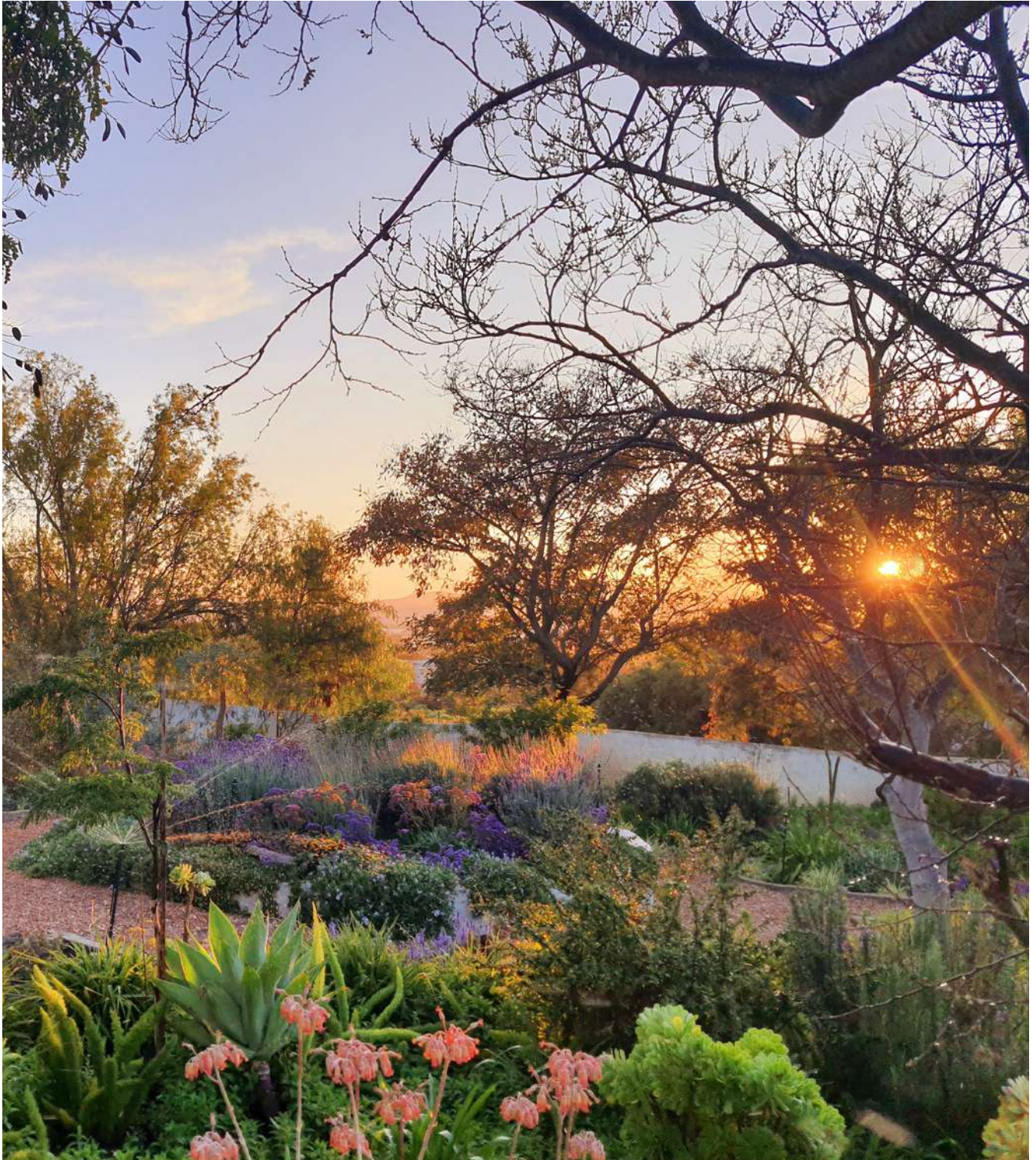


# EXPRESS

EDITION 114 - JANUARY/FEBRUARY 2024



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## COVER PHOTO

This month's cover photo was submitted by Kim from Chalcedony Guest House in McGregor. Chalcedony Guest House lies on the edge of the Krans Nature Reserve and overlooks the small village of McGregor, which is nestled in the winelands area of the Western Cape. Boasting mountain views in every direction, and set within beautiful gardens, the peace, tranquillity, and sense of restoration doesn't take long to set in once you've arrived.

***[Click here to visit Chalcedony Guest House's Facebook Page](#)***

## QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles? Please contact Willy-John Gordon at [wgordon@langeberg.gov.za](mailto:wgordon@langeberg.gov.za)





# MESSAGE FROM THE MUNICIPAL MANAGER

MUNICIPAL MANAGER OF LANGEBERG MUNICIPALITY: MR DP LUBBE

Welcome back to our council members, management, and fellow staff colleagues. I hope you had a rejuvenating break with many wonderful memories. May we enter the New Year in a cheerful frame of mind, ready to confront all opportunities and challenges, as one team!

I wish the Langeberg Municipality's residents, businesses, role players, and service providers a prosperous 2024!

Congratulations to all of our 2023 Matrics who performed well, and best wishes for the exciting future ahead!

My deepest sympathy towards the passing of Councillor Simpson who served on the Langeberg Municipal Council and its committees for nearly 11 years. Cllr Simpson served in council from 08 March 2006 till 26 September 2011. She then rejoined council from 22 October 2018 till present. The memories of her significant contributions that have positively benefited our community will be cherished.

We are proud that on 7 February 2024, the Premier of the Western Cape Province, Mr. Alan Winde, formally opened the newly built Langeberg Fire Station in Church Street, Robertson. The construction of the fire station to the value of R17 million is a significant step towards improving the emergency response capabilities of the firefighting team for the safety and well-being of the local community and visitors alike.

With its strategic location and comprehensive facilities, the station will enable firefighters to respond swiftly to fires and other life-threatening emergencies, minimising property damage and ensuring the saving of lives. This official opening is so absolutely timeous, just thinking of the many veld

fires which are destroying our beautiful Western Cape landscape.

Before the station was built, the Langeberg Municipality relied on a satellite fire station in Ashton to serve all five towns and surrounding rural areas. The Integrated Development Planning platforms have received various inputs and comments highlighting the urgent need for a new fire station in the area.

A special thanks to everyone that contributed toward successfully establishing a Fire Station in Robertson, and also a big thank you to all our brave men and women who daily fight the veld fires and structural fires to keep us safe!

The Disaster Management Plan for 2024-2025 is now available for yearly review by the public, affected parties, and entities.

**You may view the document [HERE](#).**

Written comments and recommendations are welcome during the month of February 2024.

The second entrance to Nkqubela is now open, with final finishes being completed. The estimated completion date is February 29, 2024.

With all our infrastructure development projects, our focus remains on service delivery. This is going to be a remarkable busy year with the National and Provincial Elections that will take place. Voter registration can be done online at the IEC website at [www.elections.org.za](http://www.elections.org.za).

May 2024 be a truly great year for Langeberg and all its residents!

Best wishes,  
Danie Lubbe

# MID-YEAR REPORT 2023/2024

The Langeberg Municipality has passed the middle of its 2023/2024 financial year and most of its capital projects are well on track. These projects are focused on achieving the goals set out in the Integrated Development Plan (IDP).

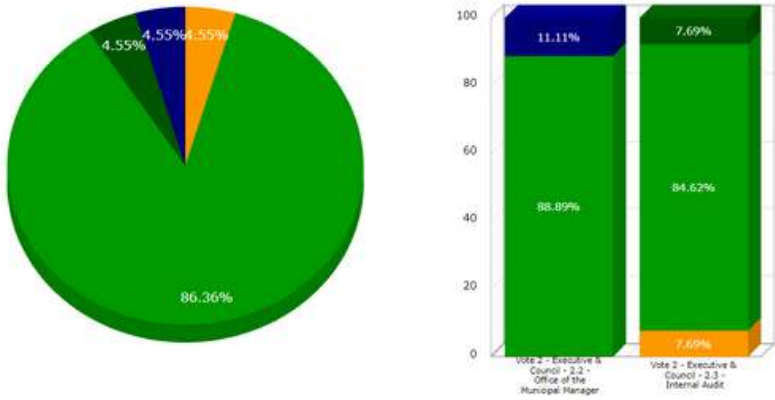
Capital projects are designed to upgrade and improve infrastructure within the municipal area and also make provision for the implementation of future developments. The graphs show the progress each directorate has made with their projects as set out in Langeberg's 2023/2024 budget.

The pie chart on the left indicates the directorate's progress and the bar chart on the right indicates the progress per department within that directorate.

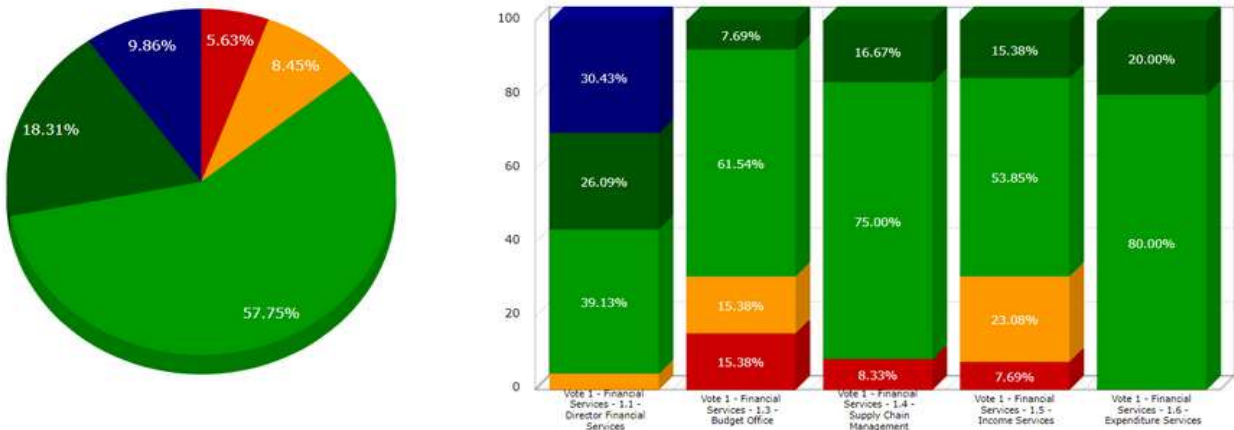
The Langeberg Municipal Budget 2023/2024 and other budget-related documents can be viewed on the municipal website.

[CLICK HERE TO VIEW THE LANGEBERG MUNICIPAL BUDGET 2023/2024 AND OTHER BUDGET-RELATED DOCUMENTS](#)

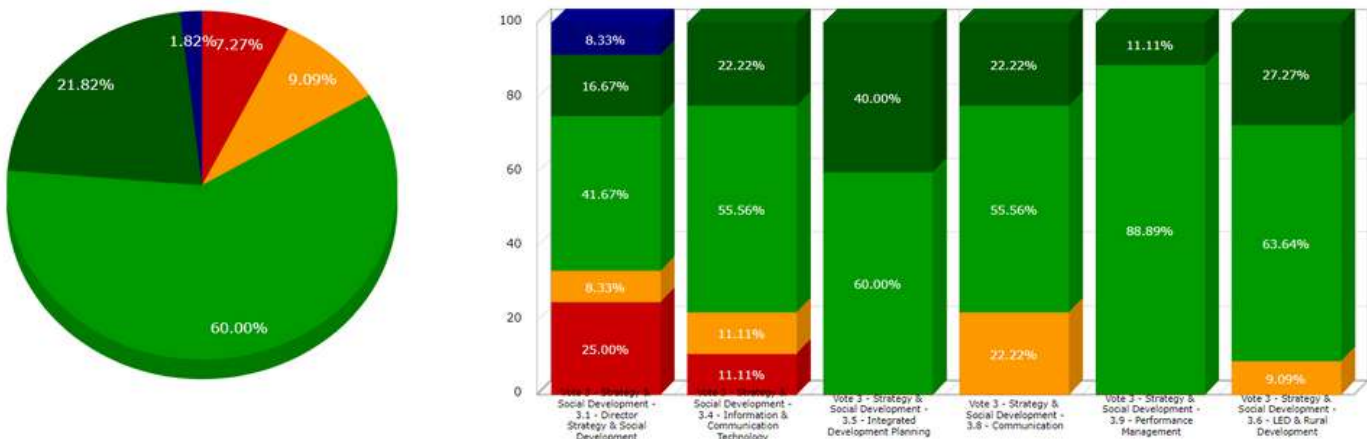
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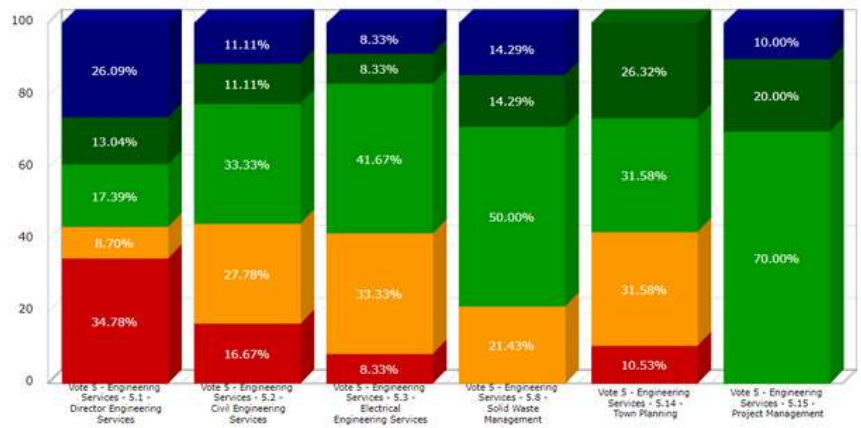
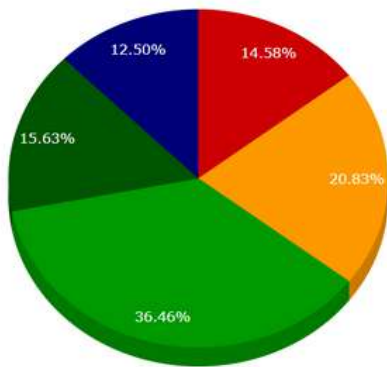
## FINANCIAL SERVICES



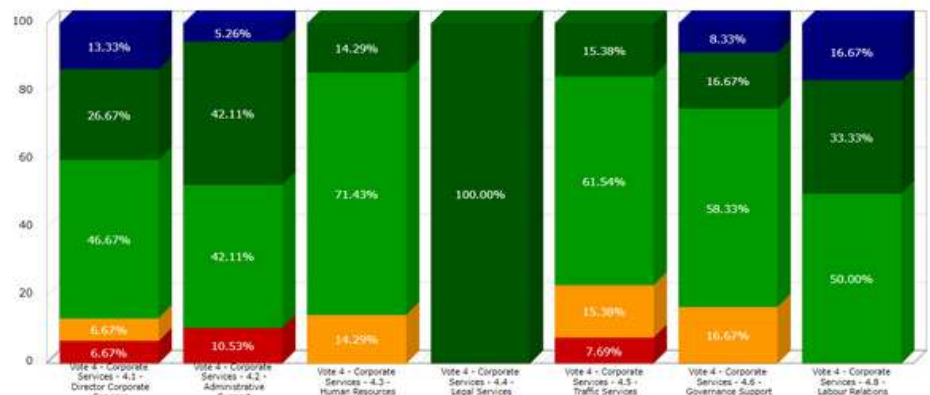
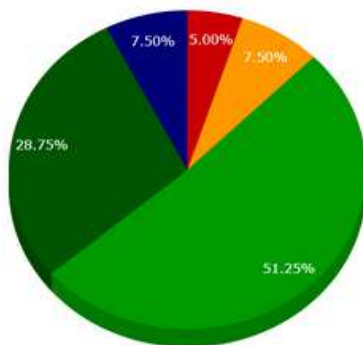
## STRATEGY AND SOCIAL DEVELOPMENT



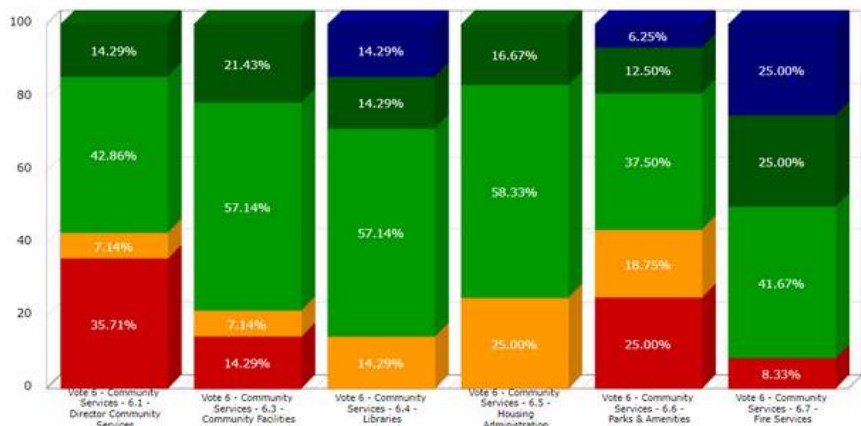
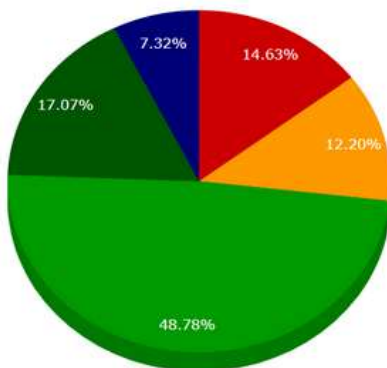
## ENGINEERING SERVICES



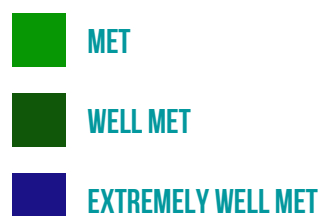
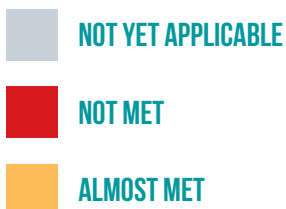
## CORPORATE SERVICES



## COMMUNITY SERVICES



## LEGEND FOR CHARTS





# PROJECT **UPDATE**



## **Supply, Delivery and Installation of Cricket Nets, King Edwards Sport Field, Montagu**

**Project Status:** Site was established. Posts have been erected. The first slab of the cricket nets and the bowling pad. Netting has been fixed to posts.

**Contractor:** Q15/2023 awarded to Perfect Bounce

**Value:** R 120 000.00

**Location:** Montagu

**Commencement date:** 04 December 2023

**Completion date:** 07 February 2024



## **UPGRADE WASTE WATER TREATMENT WORKS**

**Project Status:** Construction Work on inlet works, bio-reactor and clarifier are on programme and expenditure on track with 73% MIG expenditure achieved.

**Contractor:** T41/2023 awarded to Hiload Inyanga Construction Company (Pty) Ltd.

**Value:** R100 124 052.65 (vat inclusive)

**Location:** Robertson

**Commencement date:** 18 January 2023

**Estimated completion date:** 20 October 2025



## **SUPPLY AND INSTALL PRECAST CONCRETE WALLING AND ANTI-SCALE TYPE FENCING**

**Project Status:** Excavation has started on the foundations.

**Contractor:** Tender 36/2023 awarded to Batsini (Pty) Ltd

**Tender Value:** R2 800 000.00

**Location:** Robertson

**Commencement date:** 11 January 2024

**Tender estimated completion date:** 28 June 2024



## **THE CONSTRUCTION OF NKQUBELA SECOND ENTRANCE**

**Project Status:** The construction of the second entrance to Nkqubela is open and almost complete. Final finishings are being done. The Electrical Contractor is currently in process to install the electrical requirements for the streetlights.

**Contractor:** T15/2022 awarded to Batsine (Pty) Ltd

**Tender Value:** R 9 016 589.91

**Location:** Nkqubela

**Commencement Date:** 12 May 2023

**Estimated Completion Date:** 29 February 2024



## **IMPLEMENTATION OF THE ROAD ASSET MANAGEMENT PLAN**

**Project Status:** The contractor has started the rehabilitation of roads in Robertson, Ashton and Montagu. Final work is being done in Robertson and Ashton. Work in Montagu has started in January 2024.

**Contractor:** TENDER 01/2023 awarded to Ruwacou

**Tender Value:** R 52 800 000.00

**Location:** Various streets in Robertson, Ashton. Montagu and Bonnievale

**Commencement Date:** 25 July 2023

**Estimated Completion Date:** 24 October 2024

# Follow Us on Social Media



**CONNECT WITH US FOR THE LATEST  
LANGEBERG MUNICIPAL NEWS & UPDATES**



on Facebook - Langeberg Municipality



on X (previously Twitter) @Langeberg\_Muni



on Instagram @langebergmunicipality

## DID YOU KNOW?



YOU CAN ALSO INBOX US YOUR SUGGESTIONS, QUESTIONS AND NON-EMERGENCY SERVICE REQUESTS DURING OFFICE HOURS ON ANY OF THE ABOVE PLATFORMS.





## NEW R17 MILLION FIRE STATION IN ROBERTSON UNVEILED

The new Langeberg fire station in Church Street, Robertson was formally opened on February 7, 2024, by Western Cape Premier Mr. Alan Winde, MEC for Local Government Minister Anton Bredell, a delegation led by Alderman Schalk Van Eeden, the Executive Mayor of Langeberg Municipality, and other government representatives.

The Langeberg fire station, constructed at a cost of R17 million, is a significant investment in the safety and security of the Langeberg community. Construction of the fire station, on an open field located next to the Disaster Management Office, commenced in April 2023. This location allows easy access to the R60 which connects to all our towns and feeder routes.

The fire station was built to accommodate operations on a 24-hour basis. The new double-storey building consists of a reception lobby, a watch room, offices, a boardroom, a lecture room, ablution facilities, kitchen facilities, sufficient storerooms, a gymnasium and sleeping quarters. The machine bay can accommodate six fire engines as well as a wash bay.

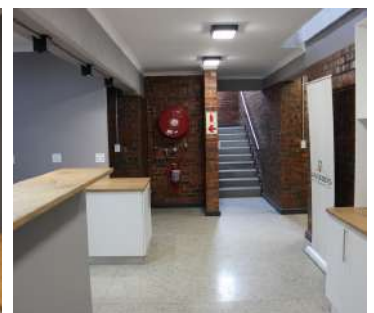
The building can operate as a Joint Operations Centre should a disaster or major incident take place in the Langeberg area.

In his keynote address, Mr Alan Winde, Premier of the Western Cape, expressed the importance of strengthening our responsiveness to a crisis in the province.

He expressed his gratitude to the Langeberg Municipality and all those who helped make the opening of the Robertson fire station such a historic occasion.

Before the construction of the Langeberg Fire Station, the satellite fire station was based in Ashton. The needs of the Langeberg firefighting unit to service all five towns and neighbouring farms could not be met.

Those present were treated to a squad drill performance of the fire fighters. The premier was taken on a guided tour through the facility before the official unveiling of the plaque and cutting of the ribbon. A long-standing tradition ended the day where firefighters pushed the fire engine into the newly built machine bay.



**FIRE EMERGENCY : 023 615 8911**





# STRAY ANIMALS

Cattle can often be seen roaming right next to main roads in and around Langeberg, grazing scarily close to incoming and outgoing traffic. This has sparked a debate which now has everyone guessing: who is responsible for stray animals?

Western Cape Department of Local Government decided to create a By-Law on this subject. A complication with the implementation of the By-Law and the ruling of the Constitutional Court is the fact that most stray animals are not branded. This makes it difficult to identify the owner/s and to give proper notices as envisaged in the By-Law.

The Agricultural Act requires that animals must be branded. The enforcement of this legislation is vital in the management of stray animals. It is with these provisions in mind that the municipality maintains that the management of stray animals is a complicated matter and requires full cooperation from the other spheres of government.

According to Langeberg Pounds By-Law, Chapter 3: the following applies when considering the seizure of animals for impoundment:

- A lost, abandoned, stray or trespassing animal, or an animal that is not kept under proper control by its owner, and that is found in a public place or on private land, may be seized and delivered to a pound for impoundment.
- In the case of an animal that is found in a public place, the following persons may seize the animal: member of SAPS; member of the SANDF; law enforcement officer or the provincial department responsible for road traffic matters; an authorised official of the municipality; a pound keeper; an employee of any Society for the Prevention of Cruelty to Animals located in the Province; or any other person determined by

the municipality from time to time. In the case of an animal that is found on private land, the animal may be seized by the owner or occupier of that land. Alternatively, one of the authorised officials may seize the animal too.

The person who seizes the animal must deliver it to the nearest accessible pound, taking the shortest practical route and within the shortest practical time. The owner of the animal will be held liable for costs incurred by ratepayers.

However, the owner will be given seven days to dispute those fees and reasonable expenses. A pound keeper must, within seven days of the impoundment of an animal, notify the owner.

A statement should also be issued by the pound keeper to the owner stating that he or she has seven days, calculated from a date stipulated in the notice, to dispute those fees and reasonable expenses. If the owner does not dispute the fees and reasonable expenses, but fails to pay by the given date, the pound keeper will then apply to a magistrate's court for an order authorising him or her (pound keeper) to sell the animal.

Currently, Langeberg Municipality does not have a pound and makes use of the pound in Swellendam. However, the municipality has applied for financing from the Western Cape Government for our own pound.

Report stray animals to our 24/7 call centre:

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: [info@langeberg.gov.za](mailto:info@langeberg.gov.za)
- Message us on Facebook, Twitter or Instagram during office hours.

**KLIK HIER OM ARTIKEL IN AFRIKAANS TE LEES**

**COTA APHA UFUNDE NGESIXHOSA**



# MAINTAINING YOUR STOREFRONT CLEANLINESS

It is crucial for businesses to establish and adhere to regular cleaning routines to ensure the cleanliness of their storefronts. Besides being a regulatory compliance, storefront cleanliness will also provide a positive customer experience. Unfortunately, some businesses engage in improper waste disposal practices, violating established protocols.

Despite Langeberg Municipality doing weekly waste collections, some businesses continue to put out additional waste on non-collection days. Businesses are urged to dispose of additional waste at designated landfill sites in each town. For added convenience, businesses can request extra waste collection services, available up to three times per week, at an additional cost.

According to the Langeberg Municipality's Integrated Waste Management By-law, 2021:

- 1.No person may drop, throw, deposit, spill, dump, or in any other way discard any waste into or onto any public place, public road, municipal drain, land, vacant erf, stream, or any other places not allowed for in this by-law or allow any person under their control to do so.

- 2.An owner or occupier of business premises may not allow the accumulation of waste on a sidewalk, road reserve, or any vacant property adjacent to his or her business premises.

Failure to comply with the Integrated Waste Management By-law may result in fines of up to R3000.00.

Maintaining a clean storefront is beneficial for various reasons, including:

- 1.Positive First Impressions: A well-maintained storefront creates a positive impression on customers.
- 2.Customer Comfort: Cleanliness contributes to a comfortable and inviting atmosphere.
- 3.Safety and Hygiene: A clean storefront is crucial for the safety and well-being of both customers and employees.

[Click here to view your town's Waste Collection Schedule, Waste Facilities, and Waste-related Offences and Fines.](#)

Let's work together to make Langeberg the cleanest municipal area



# SERVICE REQUEST REPORT JANUARY 2024

NUMBER OF SERVICE REQUESTS  
RECEIVED BY THE CALL CENTRE

**1751**



**783 (PHONE CALL)**



**841 (WHATSAPP)**



**82 (IN PERSON)**



**28 (E-MAIL)**



**17 (2-WAY RADIO)**



**- (LETTER)**

## SERVICE REQUESTS/COMPLAINTS PER TOWN

ASHTON

335

BONNIEVALE

236

McGREGOR

122

ROBERTSON

724

MONTAGU

261



**AT YOUR CALL  
24 HOURS  
7 DAYS A WEEK**

## TOP REQUESTS/ COMPLAINTS

**75**

Electrical (Power Failures)  
Ward 2, Robertson

**63**

Electrical (Power Failures)  
Ward 10, Ashton

**53**

Civil (Septic Tanks)  
Ward 5, McGregor

**46**

Civil (Sewerage Blockages)  
Ward 2, Robertson

**42**

Civil (Sewerage Blockages)  
Ward 1, Robertson

**30**

Civil (Watermeters Leaks)  
Ward 1, Robertson

**28**

Electrical (Power Failures)  
Ward 6, Robertson

**27**

Electrical (Power Failures)  
Ward 12, Montagu

**26**

Civil (Septic Tanks)  
Ward 8, Bonnievale

**24**

Electrical (Power Failures)  
Ward 6, Robertson

## HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

## HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

## INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)



# MONTAGU & ROBERTSON LIBRARY OPEN ON SATURDAYS

Please take note that the following libraries are open on Saturdays for your convenience, however they will be closed when there is a long weekend. The friendly staff is available to assist you.

- *Montagu Public Library: 09:30 -12:00*
- *Robertson Public Library: 09:00 -12:00*

Libraries are the hub of the community and opens up a whole new world of knowledge to our citizens.

If you are a resident in the municipal area, membership is free!

## ***A wide variety of services are offered at our Libraries:***

- Free lending of library materials (books, DVD's, magazines, CD's & Libby App for e-books & audio books)
- Free use of computers and internet access – 30 minutes per user, maximum of two sessions per person per day.
- Free Wi-Fi, 3G usage per month per person.
- Photocopy and scan facilities.
- Information for school projects.
- Programmes for children and youth during school holidays.
- Library members have access to the Libby App (download e-books and audio books via cell phone, also caters for the visually impaired library members)

## ***How to join the Library***

You can become a member free of charge at any library of your choice in the Langeberg-area. To apply for library membership, you will be required to have:

- for a child a birth certificate, for an adult their ID document/passport,
- proof of address not older than 3 months
- and contact details for two references (friends/relatives/co-worker who reside in the Langeberg area, but not at your address).
- Complete the library membership application form at the library,
- to process the membership card it takes two to five days when it is ready you will be notified. Should you lose the card to receive a replacement you must pay a fee for a new card.

A member must always have their library membership card each time they visit the library if they want to borrow library materials. Late/lost/damaged library materials must be paid for in full by the member.

If you want to keep library materials for longer, call your library and ask for an extension period to avoid paying a fine for late returns.

**FIND YOUR NEAREST LIBRARY HERE.**

## **NEW HOURS FOR ZOLANI AND MOUNTAIN VIEW LIBRARY**

As from Monday, February 5, 2024 both the Zolani and Mountain View libraries will have shorter operating hours. The public can visit these libraries from Monday through Friday opening at 13:00 and closing at the times indicated below.

### **New Operating Hours:**

Monday and Wednesday: 13:00 - 17:00

Tuesday and Thursday: 13:00 - 17:30

Friday: 13:00 - 15:15



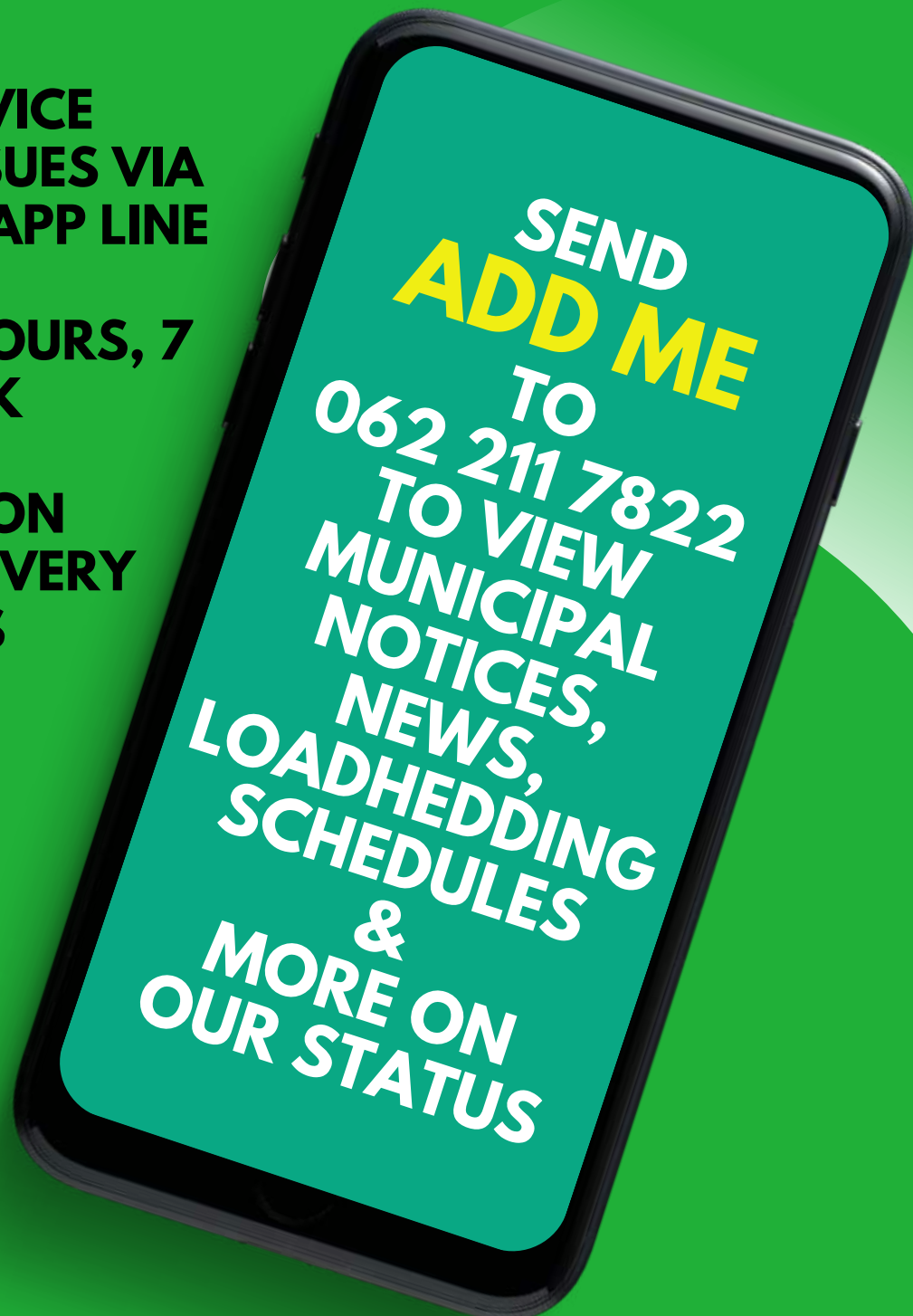
# ADD US ON WHATSAPP 065 211 7822



✓✓ **REPORT SERVICE  
DELIVERY ISSUES VIA  
OUR WHATSAPP LINE**

✓✓ **ACTIVE 24 HOURS, 7  
DAYS A WEEK**

✓✓ **FOLLOW UP ON  
SERVICE DELIVERY  
COMPLAINTS**





# POTHOLE REPAIR PROGRAMME

## FEBRUARY 2024

Langeberg Municipality urges the community to log complaints of potholes, uneven road surfaces, damaged pavements and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail [info@langeberg.gov.za](mailto:info@langeberg.gov.za)

Reported potholes will be added to the programme.

Roads with high volume of traffic are prioritised. All potholes reported will receive attention according to the programme.

The civil works team do their best to stay on schedule, but it is subject to the weather and other urgent matters that require the team's attention such as pipe bursts, stormwater issues and breakdowns among other things.

POTHOLE REPAIR PLAN				
ASHTON	BONNIEVALE	McGREGOR	MONTAGU	ROBERTSON
1-2 FEBRUARY 2024				
<ul style="list-style-type: none"><li>• Maroula</li><li>• Olien</li></ul>	<ul style="list-style-type: none"><li>• Kloof</li></ul>	<ul style="list-style-type: none"><li>• Lang</li></ul>	<ul style="list-style-type: none"><li>• Sipres</li></ul>	<ul style="list-style-type: none"><li>• Aster</li></ul>
5-9 FEBRUARY 2024				
<ul style="list-style-type: none"><li>• Uitspan</li><li>• Noord</li><li>• Eike</li><li>• Magnolia</li><li>• Begonia</li></ul>	<ul style="list-style-type: none"><li>• Kloof</li><li>• Myrtle Rigg</li><li>• Hill</li><li>• Almeria</li></ul>	<ul style="list-style-type: none"><li>• Tindall</li><li>• Kerk</li></ul>	<ul style="list-style-type: none"><li>• Klassen</li><li>• Du Preez</li><li>• Cupido</li><li>• Sacco</li></ul>	<ul style="list-style-type: none"><li>• Industria</li><li>• Burwana</li><li>• Mabombo</li></ul>
12-16 FEBRUARY 2024				
<ul style="list-style-type: none"><li>• Barry</li><li>• Paul</li><li>• Fullard</li><li>• Green</li><li>• Buitekant</li></ul>	<ul style="list-style-type: none"><li>• Madeliefie</li><li>• Buitekant</li><li>• Keurboom</li></ul>	<ul style="list-style-type: none"><li>• Buitekant</li></ul>	<ul style="list-style-type: none"><li>• Willem Thys</li><li>• Buitekant</li><li>• Park</li><li>• Cross</li><li>• Goeddam</li><li>• Pekeur</li></ul>	<ul style="list-style-type: none"><li>• Malva</li><li>• Langeberg</li></ul>
19-23 FEBRUARY 2024				
<ul style="list-style-type: none"><li>• Bruwer</li><li>• Voortrekker</li><li>• Stasie weg</li><li>• Spoor</li><li>• Notwalana</li></ul>	<ul style="list-style-type: none"><li>• Louisiana</li><li>• Silwerboom</li><li>• Leeubekkie</li></ul>	<ul style="list-style-type: none"><li>• Kantoor</li></ul>	<ul style="list-style-type: none"><li>• Berg</li><li>• Lintvelt</li><li>• Kort</li><li>• Krom</li><li>• Bree</li><li>• Keerom</li></ul>	<ul style="list-style-type: none"><li>• Sonneblom</li><li>• Rosita</li><li>• Japonika</li></ul>
26-29 FEBRUARY 2024				
<ul style="list-style-type: none"><li>• Building</li><li>• Dudumashe</li><li>• Khusolo</li><li>• Maqolo</li><li>• Krewu</li></ul>	<ul style="list-style-type: none"><li>• Kerk</li><li>• Akasia</li><li>• Olien</li></ul>	<ul style="list-style-type: none"><li>• Kerk</li></ul>	<ul style="list-style-type: none"><li>• Protea</li><li>• Dalhia</li><li>• Badskop</li><li>• Castle</li><li>• Wessels</li></ul>	<ul style="list-style-type: none"><li>• Rolbos</li><li>• Bloubos</li><li>• Lusernbos</li><li>• Bloekompos</li></ul>



# FIELD AUDITORS WILL VISIT YOUR PROPERTY TO AUDIT ELECTRICAL METERS

Langeberg Municipality has appointed Syntell, to undertake a complete door-to-door audit of conventional and pre-paid electrical meters at all households and businesses in the Langeberg area from October 2023 to November 2024.

This project will assist residents with the **software upgrade of STS prepaid power meters** as all prepaid meters in South Africa must now be configured to accept the new STS Edition 2 tokens that will be generated after the Token ID (TID) Rollover on 24 November 2024.

If this is not done before 24 November 2024, the prepaid meter will not be able to accept tokens and the user will be left without access to electricity.

## The Syntell visit to your property will involve:

- An inspection of the electrical meter
- User data information collection
- Re-programme and enter special pair of key change tokens to existing electricity prepaid meters so that the meter continues to work after 24 November 2024.

## Syntell will visit you property on:

- Robertson: 01/12/2023 - 13/06/2024
- Bonnievale: 10/01/2024 - 05/03/2024
- McGregor: 06/03/2024 - 16/04/2024
- Montagu: 17/04/2024 - 25/06/2024
- Farms: 26/06/2024 - 06/08/2024

**Prepaid meter users will need to recharge any vouchers you have already purchased.** Once you have rolled over your software your prepaid meter will not accept any old tokens.

## PROJECT PROGRESS:

During the month of December 2023 a total of 1090 erven were visited of which 535 pre-paid meters was successfully updated. During the month of January 2024 a total of 2263 erven were visited of which 1011 pre-paid meters was successfully updated.

Overall a total of 5 363 (28.99%) of electrical meters in Langeberg Municipality was updated, since the inception of the project, with a door-to-door audit performed in the below areas:

- Zolani - completed
- Ashton - completed
- Nkqubela - completed
- Robertson - in progress
- Bonnievale - in progress

Residents must only allow authorized field staff with an official Syntell identity card to enter your premise and access your electricity meter.

## THESE FIELD AUDITORS COULD SOON VISIT YOUR PROPERTY TO UPDATE YOUR PREPAID METER:



Field Workers could change throughout the project timeline. View the most recent updated pictures of the field auditor team on the Langeberg Municipal Website.

We require our residents to respond to the "No Access letter" by contacting the Syntell Service Desk, to schedule an appointment. You can also contact these numbers should you need more information.

- Phone: 0218121877
- WhatsApp: 0727289229
- Email: [servicedeskagents@syntell.co.za](mailto:servicedeskagents@syntell.co.za)

Existing vending keys are linked to the 1993 base date and a key revision of 1 i.e. STS Edition 1. For this base date the token ID (TID) reaches its end of life on 24 November 2024. All STS products (old and new) must comply with STS Edition 2 before 24 November 2024 with the TID lifespan valid until 2045.



# MUNICIPAL NOTICES



## INVITATION TO REGISTER AND TO UPDATE DETAILS ON THE CENTRAL SUPPLIER DATABASE (CSD)

Langeberg Municipality cordially invites all prospective suppliers of goods and services to self-register on the Central Supplier Database (CSD) website, [www.csd.gov.za](http://www.csd.gov.za)

**CLICK HERE** 

## LANGEBERG MUNICIPALITY PUBLIC AUCTION 14 FEBRUARY 2024

Viewing Date: 13 February 2024 from 09h00–15h00

Auction Date: 14 February 2024 @ 10h00

Venue: Municipal Stores, 1 Dirkie Uys Street, Robertson, Western Cape

**CLICK HERE** 

## VACANCIES

- Director: Engineering Services
- Internship: Financial Management
- Artisan: Electricians
- Peace Officer Training Opportunity

**CLICK HERE** 

## AMENDED DRAFT SPATIAL DEVELOPMENT FRAMEWORK: OPEN FOR COMMENTS UNTIL 25 MARCH 2024

Langeberg Municipality is currently in the process of rewriting the 2015 Municipal Spatial Development Framework (SDF), in terms of the Spatial Planning and Land Use Management Act, 2013 (SPLUMA), the Western Cape Land Use Planning Act, 2014 (LUPA), the Langeberg Municipal Land Use Planning By-Law PN 7461, 30 Julie 2015, and the Municipal Systems Act 2000: Regulations. The SDF will be a core component of the IDP amendment.

**CLICK HERE** 

**CLICK HERE TO VIEW MORE NOTICES AND  
MUNICIPAL INFORMATION**





# LANGEBERG MUNICIPAL DAM LEVELS: 31 JANUARY 2024

## APPRECIATE EVERY DROP

Loadshedding severely affect water storage and sewerage works.  
Let us always be pro-active in saving water.

### ROBERTSON

100%

DASSIESHOEKDAM

100%

KOOSKOKDAM

### MONTAGU

59%

BO-DAM

61%

ONDER-DAM

### MCGREGOR

93%

VAALDAM

88%

ROOIDAM

87%

DRINKWATERDAM

### ASHTON

55%

STOORDAM

### ALL TOWNS

61%

41.9% Last year

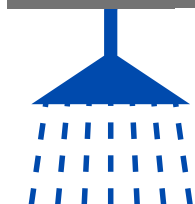
BRANDVLEI DAM

**PLEASE REPORT  
WATER MISUSE  
AND LEAKS AT  
0860 88 11 11**

## HOW TO SAVE WATER AT HOME

### TURN OFF TAPS

While washing, brushing, shaving...



### TAKE SHORTER SHOWERS

instead of a bath. Close the tap, soap up, then turn water back on to rinse.



### FIX

Leaking taps, pipes and toilets.

### SAVE A FLUSH

and install a water-saving toilet flush system.



**WASH ONLY FULL LOADS OF CLOTHES AND DISHES.**

### USE GREY WATER

Re-use water from baths, showers and washing to: flush toilet, wash car, wash floor, water the garden.



# YOUR DRAIN IS NOT A WASTE BIN

Drain blockages are one of the top monthly complaints in the Langeberg Municipality. The Civil Engineering Department has dealt with more than 1400 sewerage block complaints for the period July - December 2023.

Blockages is mainly due to foreign objects being dumped into the sewerage system. Drain blockages and spilling leads to human and environmental health risks and it also severely affects service delivery.

## *Do's and Don'ts*

Get rid of your waste properly to avoid blocked toilets, drains, sinks and sewer system pipes.

Don't flush any food waste down the sink, drain or toilet:

- Fruit & vegetable waste and eggshells can be used for composting.
- Peels do not decompose quickly and get stuck in pipes
- Use a strainer in the sink to catch food or other waste before it goes down the drain and creates blockages.

Do keep fats and oils out of our sewers:

- Wipe cooking fats, oil or grease off pots and pans, before washing it in the sink
- Fill containers with left over oil. Do not pour it down the drain or toilet.
- Fatty fluids left in pots or pans after cooking, gets hard when it cools down. It collects and hardens on the inside of the drainpipes, acting like glue to anything that flows past. This causes pipes to block up over time

Don't flush anything other than toilet paper down the toilet:

- Rags, material, plastic, glass, and other paper objects do not readily break down.
- Nappies and sanitary products absorb water, expand and cause blockages.

- Wipes, earbuds, condoms, and hair, although small, clump together with other objects and cause blockages.

Check that your rainwater gutters do not flow into the sewer system, as it overloads the pipes and causes sewer overflows.

*My drain is blocked/overflowing. Who is responsible for repairs?*

Residents are mainly responsible for blockages on their properties. The municipality is responsible for the mainline sewerage system and the purification process of all sewage.

*How to determine if the blockage is on the municipal or my property side?*

- About one meter inside the property boundary a sewer manhole must be opened to determine whether the blockage is on the private property's side of the manhole, in which case the owner must get a commercial plumber to unblock the system.
- A blockage on the streetside of the manhole is considered the municipality's responsibility.
- Alternatively, the issue can be reported to the Municipality, and someone will be sent to determine the origin of the problem.
- Should the property owner not be at home when the team visits the site, the owner will be called to inform him/her of the outcome.

*There is no need to flush foreign object down drains or throw them in open manholes.*

The municipality collects household refuse weekly and has waste disposal sites in each town.

To find the refuse collection schedule and waste facility details for your town, **click here**.

**Report blocked rains and open manholes to our 24/7 Call Centre**

- **Call: 0860 88 1111 / 023 615 2219**
- **WhatsApp: 065 211 7822**
- **E-mail: [info@langeberg.gov.za](mailto:info@langeberg.gov.za)**

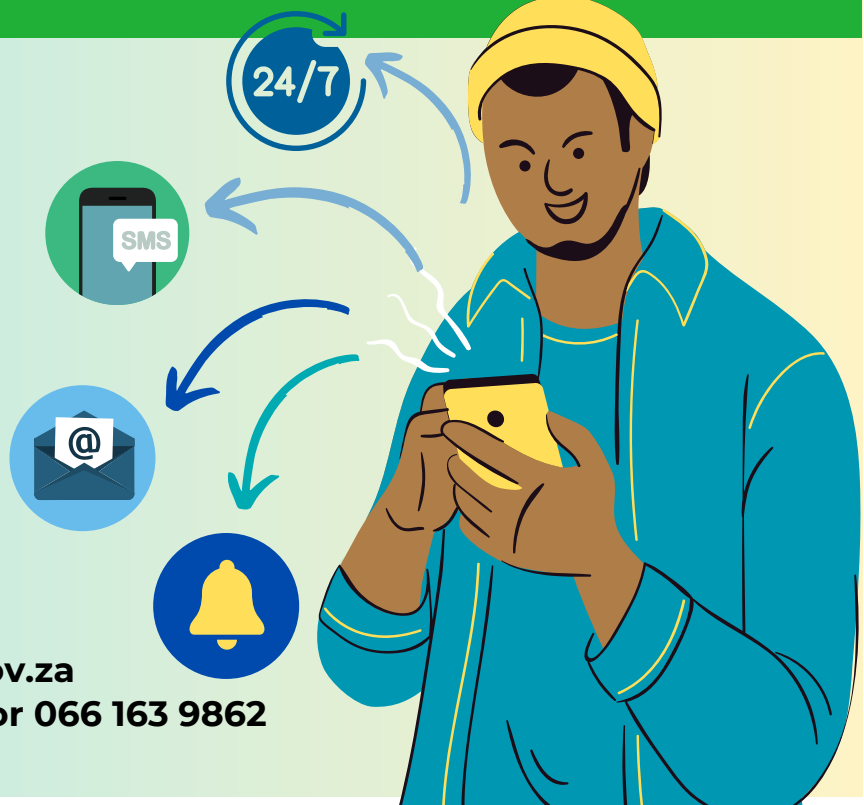
# REGISTER ON OUR SMS DATABASE

Please provide us with the following information:

- Name & Surname
- Cell Number
- Street Address
- Municipal Account Number
- Language Preference (Afrikaans or English)
- Ward Number

on any the following platforms:

- Email: [debiteure@langeberg.gov.za](mailto:debiteure@langeberg.gov.za)
- SMS & WhatsApp: 066 101 1632 or 066 163 9862
- Facebook, Twitter & Instagram



## WATER QUALITY REPORT: ROBERTSON

In the past three weeks complaints have been received in respect of the water quality in Robertson. This is due to a high iron content in the water that results in the discolouration of the water and staining of laundry, especially white items. Also, during this time of the year due to the warm climate, the water usage is extremely high that intensifies the problem. The Municipality is currently investigating options to address this problem. Although the iron content is high, the water is still safe for human consumption.



## WATER RESULTS - JANUARY 2024



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
Inflow ML						
pH (at 25°C)	≥5.00 - ≤9.70	7.06	7.45	6.47	7.29	5.96
Conductivity (at 25°C)	≤170	83	80.5	13.4	62.3	9
Turbidity (NTU)	≤1.0 Operational ≤5.0 -Aeshetic	0.52	0.96	0.37	0.34	5.2
Colour (mg/L as Pt)	≤15	<4	<4	<4	<4	<4
Aluminium (µg/L as Al)	≤300	144	150	41	45	480
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	24	<20	<20	<20	439
Free Chlorine (mg/L)	>0.0 - ≤5	1.5	1.2	1.8	1.6	1.3
E.Coli (cnt/100ml)	Not Detected	<1	<1	<1	<1	<1
Total Coliform Bacteria	≤10	<1	<1	<1	<1	<1

CLICK HERE FOR MORE  
WATER RESULTS



**LANGEBERG MUNICIPALITY 24/7 CALL CENTRE**  
**0860 88 111**

 **WHATSAPP: 065 211 7822**

**LANGEBERG'S DEDICATED FIRE LINE:**  
**023 615 8911**

## LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

## NATIONAL EMERGENCY NUMBERS

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND  
MOUNTAIN FIRES  
CAPE WINELANDS DISTRICT  
MUNICIPALITY CALL CENTRE:**  
**021 887 4446**



**BUREAU OF MISSING PERSONS**  
**021 918 3512 / 3449 / 3452**



**MOUNTAIN RESCUE**  
**021 948 9900**



**POISONS INFORMATION  
HELPLINE OF THE W-CAPE**  
**0861 555 777**



**HEALTH FACILITIES IN THE  
LANGEBERG MUNICIPAL AREA**

## HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

## CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 615 3288/3323
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

## DENTAL CLINIC

ROBERTSON - 023 626 1602

## CLINIC TIMES:

**07:30 - 16:00**  
**(MON - FRI)**  
**(CLOSED ON PUBLIC HOLIDAYS)**



**SNAKE CATCHER**  
**063 556 6338**



**GENDER-BASED VIOLENCE  
COMMAND CENTRE**  
**0800 428 428 or \*120\*7867#**