montagu next year around the end of March 2026. This is a major event with some 4500 people just directly taking part in this event. It will require serious support to accommodate this event.	05-May-25		Parks & Amenities		
		Community Services		Matter will be referred to Parks & Amenities for feedback to the ward committee	
HUGO DE WET - we requested last year that the main building and ablution block at the Montagu Nature Garden be renovated. Shortly, the thatched roofs are in need of rethatching, exterior walls, doors and windows need to be repaired and repainted, and parts of the interior as well. The MNGA has been carrying out painting and maintenance which fall within the ambit of our lease agreement with Langeberg Municipality. However the overall renovation requested is the responsibility of the municipality. Following our request of last year a cost estimate of the work required, was done by Langeberg, leading to our request being turned down due to lack of funds. This facility is visited by thousands of local and overseas visitors annually, and we are doing our best to keep the buildings looking reasonably well cared for. However the general state of the buildings is becoming an embarrassment for the MNGA, as managing body of the nature garden, and by extension, the Langeberg Municipality as property owner. We therefore once again earnestly request that the renovation of the nature garden buildings be placed on budget.	24-Apr-25		Parks & Amenities		
		Community Services		Renovations to be considered during the next term generation of integrated development planning. Maintenance be considered as part of parks and amenities division subject to financial affordability.	

MARCH/APRIL 2025					
Questionnaire Input	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Francien Klue - Myrtle Rigg Avenue - Forrest Street at the police station, there is a channel that needs to be closed urgently, as people are using it to bath and as ablution facilities. This is a health hazard to all and affects the elderly, who has to witness this. The channel is next to Pietersen Tegnieesewerke.	30-Apr-25				
		Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Francien Klue - Myrtle Rigg Avenue - Fix potholes and repair roads.	30-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to	
Francien Klue - Myrtle Rigg Avenue - Investigate how homeless people can be assisted and moved off the streets.	30-Apr-25				
		Corporate Services	Traffic and Law Enforcement / SAPS	Matter will be referred to Corporate Services for feedback to the ward committee	
Graceline September - Uitsig 56 Lactallis - Attend to deteriorating roads and tar gravel roads	30-Apr-25		Civil - Roads and Stormwater		
		Engineering Services		Matter will be referred to Civil Engineering for feedback to the ward committee	
Graceline September - Uitsig 56 Lactallis - Lack of traffic/road signs such as stop signs. This also includes the lack of paint on the road to clearly identify lanes.	30-Apr-25		Civil - Roads and Stormwater		
		Engineering Services		Matter will be referred to Civil Engineering for feedback to the ward committee	
Graceline September - Uitsig 56 Lactallis - Investigate drainage system as flooding always occurs when it rains.	30-Apr-25		Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
		Engineering Services			
Graceline September - Uitsig 56 Lactallis -Use machinery to clear a play area for children in the area.	30-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Graceline September - Uitsig 56 Lactallis -Install electricity meters in "wendy houses" where required	30-Apr-25				
		Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Graceline September - Uitsig 56 Lactallis -Attend to faulty street lights	30-Apr-25		Electrical	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
		Engineering Services			
Graceline September - Uitsig 56 Lactallis -Put up a road sign which informs drivers of pedestrians and school children	30-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Graceline September - Uitsig 56 Lactallis -Assist "SASSA" recipients with subsidies	30-Apr-25	Financial Services	Budget and Expenditure	Matter will be referred to Financial Services for feedback to the ward committee	
Graceline September - Uitsig 56 Lactallis -Do a review of current properties to ensure erf measurement correctness	30-Apr-25		Property Management		
		Corporate Services		Matter will be referred to Corporate Services for feedback to the ward committee	
Graceline September - Uitsig 56 Lactallis -We struggle to receive municipal accounts	30-Apr-25	Financial Services	Revenue Services	Matter will be referred to Financial Services for feedback to the ward committee	
Ledna Delot - Paint roads to show driving lanes (Wakkerstroom road to Angora)	30-Apr-25		Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
		Engineering Services			
B Swarts - Cut grass along the road from Bonnievale to Drew. The long grass is a safety hazard to pedestrians walking along the road	30-Apr-25		Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
		Engineering Services			
Thereese Slingers - Paint roads to show driving lanes (Wakkerstroomwes groot rivier to Langvenwacht kelder)	30-Apr-25		Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
		Engineering Services			
SEPTEMBER/OCTOBER 2025					
Questionnaire Input	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Minutes	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Electronic Inputs	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes

Input	Date	Directorate Responsible	Department	Response/feedback/Action to implement	Timeframes
MARCH/APRIL 2025					
Request to convert a section of the cemetery into a garden of remembrance.	14-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Establishment of recreational area at the old cricket field to avoid the public using the section beside the main road.	14-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
EPWP workers should be chosen and deployed by Ward Councillors and ward committees	14-Apr-25		Cllr & SMT		
EPWP workers should be employed in their own wards					
Municipal officials should be involved in the selection of EPWP workers					
A Database should be kept with all registered unemployed community members which works as EPWP on a rotation basis with the longest of time unemployed as priority to be selected first		Cllr			
A request to do pest aside spraying more regularly in the area	14-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Branches of trees damaging street lights should be cut and trimmed on a regular basis	14-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Inspection of the conditions of the streets should occur more frequently, with this including inspection of vacant properties with overgrown bushes	14-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
There is a growing concern with regards to garden refuse in the area. Provide a skip specifically for this use	14-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
Provide public toilets in the main road area (CBD)	14-Apr-25	Engineering Services	Sewerage Department	Matter will be referred to Civil Engineering for feedback to the ward committee	
Investigate possible traffic calming measures in the main road	14-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Signages should be erected and marked specifically for pedestrians in the main road	14-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Repair all potholes in the areas	14-Apr-25	Engineering Services	Civil - Roads and Stormwater	Engineer conduct process and report to the ward committee to be logged and the user department to investigate and provide feedback	
Investigate why water pressure is constantly very low	14-Apr-25	Engineering Services	Water & Sanitation Department	Matter will be referred to Engineering for feedback to the ward committee	
Replace / upgrade dim street lights	14-Apr-25	Engineering Services	Electricity Department	Matter will be referred to Engineering for feedback to the ward committee	
Provide housing opportunities for the middle-income members of the community	14-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Upgrade the cloak rooms and ablution facilities at the Cogmanskloof sport field (under the pavilion) as there is only one functioning toilet which is being shared	14-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Provide a structure which could be used by vendors during sporting events which has access to electricity and water	14-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Provide a more suitable structure for the specific use of "reserve players" especially during the rainy season as the current gazebos are useless during windy days	14-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Build housing structures for the community as have been done in the other towns	14-Apr-25	Community Services	Housing / Engineering	Matter will be referred to Housing for feedback to the ward committee	
Construct toilets under the pavilion at the sport field	14-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Provide temporary toilets for use during sporting events	14-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Provide toilets in the CBD for public use	14-Apr-25	Engineering Services	Sewerage Department	Matter will be referred to Civil Engineering for feedback to the ward committee	
Tarring of Olydbloom Avenue	14-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
The increasing number of potholes in Disa street has rendered it in a state and dire need of complete rehaul	14-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	

Skips are required to provide a suitable location where refuse can be placed and collected	14-Apr-25	Engineering Services	Solid Waste	Matter will be referred to Solid Waste for feedback to the ward committee	
A suggestion to convert the open space behind Tinkey Winkey school into a fenced grass area where trees are planted (as there is access to water). This will avoid any potential accidents from occurring as this is right next to the main road.	14-Apr-25	Community Services	Parks & Amenities / Social Development	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Questionnaire	Date	Directorate Responsible	Department	Response/feedback/Action to implement	Timeframes
SEPTEMBER/OCTOBER 2025					
Minutes	Date	Directorate Responsible	Department	Response/feedback/Action to implement	Timeframes
Electronic	Date	Directorate Responsible	Department	Response/feedback/Action to implement	Timeframes
I am writing to convey my profound disappointment with the conduct of the IDP and Budget presentation at Barnard Hall on 14 April 2025. The session's disorganization and lack of effective community engagement were deeply concerning. The presentation failed to provide a platform for meaningful public participation, specifically: •The Q&A format, relying on departmental desks, proved ineffective and frustrating for community members, many of whom felt unheard and misunderstood. •The opportunity for collective discussion and feedback was severely limited, hindering the community's ability to fully express their concerns and understand the proposed budget and IDP. •My suggestion for a more inclusive Q&A approach, allowing for broader audience participation, was disregarded, contributing to the session's deterioration. •As all the departments present were in the hall, speaking to one another were difficult, resulting in widespread frustration and early departures. This resulted in: •A clear demonstration of the municipality's failure to consider the public's preferred engagement methods. •A significant communication breakdown, hindering effective information dissemination. •A failure to meet the community's expectation for clear, informative, and participatory sessions. •A perception that the municipality is not genuinely interested in public input regarding the IDP and budget. •A serious erosion of trust and respect between the municipality and the community. To ensure future sessions are productive and respectful, I recommend: •Actively listening to and incorporating community feedback on meeting formats. •Ensuring that presentation materials are comprehensive, clear, and accessible to all.	14-Apr-25	Office of the Municipal Manager	SMT	Recommendation for approval and implementation	
Request for Cloak rooms to be built under the main pavilion at Cogmanskloof Sport field.	08-May-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Request for shelters (to protect against weather conditions) to be used for reserve players at sporting events	08-May-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Request for mobile toilets to be made available during sporting events	08-May-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	

MARCH/APRIL 2024					
Questionnaire	Date	Directorate responsible	Department	Response/feedback/Action to implement	Timeframes
Asive Luthango - 078 545 1639 - Request for all basic services to the informal settlement	22-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
Asive Luthango - 078 545 1639 - Tarring of the road to the landfill site	22-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Asive Luthango - 078 545 1639 - Access to housing opportunities	22-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Thobani Mahowana - 060 501 9902 - Request for all basic services to the informal settle	22-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
Thobani Mahowana - 060 501 9902 - Access to housing opportunities	22-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Siya - 081 479 7292 - Request for all basic services to the informal settlement	22-Apr-25	Engineering Services	Director Engineering	Matter will be referred to Engineering for feedback to the ward committee	
Siya - 081 479 7292 - Access to housing opportunities	22-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Nosipho - Mafua Street - Installation of street lights	22-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Nosipho - Mafua Street - Fix potholes in the area	22-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Nosipho - Mafua Street - Water pools during rainfall	22-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Nosipho - Mafua Street - Drains are always clogged and overflows	22-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Nosipho - Mafua Street - Upgrade of stormwater channels	22-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Nosipho - Mafua Street - Investigate the possibility of paving streets and sidewalks to assist with the failing drainage system	22-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
Nosipho - Mafua Street - Investigate the possibility of splitting the combined school into a primary and high school respectively	22-Apr-25		Western Cape Department of Education	Comment is noted. This is not a municipal function and will be referred to the relevant government department	
Nosipho - Mafua Street - Provide more job opportunities	22-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Nosipho - Mafua Street - Electricity tariffs are unaffordable. Too high and not enough units	22-Apr-25	Financial Services	Budget & Expenditure, Revenue Departm	Matter will be referred to Financial Services for feedback to the ward committee	
Bulelani Phirki - DG 199 Nogewalla Street - Installation of high mast lights, especially in the informal area where crime is high	22-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Mzimasi Ndabeni - 53 Japha Street - Feedback required on top priorities listed	22-Apr-25	Corporate Services	Governance Support	Matter will be referred to Corporate Services for feedback to the ward committee	
Mzimasi Ndabeni - 53 Japha Street - Urgent request for installation of network poles in the area. There is no network coverage in the area of Bhekela	22-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	

Ernest Seleni - FH37Khosi Street - In block 7 Ndinisa Street, Demolish old dam	22-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
SEPTEMBER/OCTOBER 2024					
Questionnaire	Date	Directorate responsible	Department	Response/feedback/Action to implement	Timeframes
Minutes	Date	Directorate responsible	Department	Response/feedback/Action to implement	Timeframes
Land for housing	29-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Access to basic services to be provided	29-Apr-25	Engineering Services	Director	Matter will be referred to Engineering for feedback to the ward committee	
Fixing of potholes in the area	29-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Upgrade and regular maintenance on the cemetery	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Water pipes require upgrade and replacing in some cases	29-Apr-25	Engineering Services	Water & Sanitation	Matter will be referred to Engineering for feedback to the ward committee	
Investigate sewerage network to stop sewerage is spillage	29-Apr-25	Engineering Services	Sewerage	Matter will be referred to Civil Engineering for feedback to the ward committee	
The community of Zolani is extremely concerned as it seems the municipality does not recognise their human dignity, based on the living conditions. The community requests for their dignity to be recognised in terms of the constitution	29-Apr-25	Office of the Municipal Manager	SMT	Comment is noted and will be adhered to	
Vandalized police station needs attention	29-Apr-25		SAPS	Matter will be referred to SAPS for feedback	
Provide a rugby field or at least some space to practice on the other side of the road	29-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Drains are constantly blocked during any rainfall. This issue should be investigated and addressed	29-Apr-25	Engineering Services	Sewerage	Matter will be referred to Civil Engineering for feedback to the ward committee	
Nkandla - Housing projects to be established	29-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Nkandla - All basic services to be rendered to citizens of the informal settlement	29-Apr-25	Engineering Services	Director	Matter will be referred to Engineering for feedback to the ward committee	
Potholes are not properly repaired. Use the same method that is being used in Robertson	29-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
The soccer field development was done without any consultation with the local soccer teams. The fence is too close to the playing field and contractors are appointed without the input of the teams using the field	29-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Grant in aid funds should be used and provided to local soccer teams to cover costs such as, audits, injuries, etc. Funds towards the black (African) community are always being cut	29-Apr-25	Office of the Municipal Manager	SMT		

Develop a sports facility for the school to use, including a netball pitch	29-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Electronic Input	Date	Directorate responsible	Department	Response/feedback/Action to implement	Timeframes
Alfred Morris - Red Train - Unoccupied Municipal Infrastructure - At the Zolani Taxi Rank, there are municipal buildings that are badly damaged, empty and not gated. The current status of these buildings poses a threat to potential crime which may occur. These Buildings need to be renovated and used for an alternative purpose or it needs to be demolished		Corporate Services	Administrative Support	Matter will be referred to Corporate Services for feedback to the ward committee	
Alfred Morris - Red Train - Unfair recruitment process - The community requires transparency with regards to the recruitment process of street cleaners in this project. There are more than 3 families in the area which could benefit from these job opportunities. The community needs to be made aware of what the requirements and		Office of the Municipal Manager	SMT		
Alfred Morris - Red Train - Graveyard - Request for the fencing of the graveyard		Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Alfred Morris - Red Train - Nkandla - Request for basic services to all residence of Nkandla		Office of the Municipal Manager	SMT		
Alfred Morris - Red Train - Electrical cables - In the area there are open and loose electrical cables which poses a huge risk. Assistance is required to address this issue		Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Alfred Morris - Red Train - Drains - There are multi drains which are not being closed properly. Request to the municipality to peruse the area and fix.		Engineering Services	Sewerage	Matter will be referred to Civil Engineering for feedback to the ward committee	
Alfred Morris - Red Train - Network in Bhékela - The Bhékela area is in need of a Network project. There is no network coverage and this can avoid catastrophes if addressed. Installation required.		Engineering Services	Electrical / ICT	Matter will be referred to Engineering for feedback to the ward committee	
Alfred Morris - Red Train - Street lights - The entire area is insufficiently lit. Install more street lights and provide high mast lights to improve		Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Alfred Morris - Red Train - Main road - There is an urgent need to install a traffic light in the main road where, everyday this intersection is an accident waiting to happen. Urgent installation is required		Corporate Services	Traffic & Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Alfred Morris - Red Train - Parks - Playparks in the area are being neglected and abandoned. Establish safer playparks in the area and maintain the parks		Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Alfred Morris - Red Train - Establishment of a public swimming pool		Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Alfred Morris - Red Train - Rates and Taxes are too high and thus unaffordable for the community		Financial Services	CFO	Matter will be referred to Financial Services for feedback to the ward committee	
Alfred Morris - Red Train - Investigate the constant sewerage leakages in the area		Engineering Services	Sewerage	Matter will be referred to Civil Engineering for feedback to the ward committee	
Alfred Morris - Red Train - Plague infestation of various insects caused as by product of Tiger Oats. Please assist urgently		Office of the Municipal Manager	SMT		
Alfred Morris - Red Train - Provide proper health inspections in the area			Department of Health		
Alfred Morris - Red Train - Provide and use fund allocated to promote and support sports and agriculture in Zolani		Economic Social and Integrated Services	LED / Social Development	Matter will be referred to LED / Social Development for feedback to the ward committee	
Formalization of Nkandla Informal Settlement - Request for all Basic Services to be provided to the community upon formalisation	30-Apr-25	Office of the Municipal Manager	SMT		

MARCH/APRIL 2025					
Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Krisna - 19 Bloekom Avenue - Request for more law enforcement officers and vehicles	29-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Krisna - 19 Bloekom Avenue - The illegal taxis should be permanently kept in check as this is a major growing concern	29-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Moos Baardman - 076 874 4299 Request for mobile library in the prospect and Saratoga Fruit Estate area as there are more than 200 people within this area, including Wakkerstroom	29-Apr-25	Community Services	Library Services	Matter will be referred to the relevant Provincial department	
Katrina Jacobs - Request for youth programmes during the holidays	29-Apr-25	Economic Social and Integrated Services	Social Development	Identify Specific Area	
Katrina Jacobs - What is the function of the Cape Winelands District Municipality?	29-Apr-25	Office of the Municipal Manager	SMT / Cape Winelands District Municipality	COA's, (Environmental health)	
John Adams - When will the study bursary information be made available to the public?	29-Apr-25	Economic Social and Integrated Services	Director	Advertise Bursary info	
John Adams - Request for a meeting with the Langeberg Sport Committee to discuss the concerns from the community	29-Apr-25	Community Services	Director	Matter will be referred to Community Services for feedback to the ward committee	
Elize du Toit - "Block Tariff" – Anything above 6kl is not a block tariff, this must be reviewed (The Newsletter must agree to the tariff list)	29-Apr-25	Financial Services	Revenue Services	Comment noted and will be considered	
Elize du Toit - "Block Tariff" – In the Capex and newsletter – Solid Waste should be correctly spelled as "Bailer" - In the Capex and newsletter – Water, correct spelling "Trailer" should be corrected across the Capex	29-Apr-25	Financial Services	Revenue Services	Comment noted and will be considered	
Elize du Toit - 3 Eben Donges Avenue - Potholes should be repaired and resurfaced (Denne Avenue, Eben Donges Avenue, Ficus Avenue, Koits Avenue	29-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
N Springfield - Request for more effective lighting in the area	29-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
N Springfield - Request for more efficient road maintenance	29-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
N Springfield - Maintain river and remove all debris, including weeds and canes	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
N Springfield - Assistance is required with regards to the illegal dumping at the truck stops	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
N Springfield - Increase the number of law enforcement officers to create a better physical presence,	29-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
N Springfield - Construct Parks and Sports facility within the community	29-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
N Springfield - Continue with the road maintenance and implement more traffic calming measure	29-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Improve Street lights.	29-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Ensure proper Road maintenance	29-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Assist with the growing issue of illegal dumping	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Vagrants in the area, costing people money and drives away tourists	29-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	

A Springfield - 9A Hospital Street, Montagu South - Repair broken drain covers	29-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
A Springfield - 9A Hospital Street, Montagu South - Improve the maintenance of the sewerage system	29-Apr-25	Engineering Services	Sewerage	Matter will be referred to Civil Engineering for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Address illegal fishing in dams in the area	29-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Improve the security at dams and water works as this area are restricted areas	29-Apr-25	Engineering Services	Water and Sanitation	Matter will be referred to Engineering for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Impound and escalate the law enforcement on the Sotho taxis	29-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Improve river management and remove all weeds	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
A Springfield - 9A Hospital Street, Montagu South - Install a swimming pool in the greater Montagu area	29-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
SEPTEMBER/OCTOBER 2025					
Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Minutes	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Electronic Input	Date	Directorate responsible		Response/Feedback/Action to Implement	Timeframes
Rossouw – Perform Maintenance and upkeep of parks	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Hennie Snyders – Closure of Ceder Avenue / Church street	29-Apr-25	Corporate Services	Traffic and Law Enforcement	Matter will be referred to Corporate Services for feedback to the ward committee	
Lionel Hough –High Mast light for Ceder Avenue	29-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Michiel - Request for Led street lights to be installed	29-Apr-25	Engineering Services	Electrical	Matter will be referred to Engineering for feedback to the ward committee	
Piet van Zyl – Fix Potholes in Denne Avenue and the driveways	29-Apr-25	Engineering Services	Civil - Roads and Stormwater	Follow Standard process and report to the call centre to be logged and the user department to investigate and provide feedback	
Jaco Wentzel – Replace the “lei water” channels	29-Apr-25	Engineering Services	Water and Sanitation	Matter will be referred to Engineering for feedback to the ward committee	
Maintain the Trees in Denne Avenue and trim or remove all dangerous branches. Clean up the debris left behind by the trees (acorns and fallen branches)	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
There is a cockroach infestation in the Sewerage systems, please fix.	29-Apr-25	Engineering Services	Sewerage	Matter will be referred to Engineering for feedback to the ward committee	
Illegal dumping next to the tennis courts	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Solid waste for feedback to the ward committee	
Tree roots damages property and driveways	29-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Toerien du Toit - Sweep the streets in the area more often	29-Apr-25	Engineering Services	Civil - Roads and Stormwater	Matter will be referred to Solid waste for feedback to the ward committee	

MARCH/APRIL 2025					
Questionnaire Input	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Abraham Baadtjies - Geelhoogte - Build a community hall	16-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Hans Stander - Uitsig - Build a community hall	16-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Jachrie - Grasimound - Create more job opportunities for the youth	16-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Jachrie - Grasimound - Establish housing projects and provide houses	16-Apr-25	Community Services	Housing	Matter will be referred to Housing for feedback to the ward committee	
Jachrie - Grasimound - Investigate the standard of water provision	16-Apr-25	Engineering Services	Water & Sanitation	Matter will be referred to Engineering for feedback to the ward committee	
Jachrie - Grasimound - Clean the area on a regular basis	16-Apr-25	Community Services	Parks & Amenities	Matter will be referred to Parks & Amenities for feedback to the ward committee	
Sydwell Sibonke - Moreson - Create more job opportunities for all	16-Apr-25	Corporate Services	Human Resources	Matter will be referred to Human Resources for feedback to the ward committee	
Johannes - Eikenhof - Build a community hall	16-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Elton - "Versameling" - Build a community hall	16-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
Mortimer Platjies - Bloufontein Koo Montagu - Urgent consideration request for a sport field. If the establishment of a new facility is not feasible, the existing one should be	16-Apr-25	Community Services	Community Facilities	Matter will be referred to Community Facilities for feedback to the ward committee	
SEPTEMBER/OCTOBER 2025					
Questionnaire Input	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Minutes	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes
Electronic Inputs	Date	Directorate responsible	Department	Response/Feedback/Action to Implement	Timeframes

Questionnaire	Date	Directorate responsible	Department	Response/Feedback/Action to implement	Time frames
---------------	------	-------------------------	------------	---------------------------------------	-------------

Nr.	Organisation	Concern / Question	Contact details	Responsible department / Sector	Sticker colour	Action / Feedback
1	Kiddies Paradise Dagsorg	Hiring of land in Drieheuvel to be able to accommodate more kids.	065 645 1035	Langeberg Municipality		apply to property administration
2	Vrolike Vinkies Kleuterskool	Possibility of hiring vacant buildings in Langeberg.	060 319 9313 / paulinahartenberg104@gmail.com	Langeberg Municipality		apply to property administration
3	McGregor Rugby Club	Requesting funding and support. Want to be added to Provincial Database.	Monica Marks-Bayman 074 808 4580 / marksbaymanmonica21@gmail.com	Department of Cultural Affairs and Sport		
4	Felicia Joubert	Ms Joubert want to start her own business and need to apply for a catering certificate.	065 215 2590	CWDM - Municipal Health Services		
5	Youth of Jesus Christ the House of Praise and Worship of God NPC	In need of building space and funding for programmes. In need of funding - CWDM send Call for Proposals application. Need assistance with sport equipment. (Area: Montagu)	Jimmy Klaasen 074 612 4822 / jimmyklaasen222@gmail.com	Langeberg Municipality CWDM - Rural and Social Dev.		application for land via property administration
6	New Breed Empowerment	In need of funding for projects. For their Youth and Ambassador's programme on 28 November 2024 they will need the following: (1) Guest speaker at the launch. (2) Transport	Serra Noble 084 481 0604 / 074 814 3275 / newbreed.empowerment@gmail.com	CWDM - Office of the Executive Mayor CWDM - Rural and Social Dev. Langeberg Municipality		need to apply via grant in aid
7	Ketso Playgroup	Hiring of land for creche in extension 15.	083 431 6753 / karlinaconradie@gmail.com	Langeberg Municipality		need to apply via property administration
8	Anne Fredericks Kleuterskool	Possibility of hiring vacant buildings in Robertson. Need feedback regarding approval of building plans, erf nr 2999, Heidealaan, Robertson.	063 388 4355 / anne.fredericks.skool@gmail.com	Langeberg Municipality		need to apply via property administration
9	Bayman Empowerment Opportunities	When / how often must the certificate of acceptability be renewed for soup kitchens or businesses?	Monica Marks-Bayman 074 808 4580 / marksbaymanmonica21@gmail.com	CWDM - Municipal Health Services		
10	Ward committee member	1) Blocked storm water pipes. 2) Broken wooden bridge - school kids must cross. Area: Morester en Droeheuvel	Piet Veldman 065 164 9791	Langeberg Municipality		Engineering - for fixing the bridge
11	Ashton in Action	Seeking Privat-Public partnership. CWDM to send Call for Proposal application. Langeberg Municipality to put Ashton in Action in contact with relevant Foundations.	073 944 2275 / amanda@ashtoninaction.org	CWDM - Rural and Social Dev. Langeberg Municipality		Not sure with whom we should bring them into contact
12	ECD (Langeberg Forum)	Need assistance with sports day in February 2025 in Robertson.	Magriette Keyster 074 571 5115 / anne.fredericks.skool@gmail.com	Department of Cultural Affairs and Sport		
13	McGregor Eco Club	Social organisation needs financial assistance.	Monica Marks-Bayman 074 808 4580 / marksbaymanmonica21@gmail.com	Department of Cultural Affairs and Sport		
14	Nolas Removals	Seed funding - to transport for waste removal. CWDM to send Call for Proposals application.	Jeanetta Arnoldus 074 448 4907 / nolasremovals@gmail.com	CWDM - Local Economic Development		
15	Nlbana Construction	Roads in Nkubela are washed away due to floods.	sakwalter@gmail.com / 083 234 8102	Langeberg Municipality		please specify the roads - will be included in IDP
16	Promised Land Educare Centre	Need assistance with the following: register educare. school building. plans. In need of fire extinguishers. educare centre in Bonnievale (certificate) Restoration of In need of building In need of fire CWDM EHP to visit this	rosiebaardjies@gmail.com / 064 074 6364	Langeberg Municipality CWDM - Municipal Health Services		DSD to assist with the ECD registration
17	Khoarane Services	Database registration - Doing guided tours (township, hikes and educational tours)	khoeane@gmail.com / 061 007 4958	CWDM - Supply Chain Management		
18	Lolas's Removals	Database registration - Waste removals	Jeanetta Arnoldus 074 448 4907 / nolasremovals@gmail.com	CWDM - Supply Chain Management		
19	Ashton in Action	Need assistance with training. Need equipment for basic patient care.	Nelanie Bruwer 082 371 2802 / nelanie@ashtoninaction.org	Department of Health (Surina Neethling)		
20	New Breed Empowerment	Launch of Ambassador programme on 28 November 2024 - need DOH to attend.	Serra Noble 084 481 0604 / 074 814 3275 / newbreed.empowerment@gmail.com	Department of Health (Surina Neethling)		
21	Ketso Playgroup	Need to service their fire extinguisher and funding	083 431 6753 / karlinaconradie@gmail.com	CWDM - Fire Services CWDM - Rural and Social Dev.		
22	Margaret Nogora	Need information regarding training of fire fighters	nogoramargaret@gmail.com / 071 932 4423	CWDM - Fire Services		
23	Clever Kids Educare Centre	Need assistance with building hire, salaries, educational toys, rezoning	cleverkidseducarecentre@gmail.com / 081 772 2521	Langeberg Municipality		
24	Vukanzunzele	Funding for art and cultural dance	jumathc@gmail.com / 063 351 0743	CWDM - Rural and Social Dev.		
25	Bayman Empowerment Opportunities	Recruitment process for fire cadets - How does it work?	Monica Marks-Bayman 074 808 4580 / marksbaymanmonica21@gmail.com	CWDM - Fire Services		
26	Sayaka Play Group	Funding for creche equipment and material.	082 952 8494	CWDM - Rural and Social Dev.		
27	Huis Uithucht	Assistance with funding.	Anrie Uys - bestuurder@uihucht.org	CWDM - Rural and Social Dev.		
28	Robertson Sagtebal Krieket Unie	Assistance with funding.	lupeteri@gmail.com / 079 992 7457	CWDM - Rural and Social Dev.		
29	Vrolike Vinkies Kleuterskool	Assistance with funding.	Paulina - 060 319 9313	CWDM - Rural and Social Dev.		
30	Lewende Pinkster in Christus Church	Assistance with funding.	allanalexander550@gmail.com	CWDM - Rural and Social Dev.		
31	Vulindiela EduCare Centre	Supporting ECD's with water, sanitation and educational excursions.	goodxabela@gmail.com / 060 334 7071	CWDM - Municipal Health Services CWDM - Rural and Social Dev.		
32	Robertson Museum	Support with Museum and youth events.	tizzie1948@gmail.com / 071 161 9863	CWDM - Rural and Social Dev.		
33	Minies Creason	Assistance with funding.	076 905 7342	CWDM - Rural and Social Dev.		
34	Brightsters	Assistance with funding.	Jo-ann Carolus - 076 914 9778 / jcnpocommunityactivities@gmail.com	CWDM - Rural and Social Dev.		
35	Mayno's ABC 123	Assistance with funding.	mayna.johann@gmail.com / 078 201 9247	CWDM - Rural and Social Dev.		
36	Anne Fredericks School	Assistance with funding.	063 388 4355 / anne.fredericks.skool@gmail.com	CWDM - Rural and Social Dev.		
37	Langeberg Hope For Hunger	Assistance with funding.	monicatiras392@gmail.com / 074 659 6410	CWDM - Rural and Social Dev.		
38	Springroses Service Centre	Assistance with funding.	Cheronica du Preez - 083 491 2679 / cheronicadp@gmail.com	CWDM - Rural and Social Dev.		
39	Nogora Construction Enterprises	Assistance with tender submissions.	nogoramargaret@gmail.com / 071 932 4423	CWDM - Supply Chain Management		
40	Lettie Sopkombuis	Assistance with funding and needs donations.	lettiedavids156@gmail.com / 073 878 8278	CWDM - Rural and Social Dev.		
41	All work 247 Construction	Assistance with funding.	limmyklaasen222@gmail.com / 074 612 4822	CWDM - Rural and Social Dev. CWDM - Technical Services		
42	A Smith General Service PTY	Assistance with funding.	allanalexander550@gmail.com / 083 246 6420	CWDM - Rural and Social Dev.		
43	Langeberg Hope For Hunger	Assistance with funding and register on database.	monicatiras392@gmail.com / 074 659 6410	CWDM - Rural and Social Dev. CWDM - Supply Chain Management		
44	Klein begin Tekens & Barduur Iyana Building Construction & Civil Engineering	Funding for businesses.	Jonathan October - 063 602 7617 / octorekenaars@gmail.com	CWDM - Local Economic Development		
45		Assistance with funding.	071 932 4423	CWDM - Technical Services		

46	Ntswana Construction	Assistance with funding.	sakwalter@gmail.com / 083 234 8102	CWDM - Rural and Social Dev.		
47	Litholethu After Care and Community Project	Assistance with funding.	Nontobelcogumada5@gmail.com / 069 229 1560 / 067 373 9265	CWDM - Rural and Social Dev.		
48	Felicia Joubert	Registration for catering business.	065 215 2590	CWDM - Supply Chain Management		
49	Kanana Shisanyama	Registration on the database.	victoriandkovhu@gmail.com / 074 815 7582	CWDM - Supply Chain Management		

LANGEBERG INPUTS						
WARD/TOWN	REQUESTS	Date of Input	Department	Response/Feedback/Action to implement	Time frames	
WARD 5	Cut the grass next to the road at McGregor, Lechasseur, Retreat and Robertson	04-Apr	District Municipality	District Municipality		
WARD 6	Proposal needed to CWDM road planning for a 'Safe R317', to be supported by Langeberg - both	28/10/2024	District Municipality & Langeberg Municipality	District Municipality & Langeberg Municipality		