

2023/2024

TOP LEVEL SDBIP REPORTING

SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

QUARTER 1

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EXPENDITURE ON 2023/2024 BUDGET MEASURED BY THE TOP LEVEL SDBIP FOR THE FIRST QUARTER (5/1/3) (DIRECTOR: STRATEGY AND SOCIAL DEVELOPMENT)

Purpose of report

To submit a report to council on the progress made on the implementation of 2023/2024 approved Budget as measured in the approved Top level SDBIP.

Background

Section 52 (d) of the Municipal Finance Management Act, 56 of 2003, requires that a Mayor must, within 30 days of the end of each quarter, submit a report to the council on the implementation of the budget and the financial state of affairs of the municipality.

This report informs Council on a quarterly basis of the expenditure and performance in the Budget.

Comments:

The relevant documentation will be provided separately.

Recommendation

That Council notes the contents of the report.

NOTE: The annexure was distributed as part of the agenda for the Council Meeting of 31 October 2023 (pg. 157 – 160)

This item served before an Ordinary Meeting of Council on 31 October 2023

Hierdie item het gedien voor 'n Gewone Vergadering van die Raad op 31 Oktober 2023

Eenparig Besluit / Unanimously Resolved

That Council notes the contents of the report.

2. Introduction

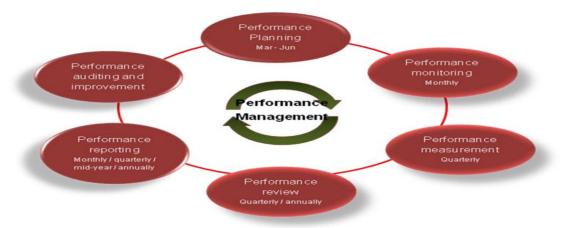
Performance management is a process which measures the implementation of the organisation's strategy. It is also a management tool to plan, monitor, measure and review performance indicators to ensure efficiency, effectiveness and the impact of services delivery by the municipality.

At local government level performance management is institutionalized through the legislative requirements on the performance management process for Local Government. Performance management provides the mechanism to measure whether targets to meet its strategic goals, set by the organisation and its employees, are met.

In terms of the section 72 (1) (a) and 52 (d) of the Local Government Municipal Finance Management Act (MFMA), 56 of 2003 the accounting officer must by 25 January of each year assess the performance of the municipality during the first half of the financial year. A report on such assessment must in terms of section 72 (1) (b) of the MFMA be submitted to the Mayor, Provincial treasury and National treasury.

3. Performance management Analysis

The performance management cycle can be summarised in the following diagram and each cycle is addressed in the remainder of the recently approved Langeberg municipality performance management framework:



Each of the above cycles can be explained as follows:

- Performance Planning ensures that the strategic direction of the Municipality more explicitly informs and aligns the IDP with all planning activities and resource decisions. This is the stage where Key Performance Areas and Key Performance Indicators are designed to address the IDP objectives, national policy and targets are set.
- Performance Measuring and Monitoring is an ongoing process to determine whether performance targets
 have been met, exceeded or not met. Projections can also be made during the year as to whether the final
 target and future targets will be met. It occurs during key points in a process for example, on a quarterly
 and annual basis.
- Performance evaluation analyses why there is under-performance or what the factors were, that allowed satisfactory performance in a particular area. Where targets have not been met, the reasons for this must be examined and corrective action recommended. Evidence to support the status is also reviewed at this stage. An additional component is the review of the indicators to determine if they are feasible and are measuring the key areas appropriately.
- Performance Reporting entails regular reporting to management, the performance audit committee, council
 and the public.
- Performance review/auditing is a key element of the monitoring and evaluation process. This involves
 verifying that the measurement mechanisms are accurate and that proper procedures are followed to

evaluate and improve performance. According to section 45, of the Systems Act, results of the performance measurement must be audited as part of the municipality's internal auditing process and annually by the Auditor-General. The Municipality have therefore established frameworks and structures to evaluate the

effectiveness of the municipality's internal performance measurement control systems. Areas of weak performance identified at year-end must be addressed during the following years planning phase.

4. Implementation of performance management – Top layer SDBIP

4.1. Preparing the Top layer SDBIP's

KPI's should be developed for Council, the office of the Municipal Manager and for each Directorate. The KPI's should:

- KPI's should be developed for the programmes / activities identified to address the Strategic Objectives as
 documented in the IDP. The KPI's must be aligned with the national and municipal KPA's.
- KPI's identified during the IDP and KPI's that need to be reported to key municipal stakeholders should be included in the TL SDBIP to confirm alignment.
- KPI's should be developed to address the required National Agenda Outcomes, priorities and minimum reporting requirements. The KPI's must be aligned with the Strategic Objectives, and the national and municipal KPA's.
- The municipal turnaround strategy (MTAS) should be reviewed to determine any actions to be translated into KPI's and to be included in the TL SDBIP. These KPI's must be aligned with the Strategic Objectives, and the national and municipal KPA's.
- The risk register should be reviewed to identify the risks that need to be addressed by strategic KPI's. These
 KPI's should be developed and be aligned with the Strategic Objectives, and the national and municipal
 KPA's.
- It is also proposed that each directorate consider 2 KPI's that is output focused and that will make the municipality more developmental or enhance the effectiveness of the municipality.
- Clear quarterly targets should be set and the KPI's must be assigned to a senior manager. In the instance
 where a target will not be achieved during the current financial year, the target should be included in the
 outer years.
- These targets should be set after available resources and past year performance has been considered.

4.2. Approval of Top layer SDBIP

The municipal scorecard must be submitted to the Executive Mayor within 14 days after the SDBIP has been approved. The Executive Mayor needs to consider and approve the SDBIP within 28 days after the budget has been approved. The scorecard must be updated after the adjustment estimate has been approved and any changes to the scorecard must be submitted to Council with the respective motivation for the changes suggested, for approvals.

4.3. Performance monitoring

An evaluation of the validity and sustainability of the KPI's should be done and the actual performance results of each target should be updated and evaluated on a monthly basis. In order to measure the input/output of the KPI's, the performance results and performance evidence (POE's) should be evaluated and documented.

The KPI owners should report on the results of the KPI by documenting the following information on the performance system:

- The actual result in terms of the target set.
- The output/outcome of achieving the KPI.
- The calculation of the actual performance reported. (If %)

- The reasons if the target was not achieved.
- Actions to improve the performance against the target set, if the target was not achieved.

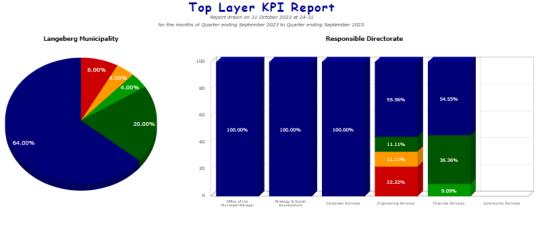
The municipal manager and his/her senior management team needs to implement the necessary systems and processes to provide the POE's for reporting and auditing.

Performance results are monitored and reviewed in terms of:

- Quarterly KPI monitoring sessions held by the Municipal Manager with all managers,
- Quarterly reports tabled before the Portfolio Committees of the Mayor,
- Quarterly reports tabled before the Executive Mayoral Committee and Council,

5. Summary of Performance against Top layer key performance indicators (KPI's)

The table below illustrates the overall actual performance for quarter 1 (July- September 2023).



Not Met 2 (8.00%) 2 (22.22%) 1 (4.00%) 1 (11.11%) Met 1 (4.00%) 1 (9.09%) Well Met 5 (20.00%) 1 (11.11%) 4 (36.36%) Extremely Well Met 3 (100.00%) 1 (100.00%) 5 (55.56%) 6 (54.55%) 16 (64.00%) 1 (100.00%) 0.00% 4.00% 12.00% 4.00% 36.00% 44.00%

overall actual performance for quarter 1 (July- September 2023)

| Colour | Category | Explanation |
|--------|------------------------|-----------------------------|
| R | KPI Not Met | 0% >= Actual/Target < 75% |
| 0 | KPI Almost Met | 75% >= Actual/Target < 100% |
| G | KPI Met | Actual/Target = 100% |
| G2 | KPI Well Met | 100% > Actual/Target < 150% |
| В | KPI Extremely Well Met | Actual/Target >= 150% |

SDBIP measurement criteria

^{*} Excludes 30 KPIs which had no targets/actuals for the period selected.

5.1. Summary of preliminary and unaudited performance per strategic objective

Detailed above illustrate preliminary and unaudited Top layer SDBIP report for the first quarter (July- September 2023) which measures the overall performance per strategic objective and directorate. The performance presented is subject to change based on the audit of the actual performance outcomes achieved. The final results will be included as part of 2023-2024 Annual Performance Report (as per section 46 (1)(b) of the Municipal systems) and it will be further incorporated as part of 2023-2024 Annual report. (as per section 46 (2) of the Municipal systems)

Annexure A: Quarter 1 Top layer SDBIP (July – September 2023)

Langeberg Municipality SDBIP 2023/24: Top Layer KPI Report

SO1: Ensure efficient administration for good governance

| Internal Ref / Indicat or Code | Responsible Directorate | Strategic Objective | KPI Name | Description of Unit of Measurement | Baseline | : Source of Evidence | Calculation Type | | | Overall Performa for Quarter endi September 2023 Quarter ending September 202 | | | | | |
|---|---------------------------------|--|--|---|----------|---|--------------------|--------|--------|---|---------------------|---------------------|--------|---------|-----|
| | | | | | | | | Target | Actual | R | Performance Comment | Corrective Measures | Target | t Actua | R |
| TL11 | Corporate Services | SO1: Ensure efficient administration for good governance | Percentage of municipality's training budget actually spent on implementing its workplace skills plan measured as at 30 June 2024 | 1 | 19 | 6 PROMUN financial system Annual Budget Variance report (Refer to Promun skills levy vote number) | Last Value | 0% | 0% | N/A | | | 0% | 0% | N/A |
| TL12 | Corporate Services | SO1: Ensure efficient administration for good governance | Limit vacancy rate to 15% of budgeted posts by 30 June 2024 | Percentage (%) of vacancy rate | 09 | 6 Advertisement Process Excel Sheet | Reverse Last Value | 15% | 4.93% | В | | | 15% | 4.93% | В |
| TL13 | Corporate Services | SO1: Ensure efficient administration for good governance | Number of people from the EE target groups employed by 30 June 2024 in the 3 highest levels of management in compliance with the approved EE plan | employed in the highest 3 levels of | | 1 Appointment letter and approval dates for the filling of the vacancy | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL14 | Corporate Services | SO1: Ensure efficient administration for good governance | Review the Organisational Structure and submit to Council for approval by 31 March 2024 | Reviewed Structure submitted to Council for approval | | 1 Agenda of the Council meeting | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL31 | Engineering Services | SO1: Ensure efficient administration for good governance | Review the Zoning Scheme Regulations Bylaw and submit to Council for approval by 30 June 2024 | - | | 1 Minutes of the Council Meeting | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL43 | Financial Services | SO1: Ensure efficient administration for good governance | Submit the Annual Financial Statements to the Auditor-General by 31 August 2023 | Annual Financial Statements submitted to Auditor-General | | 1 Proof of submisssion | Last Value | 1 | 1 | G | | | 1 | 1 | G |
| TL46 | Financial Services | SO1: Ensure efficient administration for good governance | Limit misstatements in the Annual Financial Statements (No more than four (4) material findings) | No more than four (4) material misstatements as per Auditor General?'s audit report | | D Auditor General audit report | Reverse Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL49 | Office of the Municipal Manager | SO1: Ensure efficient administration for good governance | Develop a Risk Based Audit Plan and submit to the Audit Committee by 30 June 2024 | Developed and submitted Plan | | Submission of the Risk Based Audit Plan to MM and Minutes of Audit Committee meeting during which risk based audit plan was discussed | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL51 | Strategy & Social Development | SO1: Ensure efficient administration for good governance | Submit reviewed IDP to Council by 31 May 2024 | Reviewed IDP submitted to council | | 1 Reviewed IDP and Minutes of Council meeting during which IDP was discussed | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL52 | Strategy & Social Development | SO1: Ensure efficient administration for good governance | Submit the draft Annual Report to Council by 31 January 2024 | Draft annual report submitted to Council by 31 January 2023 | : | 1 Draft Annual Report and Minutes of Council meeting during which report was discussed | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |

Summary of Results: SO1: Ensure efficient administration for good governance

| | and the state of t | | | | | | | | | | |
|-----|--|---|----|--|--|--|--|--|--|--|--|
| N/A | KPI Not Yet Applicable | KPIs with no targets or actuals in the selected | 8 | | | | | | | | |
| | | period. | | | | | | | | | |
| R | KPI Not Met | 0% <= Actual/Target <= 74.999% | 0 | | | | | | | | |
| 0 | KPI Almost Met | 75.000% <= Actual/Target <= 99.999% | 0 | | | | | | | | |
| G | KPI Met | Actual meets Target (Actual/Target = 100%) | 1 | | | | | | | | |
| | | | | | | | | | | | |
| G2 | KPI Well Met | 100.001% <= Actual/Target <= 149.999% | 0 | | | | | | | | |
| В | KPI Extremely Well Met | 150.000% <= Actual/Target | 1 | | | | | | | | |
| | Total KPIs: | | 10 | | | | | | | | |

SO2: Provide infrastructure for sustainable and affordable basic services

| Internal Ref / Indicat or Code | Responsible Directorate | Strategic Objective | KPI Name | Description of Unit of Measurement | Baseline | Source of Evidence | Calculation Type | Quarter ending September 2023 | | | for Qu Septer Qua | ll Perform uarter en mber 202 arter endi ember 20 | ding 23 to ng | | |
|---|-------------------------|---|---|---|----------|------------------------------------|------------------|-------------------------------|--------------|----------|-----------------------------------|---|---------------------|--------------|----------|
| TL1 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to construct boundary wall at Van Zyl Street sportfield by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | Target 0% | Actual 0% | R N/A | Performance Comment Corrective Me | easures | Target 0% | Actual 0% | R N/A |
| TL3 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the capital budget allocated for the expansion of the silo cemetery in Ashton by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 0% | N/A | | | 0% | 0% | N/A |
| TL4 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated for the replacement of the Dirkie Uys Swimming Pool pipe system by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 0% | N/A | | | 0% | 0% | N/A |
| TL5 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Complete the refurbishment of the Callie De Wet Hall by 30 June 2024 | Project completed | C | Practical completion certificate | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL6 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Complete the refurbishment of the Robertson Civic Roof by 30 June 2024 | Project completed | C | Practical completion certificate | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |

| Internal Ref / Indicat or Code | Responsible Directorate | Strategic Objective | KPI Name | Description of Unit of Measurement | Baseline | Source of Evidence | Calculation Type | Target | Actual | T 8 | Quarter ending September : | 2023 Corrective Measures | for Q Septe Qua Sept | Il Performance uarter ending ember 2023 to arter ending tember 2023 Actual R |
|---|-------------------------|---|--|---|----------|---|--------------------|--------|--------|-----|--|---|-------------------------------|---|
| TL7 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Complete the upgrade of the Bonnievale Sportfields lights by 30 June 2024 | Project completed | (| D Practical completion certificate | Last Value | 0 | 0 | N/A | Performance Comment | Corrective intensives | 0 | 0 N/ |
| TL8 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Complete the construction of the Happy Valley boundary walls on the front side by 30 June 2024 | Project completed | (| D Practical completion certificate | Last Value | 0 | 0 | N/A | | | 0 | 0 N/ |
| TL9 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Complete the upgrade of the Happy Valley Sportfields lights by 30 June 2024 | Project completed | (| D Practical completion certificate | Last Value | 0 | 0 | N/A | | | 0 | 0 N/ |
| TL10 | Community Services | SO2: Provide infrastructure for sustainable and affordable basic services | Review the Human Settlement Plan and submit to Council for approval by 31 March 2024 | Reviewed plan submitted to Council for approval | 1 | 1 Agenda of the Council meeting | Last Value | 0 | 0 | N/A | | | 0 | 0 N/ |
| TL15 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Limit unaccounted electricity to less than 7.5% as at 30 June 2024 | Percentage (%) unaccounted electricity captured in the report | 7.50% | 6 Electricity losses report generated from an Excel database maintained for the calculation of the electricity losses | Reverse Last Value | 7.50% | 2.20% | В | | | 7.50% | 2.20% B |
| TL16 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | 95% of Water samples comply with SANS241 micro biological indicators on a monthly basis | | 95% | 6 Monthly Lab results | Last Value | 95% | 100% | G2 | | | 95% | 100% G2 |
| TL17 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Limit unaccounted water to less than 15% as at 30 June 2024 | Percentage (%) of unaccounted water captured in the report | 15% | Water Losses Excel database maintained by the Manager: Civil Engineering Services | Reverse Last Value | 15% | 16.54% | R | The water sales for Ashton for the month of July, Aug and September is exceptionally low compared to the treated water. Also the sale of water is lower than the same period last year. | | 15% | 16.54% R |
| TL18 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | 80% of Effluent samples comply with permit values on a monthly basis | Percentage (%) compliance of samples | 75% | 6 Monthly Lab results | Last Value | 80% | 62.50% | 0 | Vandalism occurred in Montagu, continuous load shedding has an impact an the compliance. During wet rainy seasons also had a negative impact on the WWTW compliance to inadequate wasting. | Backup generators is required at all WWTW. Capital funding is required to upgrade the plants. Alternative chlorination has been installed. Continuous monitoring will be done. | 80% | 62.50% |
| TL19 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to purchase generators for WTW,WWTW and pumps by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 0% | N/A | | | 0% | 0% N/ |
| TL20 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to replace waterpipe in Jasmyn Street by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 0% | N/A | | | 0% | 0% N/ |
| TL21 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to upgrade Robertson WWTW by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 31.22% | В | | | 0% | 31.22% B |
| TL22 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Complete the construction of the material recovery facility by 30 June 2024 | Project completed | 95 | 5 Practical completion certificate | Last Value | 0 | 0 | N/A | | | 0 | 0 N/ |
| TL23 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated for rehabilitation of roads in all 5 towns by 30 June 2024 | Percentage (%) of the approved budget spent | t 95% | 6 Monthly capital expenditure report | Last Value | 10% | 0.19% | R | Due to capacity problems specifications are behind in order to start the tender process. Also T01/2023 Rehabilitation of Roads only started in September. | PMU to assist with specifications. T01/2023 road rehabilitation expenditure to start increasing. T28/2023 Diversion Weir currently in evaluation. Contractor should be on site by January 2023. | 10% | 0.19% R |
| TL24 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to upgrade weir diversion in Nkqubela by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 0% | N/A | | | 0% | 0% N/ |
| TL25 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to upgrade bus route in Nkqubela by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | 6 Monthly capital expenditure report | Last Value | 0% | 17.39% | В | | | 0% | 17.39% B |
| TL26 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated for electrification by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 0% | N/A | | | 0% | 0% N/ |
| TL27 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated for replacement and repair of electricity networks by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 15.71% | В | | | 0% | 15.71% B |
| TL28 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated for replacement of electricity meters by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | 6 Monthly capital expenditure report | Last Value | 0% | 12.29% | В | | | 0% | 12.29% B |
| TL29 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | | Percentage (%) of the approved budget spent | 95% | 6 Monthly capital expenditure report | Last Value | 0% | 0% | N/A | | | 0% | 0% N/ |
| TL30 | Engineering Services | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to purchase skips for transfer stations by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | 6 Monthly capital expenditure report | Last Value | 0% | 0% | N/A | | | 0% | 0% N/ |
| TL32 | Financial Services | SO2: Provide infrastructure for sustainable and affordable basic services | Provide water to the formal residential properties that are connected to the municipal water infrastructure network as at 30 June 2024 | Number of formal residential properties connected to the water infrastructure network and provided with water | 15 000 | MUN837 report from the Promun financial system | Last Value | 14 500 | 15 350 | G2 | | | 14 500 | 15 350 G2 |

| Internal Ref / Indicat or Code | Responsible Directorate | Strategic Objective | KPI Name | Description of Unit of Measurement | Baseline | e Source of Evidence | Calculation Type | Quarter ending September 2023 | | for Q Septe Qu | Overall Performan for Quarter endin September 2023 t Quarter ending September 2023 Target Actual | | | | |
|---|-------------------------------|---|---|--|----------|---|--------------------|-------------------------------|--------|----------------------|---|---------------------|--------|--------|----|
| | | | | | | | | Target | | | Performance Comment | Corrective Measures | | | |
| TL33 | Financial Services | SO2: Provide infrastructure for sustainable and affordable basic services | Provide electricity to the formal residential properties connected to the municipal electrical infrastructure network as at 30 June 2024 | Number of formal residential properties connected to the electrical infrastructure network and provided with electricity | 19 00 | 0 MUN837 report from the Promun financial system | Last Value | 16 800 | 18 032 | 2 G2 | | | 16 800 | 18 032 | G2 |
| TL34 | Financial Services | SO2: Provide infrastructure for sustainable and affordable basic services | Provide waste water services (sanitation/sewerage) to the formal residential properties connected to the municipal waste water network service as at 30 June 2024, irrespective of the number of water closets (toilets) and which are billed for sanitation/sewerage | Number of formal residential properties connected to the municipal waste water (sanitation/sewerage) services and are provided with sanitation/sewerage services | 15 00 | 0 MUN837 report from the Promun financial system | Last Value | 14 500 | 15 473 | G2 | | | 14 500 | 15 473 | G2 |
| TL35 | Financial Services | SO2: Provide infrastructure for sustainable and affordable basic services | Provide refuse removal once per week to formal residential properties which are billed for refuse removal as at 30 June 2024 | Number of residential properties which are billed for refuse removal | 15 00 | 0 MUN837 report from the Promun financial system | Last Value | 14 500 | 15 734 | 4 G2 | | | 14 500 | 15 734 | G2 |
| TL36 | Financial Services | SO2: Provide infrastructure for sustainable and affordable basic services | Provide free basic water to indigent households as at 30 June 2024 | Number of indigent households provided with free basic water | 7 00 | 0 MUN837 report from the Promun financial system | Reverse Last Value | 7 000 | 6 105 | В | | | 7 000 | 6 105 | В |
| TL37 | Financial Services | SO2: Provide infrastructure for sustainable and affordable basic services | Provide free basic electricity to indigent households as at 30 June 2024 | Number of indigent households provided with free basic electricity | 7 00 | 0 MUN837 report from the Promun financial system | Reverse Last Value | 7 000 | 6 090 | В | | | 7 000 | 6 090 | В |
| TL38 | Financial Services | SO2: Provide infrastructure for sustainable and affordable basic services | Provide free basic sanitation to indigent households as at 30 June 2024 | Number of indigent households provided with free basic sanitation services | 7 00 | 0 MUN837 report from the Promun financial system | Reverse Last Value | 7 000 | 6 104 | В | | | 7 000 | 6 104 | В |
| TL39 | Financial Services | SO2: Provide infrastructure for sustainable and affordable basic services | Provide free basic refuse removal to indigent households as at 30 June 2024 | Number of indigent households provided with free basic refuse removal services | 7 00 | 0 MUN837 report from the Promun financial system | Reverse Last Value | 7 000 | 6 104 | В | | | 7 000 | 6 104 | В |
| TL54 | Strategy & Social Development | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to upgrade ICT infrastructure and general ICT needs by 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 9.24% | В | | | 0% | 9.24% | В |
| TL55 | Strategy & Social Development | SO2: Provide infrastructure for sustainable and affordable basic services | Spend 95% of the budget allocated to purchase generators and equipment 30 June 2024 | Percentage (%) of the approved budget spent | 95% | Monthly capital expenditure report | Last Value | 0% | 7.67% | В | | | 0% | 7.67% | В |

Summary of Results: SO2: Provide infrastructure for sustainable and affordable basic services

| N/A | KPI Not Yet Applicable | KPIs with no targets or actuals in the selected | 16 | | | | | | | | |
|-----|------------------------|---|----|--|--|--|--|--|--|--|--|
| | | period. | | | | | | | | | |
| R | KPI Not Met | 0% <= Actual/Target <= 74.999% | 2 | | | | | | | | |
| 0 | KPI Almost Met | 75.000% <= Actual/Target <= 99.999% | 1 | | | | | | | | |
| G | KPI Met | Actual meets Target (Actual/Target = 100%) | 0 | | | | | | | | |
| | | | | | | | | | | | |
| G2 | KPI Well Met | 100.001% <= Actual/Target <= 149.999% | 5 | | | | | | | | |
| В | KPI Extremely Well Met | 150.000% <= Actual/Target | 11 | | | | | | | | |
| | Total KPIs: | | 35 | | | | | | | | |

SO3:Promote a safe and secure environment

| Internal Ref / Indicat or Code | Responsible Directorate | Strategic Objective | KPI Name | Description of Unit of Measurement | Baseline | Source of Evidence | Calculation Type | | | | | Quarter ending September 2 | 2023 | for Q Septe Qu | all Performa Quarter end ember 2023 uarter endin otember 20 | ding 23 to ng |
|---|-------------------------|---|--|------------------------------------|----------|----------------------------------|------------------|--------|------|-------|----|----------------------------|---------------------|----------------------|---|---------------------|
| | | | | | | | | Target | Actu | ıal R | R | Performance Comment | Corrective Measures | Target | t Actual | R |
| TL2 | Community Services | SO3:Promote a safe and secure environment | Complete the construction of the Robertson Firestation by 30 June 2024 | Project completed | 95 | Practical completion certificate | Last Value | 0 | 0 | N/ | /A | | | 0 | 0 | N/A |

Summary of Results: SO3:Promote a safe and secure environment

| N/A | KPI Not Yet Applicable | KPIs with no targets or actuals in the selected | 1 |
|-----|------------------------|---|---|
| | | period. | |
| R | KPI Not Met | 0% <= Actual/Target <= 74.999% | 0 |
| 0 | KPI Almost Met | 75.000% <= Actual/Target <= 99.999% | 0 |
| G | KPI Met | Actual meets Target (Actual/Target = 100%) | 0 |
| | | | |
| G2 | KPI Well Met | 100.001% <= Actual/Target <= 149.999% | 0 |
| В | KPI Extremely Well Met | 150.000% <= Actual/Target | 0 |
| | Total KPIs: | | 1 |

| Interna Ref / Indica or Cod | Responsible Directorate | Strategic Objective | KPI Name | Description of Unit of Measurement | Baseline | Source of Evidence | Calculation Type | Quarter ending September 2023 | | Quarter ending September 2023 Target Actual R Performance Comment Corrective Measures | | for Sep O Se | Overall Performa for Quarter end September 202: Quarter endin September 202 Target Actual | | |
|--------------------------------------|-------------------------------|---------------------|---|--|----------|----------------------------------|-------------------|-------------------------------|-------|--|--------------------------|-----------------------|---|--------------------------|--------|
| | | | | | | | | Target | Actua | I R | Performance Comment | Corrective Measures | | et Actu erall Perfo | |
| Interna Ref / | | Share to Obligation | KOLN | | B P | Samuel State | Colorlation 7 and | | | | Quarter ending September | 2023 | for | Quarter otember 2 | ending |
| Ref / Indica | Responsible Directorate | Strategic Objective | KPI Name | Description of Unit of Measurement | Baseline | Source of Evidence | Calculation Type | | | | | | | Quarter er | |
| or Cod | e | | | | | | | | | | | | | eptember | |
| | | | | | | | | Target | Actua | l R | Performance Comment | Corrective Measures | | et Actu | |
| TL50 | | | Create job opportunities through the Expanded Public Works Programme (EPWP) by 30 June 2024 | Number of job opportunities created through EPWP | 400 | Signed appointment contracts | Accumulative | 150 | 296 | В | | | 150 | 296 | 5 B |
| TL53 | Strategy & Social Development | | Complete the upgrade of the informal trading areas in Robertson by 30 June 2024 | Number of upgrades completed | 2 | Practical completion certificate | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |

Summary of Results: SO4: Promote and facilitate investment and local economic development

| В | KPI Extremely Well Met Total KPIs: | 150.000% <= Actual/Target | 1 |
|-----|-------------------------------------|---|---|
| G2 | KPI Well Met | 100.001% <= Actual/Target <= 149.999% | 0 |
| G | KPI Met | Actual meets Target (Actual/Target = 100%) | 0 |
| 0 | KPI Almost Met | 75.000% <= Actual/Target <= 99.999% | 0 |
| R | KPI Not Met | 0% <= Actual/Target <= 74.999% | 0 |
| N/A | | KPIs with no targets or actuals in the selected period. | 1 |

SO5: Provide sustainable financial management

| Internal Ref / Indicat or Code | Responsible Directorate | Strategic Objective | KPI Name | Description of Unit of Measurement | Baseline | Source of Evidence | Calculation Type | Quarter ending September 2023 | | | | Overall Performan for Quarter endin September 2023 t Quarter ending September 2023 | | nding 123 to ling | |
|---|---------------------------------|---|---|--|----------|---|--------------------|-------------------------------|---------|-----|---------------------|--|------|-------------------------|-----|
| | | | | | | | | Target | Actual | R | Performance Comment | Corrective Measures | | Actual | R |
| TL40 | Financial Services | SO5: Provide sustainable financial management | Financial viability measured in terms of the municipality's ability to meet its service debt obligations as at 30 June 2024 | Percentage (%) of debt coverage | 45% | Annual financial statements | Reverse Last Value | 0% | 0% | N/A | | | 0% | 0% | N/A |
| TL41 | Financial Services | SO5: Provide sustainable financial management | Financial viability measured in terms of the outstanding service debtors as at 30 June 2024 | Percentage (%) of outstanding service debtors | 12% | Annual financial statements | Reverse Last Value | 0% | 0% | N/A | | | 0% | 0% | N/A |
| TL42 | Financial Services | SO5: Provide sustainable financial management | Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2024 | Number of months operational expenditure covered by available cash | - | Annual financial statements | Last Value | 2.20 | 5.38 | В | | | 2.20 | 5.38 | В |
| TL44 | Financial Services | SO5: Provide sustainable financial management | Achieve a debtor payment percentage of 95% as at 30 June 2024 | Payment % achieved | 95% | Annual financial statements | Last Value | 35% | 117.05% | В | | | 35% | 117.05% | 6 B |
| TL45 | Financial Services | SO5: Provide sustainable financial management | Maintain the asset register in terms of GRAP standards (No more than four (4) material findings) | No more than four (4) material findings in the external Audit report on non-compliance with GRAP | (| Auditor General audit report | Reverse Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL47 | Financial Services | SO5: Provide sustainable financial management | Submit the final budget to Council for approval by 31 May 2024 | Final budget submitted to Council for approval | (| Approved annual budget and minutes of the council meeting where the budget was approved | Last Value | 0 | 0 | N/A | | | 0 | 0 | N/A |
| TL48 | Office of the Municipal Manager | SO5: Provide sustainable financial management | The percentage of the municipal capital budget spent on projects as at 30 June 2024 | Percentage (%) of capital budget spent | 90% | Monthly section 71 reports submitted and annual financial statements | Last Value | 0% | 10.02% | В | | | 0% | 10.02% | В |

Summary of Results: SO5: Provide sustainable financial management

| Summary of Results: 505: 1 Tovide sustainable financial management | | | | | | | | |
|--|------------------------|---|---|--|--|--|--|--|
| N/A | KPI Not Yet Applicable | KPIs with no targets or actuals in the selected | 4 | | | | | |
| | | period. | | | | | | |
| R | KPI Not Met | 0% <= Actual/Target <= 74.999% | 0 | | | | | |
| 0 | KPI Almost Met | 75.000% <= Actual/Target <= 99.999% | 0 | | | | | |
| G | KPI Met | Actual meets Target (Actual/Target = 100%) | 0 | | | | | |
| | | | | | | | | |
| G2 | KPI Well Met | 100.001% <= Actual/Target <= 149.999% | 0 | | | | | |
| В | KPI Extremely Well Met | 150.000% <= Actual/Target | 3 | | | | | |
| | Total KPIs: | | 7 | | | | | |

Report generated on 24 October 2023 at 15:46.