

# EXPRESS

EDITION 132 - JULY 2025



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## QUERIES OR SUGGESTIONS?

Do you have any suggestions on how we can improve our communication with you? Or, do you perhaps have queries about any of our articles? Please contact Willy-John Gordon at [wgordon@langeberg.gov.za](mailto:wgordon@langeberg.gov.za)



# MESSAGE FROM THE MUNICIPAL MANAGER

*MUNICIPAL MANAGER OF LANGEBERG MUNICIPALITY: MR DP LUBBE*

With the start of the 2025-2026 Financial year on 1 July 2025, the hard work again begins to accomplish our performance objectives that are aligned with the Integrated Development Plan (IDP) and 2025/26 Budget, ensuring that every effort contributes meaningfully to the well-being of our residents. Delivering on the key performance indicators and targets as contained in our performance scorecards.

The Directors and I have signed performance agreements for this new financial year, which are a mandatory component of performance management and aligned with achieving the municipality's overall strategic objectives. The Performance Agreements are available on the Municipal website ([click here](#)).

I am pleased to announce Mr. Ayanda Mati, our previous Chief Audit Executive, as Director of Financial Services (Chief Financial Officer). After the recruitment processes per prevailing legislation were followed, Mr. Ayanda Mati, who has been serving as interim Chief Financial Officer (CFO) since January 2025, was appointed full-time effective July 1, 2025. I am confident that his expertise will continue to strengthen Langeberg Municipality's commitment to sound financial governance and legislative compliance.

In terms of new policy development, the draft policy for fencing across municipal roads and pedestrian pathways to restrict access for safety reasons is currently open for public input.

Comments should be submitted to the Manager: Town Planning, Ms Tracy Brunings, at [tbrunings@langeberg.gov.za](mailto:tbrunings@langeberg.gov.za) by 31 July 2025. Council recently approved the Township Economies By-Law and can be viewed on the municipal website ([click here](#)).

It includes several important provisions that allow businesses with permits to engage in activities, designate areas for inclusive economic development, manage permits, support township businesses, manage registration and permitting processes, enforce hygiene and waste removal standards, and impose penalties for non-compliance.

I am happy to announce that a long-awaited road project in Montagu's light industrial area, Barlinka Road, has commenced. The road construction contractor has established on-site, and a very successful meeting was held in the Montagu Council Chambers with business owners situated on Barlinka Road.

Yet another road project in Montagu, which is progressing well, is the crossing of Bath and Cross streets. This is a project originally scheduled for a period of 16 weeks, with effect from May 2025 to August 2025, subject to no delays being experienced in respect of rain.

We are continuously endeavouring to minimise disruptions to business operations and to ensure access to business activities.

# MESSAGE FROM THE MUNICIPAL MANAGER

(CONTINUED)

Langeberg Municipality, with the appointed service provider, Suid Kaap Waardeerders, is currently compiling a 2026-2030 general valuation roll where a physical inspection to determine the market value of all registered properties within the municipal boundaries must be carried out.

This valuation is done in terms of the Property Rates Act, 2004 (Act 6 of 2004) to calculate the monthly municipal rates that property owners are required to pay as from 1 July 2026. The municipality relies on the cooperation of each member of the public to complete the project of

collecting detailed information to help establish the market value of your property.

With a recent conviction related to corruption at the Ashton Traffic Department in 2016 (some 9 years ago), the Municipality emphasises its zero-tolerance stance against corruption and its commitment to accountability and integrity in public service. Whistleblowers can report matters anonymously to the Ethics and Fraud hotline ([click here](#)).

**DANIËL LUBBE**  
**MUNICIPAL MANAGER**

 **PRINT AND CUT**

## IN CASE OF A FIRE CALL US DIRECTLY!

Avoid delays by reporting fires immediately by calling the Langeberg Fire Services on our **DEDICATED FIRE LINE:**

**023 615 8911**

If possible, avoid reporting fires via WhatsApp, social media, or the Citizen App.

Your direct call helps us respond faster and protect lives and property.

**Stay alert. Act fast. Call direct.**



# Report a fire fast!

Firefighters train hard to help you when there is a fire. Report a fire before it gets big! Before its too late!



## WINTER FIRE SAFETY TIPS FOR BACKYARD DWELLERS/ INFORMAL SETTLEMENT AREAS

### 1. Heating Safety

- Use heaters safely: Keep paraffin or gas heaters at least 1 meter away from bedding, curtains, and furniture.
- Never leave heaters unattended: Turn them off before sleeping or leaving the room.
- Check for leaks: Regularly inspect gas cylinders and connections for leaks using soapy water.

### 2. Cooking Precautions

- Cook outside when possible: Avoid indoor open-flame cooking in poorly ventilated spaces.
- Supervise cooking fires: Never leave pots unattended on open flames or stoves.
- Keep flammable items away: Store matches, paraffin, and other flammables safely out of children's reach.

### 3. Electrical Safety

- Avoid overloading plugs: Use one appliance per socket and avoid using damaged cords.

- Turn off appliances: Unplug heaters, kettles, and stoves when not in use.

### 4. Candle & Open Flame Safety

- Use safe holders: Place candles in sturdy holders away from curtains and bedding.
- Extinguish before bed: Never sleep with candles or open flames burning.

### 5. Emergency Preparedness

- Keep water or sand nearby: In case of a small fire, this can help contain it quickly.
- Know emergency numbers: Save the local fire department's contact info.
- Create escape routes: Ensure clear paths to exit in case of fire.

### REPORT ILLEGAL DUMPING:

Waste can fuel fires. Report illegal dumping to the municipal 24/7 Call Centre : 0860 88 1111

### REPORT FIRES:

Report a fire to the dedicated fire line : 023 615 8911

# MEET LANGEBERG MUNICIPALITY'S NEW CHIEF FINANCIAL OFFICER



Langeberg Municipality is pleased to announce the appointment of Mr Ayanda Mati as Director: Financial Services (Chief Financial Officer), reporting directly to the Municipal Manager.

Effective, 1 July 2025, Mr Mati will lead the Financial Services Directorate, providing strategic direction and performance oversight. His responsibilities include managing the municipality's budgeting processes, income and expenditure, activity-based costing, supply chain management, and asset management.

He will also be responsible for the development, implementation, and monitoring of strategies, policies, systems, and performance plans aligned with the strategic objectives of the municipality. Central to his role is maintaining and implementing the municipality's financial management strategy to ensure long-term financial sustainability towards achieving its overarching goals and integrated development objectives.

Mr Mati holds a BCom Accounting Degree (NQF 7) from the University of the Western Cape (UWC), a Postgraduate Diploma in Applied Accounting Sciences (NQF 8) from the University of South Africa (UNISA) and has completed the Municipal Finance Management Programme (MFMP).

He completed his South African Institute of Chartered Accountants (SAICA) articles at the Auditor-General of South Africa and is an Associate Member of SAICA.

He brings over 13 years of experience in the public sector and local government, with expertise in accounting, taxation, audit, good governance, internal controls, compliance and risk management. With in-depth knowledge of the local government financial environment, including the Municipal Finance Management Act (MFMA), Generally Recognised Accounting Practice (GRAP), Treasury Regulations, and Supply Chain Management frameworks.

Mr Mati previously served as Audit Supervisor at the Auditor-General of South Africa and as Chief Audit Executive at the Langeberg Municipality. Since December 2024, he has been acting in the role of Director: Financial Services (CFO).

We congratulate Mr Ayanda Mati on his appointment and are confident that his leadership, strategic insight, and financial expertise will continue to strengthen Langeberg Municipality's commitment to sound financial governance and legislative compliance.



*Western Cape Minister of Infrastructure, Tertius Simmers and Langeberg Municipality's Executive Mayor, Alderman Schalk van Eeden.*

## MINISTER SIMMERS VISITS BOEKENHOUTSKLOOF INFORMAL SETTLEMENT UPGRADE PROJECT



*From left to right: Cllr. Lorinda Prince, Minister Tertius Simmers, Alderman Schalk van Eeden, and Mr Mike Mgajo (Director of Community Services).*

On Monday, 14 July 2025, Western Cape Minister of Infrastructure, Tertius Simmers, conducted a site visit at the Boekenhoutskloof informal settlements upgrade project in Bonnievale.

This R65 million project, completed in March 2025, consists of 577 serviced sites with 568 toilets and washing facilities. The external bulk link services have also been completed.

Minister Simmers said, "Our mandate goes beyond the delivery of housing units. The Western Cape Government also invests in the upgrading of informal settlements, such as Boekenhoutskloof, where we have partnered with the Langeberg Municipality to install 577 serviced sites, which include the installation of electricity, waste management, and water and sanitation infrastructure."

Over the 20-month project duration, 42 job opportunities were created, of which 22 were young men and women.

"Our strategy is data-driven and spatially just - we do not allow any queue-jumping and we fight illegal land invasions that deprive law-abiding residents of their rightful claim to housing opportunities. Our aim is also to reverse apartheid's legacy while enabling long-term growth. Infrastructure delivery is no longer just a social good - it is a catalyst for jobs, investment, and integration," Minister Simmers concluded.





## LANGEBERG RECEIVES FUNDING FOR THE UPGRADE OF VAN ZYL SPORTS FACILITY

*In the photo (from left to right): Cllr Craig Steyn, Ald Christopher Grootboom, Minister Ricardo Mackenzie, Aldn Schalk van Eeden, Mr Thabo Tutu, Mr Mike Mgajo, and Mr Dyllon Van Rheede.*

On Thursday, June 19, 2025, the Langeberg Municipality received R619 272 from the Western Cape Department of Cultural Affairs and Sport during a symbolic cheque-handover ceremony at Robertson Town Hall. The funds will be utilised to upgrade the cloakrooms at the Van Zyl Street Sport facility in Robertson.

These funds are in addition to the R7.4 million (Inc VAT) Municipal Infrastructure Grant awarded by the National government to the Langeberg Municipality for additional upgrading to the Van Zyl Street Sports field in the 2025-2026 financial year.

In his keynote speech, MEC for Cultural Affairs and Sport, Minister Ricardo Mackenzie, emphasised the importance of investing in community sports infrastructure. "This is not just a financial transaction — it's an investment in our local sports talent and in shaping a connected community through a shared love of sport. Who knows, the next top athlete could be living in the Langeberg municipal area."

Alderman Christopher Grootboom, Deputy Mayor of Langeberg Municipality, thanked the department for its continued partnership with the municipality. "We are grateful for the funds provided by the department. Many of our youth, local schools, and sports clubs use the Van Zyl Street facility. Improved infrastructure means athletes can perform at their best and community events can be hosted with pride."

Mr Thabo Tutu, Director for Sport Promotion at the department, said the fund allocation forms part of the Sport and Recreation Plan, in which the development of sport facilities is a key pillar. "I am proud to say that we work well with Langeberg Municipality, and we have seen them spend funds responsibly in the past. This project exemplifies how provincial and local government can collaborate to deliver results at the community level."

Executive Mayor, Alderman Schalk van Eeden, concluded the programme by thanking the department for its ongoing commitment to supporting sport development in the region. "These kinds of projects demonstrate the value of working together to build communities, promote active lifestyles, and create opportunities for all."

The upgrades are expected to be implemented in early 2026 and will include cloakroom and ablution upgrading for both male and female users of the sports grounds. In addition, the scope of work for the MIG project includes levelling current playing fields and installation of a water-wise automated irrigation system, four cricket practice nets, spectator fencing and energy-efficient lighting.

Furthermore, the Langeberg Municipal 2025-2026 Capital Budget allocate funds for the installation of floodlights at the Callie De Wet and Zolani Sports Grounds, as well as the upgrade of the boundary walls at the Cogmanskloof Sport Field.

# PROJECT UPDATE

Capital projects are identified through the Integrated Development Planning (IDP) public participation process and prioritised based on community needs and available resources.



## **T48/2024 : DESIGN, MANUFACTURE AND INSTALLATION OF STEEL PORTAL FRAME ROOF STRUCTURE, ROBERTSON SOLID WASTE TRANSFER STATION**

**Project Status:** The cladding has been installed to the structure with minor items outstanding

**Contractor:** SHC Civils and Maintenance

**Tender Value:** R 2 760 000.00

**Location:** Robertson

**Commencement Date:** 21 May 2025

**Estimated Completion Date:** 30 July 2025



## **T32/2024 : DESIGN AND CONSTRUCTION OF NEW NETBALL COURT, ZOLANI SPORTS GROUNDS**

**Project Status:** The earthworks have been completed with the installation of the fencing underway

**Contractor:** Perfect Bounce

**Tender Value:** R 1 010 000.00

**Location:** Zolani, Ashton

**Commencement Date:** 19 May 2025

**Estimated Completion Date:** 30 July 2025



## **TENDER 58/2024 : REFURBISHMENT OF ROOF AT MONTAGU MUNICIPAL OFFICES**

**Project Status:** Completed

**Contractor:** Alumanye (Pty) Ltd

**Tender Value:** R 321 200.00

**Location:** Montagu

**Commencement Date:** 6 June 2025

**Completion Date:** 30 June 2025



## **T33/2024 : SUPPLY, DELIVERY AND INSTALLATION OF HIGH MAST LIGHTS KING EDWARD SPORTS FIELD**

**Project Status:** Installation of lights has been completed with final testing outstanding.

**Contractor:** Kaddon Project CC

**Tender Value:** R 721 050.00

**Location:** Montagu

**Commencement Date:** 22 January 2025

**Estimated Completion Date:** 30 July 2025



## **T61/2024 : CONSTRUCTION LOW WATER BRIDGE OVER HOUTBAAI RIVER MCGREGOR**

**Project Status:** Completed

**Contractor:** Lwazi Construction

**Tender Value:** R 1 332 292.31

**Location:** McGregor

**Commencement Date:** 25 March 2025

**Completion Date:** 26 June 2025



## LANGEBERG MUNICIPALITY HOSTS WESTERN CAPE CONSULTATION WORKSHOP ON COMMUNITY SAFETY FORUM POLICY

The Langeberg Municipality recently had the honour of hosting a key Consultation Workshop in the Western Cape to discuss the Draft Policy on the Establishment of Community Safety Forums (CSFs).

This workshop was arranged and facilitated by the Civilian Secretariat for Police Services (CSPS) in collaboration with Police Oversight for Community Safety (POCS).

Attendees included a diverse group of stakeholders from the Overberg, West Coast, and Cape Winelands regions, representing a wide range of sectors.

Participants included senior officials from the South African Police Service (SAPS), Members of Mayoral Committees (MMCs), municipal councillors, municipal managers, district and local municipal officials, CSF coordinators, and representatives from various other government departments.

The purpose of the workshop was to engage stakeholders in a meaningful dialogue around the evolving role of CSFs, particularly in the context of a changing social and security landscape.

The draft policy seeks to redefine the relevance and function of CSFs in addressing contemporary safety challenges and fostering proactive, community-driven solutions.

Importantly, this policy is not only relevant to Langeberg but is intended to benefit municipalities across South Africa. By providing a structured framework, it aims to empower CSFs to better anticipate, address, and manage safety concerns within communities.

Such policies play a vital role in fostering a sense of security, reducing crime and accidents, and strengthening social cohesion. They also ensure that community voices are reflected in the Integrated Development Plan (IDP) process—laying the groundwork for impactful collaboration between local government and the public.

The event in Langeberg marked the beginning of a national series of workshops, with similar sessions to be held across all nine provinces.

POCS has recognised Langeberg Municipality as a benchmark municipality for its well-structured and consistently active Community Safety Forum. The municipality has contributed meaningfully to the national dialogue on safety and has demonstrated leadership through practical, on-the-ground initiatives that enhance community well-being.

Hosting this workshop is yet another example of Langeberg's ongoing commitment to shaping inclusive, effective safety strategies that truly reflect the needs and aspirations of its residents.

# ACCESSING YOUR LOCAL CLINIC SAFELY DURING WINTER

As temperatures drop, the Western Cape Department of Health and Wellness urges residents to prioritise their health and safety during the colder months. The Department has implemented several measures across its healthcare facilities to ensure continued access to quality care while minimising risks associated with cold weather.

## Appointment systems to reduce waiting time and exposure

To promote efficiency and reduce exposure to cold, wet weather, clinics across the province continue to use appointment systems throughout the year. These systems allow patients to arrive only 30 minutes to one hour before their scheduled time, significantly cutting down on waiting times and crowding. To improve your patient experience, we urge community members to make use of the appointment booking system. If you are unable to attend, contact your clinic to reschedule your appointment.

## Prioritising vulnerable groups

The Department remains committed to caring for vulnerable groups, including the elderly and young children. These patients are prioritised to protect them from the harsher effects of cold weather. The public's patience and cooperation in this regard is appreciated.

## Promoting safety at clinics

For security and visibility reasons, you are advised to visit your clinic during daylight hours and to arrive no more than an hour before your scheduled appointment. This helps avoid safety risks associated with dark or early morning queues. Being aware of the clinic's opening hours will help ensure your safety.

## Accessing emergency care

Emergency care remains available at all local clinics for minor ailments. A triage system ensures patients are assessed based on urgency, ranging from red (most urgent and life-threatening) to green (less urgent and stable), so that those in critical need receive immediate care and can be transferred to the next level of care if needed based on the healthcare professional's assessment.

Remember that our emergency service centres located in our district, regional, and 24-hour primary health care centres operate in accordance with the South African triage system. Under this system, individuals categorised as red, with life-threatening illnesses or injuries, receive treatment first, before those classified as green and stable. If you have minor ailments, please consider accessing services at your day clinic.

## We value your feedback

Patients are encouraged to share their healthcare experiences, good or bad. Feedback can be submitted through official complaints system using suggestion boxes at facilities, by speaking directly with facility managers, or by contacting the provincial Client Service Centre:

📞 Call: 0860 142 142

📠 Send a "Please Call Me" to: 079 769 1207

✉ Email: [service@westerncape.gov.za](mailto:service@westerncape.gov.za)

Find Your Nearest Healthcare Facility

Need medical assistance or looking for your closest clinic? You can easily find healthcare services near you by visiting the Langeberg Municipality website ([click here](#)).

Together, let's stay safe and healthy this winter.



# WINTER WELLNESS TIPS TO STAY HEALTHY THIS WINTER



## Practice good hygiene:

Wash your hands frequently with soap and water for at least 20 seconds, especially after coughing, sneezing, or touching common surfaces. Use hand sanitiser if soap and water are not available. Remember to assist children by teaching them the importance of keeping their hands clean.



## Stay active:

Exercise regularly to boost your immune system and improve overall health. Even simple activities like walking or stretching can make a difference. Join a community wellness group, if you are able to.



## Eat a balanced diet:

Take care of your body with healthy foods. Eating a variety of nutrient-rich foods can help support your immune system. If you require support, please speak to a healthcare worker.



## Get vaccinated:

Flu vaccinations are available at your local clinic. We encourage you to get your flu jab, especially if you have chronic illnesses or any other underlying illnesses that could affect your health.



## Stay hydrated:

Drinking water throughout the day protects your health. Aim to drink at least 8 glasses of water per day.



## Get plenty of rest:

Prioritise sleep and aim for 8 hours of quality sleep each night. A well-rested body is better equipped to fight infections.



## Manage stress:

Find healthy ways to cope with stress, speak to someone you trust if you're feeling stressed or engage in hobbies you enjoy. If you need to speak to someone, remember you can reach out to a healthcare worker.



## Take your medication:

It is important to continue taking your medication, even if you are feeling better. Take your medication as discussed with your healthcare provider. If you have any questions about your medication, remember to reach out, speak to your healthcare provider or call your clinic.



# YOUTH EXPO 2025

**DATE: THURSDAY, 24 JULY 2025**

**TIME: 10:00 – 15:00**

**VENUE: ASHTON TOWN HALL**

Calling all youth in the Langeberg Municipal Area! Whether you're looking to launch a business, grow one, or further your education, this expo is for you. Explore a variety of services and opportunities from various departments, organizations, and institutions. Get inspired and informed through interactive exhibits.

- ABSA
- Africa Skills
- Bluepeers Praxis
- Cape Winelands District Municipality
- CASIDRA - Cape Agency for Sustainable Integrated Development in Rural Areas
- CETA - Construction Education & Training Authority
- Department of Agriculture
- Department of Correctional Services
- Department of Home Affairs
- Department of Labour
- Department of Local Government
- Department of Social Development
- GCIS - Government Communication and Information System
- Gene Louw Traffic College
- Hugenote College
- IEC - Electoral Commission of South Africa
- iStudent Academy
- Langeberg Municipality: Fire & Disaster Management
- LGSETA - Local Government Sector Education and Training Authority
- Lwazi Enrichment Program
- Old Mutual
- SEDFA - Small Enterprise Development and Finance Agency
- Skills4All
- Stats SA
- Western Cape Department of Education
- Western Cape Nursing College

# BUILDING BETTER BUSINESSES: SKILLS TRAINING EMPOWERS LOCAL ENTREPRENEURS



Langeberg Municipality, in collaboration with SEFDA (Small Enterprise Development and Finance Agency), hosted a three-day Basic Business Skills Training from 2 to 4 July 2025 in Robertson. The training provided a focused and practical foundation in essential entrepreneurial knowledge and was designed to equip participants with the tools and confidence to grow their enterprises.

Day one introduced the concept of business planning, where participants learned how to set clear goals, identify target customers, and understand the importance of planning for sustainability and growth.

This was followed by an in-depth session on the Business Model Canvas, which helped attendees map out the key components of their businesses, including value propositions, customer segments, and revenue streams in a simple and visual format.

Day two focused on practical financial skills, particularly pricing and cash flow management. Participants learned how to cost their products accurately, factor in overheads, and determine profit margins. They also explored simple cashflow tools to help manage income and expenses effectively, ensuring they could track the financial health of their businesses.

Marketing fundamentals were also covered, such as identifying their unique selling points suited to the nature of their businesses. The sessions encouraged peer learning, allowing participants to share their challenges and ideas in a supportive setting.

The final day centred on putting theory into practice. Each participant was tasked with developing and presenting a short business plan based on what they had learned. These presentations showcased not only their creativity but also their improved understanding of business principles. The presentations were well received, demonstrating significant growth in the participants' confidence and clarity about their business direction.

Overall, the training served as a meaningful intervention in empowering entrepreneurs to approach their work with a stronger entrepreneurial mindset and practical tools for success.



The Department of Cultural Affairs and Sport, in collaboration with the Langeberg Municipality presents the

# DCAS DRAMA FESTIVAL 2025/26 LANGEBERG SHOWCASE

Date: Friday, 25 July 2025

Place: Happy Valley Community Hall, Bonnievale

Time: 15:00

## ADMISSION: FREE

### Enquiries:

Octavia Richards: [ORichardsLiemens@langeberg.gov.za](mailto:ORichardsLiemens@langeberg.gov.za) or 023 626 8201/8222

Moeniel Jacobs: [Moeniel.Jacobs@westerncape.gov.za](mailto:Moeniel.Jacobs@westerncape.gov.za) or 021 483 9550



Western Cape  
Government  
FOR YOU



THE  
BAXTER



# IMPLEMENTATION OF CREDIT CONTROL AND DEBT COLLECTION POLICY ON ARREAR ACCOUNTS

Account Holders are urged to settle their accounts by the payment due date as shown on the account. The payment due date of municipal accounts is shown on the municipal statement/invoice as the 15th of the month the account is issued. This payment due date might vary if the 15th of the month falls on a weekend or a public holiday.

The Credit Control and Debt Collection Policy permits the municipality to restrict, disconnect or discontinue any services if no payment is received in respect of arrears debt.

The Credit Control and Debt Collection Policy stipulates how a portion of pre-paid electricity purchases is directly deducted and contributed towards any outstanding arrears on your municipal account.

## PRE-PAID ELECTRICITY USERS

**If your account is in arrears, your pre-paid electricity will be restricted in the following way.**

When payment arrangement is in place, the total due as per arrangement of the purchase amount issued by the customer will first be deducted from the purchase amount before any money is allocated to the purchase of electricity.



**IF PRIOR PAYMENT ARRANGEMENT IS MADE,**  
DEDUCTIONS WILL BE MADE AS FOLLOWS:

|                                                   |                                           |                                     |
|---------------------------------------------------|-------------------------------------------|-------------------------------------|
| <b>Account in arrears<br/>(30 Days - 59 Days)</b> | - 60% deducted on<br>your arrears account | 40% remain for<br>electricity usage |
| <b>Account in arrears<br/>(60 Days - 89 Days)</b> | - 80% deducted on<br>your arrears account | 20% remain for<br>electricity usage |
| <b>Account in Arrears<br/>(90 Days and more)</b>  | - 90% deducted on<br>your arrears account | 10% remain for<br>electricity usage |

If no arrangement is in place, the full arrear amount, limited to 90% of the purchase amount issued by the customer will first be deducted from the purchase amount before any money is allocated to the purchase of electricity.



**IF NO PRIOR PAYMENT ARRANGEMENT HAS BEEN  
MADE, DEDUCTIONS WILL BE MADE AS FOLLOWS:**

|                                                  |                                           |                                     |
|--------------------------------------------------|-------------------------------------------|-------------------------------------|
| <b>Account in arrears<br/>(30 Days and more)</b> | - 90% deducted on<br>your arrears account | 10% remain for<br>electricity usage |
|--------------------------------------------------|-------------------------------------------|-------------------------------------|

Through this policy enhancement, the municipality is providing assistance to residents to make suitable arrangements for outstanding accounts and to avoid getting their electricity blocked when an account is in arrears. We are inviting consumers to contact us for a payment arrangement to prevent the limitation of services.

**To make a payment arrangement, visit or contact the Credit Control Office at your nearest municipal office.**

Ashton  
023 615 8000

Bonnievale  
023 616 8000

Montagu  
023 614 8000

McGregor  
023 625 1630

Robertson  
023 626 8200

## CONVENTIONAL ELECTRICITY USERS

**If payment is not received or suitable payment arrangement is not made by the due date a notice may be served in terms of section 115 of the Systems Act, warning of an imminent disconnection of electricity supply after 10 (ten) days from the date as stated on the notice.**

If payment is not received or suitable payment arrangement is not made by the due date as shown on the notice, the supply of electricity will be disconnected, in respect of any arrear debt.

The supply of electricity will only be reconnected after the amounts specified on the notice, and any other debt, including the reconnection fee, have been paid or an arrangement acceptable to the Municipality has been made.

## DISCONNECTION OF SERVICES

- 50% of outstanding debt for Business Consumer (Non- Residential) balance paid 6 months arrangement
- 20% of arrears + Current account for Residential Households
- 10% of arrears + Current account for approved indigent households including NPO and church

# SERVICE REQUEST REPORT

## JUNE 2025

### NUMBER OF SERVICE REQUESTS RECEIVED BY THE CALL CENTRE

1776



701 (PHONE CALL)



915 (WHATSAPP)



93 (IN PERSON)



33 (E-MAIL)



11 (2-WAY RADIO)



15 (APP)



6 (LETTER)



1 (SMS)



1 (COLLAB)

### SERVICE REQUESTS/ COMPLAINTS PER TOWN

ASHTON

420

BONNIEVALE

262

McGREGOR

99

MONTAGU

344

ROBERTSON

649

### TOP REQUESTS/ COMPLAINTS

83

Electrical (Power Failures)  
Ward 10, Ashton

71

Civil (Sewerage Blockages)  
Ward 2, Robertson

53

Civil (Septic Tanks)  
Ward 8, Bonnievale

42

Civil (Sewerage Blockages)  
Ward 1, Robertson

39

Civil (Sewerage Blockages)  
Ward 3, Robertson

34

Civil (Sewerage Blockages)  
Ward 4, Bonnievale

31

Electrical (Power Failures)  
Ward 7, Montagu

28

Electrical (Power Failures)  
Ward 12, Montagu

27

Civil (Sewerage Blockages)  
Ward 9, Ashton

27

Electrical (Power Failures)  
Ward 1, Robertson

### HOW TO REPORT A COMPLAINT?

- Call: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-mail: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

### HOE MOET EK 'N KLAGTE AANMELD?

- Skakel: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- E-pos: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)

### INDLELA YOKUXELA ISIKHALAZO?

- Tsalela: 0860 88 1111 / 023 615 2219
- WhatsApp: 065 211 7822
- I-imeyile: [complaints@langeberg.gov.za](mailto:complaints@langeberg.gov.za)



# POTHOLE REPAIR PROGRAMME JULY 2025

Langeberg Municipality urges the community to log complaints about potholes, uneven road surfaces, damaged pavements, and road signage to the 24/7 customer call centre.

- Call 0860 88 1111
- WhatsApp 065 211 7822
- E-mail [info@langeberg.gov.za](mailto:info@langeberg.gov.za)

Roads with high volume of traffic are prioritised.

All potholes reported will receive attention according to the programme that is updated monthly and available on the website [here](#).

The civil works team does their best to stay on schedule, but it is subject to the weather and other urgent matters that require the team's attention such as pipe bursts, stormwater issues and breakdowns among other things.

## POTHOLE REPAIR PLAN

| ASHTON                                                                                                                                         | BONNIEVALE                                                                                                            | McGREGOR                                                                  | MONTAGU                                                                                                                                                        | ROBERTSON                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
| WEEK 1 : 1-4 JULY 2025                                                                                                                         |                                                                                                                       |                                                                           |                                                                                                                                                                |                                                                                                  |
| <ul style="list-style-type: none"> <li>• Noord</li> <li>• Dahlia</li> <li>• Magnolia</li> <li>• Sweetpea</li> </ul>                            | <ul style="list-style-type: none"> <li>• Kloof</li> <li>• Hill</li> <li>• Almeria Ave</li> <li>• Frans Ave</li> </ul> | <ul style="list-style-type: none"> <li>• Kerk</li> </ul>                  | <ul style="list-style-type: none"> <li>• Akasia Ave</li> <li>• Palm Ave</li> <li>• Denne Ave</li> <li>• Olyfboom Ave</li> <li>• Waboomsdraai</li> </ul>        | <ul style="list-style-type: none"> <li>• Jeneke</li> <li>• Le Roux</li> </ul>                    |
| WEEK 2 : 7-11 JULY 2025                                                                                                                        |                                                                                                                       |                                                                           |                                                                                                                                                                |                                                                                                  |
| <ul style="list-style-type: none"> <li>• Begonia</li> <li>• Eike</li> <li>• Olien</li> <li>• Coronation Ave</li> <li>• Amirilla Ave</li> </ul> | <ul style="list-style-type: none"> <li>• Frans Ave</li> <li>• New Cross</li> <li>• Buitekant</li> </ul>               | <ul style="list-style-type: none"> <li>• Tindall</li> </ul>               | <ul style="list-style-type: none"> <li>• Rooikrans Ave</li> <li>• Karee Ave</li> <li>• Sipres Ave</li> <li>• Geelhout Ave</li> <li>• Hibiscus Ave</li> </ul>   | <ul style="list-style-type: none"> <li>• Heide Ave</li> <li>• Albert</li> </ul>                  |
| WEEK 3 : 14-18 JULY 2025                                                                                                                       |                                                                                                                       |                                                                           |                                                                                                                                                                |                                                                                                  |
| <ul style="list-style-type: none"> <li>• Loop</li> <li>• Gardenia</li> <li>• Acacia</li> <li>• Protea</li> <li>• Jakaranda</li> </ul>          | <ul style="list-style-type: none"> <li>• Silwerboom</li> <li>• Kelkiewyn</li> <li>• Domingo</li> </ul>                | <ul style="list-style-type: none"> <li>• Kantoor</li> </ul>               | <ul style="list-style-type: none"> <li>• Wilhelm Thys</li> <li>• Du Preez</li> <li>• Cupido</li> <li>• Strydom</li> <li>• Sacco</li> </ul>                     | <ul style="list-style-type: none"> <li>• Polack</li> <li>• Tindall</li> <li>• Coetzee</li> </ul> |
| WEEK 4 : 21-25 JULY 2025                                                                                                                       |                                                                                                                       |                                                                           |                                                                                                                                                                |                                                                                                  |
| <ul style="list-style-type: none"> <li>• Zwedala</li> <li>• Mketsu</li> <li>• Khuse</li> <li>• Mbeka</li> </ul>                                | <ul style="list-style-type: none"> <li>• Roos</li> <li>• Protea Ave</li> <li>• Keurboom</li> </ul>                    | <ul style="list-style-type: none"> <li>• Barry</li> <li>• Bree</li> </ul> | <ul style="list-style-type: none"> <li>• Ismael</li> <li>• Park</li> <li>• Kruin Cres</li> <li>• Joubert</li> <li>• Piet Retief</li> <li>• Anderson</li> </ul> | <ul style="list-style-type: none"> <li>• Kort</li> <li>• Industria</li> <li>• Lang</li> </ul>    |
| WEEK 5 : 28-31 JULY 2025                                                                                                                       |                                                                                                                       |                                                                           |                                                                                                                                                                |                                                                                                  |
| <ul style="list-style-type: none"> <li>• Wenzile Ave</li> <li>• Dudumashe Ave</li> <li>• Majola Ave</li> <li>• Building Ave</li> </ul>         | <ul style="list-style-type: none"> <li>• Viooltjie Cres</li> <li>• Leeubekkie</li> </ul>                              | <ul style="list-style-type: none"> <li>• Loop</li> </ul>                  | <ul style="list-style-type: none"> <li>• Bad</li> <li>• De Kock</li> <li>• Thompson</li> <li>• Bloem</li> </ul>                                                | <ul style="list-style-type: none"> <li>• Kerk</li> <li>• Hoop</li> </ul>                         |

# FOLLOW US ON SOCIAL MEDIA

**CONNECT WITH US FOR THE LATEST  
LANGEBERG MUNICIPAL NEWS & UPDATES**



on Facebook - Langeberg Municipality



on X (previously Twitter) @Langeberg\_Muni



on Instagram @langebergmunicipality

## DID YOU KNOW?



YOU CAN ALSO INBOX US YOUR SUGGESTIONS, QUESTIONS AND NON-EMERGENCY SERVICE REQUESTS DURING OFFICE HOURS ON ANY OF THE ABOVE PLATFORMS.

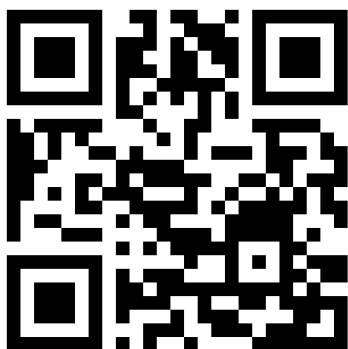
## CONNECT WITH LANGEBERG



### COLLAB CITIZEN

Easily log service requests, including a GPS location pin, description, and images. Users will also be able to monitor the progress of logged service requests.

CLICK HERE OR SCAN QR CODE TO DOWNLOAD APP



### WHATSAPP CHANNEL

Stay up to date with municipal news, service related issues, and events in the Langeberg Municipal area.

CLICK HERE OR SCAN QR CODE TO FOLLOW OUR CHANNEL



### MY MUNICIPAL METERS

Submit and keep track of your municipal water and electricity meter readings. View a full history of your readings on record. Analyse your consumption

CLICK HERE OR SCAN QR CODE TO DOWNLOAD APP





# LANGEBERG MUNICIPAL DAM LEVELS: 14 JULY 2025

All towns in Langeberg, are encouraged to continue to use water sparingly to ensure a sustainable water supply of this valuable resource.

## ROBERTSON

56%

DASSIESHOEKDAM

100%

KOOSKOKDAM

## MONTAGU

35%



BO-DAM

75%

ONDER-DAM

## MCGREGOR

97%

VAALDAM

93%

ROOIDAM

98%

DRINKWATERDAM

## ASHTON

60%

STOORDAM

## ALL TOWNS

63%

67.3% Last year

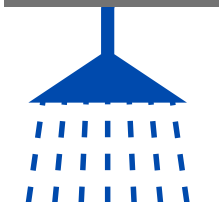
BRANDVLEI DAM

**PLEASE REPORT  
WATER MISUSE  
AND LEAKS AT  
0860 88 11 11**

## HOW TO SAVE WATER AT HOME

### TURN OFF TAPS

While washing, brushing, shaving...



### TAKE SHORTER SHOWERS

instead of a bath. Close the tap, soap up, then turn water back on to rinse.



### FIX

Leaking taps, pipes and toilets.

### SAVE A FLUSH

and install a water-saving toilet flush system.

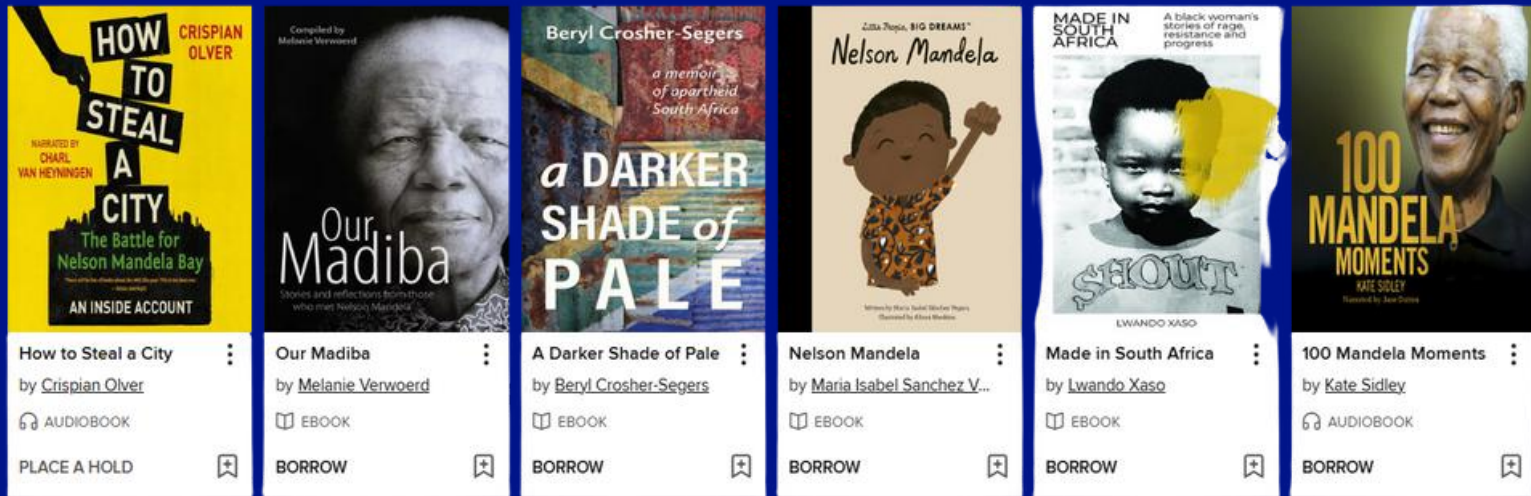


**WASH ONLY FULL LOADS OF CLOTHES AND DISHES.**

### USE GREY WATER

Re-use water from baths, showers and washing to: flush toilet, wash car, wash floor, water the garden.

## Nelson Mandela Month Nelson Mandela-maand INyanga kaNelson Mandela



### UPGRADE TO LIBBY APP!

You'll find the same great titles from your library in a modern, easy-to-use app. Plus, you can enjoy offline reading, Apple Carplay and Android Auto support, push notifications, and more.

Your loans, holds, and wish list will be waiting for you in Libby. Learn more at [meet.libbyapp.com](https://meet.libbyapp.com).



## WATER RESULTS - JUNE 2025



| TREATED WATER           | REQUIREMENT<br>MEASUREMENT BLUE<br>DROP STANDARDS | ASHTON | BONNIEVALE | MCGREGOR | MONTAGU | ROBERTSON |
|-------------------------|---------------------------------------------------|--------|------------|----------|---------|-----------|
| Inflow ML               |                                                   | 120    | 56         | 14       | 60      | 130       |
| pH (at 25°C)            | ≥5.00 - ≤9.70                                     | 6.92   | 7.22       | 6.43     | 6.98    | 6.89      |
| Conductivity (at 25°C)  | ≤170                                              | 49.3   | 78.5       | 9.3      | 46.5    | 13.4      |
| Turbidity (NTU)         | ≤1.0 Operational<br>≤5.0 -Aeshetic                | 0.54   | 3.2        | 0.85     | 0.34    | 1.7       |
| Colour (mg/L as Pt)     | ≤15                                               | <4     | 7          | <4       | 4       | <4        |
| Aluminium (µg/L as Al)  | ≤300                                              | 143    | 1182       | 233      | 79      | 299       |
| Iron (µg/L as Fe)       | ≤300 Aesthetic<br>≤2000 Chronic Health            | <20    | 151        | <20      | <20     | <20       |
| Free Chlorine (mg/L)    | >0.0 - ≤5                                         | 0.9    | 0.87       | 1.1      | 1.2     | 0.74      |
| E.Coli (cnt/100ml)      | Not Detected                                      | <1     | <1         | <1       | <1      | <1        |
| Total Coliform Bacteria | ≤10                                               | <1     | <1         | <1       | <1      | <1        |

CLICK HERE FOR MORE  
WATER RESULTS

# COMMUNITY FEEDBACK



## Waterlekkasie spoedig met puik diens opgelos

Baie dankie vir die spoedige hantering vir die probleem, dit was vinnig opgelos met die puik diens verrig deur die drie. Dit word hoogs waardeer. Alle sterkte met die werksaamhede.



## I can't imagine life without our library

Good afternoon Joan and the staff of Ashton Library,

I recently spoke with my sister in Johannesburg about her little boy who is just starting to read, and she has to buy books because they can't go to their library. It made me feel quite sad for them, but also very fortunate. Not only is our town's library neat, inviting, and always up to date with interesting themes, but it is also a place where I, my parents, and my children love to go.

I have never been there alone – there is always another parent with a child, a group of kids, or young people busy reading, working on projects, or researching. The world with all its technology and AI developments is taking over, but we were not made to be robots. I can't imagine life without our library... the social aspect of visiting the library, the care for books, the excitement of endless opportunities to read – all of that would disappear!

So, I want to say thank you, Joan, and to your entire team for always welcoming us so warmly, for knowing us and watching our children grow, and for sharing laughs over funny books and stories. You are not only part of our town, but part of our family's reading culture and thirst for new reading adventures.



Your comments and compliments can help us to improve the services we provide to all our customers. If you would like to make a specific or general comment, or leave a compliment for our staff or a particular department, we would be delighted to receive this.

Email us at [info@langeberg.gov.za](mailto:info@langeberg.gov.za)



# MUNICIPAL NOTICES

## **WATER SUPPLY INTERRUPTION: MONTAGU**

Notice is hereby given that there will be a temporary water supply interruption for Wards 7 and 12, Ashbury, Bergsig, Badhoogte and Qui-sana on Monday, 21 July 2025 from 09:00-16:00 due to the cleaning of the Ashbury Reservoir.

Please make alternative arrangements.

**CLICK HERE**



## **SCHEDULED ELECTRICITY DOWNTIME IN ROBERTSON**

Electricity supply will be temporarily switched off for maintenance on a transformer. Please treat your electrical installation as live during this period, as the supply may be restored at any time.

- Date: Sunday, 27 July 2025
- Time: 09:00 to 19:00
- Affected Areas in Robertson town and surrounding farms.

**CLICK HERE**



## **SCHEDULED ELECTRICITY DOWNTIME IN MCGREGOR**

Electricity supply will be temporarily switched off by ESKOM for maintenance on the McGregor substation. Electrical installation should be treated as live for the full notice period as the supply may be restored at any time.

- Date: 29 July 2025 (Alternative date: 30 July 2025)
- Time: 07:30 – 16:00
- Affected Area: McGregor town and surrounding farms (Boesmansrivier / Galgeberg). Aggerkliphoogte will not be affected.

**CLICK HERE**



## **DRAFT POLICY FOR PUBLIC INPUT - FENCING ACROSS MUNICIPAL ROADS AND PEDESTRIAN PATHWAYS**

View the draft policy that will guide the application process and clarify relevant considerations of installing fences and gates across public streets and walkways to restrict access due to safety and security concerns. Any written comments or queries may be addressed to The Manager: Town Planning, Ms Tracy Brunings, at [tbrunings@langeberg.gov.za](mailto:tbrunings@langeberg.gov.za) by 31 July 2025.

**CLICK HERE**



**CLICK HERE FOR MORE NOTICES AND MUNICIPAL INFORMATION**

**LANGEBERG MUNICIPALITY 24/7 CALL CENTRE**  
**0860 88 111**



**WHATSAPP: 065 211 7822**

**LANGEBERG'S DEDICATED FIRE LINE:**  
**023 615 8911**

## LANGEBERG POLICE STATIONS

- ASHTON - 023 615 8120/8121
- BONNIEVALE - 023 616 8060/8062
- MCGREGOR - 023 625 8000/8002
- MONTAGU - 023 614 8300/ 8304
- ROBERTSON - 023 626 8340/ 8346

## NATIONAL EMERGENCY NUMBERS

- POLICE - 112
- AMBULANCE - 10177
- EMERGENCY NUMBER (CELLULAR) - 112



**VELD, CHEMICAL AND  
MOUNTAIN FIRES**  
**CAPE WINELANDS DISTRICT  
MUNICIPALITY CALL CENTRE:**  
**021 887 4446**



**BUREAU OF MISSING PERSONS**  
**021 918 3512 / 3449 / 3452**



**MOUNTAIN RESCUE**  
**021 948 9900**



**POISONS INFORMATION  
HELPLINE OF THE W-CAPE**  
**0861 555 777**



**HEALTH FACILITIES IN THE  
LANGEBERG MUNICIPAL AREA**

## HOSPITALS

- ROBERTSON HOSPITAL - 023 626 8500
- MONTAGU HOSPITAL - 023 614 8100

## CLINICS

- BERGSIG, ROBERTSON - 023 626 1035
- NKQUBELA, ROBERTSON - 023 626 6613
- MCGREGOR - 023 625 1932
- MONTAGU CLINIC - 023 614 8200
- COGMANSKLOOF, ASHTON - 023 615 2252
- ZOLANI, ASHTON - 023 814 2704/ 2709
- HAPPY VALLEY, BONNIEVALE - 023 616 3239

## DENTAL CLINIC

**ROBERTSON - 023 626 1602**

## CLINIC TIMES:

**07:30 - 16:00**  
**(MON - FRI)**  
**(CLOSED ON PUBLIC HOLIDAYS)**



**SNAKE CATCHER**  
**063 556 6338**



**GENDER-BASED VIOLENCE  
COMMAND CENTRE**  
**0800 428 428 or \*120\*7867#**