

EXPRESS

EDITION 118 - MAY 2024



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QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles? Please contact Willy-John Gordon at wgordon@langeberg.gov.za



MESSAGE FROM THE MUNICIPAL MANAGER

MUNICIPAL MANAGER OF LANGEBERG MUNICIPALITY: MR DP LUBBE

As I sit here, contemplating what to include in my monthly message, it strikes me how quickly time goes by. One-third of 2024 has passed, and in our busy modern-day lives, having to face each and every challenge that comes on our daily paths, it is important to just come to a standstill, take a deep breath, and enjoy all the wonderful blessings that we so often overlook in our daily struggles just to survive.

As we approached the month of May, we prepared ourselves for a number of major events and challenges that lie ahead of us.

The National- and Provincial Elections will take place on 29 May 2024. And although it will not have a direct influence on the municipality, the outcome will have an indirect impact on local government.

For some months, Langeberg Municipality, along with its management and officials, has been preparing its community facilities and resources for the upcoming elections. As a strategic partner and role player to the IEC, we aim to ensure the success of the elections within our municipal boundaries on 29 May 2024.

May is also the most critical month of the year for every one of the 257 municipalities in our country.

Each and every municipality must submit its Integrated Development Plan, or its amendment or review (whichever is applicable), as well as its aligned budget and budget-related policies, to its council for approval by the end of May.

In the case of Langeberg Municipality, this was really problematic because the National- and Provincial elections were scheduled on our original Council meeting date of 29 May, and we had to reschedule our Council meeting to pass the 2024/25 IDP and Budget on 30 May 2024, the day after the elections.

The past month of April 2024 was also extremely busy in respect of all the final IDP consultation sessions with our residents and communities.

Community sessions were held in all twelve wards of the municipality, with specific days dedicated to each ward where our residents could give input on the IDP. In some wards, second sessions were necessary to efficiently collect input and priorities.

At the IDP Sessions, communities were also informed of the priorities, programmes, and projects prioritised by the municipality per ward as a result of previous community consultation sessions.

CONTINUED MESSAGE FROM THE MUNICIPAL MANAGER

I also wish to address the status of our road infrastructure within Langeberg Municipality. For the existing financial year 2023–24, we have an extensive Road Refurbishment project on our Capital Expenditure Budget, aimed at refurbishing priority roads within our towns where the state of deterioration of such roads has gone beyond normal maintenance and pothole repairs. The refurbishment project will be finalised at the end of our financial year, 30 June 2024, at an estimated cost of R63 million.

In addition to the refurbishment program, we also have the Pothole Repair Maintenance program, funded from our annual Operational Budget. The monthly calendars for pothole repairs per town, per week, are published on our website, in our newsletters, and in social media. The latest calendar for May 2024 has just been released [here](#).

A special intervention has been made for repair teams to work on Saturdays until 15H00, where repairs cannot be successfully finalised during the week.

We must remember that rainy weather often delays progress in accordance with the proposed calendar. Our records indicate that since March 2023 until now, just a little more than a year, some 30 000 potholes have been repaired within the Langeberg Municipal Servicing area.

Readers will recall that during the period 23 - 24 September 2023, the Langeberg Municipality suffered tremendous, devastating rain and flood damage. For months afterwards, and until now, repair work to damaged municipal infrastructure has been continuing.

Langeberg Municipality, in response to its Municipal Flood Disaster Relief application, received some R26 million from the National Government towards 13 specific infrastructure projects. The R26 million was successfully transferred into the Langeberg Primary bank account at the end of February 2024, and in accordance with the tight timeframes of the conditional grant, all the projects have commenced.

The thirteen infrastructure disaster relief projects approved by the National Government are made up of one project for McGregor, one project for Ashton-Montagu, and eleven projects for Montagu. We are truly grateful for this welcome injection of grant funding into our Capital Budget and the related creation of new infrastructure.

In closing, I wish to stress that we only have two months left towards the end of our financial year, 30 June 2024. All of us are now hard at work to realise and finalise what we've aimed to achieve for the 2023–24 financial year in terms of our Key Performance Indicators in our Performance Scorecards.

I wish to acknowledge each and every colleague that effortlessly worked towards serving our most valued residents and communities so far during the financial year, and may we constantly strive towards making Langeberg Municipality one of the best municipalities!

With sincere thanks and appreciation to our valued residents, communities, ratepayers, businesses, industry, tourism, and agriculture.

Danie Lubbe
Municipal Manager

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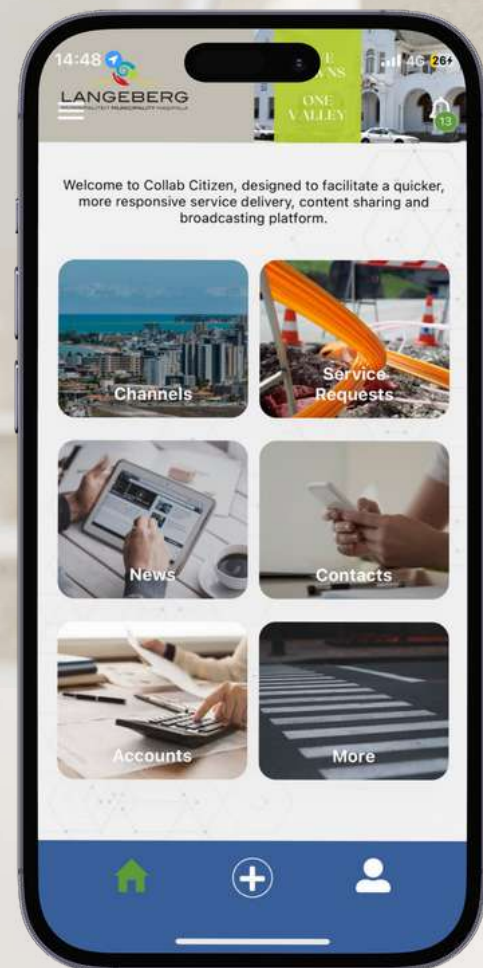
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LANGERBERG MUNICIPALITY IS ON THE COLLAB CITIZEN APP

Langeberg Municipality is committed to improving engagement with our residents by adopting technologies that facilitate swift, responsive service delivery and content sharing.

As part of this commitment, we are thrilled to announce that residents can now access the municipality on the Collab Citizen Application.

Through the Collab Citizen application, users can subscribe to specific channels of interest, such as the Langeberg Municipality Channel, to receive relevant notifications and news updates.

App users can easily log service requests, including a GPS location pin, description, and images. Users will

also be able to monitor the progress of logged service requests.

Additionally, the application acts as an extension of the Langeberg Municipal website, offering notices, documents, and service-related information at your fingertips.

Account holders also have the option to link their municipal accounts to the app, enabling them to view billing information conveniently.

Take advantage of this convenience and maintain easy communication with Langeberg Municipality by downloading the Collab Citizen app from [Google Play Store](#), [Huawei App Gallery](#), or [Apple App Store](#).



Download the
App Now



PROJECT UPDATE



UPGRADE WASTE WATER TREATMENT WORKS

Project Status: Construction Work on inlet works, bio-reactor and clarifier are on programme and expenditure on track with 95% MIG expenditure achieved. Progress on site good with chlorine contact channels progressing.

Contractor: Hiload Inyanga Construction Company (Pty) Ltd

Value: R100 124 052.65 (vat inclusive)

Location: Robertson

Commencement date: 18 January 2023

Estimated completion date: 20 October 2025



SUPPLY AND INSTALL PRECAST CONCRETE WALLING AND ANTI-SCALE TYPE FENCING

Project Status: All posts have been installed at Van Zyl Street sport facility and the bulk of posts have been installed at Happy Valley sport Facility. Works on track to be completed by June 2024.

Contractor: Batsini (Pty) Ltd

Tender Value: R2 800 000.00

Location: Robertson

Commencement date: 11 January 2024

Tender estimated completion date: 28 June 2024



UPGRADING OF ROBERTSON INFORMAL TRADING AREA

Project Status: Contractor commenced with work on 15 April 2024. Monthly meeting scheduled for 03 May 2023.

Contractor: Potts Devco (Pty) Ltd

Tender Value: R 3.687 956.65

Location: Robertson

Commencement date: 15 April 2024

Tender estimated completion date: 30 June 2024



REFURBISHMENT OF ROOFS: ROBERTSON CIVIC/CALLIE DE WET HALL

Project Status: Completed

Contractor: Batsini (Pty) Ltd

Tender Value: R 600 000.00

Location: Robertson

Commencement date: 29 February 2024

Tender estimated completion date: 30 April 2024

UPGRADES UNDERWAY FOR THE ROBERTSON TRADING AREA



The Robertson trading area, located in Hope Street, is currently undergoing upgrades. Construction on the project began on 15 April 2024, at an estimated cost of R 3 687 956.65.

In line with the Langeberg Municipality's Local Economic Development (LED) program, efforts are being made to support informal traders. The aim is to empower them to establish small enterprises that offer sustainable livelihoods for their families.

The infrastructure that was available at the Robertson Informal Trading area were quite limited. Traders faced challenges such as insufficient toilet facilities, and lack of protection from the elements. Additionally, there was a shortage of suitable working areas, particularly for food traders.

This phase of the project aims to rectify these issues by providing essential infrastructure. Similar efforts have been successful in Montagu

and Bonnievale, thanks to funding from Department of Economic Development and Tourism (Western Cape).

The planned work at the site includes the construction of a disabled toilet, upgrading the current ablution facility, and the construction of new stalls using structural steel. Additionally, the project includes repairing potholes and rejuvenating the surface. Enhancing these facilities aligns with our tourism strategy, making the environment more appealing to both traders and tourists.

Overall support to the traders from the LED department also cover aspects of enterprise development, including training, skills development, provision for upgraded equipment, and business registration.

The project is scheduled for completion by 30 June 2024, and will be able to accommodate more than 50 informal traders.



SERVICE REQUEST REPORT

APRIL 2024

NUMBER OF SERVICE REQUESTS
RECEIVED BY THE CALL CENTRE

2258



1042 (PHONE CALL)



997 (WHATSAPP)



118 (IN PERSON)



42 (E-MAIL)



19 (2-WAY RADIO)



36 (APP)



2 (COLLAB)



2 (LETTER)

SERVICE REQUESTS/COMPLAINTS PER TOWN

ASHTON

430

BONNIEVALE

317

McGREGOR

157

MONTAGU

295

ROBERTSON

945

TOP REQUESTS/ COMPLAINTS

76

Civil (Sewerage Blockages)
Ward 2, Robertson

61

Electrical (Power Failures)
Ward 10, Ashton

48

Civil (Septic Tanks)
Ward 8, Bonnievale

41

Electrical (Power Failures)
Ward 5, McGregor

40

Civil (Sewerage Blockages)
Ward 4, Bonnievale

36

Civil (Sewerage Blockages)
Ward 3, Robertson

32

Civil (Septic Tanks)
Ward 5, McGregor

32

Electrical (Power Failures)
Ward 2, Robertson

31

Electrical (Power Failures)
Ward 11, Robertson

30

Civil (Waterpipe Leaks)
Ward 11, Robertson

HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za



LANGERBERG'S USE OF TECHNOLOGY TO IMPROVE SERVICE DELIVERY

With the changing times, it is important for us, as the Langeberg Municipality, to explore and embrace emerging technologies to enhance service delivery within our communities. Residents now possess the capability to access information and engage with the municipality through technological means. This advancement has significantly contributed to the enhancement of our service delivery.

The use of technology has also facilitated effective communication with our local communities, making it more convenient than ever before.

Residents can now send a complaint or make an enquiry to their municipality with the touch of a button. We have evolved from traditional mediums to utilise electronic means of communication such as email, website forms, SMS messages, WhatsApp messages, mobile applications, and social media platforms that offer two-way communication capabilities.

APPS

To stay connected and improve engagement with our residents, the Langeberg Municipality has added the [Collab Citizen app](#) that allow residents to make service requests, access news, receive notifications, and view their municipal account.

Additionally, account holders and tenants can now submit electricity and water meter readings using the [My Municipal Meter app](#).

You can access housing services from your mobile device on the [Western Cape Government app](#). Before, residents had to visit a municipal housing office to register or update information.

Apart from the various mobile applications, Langeberg Municipality also makes use of **WhatsApp**. Residents can now follow the new Langeberg Municipal [WhatsApp Channel](#) for service-related news and notifications, or submit service requests using our [WhatsApp number](#).

SOFTWARE SYSTEMS

Langeberg Municipality is in the process of implementing an **Enterprise Resource Planning (ERP) system** that includes a Financial Management System (FMS), an electronic Leave and Payroll System (known as ESS—Employee Self Service), a Performance Management System (PMS), and a Geographical Information System (GIS).

The purpose is to integrate municipal systems and assure data synergy and integrity for better management and streamlining of the municipality's service delivery objectives.

Langeberg Municipality makes use of an **Electronic Document Management System (EDMS)** to manage public records, encouraging a green, paperless environment and improving worker efficiency.

SMART CITY

The Integrated Development Plan (IDP) stipulates “creating a connected Langeberg” as one of its strategic objectives, which has been cascaded into the ICT Strategy Plan.

This objective is part of the municipality's contribution to the realisation of the global concept of a Smart City, in line with the South African Local Government Association's (SALGA) Smart City Maturity Framework.

The municipality has invested in a network backbone with the fundamental tenet of constructing high sites in the Langeberg region to enable seamless network connectivity.

In support of this strategy, the municipality is moving forward by engaging in fibre rollout, internet upgrade, and public commercialised Wi-Fi projects to ensure that the public leverages on and is able to make use of ICT systems for better service delivery.

SECURITY

The Langeberg Municipality recognises the importance of both physical and digital security. Hence, there have been initiatives to safeguard the municipality's critical amenities using Closed Circuit Television (CCTV) surveillance systems, ensuring to protect municipal infrastructure.

In line with the Department of Public Service and Administration's cybersecurity goals, and the municipality's own obligations through its ICT Security Policy, the municipality continues to ensure the use of best-practice cybersecurity frameworks.

TELEPHONE SYSTEM

The municipality has also recognised the public's dissatisfaction with the call centre and emergency service responses and has committed to implementing call centre facilities as part of the upgraded telephone system, which will include a revamp of its two-way digital radio network.

The municipality has commenced with the commissioning and upgrading of its current telephone system after it recently encountered technical issues.

The ultimate goal is to ensure the adequate reachability of municipal services and business continuity in the event of a system failure, which will be kept to a minimum. Langeberg Municipality's embrace of technology not only improves connectivity and service delivery but also highlights its commitment to continuous improvement.



APPS



HIGH SITE



CCTV



CYBERSECURITY



TELEPHONE SYSTEM

HELP SAVE OUR ENVIRONMENT

Dumping is a criminal offense; it occurs when people, for their own convenience, dispose of waste materials such as building rubble, empty containers, medical waste, garden refuse, and household rubbish in areas not designated for proper waste disposal. This irresponsible behavior has severe implications for the environment as it destroys plant and animal life and contaminates the soil and water supply. Additionally, dumping places great strain on municipal funding and resources required for cleanup efforts.

NEGATIVE EFFECTS OF ILLEGAL DUMPING:

- People and pets can be exposed to toxic material.
- Sharp materials like glass and rusty metal can cause injuries and infections.
- It allows rodents, flies, ticks and cockroaches to breed that carry diseases from the waste into the surrounding community.
- Water, soil and air can become polluted.
- It makes your neighbourhood an unpleasant environment to live in as it look ugly and smells bad
- Property values fall.
- It blocks stormwater drains and pollute our waterways.
- It is 10 times more expensive to remove than normal disposal costs and taxpayers have to pay for the clean up.

HOW TO CORRECTLY DISPOSE OF YOUR WASTE:

- Hold onto waste until you find a legal way to dispose of it.
- Obtain additional bins/bags if you need them.
- Separate your waste by placing cleaned recyclable items into your clear recyclable bag that can be obtained from the municipality. Recycling help save landfill space and natural resources.
- Dispose of your waste by placing your bin(s) or bags on the pavement in front of your property before 07:45 on the scheduled refuse collection days. (Placing your bin out the day before can result in a fine.)
- Check to make sure that your waste is being taken to an approved drop-off/landfill site.
- It is advised that parents teach their children from a young age to keep their environment clean, litter free and healthy.



CONTACT LANGEBERG MUNICIPALITY'S CALL CENTRE TO REPORT ILLEGAL DUMPING

☎ **0860 88 1111**

📞 **065 211 7822**

✉ **INFO@LANGEBERG.GOV.ZA**

We urge residents to take down the details of perpetrators and their vehicles, including registration numbers and, if possible, gather photographic evidence so that we can prosecute those who dump illegally.



SWAPPING WASTE FOR REWARDS: LANGEBERG'S RECYCLE SWOP SHOP

Last year Langeberg Municipality in partnership with MMA Healthcare Recruitment Agency, Robertson Angels, and Broadlake teamed up to create The Recycle Swop Shop.

The project began at Dagbreek Primary School and later expanded to include De Villiers and Vergesig Primary Schools. Kids from participating schools gather plastic waste and bring it to The Recycle Swop Shop. There, it gets weighed, and they receive vouchers they can use at the shop. Since it started last year, more than 1,600 children have collected 2.5 tonnes of plastic waste.

The Recycle Swop Shop visits schools every other week, depending on the school program and the availability of Robertson Angels volunteers. The shop mainly has items like pencils, erasers, rulers, notebooks, crayons, colouring pencils, sharpeners, tennis balls, soap, and more. Even though the project currently only runs in Robertson, there is optimism for expansion to other towns once sufficient funding is secured.

This project offers children valuable lessons about recycling, teamwork, and contributing to their community. There's a healthy spirit of competition and a genuine sense of enjoyment, accomplishment, and reward for their efforts.



TAKE CONTROL OF YOUR MUNICIPAL METER READINGS

with the *My Municipal Meters* App



**My Municipal
Meters**

You can now submit and keep track of your municipal water and electricity meter readings personally and directly via the My Municipal Meters app!

FEATURES

- Easy to submit your municipal meter readings.
- Avoid incorrect or estimated water and electricity readings.
- Capture your current meter reading and include a photo as evidence.
- View a full history of your readings on record.
- Analyse your consumption

HOW IT WORKS

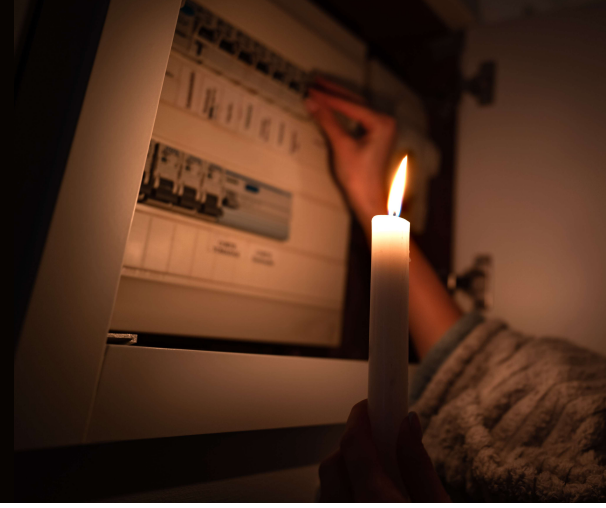
1. Download the My Municipal Meters app.
2. Register with your cell number or email address.
3. Select "Langeberg Municipality" as your Service Provider.
4. Enter your Municipal Account number.
5. Select the meter number, take a photo of the meter, enter the reading and submit.
(DO NOT enter decimal digits)

PLEASE NOTE THE FOLLOWING

- You may submit up to two readings per meter every month.
- All Meter readings are taken on the same day each month and submitted on or before the 10th of each month.
- Meter readings received after the 10th of each month will be processed with the next month's billing cycle.



BLACK OUT OF PRE-PAID METERS LOOM IF NOT UPDATED BEFORE 24 NOVEMBER 2024



All STS prepaid electricity meter software in South Africa are in the process to be updated to prepare for a Token ID (TID) Rollover on 24 November 2024.

Langeberg Municipality has appointed Syntell, to go door-to-door to configure all prepaid meters to accept the new STS Edition 2 tokens that will be generated from 24 November 2024. If this is not done, the prepaid meter will not be able to accept tokens and the user will be left without access to electricity.

PROJECT PROGRESS:

Since the inception of the project in October 2023 until the end of April 2024, a total of 9,525 (51.49%) electrical meters in Langeberg Municipality have been updated.

Residents must only allow authorized field staff with an official identity card to enter your premise and access your electricity meter. As Syntell field workers could change throughout the project timeline, view the most recent updated pictures on the **Langeberg Municipal Website (Click Here)**.

Did you miss Syntell's visit to your property?

We require our residents to respond to the "No Access letter" by contacting the Syntell Service Desk, to schedule an appointment.

Please note that an appointment cannot take place during loadshedding.

- Phone: 021 812 1877
- WhatsApp: 072 728 9229
- Email: servicedeskagents@syntell.co.za
- Langeberg Municipality: 0860 88 1111

The Syntell visit to your property will involve:

- An inspection of the electrical meter
- Gathering information about user
- Re-programme and enter special pair of key change tokens to existing electricity prepaid meters to comply with STS Edition 2

Prepaid meter users will need to recharge any vouchers you have already purchased. Once you have rolled over your software your prepaid meter will not accept any old tokens.

THESE FIELD AUDITORS COULD SOON VISIT YOUR PROPERTY TO UPDATE YOUR PREPAID METER



Gerrit Olivier
Field Supervisor



Michael Fox
Field Supervisor



Marvine Paulsen
Field Auditor



Markfred Ruiters
Field Auditor



Thimna Williams
Field Auditor



Buyelwa Maxego
Field Auditor



Siyasisanda Sokutapa
Field Auditor



Xolelwa Tshotso
Field Auditor



Lannwill Louw
Field Auditor



Chedele Beginsel
Field Auditor



Terrance Lizwane
Field Auditor



Ruwayne Lizwane
Field Auditor



Hyron Prins
Field Auditor



Aphelele Bunu
Field Auditor

GET READY TO VOTE



On the 29th May 2024, South Africans will go to vote for a government of their choice for the next 5 years.

What's new in the 2024 Elections?

For the first time in South Africa, people who are not associated with political parties may stand as independent candidates to contest National and Provincial Elections, thanks to the 2023 Electoral Amendment Act.

What are National and Provincial Elections?

National and Provincial elections are two different elections to choose representatives to the National Assembly and nine Provincial Legislatures. Although they are different elections, they are held on the same day nationwide.

When are the 2024 Elections?

South Africa's seventh democratic elections will be held on Wednesday, 29 May 2024 from 07H00 - 21H00. The election date has been proclaimed a public holiday by the President.

How many ballots will I get?

If you vote at the voting station where you are registered, you will receive three ballots, not just two as in the past such elections.

1. A National Ballot for the National Assembly (Parliament) where you vote for a political party only.
2. A Provincial Ballot for the Provincial Legislature of the province. This is a vote for an independent or party to fill the regional seats reserved in Parliament for the Western Cape.
3. The Regional National Assembly vote is for an independent or party for the Western Cape Provincial Legislature.

Because a region refers to the same territorial area as a province, the terms "regional" and "provincial" are simply to distinguish between the seats reserved for that region in Parliament (regional seats) and seats in the Provincial Legislatures of that province (provincial seats).

The change has come as a result of the Electoral Amendment Act that provides for the inclusion of independent candidates to run for office as a Member of Parliament in the National Assembly.

The Provincial Electoral Officer, Michael Hendrickse, said: "It's a significant milestone in the evolution of our democracy and, at its core, seeks to expand electoral participation. For example, the Western Cape will specifically be represented in the National Assembly through the regional seats."

So the 400 seats in the National Assembly are filled as follows:

- 200 are reserved for the regional seats. Each province thus gets a number of regional seats based on the number of voters in that province. Independents and parties contest for these seats.
- The remaining 200 seats in the National Assembly is filled by national PR lists of political parties only, as independents are already catered for on the regional ballot(s).

Check your registration status

- Send your ID number to 3182 (R1 per SMS)
- Use the IEC Whatsapp chatbot at 0600 88 0000;
- Contact the call centre during office hours at 0800 11 8000.

Follow Us on Social Media



**CONNECT WITH US FOR THE LATEST
LANGEBERG MUNICIPAL NEWS & UPDATES**



on Facebook - Langeberg Municipality



on X (previously Twitter) @Langeberg_Muni



on Instagram @langebergmunicipality

DID YOU KNOW?



YOU CAN ALSO INBOX US YOUR SUGGESTIONS, QUESTIONS AND NON-EMERGENCY SERVICE REQUESTS DURING OFFICE HOURS ON ANY OF THE ABOVE PLATFORMS.

INSTALLING A PRIVATE SMALL-SCALE EMBEDDED GENERATION SYSTEM IN LANGEBERG



CONNECTING ANY ALTERNATIVE ENERGY SYSTEM WITHOUT APPROVAL IS ILLEGAL AND PUT YOUR FAMILY, OUR EMPLOYEES AND THE ELECTRICITY GRID IN DANGER.



BEFORE APPROVING THE INSTALLATION AND PURCHASING OF A SYSTEM, THERE ARE KEY POINTS TO CONSIDER:

Before installing a Solar PV system, it makes economic sense to first become more energy efficient. By doing so, you will reduce the size and cost of the PV system you need. Consider installing an efficient water heater (solar water heater or heat pump), installing efficient lighting and switching to gas for cooking and heating. For tips go to www.savingelectricity.org.za.

Do not proceed with any alternative energy system installation until written authorisation has been granted by Langeberg Municipality following the relevant application.

If you are planning to install a system that connects to your distribution board and the Municipal connection in any way (even just for charging the batteries), you need to obtain written authorisation from Langeberg Municipality.

- Click here to [apply online](#) for authorisation: Use the "Applicant Login" to [Register](#). The Registration process is simple and easy. Thereafter you can [Login](#) and begin the authorisation process by creating a New Application.
- If you prefer to print an application form, you can find all the [necessary documentation here](#).

Stand-alone systems must be registered with the Municipality but are not required to go through the full authorisation process.

Backup generators must also be registered with the Municipality.

View the [REQUIREMENTS FOR ALTERNATIVE ELECTRICAL GENERATION BELOW 1 MVA here](#).

This includes solar photovoltaic systems (including Solar photovoltaic Geysers), Uninterrupted power supplies, Alternative power supplies, Peak shaving or any additional power source equipment and LV standby generators in the Municipality's Licensed area of supply.

For systems larger than 1MVA, please contact the Electrical Department directly at ae@langeberg.gov.za

FOLLOW THESE KEY POINTS WHEN CONSIDERING THE PURCHASE AND INSTALLATION OF AN ALTERNATIVE ENERGY - OR BACK UP SYSTEM:

1. Obtain authorisation from Langeberg Municipality prior to purchase and installation. Make use the [online system here](#).
2. Obtain a structural assessment of your roof
3. No need to submit building plans (PV system) - unless the panels protrude more than 600 mm above the highest point of the roof, or they are raised more than 1.5m above any point on the roof, or if ground mounted, the panels in their installed position project more than 2.1m above the natural/finished ground level.
4. Buy the correct inverter: If you are planning to install a system that connects to your distribution board and the Municipal connection in any way (even just for charging the batteries), be sure to use a NRS097 certified inverter.
5. Check PV panel standards: At the very least, ensure that the PV panels you will use have a Certificate of Compliance for the IEC standard: EC 61215 – Crystalline silicon terrestrial PV modules. IEC standards are the international version of the SABS and are a good indication of panel quality. Ask your service provider for proof.
6. Store batteries safely: If you are installing batteries, make sure that they are stored in a properly racked, well ventilated, dry room and in accordance with the Occupational Health and Safety (OHS) Act, Act 85 of 1993.
7. For quality installations, make use of an installer accredited by SAPVIA who can issue a Green Card for your installation. See www.pvgreencard.co.za

For more information about Rooftop Photovoltaic Systems please contact
Mr C Opperman at 023 626 8266 or
ae@langeberg.gov.za

ALL DOCUMENTS RELATING TO ALTERNATIVE ENERGY GENERATION ARE AVAILABLE HERE.

good reads

Africa Month | Afrika Maand | Inyanga ye-Afrika

May is Africa Month. Celebrate the diverse and vibrant continent of Africa. Delve into compelling narratives, rich histories, and powerful voices that capture the essence of Africa's cultures, struggles, and triumphs. Go on a literary journey through Africa's landscapes, peoples, and stories. [Click here for Africa Month e-books.](#)



Mother's Day BOOK SELECTION



[CLICK HERE](#)



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You'll find the same great titles from your library in a modern, easy-to-use app. Plus, you can enjoy offline reading, Apple Carplay and Android Auto support, push notifications, and more.

Your loans, holds, and wish list will be waiting for you in Libby. Learn more at meet.libbyapp.com.



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App Store



GET IT ON
Google Play

POTHOLE REPAIR PROGRAMME MAY 2024



Langeberg Municipality urges the community to log complaints of potholes, uneven road surfaces, damaged pavements and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail info@langeberg.gov.za

Reported potholes will be added to the programme.

Roads with high volume of traffic are prioritised. All potholes reported will receive attention according to the programme.

The civil works team do their best to stay on schedule, but it is subject to the weather and other urgent matters that require the team's attention such as pipe bursts, stormwater issues and breakdowns among other things.

POTHOLE REPAIR PLAN

ASHTON	BONNIEVALE	McGREGOR	MONTAGU	ROBERTSON
6 - 10 MAY 2024				
• Faleni • Wenzile Ave • Kwinana • Zwedala	• Reitz • Bester	• Church • Barry	• Badskop • Wessels • Castle • Fouche	• Langeberg • Malva • Kloof • Heuwel • Jubel • Iris
13 - 17 MAY 2024				
• Mantlana • Matoti • Mtebe • Mketsu	• Rigg • Hoop • Tuin	• Tindall • Buitekant	• Berg • Tanner • Bree • Kort	• Eerste Ave • Rivier • Hokim • Sonskyn • Park • Tindall
20 - 24 MAY 2024				
• Jakaranda • Acacia • Uitspan • Faure	• Waterkant • Forrest	• Voortrekker	• Eyssen • Thommpson • Van Zyl • Rossouw	• Rolbos • Lusernbos • Doringbos • Bloekombos • Bloubos
27 - 31 MAY 2024				
• Voortrekker • Barry • George • Buitekant	• Kanaal • Muller	• Keerom	• Burger • Krom	• Burwana • Hani • Biko • Mzola



LANGEBERG MUNICIPAL DAM LEVELS: 06 MAY 2024

APPRECIATE EVERY DROP

Let us always be pro-active in saving water.

ROBERTSON

100%

DASSIESHOEKDAM

100%

KOOSKOKDAM

MONTAGU

14%



BO-DAM

50%

ONDER-DAM

MCGREGOR

100%

VAALDAM

92%

ROOIDAM

100%

DRINKWATERDAM

ASHTON

50%

STOORDAM

ALL TOWNS

46.5%

41.8% Last year

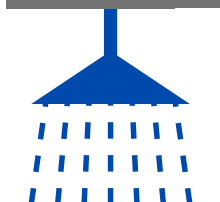
BRANDVLEI DAM

**PLEASE REPORT
WATER MISUSE
AND LEAKS AT
0860 88 11 11**

HOW TO SAVE WATER AT HOME

TURN OFF TAPS

While washing, brushing, shaving...



TAKE SHORTER SHOWERS

instead of a bath. Close the tap, soap up, then turn water back on to rinse.



FIX

Leaking taps, pipes and toilets.

SAVE A FLUSH

and install a water-saving toilet flush system.



WASH ONLY FULL LOADS OF CLOTHES AND DISHES.

USE GREY WATER

Re-use water from baths, showers and washing to: flush toilet, wash car, wash floor, water the garden.



MUNICIPAL NOTICES

REFUSE REMOVAL ON PUBLIC HOLIDAY: 29 MAY 2024

Due to the National and Provincial Elections on 29 May 2024, the Municipality needs to reschedule the collection of waste.

Your waste will not be removed on Wednesday 29 May 2024, but on Thursday 30 May 2024. Waste facilities will be closed.

For any enquiries related to waste treatment, composting, illegal dumping, street cleaning, and awareness programmes, contact Glen Slingers at 023 616 8000 or email GSlingers@langeberg.gov.za

VOTER CAN NOTIFY THE IEC TO CHANGE VOTING STATION BEFORE 17 MAY 2024

Please be reminded that voters can still apply for a Section 24A Notification in terms of the Electoral Act which allows the voter to notify the IEC that they want to vote on 29 May at a voting station other than where they are registered. Submissions of Section 24A Notifications are open until 17 May 2024. To check at which voting station you are registered at, you can SMS your ID number to 32810.

CLICK HERE 

SCAM ALERT: MUNICIPAL ELECTRICITY BLOCKED CALL

Be aware of a phone scam calling residents and claiming their electricity supply will be cut unless an immediate payment is made to a bank account. Do not make any payments to account information that are provided over the phone.

CLICK HERE 

REVISION OF IRRIGATION WATER SUPPLY IN ROBERTSON AND MCGREGOR FOR THE NEXT FINANCIAL YEAR

The supply of irrigation water in Robertson and McGregor will be revised on 1 July 2024. If you want to make any changes to your irrigation water supply, please complete the form ([click here to download](#)) and send it back to us on or before 31 May 2024. If no application is received, it will be accepted that the status quo of the irrigation water supply to your erf has to be maintained.

CLICK HERE 

CLICK HERE FOR MORE NOTICES AND MUNICIPAL INFORMATION

12 ways to save electricity at home



Use sunshine

Dry laundry using sunshine whenever possible, not the tumble dryer. For rainy days, use drying racks indoors.



Adjust shower

Install an energy and water efficient showerhead. These use up to 40% less hot water and will save you money on your electricity bill.



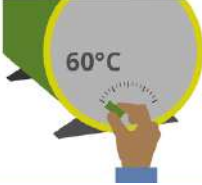
Seal gaps

Seal or block gaps around windows and doors to keep heat from escaping and cold drafts from breezing in.



Switch to gas

Use gas for cooking. Gas is more efficient than electricity and you have the added bonus of still being able to cook during power outages.



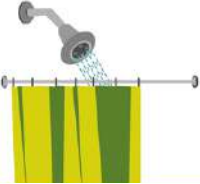
Turn down

Turn down your geyser temperature to 60°C. This will save you up to 5% on your electricity bill.



Replace bulbs

Replace regular bulbs with energy-saving ones that use 6 times less electricity.



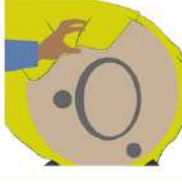
Shower instead

Take a shower instead of a bath. You'll save up to 80% in water and use 5 times less electricity than heating a bath of water.



Slow cook

Bring food to a boil then place hot pot in an induction cooker. The retained heat slow-cooks, saving up to 60% on energy.



Cover up

Fit your geyser with a geyser blanket. It prevents heat loss, reducing the cost of electricity needed to keep water hot.



Switch off

Switch off appliances at the wall and pull out chargers. This could save you up to 6% of your electricity bill.



Insulate

Insulate your ceiling. It slows heat loss, making your home up to 5°C warmer in winter, saving up to 16% of your electricity annually.



Wrap it

Insulate your hot water pipes. This prevents heat loss, reducing the cost of electricity needed to keep water hot.



WATER RESULTS - APRIL 2024



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
Inflow ML						
pH (at 25°C)	≥5.00 - ≤9.70	7.22	7.37	7.3	7.3	6.14
Conductivity (at 25°C)	≤170	107	126	82.9	82.9	<5
Turbidity (NTU)	≤1.0 Operational ≤5.0 -Aesthetic	1.5	1.3	0.52	0.52	1.6
Colour (mg/L as Pt)	≤15	<4	5	<4	<4	<4
Aluminium (µg/L as Al)	≤300	156	206	167	554	253
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	<20	34	<20	<40	24
Free Chlorine (mg/L)	>0.0 - ≤5	1.9	0.73	0.15	>5	1
E.Coli (cnt/100ml)	Not Detected	<1	<1	<1	<1	<1
Total Coliform Bacteria	≤10	<1	<1	<1	<1	<1

**CLICK HERE FOR MORE
WATER RESULTS**

LANGEBERG MUNICIPALITY 24/7 CALL CENTRE
0860 88 111



WHATSAPP: 065 211 7822

LANGEBERG'S DEDICATED FIRE LINE:
023 615 8911

LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

NATIONAL EMERGENCY NUMBERS

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND
MOUNTAIN FIRES
CAPE WINELANDS DISTRICT
MUNICIPALITY CALL CENTRE:**
021 887 4446



BUREAU OF MISSING PERSONS
021 918 3512 / 3449 / 3452



MOUNTAIN RESCUE
021 948 9900



**POISONS INFORMATION
HELPLINE OF THE W-CAPE**
0861 555 777



**HEALTH FACILITIES IN THE
LANGEBERG MUNICIPAL AREA**

HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 615 3288/3323
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

DENTAL CLINIC

ROBERTSON - 023 626 1602

CLINIC TIMES:

**07:30 - 16:00
(MON - FRI)
(CLOSED ON PUBLIC HOLIDAYS)**



SNAKE CATCHER
063 556 6338



**GENDER-BASED VIOLENCE
COMMAND CENTRE**
0800 428 428 or *120*7867#