

EXPRESS

EDITION 93 | NOVEMBER 2021



*Cool for the
summer*

ROBERTSON SWIMMING POOL NOW OPEN



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OTHERS SAFE THIS FIRES
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KEEP YOURSELF AND OTHERS SAFE THIS FIRES SEASON

We will soon be in the throes of summer again, along with its scorching sun and high winds. Although summer is synonymous with fun to most, for the firefighters of Langeberg and the Cape Winelands District summer almost always means hard work and smoke-filled days.

The fire season, stretching from November to April, gives the firefighting team a great deal to do. The team, which consists of fulltime firefighters, officers, and reservists are trained to manage fires with the main purpose of preventing loss of life and livelihood.

"This fire season specifically comes with new challenges, as we (firefighters) have to be aware that we also need to adhere to Covid-19 Disaster Management Regulations. We, as the Langeberg Local Municipality Fire Services, remain committed to adhere to the safety protocols when fighting fires," said Nkosinathi Mdluli, Chief of Fire and Disaster Management.

Mdluli stressed the fact that firefighters, while attending to fires, are often forced to make quick and difficult decisions in dangerous situations, because of fires which mostly could have been prevented. He therefore urges residents to educate themselves on fire prevention measures and to always keep emergency numbers at hand.

The five main causes of fires are:

1. Arson - a malicious and criminal act of deliberately starting fires.
2. Cigarette butts - carelessly discarded by workers in fields/bushes, or by pedestrians, or by motorists.
3. Open cooking fires and hot ash - especially in nature conservation areas and on farms.
4. Burning of debris (permitted or unpermitted) - when badly managed, or when weather conditions suddenly deteriorate.
5. Lightning - occurrence in nature

Veld fire conditions are worsened by hot, strong south-westerly winds, parched veld, inadequately managed private land, and alien vegetation that provide high fuel loads. In these conditions the smallest spark can turn into a raging

fire, destroying the unique fauna and flora of our region and, if not managed adequately, even buildings, homes, businesses, crops and so much more could be laid to ruin.

Tips to prevent fires

1. Make sure braai fires, coals and warm ash are extinguished with water or sand, when leaving the area
2. Make sure there are no illegal electrical connections in your immediate area
3. Do not play with matches
4. Do not burn rubbish on windy days
5. Avoid the unattended use of candles
6. Do not throw cigarette butts out of your car window
7. Have a designated area for smoking and make sure cigarette butts are not left smouldering
8. Keep your property clean and safe - this includes cutting grass and performing regular maintenance checks
9. Do not leave stoves unattended while cooking
10. Regularly test smoke alarms, carbon monoxide alarms, etc.
11. Never leave any fire unattended
12. Report all fire outbreaks immediately, even if it seems small

To combat fires in our area, Langeberg Municipality urges residents and visitors to always be vigilant and cautious when dealing with fire. Of vital importance too, is your assistance to immediately report fire outbreaks to the relevant fire services which are operational in our area.

Know which number to dial

Cape Winelands District Municipality specializes in fighting chemical fires, veld fires, and mountain fires:

- Robertson (CWDM) Fire Brigade: 023 626 5340/082 770 7964
- Cape Winelands Emergency Call Centre, 021 887 4446, to report veld fires and mountain fires

Langeberg Municipality Fire Services specializes in fighting structural fires, vehicle fires and industrial fires:

- Langeberg Emergency Fire Line: 023 615 8911
- Langeberg Municipality Call Centre: 0860 88 1111/023 615 2219



SPEAK UP!

INTEGRATED DEVELOPMENT PLAN FOR 2022-2027



DEVELOPMENT OF A 5 YEAR IDP

Langeberg Municipality is in the process of developing our 5th Generation Integrated Development Plan (IDP). This strategic document will provide guidance on how the municipality will be of service, and improve the lives of the community of Langeberg Municipality.



WE WANT TO HEAR FROM YOU

Submit your inputs on the infrastructure and basic service needs in your area.

The closing date for all inputs are Tuesday, 30 November 2021



PARTICIPATE IN THE PROCESS

Langeberg Municipality encourages you to actively participate in the affairs of the municipality, by providing us with valuable inputs concerning the needs in your community.

HOW TO SUBMIT YOUR IDP INPUTS



WEBSITE

www.langeberg.gov.za/publicparticipation



E-MAIL

idp@langeberg.gov.za



SMS

Reply to any Municipal Message (R1.50 per SMS)



SOCIAL MEDIA

Message us on Facebook, Twitter or Instagram.

3 STEPS TO A SAFER SUMMER

Let's Vaccinate!

Western Cape Government (WCG) Health has rolled out a 3-point step-by-step guide to a safer summer and a safer 2022. Saving our summer is quick and as easy as one, two, three!

1. Vaccinate and protect

If the majority of us can be vaccinated with COVID-19 vaccines by December, we will have a much safer summer. Current available shows that vaccination is the best way of saving ourselves from illness, death and ongoing disruptions of our lives and work. That is why we urge you to vaccinate as soon as possible.

Please also remember to keep on staying safe, by ensuring that you continue to wear a mask, and ensure that you ensure open windows, fresh air and good ventilation. If you have symptoms, please stay home to protect those around you.

2. Keeping you Safe

People over the age of 50 are at increased risk of COVID-19. This risk becomes worse when combined with underlying illnesses (such as kidney disease, diabetes, hypertension etc.). We all know of someone we love and care for in this age category. So, we owe it to them to do everything we can to

protect them. If you are, or know of someone, 50 years and older, please go for the COVID-19 vaccine as soon as possible

3. Easy vaccines for you

Being vaccinated against COVID-19 is now easier than ever.

WCG continues to make access to vaccination easy and friendly:

- The vaccine journey takes 30 minutes or less
- Weekly updated list of vaccine sites is published weekly
- If you cannot make it during the week, there are several weekend sites available – both public and private sites
- During the week there are several community sites open such as outreach sites where community venues or mobile units are used
- Special vaccinations where needed (bed-ridden clients, undocumented)

Register for the vaccine in the following ways:

- visit <https://vaccine.enroll.health.gov.za/#/> (the link can also be found on www.westerncape.gov.za)
- dial *134*832# and follow the prompts (FREE on all South African Networks); or WhatsApp the word REGISTER to 0600 123456

R100 VOOMA VACCINATION VOUCHERS UP FOR GRABS FOR FIRST-TIME 60+ VACCINEES

COVID-19 vaccines have been shown to be very effective in the elderly in preventing severe illness and death. It is important to get vaccinated against COVID-19 so that you may be protected in time before the next wave of COVID-19.

As an added incentive for those people 60 years and older who decide to go for their first dose vaccination during November 2021, they will receive a Vooma vaccination voucher valued at R100 via SMS, which they can spend within 30 days at any Shoprite, Checkers or U-Save store.

These vouchers will be issued on a first-come-first serve basis. The purpose of vouchers, an initiative of the National Department of Health (NDOH), is to ensure that as many people aged 60 and older get vaccinated ahead of the next wave.

Vouchers will be issued until the end of November or until vouchers run out, whichever comes first. The NDOH have funding for 260 000 vouchers, which will only be given to people over the age of 60 coming for their first dose (either J&J vaccine or first dose Pfizer).

Vouchers will not be issued for the second Pfizer dose.

How it will work

Once their vaccination has been administered and captured on the EVDS, they will automatically receive a voucher which will be valid for 30 days.

Following vaccination, the client will receive the voucher via SMS. To redeem the voucher, the client must follow the 2-step process:

- The client must opt-in by responding with an "Yes" SMS to 44040; this SMS is free.
- The client must register in store or via USSD, Whatsapp or Mobile app for a free Money Market account with Shoprite (if they do not have one already). The Money Market account ensures that the voucher is traceable in case of the SMS being deleted or lost.

Clients who have been issued a voucher and are experiencing challenges can call the Shoprite toll-free helpline on 0800 010 709. They will assist. Remember, the voucher can only be used once, and only at Shoprite, Checkers or U-Save



The Robertson swimming pool is open and will once again welcome hundreds of visitors during the hot summer season. Due to the COVID-19 pandemic, mandatory protocols have been issued by the Department of Cooperative Governance and Traditional Affairs within the current level-1 regulations that the patrons must be adhered to.

The number of patrons allowed at the swimming pool has been reduced to 50% of the venue capacity (approximately 200 people). It is mandatory that every person, when attending a gathering and in order to limit exposure to COVID-19 must-

- Wear a face mask;
- Adhere to all health protocols;
- Maintain a distance of at least one and a half meters from each other
- Screening will be done on entry and anyone with a temperature reading of over 38°C will be denied access to the facility.
- Patrons are required to strictly observe social distancing in and around the pool
- No showers or changing facilities are available.
- Please come dressed in costumes, ready for swimming.

The pool provides a large lawn space to relax and enjoy picnics as well as seven braai spots to use on a first-come, first-serve basis. It is important to note that the pool can reach its capacity (approximately 200 due to COVID-19 regulations) swimmers at any given time. So rather be an early bird to avoid disappointment.

Daily operational hours are from 10:00 to 18:00 on Mondays to Saturdays, and from 12:00 to 18:00 on Sundays. The current daily entrance fee is R33 (outside Langeberg Adult R 46.00) per adult and R22 (outside Langeberg child R 32.00), per child. Also available are season tickets at R454 and monthly tickets at R268. Proof of address or municipal account to be shown at the swimming pool cashiers.

To have fun and be safe, we advise visitors who are eager to relax at the poolside to familiarise themselves with the rules and the COVID-19 protocols of the facility.

DON'TS

- No alcohol is allowed on the premises
- No unnecessary or excessive noise is permitted
- No pushing people in and around the pool
- No running around the pool
- No rough playing on the premises
- No diving into the shallow side of the pool
- Do not swim alone
- Do not use the pool as a toilet
- Do not swim if you have a gastrointestinal (stomach) upset or skin or respiratory infection

DO'S

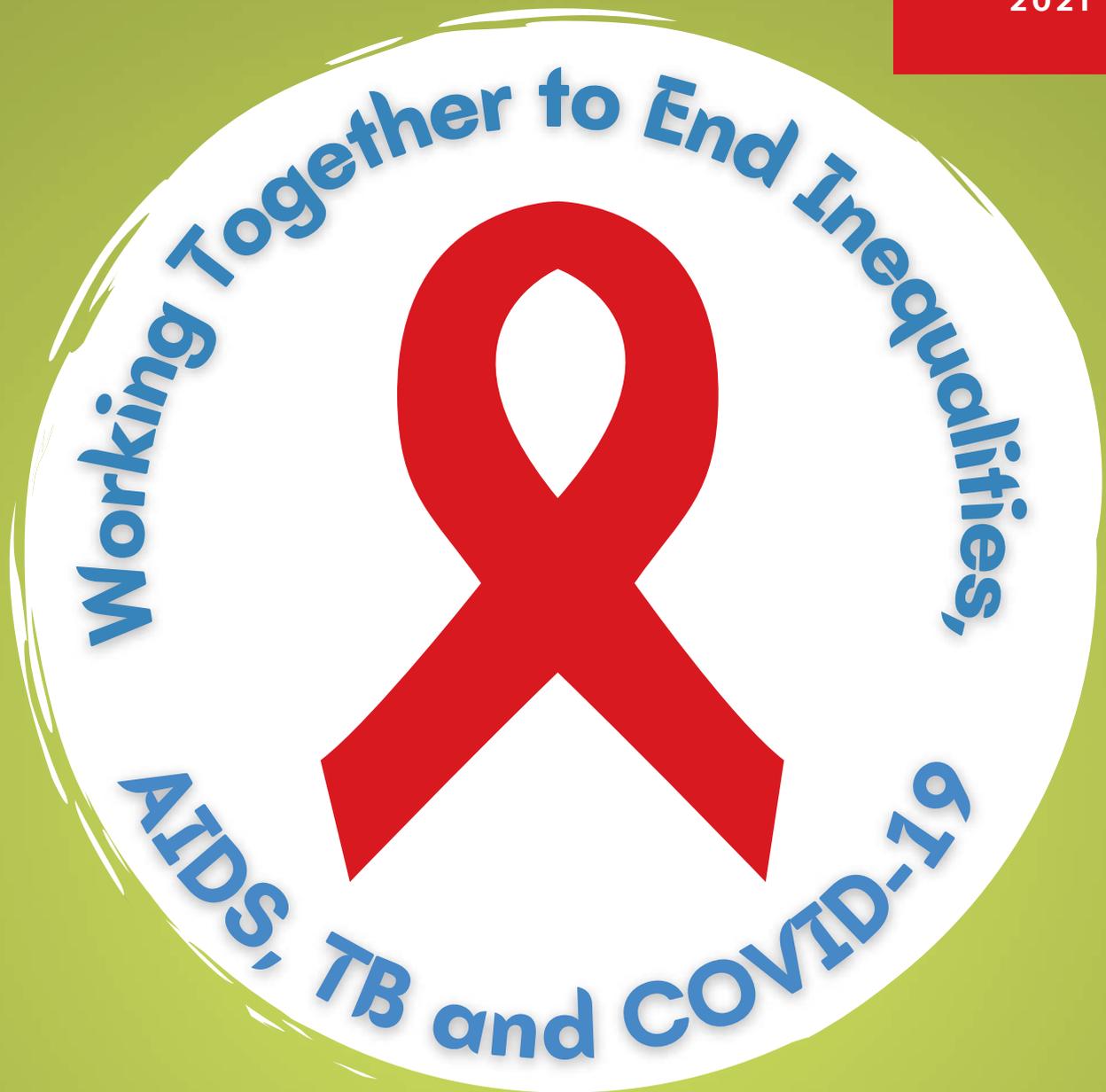
- Report any bad behaviour
- Report vandalism
- Clean up after yourself
- Call for help if you notice someone drowning
- Be considerate of others and your surroundings
- Look out for yourself and other swimmers
- Always swim within your ability
- Check the depth where you can comfortably swim
- Shower before you swim
- Wear appropriate sunscreen protection
- Have fun and be safe

Please note that the Robertson swimming pool will be closed on:

- **16 December 2021**
- **25 December 2021**
- **27 December 2021**
- **01 January 2022**
- **21 March 2022**
- **15 April 2022**
- **18 April 2022**
- **27 April 2022**

WORLD
AIDS
DAY

1 DECEMBER
2021



**GET TESTED.
GET VACCINATED.
ADHERE TO TREATMENT**

0800 012 322 AIDS HELPLINE

sanac.org.za



End violence against women and children now!

Violence and abuse is the reality of many South Africans, and it is often a symptom of deeper social problems within our society. By standing up, and speaking out, we can bring about change, especially for the many women and children who are enduring and suffering violence. The global theme for this year's 16 Days of Activism for No Violence against Women and Children, which runs from 25 November 2021 to 10 December 2021, is "Orange the world: End violence against women now!"

The 16 Days of Activism Campaign focuses on generating an increased awareness of the negative impact that violence and abuse has on women and children, and the social fabric of our society.

Why is this campaign important?

The rights of women and children are fundamental human rights protected by our Constitution. Gender-based and child violence, in all its different forms, devalues human dignity and the self-worth of the abused person. It must be stopped in our society. The campaign can only succeed if we stand together to safeguard our society against this cycle of abuse.

What is abuse?

Abuse is any form of harm, including when someone is:

- hurting your body physically or sexually,
- insulting you, or threatens you with violence,
- harassing you sexually,
- humiliating and degrading you at home or in public,
- controlling how you use your money,

- preventing you from getting or keeping a job, or to see friends or relatives,
- stalking you, by following you or visits you without your permission,
- harming your health or wellbeing, or
- monitoring your phone calls and telling you where you can and cannot go.

What's the purpose of the campaign?

The campaign aims to:

- Generate an increased level of awareness among all South Africans about the negative impact of violence and abuse on women and children.
- Stand up to perpetrators of these offences to change their behaviour.
- Enhance and increase partnerships between government, the private sector, civil society, faith-based organisations, and the media to spread the message.
- Raise funds for NGOs that provide invaluable support to the victims and survivors of violence.
- Provide survivors with information on these services and organisations that can help reduce the impact of violence on their lives.
- Engage actively with men and boys in the discourse about combating violence in our homes, our communities and in the workplace.
- Highlight the stories of survivors of gender-based violence and child abuse, and the impact that the campaign has had on their lives.

How can I support 16 Days of Activism?

Wear a white ribbon during the 16 days. A white ribbon is a symbol of peace and symbolises your commitment to never commit or condone violence against women and children.

Other ways to support the campaign.

Volunteer some of your time and energy in support of a non-governmental organisation or community group working in your area to help abused women and children. Use your life skills and knowledge to help support victims of abuse.

Speak out against women and child abuse.

- Encourage silent female victims to talk about abuse and ensure that they get help.
- Report child abuse to the police.
- Encourage children to report bullying to teachers or the school principal.
- Encourage men and boys to talk about abuse and actively discourage abusive behaviour.
- Seek help if you are emotionally, physically or sexually abusive to your partner or children.
- Encourage and talk to friends, relatives, and colleagues to take a stand against the abuse of women and children.
- Spread the message and join the conversation on social media #NoExcuse
- Join your community policing forum (CPF): The community and local police are active partners in ensuring local safety and security. The goal of the CPF is to bring about effective crime prevention by launching intelligence-driven crime prevention projects in partnership with local communities.

Where to go for help

Contact the following organisations to report women and child abuse:

- Gender Based Violence Command Centre: Call 0800 428 428 or dial *120*786#
- Stop Gender Violence Helpline: 0800 150 150
- Report neglect or abuse of a child: 0861 4 CHILD (24453)
- SAPS: 08600 10111
- Childline: 116
- Report any abuse of children and women to the Department of Social Development: 0800 220 250.
- Department of Social Development: Send an email to: GBV365DAYS@westerncape.gov.za / SD.CustomerCare@westerncape.gov.za
- LifeLine (24-hour crisis helpline): 021 461 1111
- Find out more about our safety services for women and children by sending an SMS with the word INFO to 35 395.
- If you are a witness and fear for your safety for reasons linked to being a witness, you can apply for witness protection. Contact the Witness Protection Unit at the National Prosecuting Authority (NPA) on 012 845 6000.

"Gender-based violence anywhere is a threat to peace and security everywhere."

John F Kerry



REPORT YOUR SERVICE COMPLAINTS

The Langeberg Municipality has a 24 hour, seven-day-a-week Emergency and Customer Care Call Centre that has been in operation for more than a decade.

What type of complaints can be reported?

To speed up service delivery in your ward, the following type of complaints can be reported directly to the call centre:

- *Water and Sanitation Services*
- *Streets and Storm Water*
- *Electricity Services*
- *Environmental Services*

How to report a complaint?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

MELD JOU DIENSKLAGTES

Die Langeberg-munisipaliteit het 'n 24-uur-noodsentrum vir noodsituasies en klantediens wat al langer as 'n dekade in werking is.

Watter soort klagtes kan aangemeld word?

Om die dienslewering in u afdeling te bespoedig, kan die volgende soort klagtes regstreeks by die inbelsentrum aangemeld word:

- *Water- en riooldienste*
- *Strate en stormwater*
- *Elektrisiteitsdienste*
- *Omgewingsdienste*

Hoe moet ek 'n klagte aanmeld?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

XELA ISIKHALAZO SAKHO NGENKONZO

UMasipala waseLangeberg uneZiko elisebenza iiyure ezingama-24, iintsuku ezisi-7 zeveki, lokuTsalela Iminxeba yoNgxamisekileyo neliKhathalela Abathengi, nelisele lisebenze ngaphezu kweminyaka elishumi.

Hlobo luni lwezikhalazo ezinokuxelwa?

Ukukhawulezisa ukuhanjiswa kweenkonzo kwiwadi yakho, ezintlobo zezikhalazo zilandelayo zingaxelwa nqo kwiziko lokutsalela iminxeba:

- *Iinkonzo Zamanzi Nogutyulo*
- *Izitalato naManzi Emvula*
- *Iinkonzo zombane*
- *Iinkonzo zokusiNgqongileyo*

Usixela njani isikhalazo?

- Tsalela: 0860 88 1111 / 023 615 2219
- UWhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za



TOP 10 COMPLAINTS OCTOBER 2021

1

WARD 9 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 56
CIVIL (SEWERAGE BLOCKAGES)

2

WARD 10 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 53
ELECTRICITY (POWER FAILURES)

3

WARD 2 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 52
CIVIL (SEWERAGE BLOCKAGES)

4

WARD 2 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 46
ELECTRICITY (POWER FAILURES)

5

WARD 4 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 37
ELECTRICITY (POWER FAILURES)

6

WARD 3 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 36
CIVIL (SEWERAGE BLOCKAGES)

7

WARD 8 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 32
CIVIL (SEPTIC TANKS)

8

WARD 1 - ROBERTSON
NUMBER OF COMPLAINTS RECEIVED: 31
CIVIL (SEWERAGE BLOCKAGES)

9

WARD 9 - ASHTON
NUMBER OF COMPLAINTS RECEIVED: 27
ELECTRICITY (POWER FAILURES)

10

WARD 4 - BONNIEVALE
NUMBER OF COMPLAINTS RECEIVED: 26
CIVIL (SEWERAGE BLOCKAGES)

COVID-19 DASHBOARD: LANGEBERG AREA

OCTOBER 2021

SUMMARY*

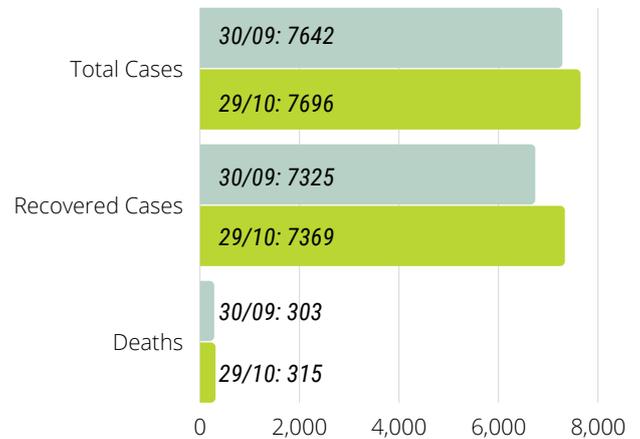
TOTAL CASES: 7696
RECOVERED CASES: 7369
ACTIVE CASES: 12
DEATHS: 315

*AS ON 29 OCTOBER 2021

INCREASE OF TOTALS*

TOTAL CASES: +54
RECOVERED CASES: +44
DEATHS: +12

*BETWEEN STATISTICS OF 30 SEPTEMBER AND 29 OCTOBER 2021



VACCINATIONS

TOTAL VACCINATIONS IN THE LANGEBERG AREA
ON 29 OCTOBER 2021

47 464

REGISTER

12 AND OLDER? SEND THE WORD
'REGISTER' TO 0600 123 456 ON WHATSAPP
OR DIAL *134*832#.

FOR SUPPORT TO REGISTER, CALL **0860 142
142** OR VISIT
VACCINE.ENROLL.HEALTH.GOV.ZA

VACCINATION SITES

VACCINATIONS IS DONE ON WEEKDAYS
(EXCLUDING PUBLIC HOLIDAYS) AT THESE
FACILITIES:

CALLIE DE WET SPORTSGROUNDS
(09:00 - 14:00)

MONTAGU CLINIC
(13:00 - 14:00)

ZOLANI CLINIC
(12:00 - 14:00)

BONNIEVALE COMMUNITY HALL
(09:00 - 14:00)

KOGMANSKLOOF CLINIC
(12:00 - 14:00)

MCGREGOR CLINIC
(WEDNESDAYS FROM 14:00 - 16:00)

HAPPY VALLEY CLINIC
(12:00 - 14:00)

GOLDEN RULES

STAY SAFE.
WASH YOUR HANDS.
WEAR A MASK.
KEEP A SAFE DISTANCE.

DISCLAIMER: THE ACTIVE COVID-19 CASES PER TOWN IS ISSUED BY THE WESTERN CAPE DEPARTMENT OF HEALTH. THE INFORMATION ABOVE IS CORRECT AT THE TIME OF PUBLISHING.

12 & ? OLDER

CLICK HERE TO REGISTER FOR COVID-19 VACCINE

FOR EMERGENCIES AND CUSTOMER SERVICE

Contact 0860 88 1111 / 023 615 2219 or e-mail complaints@langeberg.gov.za
Dedicated Fire Line: 023 615 8911

QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles?

Please contact Willy-John Gordon at wgordon@langeberg.gov.za, or visit us at the Municipal Building, 28 Main Road, Ashton, 6750.

NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels?

Kontak Willy-John Gordon by wgordon@langeberg.gov.za of besoek ons gerus by die munisipale gebou, Hoofweg 28, Ashton, 6715.

IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iingcebiso malunga nendlela esinokuphucula ngalo unxibelwano kunye nawe? Okanye, ingaba unemibuzo ethile malunga nelinye lamanqaku ethu?

Nceda ke uqhagamshelane no-Willy-John Gordon, ku-wgordon@langeberg.gov.za okanye umtyelele kwisakhiwo sakwaMasipala esise-28 Main Road, Ashton, 6715.

JOIN OUR SMS DATABASE

Email your municipal account number, ward number and cell number to Debiteure@langeberg.gov.za, or visit our nearest Municipal Office.



LANGEBERG

MUNICIPALITEIT MUNICIPALITY MASIPALA

www.langeberg.gov.za

Have you joined us yet?
Het jy al by ons aangesluit?
Ngaba usijoyine?

 Langeberg Municipality

 Langeberg_Muni



WATER RESULTS - OCTOBER 2021



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
pH (at 25°C)	≥5.00 - ≤9.70	7,72	8,53	6,94	7,16	6,22
Conductivity (at 25°C)	≤170	100	100	12,3	53,5	5,51
Turbidity (NTU)	≤1.0 Operational	0,45	0,34	0,45	1,47	2,15
Colour (mg/L as Pt)	≤5.0 - Aesthetic	<10	<10	<10	<10	<10
	≤15					
Aluminium (µg/L as Al)	≤300	66	127	124	10	68
Iron (µg/L as Fe)	≤300 Aesthetic	<20	<20	20	60	<20
	≤2000 Chronic Health					
Free Chlorine (mg/L)	>0.0 - ≤5	0,43	0,06	<0,02	0,69	0,58
E.Coli (cnt/100ml)	Not Detected	0	0	0	0	0
Total Coliform Bacteria	≤10	0	0	0	0	1