

EXPRESS

EDITION 110 - JULY/AUGUST 2023



IN THIS ISSUE

- 03** **WOMEN'S DAY**
- 04** **LANEBERG WELCOMES NEW MANAGERS**
- 05** **PARTICIPATE: COMMUNITY SAFETY AUDIT**
- 06** **POTHOLE REPAIR PROGRAMME AUGUST 2023**
- 07** **SOFTWARE UPDATE OF PREPAID ELECTRICITY METERS IN LANEBERG**
- 08** **SERVICE REQUEST REPORT - AUGUST 2023**
- 09** **A SUSTAINABLE ADVERTISING APPROACH TO WASTE MANAGEMENT**
- 10** **PROJECTS UPDATE**
- 11** **HEALTHCARE WORKERS THANK SUPPORTERS LIKE MR VINCENT ANDRIES**
- 12** **GOOD READS**
- 13** **WATER RESULTS**
- 14** **EMERGENCY NUMBERS**

LET YOUR PHOTO BE OUR NEXT COVER STAR

Your photo/art could possibly be featured on the cover of the Express! Simply submit your photo (max 4 MB) highlighting the beauty of the area to communications@langeberg.gov.za and we will be in contact with you.

HERSTORY



Lillian

Sophia

Rahima

Helen

Women's Day marks the anniversary of the great women's march of 1956, where women marched to the Union Buildings to protest against legislation aimed at tightening the apartheid government's control over the movement of black women in urban areas.

The march was led by Lillian Ngoyi, Helen Joseph, Rahima Moosa and Sophia Williams

The women stood silently for 30 minutes and then started singing a protest song that was composed in honour of the occasion:

Wathint'Abafazi Wathint'imbokodo! (Now you have touched the women, you have struck a rock).

In the years since, the phrase (or its latest incarnation: "you strike a woman, you strike a rock") has come to represent women's courage and strength in South Africa.

National Women's Day draws attention to significant issues African women still face, such as parenting, domestic violence, sexual harassment in the workplace and schooling for all girls.

Source: South African History Online

WOMEN'S DAY MESSAGE FROM THE MAYOR



ALDERMAN SW VAN EEDEN
EXECUTIVE MAYOR/
UITVOERENDE BURGEMEESTER

On this special Women's Day, I am delighted to express my heartfelt gratitude to all the incredible women who have played a pivotal role in shaping our beloved country.

Throughout the years, women have made tremendous sacrifices, striving relentlessly to propel our nation forward, and today, we stand proud of the remarkable achievements they've attained.

To our beloved mothers, I urge you to impart the values of respect and discipline to your children and ensure the successful completion of their academic journey. By doing so, we provide our children with the opportunity to secure a promising future.

As the saying goes, "if you want something done, ask a woman," highlighting the strength, resilience, and determination that women possess.

To all the remarkable women who continue to inspire and uplift our communities, may you be pampered and celebrated, for you truly deserve it.

LANGERBERG WELCOMES NEW MANAGERS



Pictured from left to right: Ms. Inge Cook as Manager: LED & Rural Development and Ms. Tracy Brunings as Manager: Town Planning.

We are delighted to introduce our Ms. Inge Cook as Manager: LED & Rural Development and Ms. Tracy Brunings as Manager: Town Planning.

Cook who recently joined Langeberg Municipality as Manager: LED & Rural Development on August 1, 2023. Ms. Cook will be leading efforts to achieve the council's strategic objective of "promoting and facilitating investment and Local Economic Development."

Ms. Cook holds a Master's degree in Social Science and brings extensive experience from her time in the National government sphere. Her role will involve reporting to the Director: Strategy and Social Development on matters related to Local Economic Development (LED), Expanded Public Works Programme (EPWP), Tourism, Rural Development, and all Social Development initiatives.

Her main responsibilities will be addressing the needs of rural communities, social concerns, and promoting tourism and economic growth in the Langeberg area. She will assist small-scale farmers in achieving success, ensure all events are compliant and safe, execute special projects within assigned budgets, provide effective EPWP programs, and verify business licenses.

She will also play a vital role in rolling out the LED and Tourism Strategy. Her successful project implementations in the Cape Winelands region have been instrumental in supporting both agricultural and non-agricultural rural economic and industrial development.

As of July 10, 2023, Ms. Brunings is at the helm of our Town Planning and Building Control Department. She reports directly to the Director of Engineering Services.

Her key responsibilities encompass the Langeberg Spatial Development Framework plan, overseeing land use according to the Langeberg Integrated Zoning Scheme and the National Building Regulations, as well as managing the evaluation and processing of applications in line with the Langeberg Land Use Planning Bylaw of 2015.

With an impressive 26-year residency in Montagu, Ms. Brunings has been an exceptional member of the Langeberg Municipal team for the past 14 years, contributing her expertise as a skilled Town and Regional Planner.

Holding both a Bachelor's degree in Social Sciences and a Master's degree in Town and Regional Planning, she is a registered professional with the SA Council for Town and Regional Planners.

Drawing from her extensive background, Ms. Brunings possesses 17 years of experience in local government planning, 4 years in provincial government roles, and 11 years within the private sector as a proficient Town Planning consultant. Her knowledge and dedication are valuable assets to our community and organisation.

We extend our best wishes to Ms. Cook and Ms. Brunings as they take on their new roles, utilizing their abilities to drive the department's success for the benefit of our communities.

HAVE YOUR PERSONALLY EXPERIENCED ANY CRIME/VIOLENCE IN LANGEBERG?

Let us know your
opinions by completing
our Safety Audit Survey

Langeberg Municipality is in the process of conducting a Community Safety Audit to inform the Langeberg Community Safety Plan. The audit aims to determine safety concerns and threats as well as current responses to address safety issues from residents and relevant stakeholders and departments. Specific stakeholder groups and departments will be contacted by a member of the safety plan steering committee for further information and discussion. All residents are requested to participate in the audit by completing the individual safety survey by selecting the relevant link below:

- **INDIVIDUAL SURVEY – LANGEBERG SAFETY AUDIT**
- **INDIVIDUELE MENINGSOPNAME – LANGEBERG VEILIGHEIDSOUDIT**
- **UPHANDO NGOLUVO LOMNTU NGAMNYE – UPICHOTO LOKHUSELEKO LWASELANGEBERG**

CLOSING DATE: 31 AUGUST 2023

Any resident who would like to engage with the steering committee to provide further documentation or inputs regarding community safety in Langeberg is invited to contact the Secretary, Ms. E. Fortuin, on 023 626 8200 (Office) or efortuin@langeberg.gov.za to schedule a meeting.

POTHOLE REPAIR PROGRAMME FOR AUGUST 2023

Langeberg Municipality urges the community to log complaints of potholes, uneven road surfaces, damaged pavements and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail info@langeberg.gov.za

Reported potholes will be added to the programme.

Roads with high volume of traffic are prioritised. All potholes reported will receive attention according to the programme.

The civil works team do their best to stay on schedule, but it is subject to the weather and other urgent matters that require the team's attention such as pipe bursts, stormwater issues and breakdowns among other things.

POTHOLE REPAIR PLAN - AUGUST 2023

7-11 August 2023

Ashton

Jasmyn Street
Iris Street
Blue Bells Street
Acacia Street
Jacaranda Street

Bonnievale

Kruin Crescent
Karob Avenue
Roos Street

McGregor

Kantoor Street

Montagu

Staal Street
Wilhelm Thys Avenue
Bloupunt Avenue

Robertson

Sonneblom Street
Richter Street
Jasmyn Street
Nuton Street

14-18 August 2023

Ashton

Vygie Street
Magnolia Street
Coronation Avenue
Begonia Street
Amirilla Avenue

Bonnievale

Hanepoot Street
Wade Street
Buite Crescent
Kanaal Street

McGregor

Loop Street
Barry Street
Montagu
Swanepoel Street
Du Toit Street
Church Street
Piet Retief Street

Joubert Street
Unie Street

Robertson

Paul Kruger Street
Samuel Street
Silimela Street
Dayi Street

21-25 August 2023

Ashton

Middel Street
Gardenia Street
Eike Street
Zwedala Street
Dudumashe Street

Bonnievale

Keurboom Street
Kristal Avenue
Frans Avenue

McGregor

Voortrekker Street

Montagu

Protea Avenue
Angelier Avenue
Renonkel Avenue
Sipres Avenue

Robertson

Fleur Street
Iris Street
George Street
Heuwel Street

28 - 31 August 2023

Ashton

Spofana Street
Mantlana Street
Building Street

Bonnievale

Olien Avenue
Barlinka Avenue
Snyman Street

McGregor

2nd Avenue
Meul Street

Robertson

1st Avenue
Sainsbury Street

Montagu

Eike Avenue
Waboom Crescent
Akasia Avenue
Palm Avenue
Jakaranda Avenue
Bloekom Avenue

SOFTWARE UPDATE OF PREPAID ELECTRICITY METERS IN LANGEBERG



All Standard Transfer Specification (STS) prepaid electricity meter software in South Africa is in the process of being updated to prepare for a Token Identifier (TID) Rollover on 24 November 2024.

The unique 20-digit number you receive when you purchase pre-paid electricity is called a token and cannot be used more than once. The unique TIDs used to identify each electricity credit token will run out of available numbers on 24 November 2024. This implies that all prepaid meters must now be configured to accept the new STS Edition 2 tokens that will be generated from 24 November 2024. If this is not done, the prepaid meter will not be able to accept tokens, and the user will be left without access to electricity.

To ensure that all prepaid electricity meters are updated, the municipality has opted against the do-it-yourself approach and conducted a comprehensive audit of pre-paid meters. This audit aims to account for every meter before the door-to-door project is launched. Langeberg Municipality has appointed Syntell Pty Ltd., as the prepaid meter service provider, to visit households and businesses from August 2023 to November 2024 to update each prepaid meter.

Residents must only allow authorised field staff with an official identity card to enter their premises and access their electricity meter.

The Syntell visit to your property will involve the following:

- An inspection of the electrical meter

- User data information collection
- Re-programme and enter a special pair of key change tokens into existing electricity prepaid meters so that the meter continues to work after 24 November 2024.

Prepaid meter users will need to load any vouchers they have already purchased before the software upgrade, as the meter will not accept any old tokens once you have rolled over to the new software.

A TID generally has a life span of 31.9 years, after which the meter must be reset and the meter key changed to prevent old tokens from being used again. Existing vending keys are linked to the 1993 base date and key revision 1 (STS Edition 1), which expires on 24 November 2024. The updated vending keys are linked to a 2014 base date and a new key revision (STS Edition 2), which will be valid until 2045.

All STS products must comply with STS Edition 2 before 24 November 2024.

More information regarding the Syntell's field staff visit dates and times to your area will be shared on our social media pages, the website (www.langeberg.gov.za), and via SMS.

For more information, please contact Langeberg Municipality at 0860881111 or Syntell Service Desk at:

- Phone: 0218121877
- WhatsApp: 0727289229,
- Email: servicedeskagents@syntell.co.za

SERVICE REQUEST REPORT

JULY 2023

NUMBER OF SERVICE REQUESTS
RECEIVED BY THE CALL CENTRE

2196



1101 (PHONE CALL)



923 (WHATSAPP)



118 (IN PERSON)



20 (E-MAIL)



33 (2-WAY RADIO)

SERVICE REQUESTS/COMPLAINTS
PER TOWN

ASHTON

565

BONNIEVALE

324

McGREGOR

102

MONTAGU

328

ROBERTSON

790



TOP REQUESTS/ COMPLAINTS

99

Electrical (Power Failures)
Ward 2, Robertson

98

Electrical (Power Failures)
Ward 10, Ashton

94

Electrical (Eskom - Support Services)
Ward 9, Ashton

90

Electrical (Nuisance Trip/Temper Reset)
Ward 2, Robertson

60

Civil (Sewerage Blockages)
Ward 2, Robertson

55

Electrical (Power Failures)
Ward 7, Montagu

46

Civil (Sewerage Blockages)
Ward 3, Robertson

43

Civil (Sewerage Blockages)
Ward 9, Ashton

41

Civil (Sewerage Blockages)
Ward 4, Bonnievale

35

Electrical (Eskom - Support Services)
Ward 8, Bonnievale

HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za



A SUSTAINABLE ADVERTISING APPROACH TO WASTE MANAGEMENT

Langeberg Municipality has launched an initiative to address the serious challenges regarding street cleaning and illegal littering.

As of July 2023, a minimum of 200 free-standing refuse containers will be strategically positioned on our towns' pavements for general use by the public.

After a successful bidding process, Langeberg municipality has entered into a contract with a service provider, Combo Sign (Proprietary) LTD, that will supply, install, and maintain free-standing street refuse containers at no cost to the municipality.

The placement sites are leased from the Langeberg Municipality, who shall service the containers by emptying the refuse and replacing refuse bags, where applicable.

In return, the successful bidder has sole advertising rights for a period of three years. At the termination of the agreement, Combo Sign will be expected to remove all containers and signs.

The street refuse containers are made of concrete, have a sandstone finish, and can be fitted with a lid.

Sign faces on all four sides of the container allow for the insertion of high-quality and durable chromadek advertisements that are to be maintained to an acceptable standard by the service provider.

Advertising on public street bins can be a powerful marketing tool for your business. To book a space, contact Thea Roodt at 082 041 2221 or email thea.roodt@directosign.co.za.

All advertisements must comply with the Langeberg Municipal Policy for the Design and Control of Signs.

The provision of these extra public refuse containers allows passersby to conveniently and safely dispose of their litter by ensuring it is securely placed inside these containers.

Littering in our streets is a breach of the municipal By-Law relating to streets.

- No person should dump, leave, or accumulate any waste products in any street or public place.
- No person may deposit residential, business, industrial, garden, building, or hazardous waste in a public litter bin.
- No person shall deface, damage, or in any way interfere with any sign or board that has been erected in a street by or with the permission of the municipality.
- A person who is guilty of such an offence can be held liable on conviction to a fine and/or imprisonment.

Please report an overflowing public litter bin to the Langeberg Municipal 24/7 customer call centre at 0860 88 11 11, WhatsApp [065 211 7822](tel:0652117822), or Email info@langeberg.gov.za.

PROJECTS UPDATE



CONSTRUCTION OF NEW MATERIAL RECOVERY FACILITY

Project Status: MRF top structure nearing completion with floors and mechanical equipment to be installed by August 2023

Contractor: Hiload Inyanga Construction (Pty)Ltd

Value: R19 022 223.06 VAT incl.

Location: Ashton

Commencement Date: 13 January 2023

Estimated Completion Date: 12 September 2023



UPGRADE WASTE WATER TREATMENT WORKS

Project Status: Construction continues on the new inlet works, bio reactor and clarifier. Concrete footings and superstructure underway.

Contractor: Hiload Inyanga Construction (Pty) Ltd.

Value: R100 124 052.65 VAT incl.

Location: Robertson

Commencement Date: 18 January 2023

Estimated Completion Date: 20 October 2025



CONSTRUCTION REPAIRS TO HOFMEYER HALL

Project Status: Practical completion of works have been achieved with some minor snags to be completed

Contractor: Batsini

Value: R 991 989.01 VAT incl.

Location: Montagu

Commencement Date: 02 March 2023

Practical Completion: 30 June 2023

Latent defects liability period: 120 Days

Final Completion: 28 October 2023



CONSTRUCTION OF A NEW FIRE STATION

Project Status: Reinforced concrete foundations to the main building have been completed. Brick work to lintol height is nearing completion and precast slabs are planned to be installed in August 2023

Contractor: The Construction Company PTY LTD

Value: R17 087 748.31 VAT incl.

Location: Robertson

Commencement Date: 05 April 2023

Estimated Completion Date: December 2023



HEALTHCARE WORKERS THANK SUPPORTERS LIKE MR VINCENT ANDRIES

Sr Sandra Kortje and Dr Andrew Williams stands alongside Mr Vincent Andries who often helps patients to get home if they do not have transport. "If my phone rings and I see it is Robertson Hospital, I immediately get ready to help," says Mr Andries.

Healthcare workers salute volunteers and partners whose support is crucial to improve the health and well-being of communities. As volunteer, Mr Vincent Andries has transported more than 200 patients home after they were discharged from hospital or after they were treated at the Emergency Centre.

Patients are responsible for their own transport, but healthcare staff often support patients to contact their families or to help with transport arrangements. Staff are grateful that they can rely on Mr Andries for support if all else fails. Sometimes he calls the family to hear what the challenge is; other times he simply takes the person home. "I've been as far as Mozambique. It does not matter where people stay," he says. "I like helping people. It is how my parents raised us."

He is passionate about reuniting families and is well-known in the Langeberg for his work among people who are homeless. Some of the work he does, includes making sure that people who are homeless have meals, so that if they use medication, it is easier to take it.

One day Mr Andries saw a woman laying next to the road. He stopped to see if he could help her and saw that she possibly had a stroke. He took her to the hospital and when she was discharged, he took her back to her family. Another example of how he prioritises the well-being of the community, was when he noticed that a group of senior citizens

could not go to a clinic. He reached out to healthcare staff, and they made a plan to help.

Mr Andries is part of the Langeberg Doulos Trust. The Trust makes it possible for him to transport patients home if they are discharged but do not have a means of getting home. He works closely with different role-players in the area to uplift members of the community.

"I never have a dull moment! My life drastically changed when I stepped into this calling. I work for one 'man' only, and that is the Lord."

The Western Cape Department of Health and Wellness thanks Mr Andries for his support to vulnerable people and recognises him as a valuable co-worker in health. Today staff gave him a gift voucher to show their appreciation. Other Mandela Day activities by staff included outreaches to homes for the elderly with donations of clothes and other items, as well as food parcels for people who are homeless.

"We salute and appreciate Mr Andries for his selfless choice to serve members of the community who would not have had refuge and who have few resources. His actions show the empathy and care with which he follows the example set by the Lord," said Dr Nellis Beyers, the Manager of the Langeberg area for Western Cape Government Health and Wellness.



01

The Stories We Tell *Every Piece of Your Story Matters* by Joanna Gaines

Imagine if all the worn-out, untrue, painful chapters of our lives started to quiet, and the beautiful, unique pieces of who we are were to rise. Imagine if the stories we tell brought us back to our true selves, back to one another. Imagine if they spoke of how we loved and lost and tried our best. How we saw it all, even the parts that hurt.

Joanna Gaines' new book, *The Stories We Tell*, invites us on an authentic and deeply vulnerable journey into her story—and helps shine a light on the beauty of our own—guiding us to release the weights that hold us back so we may live and share our story in truth.

Be Joyful: 50 Days To Defeat Things That Try To Defeat You by Joyce Meyer

Conquer the most common obstacles to living a joy-filled life! In this 50-day guide, #1 New York Times bestselling author Joyce Meyer draws upon the teachings of the apostle Paul to help you experience joy-filled living each day of your life.

In this 50-day guide, #1 New York Times bestselling author Joyce Meyer draws upon the teachings of the apostle Paul to help you experience joy-filled living each day of your life. Be Joyful in the journey and begin to experience the wonderful, abundant life that the Lord has in store for you!



02

[click here to view information about your nearest library.](#)

ADD US ON WHATSAPP 065 211 7822



MESSAGE **ADD ME TO** VIEW MUNICIPAL NOTICES, NEWS, & MORE ON OUR STATUS

CONNECT WITH US FOR OUR LATEST NEWS & UPDATES



on Facebook - Langeberg Municipality



on Twitter @Langeberg_Muni



on Instagram @langebergmunicipality

QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles? Please contact Willy-John Gordon at wgordon@langeberg.gov.za

NAVRAE OF VOORSTELLE?

Het u dalk enige voorstelle oor hoe ons ons kommunikasie met u kan verbeter? Of het u dalk navrae omtrent enige van ons artikels?

Kontak Willy-John Gordon by wgordon@langeberg.gov.za

IMIBUZO OKANYE IINGCEBISO?

Ingaba unazo kusini na iinngcebiso malunga nendlela esinokuphucula ngalo unxibelwano kunye nawe?

Okanye, ingaba unemibuzo ethile malunga nelynye lamangaku ethu?

Nceda ke uqhagamshelane no-Willy-John Gordon, ku-wgordon@langeberg.gov.za



WATER RESULTS - JULY 2023



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
Inflow ML						
pH (at 25°C)	≥5.00 - ≤9.70	6,92	7,15	6,77	6,57	7,11
Conductivity (at 25°C)	≤170	37,5	41,3	10,1	33,7	6,6
Turbidity (NTU)	≤1.0 Operational ≤5.0 -Aeshetic	1,5	3,3	0,72	0,89	9,4
Colour (mg/L as Pt)	≤15	<4	<4	<4	<4	<4
Aluminium (µg/L as Al)	≤300	104	848	171	341	473
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	35	94	<20	30	148
Free Chlorine (mg/L)	>0.0 - ≤5	1,5	1,2	1,6	2,5	0,15
E.Coli (cnt/100ml)	Not Detected	<1	<1	<1	<1	<1
Total Coliform Bacteria	≤10	<1	<1	,1	<1	<1

CLICK HERE FOR MORE LATEST WATER RESULTS

LANGEBERG MUNICIPALITY 24/7 CALL CENTRE

0860 88 111



WHATSAPP: 065 211 7822

LANGEBERG'S DEDICATED FIRE LINE:

023 615 8911

LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

NATIONAL EMERGENCY NUMBERS

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND
MOUNTAIN FIRES
CAPE WINELANDS DISTRICT
MUNICIPALITY CALL CENTRE:**
021 887 4446



BUREAU OF MISSING PERSONS
021 918 3512 / 3449 / 3452



MOUNTAIN RESCUE
021 948 9900



**POISONS INFORMATION
HELPLINE OF THE W-CAPE**
0861 555 777



**HEALTH FACILITIES IN THE
LANGEBERG MUNICIPAL AREA**

HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 615 3288/3323
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

DENTAL CLINIC

ROBERTSON - 023 626 1602

CLINIC TIMES:

**07:30 - 16:00
(MON - FRI)
(CLOSED ON PUBLIC HOLIDAYS)**



SNAKE CATCHER
063 556 6338



**GENDER-BASED VIOLENCE
COMMAND CENTRE**
0800 428 428 or *120*7867#