

EXPRESS

EDITION 121 - AUGUST 2024



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EMPOWERING WOMEN, EMPOWERING HUMANITY: CELEBRATING WOMEN'S DAY 2024 IN LANGEBERG



This year on Woman's Day, we proudly celebrate the amazing women of Langeberg. This year's theme, "Empowering Women, Empowering Humanity: 75 Years of Women's Rights", encourages us to look back at our achievements and commit to a future where everyone is treated equally.

We've made significant progress since the early days of women's rights. In Langeberg, we see the hard work and contributions of women in every part of our community. From teachers who shape young minds to farmers and agri workers who work the land, from business leaders who bring new ideas to life to activists who fight for change, the women of Langeberg play crucial roles in our society.

But even with our progress, there are still challenges. Issues like gender-based violence, economic inequality, and limited opportunities for women remain. It's our responsibility to address these issues and ensure every woman has a chance to succeed.

In Langeberg, we are dedicated to helping women thrive. We support their education, encourage women in leadership, and make sure our policies promote equality. We are also creating spaces to highlight women's achievements and voices.

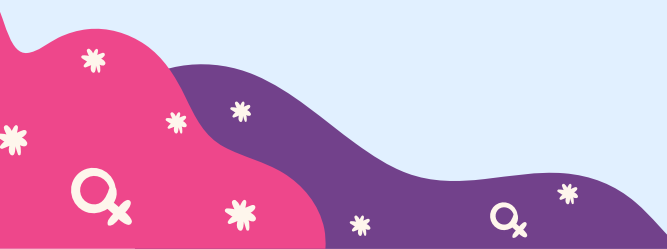
Empowering women isn't just about fairness; it's vital for our community's growth and success. When women are supported, they help our society grow and improve in many ways. By investing in women's potential, we are working towards a brighter and more just future for everyone.

On this Women's Day, let's honour the incredible women who have come before us and those who continue to make a difference. Let's also commit to working towards equality by challenging unfair practices and supporting women's efforts.

Thank you to all the women in Langeberg for your strength and dedication. Your efforts inspire us all. Let's continue to work together for a future where every woman's potential is recognised and celebrated.

Happy Women's Day!

Warm regards,
Alderman SW van Eeden
Executive Mayor





The month of July 2024 sped by so quickly, I can hardly believe that it is time again to write the next MM's Corner.

This month of July 2024 has been extremely busy, and have been filled with a number of activities and accomplishments. I will endeavour to reflect only on a few.

The month of July every year is not only the start of our new financial year, during which projects and programmes commence in respect of our Capital and Operational Budgets, but it is also the period of two months, July and August of every year, during which the Annual Financial Statements and the Annual Performance Report must be compiled, for submission to the Auditor-General of South Africa, by 31 August 2024. The Annual Financial Statements are prepared in-house by our CFO, Mr Mava Shude, which in local government sector is a remarkable achievement.

As reported in the previous month's newsletter, our new Director of Engineering Services, Mr Deon Louwrens, also successfully took up office with effect from 1 July 2024. Mr Louwrens, a Professional Engineer, brings with him a wealth of experience to

Langeberg Municipality and we welcome him to the municipality and trust that this will be the start of a fruitful relationship, and taking our Directorate: Engineering Services from strength to strength.

During the month of July 2024, the Institute for Municipal Public Safety of South Africa, held its Western Cape Conference in Prins Albert from 17 to 19 July 2024. I was privileged to attend the conference together with the Acting Community Safety Co-ordinator of the Langeberg Municipality, Ms Esmarelda Fortuin. A comprehensive news item appears elsewhere in this newsletter, covering the event. Representatives from all 30 municipalities in the Western Cape attended the conference.

The Bonnievale Local Tourism Association was officially launched at a glamorous event on 12 July 2024. It is the first time that Bonnievale will have its own local tourism association to market Bonnievale and surrounding areas. The Langeberg Municipality made grant funding available towards the operational and project budget of the Bonnievale Local Tourism Association, in similar fashion as it has been funding the Robertson, Montagu and McGregor LTA's over the past years. We wish Bonnievale LTA all the best in their future endeavours.

Our Directorate: Economic-, Social- and Integrated Services hosted a most successful Youth Development Expo on 25 July 2024 at the Callie de Wet Sports Grounds. Members of the Langeberg Youth were afforded the opportunity to meet and interact with various institutions in respect of career opportunities.

Twenty five exhibitors participated in the event and had stands where the youth were welcome to gather career path information and interact with representatives from exhibitors. More than 350 youth attendees were recorded, and I wish to congratulate Ms Matthys and her team on this wonderful initiative.

During July 2024, the 3-year Tender for the provision of a professional traffic law enforcement system, including camera equipment, was successfully awarded and the contract signed.

This measure is most welcome and has been repeatedly requested by the Langeberg public, and will see speeding- and traffic violations significantly being dealt with. A friendly warning is issued to all those who are used to speeding on Langeberg roads and/or ignoring traffic signs, that traffic cameras, manned by professional

traffic officials will be back on our roads, and that fines for violations will be issued.

Another 3-year contract that was successfully awarded, was to a professional service provider that administers an independent "Ethics and Fraud Hotline". This contract will come into effect from 1 August 2024, where members of the public will be able to report suspicious activities to an independent service provider via a Toll-Free Number.

This number will be continuously published by Langeberg Municipality on all its media platforms. The responsibility for responding to hotline reports falls within the Office of the Municipal Manager, with the Chief Audit Executive of the Internal Audit department, Mr Ayanda Mati.

In closing, I wish to pay tribute to all our women in Langeberg. On 9 August 2024, we will be celebrating Women's Day, and it is my sincere wish that each and every woman, be appreciated and recognized on this special day, for their invaluable and selfless contributions that they make to our daily lives.

Mr Danie Lubbe
Municipal Manager

Protect Kids from Poison



Label all poisonous products and store in a locked cupboard away from children.

What to do if you suspect your child has been poisoned



1. Seek medical care immediately. Take the label or pesticide with you to the doctor/clinic/hospital
2. Do not force your child to vomit and do not give them milk
3. Rinse the child's mouth or skin with water

For all poisoning emergencies, 24/7 contact the: POISONS INFORMATION HELPLINE 0861 555 777



More than 340 young adults (ages 16-35) from the Langeberg Municipal Area attended the Langeberg Youth Expo at the Callie De Wet Hall in Robertson on 25 July 2024. The expo was targeted at 16- to 35-year-olds looking to launch or sustain their businesses or further their education.

The day kicked off with a welcoming address by Mr. Daniël Lubbe, the Municipal Manager. Following this, Mrs. Celeste Matthys, the Director of Economic, Social, and Integrated Development Services, shared the purpose of the Youth Expo, highlighting the importance of the event in fostering growth and development among the youth.

The highlight of the expo was undoubtedly the exhibitions, where attendees had the chance to engage directly with representatives from various sectors. These interactions provided not only information but also inspiration, encouraging the youth to pursue their dreams with renewed energy.

The expo featured engaging exhibits and informative sessions from a wide range of organizations. We extend our heartfelt thanks to all participants who made the event a success:

- ABSA Robertson
- Bluepeers Praxis
- Cape Agency for Sustainable Integrated Development in Rural Areas (Casidra)

- Cape Winelands District Municipality
- Chrysalis Academy
- Department of Agriculture, Land Reform and Rural Development
- Department of Economic Development and Tourism
- Department of Labour
- Department of Local Government
- Department of Social Development
- Electoral Commission of SA (IEC-SA)
- Future Flyers Cape Town
- Gauteng City College
- iStudent Academy
- Local Government Sector Education and Training Authority (LGSETA)
- Lwazi Enrichment Centre
- MANCOSA
- Old Mutual
- SAPS Robertson
- Skills4All
- Small Enterprise Development Agency (SEDA)
- STATSSA
- Stellenbosch Business School (Stellenbosch University)
- West Coast College
- Western Cape College of Nursing

The Youth Expo proved to be a resounding success, leaving everyone eagerly anticipating the next opportunity to come together and make dreams a reality.



LANGEBERG YOUTH EXPO 2024





MANDELA DAY: COMMUNITY SPIRIT SHINES BRIGHT IN LANGEBERG

Mandela Day, celebrated annually on July 18, serves as a global call to action, urging individuals and organizations to engage in acts of kindness to make a positive impact in their own communities. This year, the Langeberg Municipal Area answered that call with resounding enthusiasm through a series of heartwarming events.

A Day of Collaboration at Joseph Matwa Old Age Home

In a heartfelt tribute to the late Nelson Mandela, a collaborative effort brought together various stakeholders to dedicate 67 minutes of service at the Joseph Matwa Old Age Home.

The collaboration included the Langeberg Municipality, Department of Health (DOH), South African Police Service (SAPS), Department of Correctional Services (DCS), Helpende Handjies, Old Mutual, and AVBOB. Their unified efforts aimed to provide comfort and care to the elderly residents of Joseph Matwa and Schoongezicht Service Centre.

The day was filled with acts of kindness and generosity. Volunteers engaged in cleaning the venue, ensuring the surroundings were spotless and inviting. With a focus on keeping the older persons warm and comfortable, stakeholders distributed blankets, scarves, and caps along with donations of vegetables and other essential goods from various donors. The Department of Health provided essential health services, while Helpende Handjies offered beauty care, adding a touch of pampering to the day.

This event not only commemorated Nelson Mandela's legacy but also demonstrated the power of community and collaboration in making a positive impact.



MANDELA DAY: COMMUNITY SPIRIT SHINES BRIGHT IN LANGEBERG

Community Spirit Shines in Robertson

In Robertson, over 800 residents participated in various volunteer activities, including picking up rubbish at designated sites, assisting at community soup kitchens, and setting up pop-up swap shops. The clean-up project was driven by the Langeberg Christian Commerce Community Network, with support from the Langeberg Municipality, South African Police Service, Secunet, Panorama Soup Kitchen, Môreson Soup Kitchen, AGS Church, and AFM Nkqubela Church.

Residents conducted clean-ups in Môreson, Droehuwel, Dorpsig, Panorama, Extension 15, and Nkqubela, collecting waste that was responsibly sent for recycling. As an incentive, participants could swap points earned for each rubbish bag filled with clothing, blankets, toys, or food items at the pop-up swap shop.

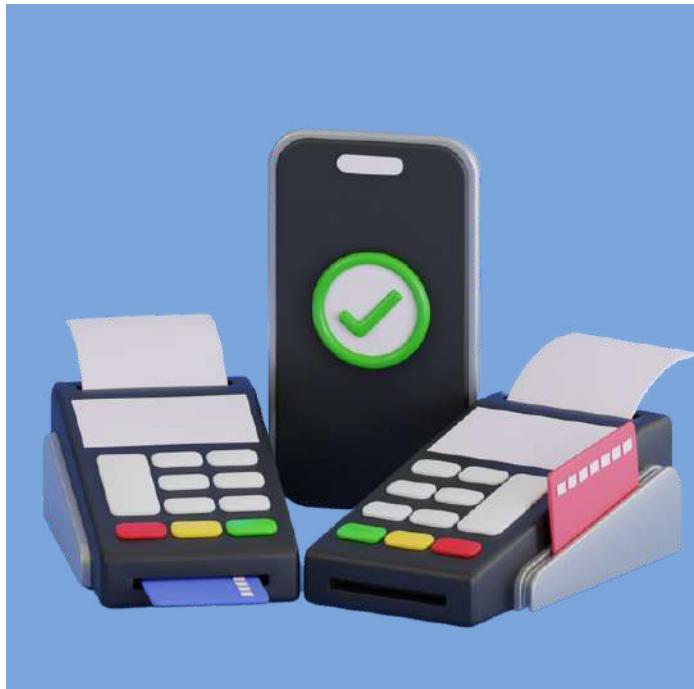
The success of the day was a testament to the power of collective action. The community's efforts significantly improved the environment and demonstrated how small acts can make a big difference. As the day concluded, participants were treated to hot soup for lunch, provided by the VGK, Panorama, and Môreson Soup Kitchens, with the help of generous food and financial donations.

Everyone involved can be proud of their efforts, showing how even small contributions can collectively lead to significant improvements in our community.

Do Your Part

It's never too late to get involved in a community initiative. Whether by offering your time, your expertise, donating food, or making a financial contribution, every effort counts. By working together, we can continue to honor Nelson Mandela's legacy and make a positive impact in our communities.





PAYMENT DATE OF MUNICIPAL ACCOUNT CHANGED TO THE 15TH OF EACH MONTH

Starting July 2024, Langeberg Municipal accounts will be billed at the end of the month and will be payable by the 15th of the following month.

How does this affect my bill?

Account received in July and payable on the 15th of August 2024 will have approximately more than 40 days reading cycle, because meter readers will only start reading for the mentioned account on the 27th of June 2024.

Since the account will cover more days, please take note that a portion of the account will be billed against the old financial year tariffs and a small portion, if applicable, will be billed against the new financial year's increased tariffs. If you wish to have a 30 day account, please load your meter readings on the My Municipal Meter app (available on Google's Playstore, Apple's Appstore or the Huawei App Gallery) or send a mail to debiteure@langeberg.gov.za. The last reading date will be displayed on the June 2024 account.

Account circulation and email statements:

Account statements will be sent by electronic mail at the end of each month after monthly billing is completed. Posted statements will be sent to the Post Office by no later than the 5th of each month.

If you want to receive your account via email, please send a request to debiteure@langeberg.gov.za or visit your nearest Municipal office. You can also view your municipal bill through the Collab Citizen App once you're registered.

When do I need to start paying by the 15th?

The bill you received in June had to be paid by July 7, 2024. Then, the next bill you received in July will be due by August 15, 2024. Subsequent bills will follow the pattern of being payable by the 15th of each month.

Monthly debit orders:

Monthly debit orders will continue as normal and be deducted on the 7th of each month. If you wish to arrange for a monthly debit order, please send the details to debiteure@langeberg.gov.za or visit your nearest Municipal office.

What if I miss getting my bill?

If you haven't received your bill by the 15th of the month, please reach out to us. We can send it to you digitally, or you can visit your nearest municipal cashier.

You can also view your municipal bill through the Collab Citizen App (available on Google's Playstore, Apple's Appstore or the Huawei App Gallery) once you're registered.

Download the app here: <https://onelink.to/jjzt2k>.

Alternatively, you can proceed with the payment based on the average amount of your municipal account.

Need more assistance?

Feel free to contact your nearest Langeberg Municipal Office or send an email to Debiteure@langeberg.gov.za

HOW TO READ YOUR MUNICIPAL ACCOUNT STATEMENT

With the transition to a new financial system on July 1, 2024, the Langeberg Municipality Finance Department would like to notify you of significant changes to the layout and billing content of your municipal account statement.

The new system, Sage, differs from our previous system, Promun, resulting in several changes to the layout and billing methods.

Key Changes to Note:

1. Reading Dates and Readings:

- As mentioned in the advertisement on June 10, 2024, the account for July will cover a period of more than 40 days. The amount shown under "Balance Brought Forward" is not an arrears amount but rather reflects the billing for usage in the old financial year ending 30 June 2024, and the other billing will reflect the new financial year's usage, starting from 1 July 2024.

2. Separate Billing for Water Consumption and Basic Charges:

- Under Promun, the billing for consumption and basic charges were combined into one amount.
- With Sage, the basic charge is now billed separately from consumption.

3. Property Rates:

- All residential property rates have been switched to monthly billing as advertised. Property rates will now be billed every month, with the rebate shown separately. For example, "Impermissible" refers to the first R15,000, and "Reduction" refers to R65,000, showing the rand values for the rebate.
- An application is required should you wish to change your property tax payment to be made annually. Application forms can be obtained from rates@langeberg.gov.za

Do you need assistance?

We encourage you to contact the clerks at your nearest municipal office if you have any queries regarding your latest municipal account.

You can also reach out to our offices by sending an email to debiteure@langeberg.gov.za.

Thank you for your attention and cooperation as we transition to the new system.

Contact Information:

- Email: debiteure@langeberg.gov.za
- Visit your nearest Municipal office for in-person assistance.

CLICK HERE TO READ IN AFRIKAANS

RELATED ARTICLES

- CHANGE TO MUNICIPAL ACCOUNT PAYMENT DATE
- APPLICATION TO CHANGE MONTHLY PROPERTY TAX TO BE LEVIED ANNUALLY
- MY MUNICIPAL METERS APP - TAKE CONTROL OF YOUR MUNICIPAL METER READINGS
- RE-APPLICATION OF INDIGENT SUBSIDY FOR A THREE-YEAR PERIOD STARTING JULY 2024



PRE-PAID ELECTRICITY TARIFF INCREASE

From 01 July 2024, electricity tariffs in Langeberg Municipality increased by 12.72%. The increase is determined by the National Energy Regulator of South Africa (NERSA) and implemented according to Langeberg Municipality's approved budget for 01 July 2024 - 30 June 2025.

UNDERSTAND BLOCK TARIFFS:

Electricity is billed by Inclining Block Tariffs that work as steps. There are 4 tariff blocks.

Starting with zero kWh units on the 1st of each month, the cost per unit of electricity begins at the lowest tariff and increase as the household's electricity consumption move into a higher tariff block throughout the month.

You will pay R100,50 for the first 50kWh that you purchase each month. After that, consumption moves to the second usage block at a higher price per unit, totaling R777,00 for 300kWh. The unit price increases in the third block, giving you 250kWh for a total of R912,50. Once you have used R1790,00 worth of electricity in total for the month, your usage will go above 601kWh, from which you will be charged the maximum block rate of R4,29 per unit.

To save on this expense the household should

- Get an understanding how block tariffs work.
- Monitor usage.
- Try to keep electricity consumption below these higher thresholds.
- Purchase only the amount needed for the month. On the 1st of each month you start anew from the first block at the lowest rate.

The primary objective of this tariff structure is to cushion the impacts of rising utility costs on vulnerable households and to promote energy saving.

ELECTRICITY RATES ARE NOT AFFECTED BY THE POINT OF SALE YOU CHOOSE:

Whether you purchase electricity directly from the municipality, an outside vendor, online banking or from an app, the tariff remains the same.

THE RATE YOU PAY PER UNIT CAN BE AFFECTED BY:

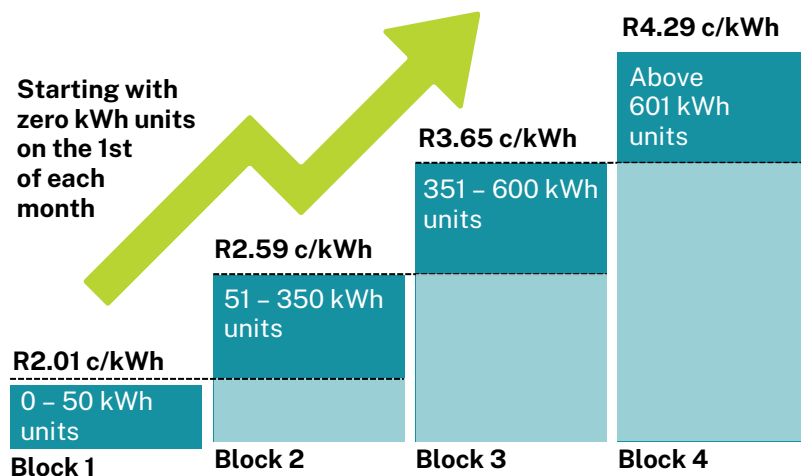
- The consumption block you are in when making the purchase.
- If your municipal account is in arrears, 60%-90% of the pre-paid electricity purchase are automatically deducted to pay a portion of the outstanding debt.
- If your electricity supply is not from Langeberg Municipality but a third party electricity provider.
- If you are a registered indigent household the first 50kWh units will be free.

RESIDENTIAL BLOCK TARIFFS FROM 01 JULY 2024

NEW UNIT PRICE AFTER THE 12.72% INCREASE

	SINGLE PHASE CONNECTION ≤60 AMP)	PREVIOUS PRICE VAT INCL.	PRICE FROM 01 JULY 2024 VAT INCL.
Block 1	0 – 50 kWh	R1.78 c/kWh	R2.01 c/kWh
Block 2	51 – 350 kWh	R2.30 c/kWh	R2.59 c/kWh
Block 3	351 – 600 kWh	R3.24 c/kWh	R3.65 c/kWh
Block 4	Above 601 kWh	R3.80 c/kWh	R4.29 c/kWh

UNIT PRICE AS LEVEL OF CONSUMPTION INCREASE



EXAMPLE OF MONTHLY USAGE COST DIFFERENCE

Amount (Vat Incl)	Previous (Units)	from 1 July 2024 (Units)	Difference (Units)
R 100,00	54,78	49,75	-5,03
R 200,00	98,26	88,42	-9,84
R 300,00	141,74	127,03	-14,71
R 400,00	185,22	165,64	-19,58
R 500,00	228,7	204,25	-24,45
R 600,00	272,17	242,86	-29,31
R 700,00	315,65	281,47	-34,18
R 800,00	359,13	320,08	-39,05
R 900,00	401,85	356,16	-45,69
R 1 000,00	432,72	383,56	-49,16
R 1 100,00	463,58	410,96	-52,62
R 1 200,00	494,44	438,36	-56,08
R 1 300,00	525,31	465,75	-59,56
R 1 400,00	556,17	493,15	-63,02
R 1 500,00	587,04	520,55	-66,49

For enquiries contact Langeberg Municipality's finance department at 023 615 8000, debiteure@langeberg.gov.za or visit your nearest municipal office.

PRE-PAID ELECTRICITY DEDUCTIONS WHEN YOUR ACCOUNT IS IN ARREARS

When a municipal account of a pre-paid electricity user is in arrears, a portion of their pre-paid electricity purchase will automatically be deducted and paid towards settling a portion of their outstanding debt. As per the Credit control and debt collection policy.

IF YOUR ACCOUNT IS IN ARREARS, YOUR PRE-PAID ELECTRICITY WILL BE RESTRICTED IN THE FOLLOWING WAY.



Duration of arrears on municipal account.



Percentage of pre-paid purchases automatically deducted towards crediting your arrears account.



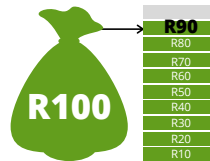
Percentage of pre-paid purchases remaining towards electricity usage.



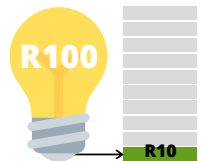
IF NO PRIOR PAYMENT ARRANGEMENT HAS BEEN MADE, DEDUCTIONS WILL BE MADE AS FOLLOWS:

**1 Month in arrears
(30 Days and more)**

**- 90% deducted
towards outstanding debt**



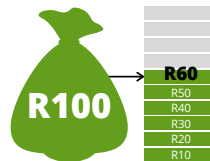
**10% remain
towards electricity units**



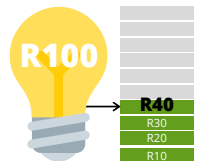
IF PRIOR PAYMENT ARRANGEMENT IS MADE, DEDUCTIONS WILL BE MADE AS FOLLOWS:

**1 Month in arrears
(30 Days - 59 Days)**

**- 60% deducted
towards outstanding debt**

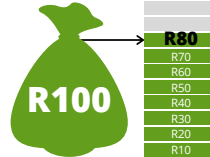


**40% remain
towards electricity units**

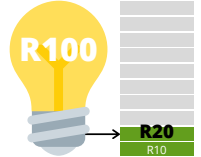


**2 Months in arrears
(60 Days - 89 Days)**

**- 80% deducted
towards outstanding debt**

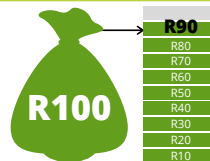


**20% remain
towards electricity units**

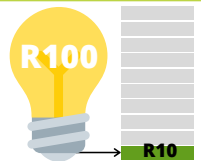


**3 Months in arrears
(90 Days and more)**

**- 90% deducted
towards outstanding debt**



**10% remain
towards electricity units**



Through this policy enhancement the municipality is providing assistance to residents to make special arrangements for outstanding accounts and to avoid getting your electricity blocked when an account is in arrears. We are inviting consumers to contact us for a payment arrangement to prevent the limitation of services.

Should a consumer however not want this auxiliary service to apply to them, they can contact the Credit Control office and indicate that they would rather prefer their account gets blocked for electricity, should it be in arrears.

To make a payment arrangement, visit or contact the Credit Control Office at your nearest municipal office.

Ashton
023 615 8000

Bonnievale
023 616 8000

Montagu
023 614 8000

McGregor
023 625 1630

Robertson
023 626 8200

INDIGENT APPLICATIONS

Please take note that all approved indigent subsidies have expired on 30 June 2024.

Households are required to re-apply for this subsidy before the start of every new financial year for implementation from the 1st of July.

During May to June 2024, Langeberg Municipality advertised and held community outreach sessions for assistance with the indigent application process. If your household missed the opportunity or your situation has changed, the municipality will accept application submissions at any of your nearest Langeberg Municipal office throughout the year.

Qualification criteria:

- Applicable to households on residential property.
- Owner of only one property in the Republic of South Africa.
- Only the account holder may apply for Indigent.
- Full-time occupant (Tenant) of the residential property or where the registered owner is unable to occupy the property.
- Joint household income must not exceed R4400.00 per month.

Documentation needed:

- Copy of ID and birth certificates of everyone staying on the property.
- Proof of income of everyone staying on the property, i.e. pay slips, bank statements or an affidavit for unemployment or self-employed.
- Latest municipal account.
- Electricity purchase receipt/ Meter number.

HOW TO SAVE ELECTRICITY

By following these tips you will contribute greatly towards reducing your electricity consumption and your bill.

- Switch off lights and a laptop when not in use. Some appliances with flashing lights and remotes should rather be switched off at the wall (TV, DVD player, sound bar, gaming consoles, printer, microwave, chargers, etc.).
- Boil just enough water for the number of cups of tea or coffee you're making.
- Replace old light bulbs with new energy efficient light bulbs (LEDs and CFLs).
- Insulate your geyser and hot water pipes to reduce heat loss to make your water system more efficient.
- A shower use less water than a bath, especially if you use a water-efficient showerhead, you are doubling your efforts to save on hot water, which means less work for your geyser.
- Wash your clothes and hands in cold water.
- Use gas or fire for cooking.
- To avoid using a electrical heater, control the home temperature by insulating the ceiling, repair window seals, insulate windows with bubble wrap, fill any floorboard gaps or add a large rug, and place a draft stopper at doors. Dress appropriately for the weather, use blankets, a hot water bottle or light a fire to stay warm.



PHASE 2: DO-IT-YOURSELF

UPDATE YOUR PREPAID ELECTRICITY METER BEFORE 24 NOVEMBER 2024

All STS prepaid electricity meter software in South Africa is being updated to prepare for a Token ID (TID) Rollover on 24 November 2024.

The do-it-yourself phase of the project began on 01 July 2024. This process enables consumers to update their own meters. If this is not done, the prepaid meter will be unable to accept tokens, leaving the consumer without access to electricity from 24 November 2024.

UPDATE YOUR PRE-PAID ELECTRICITY METER YOURSELF BY FOLLOWING THESE EASY STEPS:

1

Prepaid meter users should recharge any previously purchased vouchers before they enter the codes to update the meter. Before updating your pre-paid electricity meter, ensure that any previously purchased electricity vouchers have been processed into your meter box.

2

Purchase electricity from your normal vendor or online channel. If your pre-paid electricity meter box has not yet been updated, the system will provide three 20-digit token numbers on your slip. All three tokens must be entered into the meter in the order that they appear.

3

Enter the first 20-digit token numbers and wait for it to accept. Next, enter the second 20-digit token number and wait for it to accept. Finally, enter the third 20-digit token to recharge your units as usual.

4

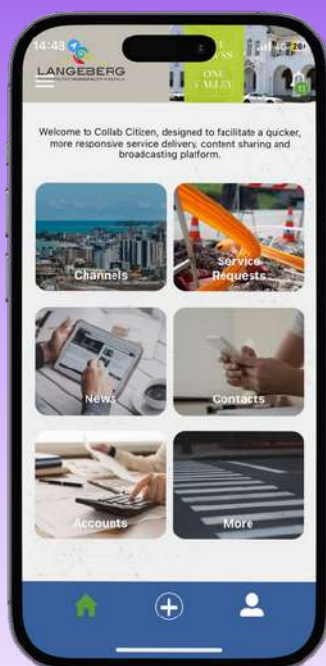
Any purchase thereafter will contain only the usual 20-digit token.

5

Should you have any queries or need assistance, contact the Syntell Service desk at:

- Phone: 0218121877
- WhatsApp: 0727289229
- Email: servicedeskagents@syntell.co.za

CONNECT WITH LANGEBERG



COLLAB CITIZEN

Easily log service requests, including a GPS location pin, description, and images. Users will also be able to monitor the progress of logged service requests.

CLICK HERE OR SCAN QR CODE TO DOWNLOAD APP



WHATSAPP CHANNEL

Stay up to date with municipal news, service related issues, and events in the Langeberg Municipal area.

CLICK HERE OR SCAN QR CODE TO FOLLOW OUR CHANNEL



MY MUNICIPAL METERS

Submit and keep track of your municipal water and electricity meter readings. View a full history of your readings on record. Analyse your consumption

CLICK HERE OR SCAN QR CODE TO DOWNLOAD APP





**LANGEBERG
COMMUNITY
SAFETY
FORUM**

LANGEBERG ATTENDS MUNICIPAL PUBLIC SAFETY CONFERENCE

From left to right: Mr. Danie Lubbe (Municipal Manager); Ms. Anroux Marais (MEC for Police Oversight and Community Safety); Ms. Esmarelda Fortuin (Community Safety Co-ordinator)

The Institute for Municipal Public Safety Western Cape (IMPS-WC) Conference took place in Prince Albert from the 17th to the 19th of July 2024.

Our Municipal Manager, Mr. Danie Lubbe, and our acting Community Safety Co-ordinator, Ms. Esmarelda Fortuin attended the 3-day conference. One of the aims of IMPS-WC is to establish Municipal Public Safety within the local government as a profession in its own right.

Executive Mayors, Members of Mayoral Committees (MMC's), Municipal Managers, Directors, delegates, and representatives from various municipalities in the Western Cape attended the conference and was eager to share ideas and information.

Emphasis was placed on the establishment and working procedures of Community Safety Forums, including working groups, and Area Based Teams. Key note speakers shared their expertise, and gave feedback on relevant topics like: Bylaws and legislation, Peace Officer appointments, and the support to Community Safety Forums to name but a few.

Day 2 of the conference welcomed the new MEC for Police Oversight and Community Safety in the Western Cape, Ms. Anroux Marais, the previous Minister of Sport, Arts and Culture. The new minister shared her vision and goals for safety and safer communities in the Western Cape and is supportive of the objectives of IMPS-WC.

The recently established LCSF (Langeberg Community Safety Forum) also had its platform at the conference.

The Deputy Director for POCS (Police Oversight and Community Safety), Mr. Justin Lottring identified the Langeberg CSF as the best practice model to be used for Community Safety Forums that still need to be established in some municipalities in the Western Cape. This is a huge compliment for Langeberg and all the role players that contributed towards the successful establishment of our Forum.

The first consultation meeting has been established with Witzenberg municipality in early August to assist the municipality in establishing their own CSF.



**LANGEBERG
COMMUNITY
SAFETY
FORUM**

STRENGTH IN NUMBERS: THE STORY OF THE LANGEBERG COMMUNITY SAFETY FORUM

On the 16th of May 2023 the first communication went out to a group of concerned residents of the Langeberg Community, calling for a meeting to address safety issues within the Langeberg area. This message was well received, and on the 26th of May 2023, the first meeting was conducted.

This group would later be known and mandated as the Langeberg Safety Steering committee. What made this committee unique was that it included staff from the Langeberg Municipality, as well as residents from the Langeberg area. Each of them contributing their knowledge, skills, and abilities to the table, for the enhancement of safety in their municipal area. Shortly thereafter, the committee started with their coordination and for the first time in the immediate history of the Langeberg Municipality, they organized and conducted an extensive safety audit in all 5 towns of the Municipality. The objective of the audit was to highlight key priorities that needed to be addressed to make Langeberg a better and safer place for us all.

After an intensive 5 months of strategizing and hard work, the audit period ended with the Safety Indaba, which was held on the 29th of November 2023. This ended the duties of the Steering Committee in its original form. A total of 98 role players attended the Indaba. This included various government departments, local business owners, tourism, and NGO's. The Indaba was successful and paved the way for a well-accepted concept and Safety Plan.

At the start of 2024, the planning of the establishment of the Langeberg Community Safety Forum started. The LCSF was successfully launched on the 15th of February 2024.

The first meeting of the LCSF was held on the 3rd of May 2024, establishing the 3 Clusters in which the forum would divide and work in.

The 3 clusters or work streams are known as: Law Enforcement, Social Cohesion, and Environmental / Urban Design.

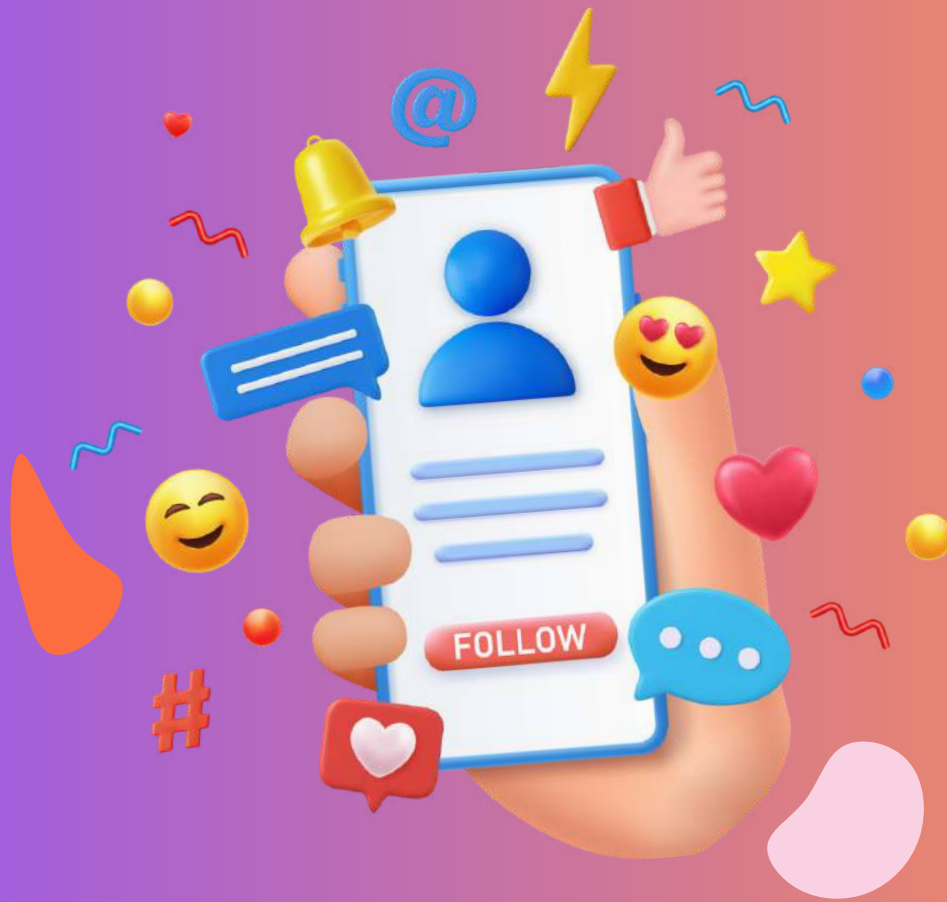
- It can be said that the successful implementation of the Langeberg Community Safety Forum is due to the following:
- Concerned and committed residents dedicated to working together and ensuring a safer community.
- Langeberg Municipality and its Officials supporting the plans and ideas of their community.
- The MMC for Safety, for being the driving force behind it all.
- An involved and dedicated Municipal manager, always present and approachable at these meetings and workshops.
- A community with a shared goal in mind. Open and transparent communication, and the seamless execution of tasks, action plans, and responsibilities among the Forum members.

We are excited for the objectives and achievements of the Forum to unfold.

The Forum already lead to the graduation and appointment of 19 Peace Officers for the Langeberg Municipality.

Interested persons and parties who wish to join and participate in the Langeberg Community Safety Forum or their Clusters, are welcome to contact Ms. Esmarelda Fortuin:

- Call: 023 626 8200
- E-mail: efortuin@langeberg.gov.za



FOLLOW US ON SOCIAL MEDIA

**CONNECT WITH US FOR THE LATEST
LANGEBERG MUNICIPAL NEWS & UPDATES**



on Facebook - Langeberg Municipality



on X (previously Twitter) @Langeberg_Muni



on Instagram @langebergmunicipality

DID YOU KNOW?



YOU CAN ALSO INBOX US YOUR SUGGESTIONS, QUESTIONS AND NON-EMERGENCY SERVICE REQUESTS DURING OFFICE HOURS ON ANY OF THE ABOVE PLATFORMS.

MEET OUR NEW DIRECTOR ENGINEERING SERVICES: MR DEON LOUWRENS



Mr Deon Louwrens has permanently joined Langeberg Municipality's top management team with his appointment as the Director: Engineering Services, from 01 July 2024.

Mr Louwrens graduated from the University of Pretoria as Mechanical Engineer, and thereafter completed his master's degree in engineering at the University of Wollongong in Australia with an Aus-Aid Mandela scholarship. He qualified and registered as Professional Engineer in 1994 and practiced since then. He completed numerous courses such as Kuka Robot programming, Siemens PLC programming, MS Projects (Project Management), Practical preventative maintenance techniques, Metrology and Environmental control, to name a few.

His previous position for the past 8 years was CEO at Infigo Foundry. He was also involved as a technical expert in property development, where he filled the leading-role in land-rezoning, subdivisions, construction of roads, installation of all services and compliance with regulations and standards up to project completion.

Throughout his career, he was responsible for the management of people and projects and became experienced with the labour act, building services, maintenance, health and safety, quality control, financial management and security.

Mr. Louwrens will lead and direct the Electrical Services, Civil Engineering Services, Mechanical Workshop, Municipal Building and Facility

Maintenance, Solid Waste Management, Town Planning, and Project Management departments.

His experience and knowledge of policy and legislation, institutional governance systems and performance management will ensure the Municipality is provided with efficient and effective support in relation to the mentioned areas.

With an emphasis on providing strategic leadership in the Engineering Directorate, his responsibilities include developing engineering master plans, policies, procedure processes, systems, project management and implementation.

He will advise senior management and council on relevant policy and legislative compliance issues, compile and manage the Engineering Directorate's annual capital and operational budgets, prepare and submit reports to the Municipal Manager and committees, and compile data for annual reports.

He oversees the Engineering Services Department's personnel performance and ensure that Council resources are optimally utilized.

We value Mr. Louwren's extensive experience in development, implementation, monitoring and evaluation of strategies and programmes. We look forward to his contribution in ensuring Engineering Services are rendered to a high standard.



PREVENT BURN WOUNDS BY FOLLOWING THESE PRACTICAL GUIDELINES

An accident can easily happen in your home, especially if you have young children. Make sure that your home is a safe place where the risk of your child to accidentally sustaining burn wounds is kept to a minimum. Staff of the Western Cape Government Health and Wellness is ready to assist you if there is an emergency, but preventing burn wounds is very important.

Every year approximately 400 children are treated for burn wounds at emergency centres at the department's hospitals in the Breede Valley, Drakenstein, Langeberg, Stellenbosch and Witzenberg. Many of these burn wounds are due to hot liquids, like when a child grabbed at a cup of boiling water, or when hot liquid is accidentally spilled on a child.

Limit the risk for burn wounds in your home:

- Turn pots and pans so that their handles are out of reach of children;
- Place candles and lamps where children cannot reach them. Remember to snuff any flame before you leave the room;
- Put your coffee, tea or other hot drinks somewhere where it is out of reach of children;

- If you heated something up in the microwave, carefully open container so that you are not burned. Teach your children to do the same when they are old enough;
- Before feeding your child, make sure the food has cooled down; and
- Check that the cord of your electrical kettle is out of reach of children.

If someone sustained a burn wound, hold the wound under running water for about ten minutes, and then go to the nearest clinic or hospital. Do not rub anything onto the wound, because this can trap the heat inside the wound and create more damage.

If your clothes catches fire, roll on the ground to extinguish the flames, and go to the hospital. You can also call the ambulance at 10177.

"Burn wounds can have a serious impact on children – not only the wound itself, but also emotionally," says Ms Kathleen Lucas of the department. "We are working with numerous role-players to strengthen the support we offer to children with burn wounds locally, but we call on the public to make every home as safe as possible."

NEW INDEPENDENT AND ANONYMOUS ETHICS & FRAUD HOTLINE FOR LANGEBERG MUNICIPALITY

Call toll-free: **0800 869 666**
WhatsApp: **0860 004 004**
Send a secure email:
langebergmun@behonest.co.za
Online and chat:
www.behonest.co.za
Fax toll-free: **0860 004 003**
SMS Number: **48691**
Free Post:
**BNT165, Advance Call Pty (Ltd),
Brooklyn Square, 0075**

Advance Call was appointed as an independent third-party company to host the Langeberg Municipality Ethics & Fraud Hotline.

Advance Call offers the possibility for the whistleblower to provide his / her contact information with the explicit understanding that it will not be shared with anyone.

In such cases, Advance Call will be able to contact the whistleblower to obtain more information, if needed, thereby increasing the chances of a disclosure being successfully investigated and concluded.

The Protected Disclosures Act (PDA) provides protection to whistleblowers who wish to disclose information regarding possible unlawful or irregular conduct by their employer or fellow employees. Under the PDA, whistleblowers have the right to remain anonymous when making a disclosure.

A global study on occupational fraud and abuse was recently published by the Association of Certified Fraud Examiners. In the findings, 40% of occupation fraud cases within companies were detected by a tip-off, whereas only 15% were detected through audits. Employees contributed to more than 50% of the tip-offs and fraud losses were 50% smaller at organisations with an ethics and fraud hotline.

IF YOU DONT SUPPORT IT, REPORT IT!

Disclosures can be made on any incidents or behaviours that may possibly be considered unlawful or irregular. Disclosures are categorised as follows:

FRAUD

Forgery, falsification of documents/claims, identity theft, misrepresentation.

CORRUPTION

Any form of bribery, third party collusion, contract and procurement irregularities.

THEFT

Unlawful and intentional removal of company property with the intention to permanently deprive the company of the benefit thereof.

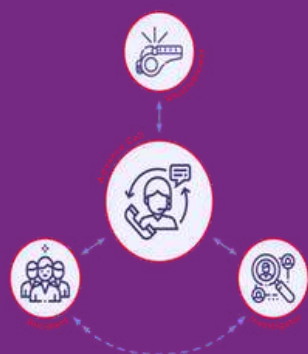
MISCONDUCT

Harassment, any form of discrimination, intimidation, abuse/misuse of company property, time and attendance abuse, abuse of authority.

UNETHICAL BEHAVIOUR

Favouritism, nepotism, conflicts of interest.

HOW TO REPORT POSSIBLE UNLAWFUL OR IRREGULAR CONDUCT IN THE WORKPLACE:



Contact 'Advance Call' 24 hours a day, 7 days a week, 365 days a year.

1. The disclosure will be captured by Advance Call and will be reported to a recipient within Langeberg Municipality in order for the matter to be investigated internally.
2. The whistleblower can at any time enquire about the status of a disclosure and possible further steps taken, as well as provide more information and/or evidence.
3. Advance Call will be able to contact the whistleblower to obtain more information, if needed.
4. Disclosure are thoroughly investigated and concluded.

PROJECT **UPDATE**



UPGRADING ASHTON TRAFFIC TESTING YARD

Project Status: Works have been completed and has entered the defects liability period.

Contractor: Q05/2024 awarded to Ludify (Pty) Ltd

Tender Value: R 312 155.75

Location: Ashton

Commencement date: 19 June 2024



WATER PIPE REPLACEMENT, ROBERTSON

Project Status: Pipes have been installed and the house connections are completed. The contractor is busy addressing outstanding items and is addressing snags identified.

Contractor: T43/2023 awarded to Lwazi Construction (Pty) Ltd

Tender Value: R 2 427 678.00

Location: Robertson

Commencement date: 20 May 2024



TENDER 04/2024: SUPPLY, INSTALL AND COMMISSION HIGH MAST LIGHTS

Project Description: The Western Cape Government provided grant funding which is topped up by Municipal funds to install a new 30m High Mast Light in Zolani. The High Mast Light will provide light to an area of approx. 150m radius around the mast to increase community safety.

Service interruptions: During the connection of the new high mast light to the Municipal network, there might be a short interruption in supply for the surrounding area. A crane truck will be used to install the mast which could lead to limited road access at the point of installation.

Call to action: Please support the project by looking after the infrastructure when the project is complete.

Contractor: VE RETICULATION (PTY) LTD

Tender Value: R684 304.74 (VAT inclusive)

Location: Zolani, Ashton

Commencement date: August 2024

Expected completion date: December 2024

PROJECT **UPDATE**



UPGRADE WASTE-WATER TREATMENT WORKS

Project Status: Construction Work on inlet works, bio-reactor and clarifier is on schedule, and is on track with 100% expenditure of the MIG annual allocation achieved. Chlorine contact channels progressing well. The bio-reactor is almost completed and passed the water tightness-test. Overall progress is about 67%.

Contractor: T41/2023 awarded to Hiload Inyanga Construction Company (Pty) Ltd.

Value: R100 124 052.65 (vat inclusive)

Location: Robertson

Commencement date: 18 January 2023



SUPPLY AND INSTALL PRECAST CONCRETE WALLING AND ANTI-SCALE TYPE FENCING

Project Status: Most of the works have been completed. The contractor is finalising works and have started to address snags identified.

Contractor: Tender 36/2023 awarded to Batsini (Pty) Ltd

Tender Value: R2 800 000.00

Location: Robertson

Commencement date: 11 January 2024



UPGRADING OF ROBERTSON INFORMAL TRADING AREA

Project Status: Progress of work is 68% completed.

Contractor: Tender 44/2023 awarded to Potts Devco (Pty) Ltd

Tender Value: R 3 687 956.65

Location: Robertson

Commencement date: 15 April 2024



WE WANT TO HEAR FROM YOU!

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles?

Please contact Willy-John Gordon at wgordon@langeberg.gov.za

POTHOLE REPAIR PROGRAMME AUGUST 2024

Langeberg Municipality urges the community to log complaints of potholes, uneven road surfaces, damaged pavements and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail info@langeberg.gov.za

Reported potholes will be added to the programme.

Roads with high volume of traffic are prioritised. All potholes reported will receive attention according to the programme.

The civil works team do their best to stay on schedule, but it is subject to the weather and other urgent matters that require the team's attention such as pipe bursts, stormwater issues and breakdowns among other things.

POTHOLE REPAIR PLAN - AUGUST 2024

	Ashton	Bonnievale	McGregor	Montagu	Robertson
Week 1 1-2 Aug	Sipres Mahonie	New Cross	Plein	Magnolia Aster	Geelhout Ave Ficus Ave
Week 2 5-8 Aug	Delphinium Krisant Ranonkel Acacia	Tuin Van der Merwe	Long Church	Willem Thys Unie Tanner Bree	Protea Tienvoet Meyer Jansen Van Zyl
Week 3 12-16 Aug	Gardenia Begonia Vygie Wenzile	Buite Kruin Myrtle Rigg	Buitekant Mill	Berg Piet se Pad Kingna Willem Lourens Krom	Paddy Wesley Keerom Piet Retief
Week 4 19-23 Aug	Jakaranda Iris Faure Paul Kruger	Akasia Karee Rigg	Voortrekker Bree	Hofmeyer Church Sipres Eike Ysterhout Kort	Victoria Constitution Hope
Week 5 26-30 Aug	Voortrekker Barry George Buitekant	Olien	Keerom	Bad Castle Cross	Peperbos Klapperbos Doringbos



IMPACT OF THE JULY 2024 FLOODING ON LANGEBERG MUNICIPALITY

Extent of Flooding

The recent flooding during July 2024 significantly impacted several regions in the Western Cape. The most affected areas within the Langeberg Municipal area included McGregor, all farms and houses on both sides of the Breede River. These areas experienced extensive waterlogging and damage to infrastructure.

The Breede River pump station at Viljoensdrift, which supplies raw water to the Ashton Water Treatment Plant as well as to Montagu, sustained extensive damage. Major work was required to reinstate this pump station. It was estimated that it would take at least three weeks for this pump station to be operational again.

Further repairs were required to ensure the pump station was fully restored. This had a direct impact on the water supply to Ashton and Montagu. The supply from CBR was used to supply water to Ashton and Montagu if the storage dams in Ashton and Montagu ran low. All efforts were made to ensure an uninterrupted water supply to Ashton and Montagu.

There was also damage to the Breede River raw water pump station at Bonnievale, which got flooded, as well as sewer pump station 7. Both pump stations were back in operation, but some detailed repairs still needed to be done.

Evacuation and Relief Efforts

Approximately three people were safely evacuated from the low-lying areas at the McGregor Bridge. There was no need for temporary shelters, as the evacuated residents were taken to family. Disaster management

teams provided food parcels and blankets before moving the residents to their families.

Challenges and Future Plans

The recovery operations faced several challenges, including difficult weather conditions and accessibility issues due to damaged infrastructure, which caused electricity outages to McGregor, parts of Robertson and surrounding areas. The biggest challenge was the repair cost and ensuring that infrastructure was protected against future flooding events. In terms of future plans, measures must be investigated to prevent damage to raw water pump stations next to the Breede River.

There are comprehensive long-term plans being developed to prevent and mitigate future flooding. These include the enhancement of drainage systems, the construction of flood barriers, and the implementation of advanced weather monitoring and early warning systems.

Additionally, we are focusing on sustainable land use planning and the restoration of natural watercourses to improve resilience against future floods.

Community education and readiness programmes are also being introduced to ensure that residents are better equipped to respond to potential flooding events in the future.

Electrical infrastructure will be strengthened and, where possible, moved from areas with a high risk of flooding. All repair works planned will take into consideration measures to prevent future flooding. Implementation is, however, dependent on the availability of funding.



LANGEBERG MUNICIPAL DAM LEVELS: 26 JULY 2024

APPRECIATE EVERY DROP

Let us always be pro-active in saving water.

ROBERTSON

92%

DASSIESHOEKDAM

97%

KOOSKOKDAM

MONTAGU

30%



BO-DAM

87%

ONDER-DAM

MCGREGOR

93%

VAALDAM

77%

ROOIDAM

77%

DRINKWATERDAM

ASHTON

40%



STOORDAM

ALL TOWNS

76.6%

75.9% Last year

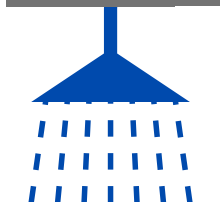
BRANDVLEI DAM

**PLEASE REPORT
WATER MISUSE
AND LEAKS AT
0860 88 11 11**

HOW TO SAVE WATER AT HOME

TURN OFF TAPS

While washing, brushing, shaving...



TAKE SHORTER SHOWERS

instead of a bath. Close the tap, soap up, then turn water back on to rinse.



FIX

Leaking taps, pipes and toilets.

SAVE A FLUSH

and install a water-saving toilet flush system.



WASH ONLY FULL LOADS OF CLOTHES AND DISHES.

USE GREY WATER

Re-use water from baths, showers and washing to: flush toilet, wash car, wash floor, water the garden.

STATS SA SURVEYS IN THE LANGEBERG MUNICIPAL AREA

Statistics SA conducts continuous surveys in the Langeberg Municipal area throughout the year. We kindly request all residents to cooperate and participate in these surveys. Your feedback is essential for gathering reliable data for use in planning by various departments.

The collected data enables institutions such as government, business and other organisations to make informed decisions in terms of planning, monitoring and assessment of policies and programmes.

Who is Statistics SA?

Statistics South Africa (Stats SA) is a national government department mandated by government in terms of the Statistics Act (Act No 6 of 1999) to collect, process analyse and disseminate official statistics. The organisation collects data on the population, economy, unemployment, data of safety, tourism and price changes as measured by inflation on continuous basis.

What type of information does Stats SA collect?

Stats SA is responsible for producing economic and social statistics through data collected from households, businesses and administrative sources. These statistics relate to things like employment; poverty manufacturing and production; health and vital statistics as well as population statistics.

What surveys are being conducted?

The following surveys are being conducted yearly on a continuous basis:

- General Household Survey
- Domestic Tourism Survey
- Governance Public Safety & Justice Survey
- Quarterly Labour Force Survey

How will the surveys be conducted?

Stats SA Survey Officers will utilize digital devices; such as tablets to conduct surveys. These devices are equipped with questionnaires which will be administered by the officers. The officers are thoroughly trained in using these devices to collect data from household members in the selected dwelling units. They will ask questions directly from the questionnaires loaded onto their digital devices.

Will my information be kept confidential?

Stats SA operates under the Statistics Act (Act No. 6 of 1999), which mandates that all information about individuals, households and businesses must be treated as strictly confidential. Section 17 of the Statistics Act guarantees the confidentiality of your information, while Section 18 outlines the penalties for any Stats SA official who unlawfully discloses official information. The data we collect is used exclusively for statistical purposes, and no individual-level data from your household can be accessed by unauthorized persons.

How do I identify the Stats SA Survey Officer?

All Stats SA officers will identify themselves by presenting a staff identity card issued by Stats SA. This will contain their photograph, name and ID/or employment number of the staff

How do I verify that the person is a Stats SA official?

Stats SA Survey Officers can be verified in terms of their employment status on the Stats SA website on www.statssa.gov.za and by clicking on the "Field Staff" link at the top of the landing page.

For any enquiries, or to verify Stats SA Survey Officers, please contact the Stats SA district office – contact details below:

- Statistics SA Cape Winelands District, 72 Durban Street, Worcester
- Tel: 023 347 0855



Thanduxolo Tokwe
District Survey Coordinator



Mantombi Vazana
Acting District Survey Coordinator



Lebogang Nkoana
Survey Officer



Nicole De Villiers
Survey Officer



Carmen Le Roux
Survey Officer



Johannes Flando
Survey Officer



Junaid Steenberg
Survey Officer



Gazelle Neff
Survey Officer





MUNICIPAL NOTICES

GRANT IN AID APPLICATIONS NOW OPEN

Applications are invited from deserving applicants in the Langeberg area, to apply for Grant in aid in terms of the Municipality's Grant in Aid Policy.

The following categories are eligible for Grant-In-Aid: Solid Waste (Cleansing), Social Development, Youth, Sports and Recreation, Environment and Tourism. Only applications on the prescribed form, that is obtainable from the Municipal Offices or the Municipal Website will be considered.

CLICK HERE 

NOMINATE MEMBERS TO HOSPITAL FACILITY BOARDS AND CLINIC COMMITTEES

Want to make a difference as a voice for your community? Then you are invited to serve as a clinic committee / hospital board member and represent your health facility and community.

The Provincial Minister of Health and Wellness therefore invites bodies to nominate persons to serve on newly constituted clinic committees and hospital boards for the period 2024-2027, as per the advert put out by the department in 2023 with a closing date of 10 November 2024.

CLICK HERE 

WATER SUPPLY INTERRUPTION IN ASHTON AND MONTAGU

Due to recent flooding, the Breede River Pumpstation at Vijoensdrift, which supplies water to Ashton and from Ashton to Montagu, is currently not operational.

We urge all residents in Ashton and Montagu to use water sparingly until further notice. Your cooperation will ensure that the available water reserves last until the pumpstation is reinstated.

We appreciate your understanding and assistance during this time.

CLICK HERE 

**CLICK HERE FOR MORE NOTICES AND
MUNICIPAL INFORMATION**

CELEBRATE WOMEN'S MONTH AT YOUR LOCAL LIBRARY

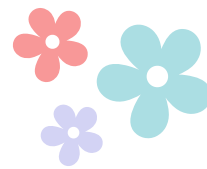
Langeberg libraries celebrate the important role of women in our society, come partake in the variety of activities taking place at your nearest library throughout the month of August.



WHEN	EVENT AND PROJECT	VENUE	CONTACT DETAILS
Aug 2024	Women's Day Library Display	Ashbury Library	Megan Faroa montagusla@gmail.com
1 – 30 Aug 2024	Women's Month: Exhibition, Pamphlets with inspirational words, Photo Booth	Ashton Library	Joan da Luz ashtonlibrary6715@gmail.com
1-30 Aug 2024	Women's Day Display Guest Speakers for Women's day	Bonnievale Library	Silvia Swanepoel Bonnievalebiblioteek@gmail.com
1 – 30 Aug 2024 8 Aug 2024	Women's Day Display Ballet Concert for Women's Day Motivational Bookmarks for Women	Happy Valley Library	Marva Slingers bonnievalesla@gmail.com 023 616 8025
8 Aug 2024	Women's Month Display	Klaasvoogds D P Library	Amelia September klaasvoogdsdp@gmail.com
1-30 Aug 2024	Women's Month Display	Le Chasseur D P Library	Melenie Jakobs lechasseurbib@gmail.com
Aug 2024	Women's Month Display	McGregor Library	Soretha Simons sorethasimons@gmail.com
1 – 30 Aug 2024 8 Aug 2024	Women's Day Display High Tea for Women at the local school	Middelrivier D P Library	Berenise Slingers bereniseslingers@gmail.com
Aug 2024	Women's Month Display	Montagu Library	Megan Faroa montagusla@gmail.com
1-30 Aug 2024	Women's Day Display	Mountain View Library	Runell Filander mountainview642@yahoo.com
1-31 Aug 2024 14 Aug 2024	Women's Day Display Kindness Chain	Nkqubela Library	Mandisa Chabalala nkqubelalibrary@gmail.com
1-30 Aug 2024	Women's Day Display	Robertson Library	Samatha McGloughlin robertsonmcgsla@gmail.com
Aug 2024	Women's Day Library Displays	Sunnyside Library	Megan Faroa montagusla@gmail.com
Aug 2024	Exhibition celebrating Women's Month "Empower A Girl Child" Activity	Wakkerstroom-Wes Library	Soraya Cupido wakkerstroomwesbib1@gmail.com
13 Aug 2024 15 Aug 2024	Women's Day Celebration Celebrating Women's Day with young women.	Zolani Library - Actual Venue TBA	Zandile Nkita zolanilibrary@gmail.com 023 615 8068



good reads



Vrouemaand / Women's month / INyanga yabaseTyhini

August is Women's month and National Women's Day is a South African public holiday celebrated annually on 9 August.

AVAILABLE

Menopausing
by Davina McCall
AUDIOBOOK

BORROW

AVAILABLE

Going Dark
by Melissa de la Cruz
EBOOK

BORROW

AVAILABLE

Hereville
by Barry Deutsch
EBOOK

BORROW

AVAILABLE

Soet Drome, My Lief
by Shelley Admont
EBOOK

BORROW

AVAILABLE

She and her Cat
by Makoto Shinkai
EBOOK

BORROW

AVAILABLE

Sister Roar
by Kay Robertson
EBOOK

BORROW



UPGRADE TO LIBBY

You'll find the same great titles from your library in a modern, easy-to-use app. Plus, you can enjoy offline reading, Apple Carplay and Android Auto support, push notifications, and more.

Your loans, holds, and wish list will be waiting for you in Libby. Learn more at meet.libbyapp.com.



WATER RESULTS - JULY 2024



TREATED WATER	REQUIREMENT MEASUREMENT BLUE DROP STANDARDS	ASHTON	BONNIEVALE	MCGREGOR	MONTAGU	ROBERTSON
Inflow ML						
pH (at 25°C)	≥5.00 - ≤9.70	7.1	7.23	7.03	7.3	6.68
Conductivity (at 25°C)	≤170	55.3	26.8	11.3	58.5	6
Turbidity (NTU)	≤1.0 Operational ≤5.0 -Aeshetic	0.6	3	0.73	0.4	1.8
Colour (mg/L as Pt)	≤15	<4	<4	<4	<4	<4
Aluminium (µg/L as Al)	≤300	64	311	130	<40	226
Iron (µg/L as Fe)	≤300 Aesthetic ≤2000 Chronic Health	<20	23	<20	<20	<20
Free Chlorine (mg/L)	>0.0 - ≤5	2	0.1	0.41	>5	1.6
E.Coli (cnt/100ml)	Not Detected	<1	<1	<1	<1	<1
Total Coliform Bacteria	≤10	<1	<1	<1	<1	<1

CLICK HERE FOR MORE
WATER RESULTS

SERVICE REQUEST REPORT

JULY 2024

NUMBER OF SERVICE REQUESTS
RECEIVED BY THE CALL CENTRE

2282



1129 (PHONE CALL)



940 (WHATSAPP)



91 (IN PERSON)



55 (E-MAIL)



11 (2-WAY RADIO)



44 (APP)



2 (COLLAB)



10 (LETTER)

SERVICE REQUESTS/COMPLAINTS PER TOWN

ASHTON

408

BONNIEVALE

313

McGREGOR

179

MONTAGU

382

ROBERTSON

899

TOP REQUESTS/ COMPLAINTS

63

Civil (Sewerage Blockages)
Ward 2, Robertson

57

Electrical (Power Failures)
Ward 10, Ashton

53

Civil (Septic Tanks)
Ward 8, Bonnievale

48

Electrical (Power Failures)
Ward 4, Bonnievale

48

Electrical (Power Failures)
Ward 7, Montagu

48

Civil (Sewerage Blockages)
Ward 3, Robertson

46

Electrical (Power Failures)
Ward 2, Robertson

45

Electrical (Power Failures)
Ward 5, McGregor

36

Electrical (Prepaid Reject)
Ward 7, Montagu

36

Electrical (Power Failures)
Ward 1, Robertson

HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: complaints@langeberg.gov.za

HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: complaints@langeberg.gov.za

INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: complaints@langeberg.gov.za

SAFEGUARD YOUR PROPERTY FROM MICE OUTBREAK



A recent mice outbreak in the area near the Breede River hold potential risks to property and health. We urge all residents to take immediate action to safeguard their homes and surroundings. We require cooperation and prompt action in addressing this issue.

Understanding the Outbreak

The increased mice activity is likely due to favourable breeding conditions near the riverbanks. As the mice seek food and shelter, they may encroach on residential areas, increasing the risk of property damage and potential health issues.

Practical Steps to Safeguard Your Property

1. Seal Entry Points:

- Inspect your home for any gaps or holes, especially around doors, windows, and the foundation.
- Use steel wool, caulk, or metal mesh to seal any openings larger than a quarter of an inch.

2. Maintain Cleanliness:

- Keep your home clean and free of food crumbs and spills.
- Store food in airtight containers and dispose of garbage regularly.

3. Reduce Outdoor Attractants:

- Remove any piles of debris, wood, or other materials that can serve as nesting sites.
- Keep your yard well-trimmed and free of overgrown vegetation.

4. Proper Waste Management:

- Use tightly sealed garbage bins to prevent mice from accessing food waste.
- Ensure compost bins are rodent-proof and located away from the house.

5. Pet Food Storage:

- Store pet food in sealed containers and avoid leaving it out overnight.
- Clean up any spilled pet food immediately.

6. Use Traps and Baits:

- Place mice traps and baits in areas where mice are likely to travel, such as along walls and behind appliances.
- Check and reset traps regularly and dispose of trapped mice promptly.

7. Seek Professional Help:

If the infestation is severe, consider hiring a professional pest control service to address the problem effectively.

Community Efforts

We encourage all residents to remain vigilant and report any sightings of mouse activity to the local authorities. Collective efforts in maintaining cleanliness and addressing potential breeding sites can significantly reduce the impact of the outbreak.

Health Precautions

Mice can carry diseases and parasites that may affect humans and pets. Avoid direct contact with rodents and their droppings and wash your hands thoroughly after handling traps or cleaning infested areas.

Stay Informed

The municipality will continue to monitor the situation and provide updates, as necessary. For more information and further assistance, please contact the Langeberg Waste Management Department at Mr Glenn Slingers:

- Call: 023 616 8000
- E-mail: gslingers@langeberg.gov.za

INVITATION TO REGISTER OR UPDATE INFORMATION ON THE COMMUNITY ORGANISATIONS DATABASE

The Langeberg Municipality cordially invites all community organisations to register or verify and update their information on our community organisations database.

WHO CAN JOIN?

We welcome registrations from all types of community organisations involved in local affairs, including but not limited to NGOs, CBOs, churches, unions, schools, healthcare agencies, social service groups, fraternities, clubs, political organisations, and businesses.

PURPOSE

Our community organisations database serves as a vital tool to maintain accurate records of community organisations within the municipal area and to inform these organisations about opportunities for participation in municipal activities. This includes involvement in the Integrated Development Plan (IDP) and budget-related engagements at both the local and district levels.

BENEFITS

Organisations listed in our community organisations database are eligible to apply for free usage of community halls once per quarter, subject to approval, for meetings related to municipal affairs. Please note that these facilities cannot be used for political activities.

HOW TO APPLY

Application forms are available at the IDP Office, Commando Building (Robertson) or on the municipal website: [CLICK HERE](#)

CONTACT INFORMATION

If your organisation is already registered, please ensure your information is correct by contacting Mr. Jongi Mfutwana (IDP coordinator) :

- Telephone: 023 626 8201
- Email: idp@langeberg.gov.za

**We look forward to your active participation in fostering a collaborative
community environment.**

LANGEBERG MUNICIPALITY 24/7 CALL CENTRE
0860 88 111



WHATSAPP: 065 211 7822

LANGEBERG'S DEDICATED FIRE LINE:
023 615 8911

LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

NATIONAL EMERGENCY NUMBERS

- POLICE - 10111
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND
MOUNTAIN FIRES**
**CAPE WINELANDS DISTRICT
MUNICIPALITY CALL CENTRE:**
021 887 4446



BUREAU OF MISSING PERSONS
021 918 3512 / 3449 / 3452



MOUNTAIN RESCUE
021 948 9900



**POISONS INFORMATION
HELPLINE OF THE W-CAPE**
0861 555 777



**HEALTH FACILITIES IN THE
LANGEBERG MUNICIPAL AREA**

HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 615 3288/3323
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

DENTAL CLINIC

ROBERTSON - 023 626 1602

CLINIC TIMES:

07:30 - 16:00
(MON - FRI)
(CLOSED ON PUBLIC HOLIDAYS)



SNAKE CATCHER
063 556 6338



**GENDER-BASED VIOLENCE
COMMAND CENTRE**
0800 428 428 or *120*7867#